

# **Ambulance Service Providers for the Cities and Towns in New England**



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# Introduction

Municipalities are required to provide emergency ambulance transport services to its citizens either by providing the service themselves, contracting out for the service to other towns, private carriers, or volunteer carriers. There are basically four types of ambulance service:

## **Municipal ambulance service**

This is a publicly funded ambulance service operated by a town department. There are two types: one operated by the fire department and an ambulance department totally separate from the fire department.

## **Fire Department ambulance service**

For some fire departments, the ambulance service must pay for itself (expenses must match revenue) and is essentially funded through patient receipts. In other words, it is a free service to the participating towns. This is how at least one town operates and can do so because its firefighters are not full-time. So, this model likely does not work if using full-time personnel.

For the majority of the fire departments, the ambulance budget does not reflect the true costs of operating the service due to its tight integration with the fire department. The patient is expected to pay when using this service and steps are taken to insure payment from the patient. For some fire departments, though, the focus is on providing the service and while the patient is billed, no attempts are made to collect.

## **Estimating Ambulance Service Costs**

For towns that don't break out the cost of their ambulance and fire services separately due to having cross-trained personnel, how can one estimate the cost of the ambulance service? A generally accepted costing model on how to estimate the cost of EMS services for such a fire department has the following formula:

- A. Personnel Costs = average on-call time x average hourly labor rate x average number of personnel on the call x number of incidents prior year. (Hourly rate includes benefits)
- B. Vehicle = (Operating cost per mile x annual call miles) + annual cost for ambulance replacement.
- C. Supplies = Actual Cost of Medical Supplies per year + costs of billing service.
- D. Indirect Costs = 25% (A+B+C). 25% is used as a factor to address other benefits and training costs.

Several fire departments use this formula in determining the fee to charge towns contracting for ambulance service. There is some merit to taking the formula in part A and multiplying it by the number of shifts but that is not considered part of the formula at this time.

## **Volunteer ambulance service**

A volunteer ambulance service may be community or privately owned but are usually organized as non-profit organizations. There may be some paid personnel but it is mostly a volunteer organization. They rely on patient receipts and/or contracts with the towns to pay for the service.

Just as volunteer fire departments have experienced significant decreases in volunteers, volunteer ambulance services have had similar experiences. The NY Times ran an article "Sounding the Siren for Volunteer Drivers" in October 2001 indicating that the lack of volunteers is due to (1) significant training time; (2) yearly recertification; (3) fewer employers being willing to let employees leave; and (4) increases in call volume requiring more time commitments. As a result, many volunteer ambulance service providers are starting to hire daytime personnel as this is considered to be the time period of greatest need.

As one will see, there are quite a few non-profit ambulance providers. They rely on volunteers who put in hundreds of hours to get certified and retraining. When they respond to a call, they may receive a small

stipend. It is clear that these volunteers do not do what they do for money but have a passion for providing this service to their community.

**Hospital-based ambulance service**

This is a private ambulance service funded by a local hospital.

**Private ambulance service**

A private ambulance service is usually a for-profit company with paid employees that contract with various towns to provide emergency and/or non-emergency services. They rely on patient receipts and the town contracts to pay for the service. In some cases, if the call volume is high enough, the towns do not have to pay for the ambulance service but give rights to the ambulance company to service the town.

The following table shows the number of emergency ambulance transport providers in each New England State and what percentage of that total fall in the listed categories just discussed.

State	BLS/ILS Providers	Fire Dept	Muni Dept	Non-Profit	Hosp	Priv - Comm
Connecticut	150	41%	2%	51%	1%	5%
Maine	139	45%	19%	22%	7%	6%
Massachusetts	254	77%	9%	5%	1%	8%
New Hampshire	129	66%	10%	12%	2%	10%
Rhode Island	47	77%	8%	15%	0%	0%
Vermont	77	25%	17%	53%	0%	4%

Knowing what percentage of emergency ambulance transport providers are fire department based, non-profit, hospital-based, commercial, or municipal-based, it might be interesting to see what percentage of towns is serviced by emergency ambulance transport providers in each State.

State	Fire Dept	Muni Dept	Non-Profit	Hosp	Priv - Comm
Connecticut	33%	2%	47%	1%	17%
Maine	28%	14%	24%	22%	12%
Massachusetts	60%	8%	9%	3%	20%
New Hampshire	53%	12%	12%	4%	18%
Rhode Island	74%	10%	18%	0%	0%
Vermont	21%	10%	64%	0%	5%

Due to rounding the total percentages may be slightly below or above 100%. Please note that the above table does not take into consideration the ambulance services providing paramedic intercepts. It only reflects those ambulance service providers with emergency ambulance transport contracts with the municipalities in the New England States. For example, hospitals provide almost 25% of the paramedic services in the State.

You can see from the tables that in Maine, 8% of emergency ambulance transport services are provided by hospitals yet they cover 26% of the towns. This would grow even more if the unincorporated areas were included. Similarly, 58% of emergency ambulance transport services are provided by non-profit ambulance companies yet they cover 71% of the towns in Vermont. For Connecticut, Maine, Massachusetts, and New Hampshire, commercial ambulance companies provide a small percentage of emergency ambulance transport services but cover many more towns.

There are five service levels of care: First responders, EMT-Basic, EMT-Intermediate, EMT-Paramedic, and EMT-Cardiac. Not all New England states recognize all five levels (i.e., EMT-c is only defined in Rhode Island) and first responders have different definitions in each state (EFR in Massachusetts, MRT in Connecticut, ECA in Vermont). To respond to a BLS call, the responder must have at least one person at the EMT-Basic level. However, in order to provide transport, the ambulance must be staffed with a minimum of two EMTs.

Ambulance service providers may provide a BLS Ambulance and/or an ALS ambulance. There are generally two levels for ALS services: intermediate ALS care and paramedic ALS care. Hereafter, ALS-paramedic will be referred to as ALS and ALS-intermediate will be ILS. The EMT staffing for BLS or ALS ambulances varies from state to state. Some towns and hospitals provide paramedic intercepts. This is a vehicle that brings an EMT-Paramedic to a non-paramedic ambulance.

Ambulance service providers contract with municipalities in a number of ways:

1. A subscription service in which residents pay a small yearly subscription fee. If the ambulance service is needed, the insurance company is billed and the resident is not responsible for anything not paid by the insurance company. If a resident chooses not to pay the subscription fee, the resident is billed for whatever the insurance company does not cover.
2. Some simply take their operating costs and divide it by the total population served. Each town is then assessed a fee by multiplying their population by the cost per resident.
3. Some take their operating costs and divide it by the total number of calls. Each town is then assessed a fee by multiplying their prior year call volume by the cost per call.
4. Some do not charge towns anything at all (i.e., Delta Ambulance) and rely on patient fees collected from the insurance companies.

Most ambulance services bill for services provided. Given the Medicare laws, this means that paramedic intercept services are barred from billing Medicare. To get around this, an ambulance company may bill Medicare to include the cost of the paramedic service but the payment is less than if it had billed Medicare patient directly. If the ambulance service does not bill for services then the paramedic intercept can bill Medicare directly. However, for private insurance, a bill can be submitted for both the emergency ambulance transport and the paramedic intercept.

### **Caveat Emptor**

The information in this document came from various sources (town plans, town reports, town web sites, county emergency operations plans, ambulance provider web sites, ambulance provider officials) and the information was verified to the extent it was possible. While I tried to be as accurate as possible, there is the possibility for errors. Hopefully, if there are any errors, someone will be kind enough to point them out to me.

## Ambulance Service Providers in Connecticut

In Connecticut, EMS services are coordinated through the State's Department of Health, Office of Emergency Medical Services. The Public Health Code section "Office of Emergency Medical Services" (19a-179) defines BLS and ALS staffing and ambulance transport.

Connecticut has four levels of staffing: Medical Response Technician (MRT), EMT-B, EMT-I, and EMT-P. For ambulance service, Connecticut recognizes three levels: BLS, ALS intermediate (ILS), and ALS paramedic. The state requires two (2) licensed personnel to be in a transporting ambulance at all times. The EMT staffing for BLS or ALS ambulances varies from county to county. For example, some counties within Connecticut only recognize BLS and paramedic ambulances.

BLS -> 2 licensed providers with one being an MRT and the other an EMT

ALS -> 2 licensed EMTs with at least one at EMT-I level or higher

ACLS -> 2 licensed EMTs with one at the EMT-P level and one at the EMT-B level

Each municipality in the State has a "primary service area responder" (PSAR) designated for first responder services (R1), BLS services (R2), and paramedic services (R5). To become a PSAR, an application is made to the Department of Public Health Office of Emergency Medical Services (DPH/OEMS) in cooperation with the town and the EMS provider. The chief elected official of the municipality must sign off on the PSAR assignment or the DPH/OEMS will not assign it. There are over 250 PSARs in the State at varying provider levels.

It was mentioned in the introduction that some services have experienced significant decreases in volunteers and as a result, many volunteer ambulance service providers are starting to hire daytime personnel. This staffing is provided through temporary agencies or by hiring an in-house person from a private firm.

- Campion ambulance provides staffing to Nagatuck, Southbury, and Wolcott.
- Danbury Hospital provides staffing to New Fairfield. It also provides an in-house paramedic to the Bethel and Redding Police Departments.
- Emergency Resource Management provides staffing to Bethel, Granby, Haddam, Monroe, New Hartford, Seymour, Southbury, and Stony Hill.
- Vintech provides staffing to Brookfield, Canton, Derby, Georgetown, Glastonbury, Harwinton, Litchfield, Morris, Mortlake Fire Company, New Milford, North Branford, North Canaan, Thomaston, and Winsted.
  - Woodstock ambulance has a paid ambulance crew from Vintech 6AM to 6PM during the weekday. The rest of the time, the ambulance is staffed by volunteers responding from their home.

This model is gaining popularity because the agency takes care of scheduling and training, and has its own insurance which is very appealing to a volunteer ambulance service provider.

There are no regional BLS ambulance services. Each municipality handles BLS service on their own. However, it is difficult for a small town to provide paramedic service on its own because it cannot provide enough on-the-job training for their skills to stay "fresh". Therefore, several towns have banded together to provide regional paramedic intercepts.

- Housatonic Valley Paramedic Intercept Program has seven towns (Bridgewater, Kent, New Milford, Roxbury, Sherman, Warren, and Washington) in the New Milford area contracting with Campion to provide a paramedic intercept.
- Johnson Hospital provides a regional paramedic intercept service to the towns of Somers and Stafford. The hospital contracts this service to Ambulance Service of Manchester.
- Lawrence and Memorial Hospital provides a regional paramedic intercept service to the towns of East Lyme, Groton, Ledyard, New London, North Stonington, Stonington, and Waterford.

- Middlesex Hospital provides a regional paramedic intercept services to the towns of Colchester, East Haddam, East Hampton, Hebron, and Marlborough out of the Marlborough Medical Center; another regional paramedic service to the towns of Chester, Clinton, Deep River, Essex, Killingworth, Old Lyme, Old Saybrook, and Westbrook out of Shoreline Medical Center; and a regional paramedic intercept service to the towns of Cromwell, Durham, Middlefield, and Middletown out of Middlesex Hospital in Middletown.
- Northeastern Connecticut Council of Government contracts with American Ambulance to provide a 24/7 paramedic intercept service to the towns it services: Ashford, Brooklyn, Canterbury, Eastford, Killingly, Plainfield, Pomfret, Putnam, Sterling, Thompson, Union, and Woodstock through Day Kimball Hospital.
- Rockville Hospital provides a regional paramedic intercept service to the towns of Ellington, Tolland, and Vernon. The hospital contracts this service to AMR.
- UCONN fire department contracts with the towns of Avon, Canton, and Farmington to provide a regional paramedic intercept program.
- Valley EMS provides paramedic intercepts to Ansonia, Derby, Oxford, Seymour, and Shelton.
- Windham Council of Government negotiated an agreement with Windham Hospital where the hospital provides a paramedic to the surrounding towns of Chaplin, Columbia, Coventry, Hampton, Lebanon, Scotland, Willington, and Windham.
- Winsted Health Center Regional Paramedic Intercept Program has six towns (Barkhamsted, Colebrook, Hartland, New Hartford, Norfolk, and Winchester) in the Winsted area contracting with Campion to provide a paramedic intercept.

Other towns provide paramedic services by hiring in-house paramedics from hospitals or EMS agencies:

- Burlington has hired an in-house paramedic from Bristol EMS.
- Mansfield serves as a satellite location for the Windham Hospital regional paramedic program. This means that there is an in-house paramedic in the Mansfield central station who responds to calls in Mansfield or the participating regional towns.
- New Canaan and Westport have hired an in-house paramedic from Norwalk Hospital. Wilton and Weston have created the Wilton-Weston ALS Association by which the two towns have funded an in-house paramedic to provide ALS services. This in-house paramedic was hired from Norwalk Hospital.
- Newtown and Trumbull have hired an in-house paramedic from Danbury Ambulance Service.

The State of Connecticut is divided into 13 Coordinated Medical Emergency Dispatch (CMED) centers, which establishes radio contact between the ambulance and the hospital. This allows the EMT to talk with emergency personnel at the hospital to coordinate care (somewhat similar to what we saw with the TV show “Emergency” back in the early 1970s). The various CMEDs are connected together using MEDNET (similar to a ham radio?) and this is used to coordinate emergency medical resources for Mass Casualty Incidents. The CMED Centers also operate a satellite network MEDSAT, which is coordinated through the Connecticut Department of Public Health. This system links all of the hospitals, ambulance transport, the State Office of Emergency Management, all the CMED centers, and the Department of Public Health together.

Most of the fire departments in Connecticut provide ambulance service at the basic life support level only. Hospitals and commercial carriers play a big role in providing paramedic services.

Town	BLS Ambulance Provider	Paramedic Services
Andover	Andover VFD	Amb Service of Manchester
Ansonia	Ansonia Rescue	Valley EMS
Ashford	Ashford VFD	Day Kimball Hospital Medic



<b>Town</b>	<b>BLS Ambulance Provider</b>	<b>Paramedic Services</b>
		(American Ambulance)
Avon	AMR	UConn Health Center
Barkhamsted	Winsted Amb, New Hartford Amb	Winsted Health Center (Campion Ambulance)
Beacon Falls	Beacon Hose Co	AMR
Berlin	Hunter's Ambulance	Hunter's Ambulance
Bethany	Bethany VFD	AMR
Bethel	Bethel VFD & Stony Hill VFD	Danbury Hosp EMS
Bethlehem	Bethlehem Ambulance	Campion Ambulance
Bloomfield	Bloomfield Ambulance	Bloomfield Ambulance
Bolton	Amb Service of Manchester	Amb Service of Manchester
Bozrah	Bozrah VFD	American Ambulance
Branford	Branford FD	Branford FD
Bridgeport	AMR	AMR
Bridgewater	Bridgewater VFD	New Milford Hosp Medic (Campion Ambulance)
Bristol	Bristol Hospital EMS	Bristol Hospital EMS
Brookfield	Brookfield VFD	Brookfield VFD
Brooklyn	Mortlake FD Ambulance	Day Kimball Hospital Medic (American Ambulance)
Burlington	Burlington VFD	Burlington VFD
Canaan	Falls Village VFD	Northern Dutchess Paramedics
Canterbury	Canterbury VFD	Day Kimball Hospital Medic (American Ambulance)
Canton	Canton VFD	UConn Health Center
Chaplin	H-C Ambulance	Windham Hospital Medic (via Windham COG contract)
Cheshire	Campion Ambulance	Campion Ambulance
Chester	Chester Hose Co Ambulance	Middlesex Hospital Medic (SMC)
Clinton	Clinton FD	Middlesex Hospital Medic (SMC)
Colchester	Colchester VFD	Middlesex Hospital Medic (MMC)
Colebrook	Winsted Amb & Norfolk LC Amb	Winsted Health Center (Campion Ambulance)
Columbia	Columbia VFD	Windham Hospital Medic (via Windham COG contract)
Cornwall	Cornwall VFD	Northern Dutchess Paramedics
Coventry	Coventry VFD	Windham Hospital Medic (via Windham COG contract)
Cromwell	Cromwell FD	Middlesex Hospital Medic
Danbury	Danbury FD	Danbury Hosp EMS
Darien	Darien EMS	Stamford EMS
Deep River	Deep River Ambulance	Middlesex Hospital Medic (SMC)
Derby	Storm Engine Ambulance	Valley EMS
Durham	Durham Amb Corps	Middlesex Hospital Medic
East Granby	Granby Ambulance	Granby Ambulance
East Haddam	East Haddam Ambulance	Middlesex Hospital Medic (MMC)
East Hampton	East Hampton Ambulance	Middlesex Hospital Medic (MMC)
East Hartford	Amb Service of Manchester	Amb Service of Manchester
East Haven	AMR	AMR
East Lyme	East Lyme Ambulance	L&M Hospital Medic
East Windsor	East Windsor Ambulance	East Windsor Ambulance
Eastford	Ashford VFD	Day Kimball Hospital Medic (American Ambulance)

<b>Town</b>	<b>BLS Ambulance Provider</b>	<b>Paramedic Services</b>
Easton	Easton EMS	Nelson Ambulance
Ellington	Ellington Amb Corps	Rockville Hospital Medic (AMR)
Enfield	Enfield EMS	Enfield EMS
Essex	Essex Ambulance	Middlesex Hospital Medic (SMC)
Fairfield	AMR	AMR
Farmington	AMR	UConn Health Center
Franklin	Franklin VFD	American Amb & WCMH
Glastonbury	Glastonbury Ambulance	Amb Service of Manchester
Goshen	Goshen VFD	Campion Ambulance
Granby	Granby Ambulance	Granby Ambulance
Greenwich	Greenwich EMS	Greenwich EMS
Griswold	American Ambulance	American Ambulance
Groton	Groton Amb & Mystic River Amb	L&M Hospital Medic
Guilford	Guilford FD	Guilford FD
Haddam	Haddam Ambulance	Middlesex Hosp Medic
Hamden	AMR	AMR
Hampton	H-C Ambulance	Windham Hospital Medic (via Windham COG contract)
Hartford	AMR (n) Aetna Ambulance (s)	AMR (n) Aetna Ambulance (s)
Hartland	Granby Ambulance	Winsted Health Center (Campion Ambulance)
Harwinton	Harwinton Ambulance	Campion Ambulance
Hebron	Hebron VFD	Middlesex Hospital Medic
Kent	Kent VFD	New Milford Hosp Medic (Campion Ambulance)
Killingly	K-B Ambulance	Day Kimball Hospital Medic (American Ambulance)
Killingworth	Killingworth Ambulance	Middlesex Hospital Medic (SMC)
Lebanon	Lebanon VFD	Windham Hospital Medic (via Windham COG contract)
Ledyard	Ledyard EMS	American Ambulance L&M Hospital Medic
Lisbon	Lisbon FD	American Ambulance Mohegan Tribal FD
Litchfield Litchfield Dist Bantam Dist	Litchfield FD Ambulance Bantam VFD	Campion Ambulance
Lyme	Lyme Ambulance	L&M Hospital Medic
Madison	Madison Ambulance	Madison Ambulance
Manchester	Amb Service of Manchester	Amb Service of Manchester
Mansfield	FD & UConn FD	WCMH
Marlborough	Pettingill Ambulance	Middlesex Hospital Medic (MMC)
Meriden	Hunter's Ambulance	Hunter's Ambulance
Middlebury	Middlebury VFD	AMR
Middlefield	Hunter's Ambulance	Middlesex Hospital Medic
Middletown	Hunter's Ambulance	Middlesex Hospital Medic
Milford	Milford FD	AMR
Monroe	Monroe EMS	AMR
Montville Chesterfield Montville	Chesterfield FD Montville FD Ambulance	Mohegan Tribal FD American Ambulance

<b>Town</b>	<b>BLS Ambulance Provider</b>	<b>Paramedic Services</b>
Mohegan Tribal Oakdale	Mohegan Tribal FD Oakdale FD	
Morris	Morris VFD	None
Naugatuck	Naugatuck Amb Corp	Naugatuck Amb Corp
New Britain	New Britain EMS	New Britain EMS
New Canaan	New Canaan Ambulance	New Canaan Ambulance (in-house medic from Norwalk Hosp)
New Fairfield	New Fairfield VFD	New Fairfield VFD
New Hartford	New Hartford VFD	Winsted Health Center (Campion Ambulance)
New Haven	New Haven FD	AMR
New London	New London FD	L&M Hospital Medic
New Milford	New Milford Ambulance	New Milford Hosp Medic (Campion Ambulance)
Newington	Newington Amb Corps	AMR
Newtown	Newtown Amb Corps	Newtown Amb Corps (in-house from Danbury Ambulance)
Norfolk	Norfolk LC Ambulance	Winsted Health Center (Campion Ambulance)
North Branford	North Branford FD	North Branford FD
North Canaan	N. Canaan Amb Corps	Northern Dutchess Paramedics
North Haven	AMR	AMR
North Stonington	North Stonington Ambulance	American Amb, L&M Hosp, Westerly Amb, FD
Norwalk	Norwalk Hospital Assoc	Norwalk Hospital Assoc
Norwich	American Ambulance	American Ambulance
Old Lyme	Old Lyme SE Ambulance	Middlesex Hospital Medic (SMC)
Old Saybrook	Old Saybrook Ambulance	Middlesex Hospital Medic (SMC)
Orange	AMR	AMR
Oxford	Oxford Ambulance	Valley EMS
Plainfield	American Legion Ambulance	American Ambulance (via Northeastern COG contract)
Plainville	AMR	AMR
Plymouth	Plymouth Ambulance	Bristol EMS
Pomfret	K-B Ambulance	Day Kimball Hospital Medic (American Ambulance)
Portland	Hunter's Ambulance	Middlesex Hospital Medic
Preston	Poquetanuck VFD	American Ambulance
Prospect	Campion Ambulance	Campion Ambulance
Putnam	Putnam EMS	Day Kimball Hospital Medic (American Ambulance)
Redding Redding FD West Redding FD Georgetown FD	Redding FD West Redding VFD Georgetown VFD	Danbury Hosp EMS Danbury Hosp EMS Norwalk Hosp
Ridgefield	Ridgefield FD	Ridgefield FD
Rocky Hill	Aetna Ambulance (day) Rocky Hill Amb (night)	Aetna Ambulance (day) Rocky Hill Amb (night)
Roxbury	Roxbury Ambulance	New Milford Hosp Medic (Campion Ambulance)
Salem	Gardner Lake VFD	American Amb, Middlesex Hosp, Mohegan Tribal FD, L&M Hosp
Salisbury	Salisbury Ambulance	Northern Dutchess Paramedics
Scotland	Scotland VFD	Windham Hospital Medic

<b>Town</b>	<b>BLS Ambulance Provider</b>	<b>Paramedic Services</b>
		(via Windham COG contract)
Seymour	Seymour Ambulance (ILS)	Valley EMS
Sharon	Sharon FD	Northern Dutchess Paramedics
Shelton	Echo Hose Ambulance	Valley EMS
Sherman	Sherman VFD	New Milford Hosp Medic (Campion Ambulance)
Simsbury	Simsbury Ambulance	Simsbury Ambulance
Somers	Somers FD	Johnson Hospital Medic (Amb Service of Manchester)
South Windsor	South Windsor Ambulance	Amb Service of Manchester
Southbury	Southbury Ambulance Heritage Village Ambulance	Campion Ambulance
Southington	AMR	AMR
Sprague	Baltic FD Ambulance	American Ambulance
Stafford	Stafford Ambulance	Johnson Hospital Medic (Amb Service of Manchester)
Stamford	Stamford EMS	Stamford EMS
Sterling	American Legion Ambulance	Day Kimball Hospital Medic (American Ambulance)
Stonington	Westerly Amb, Stonington Amb, Mystic River Ambulance	L&M Hospital Medic
Stratford	Stratford EMS	Stratford EMS
Suffield	Suffield Ambulance	Suffield Ambulance
Thomaston	Thomaston Amb Corps	AMR
Thompson	Community FD Ambulance	Day Kimball Hospital Medic (American Ambulance)
Tolland	Tolland FD	Rockville Hospital Medic (AMR)
Torrington	Campion Ambulance	Campion Ambulance
Trumbull	Trumbull EMS	Trumbull EMS
Union	AMR	Day Kimball Hospital Medic (American Ambulance)
Vernon	Vernon FD	Rockville Hospital Medic (AMR)
Voluntown	Voluntown Comm Ambulance	American Ambulance
Wallingford	Wallingford FD	Wallingford FD
Warren	Warren VFD	New Milford Hosp Medic (Campion Ambulance)
Washington	Washington Ambulance	New Milford Hosp Medic (Campion Ambulance)
Waterbury	AMR & Campion Ambulance	AMR & Campion Ambulance
Waterford	Waterford Ambulance	L&M Hospital Medic
Watertown	AMR	AMR
West Hartford	AMR	AMR
West Haven	AMR	AMR
Westbrook	Westbrook Ambulance	Middlesex Hospital Medic (SMC)
Weston	Weston EMS	Wilton-Weston Paramedic (in-house from Norwalk Hospital)
Westport	Westport EMS	Westport EMS
Wethersfield	Weathersfield Ambulance	Aetna Ambulance
Willington	Willington FD	Windham Hospital Medic (via Windham COG contract)
Wilton	Wilton Amb Corps	Wilton-Weston Paramedic (in-house from Norwalk Hospital)

<b>Town</b>	<b>BLS Ambulance Provider</b>	<b>Paramedic Services</b>
Windham	Willimantic FD	Windham Hospital Medic (via Windham COG contract)
Winchester	Winsted Ambulance	Winsted Health Center (Campion Ambulance)
Windsor	Windsor Vol Ambulance	AMR
Windsor Locks	Windsor Locks LC Ambulance	Windsor Locks LC Ambulance
Wolcott	Wolcott Ambulance	Wolcott Ambulance
Woodbridge	AMR	AMR
Woodbury	Woodbury Ambulance	AMR
Woodstock	Woodstock VFD	Day Kimball Hospital Medic (American Ambulance)

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## Ambulance Service Providers in Maine

In Maine, EMS services are coordinated through the State's Department of Public Safety, Bureau of Emergency Medical Services. The State's Revised Statutes Title 32, Chapter 2-B is the Maine Emergency Medical Services Act of 1982 and defines its emergency medical services system. The Maine Department of Public Safety has defined a set of rules "Maine Emergency Medical Services Rules" that defines BLS and ALS staffing and ambulance transport.

Maine has four levels of care: First Responder, EMT-Basic, EMT-Intermediate, and EMT-Paramedic. For ambulance service, Maine recognizes four levels: First responder, BLS, ALS intermediate (ILS), and ALS paramedic.

Maine is unique in that it allows ambulance services to license at one level but provide care at a higher level. This means that if an ambulance service is licensed at the paramedic level, then it must provide a Paramedic on every emergency call. I am told the reason Maine does this is to allow the smaller ambulance service providers or those with difficulty recruiting, to consistently provide a lower level of service and have the option, when staffing is available, to provide a higher level of care. However, the ambulance service provider can only offer care up to the level of the service they respond with, even if they hold a higher license level. However, if another ambulance service provides a higher level of care than a paramedic on the other ambulance service offering a lower level of care can work up to that higher level. Note that an ambulance service licensed at the paramedic level cannot provide care at a lower level. The level of care must be equal to the level of service it provides.

The state has no requirements as to the number of licensed personnel in a transporting ground ambulance. This appears to be something that is left up to each ambulance service provider.

Penobscot Valley Hospital requires the staff in the emergency department (RN's) to obtain their EMS license and advance to ALS level. Their maintenance staff is also required to obtain an EMT-Basic license. When a call comes in at the hospital, a nurse/EMT from the ED and maintenance EMT respond to the call. This model assures that their staff is working as they wait for a call. As a critical access hospital that bases reimbursement on cost based principles, this supports their ability to maintain the service.

It appears if one was to write on a map where each town gets its emergency ambulance service that regionalization is common in the interior and northern parts of Maine. The southern and coastal parts of Maine seem to try to do it on their own. As one goes further northern or inward, the population numbers are lower so regionalization makes sense. It is difficult for a small town to provide ambulance service on its own because it cannot provide enough on-the-job training for their skills to stay "fresh".

Hospitals play a bigger role in Maine than the other New England States as they service about 27% of the municipalities. These percentages do not change that significantly for paramedic services.

The following table summarizes the number of emergency ambulance providers by category and the number of towns covered.

State	# Providers	Towns Covered
Fire Department	70	137
Municipal Dept	22	63
Non-Profit	41	155
Hospital	10	107
Commercial	5	36
Total	148	498

Brewer has a unique arrangement with Meridian Mobile Health. Meridian Mobile Health buys the ambulances and is responsible for maintaining them. The primary ambulance is staffed with one Brewer firefighter and a paramedic from Capital Ambulance. Brewer hires the firefighters to staff the ambulance but is reimbursed by Meridian Mobile Health. In return, the hospital keeps 85% of the net revenue from ambulance fees. The secondary ambulance is staffed by Brewer firefighters and Brewer pays for the supplies. The net revenue is split

50-50 between Brewer and Capital Ambulance. Capital Ambulance provides all the medical training for Brewer while Brewer cross trains the Capital medics to hook up hydrants, set up and run fire ground rehab.

Corinth has a similar arrangement to that in Brewer in that the per diem firefighters and two of the full-time firefighter's salaries are paid for by Mayo Regional Hospital to staff their ambulance. In return, Mayo Regional Hospital does the billing and keeps all revenue.

Lincoln and East Millinock have a joint ambulance service where Lincoln firefighters serve as drivers of the ambulance and East Millinock provides the EMTs. East Millinocket pays Lincoln a fixed dollar amount per call.

There are many unorganized territories (townships) in Maine. The County will usually put out an RFP for ambulance providers to reply if they are interested. If a provider is awarded the contract, the ambulance provider will get a per capita stipend plus the insurance payment, if any, on the transport.

- There are several unorganized townships that have no ambulance service. In those townships, if an ambulance is needed, a Lifeflight helicopter will likely be dispatched. The State of Maine also has two Lifeflight Helicopters that cover the entire State. These are owned by Two Hospital Systems as a joint venture. The two hospital systems are Eastern Maine Healthcare and Central Maine Healthcare located in Bangor and Lewiston respectively. Eighty percent of their call volumes are interfacility from hospital to hospital within Maine and New England. Twenty percent are scene flights backing up ground ambulances for critical care.

#### Ambulance Service changes over the last decade:

2003:

Dexter ambulance taken over by Mayo Regional Hospital

2005

Corinna ambulance taken over by Mayo Regional Hospital

2007

Hartland/St Albans Ambulance merged with Sebecook Valley Hosp Ambulance

2009

Dresden switches from Gardiner ambulance to Northeast Mobile Health ambulance service

2011

Greenwood switches from Tri-Town ambulance to PACE Paramedics

2012

Princeton switches from Indian Township ambulance to Downeast EMS

2013

Bancroft, Danforth, Drew Plantation, Glenwood Plantation, Haynesville, Orient, Reed Plantation, and Weston are now serviced by Calais Fire Department via contract from the Northern Washington Southern Aroostok Regional Ambulance Service.

Berwick, Eliot, and Kittery switch ambulance service to American Ambulance

Burlington, Carroll Plantation, Chester, East Millinocket, Enfield, Kenduskeag, Lakeville, Lee, Lincoln, Lowell, Macwahoc Plantation, Medway, Springfield, Webster Plantation, Woodville switch ambulance service to East Millinocket Fire Department when Penobscot Valley Hospital discontinues its ambulance service.

Camden, Hope (n), Lincolnville, and Rockport switch ambulance service to Northeast Mobile Health System.

Howland, Edinburg, Passadumkeag, Sebois and Maxfield switch ambulance service to Howland Fire Department from Penobscot Valley Hospital which discontinued its ambulance service.

Mattawamkeag and Winn switch ambulance service to Mattawamkeag Fire Department when Penobscot Valley Hospital discontinues its ambulance service.

2014

Auburn fire department now provides ambulance service

Dresden switches from Northeast Mobile Health to Gardiner FD for ambulance services.

Monmouth switches to Winthrop Ambulance after Monmouth Rescue cancels its ambulance service contract.

South Berwick switches to York Ambulance after South Berwick Rescue dissolves.

Wales switches to United Ambulance after Monmouth Rescue cancels its ambulance service contract.

2015

Richmond switches from Northeast Mobile Health to Gardiner FD for ambulance services.

2016

Alna switches from Wiscasset ambulance to Central Lincoln County for ambulance services.

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<b>Municipality</b>	<b>BLS/ILS Ambulance Provider</b>	<b>ALS Ambulance Provider</b>
Abbot	Mayo Regional EMS	Mayo Regional EMS
Acton	Acton Ambulance	Acton Ambulance
Addison	Pleasant River Ambulance	Pleasant River Ambulance
Albion	Albion FD	Albion FD
Alexander	Downeast EMS	Downeast EMS
Alfred	Alfred Rescue	Alfred Rescue
Allagash	Amb Service, Inc	Amb Service, Inc
Alna	Central LC Ambulance	Central LC Ambulance
Alton	Old Town EMS	Old Town EMS
Amherst	Capital/Brewer Ambulance	Capital/Brewer Ambulance
Amity	Houlton FD Ambulance	Houlton FD Ambulance
Andover	Med-Care Ambulance	Med-Care Ambulance
Anson	Anson/Madison Ambulance	Anson/Madison Ambulance
Appleton	Union Ambulance	Union Ambulance
Arrowsic	Bath FD	Bath FD
Arundel	Arundel FD	Arundel FD
Ashland	Ashland Ambulance	Ashland Ambulance
Athens	Redington-Fairview EMS	Redington-Fairview EMS
Atkinson	Mayo Regional EMS	Mayo Regional EMS
Auburn	Auburn FD	Auburn FD
Augusta	Augusta FD	Augusta FD
Aurora	Capital/Brewer Ambulance	Capital/Brewer Ambulance
Avon	Northstar EMS	Northstar EMS
Baileyville	Downeast EMS	Downeast EMS
Baldwin	Standish FD	Standish FD
Bancroft	NWSARAS	NWSARAS
Bangor	Bangor FD	Bangor FD
Bar Harbor	Bar Harbor FD	Bar Harbor FD
Baring Plantation	Downeast EMS	Downeast EMS
Bath	Bath FD	Bath FD
Beals	Moosabec Ambulance	Machias Ambulance
Beaver Cove	CA Dean Ambulance	CA Dean Ambulance
Beddington	Cherryfield Ambulance	Cherryfield Ambulance
Belfast	Belfast FD Ambulance	Belfast FD Ambulance
Belgrade	Delta Ambulance	Delta Ambulance
Belmont	Belfast FD Ambulance	Belfast FD Ambulance
Benton	Delta Ambulance	Delta Ambulance
Berwick	American Ambulance	American Ambulance
Bethel	Bethel Rescue	Bethel Rescue
Biddeford	Biddeford FD	Biddeford FD
Bingham	Upper Kennebec Valley Amb	Upper Kennebec Valley Amb
Blaine	Crown Ambulance	Crown Ambulance
Blue Hill	Peninsula Ambulance Corps	Peninsula Ambulance Corps
Boothbay	Boothbay Region Ambulance	Boothbay Region Ambulance
Boothbay Harbor	Boothbay Region Ambulance	Boothbay Region Ambulance
Bowdoin	Lisbon Emergency Inc	Lisbon Emergency Inc
Bowdoinham	Northeast Mobile Health	Northeast Mobile Health
Bowerbank	Mayo Regional EMS	Mayo Regional EMS
Bradford	Mayo Regional EMS	Mayo Regional EMS
Bradley	Old Town EMS	Old Town EMS

<b>Municipality</b>	<b>BLS/ILS Ambulance Provider</b>	<b>ALS Ambulance Provider</b>
Bremen	Central LC Ambulance	Central LC Ambulance
Brewer	Capital/Brewer Ambulance	Capital/Brewer Ambulance
Bridgewater	Crown Ambulance	Crown Ambulance
Bridgton	United Ambulance	United Ambulance
Brighton Plantation	Redington-Fairview EMS	Redington-Fairview EMS
Bristol	Central LC Ambulance	Central LC Ambulance
Brooklin	Peninsula Ambulance Corps	Peninsula Ambulance Corps
Brooks	Arthur Jewell Ambulance	Belfast FD Ambulance
Brooksville	Peninsula Ambulance Corps	Peninsula Ambulance Corps
Brownfield	Fryeburg Rescue	Fryeburg Rescue
Brownville	Three Rivers Ambulance	Mayo Regional EMS
Brunswick	Brunswick FD	Brunswick FD
Buckfield	Buckfield Rescue	Buckfield Rescue
Bucksport	Bucksport Ambulance	Bucksport Ambulance
Burlington	East Millinocket FD	East Millinocket FD
Burnham	Unity Ambulance	Delta Ambulance
Buxton	Buxton FD	Buxton FD
Byron	Med-Care Ambulance	Med-Care Ambulance
Calais	Calais FD	Calais FD
Cambridge	Sebasticook Valley Hosp Amb	Sebasticook Valley Hosp Amb
Camden	Northeast Mobile Health	Northeast Mobile Health
Canaan	Redington-Fairview EMS	Redington-Fairview EMS
Canton	Med-Care Ambulance	Med-Care Ambulance
Cape Elizabeth	Cape Elizabeth FD	Cape Elizabeth FD
Caribou	Caribou FD Ambulance	Caribou FD Ambulance
Caratunk	Upper Kennebec Valley Amb	Upper Kennebec Valley Amb
Carmel	Carmel Ambulance	Sebasticook Valley Hosp Amb?
Carrabassett Valley	Northstar EMS	Northstar EMS
Carroll Plantation	East Millinocket FD	East Millinocket FD
Carthage	Med-Care Ambulance	Med-Care Ambulance
Cary Plantation	Houlton FD	Houlton FD
Casco	Casco FD	Casco FD
Castine	Peninsula Ambulance Corps	Peninsula Ambulance Corps
Castle Hill	Crown Ambulance	Crown Ambulance
Caswell	Crown Ambulance	Crown Ambulance
Chapman	Crown Ambulance	Crown Ambulance
Charleston	Mayo Regional EMS	Mayo Regional EMS
Charlotte	Downeast EMS	Downeast EMS
Chebeague Island	Chebeague FD	
Chelsea	Augusta FD & Gardiner FD	Augusta FD & Gardiner FD
Cherryfield	Cherryfield Ambulance	Cherryfield Ambulance
Chester	East Millinocket FD	East Millinocket FD
Chesterville	Northstar EMS	Northstar EMS
China	Delta Ambulance	Delta Ambulance
Clifton	Capital/Brewer Ambulance	Capital/Brewer Ambulance
Clinton	Clinton FD	Clinton FD
Codyville Plantation	Indian Township Ambulance	Indian Township Ambulance
Columbia	Pleasant River Ambulance	Pleasant River Ambulance
Columbia Falls	Pleasant River Ambulance	Pleasant River Ambulance
Cooper	Downeast EMS	Downeast EMS
Coplin Plantation	Northstar EMS	Northstar EMS

<b>Municipality</b>	<b>BLS/ILS Ambulance Provider</b>	<b>ALS Ambulance Provider</b>
Corinna	Mayo Regional EMS & Sebasticook Valley Hosp Amb	Mayo Regional EMS & Sebasticook Valley Hosp Amb
Corinth	Corinth FD	Corinth FD
Cornish	Sacopee Rescue	Sacopee Rescue
Cornville	Redington-Fairview EMS	Redington-Fairview EMS
Cranberry Isles	Cranberry Isles Rescue	Northeast Harbor Ambulance
Crawford	Downeast EMS	Downeast EMS
Crystal	Patten Ambulance	Patten Ambulance
Cumberland	Cumberland Rescue	Cumberland Rescue
Cushing	Cushing Rescue	Cushing Rescue
Cutler	Machias Ambulance	Machias Ambulance
Cyr Plantation	Van Buren Ambulance	Van Buren Ambulance
Dallas Plantation	Northstar EMS	Northstar EMS
Damariscotta	Central LC Ambulance	Central LC Ambulance
Danforth	NWSARAS	NWSARAS
Dayton	Goodwin's Mills FD	Goodwin's Mills FD
Deblois	Cherryfield Ambulance	Cherryfield Ambulance
Dedham	Capital/Brewer Ambulance	Capital/Brewer Ambulance
Deer Isle	Memorial Amb Corps	Memorial Amb Corps
Denmark	United Ambulance	United Ambulance
Dennistown Plantation	Jackman Health Center	Jackman Health Center
Dennysville	Dennys River FD	Downeast EMS (weekdays) Pleasant Point Amb (weekends)
Detriot	Sebasticook Valley Hosp Amb	Sebasticook Valley Hosp Amb
Dexter	Mayo Regional EMS	Mayo Regional EMS
Dixfield	Med-Care Ambulance	Med-Care Ambulance
Dixmont	Sebasticook Valley Hosp Amb	Sebasticook Valley Hosp Amb
Dover-Foxcroft	Mayo Regional EMS	Mayo Regional EMS
Dresden	Gardiner FD	Gardiner FD
Drew Plantation	NWSARAS	NWSARAS
Durham	Durham FD	Durham FD
Dyer Brook	Houlton FD	Houlton FD
Eagle Lake	Amb Service Inc	Amb Service Inc
East Machais	Machias Ambulance	Machias Ambulance
East Millinockett	East Millinockett FD	East Millinockett FD
Eastbrook	County Ambulance	County Ambulance
Easton	Crown Ambulance	Crown Ambulance
Eastport	Downeast EMS	Downeast EMS
Eddington	Capital/Brewer Ambulance	Capital/Brewer Ambulance
Edgecomb	Wiscasset Ambulance, Central LC Ambulance	Wiscasset Ambulance, Central LC Ambulance
Edinburg	Howland FD	Howland FD
Eliot	American Ambulance	American Ambulance
Ellsworth	County Ambulance	County Ambulance
Embden	Anson/Madison Ambulance	Anson/Madison Ambulance
Enfield	East Millinocket FD	East Millinocket FD
Etna	Capital Ambulance	Capital Ambulance
Eustis	Northstar EMS	Northstar EMS
Exeter	Mayo Regional EMS	Mayo Regional EMS
Fairfield	Delta Ambulance	Delta Ambulance
Falmouth	Falmouth FD	Falmouth FD
Farmingdale	Gardiner FD	Gardiner FD

<b>Municipality</b>	<b>BLS/ILS Ambulance Provider</b>	<b>ALS Ambulance Provider</b>
Farmington	Northstar EMS	Northstar EMS
Fayette	Winthrop Ambulance	Winthrop Ambulance
Fort Fairfield	Crown Ambulance	Crown Ambulance
Fort Kent	Amb Service, Inc	Amb Service, Inc
Frankfort	Winterport FD	Hampden PS Ambulance
Franklin	County Ambulance	County Ambulance
Freedom	Delta Ambulance	Delta Ambulance
Freeport	Freeport Rescue	Freeport Rescue
Frenchboro	Southwest Harbor	LifeFlight or Southwest Harbor
Frenchville	Amb Service, Inc	Amb Service, Inc
Friendship	Waldoboro EMS	Waldoboro EMS
Frye Island	Frye Island Rescue	Raymond Rescue
Fryeburg	Fryeburg Rescue	Fryeburg Rescue
Gardiner	Gardiner FD	Gardiner FD
Garfield Plantation	Ashland Ambulance	Ashland Ambulance
Garland	Mayo Regional EMS	Mayo Regional EMS
Georgetown	Georgetown Ambulance	Midcoast Hosp Medic
Gilead	Bethel Rescue	Bethel Rescue
Glenburn	G&H Ambulance	G&H Ambulance
Glenwood Plantation	NWSARAS	NWSARAS
Gorham	Gorham FD	Gorham FD
Gouldsboro	County Ambulance	County Ambulance
Grand Isle	Van Buren Ambulance	Van Buren Ambulance
Grand Lake Stream	Grand Lake Stream Amb	Grand Lake Stream Amb
Gray	Gray FD	Gray FD
Great Pond	Capital Ambulance	Capital Ambulance
Greenbush	Old Town EMS	Old Town EMS
Greene	United Ambulance	United Ambulance
Greenville	CA Dean Ambulance	CA Dean Ambulance
Greenwood	PACE paramedic	PACE paramedic
Guilford	Mayo Regional EMS	Mayo Regional EMS
Hallowell	Augusta FD	Augusta FD
Hamlin	Van Buren Ambulance	Van Buren Ambulance
Hammond	Houlton FD	Houlton FD
Hampden	Hampden PS Ambulance	Hampden PS Ambulance
Hancock	County Ambulance	County Ambulance
Hanover	Med-Care Ambulance	Med-Care Ambulance
Harmony	Harmony Regional Ambulance	Sebasticook Valley Hosp Amb
Harpswell	Cundy Harbor FD Harpswell Neck FD Orr & Bailey Island FD	Midcoast Hosp Medic
Harrington	Pleasant River Ambulance	Pleasant River Ambulance
Harrison	PACE paramedics United Ambulance	PACE paramedics United Ambulance
Hartford	Buckfield Rescue Turner Rescue	Buckfield Rescue Turner Rescue
Hartland	Sebasticook Valley Hosp Amb	Sebasticook Valley Hosp Amb
Haynesville	NWSARAS	NWSARAS
Hebron	PACE paramedic	PACE paramedic
Hermon	Hermon Rescue	Hermon Rescue
Hersey	Patten Ambulance	Patten Ambulance
Highland Plantation	Northstar EMS	Northstar EMS
Hiram	Sacopee Rescue	Sacopee Rescue

<b>Municipality</b>	<b>BLS/ILS Ambulance Provider</b>	<b>ALS Ambulance Provider</b>
Hodgdon	Houlton FD	Houlton FD
Holden	Capital/Brewer Ambulance	Capital/Brewer Ambulance
Hollis	Hollis Rescue	Hollis Rescue
Hope	Union Ambulance (s), Northeast Mobile Health (n)	Union Ambulance (s), Northeast Mobile Health (n)
Houlton	Houlton FD Ambulance	Houlton FD Ambulance
Howland	Howland FD	Howland FD
Hudson	G&H Amb	G&H Amb
Industry	Northstar EMS	Northstar EMS
Island Falls	Island Falls FD	Island Falls FD
Isle Au Haut	Memorial Amb Corps	Memorial Amb Corps
Islesboro	Islesboro Ambulance	Islesboro Ambulance
Jackman	Jackman Health Center	Jackman Health Center
Jackson	Arthur Jewell Ambulance	Arthur Jewell Ambulance
Jay	Northstar EMS	Northstar EMS
Jefferson	Central LC Ambulance	Central LC Ambulance
Jonesboro	Machias Ambulance	Machias Ambulance
Jonesport	Moosabec Ambulance	Machias Ambulance
Kenduskeag	East Millinocket FD	East Millinocket FD
Kennebunk	Kennebunk FD	Kennebunk FD
Kennebunkport	Kennebunkport EMS	Kennebunkport EMS
Kingsbury Plantation	Upper Kennebec Valley Amb	Upper Kennebec Valley Amb
Kingfield	Northstar EMS	Northstar EMS
Kittery	American Ambulance	American Ambulance
Knox	Arthur Jewell Ambulance	Arthur Jewell Ambulance
Lagrange	Three Rivers Ambulance	Old Town EMS
Lakeview Plantation	Three Rivers Ambulance	Three Rivers Ambulance
Lakeville	East Millinocket FD	East Millinocket FD
Lamoine	County Ambulance	County Ambulance
Lebanon	Lebanon FD	Lebanon FD
Lee	East Millinocket FD	East Millinocket FD
Leeds	Turner Rescue	Turner Rescue
Levant	Sebasticook Valley Hosp Amb	Sebasticook Valley Hosp Amb
Lewiston	United Ambulance	United Ambulance
Liberty	Liberty Rescue	Liberty Rescue
Limerick	Limerick FD	Limerick FD
Limestone	Crown Ambulance	Crown Ambulance
Limington	Limington FD	Limington FD
Lincoln	East Millinocket FD	East Millinocket FD
Lincoln Plantation	Northstar EMS	Northstar EMS
Lincolnvile	Northeast Mobile Health	Northeast Mobile Health
Linneus	Houlton FD	Houlton FD
Lisbon	Lisbon Emergency Inc	Lisbon Emergency Inc
Litchfield	Gardiner FD	Gardiner FD
Littleton	Houlton FD	Houlton FD
Livermore	Northstar EMS	Northstar EMS
Livermore Falls	Northstar EMS	Northstar EMS
Long Island	Long Island FD	Portland FD Medcu
Lovell	Fryeburg Rescue Stoneham Rescue	Fryeburg Rescue Stoneham Rescue
Lowell	East Millinocket FD	East Millinocket FD
Lubec	Downeast EMS	Downeast EMS
Ludlow	Houlton FD Ambulance	Houlton FD Ambulance

<b>Municipality</b>	<b>BLS/ILS Ambulance Provider</b>	<b>ALS Ambulance Provider</b>
Lyman	Goodwin's Mills FD	Goodwin's Mills FD
Machias	Machias Ambulance	Machias Ambulance
Machiasport	Machias Ambulance	Machias Ambulance
Macwahoc Plantation	East Millinocket FD	East Millinocket FD
Madawaska	Madawaska Ambulance	Madawaska Ambulance
Madison	Anson/Madison Ambulance	Anson/Madison Ambulance
Magalloway Plantation	Northstar EMS	Northstar EMS
Manchester	Winthrop Ambulance	Winthrop Ambulance
Mapleton	Crown Ambulance	Crown Ambulance
Mariaville	County Ambulance	County Ambulance
Mars Hill	Crown Ambulance	Crown Ambulance
Marshfield	Machias Ambulance	Machias Ambulance
Masardis	Ashland Ambulance	Ashland Ambulance
Massachusetts Gore	Northstar EMS	Northstar EMS
Matinicus Island	Matinicus Island Rescue	Life Flight
Mattawamkeag	Mattawamkeag FD	East Millinocket FD
Maxfield	Howland FD	Howland FD
Mechanic Falls	United Ambulance	United Ambulance
Meddybemps	Downeast EMS	Downeast EMS
Medford	Three Rivers Ambulance	Mayo Regional EMS
Medway	East Millinocket FD	East Millinocket FD
Mercer	Redington-Fairview EMS	Redington-Fairview EMS
Merrill	Houlton FD	Houlton FD
Mexico	Med-Care Ambulance	Med-Care Ambulance
Milbridge	Petit Manan Ambulance	Pleasant River Ambulance?
Milford	Old Town EMS	Old Town EMS
Millinocket	Millinocket FD	Millinocket FD
Milo	Three Rivers Ambulance	Mayo Regional EMS
Minot	United Ambulance	United Ambulance
Monhegan Plantation	St. George Ambulance	Life Flight
Monmouth	Winthrop Ambulance	Winthrop Ambulance
Monroe	Capital Ambulance	Capital Ambulance
Monson	Mayo Regional EMS	Mayo Regional EMS
Monticello	Crown Ambulance	Crown Ambulance
Montville	Liberty Ambulance	Liberty Ambulance
Moose River	Jackman Health Center	Jackman Health Center
Moro Plantation	Patten Ambulance	Patten Ambulance
Morrill	Belfast FD Ambulance	Belfast FD Ambulance
Moscow	Upper Kennebec Valley Amb	Upper Kennebec Valley Amb
Mt. Chase	Patten Ambulance	Patten Ambulance
Mt. Desert	Northeast Harbor Ambulance	Northeast Harbor Ambulance
Mt. Vernon	Winthrop Ambulance	Winthrop Ambulance
Naples	Naples FD	Naples FD
Nashville Plantation	Ashland Ambulance	Ashland Ambulance
New Canada	Amb Service, Inc	Amb Service, Inc
New Gloucester	New Gloucester FD	New Gloucester FD
New Limerick	Houlton FD	Houlton FD
New Portland	Northstar EMS	Northstar EMS
New Sharon	Northstar EMS	Northstar EMS
New Sweden	Caribou FD	Caribou FD
New Vineyard	Northstar EMS	Northstar EMS
Newburgh	Capital Ambulance	Capital Ambulance

<b>Municipality</b>	<b>BLS/ILS Ambulance Provider</b>	<b>ALS Ambulance Provider</b>
Newcastle	Central LC Ambulance	Central LC Ambulance
Newfield	Newfield Rescue	Newfield Rescue
Newport	Sebasticook Valley Hosp Amb	Sebasticook Valley Hosp Amb
Newry	Med-Care Ambulance	Med-Care Ambulance
Nobleboro	Central LC Ambulance	Central LC Ambulance
Norridgewock	Redington-Fairview EMS	Redington-Fairview EMS
North Berwick	North Berwick RS	North Berwick RS
North Haven	North Haven Ambulance	North Haven Ambulance
North Yarmouth	North Yarmouth FD	North Yarmouth FD
Northfield	Machias Ambulance	Machias Ambulance
Northport	Belfast FD Ambulance	Belfast FD Ambulance
Norway	PACE paramedic	PACE paramedic
Oxbow Plantation	Ashland Ambulance	Ashland Ambulance
Oakfield	Houlton FD	Houlton FD
Oakland	Delta Ambulance	Delta Ambulance
Ogunquit	Ogunquit FD	Ogunquit FD
Old Orchard Beach	Old Orchard Beach FD	Old Orchard Beach FD
Old Town	Old Town EMS	Old Town EMS
Orient	NWSARAS	NWSARAS
Orland	Bucksport Ambulance	Bucksport Ambulance
Orono	Orono FD	Orono FD
Orrington	Orrington Fire & Rescue	Orrington Fire & Rescue
Osborn	County Ambulance	County Ambulance
Otis	County Ambulance	County Ambulance
Otisfield	PACE Paramedic	PACE Paramedic
Owls Head	Rockland EMS	Rockland EMS
Oxford	Oxford FD	Oxford FD
Palermo	Delta Ambulance	Delta Ambulance
Palmyra	Sebasticook Valley Hosp Amb	Sebasticook Valley Hosp Amb
Paris	PACE Paramedic	PACE Paramedic
Parkman	Mayo Regional EMS	Mayo Regional EMS
Parsonsfield	Sacopee Rescue	Sacopee Rescue
Passadumkeag	Howland FD	Howland FD
Patten	Patten Ambulance	Patten Ambulance
Pembroke	Denny's River FD	Downeast EMS (weekdays) Pleasant Point Amb (weekends)
Penobscot	Peninsula Ambulance Corps	Peninsula Ambulance Corps
Penobscot Nation	Old Town EMS	Old Town EMS
Perham	Caribou FD	Caribou FD
Perry	Downeast EMS	Downeast EMS
Peru	Med-Care Ambulance	Med-Care Ambulance
Phillips	Northstar EMS	Northstar EMS
Phippsburg	Phippsburg Vol Ambulance	Phippsburg Vol Ambulance
Pittsfield	Sebasticook Valley Hosp Amb	Sebasticook Valley Hosp Amb
Pittston	Gardiner FD	Gardiner FD
Pleasant Ridge Plantation	Upper Kennebec Valley Amb	Upper Kennebec Valley Amb
Plymouth	Sebasticook Valley Hosp Amb	Sebasticook Valley Hosp Amb
Poland	Poland FD	Poland FD
Portage Lake	Ashland Ambulance	Ashland Ambulance
Porter	Sacopee Rescue	Sacopee Rescue
Portland	Portland FD	Portland FD
Pownal	Freeport Rescue	Freeport Rescue

<b>Municipality</b>	<b>BLS/ILS Ambulance Provider</b>	<b>ALS Ambulance Provider</b>
Presque Isle	Crown Ambulance	Crown Ambulance
Princeton	Indian Township Ambulance	Indian Township Ambulance
Prospect	Stockton Springs Ambulance	Searsport Ambulance or Belfast FD Ambulance
Randolph	Gardiner FD	Gardiner FD
Rangeley	Northstar EMS	Northstar EMS
Rangeley Plantation	Northstar EMS	Northstar EMS
Raymond	Raymond Rescue	Raymond Rescue
Readfield	Winthrop Ambulance	Winthrop Ambulance
Reed Plantation	NWSARAS	NWSARAS
Richmond	Gardiner FD	Gardiner FD
Ripley	Mayo Regional EMS & Sebecook Valley Hosp Amb	Mayo Regional EMS & Sebecook Valley Hosp Amb
Robbinston	Calais FD	Calais FD
Rockland	Rockland EMS	Rockland EMS
Rockport	Northeast Mobile Health	Northeast Mobile Health
Rome	Delta Ambulance	Delta Ambulance
Roque Bluffs	Machias Ambulance	Machias Ambulance
Roxbury	Med-Care Ambulance	Med-Care Ambulance
Rumford	Med-Care Ambulance	Med-Care Ambulance
Sabattus	United Ambulance	United Ambulance
Saco	Saco FD	Saco FD
Saint John Plantation	Ambulance Service, Inc	Ambulance Service, Inc
Sandy River Plantation	Northstar EMS	Northstar EMS
Sanford	Sanford FD	Sanford FD
Sangerville	Mayo Regional EMS	Mayo Regional EMS
Scarborough	Scarborough FD	Scarborough FD
Searsmont	Searsmont Rescue	Belfast FD Ambulance
Searsport	Searsport Ambulance	Searsport Ambulance
Sebago	Sebago EMS	Sebago EMS
Sebec	Mayo Regional EMS	Mayo Regional EMS
Seboeis Plantation	Howland FD	Howland FD
Sedgewick	Peninsula Ambulance Corps	Peninsula Ambulance Corps
Shapleigh	Shapleigh Rescue	Shapleigh Rescue
Sherman	Patten Ambulance	Patten Ambulance
Shirley	CA Dean Ambulance	CA Dean Ambulance
Sidney	Delta Ambulance	Delta Ambulance
Skowhegan	Redington-Fairview EMS	Redington-Fairview EMS
Smithfield	Delta Ambulance	Delta Ambulance
Smyrna	Houlton FD	Houlton FD
Solon	Redington-Fairview EMS	Redington-Fairview EMS
Somerville	Delta Ambulance	Delta Ambulance
Sorrento	County Ambulance	County Ambulance
South Berwick	York Ambulance Assoc	York Ambulance Assoc
South Bristol	Central LC Ambulance	Central LC Ambulance
South Portland	South Portland FD	South Portland FD
South Thomaston	South Thomaston Ambulance	South Thomaston Ambulance
Southport	Boothbay Region Ambulance	Boothbay Region Ambulance
Southwest Harbor	Southwest Harbor Ambulance	Northeast Harbor Ambulance
Springfield	East Millinocket FD	East Millinocket FD
St. Agatha	Amb Service, Inc	Amb Service, Inc
St. Albans	Sebecook Valley Hosp Amb	Sebecook Valley Hosp Amb



<b>Municipality</b>	<b>BLS/ILS Ambulance Provider</b>	<b>ALS Ambulance Provider</b>
St. Francis	Amb Service, Inc	Amb Service, Inc
St. George	St George Ambulance	St George Ambulance
Staceyville	Patten Ambulance	Patten Ambulance
Standish	Standish FD	Standish FD
Starks	Anson/Madison Ambulance	Anson/Madison Ambulance
Stetson	Capital Amb & Sebecook Valley Hosp Amb	Capital Amb & Sebecook Valley Hosp Amb
Steuben	Petit Manan Ambulance	County Ambulance?
Stockholm	Caribou FD	Caribou FD
Stockton Springs	Stockton Springs Ambulance	Searsport Ambulance or Belfast FD Ambulance
Stoneham	Stoneham Rescue	Stoneham Rescue
Stonington	Memorial Amb Corps	Memorial Amb Corps
Stowe	Fryeburg Rescue	Fryeburg Rescue
Strong	Northstar EMS	Northstar EMS
Sullivan	County Ambulance	County Ambulance
Sumner	Tri-Town Ambulance (n) Buckfield Rescue (s)	Tri-Town Ambulance (n) Buckfield Rescue (s)
Surry	County Ambulance Peninsula Ambulance	County Ambulance Peninsula Ambulance
Swans Island	Swans Island Ambulance	LifeFlight or Southwest Harbor
Swanville	Belfast FD Ambulance	Belfast FD Ambulance
Sweden	United Ambulance	United Ambulance
Talmadge	Indian Township Ambulance	Indian Township Ambulance
Temple	Northstar EMS	Northstar EMS
The Forks Plantation	Upper Kennebec Valley Amb	Upper Kennebec Valley Amb
Thomaston	Thomaston Ambulance	Thomaston Ambulance
Thorndike	Unity Ambulance	Belfast FD
Topsfield	Indian Township Ambulance	Indian Township Ambulance
Topsham	Topsham FD	Topsham FD
Tremont	Southwest Harbor Ambulance	Northeast Harbor Ambulance
Trenton	County Ambulance	County Ambulance
Troy	Unity Ambulance	Delta Ambulance
Turner	Turner Rescue	Turner Rescue
Union	Union Ambulance	Union Ambulance
Unity	Unity Ambulance	Delta Ambulance
Upton	Bethel Rescue	Bethel Rescue
Van Buren	Van Buren Ambulance	Van Buren Ambulance
Vanceboro	Calais FD	Calais FD
Vassalboro	Delta Ambulance	Delta Ambulance
Veazie	Orono FD	Orono FD
Verona	Bucksport Ambulance	Bucksport Ambulance
Vienna	Northstar EMS	Northstar EMS
Vinalhaven	Vinalhaven Rescue	
Wade	Crown Ambulance	Crown Ambulance
Waite	Indian Township Ambulance	Indian Township Ambulance
Waldo	Belfast FD	Belfast FD
Waldoboro	Waldoboro EMS	Waldoboro EMS
Wales	United Ambulance	United Ambulance
Wallagrass	Ambulance Service, Inc	Ambulance Service, Inc
Waltham	County Ambulance	County Ambulance
Warren	Waldoboro EMS	Waldoboro EMS
Washburn	Crown Ambulance	Crown Ambulance

<b>Municipality</b>	<b>BLS/ILS Ambulance Provider</b>	<b>ALS Ambulance Provider</b>
Washington	Union Ambulance	Union Ambulance
Waterboro	Waterboro FD	Waterboro FD
Waterford	Stoneham Rescue	Stoneham Rescue
Waterville	Delta Ambulance	Delta Ambulance
Wayne	Winthrop Ambulance	Winthrop Ambulance
Webster Plantation	East Millinocket FD	East Millinocket FD
Weld	Northstar EMS	Northstar EMS
Wellington	Harmony Regional Ambulance	
Wells	Wells EMS	Wells EMS
Westley	Downeast EMS	Downeast EMS
West Bath	Bath FD	Bath FD
West Forks Plantation	Upper Kennebec Valley Amb	Upper Kennebec Valley Amb
West Gardiner	Gardiner FD	Gardiner FD
West Paris	Tri-Town Ambulance	Tri-Town Ambulance
Westbrook	Westbrook FD	Westbrook FD
Westfield	Crown Ambulance	Crown Ambulance
Westmanland	Caribou FD Ambulance	Caribou FD Ambulance
Westport	Wiscasset Ambulance	Wiscasset Ambulance
Weston	NWSARAS	NWSARAS
Whitefield	Delta Ambulance	Delta Ambulance
Whiting	Downeast EMS	Downeast EMS
Whitneyville	Machias Ambulance	Machias Ambulance
Willimantic	Mayo Regional EMS	Mayo Regional EMS
Wilton	Northstar EMS	Northstar EMS
Windham	Windham FD	Windham FD
Windsor	Delta Ambulance	Delta Ambulance
Winn	Mattawamkeag FD	East Millinocket FD
Winslow	Delta Ambulance	Delta Ambulance
Winter Harbor	County Ambulance	County Ambulance
Winterport	Winterport FD	Hampden PS Ambulance
Winterville Plantation	Ambulance Service, Inc	Ambulance Service, Inc
Winthrop	Winthrop Ambulance	Winthrop Ambulance
Wiscasset	Wiscasset Ambulance	Wiscasset Ambulance
Woodland	Caribou FD	Caribou FD
Woodstock	Tri-Town Ambulance	Tri-Town Ambulance
Woodville	East Millinocket FD	East Millinocket FD
Woolwich	Northeast Mobile Health	Northeast Mobile Health
Yarmouth	Yarmouth FD	Yarmouth FD
York	York Ambulance Assoc	York Ambulance Assoc

NWSARAS = northern Washington Southern Aroostook Regional Ambulance Service. It is currently contracted out to the Calais Fire Department.

## Ambulance Service Providers in Massachusetts

In Massachusetts, EMS services are coordinated through the State's Office of Emergency Medical Services.

BLS and ALS staffing and ambulance transport are defined by the "105 CMR 170.000: Emergency Medical Services System" regulations. Massachusetts has four levels of staffing: EMS First Responder (EFR), EMT-B, EMT-I, and EMT-P. For ambulance service, Massachusetts has three levels: BLS, ALS intermediate, and ALS paramedic. The state requires two (2) licensed personnel to be in a transporting ambulance at all times

BLS -> 2 licensed providers with one being EMT-B

ALS intermediate -> 2 licensed EMTs with at least one at EMT-I level or higher

ALS paramedic -> 2 licensed EMTs with both at EMT-P level or one EMT-P and one EMT-I

Central Medical Emergency Direction (CMED) centers are regional communication centers that establish radio contact between the ambulance and the hospital. This allows the EMT to talk with emergency personnel at the hospital to coordinate care (somewhat similar to what we saw with the TV show "Emergency" back in the early 1970s). Massachusetts is divided into 5 EMS regions and each region is responsible for operating their own CMEDs. The various CMEDs are connected together through radio towers. It is not clear if all these systems can link all of the hospitals, ambulance transport, the State Office of Emergency Management, all the CMED centers, and the Department of Public Health together.

EMS events over last five years:

2010

- Upton fire department and Upton EMS merge as Upton Fire-EMS.

2011

- Belchertown fire department and Belchertown EMS merge as Belchertown Fire-Rescue.
- Middleborough switches ambulance service from AMR to Brewster Ambulance
- Milford switches ambulance service from AMR to Community EMS

2012

- Marion fire department and Marion EMS merge as Merion Fire-EMS.
- Oak Bluffs fire department and Oak Bluffs Ambulance merge as Oak Bluffs Fire-EMS.

2013

- Newburyport, Salisbury, Waltham, and West Newbury switch ambulance service from AMR to Cataldo Amb
- Plymouth switches ambulance service from AMR to Brewster Ambulance

2014

- Braintree switches ambulance service from Fallon Ambulance to Brewster Ambulance
- Grafton, Millbury, and Sutton switch ambulance service from Alert Ambulance to MedStar.
- Greenfield fire department now provides BLS service
- Lawrence switches ambulance service from Patriot Ambulance to Lawrence General EMS
- Paxton fire department provides BLS service
- Saugus switches from Cataldo Ambulance to American ambulance
- Deerfield, Sunderland, and Whately create South County Emergency Medical Service, a regional ambulance service out of Deerfield

2015

- Brockton switches ambulance service from AMR to Brewster ambulance.
- Quincy switches ambulance service from Fallon ambulance to Brewster ambulance.
- Paxton fire department provides ALS services as well.

2016

- Taunton switches ambulance service from AMR to Brewster ambulance.

<b>Municipality</b>	<b>BLS Amb Provider</b>	<b>ALS Amb Provider</b>
Abington	Abington FD	Abington FD
Acton	Acton FD	Emerson Hosp Medics
Acushnet	Acushnet EMS	Acushnet EMS
Adams	Adams Ambulance	Adams Ambulance
Agawam	Agawam FD	Agawam FD
Alford	Southern Berkshire Ambulance	County Ambulance
Amesbury	Amesbury FD	Amesbury FD
Amherst	Amherst FD	Amherst FD
Andover	Andover FD	LGH EMS
Aquinnah (Gay Head)	Tri-Town Ambulance	Tri-Town Ambulance
Arlington	Arlington FD	Armstrong Ambulance
Ashburnham	Ashburnham FD	Ashburnham FD
Ashby	Ashby EMS	Townsend FD
Ashfield	Highland EMS	Highland EMS
Ashland	Ashland FD	Ashland FD
Athol	Athol FD	Athol FD
Attleboro	Attleboro FD	Attleboro FD
Auburn	Auburn FD	Auburn FD
Avon	Avon FD	Avon FD
Ayer	Ayer FD	Ayer FD
Barnstable Fire District	Barnstable RS	Barnstable RS
Barre	Barre FD Ambulance	
Becket	Becket Muni Ambulance	County Ambulance
Bedford	Bedford FD	Armstrong Amb (e) Emerson Hosp Medics (w)
Belchertown	Belchertown EMS	Belchertown EMS
Bellingham	Bellingham FD	Bellingham FD
Belmont	Belmont FD	Professional Ambulance
Berkley	Berkley FD	Berkley FD
Berlin	Berlin RS	Marlboro Hudson Ambulance
Bernardston	Baystate Hosp EMS	Baystate Hosp EMS
Beverly	NE Regional Ambulance	NE Regional Ambulance
Billerica	Billerica Police Ambulance	Billerica Police Ambulance
Blackstone	Blackstone FD	Blackstone FD
Blanford	Hilltown Community Ambulance	Westfield FD
Bolton	Bolton Amb Squad	Marlboro Hudson Ambulance
Boston	Boston EMS	Boston EMS
Bourne	Bourne FD	Bourne FD
Boxborough	Boxborough FD	Emerson Hosp Medics
Boxford	Trinity EMS (e) Lyons Ambulance (w)	Trinity EMS (e) Lyons Ambulance (w)
Boylston	Boylston FD	W. Boylston FD UMass Memorial EMS
Braintree	Brewster Ambulance	Brewster Ambulance
Brewster	Brewster FD	Brewster FD
Bridgewater	Bridgewater FD	Bridgewater FD
Brimfield	Brimfield Ambulance	Brimfield Ambulance
Brockton	Brewster Ambulance	Brewster Ambulance
Brookfield	Brookfield ES	Brookfield ES

<b>Municipality</b>	<b>BLS Amb Provider</b>	<b>ALS Amb Provider</b>
Brookline	Fallon Ambulance	Fallon Ambulance
Buckland	Buckland FD Ambulance	Baystate Hospital EMS
Burlington	Burlington FD	Armstrong Ambulance
Byfield	Byfield FD	Byfield FD
Cambridge	Professional Ambulance	Cambridge FD
Canton	Canton FD	Canton FD
Carlisle	Carlisle FD	Emerson Hosp Medics
Carver	Carver EMS	Carver EMS
Charlemont	Charlemont Ambulance	Baystate Hospital EMS
Charlton	Charlton FD	Charlton FD
Chatham	Chatham FD	Chatham FD
Chelmsford	Trinity Ambulance	Greater Lowell EMS
Chelsea	Cataldo Ambulance	Cataldo Ambulance
Cheshire	Adams Ambulance	Adams Ambulance
Chester	Hilltown Community Ambulance	Northampton FD/Am-B-Care
Chesterfield	Highland EMS	Highland EMS
Chicopee	Chicopee FD	Alert Ambulance
Chilmark	Tri-Town Ambulance	Tri-Town Ambulance
Clarksburg	North Adams Ambulance	North Adams Ambulance
Clinton	Clinton FD	
Cohasset	Cohasset FD	Cohasset FD
Colrain	Colrain Muni Ambulance	Baystate Hospital EMS
Concord	Concord FD	Emerson Hosp Medics
Conway	Conway FD	Baystate Hospital EMS Northampton FD/Am-B-Care Highland EMS
Cotuit Fire District	Cotuit FD	Cotuit FD
Cumington	Highland EMS	Highland EMS
Dalton	Dalton Ambulance	County Ambulance
Danvers	Lyons Ambulance	Lyons Ambulance
Dartmouth	Stat Ambulance	Stat Ambulance
Dedham	Fallon Ambulance	Fallon Ambulance
Deerfield	South County EMS	South County EMS
Dennis	Dennis FD	Dennis FD
Dighton	Dighton FD	Dighton FD
Douglas	Douglas FD	Oxford FD
Dover	Dover FD	AMR
Dracut	Patriot Ambulance	Greater Lowell EMS
Dudley	Dudley FD	Oxford FD & Webster EMS
Dunstable	Trinity EMS	Greater Lowell EMS
Duxbury	Duxbury FD	Duxbury FD
East Bridgewater	East Bridgewater FD	East Bridgewater FD
East Brookfield	East Brookfield FD	East Brookfield FD
East Longmeadow	AMR	AMR
Eastham	Eastham FD	Eastham FD
Easthampton	Easthampton FD	Easthampton FD
Easton	Easton FD	Easton FD
Edgartown	Edgartown FD	Edgartown FD
Egremont	Southern Berkshire Ambulance	County Ambulance
Erving	Baystate Hosp EMS	Baystate Hosp EMS
Essex	Essex FD	Lyons Ambulance
Everett	Cataldo Ambulance	Cataldo Ambulance

<b>Municipality</b>	<b>BLS Amb Provider</b>	<b>ALS Amb Provider</b>
Fairhaven	Fairhaven FD	Fairhaven FD
Fall River	Fall River FD	Fall River FD
Falmouth	Falmouth FD	Falmouth FD
Fitchburg	Fitchburg FD	Fitchburg EMS
Florida	North Adams Ambulance	North Adams Ambulance
Foxborough	Foxborough FD	Foxborough FD
Framingham	AMR	AMR
Franklin	Franklin FD	Franklin FD
Freetown	Freetown FD	Freetown FD
Gardner	Woods Ambulance	Woods Ambulance
Georgetown	Byfield FD	Byfield FD
Gill	Baystate Hosp EMS	Baystate Hosp EMS
Gloucester	Gloucester FD	Lyons Amb
Goshen	Highland EMS	Highland EMS
Gosnold (Cuttyhunk)		
Grafton	MedStar	MedStar
Granby	Granby FD	Granby FD
Granville	Granville FD	Westfield FD
Great Barrington	Southern Berkshire Ambulance	County Ambulance
Greenfield	Greenfield FD	Baystate Hosp EMS
Groton	Groton FD	Ayer FD Townsend FD
Groveland	Trinity Ambulance	Trinity Ambulance
Hadley	Amherst FD	Amherst FD
Halifax	Halifax FD	Halifax FD
Hamilton	Town Police Ambulance	Lyons Ambulance
Hampden	AMR	AMR
Hancock	Village Ambulance	Village Ambulance
Hanover	Hanover FD	Hanover FD
Hanson	Hanson FD	Hanson FD
Hardwick	Hardwick RS	Ware FD
Harvard	Harvard Muni Ambulance	
Harwich	Harwich FD	Harwich FD
Hatfield	Hatfield Muni Ambulance	Northampton FD/Am-B-Care
Haverhill	Trinity Ambulance	Trinity Ambulance
Hawley	Charlemont Ambulance	Baystate Hospital EMS
Heath	Charlemont Ambulance	Baystate Hospital EMS
Hingham	Hingham FD	Hingham FD
Hinsdale	Hinsdale FD	County Ambulance
Holbrook	Holbrook FD	Holbrook FD
Holden	AMR	AMR
Holland	Brimfield Ambulance	Brimfield Ambulance
Holliston	Holliston FD	Events Ambulance
Holyoke	Holyoke FD	Holyoke Hospital AMR Paramedics
Hopedale	Hopedale FD	AMR Mendon FD
Hopkinton	Hopkinton FD	Hopkinton FD
Hubbardston	Hubbardston FD	Hubbardston FD
Hudson	Patriot Ambulance	Patriot Ambulance
Hull	Hull FD	Hull FD
Huntington	Hilltown Community Ambulance	Northampton FD/Am-B-Care
Hyannis Fire District	Hyannis FD	Hyannis FD

<b>Municipality</b>	<b>BLS Amb Provider</b>	<b>ALS Amb Provider</b>
Ipswich	Action Ambulance	Action Ambulance
Kingston	Kingston FD	Kingston FD
Lakeville	Lakeville FD	Lakeville FD
Lancaster	Lancaster Muni Ambulance	MedStar (n) Sterling FD (s)
Lanesborough	Lanesborough FD	County Ambulance
Lawrence	LGH EMS	LGH EMS
Lee	Lee Muni Ambulance	County Ambulance
Leicester	Leicester EMS	Leicester EMS
Lenox	Lenox Muni Ambulance	County Ambulance
Leominster	Leominster FD	MedStar
Leverett	Amherst FD	Amherst FD
Lexington	Lexington FD	Lexington FD
Leyden	Baystate Hosp EMS	Baystate Hosp EMS
Lincoln	Lincoln FD	Emerson Hosp
Littleton	Littleton FD	Emerson Hosp Medics
Longmeadow	Longmeadow EMS	Longmeadow EMS
Lowell	Trinity Ambulance	Greater Lowell EMS
Ludlow	Ludlow FD	Ludlow FD
Lunenburg	Lunenburg FD	Townsend FD (n) MedStar (s)
Lynn	Atlantic Ambulance	Lynn FD
Lynnfield	Lynnfield FD	Lynnfield FD
Malden	Cataldo Ambulance	Cataldo Ambulance
Manchester	Manchester FD	Manchester FD
Mansfield	Mansfield FD	Mansfield FD
Marblehead	Atlantic Ambulance	Atlantic Ambulance
Marion	Marion EMS	Marion EMS
Marlborough	Patriot Ambulance	Patriot Ambulance
Marshfield	Marshfield FD	Marshfield FD
Mashpee	Mashpee FD	Mashpee FD
Mattapoissett	Police EMS	Police EMS
Maynard	Maynard FD	Emerson Hosp Medics
Medfield	Medfield FD	AMR
Medford	Armstrong Ambulance	Armstrong Ambulance
Medway	Medway FD	Events Ambulance
Melrose	Melrose FD	Melrose FD
Mendon	Mendon FD	Mendon FD
Merrimac	Merrimac FD	Amesbury FD
Methuen	Methuen FD	LGH EMS
Middleborough	Brewster Ambulance	Brewster Ambulance
Middlefield	Hinsdale FD	County Ambulance
Middleton	Middleton FD	Middleton FD
Milford	Community EMS	Community EMS
Millbury	MedStar	MedStar
Millis	Millis FD	AMR
Millville	Millville FD	Mendon FD
Milton	Fallon Ambulance	Fallon Ambulance
Monroe	North Adams Ambulance	North Adams Ambulance
Monson	Monson FD	FD
Montague	Baystate Hosp EMS	Baystate Hosp EMS
Monterey	Southern Berkshire Ambulance	County Ambulance

<b>Municipality</b>	<b>BLS Amb Provider</b>	<b>ALS Amb Provider</b>
Montgomery	Hilltown Community Ambulance	Westfield FD
Mount Washington	Southern Berkshire Ambulance	County Ambulance
Nahant	Nahant FD	Atlantic Ambulance
Nantucket	Nantucket FD	
Natick	Natick FD	Natick FD
Needham	Needham FD	Needham FD
New Ashford	Village Ambulance	Village Ambulance
New Bedford	New Bedford EMS	New Bedford EMS
New Braintree	New Braintree PD	N. Brookfield EMS
New Marlborough	New Marlboro RS	County Ambulance
New Salem	Orange FD	Orange FD
Newbury	Newbury FD	Atlantic EMS
Newburyport	Cataldo Ambulance	Cataldo Ambulance
Newton	Cataldo Ambulance	Cataldo Ambulance
Norfolk	Norfolk FD	Norfolk FD
North Adams	North Adams Ambulance	North Adams Ambulance
North Andover	North Andover FD	LGH EMS
North Attleboro	North Attleboro FD	North Attleboro FD
North Brookfield	N. Brookfield EMS	N. Brookfield EMS
North Reading	North Reading FD	Action Ambulance
Northampton	Northampton FD	Northampton FD
Northborough	Northborough FD	Northborough FD
Northbridge	Northbridge FD	Northbridge FD
Northfield	Northfield EMS	Baystate Hosp EMS
Norton	Norton FD	Norton FD
Norwell	Norwell FD	Norwell FD
Norwood	Norwood FD	Norwood FD
Oak Bluffs	Oak Bluffs Muni Ambulance	Oak Bluffs Muni Ambulance
Oakham	Oakham FD	
Orange	Orange FD	Orange FD
Orleans	Orleans FD	Orleans FD
Otis	Otis RS	County Ambulance
Oxford	Oxford FD	Oxford FD
Palmer	Palmer Ambulance	
Paxton	Paxton FD	Paxton FD
Peabody	Atlantic Ambulance	Atlantic Ambulance
Pelham	Amherst FD	Amherst FD
Pembroke	Pembroke FD	Pembroke FD
Pepperell	Pepperell FD	MedStar (e) Townsend Muni Ambulance (w)
Peru	Hinsdale FD	County Ambulance
Petersham	Athol FD	Athol FD
Phillipston	Phillipston FD	Woods Amb (e) Athol FD (w)
Pittsfield	County Ambulance Action Ambulance	County Ambulance Action Ambulance
Plainfield	Highland EMS	Highland EMS
Plainville	Plainville FD	Plainville FD
Plymouth	Brewster Ambulance	Brewster Ambulance
Plympton	Plympton FD	AMR
Princeton	Princeton FD	Princeton FD
Provincetown	Provincetown FD	Provincetown FD



<b>Municipality</b>	<b>BLS Amb Provider</b>	<b>ALS Amb Provider</b>
Quincy	Brewster Ambulance	Brewster Ambulance
Randolph	Randolph FD	Randolph FD
Raynham	Raynham FD	Raynham FD
Reading	Reading FD	Reading FD
Rehoboth	Rehoboth FD	Rehoboth Ambulance
Revere	Cataldo Ambulance	Cataldo Ambulance
Richmond	Richmond FD	County Ambulance
Rochester	Rochester FD	
Rockland	Rockland FD	Rockland FD
Rockport	Rockport Town Ambulance	Lyons Ambulance
Rowe	Charlemont Ambulance	Baystate Hospital EMS
Rowley	Action Ambulance	Action Ambulance
Royalston	Woods Ambulance	Woods Ambulance
Russell	Hilltown Community Ambulance	Westfield FD
Rutland	Rutland FD	Rutland FD
Salem	Atlantic Ambulance	Atlantic Ambulance
Salisbury	Cataldo Ambulance	Cataldo Ambulance
Sandisfield	Sandisfield FD	Campion Ambulance
Sandwich	Sandwich FD	Sandwich FD
Saugus	American Ambulance	American Ambulance
Savoy	Adams Ambulance	Adams Ambulance
Scituate	Scituate FD	Scituate FD
Seekonk	Seekonk FD	Seekonk FD
Sharon	Sharon FD	Sharon FD
Sheffield	Southern Berkshire Ambulance	County Ambulance
Shelburne	Shelburne FD	Baystate Hospital EMS
Sherborn	Sherborn FD	AMR
Shirley	Shirley Muni Ambulance	Ayer FD
Shrewsbury	Umass Memorial EMS	Umass Memorial EMS
Shutesbury	Amherst FD	Amherst FD
Somerset	Somerset FD	Somerset FD
Somerville	Cataldo Ambulance	Cataldo Ambulance
South Hadley	S. Hadley Muni Ambulance	AMR/Pathways ALS Amb
Southampton	Southampton FD	Southampton FD
Southborough	Southborough FD	Southborough FD
Southbridge	Southbridge FD	Charlton FD
Southwick	Southwick FD	Westfield & Agawam FD
Spencer	Spencer Rescue	Spencer Rescue
Springfield	AMR	AMR
Sterling	Sterling FD	Sterling FD
Stockbridge	Lee Muni Ambulance	County Ambulance
Stoneham	Action Ambulance	Action Ambulance
Stoughton	Stoughton FD	Stoughton FD
Stow	Stow FD	Emerson Hosp Medics (e) Marlboro Hudson Amb (w)
Sturbridge	Sturbridge FD	Sturbridge FD
Sudbury	Sudbury FD	Sudbury FD
Sunderland	South County EMS	South County EMS
Sutton	MedStar	MedStar
Swampscott	Action Ambulance	Action Ambulance
Swansea	Swansea Ambulance	Swansea Ambulance
Taunton	Brewster Ambulance	Brewster Ambulance

<b>Municipality</b>	<b>BLS Amb Provider</b>	<b>ALS Amb Provider</b>
Templeton	Templeton FD	Woods Ambulance
Tewksbury	Tewksbury FD	Greater Lowell EMS
Tisbury	PD Ambulance	PD Ambulance
Tolland	Sandisfield FD	Campion Ambulance
Topsfield	Lyons Ambulance	Lyons Ambulance
Townsend	Townsend Muni Ambulance	Townsend Muni Ambulance
Truro	Truro RS	Truro RS
Turner Falls	Baystate Hosp EMS	Baystate Hosp EMS
Tyngsborough	Trinity EMS	Greater Lowell EMS
Tyringham	Lee Muni Ambulance	County Ambulance
Upton	Upton EMS	Upton EMS
Uxbridge	Uxbridge FD	Uxbridge FD
Wakefield	Action Ambulance	Action Ambulance
Wales	Brimfield Ambulance	Brimfield Ambulance
Walpole	Walpole FD	Walpole FD
Waltham	Cataldo Ambulance	Cataldo Ambulance
Ware	Ware FD	Ware FD
Wareham	Wareham EMS	Wareham EMS
Warren	Warren FD	Warren FD
Warwick	Orange FD	Orange FD
Washington	Becket Ambulance	County Ambulance
Watertown	Watertown FD	Armstrong Ambulance
Wayland	Wayland FD	Wayland FD
Webster	Webster EMS	Webster EMS
Wellesley	AMR	AMR
Wellfleet	Wellfleet FD	Wellfleet FD
Wendell	Orange FD	Orange FD
Wenham	Lyons Ambulance	Lyons Ambulance
West Barnstable Fire District	West Barnstable FD	West Barnstable FD
West Boylston	West Boylston FD	West Boylston FD
West Bridgewater	West Bridgewater FD	West Bridgewater FD
West Brookfield	W. Brookfield Rescue	Ware & Brookfield FD
West Newbury	Cataldo Ambulance	Cataldo Ambulance
West Springfield	West Springfield FD	West Springfield FD
West Stockbridge	Richmond FD	County Ambulance
West Tisbury	Tri-Town Ambulance	Tri-Town Ambulance
Westborough	Westborough FD	Westborough FD
Westfield	Westfield FD	Westfield FD
Westford	Westford FD	Westford FD
Westhampton	Easthampton FD	Easthampton FD
Westminster	Westminster FD	Westminster FD
Weston	Weston FD	Emerson Hosp Medics (n) AMR (s)
Westport	Westport FD	Westport FD
Westwood	Westwood FD	Westwood FD
Weymouth	Fallon Ambulance	Fallon Ambulance
Whately	South County EMS	South County EMS
Whitman	Whitman FD	Whitman FD
Wilbraham	Wilbraham FD	Wilbraham FD
Williamsburg	Highland EMS	Highland EMS
Williamstown	Village Ambulance	Village Ambulance
Wilmington	Wilmington FD	Action Ambulance

<b>Municipality</b>	<b>BLS Amb Provider</b>	<b>ALS Amb Provider</b>
Winchendon	Winchendon FD	Winchendon FD
Winchester	Winchester FD	Winchester FD
Windsor	Windsor FD	County Ambulance
Winthrop	Action Ambulance	Action Ambulance
Woburn	Woburn FD	Action Ambulance
Worcester	Umass Memorial EMS	Umass Memorial EMS
Worthington	Hilltown Community Ambulance	Northampton FD/Am-B-Care
Wrentham	Wrentham FD	Wrentham FD
Yarmouth	Yarmouth FD	Yarmouth FD

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## Ambulance Service Providers in New Hampshire

In New Hampshire, EMS services are coordinated through the State's Bureau of Emergency Medical Services. More information can be found at [www.nh.gov/safety/divisions/fstems/ems](http://www.nh.gov/safety/divisions/fstems/ems).

New Hampshire has four levels of staffing: First Responder, EMT-B, EMT-I, EMT-P. For ambulance service, New Hampshire has two levels: BLS and ALS with each community deciding what EMT level is needed for ambulance staffing. However, the state requires two (2) licensed personnel to be in a transporting ambulance at all times.

- For BLS service, one of the licensed personnel has to be at least an EMT-B.
- For ALS intermediate, one of the licenses personnel has to be at least an EMT-I or higher.
- For ALS paramedic, one of the licensed personnel has to be at the EMT-P level.

The fire departments in Auburn, Candia, Claremont, Durham, Freedom, Holderness, Manchester, Milford, Nashua, Newton, Swanzey, and Warner provide a paramedic-level non-transport first responder service to its residents.

The fire departments in Allenstown, Chester, Danbury, Dublin, Frankestown, Fremont, Gilsum, /Greenfield, Greenville, Harrisville, Jaffrey, Litchfield, Littleton, Mason, Moultonborough, New Castle, New Ipswich, New London, Newbury, Rindge, Sandwich, Somersworth, Springfield, Sunapee, Surry, Tuftonboro, Westmoreland, and Wolfeboro provide an intermediate-level non-transport first responder service to its residents

Several towns (Deerfield, Enfield, Fremont, Grantham, Lempster, Lisbon, Lyme, Mason, Monroe, Piermont, Rumney, Sandown, Shelburne, Springfield, Sutton, Tamworth, Temple, and Wilmot) have a rescue/first responder squad that may or may not be independent from the fire department. Some rescue squad numbers will cover other towns as well (i.e., Franconia which includes Sugar Hill and Easton).

EMS events over the last six years:

- 2004: Antrim and Greenland start charging for ambulance service
- 2005: Bridgewater starts charging for ambulance service
- 2006: Alstead and Deering start charging for ambulance service  
Franconia starts its own fee-based ambulance service.
- 2007: Plymouth and Seabrook start charging for its ambulance service  
South Hampton starts its own fee-based ambulance service.
- 2008: Campton-Thornton starts its own fee-based ambulance service.  
Washington Rescue starts charging for its ambulance service.  
45<sup>th</sup> Parallel EMS replaces Upper Connecticut Valley Hospital EMS which went out of business.
- 2009: East Kingston and Hampton Falls start their own fee-based ambulance service.  
Atkinson, Danville, Hampstead, Newton, Plaistow, and Sandown switched ambulance service from AMR to Trinity EMS in 2009.
- 2010: Andover Rescue becomes a town department and starts charging for ambulance service.  
Kensington starts charging for ambulance service.  
Tuftonboro and Freedom switch to North Conway Ambulance
- 2011: Eaton, Madison, and Tamworth switch to North Conway Ambulance  
New Boston started charging for ambulance service.  
Lisbon starts its own fee-based ambulance service.
- 2013: Easton, Littleton, Sugar Hill switch to Callex Ambulance Service
- 2014: Rollinsford switches to York Ambulance after South Berwick Rescue dissolves .

Bethlehem, Brookline, Marlow, and Salisbury provide ambulance service free of charge to its residents.

<b>Municipality</b>	<b>Ambulance Provider BLS/ILS</b>	<b>Ambulance Provider ALS</b>
Acworth	Golden Cross Ambulance	Golden Cross Ambulance
Albany	Conway Village FD	Conway Village FD
Alexandria	Bristol FD	Bristol FD
Allenstown	Tri-Town Ambulance	Tri-Town Ambulance
Alstead	Alstead FD	DiLuzio Ambulance
Alton	Alton FD	Gilford FD Barnstead FD
Amherst	Amherst EMS	Amherst EMS
Andover	Andover Rescue	Franklin FD
Antrim	Antrim FD	Hillsborough FD
Ashland	Plymouth FD	Plymouth FD
Atkinson	Trinity EMS	Trinity EMS
Auburn	Derry FD	Derry FD
Barnstead	Barnstead FD	Barnstead FD
Barrington	Barrington FD	Frisbie Hospital EMS
Bartlett	Bartlett-Jackson Amb	North Conway Ambulance
Bath	Woodsville Ambulance	Woodsville Ambulance
Bedford	Bedford FD	Bedford FD
Belmont	Belmont FD	Belmont FD
Bennington	Antrim FD	Hillsborough FD
Benton	Woodsville Ambulance	Woodsville Ambulance
Berlin	Berlin Ambulance	Berlin Ambulance
Bethlehem	Bethlehem FD	Bethlehem FD
Boscawen	Penacook Rescue	Penacook Rescue
Bow	Bow FD	Concord FD
Bradford	Bradford FD	New London Hospital
Brentwood	Brentwood FD	Brentwood FD
Bridgewater	Bridgewater FD	Bridgewater FD
Bristol	Bristol FD	Bristol FD
Brookfield	Wakefield FD	Wakefield FD
Brookline	Brookline EMS	Brookline EMS
Campton	Campton-Thornton FD	Campton-Thornton FD
Canaan	Canaan FAST	Lebanon FD
Candia	AMR	AMR
Canterbury	Penacook Rescue	Penacook Rescue
Carroll	Carroll FD	Littleton Hosp Paramedics
Center Harbor	Stewart's Ambulance	Stewart's Ambulance
Charlestown	Charlestown Ambulance	Charlestown Ambulance
Chatham	Fryeburg Rescue	Fryeburg Rescue
Chester	Derry FD	Derry FD

<b>Municipality</b>	<b>Ambulance Provider BLS/ILS</b>	<b>Ambulance Provider ALS</b>
Chesterfield	Keene FD & Rescue, Inc	Keene FD & Rescue, Inc
Chichester	Loudon FD	Loudon FD
Claremont	Golden Cross Ambulance	Golden Cross Ambulance
Clarksville	45 <sup>th</sup> Parallel EMS	45 <sup>th</sup> Parallel EMS
Colebrook	45 <sup>th</sup> Parallel EMS	45 <sup>th</sup> Parallel EMS
Columbia	45 <sup>th</sup> Parallel EMS	45 <sup>th</sup> Parallel EMS
Concord	Concord FD	Concord FD
Conway	Conway Village FD North Conway Ambulance	Conway Village FD North Conway Ambulance
Cornish	Golden Cross Ambulance Windsor VT FD	Golden Cross Ambulance Windsor VT FD
Croydon	Newport FD	Newport FD
Dalton	Whitefield FD	Whitefield FD
Danbury	Bristol FD	Bristol FD
Danville	Trinity EMS	Trinity EMS
Deerfield	Raymond Ambulance	Raymond Ambulance
Deering	Deering FD	Hillsborough FD
Derry	Derry FD	Derry FD
Dorchester	Canaan FAST	Lebanon FD
Dover	Dover FD	Dover FD
Dublin	Peterborough FD	Peterborough FD
Dummer	Milan & Dummer Amb	Berlin EMS
Dunbarton	Dunbarton FD	Dunbarton FD
Durham	Durham Ambulance Corps	Durham Ambulance Corps
East Kingston	East Kingston FD	Exeter Hosp Paramedics
Easton	Calex Ambulance	Calex Ambulance
Eaton	North Conway Ambulance	North Conway Ambulance
Effingham	Effingham FD	
Ellsworth	Campton-Thornton FD	Campton-Thornton FD
Enfield	Lebanon FD (day) Enfield FAST (night)	Lebanon FD (day) Enfield FAST (night)
Epping	Epping FD	Epping FD
Epsom	Epsom FD	Epsom FD
Errol	Errol Rescue Squad	
Exeter	Exeter FD	Exeter FD
Farmington	Farmington FD	Farmington FD
Fitzwilliam	Fitzwilliam FD	DiLuzio Ambulance
Fracestown	Peterboro FD	Peterboro FD
Franconia	Franconia Rescue	Littleton Hosp Paramedics
Franklin	Franklin FD	Franklin FD
Freedom	North Conway Ambulance	North Conway Ambulance
Fremont	Raymond Ambulance	Raymond Ambulance
Gilford	Gilford FD	Gilford FD
Gilmanton	Gilmanton FD	Laconia FD Barnstead FD

<b>Municipality</b>	<b>Ambulance Provider BLS/ILS</b>	<b>Ambulance Provider ALS</b>
Gilsum	Marlow Ambulance	DiLuzio Ambulance
Goffstown	Goffstown FD	Goffstown FD
Gorham	Gorham EMS	Gorham EMS
Goshen	Newport FD	Newport FD
Grafton	Grafton Ambulance Corp	Lebanon FD
Grantham	New London Hospital	New London Hospital
Greenfield	Peterborough FD	Peterborough FD
Greenland	Greenland FD	Exeter Hosp Paramedics
Greenville	Souhegan Ambulance	Peterborough FD
Groton	Hebron FD	Bristol or Plymouth FD
Hampton Falls	Hampton Falls FD	Exeter Hosp Paramedics
Hampstead	Trinity EMS	Trinity EMS
Hampton	Hampton FD	Hampton FD
Hancock	Peterborough FD	Peterborough FD
Hanover	Hanover FD	Hanover FD
Harrisville	Marl-Harris Ambulance	DiLuzio Ambulance
Haverhill	Woodsville Ambulance	Woodsville Ambulance
Hebron	Hebron FD	Bristol or Plymouth FD
Henniker	Henniker Rescue	Henniker Rescue
Hill	Bristol FD	Bristol FD
Hillsborough	Hillsborough FD	Hillsborough FD
Hinsdale	Rescue, Inc	Rescue, Inc
Holderness	Plymouth FD	Plymouth FD
Hollis	Hollis FD	Hollis FD
Hooksett	Hooksett FD	Hooksett FD
Hopkinton	Hopkinton FD	Hopkinton FD
Hudson	Hudson FD	Hudson FD
Jackson	Bartlett-Jackson Amb	North Conway Ambulance
Jaffrey	VFW Ambulance	VFW Ambulance
Jefferson	Lancaster EMS	Lancaster EMS
Keene	Keene FD Ambulance	Keene FD Ambulance
Kensington	Kensington FD	Kensington FD
Kingston	Kingston FD	Kingston FD
Laconia	Laconia FD	Laconia FD
Lancaster	Lancaster EMS	Lancaster EMS
Landaff	Lisbon Life Squad	Lisbon Life Squad
Langdon	Golden Cross Ambulance	Golden Cross Ambulance
Lebanon	Lebanon FD	Lebanon FD
Lee	Durham Ambulance Corps	Durham Ambulance Corps
Lempster	Marlow Ambulance	DiLuzio Ambulance
Lincoln	LinWood Ambulance	LinWood Ambulance
Lisbon	Lisbon Life Squad	Lisbon Life Squad
Litchfield	Hudson FD	Hudson FD
Littleton	Calex Ambulance	Calex Ambulance

<b>Municipality</b>	<b>Ambulance Provider BLS/ILS</b>	<b>Ambulance Provider ALS</b>
Londonderry	Londonderry FD	Londonderry FD
Loudon	Loudon FD	Loudon FD
Lyman	Lisbon Life Squad	Lisbon Life Squad
Lyme	Hanover FD	Hanover FD
Lyndeborough	Wilton Ambulance	Wilton Ambulance
Madbury	Durham Ambulance Corps	Durham Ambulance Corps
Madison	North Conway Ambulance	North Conway Ambulance
Manchester	AMR	AMR
Marlborough	Marl-Harris Ambulance	DiLuzio Ambulance
Marlow	Marlow Ambulance	DiLuzio Ambulance
Mason	Brookline EMS	Brookline EMS
Meredith	Stewarts Ambulance	Stewarts Ambulance
Merrimack	Merrimack FD	Merrimack FD
Middleton	Middleton FD	Huggins Hospital (n) Frisbie Hospital EMS (s)
Milan	Milan & Dummer Amb	
Milford	Milford Ambulance	Milford Ambulance
Milton	Milton FD	Frisbie Hospital EMS
Monroe	Woodsville Ambulance	Woodsville Ambulance
Mont Vernon	Amherst EMS	Amherst EMS
Moultonborough	Stewarts Ambulance	Stewarts Ambulance
Nashua	AMR	AMR
Nelson	Keene FD Ambulance	Keene FD Ambulance
New Boston	New Boston FD	New Boston FD
New Castle	Portsmouth FD	Portsmouth FD
New Durham	New Durham FD	Frisbie Hospital EMS
New Ipswich	Souhegan Ambulance	Peterborough FD
New Hampton	New Hampton FD	New Hampton FD
New London	New London Hospital	New London Hospital
Newbury	New London Hospital	New London Hospital
Newfields	Newmarket FD	Newmarket FD
Newington	Newington FD	Portsmouth FD
Newmarket	Newmarket FD	Exeter Hosp Paramedics
Newport	Newport FD	Newport FD
Newton	Trinity EMS	Trinity EMS
North Hampton	North Hampton FD	Exeter Hosp Paramedics
Northfield	Tilton-Northfield FD	Tilton-Northfield FD
Northumberland	Groveton Ambulance	Weeks Hosp Paramedics
Northwood	Northwood FD	Northwood FD
Nottingham	Nottingham FD	Exeter Hosp Paramedics
Orange	Canaan FAST	Lebanon FD
Orford	Upper Valley Ambulance	Upper Valley Ambulance
Ossipee	North Conway Ambulance	North Conway Ambulance
Pelham	Pelham FD	Pelham FD



<b>Municipality</b>	<b>Ambulance Provider BLS/ILS</b>	<b>Ambulance Provider ALS</b>
Pembroke	Tri-Town Ambulance	Tri-Town Ambulance
Peterborough	Peterborough FD	Peterborough FD
Piermont	Upper Valley Ambulance	Upper Valley Ambulance
Pittsburg	45 <sup>th</sup> Parallel EMS	45 <sup>th</sup> Parallel EMS
Pittsfield	Pittsfield FD	Pittsfield FD
Plainfield	Lebanon FD Windsor VT FD	Lebanon FD Windsor VT FD
Plastow	Trinity EMS	Trinity EMS
Plymouth	Plymouth FD	Plymouth FD
Portsmouth	Portsmouth FD	Portsmouth FD
Randolph	Gorham EMS	Gorham EMS
Raymond	Raymond Ambulance	Raymond Ambulance
Richmond	DiLuzio Ambulance	DiLuzio Ambulance
Rindge	VFW Ambulance	VFW Ambulance
Rochester	Frisbie Hospital EMS	Frisbie Hospital EMS
Rollinsford	York Ambulance	York Ambulance
Roxbury	Keene FD Ambulance	Keene FD Ambulance
Rumney	Plymouth FD	Plymouth FD
Rye	Rye FD	Rye FD
Salem	Salem FD	Salem FD
Salisbury	Salisbury FD	Concord FD
Sanbornton	Sanbornton FD	Sanbornton FD
Sandown	Trinity EMS	Trinity EMS
Sandwich	Stewarts Ambulance	Stewarts Ambulance
Seabrook	Seabrook FD	Seabrook FD
Sharon	Peterborough FD	Peterborough FD
Shelburne	Gorham EMS	Gorham EMS
Somersworth	American Ambulance	American Ambulance
South Hampton	South Hampton FD	Exeter Hosp Paramedics
Springfield	New London Hospital	New London Hospital
Stark	Groveton Ambulance	Weeks Hosp Paramedics
Stewartstown	45 <sup>th</sup> Parallel EMS	45 <sup>th</sup> Parallel EMS
Stoddard	Antrim FD	DiLuzio Ambulance
Strafford	Strafford FD	Frisbie Hospital EMS
Stratford	Groveton Ambulance	Weeks Hosp Paramedics
Stratham	Stratham FD	Exeter Hosp Paramedics
Sugar Hill	Calex Ambulance	Calex Ambulance
Sullivan	Keene FD Ambulance	Keene FD Ambulance
Sunapee	New London Hospital	New London Hospital
Surry	Keene FD Ambulance	Keene FD Ambulance
Sutton	New London Hospital	New London Hospital
Swanzy	DiLuzio Ambulance	DiLuzio Ambulance
Tamworth	North Conway Ambulance	North Conway Ambulance
Temple	Wilton Ambulance	Wilton Ambulance

<b>Municipality</b>	<b>Ambulance Provider BLS/ILS</b>	<b>Ambulance Provider ALS</b>
Thornton	Campton-Thornton FD	Campton-Thornton FD Waterville Valley PS
Tilton	Tilton-Northfield FD	Tilton-Northfield FD
Troy	Troy Ambulance	Keene FD Ambulance
Tuftonboro	North Conway Ambulance	North Conway Ambulance
Unity	Golden Cross Ambulance	Golden Cross Ambulance
Wakefield	Wakefield FD	Wakefield FD
Walpole	Walpole FD Amb (s) Golden Cross Amb (n)	Keene FD Ambulance (s) Golden Cross Amb (n)
Warner	Hopkinton FD	Hopkinton FD
Warren	WW Ambulance	WW Ambulance
Washington	Washington Rescue	Hillsborough FD
Waterville Valley	Waterville Valley PS	Waterville Valley PS
Weare	Weare FD	Weare FD
Webster	Hopkinton FD	Hopkinton FD
Wentworth	WW Ambulance	WW Ambulance
Westmoreland	Keene FD Ambulance	Keene FD Ambulance
Whitefield	Whitefield FD	Whitefield FD
Wilmot	New London Hospital	New London Hospital
Wilton	Wilton Ambulance	Wilton Ambulance
Winchester	Winchester Ambulance	DiLuzio Ambulance
Windham	Windham FD	Windham FD
Windsor	Hillsboro FD	Hillsboro FD
Wolfeboro	Stewart's Ambulance	Stewart's Ambulance
Woodstock	Linwood Ambulance	Linwood Ambulance

Laconia has a unique arrangement with the local hospital. Laconia hires the firefighters to staff the ambulance but is reimbursed by the local hospital. The hospital buys the ambulances and is responsible for maintaining them. In return, the hospital does all the billing and keeps all the revenue from ambulance fees.

## Ambulance Service Providers in Rhode Island

In Rhode Island, EMS services are coordinated through the State's Department of Health.

BLS and ALS staffing and ambulance transport are defined by the "Rules and Regulations Relating to Emergency Medical Services (R23-4.1-EMS)" regulations. Rhode Island has four levels of staffing: EMT-B, EMT-I, EMT-C, and EMT-P. For ambulance service, Rhode Island has three levels: BLS, ALS intermediate, and ALS paramedic. The state requires two (2) licensed personnel to be in a transporting ambulance at all times

BLS -> 2 licensed providers with one being EMT-B

ALS intermediate -> 2 licensed EMTs with at least one at EMT-C level or higher

ALS paramedic -> 2 licensed EMTs with both at EMT-P level or one EMT-P and one EMT-I

There are no commercial ambulance companies providing emergency ambulance service to any of the municipalities as emergency ambulance transports is mostly handled by fire departments.

Rhode Island has forty-three (43) fire districts of which 35 provide fire protection. Some fire districts provide their own ambulance service. For others, a town-wide service is provided. For the latter, just the town will be listed and in parenthesis is the number of fire districts in that town.

Municipality	Ambulance Provider (BLS & ALS)
Barrington	Barrington FD
Bristol	Bristol FD
Central Falls	Central Falls FD
Charlestown (1)	Charlestown Rescue
Cranston	Cranston FD
East Greenwich (1)	East Greenwich FD
East Providence	East Providence FD
Exeter (1)	Exeter Rescue Corps
Foster	Foster Ambulance Corps
Jamestown	Jamestown EMS
Johnson	Johnson FD
Little Compton	Little Compton FD
Lincoln (6)	Lincoln Rescue
Middletown	Middletown FD
Narragansett	Narragansett FD
New Shoreham	New Shoreham FD
Newport	Newport FD
North Kingstown	North Kingstown FD
North Providence	North Providence FD
North Smithfield	North Smithfield FD
Pawtucket	Pawtucket FD
Portsmouth (1)	Portsmouth FD
Providence	Providence FD
Richmond (1)	Hope Valley Ambulance
Scituate	Scituate Ambulance Corps
Smithfield	Smithfield FD
South Kingstown (2)	South Kingstown EMS
Tiverton	Tiverton FD
Warren	Warren FD
Warwick	Warwick FD
West Greenwich	West Greenwich Community Rescue
West Warwick	West Warwick FD

<b>Municipality</b>	<b>Ambulance Provider (BLS &amp; ALS)</b>
Westerly (5)	Westerly Ambulance
Woonsocket	Woonsocket FD
Burrillville Harrisville Fire District Nasonville Fire District Oakland-Mapleville Fire Distr. Pascoag Fire District	Harrisville Fire District Nasonville Fire District Oakland-Mapleville Fire Distr. Pascoag Fire District
Coventry Central Coventry Fire District Coventry Fire District Hopkins Hill Fire District Western Coventry Fire District	Central Coventry Fire District Coventry Fire District Hopkins Hill Fire District Western Coventry Fire District
Cumberland Cumberland Fire District Cumberland Hill Fire District North Cumberland Fire District Valley Falls Fire District	Cumberland Rescue
Glocester Chepachet Fire District Harmony Fire District West Glocester Fire District	Chepachet Fire District Harmony Fire District West Glocester Fire District
Hopkinton Ashaway Fire Dist. Hope Valley Fire District	Ashaway FD Ambulance Hope Valley FD Ambulance

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## Ambulance Service Providers in Vermont

In Vermont, EMS services are coordinated through the State's Department of Health, specifically the Office of EMS and Injury Prevention. Over a third of Vermont's ambulance services respond to less than one call a day which makes maintaining skills difficult and requires a financial subsidy from covered communities (Vermont State Health Plan 2005 Part 4: Focus Areas).

Vermont has four levels of staffing: Emergency Care Attendant (ECA), EMT-B, EMT-I, EMT-P. For ambulance service, Vermont has three levels: BLS, ALS intermediate (ILS), and ALS paramedic. The state requires two (2) licensed personnel to be in a transporting ambulance at all times with the only requirement that one of the licensed providers be at least an EMT-B.

There are two types of emergency medical services in the EMS realm – a first responder service and an ambulance service.

- A first responder service provides emergency medical care at the scene but cannot provide emergency transport to a hospital. Given the time it may take for an ambulance to arrive on scene, first responder services are very prevalent (approximately 82) in Vermont. However, since they are not involved in emergency transport, they cannot bill patients for their services. Therefore, their town funds first responder services.
- An ambulance service provides emergency transport to a hospital. Over a third of Vermont's ambulance services respond to less than one call a day which makes maintaining skills difficult and requires a financial subsidy from covered communities (Vermont State Health Plan 2005 Part 4: Focus Areas). Emergency ambulance transport is a billable service. Most towns contract out for emergency ambulance service although there are some towns that provide their own municipal emergency transport service.

Vermont is different from the rest of the New England States in that most towns use a volunteer, non-profit ambulance service. While some fire departments provide ambulance service, the number of such departments is small in number. The volunteer, non-profit ambulance services use a subscription service in which residents pay a small yearly subscription fee. If the ambulance service is needed, the insurance company is billed and the resident is not responsible for anything not paid by the insurance company. If a resident chooses not to pay the subscription fee, the resident is responsible for whatever the insurance company does not cover.

It was mentioned in the introduction about the difficulties in getting staffing. Last year, the Brighton Rescue Squad disbanded and the Montgomery Rescue Squad could no longer provide adequate response so Montgomery is now contracting with Richford Ambulance to provide emergency ambulance transport to its residents during the day.

Paramedic services are not currently available in Chittenden and Franklin Counties. While there are services in both counties, which have Paramedics on-board, they are only licensed to the intermediate level of care. There are several initiatives in place within each district to implement paramedic level care. For example, in Chittenden County, a committee is looking at a single source paramedic service, a hospital-based paramedic service, or a cooperative paramedic service. The hope is to make a decision this year and have a paramedic service in place by the end of 2008 or early 2009.

Ambulance service is also provided through mutual aid to other ambulance services. In fact, many of the paramedic services are handled through mutual aid. There are no specific mutual aid agreements but the services are coordinated through the State's EMS regions.

Municipality	BLS/ILS Provider	ALS Provider
Addison	Vergennes Rescue	Middlebury Ambulance
Albany	Orleans Village Ambulance	Calex Ambulance
Alburgh	Alburgh Rescue	None
Andover	Chester FD Ambulance	Ludlow Ambulance (n) Londonderry Rescue (s)

<b>Municipality</b>	<b>BLS/ILS Provider</b>	<b>ALS Provider</b>
Arlington	Arlington Rescue	Bennington Rescue
Athens	Golden Cross Ambulance	Golden Cross Ambulance
Averill	Lyndon Rescue	None
Bakersfield	Richford Rescue (n) Enosburg Ambulance (s)	None
Baltimore	Springfield FD	Springfield FD
Barnard	Woodstock FD Amb (e) WRV Ambulance (w)	Woodstock FD Amb (e) WRV Ambulance (w)
Barnet	Calex Ambulance	Calex Ambulance
Barre City	Barre City FD	Barre City FD
Barre Town	Barre Town Ambulance	Barre Town Ambulance
Barton	Barton Rescue Orleans Village Ambulance	Calex Ambulance
Belvidere	Northern EMS	Northern EMS
Bennington	Bennington Rescue	Bennington Rescue
Benson	Fair Haven Rescue	Fair Haven Rescue
Berkshire	Richford Rescue	None
Berlin	Barre Town Ambulance	Barre Town Ambulance
Bethel	White River Valley Amb	White River Valley Amb
Bloomfield	45 <sup>th</sup> Parallel EMS	45 <sup>th</sup> Parallel EMS
Bolton	Richmond Rescue	None
Bradford	Upper Valley Ambulance	Upper Valley Ambulance
Braintree	White River Valley Amb	White River Valley Amb
Brandon	Brandon Rescue	Brandon Rescue
Brattleboro	Rescue, Inc	Rescue, Inc
Bridgewater	Woodstock FD Ambulance	Woodstock FD Ambulance
Bridport	Middlebury Ambulance	Middlebury Ambulance
Brighton	Lyndon Rescue	Calex Ambulance
Bristol	Bristol Rescue	Middlebury Ambulance
Brookfield	White River Valley Amb	White River Valley Amb
Brookline	Rescue, Inc	Rescue, Inc
Brownington	Orleans Ambulance	Calex Ambulance
Brunswick	Groveton Ambulance	Groveton Ambulance
Burke	Lyndon Rescue	Calex Ambulance
Burlington	Burlington FD	None
Cabot	Cabot Ambulance	Barre Town EMS
Calais	East Montpelier FD	Barre Town EMS
Cambridge	Cambridge Rescue	Northern EMS
Canaan	45 <sup>th</sup> Parallel EMS	45 <sup>th</sup> Parallel EMS
Castleton	Regional Ambulance	Regional Ambulance
Cavendish	Ludlow Ambulance	Ludlow Ambulance
Charleston	Derby Line Ambulance	None
Charlotte	Charlotte Rescue	Charlotte Rescue
Chelsea	First Branch Ambulance	White River Valley Amb
Chester	Chester FD Ambulance	Ludlow Ambulance
Chittenden	Regional Ambulance	Regional Ambulance
Clarendon	Regional Ambulance	Regional Ambulance
Colchester	Colchester FD	Colchester FD
Concord	Calex Ambulance	Calex Ambulance
Corinth	Barre Town EMS	Barre Town EMS
Cornwall	Middlebury Ambulance	Middlebury Ambulance

<b>Municipality</b>	<b>BLS/ILS Provider</b>	<b>ALS Provider</b>
Coventry	Newport Ambulance (n) Orleans Village (s)	None
Craftsbury	Hardwick Rescue	Northern EMS
Danby	Manchester Rescue Granville (NY) Rescue	Manchester Rescue
Danville	Danville Rescue	Calex Ambulance
Derby	Derby Line Ambulance	None
Dorset	Manchester Rescue	Manchester Rescue
Dover	Deerfield Valley Rescue	Bennington Rescue
Dummerston	Rescue, Inc	Rescue, Inc
Duxbury	Waterbury Ambulance	None
East Haven	Lyndon Rescue	Calex Ambulance
East Montpelier	East Montpelier FD	Barre Town EMS
Eden	Northern EMS	Northern EMS
Elmore	Morristown Rescue	Morristown Rescue
Enosburg	Enosburg Ambulance	None
Essex	Essex Rescue	Essex Rescue
Fairfax	Fairfax Rescue	None
Fairfield	AmCare	AmCare
Fair Haven	Fair Haven Rescue	Fair Haven Rescue
Fairlee	Upper Valley Ambulance	Upper Valley Ambulance
Fayson	Mad River Valley Amb	Barre Town EMS Barre City FD
Ferrisburg	Vergennes Rescue	Middlebury Ambulance
Fletcher	Cambridge Rescue (e) Fairfax Rescue (w)	Cambridge Rescue
Franklin	Missisquoi Valley Rescue	None
Georgia	AmCare	AmCare
Glover	Glover Ambulance	Calex Ambulance
Goshen	Brandon Rescue	Brandon Rescue
Grafton	Golden Cross Ambulance	Golden Cross Ambulance
Grand Isle	Grand Isle Rescue	None
Granby	Lancaster EMS (e) Lyndon Rescue (w)	Lancaster EMS
Granville	White River Valley Amb	White River Valley Amb
Greensboro	Hardwick Rescue	Northern EMS
Groton	Woodsville Ambulance	Woodsville Ambulance
Guilford	Rescue, Inc	Rescue, Inc
Guildhall	Groveton Ambulance (n) Lancaster EMS (s)	Groveton Ambulance (n) Lancaster EMS (s)
Halifax	Deerfield Valley Rescue	Rescue, Inc
Hancock	White River Valley Amb	White River Valley Amb
Hardwick	Hardwick Rescue	Barre Town EMS
Hartland	Woodstock FD Ambulance	Hartford FD (n) Woodstock FD Am(s)
Hartford	Hartford FD	Hartford FD
Highgate	Missisquoi Valley Rescue	None
Hinesburg	St Michaels Rescue	None
Holland	Derby Line Ambulance	None
Hubbardton	Fair Haven Rescue	Fair Haven Rescue
Huntington	Richmond Rescue	None
Hyde Park	Northern EMS	Northern EMS
Ira	Regional Ambulance	Regional Ambulance

<b>Municipality</b>	<b>BLS/ILS Provider</b>	<b>ALS Provider</b>
Irasburg	Orleans Village Ambulance	Calex Ambulance
Isle La Motte	Alburg Rescue	None
Jamaica	Londonderry Rescue Rescue, Inc	Londonderry Rescue Rescue, Inc
Jay	Missisquoi Valley Amb	Northern EMS
Jericho	Essex Rescue (n) Richmond Rescue (s)	Essex Rescue
Johnson	Northern EMS	Northern EMS
Killington	Regional Ambulance	Regional Ambulance
Kirby	Lyndon Rescue (n) Calex Ambulance (s)	Calex Ambulance
Landgrove	Londonderry Rescue	Londonderry Rescue
Leicester	Brandon Rescue	Brandon Rescue
Lemington	45 <sup>th</sup> Parallel EMS	45 <sup>th</sup> Parallel EMS
Lincoln	Bristol Rescue	Middlebury Ambulance
Lowell	Missisquoi Valley Amb	Northern EMS
Londonderry	Londonderry Rescue	Londonderry Rescue
Ludlow	Ludlow Ambulance	Ludlow Ambulance
Lunenburg	Lancaster EMS	Lancaster EMS
Lyndon	Lyndon Rescue	Calex Ambulance
Maidstone	Groveton Ambulance	Groveton Ambulance
Manchester	Manchester Rescue	Manchester Rescue
Marlboro	Rescue, Inc (e) Deerfield Valley (w)	Rescue, Inc
Marshfield	Cabot Ambulance	Barre Town EMS
Mendon	Regional Ambulance	Regional Ambulance
Middlebury	Middlebury Ambulance	Middlebury Ambulance
Middlesex	Montpelier FD	Barre City FD
Middletown Springs	Poultney Rescue	Regional Ambulance
Milton	Milton Rescue	None
Monkton	Bristol Rescue	Middlebury Ambulance
Montgomery	Richford Rescue (days) Montgomery Rescue (n)	None
Montpelier	Montpelier FD	Montpelier FD
Moretown	Montpelier FD (n) Mad River Valley Amb (s)	Barre Town EMS Barre City FD
Morgan	Derby Line Ambulance	None
Morristown	Morristown Rescue	Morristown Rescue
Mount Holly	Mount Holly Rescue	Regional Ambulance
Mount Tabor	Manchester Rescue	Manchester Rescue
New Haven	Bristol Rescue (n) Middlebury Amb (s)	Middlebury Ambulance
Newark	Lyndon Rescue	Calex Ambulance
Newbury	Woodsville Ambulance	Woodsville Ambulance
Newfane	Rescue, Inc	Rescue, Inc
Newport City	Newport Ambulance	Newport Ambulance
Newport Town	Newport Ambulance	Newport Ambulance
North Hero	Grand Isle Rescue	None
Northfield	Northfield Ambulance	Barre Town EMS
Norton	45 <sup>th</sup> Parallel EMS	45 <sup>th</sup> Parallel EMS
Norwich	Hanover FD	Hanover FD
Orange	Barre Town EMS	Barre Town EMS



<b>Municipality</b>	<b>BLS/ILS Provider</b>	<b>ALS Provider</b>
Orwell	Middlebury Ambulance	Middlebury Ambulance
Panton	Vergennes Rescue	Middlebury Ambulance
Pawlet	Granville Rescue (NY)	Regional Ambulance
Peacham	Danville Rescue	Calex Ambulance
Peru	Londonderry Rescue	Londonderry Rescue
Pittsfield	White River Valley Amb	White River Valley Amb
Pittsford	Regional Ambulance	Regional Ambulance
Plainfield	East Montpelier FD	Barre Town EMS
Plymouth	Woodstock FD Amb (n) Ludlow Amb (s)	Woodstock FD Amb (n) Ludlow Amb (s)
Pomfret	Woodstock FD Ambulance	Woodstock FD Ambulance
Poultney	Poultney Rescue	Regional Ambulance
Pownal	Village Ambulance	Village Ambulance
Proctor	Regional Ambulance	Regional Ambulance
Putney	Rescue, Inc	Rescue, Inc
Randolph	White River Valley Amb	White River Valley Amb
Reading	Woodstock FD Ambulance	Woodstock FD Ambulance
Readsboro	North Adams Ambulance	North Adams Ambulance
Richford	Richford Rescue	None
Richmond	Richmond Rescue	None
Ripton	Middlebury Ambulance	Middlebury Ambulance
Rochester	White River Valley Amb	White River Valley Amb
Rockingham	Golden Cross Ambulance	Golden Cross Ambulance
Roxbury	Northfield Ambulance	Barre Town EMS
Royalton	So. Royalton Rescue	White River Valley Amb Hartford FD
Rupert	Granville Rescue (NY) Salem Rescue (NY)	
Rutland City	Regional Ambulance	Regional Ambulance
Rutland Town	Regional Ambulance	Regional Ambulance
Ryegate	Woodsville Ambulance	Woodsville Ambulance
St. Albans City	AmCare	AmCare
St. Albans Town	AmCare	AmCare
St. George	St Michaels College	None
St. Johnsbury	Calex Ambulance	Calex Ambulance
Salisbury	Middlebury Ambulance	Middlebury Ambulance
Sandgate	Arlington Rescue	Bennington Rescue
Searsburg	Deerfield Valley Rescue	Bennington Rescue
Shaftsbury	Arlington Rescue (n) Bennington Rescue (s)	Bennington Rescue
Sharon	So. Royalton Rescue	Hartford FD White River Valley Amb
Sheffield	Lyndon Rescue	Calex Ambulance
Sheldon	AmCare	AmCare
Shelburne	Shelburne FD	None
Shoreham	Middlebury Ambulance	Middlebury Ambulance
Shrewsbury	Regional Ambulance	Regional Ambulance
Somerset	Deerfield Valley Rescue	Bennington Rescue
South Burlington	South Burlington FD	South Burlington FD
South Hero	South Hero Rescue	None
Springfield	Springfield FD	Springfield FD
Stamford	North Adams Ambulance	North Adams Ambulance

<b>Municipality</b>	<b>BLS/ILS Provider</b>	<b>ALS Provider</b>
Stannard	Hardwick Rescue	Calex Ambulance
Starksboro	Bristol Rescue	Middlebury Ambulance
Stockbridge	White River Valley Amb	White River Valley Amb
Stowe	Stowe Rescue	Northern EMS
Strafford	Upper Valley Ambulance	Upper Valley Ambulance
Stratton	Rescue, Inc	Rescue, Inc
Sudbury	Brandon Resuce	Brandon Rescue
Sunderland	Arlington Rescue	Bennington Rescue
Sutton	Lyndon Rescue	Calex Ambulance
Swanton	Missisquoi Valley Rescue	None
Thetford	Upper Valley Ambulance	Upper Valley Ambulance
Tinmouth	Wallingford Rescue (e) Poultney Rescue (w)	Regional Ambulance
Topsham	Barre Town EMS	Barre Town EMS
Townshend	Rescue, Inc	Rescue, Inc
Troy	Missisquoi Valley Amb	Northern EMS
Tunbridge	First Branch Ambulance (n) South Royalton RS (s)	White River Valley Amb
Underhill	Essex Rescue Richmond Rescue	Essex Rescue
Vergennes	Vergennes Rescue	Middlebury Ambulance
Vernon	Rescue, Inc	Rescue, Inc
Vershire	Upper Valley Ambulance	Upper Valley Ambulance
Victory	Calex Ambulance (s) Lyndon Rescue (n)	Calex Ambulance
Waitsfield	Mad River Valley Amb	Barre Town EMS
Walden	Danville Rescue (e) Hardwick Rescue (w)	Barre Town EMS
Wallingford	Wallingford Rescue Mt Holly Rescue	Regional Ambulance
Waltham	Vergennes Rescue	Middlebury Ambulance
Wardsboro	Rescue, Inc (e) Deerfield Valley (w)	Rescue, Inc
Warren	Mad River Valley Amb	Barre Town EMS
Washington	Barre Town EMS	Barre Town EMS
Waterbury	Waterbury Ambulance	
Waterford	Calex Ambulance	Calex Ambulance
Waterville	Northern EMS	Northern EMS
Weathersfield	Golden Cross Ambulance	Golden Cross Ambulance
Wells	Granville Rescue (NY)	Regional Ambulance
West Fairlee	Upper Valley Ambulance	Upper Valley Ambulance
West Haven	Fair Haven Rescue	Fair Haven Rescue
West Rutland	Regional Ambulance	Regional Ambulance
West Windsor	Windsor FD	Windsor FD
Westfield	Missisquoi Valley Amb	Northern EMS
Westford	Fairfax Rescue (n) Essex Rescue (s)	Essex Rescue
Westminster	Golden Cross Ambulance	Golden Cross Ambulance
Westmore	Orleans Ambulance (e) Barton Rescue (w)	Calex Ambulance
Weston	Londonderry Rescue	Londonderry Rescue
Weybridge	Middlebury Ambulance	Middlebury Ambulance
Wheelock	Lyndon Rescue	Calex Ambulance

<b>Municipality</b>	<b>BLS/ILS Provider</b>	<b>ALS Provider</b>
Whiting	Middlebury Ambulance	Middlebury Ambulance
Whittingham	Deerfield Valley Rescue	Rescue, Inc Baystate Hospital EMS
Williamstown	Williamstown Ambulance	
Williston	St. Michael's Rescue	None
Wilmington	Deerfield Valley Rescue	Bennington Rescue
Windham	Londonderry Rescue	Londonderry Rescue
Windsor	Windsor FD	Windsor FD Hartford FD
Winhall	Londonderry Rescue	Londonderry Rescue
Winooski	St Michaels Rescue	None
Wolcott	Hardwick Rescue	Northern EMS
Woodbury	Hardwick Rescue	Barre Town EMS
Woodford	Bennington Rescue	Bennington Rescue
Woodstock	Woodstock FD Ambulance	Woodstock FD Ambulance
Worcester	Montpelier FD	Barre City FD
UTG Avery's Gore Ferdinand Lewis Warner's Grant Warren Gore	Lyndon Rescue Ambulance	