

# **Fire Departments and Emergency Medical Services in Vermont**

**2016/FY16-2019/FY19**



**Compiled by**

**KR**

**Bruce Kling**

**Last Updated: 7/16/20**



**Copyright Notice:**

**Copyright 2007-2020 klingreport.com. All rights reserved.**

**No part of this publication may be reproduced, stored in a retrieval system, or transmitted in any form or by any means, electronic, mechanical, photocopying, recording, or otherwise without prior written permission of the author.**

**Restrictions:**

**You may not distribute copies of this document to others, or electronically transfer the document from one computer to another over a network. YOU MAY NOT MODIFY, ADAPT, TRANSLATE, RENT, LEASE, LOAN, RESELL FOR PROFIT, DISTRIBUTE, NETWORK, OR CREATE DERIVATIVE WORKS BASED UPON THE DOCUMENT OR ANY PART THEREOF.**

# INTRODUCTION

Municipalities utilize different types of fire departments: career, call, volunteer, and combination departments. Career fire departments employ their personnel on a full-time basis and receive regular compensation. Call fire departments receive nominal benefits and are paid when called out. Volunteer fire departments receive no compensation. A combination department usually has a limited number of personnel who are paid on a full-time basis that is augmented with a call force. Generally, career departments will be more expensive than combination departments, which will be more expensive than call departments, which will be more expensive than volunteer departments. Career departments are also known as full-time departments. Some fire departments are full-time by day but call by night and/or on weekends.

There are almost 29,819 fire departments in the United States of which only about 17% are full-time departments<sup>1</sup> but protect 2/3rds of the population. Just under half these fire departments also provide a basic level EMS service. There is a total of 223 local fire departments in Vermont of which nine (9) are considered full-time departments. Of the nine full-time departments, only one fire department is a true full-time department in that it uses full-time personnel exclusively. The other “full-time” fire departments are combination departments. There are two other fire departments that provide immediate coverage during the day with nights and weekends being on-call.

- Vermont has 246 incorporated municipalities, 35 villages which are considered to be municipalities, and 9 unincorporated towns and gores.
- The unincorporated towns and gores are Averill, Avery’s Gore, Ferdinand, Lewis, Warner’s Grant, Warren’s Gore, Buel’s Gore, Glastenbury, and Somerset. The first six (6) in this list are in the Northeast corner of Vermont and are known as the unified towns and gores of Essex County. Glastenbury and Somerset are towns in Southern Vermont that were unincorporated in 1937. None of the unincorporated towns and gores has a fire department.
- The 35 villages are Albany village, Alburg Village, Barton Village, Bellows Falls, Cabot Village, Cambridge Village, Derby Center, Derby Line, Enosburg Falls, Essex Junction, Hyde Park Village, Jacksonville, Jeffersonville, Johnson Village, Ludlow Village, Lyndonville, Manchester Village, Marshfield Village, Morrisville, Newbury Village, Newfane Village, North Bennington, Perkinsville, North Westminster, Old Bennington, Orleans Village, Poultney Village, Saxton’s River, Swanton Village, Waterbury Village, Wells River, West Burke, Westminster Village, and Woodstock Village. Some of the villages have their own fire department and those will be shown in the tables categorizing the fire departments.

As you can deduce, the majority of the fire departments in Vermont are volunteer firefighters. This means they do not fight fires for a paycheck but do so to give back to their community. The National Fire Protection Association (NFPA) estimates that volunteer fire departments save taxpayers almost \$140 billion per year in firefighting costs.

NFPA estimates that 65% of firefighters in the United States are volunteers but that number is declining from 8 per thousand people protected to just under 6 per thousand people protected<sup>2</sup>. FEMA estimates that there has been over a 20% decline of volunteer firefighters over the last few years. Another concern is that over half the volunteer firefighters are over 50 years old. Why the decline? The more common reasons given are:

1. Companies no longer allow employees to leave work to respond to an emergency call.
2. Younger people are moving to places where there are jobs and/or a lower cost of living.
3. The number of hours to train is significant and has become more intense, time which people may no longer have if they are raising a family.

---

<sup>1</sup> U.S. Fire Department Profile 2017. March 2019. Ben Evarts and Gary P. Stein.

<sup>2</sup> U.S. Fire Department Profile 2017. March 2019. Ben Evarts and Gary P. Stein.

## Fire Departments and Emergency Medical Services in Vermont

### **Municipal Fire Departments**

A municipal fire department is part of a city or town funded by the city's or town's general fund budget which is paid for primarily through property taxes. The career departments listed in the first table are all municipal departments.

- Bennington, Essex, Rockingham, and Troy each have a municipal fire department and a village fire department.
- The Walden Fire Department became a municipal fire department in 1971.
- North Pownal, Pownal Center, and East Pownal Fire departments merged into the Pownal Valley Fire Department in 1994.
- Middlebury and East Middlebury fire departments merged in 1997.
- West Rutland Fire District merged with the town of West Rutland in 1999 to become a municipal department.
- The Milton village fire department merged with the town of Milton forming the Milton fire department.
- The Putney fire department became a municipal department in 2001.
- The Pomfret VFD (covering North Pomfret) and the Teago fire department (covering South Pomfret) merged into the Pomfret-Teago VFD in 2012. Though independent from the town, the town partially funds the fire department.
- Barton and Orleans fire departments merged into Orleans Fire Department in 2018.
- Corinth and East Corinth Fire Departments have merged into the Corinth Fire Department in 2018.
- Colchester contracts for fire services from the private, non-profit Colchester Center Volunteer Fire Department (established in 1951) which is part of Colchester Fire District #3 and from Mallets Bay Fire Department (established in 1952) which is part of Colchester Fire District #2. Starting in Fiscal Year 2021, the two fire departments along with St Michael's Fire Department are merging to become the municipal Colchester Fire Department.

### **Fire Districts**

A fire district is a quasi-municipal corporation. It is an independent governmental entity that exists separately from the municipality in which it resides. They are usually created for specific purposes such as fire, water, lighting, sewer, etc. As such, they have their own taxing authority. Usually, district taxes are included in the property tax bill put out by the municipality and the municipality passes the district taxes on to the district. However, some districts have their own tax collector and those district residents receive two property tax bills, one from the town and one from the district.

Vermont has many fire districts but the majority of fire districts exist to provide water and/or sewer not fire services. Seven towns have fire services provided by one or more fire districts while two towns have multiple fire departments with at least one fire department part of a fire district.

- Bennington has three fire departments but only Bennington rural (Catamount Hose Company established in 1953) is part of a fire district

Towns with a single fire district providing fire services to the entire town are Brandon, Chelsea, Westminster, and Williamstown.

- The Brandon fire district provides fire (Dunmore Hose Company) and water services to the town.

## **Fire Departments and Emergency Medical Services in Vermont**

- The Norwich fire department moved from being part of a fire district to being a town department in 1989.
- Berlin Fire District merged with the Montpelier Fire Department in 2002.

Towns with multiple fire districts providing fire services to the town are Dorset, Wallingford, and Weathersfield

- Dorset has two fire districts: Dorset and East Dorset fire districts.
- Wallingford has two fire districts: Wallingford fire district #1 (established in 1907) and Wallingford fire district #2 which funds the East Wallingford fire department.
- Weathersfield has two fire districts: Ascutney and West Weathersfield. A fire study suggested that the two departments should be merged into a single municipal department but residents voted it down in 2019.

### **Private Fire Departments**

Several towns do not have a municipal fire department nor fire districts. Instead, they get fire services from a private fire department. Addison, Alburgh, Bakersfield, Barton, Berlin, Charleston, Clarendon, Castleton, East Montpelier, Franklin, Glover, Grand Isle, Granville, Guilford, Highgate, Johnson, Ludlow, North Hero, Readsboro, Sheldon, South Royalton, Strafford, Thetford, Tinmouth, Underhill-Jericho, Vershire, Wells, Williston, and Wilmington all use a private, non-profit fire department. Barnard, Burke, Cavendish, Dover, Fairfield, Hyde Park, Londonderry, Lunenburg, Newbury, Newfane, Pomfret, Pownal, Randolph, and Woodstock have multiple private volunteer fire departments, each in a geographic fire district not a taxing fire district. Each has their own fire chief and each receives funding from their town.

For a list of the fire departments described above and when they were established, please refer to Appendix D.

### **National Standards**

The National Fire Protection Association (NFPA) developed a standard, known as NFPA 1710, to guide full-time fire departments on the minimum number of personnel needed for safe and effective firefighting. To provide EMS care (including transport), the State of Vermont and NFPA 1710 requires at a minimum 2 personnel. With the majority of the call volume increasingly becoming EMS related, I choose two (2) in-house EMTs and/or firefighters to be the minimum staffing level as the requirement for a fire department to be deemed capable of providing immediate coverage.

Two represents the minimum number of personnel to respond to an EMS call not to a structure fire. The Occupational Safety and Health Administration (OSHA) 29 CFR 1910.134(g)(4) defines a "2-in/2-out" rule for fighting interior structure fires. Responding to a structure fire with less than four firefighters prevents the first responding unit from complying with OSHA's "2-in/2-out" standard, and places the lives of those firefighters in jeopardy. Whether the towns listed in this document comply with this regulation is not known nor is that the purpose of this document.

The coverage information is provided in four tables. The first table lists those fire departments that provide immediate coverage 24/7. The second table lists those fire departments that provide immediate coverage for some portion of the day. All provide immediate coverage during the weekday because of the difficulty getting call firefighters to respond during the day. The coverage end time varies anywhere from 5PM to 10PM. Each table lists the town, its last known population and coverage area for land (excludes water), the PSAP center for fire and EMS, the local dispatch center, staffing information, and call volume.

The third table lists those fire departments that provide 24/7 coverage but it is not immediate coverage as there is no staff in-house when the call first comes in. In other words, it lists the call and volunteer fire departments. The majority of the fire departments in Vermont are call and volunteer departments. NFPA 1720 guides volunteer fire departments on the minimum number of personnel needed for safe and effective firefighting.

## Fire Departments and Emergency Medical Services in Vermont

While this document will not provide staffing information for the call/volunteer departments, it should be noted that the number of people able to participate as firefighters has dropped significantly in many towns for several reasons: time demands, increased training requirements, increase in call volume requiring more time commitments, changes in sociological conditions, fire leadership problems, and increasing use of combination departments<sup>3</sup>. As a result, many volunteer or on-call fire departments are starting to hire two daytime firefighters as this is considered to be the time period of greatest need though this does not appear to be happening yet in Vermont. However, to handle the increase in paperwork and inspections, some towns started to hire a full-time chief such as Wilmington and Norwich. Several departments in Vermont cannot provide adequate coverage during the day so they have automatic aid agreements where both departments respond (i.e., Hyde Park and Morrisville, Elmore and Wolcott).

The fourth table lists those towns with no fire department and shows who they contract out for fire and ambulance service.

### **Fire Budgets**

Municipalities are free to use any format for internal financial reporting such as for budgeting or cost accounting. For example, some municipalities roll up health insurance, dental insurance, life insurance, disability insurance, workers comp, and unemployment insurance into the employee benefits section and Property & liability insurance into the insurance section of the general government account. Other municipalities budget this in the fire department account. Legal fees appear to be rolled up into the legal account for all municipalities; and building maintenance is in the general government account while covered by the fire department in others.

- The University of Vermont pays a fixed fee for fire services to the city of Burlington which is accounted for as fire department revenue.
- Calais contracts for fire coverage from East Montpelier paying 25% of the East Montpelier Fire Department budget and from Woodbury paying 33% of the average Woodbury Fire Department operating costs of the prior three years.
- Panton contracts for fire coverage from Vergennes for a fixed price per year plus an hourly wage to each member of the Vergennes fire department that responds to the fire call.
- St George contracts for fire coverage from Hinesburg and pays 15% of the Hinesburg Fire Department budget.
- The Sheffield-Wheelock fire district budget is shared by the two towns via an intergovernmental agreement with each paying 50% of the operating and capital budgets.
- Elmore and Wolcott respond to each other's calls

Full-cost budgeting has all costs allocated to each department so it is clear what it costs to run that department. As such, a full-cost budget for the fire department has wages, benefits, insurance, legal fees, utilities, fuel, equipment repairs, mechanic, and hydrant rentals (if appropriate) in its departmental operating budget. I am keeping capital budget (including debt service) separate since most towns do capital outlays as warrant articles. Of the full-time fire departments, the only ones that do full-cost budgeting appear to be Hartford, Montpelier, St. Albans, and South Burlington with the exception that all roll up legal fees into the general government budget.

One possible way to assess a fire department is by determining the cost to protect all property in the municipality it serves. This includes not just taxable properties but all properties.

---

<sup>3</sup> "Retention and Recruitment in the Volunteer Fire Service: Problems and Solutions", December 1998

**Ambulance Service**

In Vermont, EMS services are coordinated through the State’s Department of Health, specifically the Office of EMS and Injury Prevention. Over a third of Vermont’s ambulance services respond to less than one call a day, which makes maintaining skills difficult and requires a financial subsidy from covered communities (Vermont State Health Plan 2005 Part 4: Focus Areas).

Vermont has four levels of staffing: Emergency Care Attendant (ECA), EMT-B, EMT-I, EMT-P. For ambulance service, Vermont has three levels: BLS, ALS intermediate (ILS), and ALS paramedic. The state requires two (2) licensed personnel to be in a transporting ambulance at all times with the only requirement that one of the licensed providers be at least an EMT-B.

There are two types of emergency medical services in the EMS realm – a first responder service and an ambulance service.

- A first responder service provides emergency medical care at the scene but cannot provide emergency transport to a hospital. Given the time it may take for an ambulance to arrive on scene, first responder services are very prevalent (approximately 90) in Vermont. However, since they are not involved in emergency transport, they cannot bill patients for their services. Therefore, their town funds first responder services. First responders will be shown in the EMS agency column in the various tables.
- An ambulance service provides emergency transport to a hospital. Over a third of Vermont’s ambulance services respond to less than one call a day which makes maintaining skills difficult and requires a financial subsidy from covered communities (Vermont State Health Plan 2005 Part 4: Focus Areas). Emergency ambulance transport is a billable service. Most towns contract out for emergency ambulance service although there are some towns that provide their own municipal emergency transport service. Ambulance service will be present in the Transport Agency column in the various tables.

There are basically five types of ambulance service: A fire department-based ambulance service, a municipal ambulance service (separate from the fire department), a non-profit ambulance service, a hospital-based ambulance service, and a commercial ambulance service. Appendix F shows the ambulance service providers and the towns they serve.

Vermont is different from the rest of the New England States in that most towns use a volunteer, non-profit ambulance service, although that number has decreased over the last few years. The volunteer, non-profit ambulance services may use a subscription service in which residents pay a small yearly subscription fee. If the ambulance service is needed, the insurance company is billed and the resident is not responsible for anything not paid by the insurance company. If a resident chooses not to pay the subscription fee, the resident is responsible for whatever the insurance company does not cover. Ambulance services offering a subscription service are: Calex Ambulance, Essex Rescue, Fairfax Rescue, Ludlow Ambulance, Mad River Valley Ambulance, Rescue Inc, Richmond Rescue, and Waterbury Ambulance.

There are 80 ambulance transporting agencies but not all provide emergency transport service. The following table summarizes the number of emergency ambulance providers by category and the number of towns covered. Vermont has a total of 246 municipalities and the total covered shows 258. This is due to several towns covered by multiple transport agencies. The third column in the table shows the number of emergency ambulance transport providers in Vermont and what percentage of providers are in each category.

<b>State</b>	<b># Providers</b>	<b>% providers</b>	<b>Towns Covered</b>	<b>% towns served</b>
Fire Department	18	26%	44	17%
Municipal Dept	13	19%	29	11%
Non-Profit	37	53%	174	67%
Hospital	0	0%	0	0%
Commercial	2	3%	11	4%
<b>Total</b>	<b>70</b>		<b>258</b>	



## Fire Departments and Emergency Medical Services in Vermont

The last column in the above table shows what percentage of towns is serviced by emergency ambulance transport providers in the State. So, while 53% of the ambulance transport agencies are volunteer, non-profit ambulance companies, they service 67% of the municipalities in Vermont.

Please note that the above table does not take into consideration the ambulance services providing paramedic intercepts. It only reflects those ambulance service providers with emergency ambulance transport contracts with the municipalities in Vermont.

Paramedic services are not currently available in Franklin and Grand Isle Counties. While there are services in the counties which have Paramedics on-board, they are only licensed to the intermediate level of care. There are several initiatives in place within each district to implement paramedic level care. In Chittenden County, paramedic services became available in the last two years by Charlotte Rescue, Colchester Rescue, Essex Rescue, and South Burlington.

Some towns don't break out the cost of ambulance service, primarily because its firefighters are cross-trained and can function either as a firefighter or an EMT depending on the nature of the call. When the ambulance service is budgeted separate from the fire service, it likely does not reflect the true cost of operating the ambulance service.

The ambulance member fees, patient receipts (from private insurance, government insurance, or taxpayers themselves if uninsured), and paramedic intercepts are combined into ambulance revenue because I believe it to be a significant revenue source. The fees and patient receipts are revenue deposited in either the General Fund or into a special reserve fund. Ultimately, both mechanisms are used to reduce taxes in some form.

There are some private, non-profit ambulance services that do not charge for their service.

- Deerfield Valley Rescue and Mad River Valley Ambulance Service rely on a subscription service and revenue from insurance billings to pay for its services rather than rely on town subsidies.
- St. Michael's Rescue relies on insurance payments to fund their service and do not ask for a subsidy from the towns they service as they learned that they could not request Medicaid or Medicare funding if they were subsidized in part by Towns. However, starting in July 2020, St. Michael's Rescue has informed Hinesburg and St. George that it can no longer serve the two communities due to increasing call volume.
- Calais gets ambulance service from East Montpelier and pays 30% of the ambulance budget.

All the fire departments in the first table providing ambulance service do their own billing so they pay no service fees to a billing company.

In the 2018 Report to The Vermont Legislature, the Emergency Medical Services Advisory Committee indicated that 8 out of 10 transfer services are having difficulty with recruitment and retention.

- In 2018, Derby Line ambulance, Danville Rescue, and Barton Ambulance ceased operations.
- Cabot Ambulance ceased operations in 2019 due to a lack of volunteers.
- In 2019, Ludlow Ambulance Service had to request the Ludlow taxpayers for a significant subsidy to pay for the part time and full-time salaries needed because there were not enough volunteers.
- Several years ago, the Brighton Rescue Squad disbanded and the Montgomery Rescue Squad could no longer provide adequate response so Montgomery is now contracting with Enosburg Ambulance to provide emergency ambulance transport to its residents.

### **Types of Ambulance**

A new ambulance will cost between \$150K and \$200K and if well maintained should be expected to get 250,000 miles without major work. There are basically three types of ambulance:

- Type I ambulances have a square compartment which houses a patient and a cab which contains the driver. It is mounted on a truck chassis and the cab is similar to that of a pickup truck. The connection between the cab and the patient compartment is a small pass-through window.
- Type II ambulances is a van-like ambulance which makes it easier to maneuver when an area has narrow streets (like a big city).
- Type III ambulances have a square compartment which houses a patient and a cab that is an integral part of the patient compartment. It is mounted on a cutaway van chassis. The connection between the cab and the patient compartment is usually a doorway.

### **Estimating Ambulance Service Costs**

Typical costs for an ambulance are vehicle insurance (\$1500 per year), medical supplies (\$10K per year), vehicle maintenance (\$5K to \$6K per year), fuel (\$5K per year), service contracts (\$1200 per year), disinfectants or sanitizing solutions after delivering a patient (\$50 per year). Many ambulance services use a billing company to collect fees at a cost of 6 to 10% which also handles medicare/Medicaid compliance. There is the cost of training and annual recertification fees (\$1000 per year). There is the cost of maintaining medical records for patients, hospitals affiliations, HIPPA compliance, radio systems (\$5K to \$6K per year), etc. These costs run about \$50K a year.

For towns that don't break out the cost of their ambulance and fire services separately due to having cross-trained personnel, how can one estimate the cost of the ambulance service? A generally accepted costing model on how to estimate the cost of EMS services for such a fire department has the following formula:

- A. Personnel Costs = average on-call time x average hourly labor rate x average number of personnel on the call x number of incidents prior year. (Hourly rate includes benefits)
- B. Vehicle = (Operating cost per mile x annual call miles) + annual cost for ambulance replacement.
- C. Supplies = Actual Cost of Medical Supplies per year + costs of billing service
- D. indirect Costs = 25% (A+B+C). 25% is used as a factor to address other benefits and training costs.

Several fire departments in the state use this formula in determining the fee to charge towns contracting for ambulance service. There is some merit to taking the formula in part A and multiplying it by the number of shifts but that is not considered part of the formula at this time.

When someone takes an ambulance, some ambulance services charge you based on the care provided (basic life support or advanced life support) while others will charge based on the medications, oxygen, etc. used.

### **Fire Department Staffing Levels**

The National institute of Standards and Technology published a report in 2010 entitled "Report on Residential Fireground Field Experiments". This report found that a four person crew completed all tasks on the fire ground 30% faster than a two person crew and 25% faster than a three person crew. Similar results were seen with laddering and ventilation. Interestingly, four person crews completed primary search and rescue operations 6% faster than three person crews but 30% faster than two person crews. Two person crews took almost a minute longer than three person crews to stretch a hose line and almost 90 seconds longer than four person crews. With this in mind, it might be interesting to see what the staffing levels are in Vermont fire departments.

## Fire Departments and Emergency Medical Services in Vermont

The first line in the staffing levels column shows full-time and on-call. Full-time personnel are career firefighters, chief officers, and any full-time civilians (i.e., executive secretary). The initial staffing levels are shown and if there has been any change in staffing levels, it will be followed by an arrow ('=>') and then the new levels. The second line in the staffing levels column reflects the number of shifts using full-time personnel with the following exceptions:

- Bellows Falls has a daytime staffing of 3 when one includes the fire chief and deputy fire chief. Nights have two firefighters: one full-time and one call firefighter.
- While Montpelier has a crew of 3 per shift, it is typically augmented so there are 5 personnel on duty during the day and 4 on duty half the night as they have 2 part-time EMTs who provide 24/7 coverage.

The fourth line is the number of fire stations in the municipality or district.

Firefighters are trained for firefighting and for EMT duties. Emergency response has been consolidated into many fire departments such that the majority of the call volume for a fire department today is EMS-related not fire. In fact, over the last 20 years, the number of EMS responses has more than tripled while fires have decreased by almost 50%<sup>4</sup>. It is estimated that 66% of all fire department calls in 2011 were EMS-related<sup>5</sup>. As we have seen with the floods seen in the Caledonia and Orleans Counties in July and southern Vermont counties in April, fire departments are expected to respond to natural disasters. With the advent of 9/11, fire departments also are expected to respond to acts of terrorism. So, the role of a firefighter has changed dramatically from years ago. The fire department is also involved in fire prevention activities (such as public education and property inspections) and on-going training of its personnel.

### **Fire Department Shifts**

The third line is the shift schedule (for those departments that provide 24/7 immediate coverage). A department with three shifts typically employs a 24/48 shift. This means one day (24-hour) on followed by two days off with one Kelly day every third week. A department with four shifts typically works 42 hours per week and the work shift is employed in a variety of ways. A 24/72 shift means one day (24-hour) on followed by three days off. A 10/14 shift means two 10-hour days followed by two 14-hour nights followed by four days off. All the different shifts are depicted in Appendix A at the end of this document.

### **Call Volume**

The calls for service (CFS) came from fire and EMS narrative reports found in town reports, provided by the fire chief of the department, provided by various dispatch centers, and/or were taken from the State Fire Marshal's Annual Report which show emergency calls only so there may be differences with the call numbers in town reports as they may contain emergency and non-emergency calls. Unfortunately, the fourteenth edition of "Fire in the United States 1995-2004" by the US Fire Administration indicates that only 65% of all Vermont fire department use NFIRS (upon which VFIRS is based). The latest Vermont Fire Marshal's report indicates that this may be up to 68% today.

The calls for service are broken down into EMS and total FD calls. If EMS is provided by the fire department then the EMS numbers will be in black. If the EMS call numbers are in green, this means it is the call volume of the EMS Agency which may or may not be the transport provider. If an agency covers multiple towns then I try to show the EMS call data of that town only. If the EMS agency contains the name of the town then the call data represents the total calls including those of the towns it covers. If I show "No Data Avail" then I was not able to get call data for that agency.

Keep in mind that the call volume does not reflect the call response time. For example, the call volume may go down by a few calls but the call response time may actually be higher. So, call volume alone is not necessarily the only indicator of measuring the "busyness" of a fire department. Another example is the number of EMS

---

<sup>4</sup> Effective Fire Protection: A National Concern. A Study by the insurance Service Office (ISO).

<sup>5</sup> Fire Loss in the United States During 2011. September 2012. Michael J. Karter, Jr.

## Fire Departments and Emergency Medical Services in Vermont

calls. While the number of EMS calls may represent 66% of all calls, it is important to remember that an EMS call typically requires on average about 45 minutes and two or three personnel. Fire calls frequently require most, if not all, on-duty personnel and take many hours to mitigate. When looking at it from this perspective, the number of hours spent performing EMS functions versus fire functions is more like 50% each.

Unfortunately, in at least one municipality, the officials looked at the call percentage and concluded that if the EMS service was privatized, it would reduce workload by 62% and hence, the fire department would not need as many personnel. Therefore, it cannot be stressed enough that call volume alone is not necessarily the only indicator of measuring the “busyness” of a fire department.

A comparison of municipal call volume across the New England States can be found in Appendix B to see if there are any trends in EMS and/or fire calls across New England.

### **Fire Mutual Aid**

An issue of growing concern for some fire departments is the increase in the number of simultaneous calls. This is not an area that much attention has been paid to but it puts additional stresses on a department. When multiple simultaneous incidents or a single incident occur such that the available local fire department resources are overwhelmed, then additional help is summoned from other nearby fire departments. When fire departments help each other in this fashion, it is called Mutual Aid. In fact, a recent survey conducted for ISO<sup>6</sup> indicates that over 50% of fire departments call on mutual aid to respond to initial alarms for a structure fire due to lack of responders.

In some communities, a fire department in an adjacent municipality can provide a quicker response than the local fire department. Typically, these fire departments enter into an Automatic Mutual Aid agreement. Automatic Aid provides for a fire department in another municipality to immediately respond to reported fires because it is closer, thus providing the quickest response of manpower and equipment to incidents, and allowing more of the municipality to remain protected at all times. In the same ISO Survey, over 60% indicated that neighboring departments responded due to Automatic Aid agreements.

Automatic Mutual Aid is set up as agreements between participating fire departments. Mutual Aid is set up as Run cards and clearly defines which fire departments are to respond to a fire when requested at different fire alarm levels.

Mutual Aid is covered under Vermont Statute 175:2981 for fire and ?? for EMS. To form a Mutual Aid District, the communities involved must petition the State Fire Marshal. There are several Mutual Aid Districts in the state. ***An attempt was made to list them in Appendix C and the towns that belong to them but the data is not complete and has not been verified so use caution with the data.*** There are communities in New Hampshire, New York, and Massachusetts that belong to various mutual aid organizations throughout the state. Besides providing mutual aid, these organizations may also be used for joint training, group purchases, coordination of equipment purchases, and dispatch.

### **Fire Dispatch**

One of the keys to limiting damage caused by fire is the response time. NFPA 1710 sets a goal for all fire departments to respond to a fire within 6 minutes. Response time is defined as the time from when a 911 call is first received to the time a fire truck arrives on scene. Part of this 6-minute window is 1 minute for dispatch time. Fire and ambulance agencies are dispatched from a dispatch center. Some people believe that all 911 calls go directly to their local dispatch center rather than to a central location. Basic 911 Service is an emergency telephone system that automatically connects 911 callers to a Public Safety Answering Point (PSAP). Enhanced-911 service does the same plus shows the caller’s name, street address, and telephone number to the PSAP. This allows the PSAP to identify the caller’s location automatically if the caller is unable to communicate this information verbally to the PSAP call taker. Enhanced-911 services are provided by the

---

<sup>6</sup> Fire Chief’s Opinion 2008. ISO, September 2008

**Fire Departments and Emergency Medical Services in Vermont**

Vermont Enhanced 911 Board and are funded from the Universal Service Fund. The 911 surcharge pays for 911 computers, software, maintenance, connectivity, training and other 911-specific issues.

Originally, the intention was to have 911 calls geographically dispersed, meaning that 911 calls received in Rutland and surrounding areas, would be routed to Rutland but that is no longer true today. Vermont once had 53 primary PSAPs but that has been reduced to six primary PSAPs located throughout the State: St. Albans City PD, Hartford PD, Shelburne PD, Westminster VSP, Williston VSP, and the Lamoille CSO.

In the fire tables, there is a column for PSAP which shows the PSAP for that town. All calls to 911 in Vermont are routed to the appropriate PSAP. Police and fire calls are immediately transferred to the appropriate local dispatch center. For medical emergencies, the appropriate EMS responder is called but the PSAP stays on the line providing appropriate emergency medical instructions while waiting for the responder to arrive. The following table shows which towns are associated with a given PSAP center.

Agency	Dispatch Center
Cavendish, Hartford, Hartland, Norwich, Pomfret, Reading, Sharon, Royalton, Weathersfield, West Windsor, Windsor, Woodstock	Hartford PD
Barre Town, Belvidere, Cambridge, Eden, Elmore, Greensboro, Hardwick, Hyde Park, Johnson, Morristown, Stowe, Waterville, Wolcott	Lamoille CSO
Addison, Alburgh, Bolton, Bristol, Buel's Gore, Charlotte, Ferrisburgh, Grand Isle, Hinesburg, Huntington, Isle La Motte, Lincoln, Monkton, New Haven, Orwell, Panton, North Hero, Richmond, Ripton, St. George, Shelburne, South Hero, Starksboro, Vergennes, Waltham, Weybridge, Williston	Shelburne PD
Bakersfield, Berkshire, Enosburgh, Fairfax, Fairfield, Fletcher, Franklin, Georgia, Highgate, Milton, Montgomery, Richford, St. Albans City, St. Albans Town, Sheldon, Swanton, Franklin CSO, Grand Isle CSO	St. Albans PD
Arlington, Barnard, Bellows Falls, Benson, Bennington, Bethel, Brandon, Brattleboro, Bridgewater, Bridport, Brookfield, Castleton, Chelsea, Chester, Chittenden, Clarendon, Cornwall, Danby, Dorset, Dover, Dummerston, Fair Haven, Glastenbury, Goshen, Grafton, Granville, Guilford, Halifax, Hancock, Jamaica, Hubbardton, Ira, Killington, Leicester, Londonderry, Ludlow, Manchester, Marlboro, Mendon, Middlebury, Middletown Springs, Mt. Holly, Mt Tabor, Newfane, Pawlet, Peru, Pittsfield, Pittsford, Plymouth, Poultney, Pownal, Proctor, Putney, Randolph, Readsboro, Rochester, Rockingham, Ripton, Rupert, Rutland City, Rutland Town, Salisbury, Sandgate, Saxtons River, Searsburg, Shaftsbury, Shoreham, Shrewsbury, Springfield, Stamford, Stockbridge, Strafford, Stratton, Sudbury, Sunderland, Tinmouth, Townshend, Tunbridge, Vernon, Wallingford, Wardsboro, Wells, West Haven, West Rutland, Westminster, Weston, Whiting, Whitingham, Wilmington, Windham, Winhall, Woodford, Addison CSO, Bennington CSO, Rutland CSO, Windham CSO, Windsor CSO	Westminster VSP
Albany, Barnet, Barre City, Barton, Berlin, Bradford, Brighton, Burke, Burlington, Cabot, Calais, Canaan, Charleston, Colchester, Concord, Corinth, Craftsbury, Danville, Derby, East Haven, East Montpelier, Essex, Fairlee, Fayston, Glover, Greensboro, Groton, Hardwick, Irasburg, Jay, Jericho, Lowell, Lunenburg, Lyndon, Marshfield, Middlesex, Montpelier, Moretown, Newark, Newbury, Newport City, Newport Town, Northfield, Orange, Peacham, Plainfield, Roxbury, Ryegate, St Johnsbury, Sheffield, So. Burlington, Sutton, Thetford, Topsham, Troy, Underhill, Vershire, Waitsfield, Walden, Warren, Washington, Waterbury, Waterford, West Fairlee, Westford, Westmore, Wheelock, Williamstown, Winooski, Woodbury, Worcester, Caledonia CSO, Chittenden CSO, Essex CSO, Orleans CSO, Washington CSO	Williston VSP

In the fire tables, there is also a column for dispatch which indicates the local dispatch center for fire and EMS. Some local dispatch centers dispatch fire and EMS, some EMS only, some dispatch police and fire, and some just dispatch police. When a different dispatch center handles fire and EMS then the first line will indicate the fire dispatch and the second line the EMS dispatch. Appendix E shows the different local dispatch centers for fire and EMS.

## Fire Departments and Emergency Medical Services in Vermont

The following table shows the total 911 calls over the last seven years. This information was taken from the yearly report to the Governor.

	2013	2014	2015	2016	2017	2018	2019
Total 911 calls	208,367	215,504	206,401	203,142	199,324	204,937	209,606

### Issues Facing Fire Departments

The biggest issue appears to be the aging apparatus and facilities and the lack of equipment.

- Roughly 41% of the existing fire stations are estimated to be over 40 years old, with a little over a third of the stations have no backup power and more than half are not equipped for exhaust emission control per NFPA 1500 2002 9.1.6.
- It is estimated that more than 40% of all engines in Vermont fire departments are at least 15 years old<sup>7</sup>. This is close to the national average. The industry standard for the life span of a fire engine is 15 years followed by 5 years of reserve status. Starting in 2007, the EPA's new emission standards go into effect to which the fire apparatus industry must comply. It is estimated that this will increase the cost of a new engine by as much as 50K. These new emission standards will significantly reduce the amounts of nitrous oxide, particulate matter, and non-methane hydrocarbon (NMHC) emissions.
- Providing firefighters with proper and up-to-date equipment such as portable radios, SCBA units, Personal Alert Safety System devices, and personal protective clothing. The protective clothing costs about 2,000 and the SCBA units cost about 4,500 on average.<sup>8</sup>

Many of the older fire stations were built in the town center when it was where the population center was. As the towns have built outward, fire stations are no longer centrally located. We have seen regionalization of dispatch services and to some extent, ambulance services. With the cost of new fire stations and apparatus, will regionalization of fire services be next?

### CAVEAT EMPTOR

The personnel and number of stations initially came from the Fire Department Census Survey found on the US Fire Administration website and were cross-referenced with information from the town web sites and/or town reports. The population numbers were taken from the US Census Bureau. The Fire and EMS calls were taken from town reports, the Vermont Fire Marshal's Annual Reports, dispatch centers, and town officials.

The information in this document came from various sources - town reports, town plans, St. Albans Police Dispatch Center, Shelburne Dispatch, Washington County Department of Public Safety (WCDPS), Upper Valley Regional Dispatch Center, Twin State Fire Mutual Aid Dispatch (via Grafton County Sheriff's Office Dispatch), and town officials - and the information was verified to the extent it was possible. While I tried to be as accurate as possible, there is the possibility for errors. Hopefully, if there are any errors, someone will be kind enough to point them out to me.

---

<sup>7</sup> Third Needs Assessment of the Fire Service: Vermont. October 2011. NFPA Fire Analysis and Research, Quincy MA

<sup>8</sup> National Volunteer Fire Council 2005 Fact Sheet.

## Fire Departments and Emergency Medical Services in Vermont

### Change Summary

FY2006:

Burlington increased its staffing by one.

FY2009:

South Burlington increases shift staffing by two by hiring six full-time firefighters.  
St. Albans City decreases shift staffing by 3 by laying off eight full-time firefighters.

FY2011:

Readsboro switches to North Adams ambulance service.

FY2014:

Whitingham ambulance service and Valley Rescue Squad go out of business.

2017:

South Newfane Fire Department dissolves due to lack of volunteers.

FY2018:

Barton ambulance service goes out of business.

Barton and Orleans fire departments merge into Orleans Fire Department

Berkshire 1<sup>st</sup> Response dissolved.

Corinth and East Corinth Fire Departments have merged into the Corinth Fire Department

Danville Rescue ceases operations and ambulance transport transitions over to Calex Ambulance.

Marshfield switches from Cabot Ambulance to East Montpelier FD Ambulance due to lack of volunteers at Cabot.

North Adams Ambulance and Village Ambulance merge to become Northern Berkshire EMS.

FY2019:

Highgate switches ambulance service from Amcare to Missisquoi Valley Rescue.

Colchester and South Burlington combine dispatch services using Colchester PD.

Milton switches dispatch service from Colchester PD to St. Albans PD.

Missisquoi Rescue switches dispatch service from St. Albans PD to Porter Hospital.

FY2020:

Colchester Center Volunteer Fire Company, Malletts Bay Fire Department and St. Michael's College Fire and Rescue merge into one town fire department. As a result of the merger, 3 full-time firefighters will be hired.

**Fire Departments and Emergency Medical Services in Vermont**

## Fire Departments Providing 24/7 Immediate Coverage

Municipality	Pop/ Cover Area	PSAP	Dispatch	Staffing FT/Call Shift Data	EMS Calls 2016-19	Total Calls 2016-19	EMS Agency	Transport Agency
Barre City	8,927 over 4.0 sq mi	Williston VSP	Barre City PD	19/20 4 shifts of 4 24/72 shift 1 station	2188 2588 1990 1997	2715 2978 2518 2354	Barre City Fire	Barre City Fire
Brattleboro	11,798 over 32.0 sq mi	Westminster VSP	Brattleboro Central Dispatch	25/10 3 shifts of 7 24/48 shift 2 stations	1112 1133 1182 1325	2498 2429 2550 2732	Brattleboro Fire	Rescue, inc
Burlington	42,284 over 10.6 sq mi	Williston VSP	Self Dispatch	80/0 3 shifts of 20 24/48 shift 5 stations	4098 3915 5008 5466	7465 7598 7895 8229	Burlington Fire	Burlington Fire
Hartford	9,812 over 45.0 sq mi	Hartford PD	Hartford PD	20/10 2 shifts of 5 10/14 shift 2 stations	1261 1293 1549 1774	1926 1983 2216 2311	Hartford Fire	Hartford Fire
Montpelier	7,755 over 10.2 sq mi	Williston VSP	Capital West Dispatch	17/26 4 shifts of 3 24/48 shift 1 station	962 982 1090 1088	1495 1589 1773 1683	Montpelier Fire	Montpelier Fire
Rutland City <sup>9</sup>	16,126 over 7.6 sq mi	Westminster VSP	Westminster VSP	30/18 3 shifts of 9 24/48 shift 1 station	8975 9155 9299 9057	1688 1747 1674 914	Regional Amb	Regional Amb
South Burlington	18,612 over 16.6 sq mi	Williston VSP	Colchester PD	25/10 => 31/12 3 shifts of 9 24/48 shift 2 stations	2119 2243 2565 2484	3139 3471 3762 3765	South Burlington Fire	South Burlington Fire
Springfield	9,257 over 49.3 sq mi	Westminster VSP	Springfield PD	12/38 4 shifts of 2 10/14 shift 1 station	1752 1649 1727 1866	2327 2313 2281 2422	Springfield Fire	Springfield Fire
St. Johnsbury	7,585 over 36.4 sq mi	Williston VSP	St. Johnsbury PD	10/15 3 shifts of 3 24/48 shift 1 station	626 610 705 788	1283 1241 1222 1368	St Johnsbury Fire	Calex Ambulance
Williston	9,014 over 30.3 sq mi	Williston VSP	Shelburne PD	5/32 => 15/20 3 shifts of 4 24/48 shift 1 station	949 1039 1087 1165	1938 1852 1945 2071	Williston Fire	Williston Fire

<sup>9</sup> The EMS calls are for the Regional Ambulance Service which covers the City not the fire department.



## Cost To Protect Property per \$1000 Valuation

There are various statistical measures that can be used to determine the cost effectiveness of a fire department. Most center on the cost per capita which can be a misleading statistic for those communities that get a large influx of visitors on weekends or the summer. For those communities, the cost per call may be a more telling statistic. One statistical measure I like is the cost to protect all property in a town. As this table shows, there can be a significant difference between the cost per \$1000 based on taxable properties and that of all properties. However, a fire department is expected to protect all properties so the cost to protect all properties gives a more realistic picture of the true cost to protect property in a municipality.

### Full-time Departments

Town	2018 Taxable Property Valuation	2018 Tax-Exempt Property Valuation	Cost/\$1000 Protected Value (Taxable)	Cost/\$1000 Protected Value (All Properties)
Barre City	486,213,771	195,961,890	2.97	2.12
Brattleboro	1,101,661,048	203,226,191	1.71	1.45
Burlington	3,710,546,300	1,647,650,300	2.42	1.67
Hartford	1,356,685,600	127,494,900	1.46	1.34
Montpelier	828,377,450	203,928,200	1.84	1.47
Rutland City	959,210,075	328,966,725	3.71	2.76
South Burlington	3,007,912,943	207,166,700	0.89	0.83
Springfield	536,099,731	108,111,469	1.71	1.42
St. Albans City	507,726,300	228,150,100	0.79	0.54
St. Johnsbury	553,012,375	225,251,266	2.11	1.50
Williston	1,974,285,138	98,082,119	0.73	0.69
Windsor	242,562,109	95,872,574	1.52	1.09
<b>TOTAL</b>	<b>15,264,292,840</b>	<b>3,669,862,434</b>	<b>1.72</b>	<b>1.39</b>
<b>AVERAGE</b>	<b>1,272,024,403</b>	<b>305,821,870</b>	<b>1.82</b>	<b>1.41</b>

## Combination Departments Providing Immediate Coverage by Day/On-call Nights (and/or Weekends)

Municipality	Pop/ Cover Area	PSAP	Dispatch	FT/Call	EMS Calls 2016-19	Total Calls 2016-19	EMS Agency	Transport Agency
St. Albans	6,876 over 10.6 sq mi	St. Albans PD	St. Albans PD	13/18 => 2/15 3 shifts of 1 24/48 shift 1 station	No EMS	254 216 292 307	AmCare	AmCare
Windsor	3,485 over 19.5 sq mi	Hartford PD	Hartford PD	5/25 1 shift of 5 1-1-1-5 shift 1 station	1470 1388 1464 1494	1648 1807 2072 1986	Windsor Fire	Windsor Fire

## Call/Volunteer Fire Departments

This table lists the towns with call or volunteer fire departments. Many towns have their own fire department. Some towns have fire departments as part of a village or fire district. Some towns have private, non-profit fire departments that a town will help fund. Those towns having names of fire departments after the name of the town are some combination of municipal, private, and/or fire district departments.

Municipality	Pop/ Cover Area	PSAP	Dispatch	EMS Calls 2017-19	Total FD Calls 2017-19	EMS Agency	Transport Agency
Addison	1,368 in 39.0 sq mi	Shelburne PD	Shelburne PD	No Data Avail	114 114 105	Town Line First Response	Vergennes RS
Albany	937 in 38.7 sq mi	Williston VSP	Williston VSP	# 47 63	# 22 26	Orleans Amb Glover Amb	Orleans Amb Glover Amb
Alburgh	1,986 in 48.8 sq mi	St Albans City PD	Shelburne PD	388 402 424	112 100 110	Alburgh Rescue	Alburgh Rescue
Arlington	2,308 in 42.4 sq mi	Westminster VSP	Westminster VSP	471 590 510	142 142 158	Arlington RS	Arlington RS
Bakersfield	1,333 in 44.6 sq mi	St Albans City PD	St Albans City PD	58 45 50	76 70 91	Bakersfield FD 1 <sup>st</sup> Response	Enosburg Ambulance
Barnard Barnard FD E. Barnard FD	947 in 48.9 sq mi	Westminster VSP	Westminster VSP	35 47 49	61 73 80	Barnard FD 1 <sup>st</sup> Response	Woodstock & WRV amb
Barnet	1,706 in 43.6 sq mi	Williston VSP	Twin State, St Johnsbury	78 122 118	144 155 161	Barnet FD 1 <sup>st</sup> Response	Calex Ambulance
Barre Town	7,937 in 30.7 sq mi	Lamoille CSO	Lamoille CSO	2203 3112 4083	198 220 209	Barre Town EMS	Barre Town EMS
Barton- Orleans FD	816 in 0.7 sq mi	Williston VSP	Newport City PD	605 613 776	40 35 53	Orleans Ambulance	Orleans Ambulance
Bellows Falls Village <sup>10</sup>	3,074 over 1.4 sq mi	Westminster VSP	SWNH, Golden Cross	537 45 #	701 230 #	Bellows Falls Fire	Golden Cross Ambulance
Bennington Bennington FD	15,702 in 40.6 sq mi	Westminster VSP	Bennington PD	5676 5816 5994	205 138 240	Bennington RS	Bennington RS
Bennington – North Bennington	1,639 in 1.9 sq mi	Westminster VSP	Bennington PD		78 60 59	Bennington RS	Bennington RS
Bennington Rural Fire District		Westminster VSP	Bennington PD		280 212 311	Bennington RS	Bennington RS
Benson	1,049 in 45.5 sq mi	Westminster VSP	Westminster VSP		54 55 60	20 27 36	Benson 1 <sup>st</sup> Response
Berkshire	1,706 in 42.2 sq mi	St Albans City PD	St Albans City PD	120 114 No EMS	33 34 32	Berkshire 1 <sup>st</sup> Response	Enosburg Ambulance
Berlin	2,886 in 36.9 sq mi	Williston VSP	Capital West, Lamoille CSO	330 272 267	505 435 505	Berlin VFD	Barre Town EMS

<sup>10</sup> In 2017, due to budget issues, Bellows Falls had to lay off its career firefighters and is now on-call with a FT chief.

**Fire Departments and Emergency Medical Services in Vermont**

<b>Municipality</b>	<b>Pop/ Cover Area</b>	<b>PSAP</b>	<b>Dispatch</b>	<b>EMS Calls 2017-19</b>	<b>Total FD Calls 2017-19</b>	<b>EMS Agency</b>	<b>Transport Agency</b>
Bethel	2,022 in 45.4 sq mi	Westminster VSP	Westminster VSP	130 95 #	61 77 79	White River Valley Amb	White River Valley Amb
Bolton	1,190 in 42.8 sq mi	Williston VSP	Shelburne PD	59 83 105	86 90 97	Richmond Rescue	Richmond Rescue
Bradford	2,804 in 29.9 sq mi	Williston VSP	Upper Valley RDC	410 408 454	552 580 632	Bradford FAST Squad	Upper Valley Ambulance
Brandon Fire District	3,943 in 40.2 sq mi	Westminster VSP	Westminster VSP	519 688 814	145 146 178	Brandon RS	Brandon RS
Bridgewater	936 in 49.6 sq mi	Hartford PD	Woodstock PD	No Data Avail	47 60 48	Bridgewater Fast Squad	Woodstock Ambulance
Bridport	1,216 in 46.2 sq mi	Shelburne PD	Shelburne PD, MREMS	66 39 60	89 72 25	Townline First Response	Middlebury Ambulance
Brighton	1,218 in 53.4 sq mi	Williston VSP	Williston VSP	No Data Avail	No Data Avail	Newport Ambulance	Newport Ambulance
Bristol	3,885 in 42.2 sq mi	Shelburne PD	Shelburne PD	610 678 750	138 140 150	Bristol RS	Bristol RS
Brookfield	1,296 in 41.7 sq mi	Westminster VSP	Orange CSO, West.. VSP	38 29 43	32 38 30	White River Valley Amb	White River Valley Amb
Burke – East Burke FD	1,751 in 34.1 sq mi	Williston VSP	St Johnsbury PD	No Data Avail	86 56 53	Lyndon Rescue	Lyndon Rescue
Burke – West Burke Fire District	343	Williston VSP	St Johnsbury PD	No Data Avail	43 32 25	Lyndon Rescue	Lyndon Rescue
Cabot	1,434 in 38.5 sq mi	Williston VSP	Capital West Dispatch	115 122 107	43 71 71	Cabot Ambulance	Cabot Ambulance
Cambridge	3,695 in 63.7 sq mi	Lamoille CSO	Lamoille CSO	383 435 442	213 225 226	Cambridge RS	Cambridge RS
Canaan – Beecher Falls	970 in 33.4 sq mi	Williston VSP	US Customs	No Data Avail	246 256 285	Beecher Falls Fire-Rescue	45 <sup>th</sup> Parallel EMS
Castleton	4,695 in 42.4 sq mi	Westminster VSP	Westminster VSP	406 415 435	157 157 176	Castleton 1 <sup>st</sup> Responders	Regional Ambulance
Cavendish Cavendish VFD	1,367 in 39.7 sq mi	Westminster VSP	Ludlow PD	90 73 92	41 107 #	Ludlow Ambulance	Ludlow Ambulance
Cavendish Proctorsville FD	1,367 in 39.7 sq mi	Westminster VSP	Ludlow PD	46 42 67	116 135 153	Ludlow Ambulance	Ludlow Ambulance
Charleston	1,021 in 38.6 sq mi	Williston VSP	Williston Vsp, Newport City	# 85 79	31 27 41	Newport Ambulance	Newport Ambulance
Charlotte	3,778 in 50.4 sq mi	Shelburne PD	Shelburne PD	381 410 428	573 595 630	Charlotte Rescue	Charlotte Rescue

**Fire Departments and Emergency Medical Services in Vermont**

<b>Municipality</b>	<b>Pop/ Cover Area</b>	<b>PSAP</b>	<b>Dispatch</b>	<b>EMS Calls 2017-19</b>	<b>Total FD Calls 2017-19</b>	<b>EMS Agency</b>	<b>Transport Agency</b>
Chelsea Fire District	1,240 in 39.9 sq mi	Westminster VSP	Westminster VSP	150 167 197	46 55 53	First Branch Ambulance	First Branch Ambulance
Chester	3,153 in 55.9 sq mi	Westminster VSP	Springfield PD	381 396 407	133 183 180	Chester FD	Chester FD
Chittenden	1,250 in 74.2 sq mi	Westminster VSP	Westminster VSP	# 101 70	45 60 26	Chittenden 1 <sup>st</sup> Response	Regional Ambulance
Clarendon	2,557 in 31.6 sq mi	Westminster VSP	Westminster VSP	No Data Avail	72 82 85	Regional Ambulance	Regional Ambulance
Colchester Mallets Bay FD	17,165 in 58.6 sq mi	Williston VSP	Colchester PD	1457 1343 1387	425 425 444	Colchester Rescue	Colchester Rescue
Colchester – Colchester VFD		Williston VSP	Colchester PD		738 786 371	Colchester Rescue	Colchester Rescue
Concord	1,232 in 53.5 sq mi	Williston VSP	St Johnsbury PD	98 75 74	147 112 109	Concord Fire-Rescue	Calex Ambulance
Corinth East Corinth FD	1,370 in 48.6 sq mi	Williston VSP	Upper Valley RDC	157 186 201	71 51 71	Corinth- Topsham RS	Upper Valley Ambulance
Cornwall	1,182 in 28.6 sq mi	Shelburne PD	Shelburne PD, MREMS	55 60 51	87 93 90	Cornwall VFD	Middlebury Ambulance
Craftsbury	1,204 in 39.7 sq mi	Williston VSP	Williston Vsp, Lamoille cso	No Data Avail	60 65 88	Hardwick RS	Hardwick RS
Danby-Mt. Tabor	1,301 in 85.3 sq mi	Westminster VSP	West. VSP, Manchestr PD or WCDPS	121 106 108	57 69 54	Northshire & Granville (NY) RS	Northshire & Granville (NY) RS
Danville	2,194 in 61.2 sq mi	Williston VSP	St Johnsbury PD	165 192 202	70 61 76	Calex Ambulance	Calex Ambulance
Derby	4,612 in 57.6 sq mi	Williston VSP	Williston Vsp, Newport City	# 433 468	122 107 114	Newport Ambulance	Newport Ambulance
Dorset Dorset Fire District	2,022 in 47.9 sq mi	Westminster VSP	WCDPS NY, Manchestr PD	108 148 136	96 122 131	Northshire RS	Northshire RS
Dorset East Dorset Fire District		Westminster VSP		45 49 60	92 109 92	Northshire RS	Northshire RS
Dover East Dover VFD	1,117 in 35.3 sq mi	Westminster VSP	Southwest NH Dispatch	# #	69 68 92	Deerfield Valley Rescue	Deerfield Valley Rescue
Dover – West Dover FD		Westminster VSP	Southwest NH Dispatch	319	139 57 #	Deerfield Valley Rescue	Deerfield Valley Rescue
Dummerston W. Dummerston	1,854 in 30.8 sq mi	Westminster VSP	SWNH, Brattleboro	83 # #	171 # #	West Dummerston VFD	Rescue, inc
East Montpelier	2,580 in 32.1 sq mi	Williston VSP	Capital West Dispatch	389 471 516	532 673 735	East Montpelier Fire	East Montpelier Fire

**Fire Departments and Emergency Medical Services in Vermont**

Municipality	Pop/ Cover Area	PSAP	Dispatch	EMS Calls 2017-19	Total FD Calls 2017-19	EMS Agency	Transport Agency
Elmore	863 in 39.6 sq mi	Lamoille CSO	Lamoille CSO	No Data Avail	41 45 42	Morristown RS	Morristown RS
Enosburg	2,718 in 48.7 sq mi	St Albans City PD	St Albans City PD	755 871 947	75 103 102	Enosburg Ambulance	Enosburg Ambulance
Essex Essex FD	19,713 in 34.4 sq mi	Williston VSP	Essex PD	518 496 472	927 968 964	Essex Fire	Essex Rescue
Essex Essex Junction	9,331 in 4.9 sq mi	Williston VSP	Essex PD	121 137 94	538 584 488	Essex Junction Fire	Essex Rescue
Fair Haven	2,718 in 18.1 sq mi	Westminster VSP	WCDPS NY, West. VSP	468 495 485	97 91 109	Fair Haven RS	Fair Haven RS
Fairfax	4,319 in 40.5 sq mi	St Albans City PD	St Albans City PD	423 473 471	184 119 241	Fairfax RS	Fairfax RS
Fairfield Fairfield FD E. Fairfield FD	1,912 in 68.5 sq mi	St Albans City PD	St Albans City PD	No Data Avail	34 41 40	AmCare	AmCare
Fairlee	979 in 21.2 sq mi	Williston VSP	Upper Valley RDC	133 148 60	63 45 48	Fairlee Fast Squad	Upper Valley Ambulance
Ferrisburgh	2,768 in 61.2 sq mi	Shelburne PD	Shelburne PD	No Data Avail	67 73 70	Ferrisburgh 1 <sup>st</sup> Response	Vergennes RS
Franklin	1,416 in 40.8 sq mi	St Albans City PD	St Albans City PD	103 107 101	39 25 20	Franklin 1 <sup>st</sup> Response	Enosburg Ambulance
Georgia	4,550 in 45.2 sq mi	St Albans City PD	St Albans City PD	289 302 262	150 151 165	Georgia 1 <sup>st</sup> Response	AmCare
Glover	1,119 in 38.6 sq mi	Williston VSP	Williston VSP	209 197 300	No Data Avail	Glover Ambulance	Glover Ambulance
Grafton	674 in 38.4 sq mi	Westminster VSP	SWNH, GoldenCross	88 55 77	172 150 123	Grafton FD Rescue Squad	Golden Cross Ambulance
Grand Isle	2,055 in 35.1 sq mi	St Albans City PD	Shelburne PD	278 282 320	406 424 460	Grand Isle RS	Grand Isle RS
Granville	297 in 52.2 sq mi	Westminster VSP	Westminster VSP	91 112 141	127 138 161	Granville VFD	WRV Amb Valley RS
Greensboro	760 in 39.4 sq mi	Lamoille CSO	Lamoille CSO	No Data Avail	39 35 49	Hardwick RS	Hardwick RS
Groton	1,020 in 55.0 sq mi	Williston VSP	Twin State	87 99 94	51 51 29	Groton Ryegate EMS	Woodsville Ambulance
Guilford	2,108 in 40.0 sq mi	Westminster VSP	SWNH, Brattleboro	110 130 133	226 250 272	Guilford VFD	Rescue, inc
Halifax	724 in 39.8 sq mi	Westminster VSP	Southwest NH Dispatch	32 # 38	50 77 82	Deerfield Valley Rescue	Deerfield Valley Rescue

**Fire Departments and Emergency Medical Services in Vermont**

Municipality	Pop/ Cover Area	PSAP	Dispatch	EMS Calls 2017-19	Total FD Calls 2017-19	EMS Agency	Transport Agency
Hancock	322 in 38.5 sq mi	Westminster VSP	Westminster VSP	17 24 #	No Data Avail	White River Valley Amb	White River Valley Amb
Hardwick	3,003 in 38.9 sq mi	Lamoille CSO	Lamoille CSO	528 579 625	67 78 77	Hardwick RS	Hardwick RS
Hartland	3,393 in 45.2 sq mi	Hartford PD	Hartford PD	196 252	349 397	Hartland Fire-Rescue	Woodstock, Windsor, Hartford
Highgate	3,561 in 59.9 sq mi	St.Albans City PD	St Albans PD, Porter Hosp.	No Data Avail	87 112 84	Missisquoi Valley Rescue	Missisquoi Valley Rescue
Hinesburg	4,425 in 40.1 sq mi	Shelburne PD	Shelburne PD, St Michaels	310 326 270	401 446 422	Hinesburg Fire	St Michaels Rescue
Hubbardton	702 in 28.9 sq mi	Westminster VSP	Westminster VSP	33 38 29	46 46 18	Fair Haven RS	Fair Haven RS
Huntington	1,952 in 38.1 sq mi	Shelburne PD	Shelburne PD	No Data Avail	104 100 146	Huntington FD 1 <sup>st</sup> Response	Richmond Rescue
Hyde Park Hyde Park FD	2,981 in 39.0 sq mi	Lamoille CSO	Lamoille CSO	96 96	96 118 103	Hyde Park FAST Squad	Northern EMS
Hyde Park North Hyde Park FD		Lamoille CSO	Lamoille CSO		56 64 88	Hyde Park FAST Squad	Northern EMS
Ira	429 in 21.3 sq mi	Westminster VSP	Westminster VSP	No Data Avail	11 31 42	Ira VFD	Regional Ambulance
Irasburg	1,160 in 40.6 sq mi	Williston VSP	Newport City PD	No Data Avail	38 33 26	Orleans Ambulance	Orleans Ambulance
Isle La Motte	469 in 16.7 sq mi	Shelburne PD	Shelburne PD	39 45 60	86 122 128	Isle La Motte FD 1 <sup>st</sup> Response	Alburg Rescue
Jamaica	1,029 in 49.5 sq mi	Westminster VSP	SWNH DC, Brattleboro	69 98 117	149 154 175	Jamaica Fire-Rescue	Rescue, inc
Jay	520 in 34.0 sq mi	Williston VSP	Williston VSP	94 134 140	No Data Avail	Missisquoi Valley Amb	Missisquoi Valley Amb
Johnson	1,452 in 45.1 sq mi	Lamoille CSO	Lamoille CSO	301 320 321	122 139 139	Northern EMS	Northern EMS
Killington – Sherburne VFD	806 in 46.9 sq mi	Westminster VSP	Westminster VSP	No Data Avail	216 374 370	Regional Ambulance	Regional Ambulance
Lincoln	1,269 in 44.0 sq mi	Shelburne PD	Shelburne PD	49 77 65	83 114 88	Lincoln VFC 1 <sup>st</sup> Response	Bristol RS
Lowell	877 in 56.1 sq mi	Williston VSP	Williston VSP	58 40 36	33 32 21	Missisquoi Valley Amb	Missisquoi Valley Amb
Ludlow	1,963 in 35.7 sq mi	Westminster VSP	Ludlow PD	525 572 937	171 213 203	Ludlow Ambulance	Ludlow Ambulance

**Fire Departments and Emergency Medical Services in Vermont**

Municipality	Pop/ Cover Area	PSAP	Dispatch	EMS Calls 2017-19	Total FD Calls 2017-19	EMS Agency	Transport Agency
Londonderry Champion	1,758 in 35.9 sq mi	Westminster VSP	Southwest NH Dispatch	471 548 468	48 57 57	Londonderry Rescue	Londonderry Rescue
Londonderry Phoenix Fire C		Westminster VSP	Southwest NH Dispatch		72 91 81	Londonderry Rescue	Londonderry Rescue
Lunenburg Gilman FD Lunenburg FD	1,299 in 45.4 sq mi	Williston VSP	State Hwy	No Data Avail	No Data Avail	Weeks Memorial Hospital	Lancaster EMS
Lyndon - Lyndonville FD	5,971 in 39.8 sq mi	Williston VSP	St Johnsbury PD	1486 1342 1395	195 218 212	Lyndon Rescue	Lyndon Rescue
Manchester	4,371 in 42.3 sq mi	Westminster VSP	Manchester PD	1054 1209 1300	213 212 215	Northshire RS	Northshire RS
Marlboro	1,074 in 40.7 sq mi	Westminster VSP	Southwest NH Dispatch	57 64 #	141 135 104	Marlboro VFC	Deerfield Valley Rescue
Marshfield	1,583 in 43.4 sq mi	Williston VSP	Capital West Dispatch	52 55 73	40 52 76	East Montpelier Fire	East Montpelier Fire
Middlebury	8,483 in 39.2 sq mi	Westminster VSP	Town PD, MREMS	1670 1881 1232	284 253 240	Middlebury Ambulance	Middlebury Ambulance
Middlesex	1,735 in 39.9 sq mi	Williston VSP	Capital West Dispatch	168 140 111	60 66 71	Middlesex FAST Squad	Montpelier Fire
Middletown Springs	741 in 22.8 sq mi	Westminster VSP	Washington Cty DPS (NY)	30 30 30	44 46 49	Middletown Springs 1 <sup>st</sup> Response	Poultney RS
Milton	10,418 in 60.9 sq mi	Williston VSP	St Albans PD	850 946 985	234 223 241	Milton Rescue	Milton Rescue
Monkton	1,975 in 36.2 sq mi	Shelburne PD	Shelburne PD	65 73 70	107 118 124	Monkton FD 1 <sup>st</sup> Response	Bristol RS & Vergennes RS
Montgomery	1,210 in 56.7 sq mi	St Albans City PD	St Albans City PD	67 85 82	24 42 57	Montgomery RS	Enosburg Ambulance
Moretown	1,661 in 40.2 sq mi	Williston VSP	Capital West Dispatch	No Data Avail	44 36 35	Northfield Amb & Montpelier	Northfield Amb & Montpelier
Morristown – Morrisville FD	5,277 in 51.6 sq mi	Lamoille CSO	Lamoille CSO	721 764 740	216 220 221	Morristown RS	Morristown RS
Mount Holly	1,229 in 49.6 sq mi	Westminster VSP	Westminster VSP	85 112 116	# 64 33	Mount Holly RS	Mount Holly RS
New Haven	1,723 in 41.8 sq mi	Shelburne PD	Shelburne PD, MREMS or Shelburne PD	86 79 94	145 130 167	New Haven FD 1 <sup>st</sup> Response	Vergennes & Bristol RS Middlebury
Newark	579 in 37.2 sq mi	Williston VSP	St Johnsbury PD	No Data Avail	43 95 64	Newark VFD	Lyndon Rescue
Newport City	4,579 over 7.6 sq mi	Williston VSP	Newport City PD	1487 1129 1173	200 283 264	Newport Ambulance	Newport Ambulance



**Fire Departments and Emergency Medical Services in Vermont**

<b>Municipality</b>	<b>Pop/ Cover Area</b>	<b>PSAP</b>	<b>Dispatch</b>	<b>EMS Calls 2017-19</b>	<b>Total FD Calls 2017-19</b>	<b>EMS Agency</b>	<b>Transport Agency</b>
Newbury - Newbury VFD	1,822 in 62.5 sq mi	Williston VSP	Twin State	291 289 292	50 41 37	Newbury EMS	Woodsville Ambulance
Newbury - Wells River FD	401 over 1.9 sq mi	Williston VSP	Twin State		59 60 51	Newbury EMS	Woodsville Ambulance
Newbury - W. Newbury FD	396 over 7.6 sq mi	Williston VSP	Twin State		56 44 27	Newbury EMS	Woodsville Ambulance
Newfane Newbrook FD	1,717 in 40.4 sq mi	Westminster VSP	SWNH, Brattleboro	130 123 197	233 207 269	Newbrook FD 1 <sup>st</sup> Response	Rescue, inc
Newport Town	1,590 in 43.5 sq mi	Williston VSP	Williston VSP	No Data No Data 147	35 # 26	Newport Ambulance	Newport Ambulance
North Hero	798 in 46.6 sq mi	Shelburne PD	Shelburne PD	No Data 82 107	80 85 81	Grand Isle RS	Grand Isle RS
Northfield	6,221 in 43.7 sq mi	Williston VSP	Capital West Dispatch	862 862 897	131 121 85	Northfield Ambulance	Northfield Ambulance
Norwich	3,414 in 44.8 sq mi	Hartford PD	Upper Valley RDC	106 138 129	252 298 258	Norwich Fire	Hanover Fire
Orwell	1,248 in 49.7 sq mi	Westminster VSP	Local Disp, MREMS	65 87 No Data	30 32 41	Orwell 1 <sup>st</sup> Response	Middlebury Ambulance
Pawlet Pawlet VFD	810 in 21.1 sq mi	Westminster VSP	Washington Cty DPS (NY)	147 135 151	34 34 54	Granville RS (NY)	Granville RS (NY)
Pawlet W. Pawlet VFD	660 in 21.8 sq mi	Westminster VSP	Washington Cty DPS (NY)		36 35 41	Granville RS (NY)	Granville RS (NY)
Peacham	732 in 47.7 sq mi	Williston VSP	St Johnsbury PD	70 70 50	104 82 75	Peacham VFD	Calex Ambulance
Peru	373 in 37.4 sq mi	Westminster VSP	Southwest NH Dispatch	32 74 43	32 44 38	Londonderry Rescue	Londonderry Rescue
Pittsfield	543 in 20.1 sq mi	Westminster VSP	Westminster VSP	27 34 No Data	30 38 38	White River Valley Amb	White River Valley Amb
Pittsford	2,973 in 43.6 sq mi	Westminster VSP	Westminster VSP	221 224 224	106 131 103	Pittsford 1 <sup>st</sup> Response	Regional Ambulance
Plainfield	1,252 in 21.1 sq mi	Williston VSP	Capital West Dispatch	140 to 180 per year	200 to 260 per year	Plainfield Fire-Rescue	East Montpelier Fire
Plymouth	619 in 48.7 sq mi	Westminster VSP	Ludlow PD, Ludlow or Woodstock pd	15 18 22	23 26 42	Plymouth 1 <sup>st</sup> Response	Ludlow & Woodstock Ambulance
Pomfret N. Pomfret FD So, Pomfret FD	904 in 39.5 sq mi	Hartford PD	Woodstock PD	48 54 58	34 33 44	Pomfret FAST Squad	Woodstock Ambulance
Poultney	3,414 in 44.8 sq mi	Westminster VSP	Washington Cty DPS (NY)	489 509 518	167 163 198	Poultney RS	Poultney RS

**Fire Departments and Emergency Medical Services in Vermont**

Municipality	Pop/ Cover Area	PSAP	Dispatch	EMS Calls 2017-19	Total FD Calls 2017-19	EMS Agency	Transport Agency
Proctor	1,731 over 7.6 sq mi	Westminster VSP	Westminster VSP	No Data Avail	69 78 60	Regional Ambulance	Regional Ambulance
Pownal Pownal FD	3,511 in 46.7 sq mi	Westminster VSP	Bennington PD	512 500 700	56 32	Northern Berkshire EMS	Northern Berkshire EMS
Pownal Pownal Valley		Westminster VSP	Bennington PD		58 59 70	Northern Berkshire EMS	Northern Berkshire EMS
Putney	2,689 in 26.8 sq mi	Westminster VSP	SWNH, Brattleboro	235 259 296	540 499 535	Putney Fire	Rescue, inc
Randolph - East Randolph	170 over 2.8 sq mi	Westminster VSP	Orange CSO, West. VSP	371 294 No Data	24 21 20	White River Valley Amb	White River Valley Amb
Randolph Randolph Ctr	1,550 in 24.4 sq mi	Westminster VSP	Orange CSO, West. VSP		78 76 55	White River Valley Amb	White River Valley Amb
Randolph Randolph Vllg	3,068 in 20.7 sq mi	Westminster VSP	Orange CSO, West. VSP		96 120 120	White River Valley Amb	White River Valley Amb
Reading	666 in 41.7 sq mi	Hartford PD	Hartford PD, Woodstock pd		No Data Avail	46 45 58	Reading Rescue
Readsboro	760 in 36.5 sq mi	Westminster VSP	Southwest NH Dispatch	41 51 51	57 84 93	Readsboro Fire	Northern Berkshire EMS
Richford	2,326 in 43.3 sq mi	St Albans City PD	St Albans City PD	612 586 593	91 89 90	Richford RS	Richford RS
Richmond	4,108 in 32.3 sq mi	Shelburne PD	Shelburne PD	603 662 676	157 163 170	Richmond Rescue	Richmond Rescue
Ripton	586 in 49.5 sq mi	Shelburne PD	Shelburne PD, MREMS	30 48 38	49 69 53	Ripton FD 1 <sup>st</sup> Response	Middlebury Ambulance
Rochester	1,140 in 56.2 sq mi	Westminster VSP	Westminster VSP	77 90 No Data	32 28 34	White River Valley Amb	White River Valley Amb
Rockingham Rockingham FD	1,605 in 40.4 sq mi	Westminster VSP	SWNH, GoldenCross	123 133 164	173 205 243	Rockingham Fire-Rescue	Golden Cross Ambulance
Rockingham - Saxtons River Village	566 over 0.5 sq mi	Westminster VSP	SWNH, GoldenCross	No Data Avail	No Data Avail	Saxton's River FD 1 <sup>st</sup> Response	Golden Cross Ambulance
Roxbury	692 in 41.8 sq mi	Williston VSP	Capital West Dispatch	No Data Avail	29 27 20	Northfield Ambulance	Northfield Ambulance
Royalton S. Royalton	2,781 in 40.9 sq mi	Hartford PD	Hartford PD	403 440 483	57 90 80	So. Royalton RS	So. Royalton RS
Rupert	711 in 44.6 sq mi	Westminster VSP	Washington Cty DPS (NY)	15 24 24	# 38 31	Granville & Salem NY RS	Granville & Salem NY RS
Rutland Town	4,032 in 19.3 sq mi	Westminster VSP	Westminster VSP	No Data Avail	191 195 216	Regional Ambulance	Regional Ambulance

**Fire Departments and Emergency Medical Services in Vermont**

<b>Municipality</b>	<b>Pop/ Cover Area</b>	<b>PSAP</b>	<b>Dispatch</b>	<b>EMS Calls 2017-19</b>	<b>Total FD Calls 2017-19</b>	<b>EMS Agency</b>	<b>Transport Agency</b>
Ryegate	1,169 in 36.8 sq mi	Williston VSP	Twin State	97 87 72	46 46 12	Groton Ryegate EMS	Woodsville Ambulance
Salisbury	1,133 in 30.1 sq mi	Westminster VSP	MREMS	No Data Avail	# 60 59	Middlebury Ambulance	Middlebury Ambulance
Shaftsbury	3,574 in 43.2 sq mi	Westminster VSP	Westminster VSP	No Data Avail	133 111 95	Bennington & Arlington RS	Bennington & Arlington RS
Sharon <sup>11</sup>	1,501 in 40.1 sq mi	Hartford PD	Hartford PD	85 74 106	122 83 89	Sharon FAST Squad	So. Royalton Hartford Fire
Sheffield- Wheelock	1,511 in 72.6 sq mi	Williston VSP	St Johnsbury PD	No Data Avail	36 48 34	Lyndon RS Glover Amb Hardwick RS	Lyndon RS Glover Amb Hardwick RS
Shelburne	7,188 in 44.9 sq mi	Shelburne PD	Shelburne PD	1000 1100 1150	281 262 256	Shelburne RS	Shelburne RS
Sheldon	2,200 in 39.3 sq mi	St Albans City PD	St Albans City PD	156 166 176	65 68 105	Sheldon 1 <sup>st</sup> Response	Enosburg Ambulance
Shoreham	1,263 in 46.3 sq mi	Shelburne PD	Shelburne PD, MREMS	80 94 128	34 29 41	Shoreham 1 <sup>st</sup> Response	Middlebury Ambulance
Shrewsbury	1,050 in 50.2 sq mi	Westminster VSP	Westminster VSP	No Data Avail	33 41 26	Regional Ambulance	Regional Ambulance
South Hero	1,623 in 47.5 sq mi	Shelburne PD	Shelburne PD	150 179 206	187 162 195	South Hero Rescue	South Hero Rescue
St. Albans Town	6,044 in 60.6 sq mi	St Albans City PD	St Albans City PD	3811 4606 4765	265 305 233	AmCare	AmCare
Stamford	821 in 9.6 sq mi	Westminster VSP	North Adams	50 42 40	76 79 84	Stamford VFD	Northern Berkshire EMS
Starksboro	1,771 in 45.5 sq mi	Shelburne PD	Shelburne PD	120 110 120	164 178 170	Starksboro Emergency Unit	Bristol RS
Stockbridge	736 in 46.2 sq mi	Westminster VSP	Westminster VSP	48 38 No Data	No Data Avail	White River Valley Amb	White River Valley Amb
Stowe	4,356 in 72.7 sq mi	Lamoille CSO	Lamoille CSO	647 700 753	290 364 348	Stowe Rescue	Stowe Rescue
Strafford	1,101 in 44.3 sq mi	Williston VSP	Upper Valley RDC	36 64 80	108 93 105	Strafford First Aid Squad	Upper Valley Ambulance
Stratton	215 in 46.9 sq mi	Westminster VSP	Southwest NH Dispatch	103 140 132	77 94 97	Stratton Mountain Rescue	Londonderry RS & Wardsboro fd
Sutton	1,027 in 38.4 sq mi	Williston VSP	St Johnsbury PD	No Data Avail	42 23 34	Lyndon Rescue	Lyndon Rescue

<sup>11</sup> EMS numbers are for South Royalton Rescue only not both ambulance transport agencies.

**Fire Departments and Emergency Medical Services in Vermont**

<b>Municipality</b>	<b>Pop/ Cover Area</b>	<b>PSAP</b>	<b>Dispatch</b>	<b>EMS Calls 2017-19</b>	<b>Total FD Calls 2017-19</b>	<b>EMS Agency</b>	<b>Transport Agency</b>
Swanton	6,477 in 61.7 sq mi	St Albans City PD	St Albans PD, Porter Hosp.	936 984 1078	310 252 228	Missisquoi Valley Rescue	Missisquoi Valley Rescue
Thetford	2,594 in 44.2 sq mi	Williston VSP	Upper Valley RDC	174 180 159	442 289 308	Thetford Fire 1 <sup>st</sup> Aid Squad	Upper Valley Ambulance
Tinmouth	613 in 28.4 sq mi	Westminster VSP	Westminster VSP	No Data Avail	No Data Avail	Wallingford RS & Poultney RS	Wallingford RS & Poultney RS
Topsham – Tri-Village FD	1,176 in 49.0 sq mi	Williston VSP	UVRDC Lamoille CSO	157 186 201	45 38 55	Corinth Topsham 1 <sup>st</sup> Response	Barre Town EMS
Townshend	1,224 in 42.8 sq mi	Westminster VSP	SWNH, Brattleboro DC	No Data Avail	No Data Avail	Rescue, inc	Rescue, inc
Troy Troy FD North Troy FD	1,659 in 36.1 sq mi	Williston VSP	Williston VSP	87 130 84	39 44 34	Missisquoi Valley Amb	Missisquoi Valley Amb
Tunbridge	1,287 in 44.8 sq mi	Westminster VSP	Westminster VSP	134 130 129	25 36 44	First Branch & South Royalton RS	First Branch & South Royalton RS
Underhill-Jericho	8,075 in 86.8 sq mi	Williston VSP	Williston Vsp, Essex or Shelburne PD	No Data Avail	321 352 374	Essex RS Richmond RS	Essex RS Richmond RS
Vergennes	2,582 over 2.5 sq mi	Shelburne PD	Shelburne PD	731 718 874	116 162 146	Vergennes RS	Vergennes RS
Vernon	2,192 in 20.0 sq mi	Westminster VSP	SWNH Dsp, Brattleboro	# 156 170	# 216 221	Vernon Fire	Rescue, inc
Vershire	731 in 36.5 sq mi	Williston VSP	Upper Valley RDC	60 59 51	145 130 124	Vershire Fire-Rescue	Upper Valley Ambulance
Waitsfield- Fayston	3,080 in 63.4 sq mi	Williston VSP	Capital West, MRVAS	No Data Avail	96 125 97	Mad River Valley Amb	Mad River Valley Amb
Walden	930 in 39.0 sq mi	Williston VSP	Capital West, St. Johnsbury PD	26 46 46	66 95 85	Walden Fire	Calex Amb Hardwick RS
Wallingford Wallingford Fire District #1	2,066 in 43.4 sq mi	Westminster VSP	Westminster VSP	141 195 182	99 85 98	Wallingford & Mt Holly RS	Wallingford & Mt Holly RS
Wardsboro	895 in 29.3 sq mi	Westminster VSP	Southwest NH Dispatch	No Data Avail	No Data Avail	Wardsboro FD Rescue	Deerfield Valley RS Rescue, inc
Warren	1,707 in 40.1 sq mi	Williston VSP	Williston Vsp, MRVAS	No Data Avail	80 90 62	Mad River Valley Amb	Mad River Valley Amb
Washington	1,042 in 38.9 sq mi	Williston VSP	Barre City PD, Lamoille CSO	29 22 16	76 45 44	Washington FD FAST Squad	Barre Town EMS
Waterbury Waterbury FD Waterbury Vllg	1,765 in 49.7 sq mi	Williston VSP	Capital West Dispatch	665 728 692	198 223 186	Waterbury Ambulance	Waterbury Ambulance
Waterford	1,277 in 39.7 sq mi	Williston VSP	St Johnsbury PD	63 52 79	114 93 115	Waterford VFD	Calex Ambulance

**Fire Departments and Emergency Medical Services in Vermont**

Municipality	Pop/ Cover Area	PSAP	Dispatch	EMS Calls 2017-19	Total FD Calls 2017-19	EMS Agency	Transport Agency
Weathersfield Ascutney Fire District	540 over 1.7 sq mi	Westminster VSP	Hartford PD, GoldenCross	179 251	273 350 305	Golden Cross Ambulance	Golden Cross Ambulance
Weathersfield W Wethersfield Fire District	2,274 in 42.5 sq mi	Westminster VSP	Hartford PD, GoldenCross	No Data Avail	153 186 205	Golden Cross Ambulance	Golden Cross Ambulance
Wells	1,143 in 23.4 sq mi	Westminster VSP	Washington Cty DPS (NY)	125 12 1290	44 47 56	Granville RS (NY)	Granville RS (NY)
West Fairlee	654 in 22.8 sq mi	Williston VSP	Upper Valley RDC	81 77 57	142 129 106	West Fairlee VFD	Upper Valley Ambulance
West Haven	262 in 28.5 sq mi	Westminster VSP	Westminster VSP	14 10 11	No Data Avail	Fair Haven RS	Fair Haven RS
West Rutland	2,312 in 18.0 sq mi	Westminster VSP	Westminster VSP	No Data Avail	60 99 91	Regional Ambulance	Regional Ambulance
West Windsor	1,098 in 24.7 sq mi	Hartford PD	Hartford PD	50 63 75	94 123 134	West Windsor FAST Squad	Windsor Fire
Westford	2,041 in 39.3 sq mi	Williston VSP	Williston Vsp, Essex or St. Albans PD	No Data Avail	18 26 33	Essex RS Fairfax RS	Essex RS Fairfax RS
Westminster Fire District	3,161 in 46.1 sq mi	Westminster VSP	SWNH, GoldenCross	211 228 245	385 401 425	Westminster Fire-Rescue	Golden Cross Ambulance
Westmore	349 in 37.5 sq mi	Williston VSP	Williston Vsp, St Johnsbury/ Newport City	No Data Avail	No Data Avail	Lyndon RS Glover Amb	Lyndon RS Glover Amb
Weston	566 in 35.2 sq mi	Westminster VSP	Southwest NH Dispatch	68 58 20	50 50 59	Londonderry Rescue	Londonderry Rescue
Weybridge	832 in 17.6 sq mi	Shelburne PD	Shelburne PD, MREMS	No Data Avail	17 20 26	Middlebury Ambulance	Middlebury Ambulance
Whiting	418 in 13.7 sq mi	Shelburne PD	Shlburne PD, MREMS	34 48 54	58 65 85	Whiting 1 <sup>st</sup> Response	Middlebury Ambulance
Whitingham	1,350 in 39.3 sq mi	Westminster VSP	Southwest NH Dispatch	108 141 154	172 210 212	Whitingham FD 1 <sup>st</sup> Response	Deerfield Valley Rescue
Williamstown Fire District	3,398 in 40.3 sq mi	Williston VSP	Barre City PD	359 390 377	139 135 135	Williamstown Ambulance	Williamstown Ambulance
Wilmington	1,865 in 41.3 sq mi	Westminster VSP	Southwest NH Dispatch	327 No Data 265	184 217 190	Deerfield Valley Rescue	Deerfield Valley Rescue
Windham	417 in 26.1 sq mi	Westminster VSP	Southwest NH Dispatch	17 46 9	20 29 31	Londonderry Rescue	Londonderry Rescue
Winhall	765 in 44.0 sq mi	Westminster VSP	Southwest NH Dispatch	No Data Avail	125 112 143	Winhall Police	Londonderry Rescue
Winooski	7,312 over 1.5 sq mi	Williston VSP	Winooski PD, St Michaels	No Data Avail	387 398 366	St Michaels Rescue	St Michaels Rescue

**Fire Departments and Emergency Medical Services in Vermont**

Municipality	Pop/ Cover Area	PSAP	Dispatch	EMS Calls 2017-19	Total FD Calls 2017-19	EMS Agency	Transport Agency
Wolcott	1,691 in 39.2 sq mi	Lamoille CSO	Lamoille CSO	No Data Avail	42 53 50	Hardwick & Morristown RS	Hardwick & Morristown RS
Woodbury	907 in 39.1 sq mi	Williston VSP	Capital West, Lamoille CSO	No Data Avail	113 107 120	Hardwick RS	Hardwick RS
Woodstock Woodstock FD	3,047 in 44.6 sq mi	Hartford PD	Woodstock PD	756 817 750	107 155 223	Woodstock Ambulance	Woodstock Ambulance
Woodstock S. Woodstock		Hartford PD	Woodstock PD		No Data Avail	Woodstock Ambulance	Woodstock Ambulance
Worcester	999 in 38.8 sq mi	Williston VSP	Capital West Dispatch	No Data Avail	About 100 annually	Worcester FD FAST Squad	Montpelier Fire

Aggregating all the fire and EMS calls together is shown in the following table.

	2013	2014	2015	2016	2017	2018	2019
EMS calls	71,743	83,241			89,136	100,929	104,395
EMS FD calls	22,225	22,513	23,535	23,208	21,295	25,012	22,439
Fire calls	4,169	4,203	3,575	3,269	2,458	2,660	2,274
Total Calls	43,831	45,296	45,763	44,085	40,764	45,871	41,660

The Fire and EMS FD calls were taken from the Vermont Fire Marshal's Annual Reports. The EMS calls came from the Vermont Department of Health.

## Towns with No Fire Departments

There are several towns with small populations that cannot afford to fund a fire department. This table lists those towns and shows the fire and emergency ambulance agencies they contract with to provide fire and ambulance coverage.

<b>Municipality</b>	<b>Pop</b>	<b>PSAP</b>	<b>Dispatch</b>	<b>Fire Coverage Provided by</b>	<b>Transport Agency</b>
Andover	467 over 28.6 sq mi	Westminster VSP	Springfield PD	Chester Fire	Chester Fire
Athens	440 over 13.0 sq mi	Westminster VSP	SWNH, GoldenCross	Golden Cross Ambulance	Golden Cross Ambulance
Baltimore	244 over 4.7 sq mi	Westminster VSP	Springfield PD	Springfield Fire	Springfield Fire
Belvidere	35 over 32.1 sq mi	Lamoille CSO	Lamoille CSO	Johnson Fire	Northern EMS
Bloomfield	221 over 40.3 sq mi	Williston VSP	Colebrook Comm Center	Colebrook Fire	Groveton Ambulance
Braintree	1,249 in 38.3 sq mi	Westminster VSP	Barre City PD, West. VSP	Randolph Village Fire	White River Valley Amb
Brookline	527 over 12.9 sq mi	Westminster VSP	SWNH, Brattleboro	New Brook Fire-Rescue	Rescue, Inc
Brownington	986 over 28.3 sq mi	Williston VSP	Williston VSP	Orleans Village Fire	Orleans Ambulance
Brunswick	111 over 25.5 sq mi	Williston VSP	Colebrook Comm Center	Brighton Fire Stratford Fire	Groveton Ambulance
Calais	1,610 over 38 sq mi	Williston VSP	Capital West Dispatch	E. Montpelier Woodbury FD	East Montpelier Fire
Coventry	1,084 in 27.5 sq mi	Williston VSP	Newport City PD	Irasburg Fire Newport Center Orleans Village	Newport Amb Orleans Amb
Duxbury	1,337 in 42.9 sq mi	Williston VSP	Capital West Dispatch	Moretown Fire Waterbury Fire	Waterbury Ambulance
East Haven	301 over 37.4 sq mi	Williston VSP	Saint Johnsbury PD	East Burke Fire Brigade	Lyndon Rescue
Eden	1,336 in 63.6 sq mi	Lamoille CSO	Lamoille CSO	Joint with Hyde Park	Northern EMS
Fletcher	1,288 in 37.7 sq mi	St Albans City PD	St Albans City PD	Cambridge FD Fairfax Fire	Cambridge RS Fairfax RS
Glastonbury	8 over 44.4 sq mi	Westminster VSP	Westminster VSP	Shaftsbury Fire	Arlington RS
Goshen	163 over 20.7 sq mi	Westminster VSP	Westminster VSP	Brandon Fire	Brandon RS

**Fire Departments and Emergency Medical Services in Vermont**

<b>Municipality</b>	<b>Pop</b>	<b>PSAP</b>	<b>Dispatch</b>	<b>Fire Coverage Provided by</b>	<b>Transport Agency</b>
Granby	88 over 39.0 sq mi	Williston VSP	St Johnsbury PD	East Burke Fire Brigade	Lyndon RS Weeks Hospital
Guildhall	260 over 32.8 sq mi	Williston VSP	NH State Hwy Dispatch	Lancaster Fire	Weeks Memorial Hospital
Holland	628 over 37.6 sq mi	Williston VSP	Williston VSP	Derby Line Fire	Newport Ambulance
Kirby	486 over 24.4 sq mi	Williston VSP	St Johnsbury PD	St Johnsbury Lyndon Fire	Calex Amb Lyndon RS
Landgrove	157 over 9.1 sq mi	Westminster VSP	Southwest NH Dispatch	Londonderry Fire	Londonderry Rescue
Leicester	1,098 in 20.8 sq mi	Westminster VSP	Westminster VSP	Brandon Fire	Brandon RS
Lemington	103 in 35.4 sq mi	Williston VSP	Colebrook Comm Center	Colebrook Fire	45 <sup>th</sup> Parallel EMS
Maidstone	208 over 30.5 sq mi	Williston VSP	NH State Hwy Dispatch	Stratford FD (n) Groveton FD (s)	Groveton Ambulance
Mendon	1,052 in 38.1 sq mi	Westminster VSP	Westminster VSP	Rutland Fire	Regional Ambulance
Morgan	748 over 31.3 sq mi	Williston VSP	Williston VSP	East Charleston, Brighton, Derby	Newport Ambulance
Mount Tabor	253 over 43.7 sq mi	Westminster VSP	West.VSP, Manchester pd	Joint with Danby	Northshire RS
Norton	169 over 39.2 sq mi	Williston VSP	US Customs	Beecher Falls VFD	45 <sup>th</sup> Parallel EMS
Orange	1,075 in 38.8 sq mi	Williston VSP	Barre City PD UVRDC, Lamoille CSO	Barre Town FD Tri-Village FD Washington FD	Barre Town Ambulance
Panton	675 over 15.5 sq mi	Shelburne PD	Shelburne PD	Vergennes Fire	Vergennes RS
St. George	679 over 3.6 sq mi	Shelburne PD	Shelburne PD, St Michaels	Hinesburg Fire	St Michaels Rescue
Sandgate	404 over 42.1 sq mi	Westminster VSP	Westminster VSP	Arlington Fire	Arlington RS
Searsburg	108 over 21.4 sq mi	Westminster VSP	Southwest NH Dispatch	Wilmington Fire	Deerfield Valley Rescue
Somerset	3 over 26.1 sq mi	Westminster VSP	Southwest NH Dispatch	Wilmington Fire	Deerfield Valley Rescue
Stannard	216 over 12.4 sq mi	Williston VSP	Williston Vsp, Lamoille CSO	Greensboro VFD	Hardwick RS
Sudbury	557 over 21.5 sq mi	Westminster VSP	Addison CSO, West. VSP	Whiting Fire Hubbardton FD	Brandon RS



**Fire Departments and Emergency Medical Services in Vermont**

<b>Municipality</b>	<b>Pop</b>	<b>PSAP</b>	<b>Dispatch</b>	<b>Fire Coverage Provided by</b>	<b>Transport Agency</b>
Sunderland	952 over 45.3 sq mi	Westminster VSP	Westminster VSP	Arlington Fire	Arlington RS
Victory	62 over 43.0 sq mi	Williston VSP	St Johnsbury PD	East Burke Fire Concord Fire	Calex Amb (s) Lyndon Resc (n)
Waltham	485 over 9.0 sq mi	Shelburne PD	Shelburne PD	Vergennes Fire	Vergennes RS
Waterville	679 over 16.4 sq mi	Lamoille CSO	Lamoille CSO	Johnson Fire	Northern EMS
Westfield	535 over 40.2 sq mi	Williston VSP	Orleans CSO	Troy VFD	Missisquoi Valley Amb
Woodford	423 over 47.4 sq mi	Westminster VSP	Bennington PD	Bennington Rural Fire	Bennington RS
UTG Avery's Gore Averill Ferdinand Lewis Warner's Grant Warren Gore	60 60 60	Westminster VSP	US Customs, St Johnsbury	Brighton Fire Beecher Falls Brighton Fire Brighton Fire Brighton Fire	Lyndon Rescue

## Appendix A – Work Shift Schedule Examples

in discussing shift schedules in this document, it may be difficult at times for the reader to understand these different schedules. So, here are examples of the different shifts for those department deploying four shifts. The different shifts are labeled A, B, C, and D.

24/72 (1 day on/3 days off) shift						
Sun	Mon	Tues	Wed	Thurs	Fri	Sat
A	B	C	D	A	B	C
D	A	B	C	D	A	B
C	D	A	B	C	D	A
B	C	D	A	B	C	D
A	B	C	D	A	B	C

24/48 (1 day on/2 days off) shift						
Sun	Mon	Tues	Wed	Thurs	Fri	Sat
A	B	C	A	B	C	A
B	C	A	B	C	A	B
C	A	B	C	A	B	C
A	B	C	A	B	C	A
B	C	A	B	C	A	B

10/14 shift													
Sun	Mon	Tues	Wed	Thurs	Fri	Sat							
B	A	B	A	C	B	C	B	D	C	D	C	A	D
A	D	B	A	B	A	C	B	C	B	D	C	D	C
A	D	A	D	B	A	B	A	C	B	C	B	D	C
D	C	A	D	A	D	B	A	B	A	C	B	C	B
D	C	D	C	A	D	A	D	B	A	B	A	C	B

2 days on/1 day off/2 nights on/3 days off													
Sun	Mon	Tues	Wed	Thurs	Fri	Sat							
A	C	A	D	B	D	B	A	C	A	C	B	D	B
D	C	A	C	A	D	B	D	B	A	C	A	C	B
D	B	D	C	A	C	A	D	B	D	B	A	C	A
C	B	D	B	D	C	A	C	A	D	B	D	B	A
C	A	C	B	D	B	D	C	A	C	A	D	B	D

## Appendix B - EMS and Fire Emergency Calls across New England

Using information from the State Fire Marshal Office Annual Reports for Vermont, Maine, and Massachusetts; and NFIRS for Connecticut and New Hampshire, we can look at the number of municipal fire and EMS calls to determine if any trends can be observed. Since all the data (including that in the FMO Annual Report) is taken from NFIRS, it is dependent on the number of fire departments entering their data into the system and there is not 100% compliance.

<b>New England State</b>	<b>2012</b>	<b>2013</b>	<b>2014</b>	<b>2015</b>	<b>2016</b>	<b>2017</b>	<b>2018</b>	<b>5yr Avg</b>
<b>Connecticut</b>								
Muni EMS calls	185,832	205,487	185,890	203,422	222,609	225,621	245,978	214,835
Fire calls	11,997	13,069	11,956	11,740	11,884	11,584	11,710	11,991
Non-fire calls	108,047	113,139	106,845	107,797	113,860	121,262	141,532	117,406
Total Muni Calls	305,876	331,695	304,691	322,959	348,353	358,467	399,220	344,231
% Muni EMS calls	60.8%	62.0%	61.0%	63.0%	63.9%	62.9%	61.6%	62.4%
% Muni Fire Calls	3.9%	3.9%	3.9%	3.6%	3.4%	3.2%	2.9%	3.5%
<b>Maine</b>								
Muni EMS calls	65,060	66,293	76,138	81,947	81,846	70,410	91,065	77,950
Fire calls	5,422	5,261	5,556	5,749	6,422	5,623	6,459	5,845
Non-fire calls	29,547	30,535	35,451	34,262	35,998	35,987	40,148	35,397
Total Muni Calls	100,029	102,089	117,145	121,958	124,266	112,020	137,672	119,192
% Muni EMS calls	65.0%	64.9%	65.0%	67.2%	65.9%	62.9%	66.1%	65.4%
% Muni Fire Calls	5.4%	5.2%	4.7%	4.7%	5.2%	5.0%	4.7%	4.9%
<b>New Hampshire</b>								
Muni EMS calls	82,456	87,534	99,124	98,746	111,147	114,796	111,089	103,739
Fire Calls	6,397	6,071	5,844	6,793	7,375	4,121	5,267	5,912
Non-fire calls	49,302	52,407	58,378	55,260	58,261	59,607	59,678	57,265
Total Muni Calls	138,155	146,012	163,346	160,799	176,783	178,524	176,034	166,916
% Muni EMS calls	59.7%	59.9%	60.7%	61.4%	62.9%	64.3%	63.1%	62.2%
% Muni Fire Calls	4.6%	4.2%	3.6%	4.2%	4.2%	2.3%	3.0%	3.5%
<b>Vermont</b>								
Muni EMS calls	21,396	22,225	22,513	23,535	23,208	21,295	25,012	22,965
Fire Calls	3,031	4,076	5,431	3,575	3,269	2,458	2,660	3,578
Non-fire calls	18,702	20,119	16,332	16,332	16,332	17,011	18,199	17,388
Total Muni Calls	45,677	46,420	45,569	45,763	44,085	40,764	45,871	44,745
% Muni EMS calls	46.8%	47.9%	49.4%	51.4%	52.6%	52.2%	54.5%	51.3%
% Muni Fire Calls	6.6%	8.8%	11.9%	7.8%	7.4%	6.0%	5.8%	8.0%
<b>Massachusetts</b>								
Muni EMS calls	442,310	443,486	472,447	510,956	525,726	561,350	564,981	513,158
Fire calls	31,229	29,828	28,989	31,302	31,889	27,895	25,504	29,235
Non-fire calls	285,297	298,686	306,611	327,928	328,719	347,026	377,512	331,080
Total Muni Calls	758,836	772,000	808,047	870,186	886,334	936,271	967,997	873,473
% Muni EMS calls	58.3%	57.4%	58.5%	58.7%	59.3%	60.0%	58.4%	58.7%
% Muni Fire Calls	4.1%	3.9%	3.6%	3.6%	3.6%	3.0%	2.6%	3.3%
<b>Rhode Island</b>								
Muni EMS calls	133,038	133,709	134,126	143,614	179,215	120,883	130,252	136,122
Total Muni Calls	158,493	159,510	159,159	171,039	205,234	148,725	154,507	162,050
% Muni EMS calls	83.9%	83.8%	84.3%	84.0%	87.3%	81.3%	84.3%	84.0%
% Muni Fire Calls	16.1%	16.2%	15.7%	16.0%	12.7%	18.7%	15.7%	16.0%

## **Fire Departments and Emergency Medical Services in Vermont**

In looking at Connecticut, Massachusetts, and New Hampshire, the percentage of fire and EMS calls relative to the total calls are similar. Of the non-fire calls, false alarms and service calls account for between 25% and 30% of the total emergency calls for the five States in the table above.

- Maine's percentage of fire and EMS calls relative to the total calls are higher than these three States. This may be partly due to the fact that slightly less than half the fire departments report incident data.
- Vermont's percentage of fire calls is higher and the percentage of EMS calls is lower relative to the total calls. The lower EMS percentage may be due to Vermont's reliance on non-profits for ambulance service (although many towns have a first responder squad) and its higher fire call percentage may be due to its small population and smaller density (population per square mile).

## Appendix C – Mutual Aid Associations

Most of the county mutual aid associations coordinate mutual aid with respect to dispatch operations and joint training. They generally do not get involved with equipment purchases.

<b>Mutual Aid Association</b>	<b>Year Form</b>	<b>Departments/Towns</b>
Addison County Firefighters Association ( <a href="http://www.addisoncountyfire.org">www.addisoncountyfire.org</a> )	1944	Addison, Bridport, Bristol, Cornwall, Ferrisburg, Lincoln, Middlebury, Monkton, New Haven, Orwell, Ripton, Salisbury, Shoreham, Starksboro, Vergennes, Weybridge, Whiting
Bennington County Mutual Aid Assn		Arlington, Bennington, Bennington Rural, Dorset, East Dorset, Manchester, North Bennington, Pownal, Pownal Village, Rupert
Chittenden County Fire Mutual Aid ( <a href="http://www.ccfmas.org">www.ccfmas.org</a> )	2000	Bolton, Burlington, Charlotte, Colchester, Essex, Essex Junction, Grand Isle, Hinesburg, Huntington, Jericho, Mallets Bay, Milton, North Hero, Richmond, Shelburne, South Burlington, St. George, South Hero, Underhill, Westford, Williston, Winooski
Franklin County Mutual Aid Association (17 departments in VT, 5 in Canada)	1974	VT: Alburg, Bakersfield, Berkshire, East Fairfield, Enosburg, Fairfax, Fairfield, Fletcher, Franklin, Georgia, Highgate, Milton, Montgomery, Sheldon, St. Albans City, St. Albans Town, Swanton CA: Philipsburg, Sutton
Grand Isle County Mutual Aid System		Alburg, Grand Isle, Isle LaMotte, North Hero, South Hero
Lamoille County Mutual Aid Association		Cambridge, Eden, Elmore, Hyde Park, Johnson, Morrisville, North Hyde Park, Stowe, Wolcott
Rutland County Fire Mutual Aid Assn ( <a href="http://rutlandcountyfiremutualaid.org">http://rutlandcountyfiremutualaid.org</a> )	1985	Benson, Brandon, Castleton, Chittenden, Clarendon, Danby-Mt. Tabor, East Wallingford, Fair Haven, Hubbardton, Ira, Mt. Holly, Pawlet, Pittsfield, Pittsford, Poultney, Proctor, Rutland City, Rutland Town, Killington, Shrewsbury, Tinmouth, Wallingford, Wells, West Haven, West Pawlet, West Rutland
Capital Fire Mutual Aid System (36 departments)		Barre City, Barre Town, Berlin, Bolton, Cabot, Calais, Chelsea, Duxbury, Groton, E. Montpelier, Marshfield, Middlesex, Montpelier, Moretown, Northfield, Peacham, Plainfield, Roxbury, Stowe, Waitsfield, Walden, Warren, Waterbury, Waterbury Village, Woodbury, Wolcott, Worcester
Connecticut River Valley Mutual Aid		VT: Ascutney, Bellows Falls, Bridgewater, Cavendish, Chester, Hartland, Killington, Ludlow, Mount Holly, Plymouth, Proctorsville, Putney, Reading, Rockingham, Saxton's River, So. Londonderry, So. Woodstock, Springfield, West Windsor, W. Weathersfield, Westminster, Weston, Windsor, Woodstock NH: Charlestown, Claremont, Cornish
Deerfield Valley Mutual Aid System		Dover, Halifax, Marlboro, Readsboro, Whitingham
Northeast international Mutual Aid Systems (16 departments in VT, 2 in Canada)	1973	VT: Albany, Barton, Brighton, Charleston, Craftsbury, Derby, Glover, Irasburg, Jay, Lowell, Newark, Newport City, Newport Center, North Troy, Orleans, Troy, Westmore, Woodbury CA: Masonville,, Memphremagog East
Northeast Mutual Aid (17 departments)		East Burke, Concord, East Haven, Lyndon, Newark, Sutton, Sheffield-Wheelock, West Burke, Westmore
Rural Vermont Mutual Aid System		Craftsbury, Greensboro, Hardwick, Walden
Tri-Mountain Mutual Aid		Jamaica, Londondery, Peru, So.Londonderry, Stratton Mtn, Weston, Winhall, Windham

The Franklin County Mutual Aid and Grand Isle County Mutual Aid dispatching is done through the St. Albans Central dispatching system. The Lamoille County Mutual Aid dispatching is done through the Lamoille County Sheriff's Office. The Rutland County Fire Mutual Aid dispatching is done through the Vermont State Police dispatch center in Rutland. Tri-Mountain Mutual Aid is dispatched out of SWNH.

**Out-of-State Mutual Aid Associations that some Vermont Towns belong to**

<p>Clinton County NY Fire Mutual Aid <a href="http://www.clintoncountygov.com">www.clintoncountygov.com</a></p>		<p>VT: Alburg, Isle LaMotte CA: Hemmingford, LaColle, Saint Paul, Saint Bernard NY: Altona, Ausable Forks, Beekmantown, Cadyville, Champlain, Chazy, Churubusco, Cumberland Head, Dannemora, Ellenburg (2), Keeseville, Lyon Mountain, Mooers, Morrisville, Peru, Plattsburgh City, Rescue Hose, Rouses Point, Saranac, South Plattsburgh, West Chazy</p>
<p>Northern New Hampshire Fire Mutual Aid Pact (Norpac)</p>	<p>1989</p>	<p>NH: Bethlehem, Carroll, Clarksville, Colebrook, Columbia, Dalton, Dummer, Errol, Gorham, Groveton (Northumberland) , Jefferson, Lancaster, Littleton, Milan, Pittsburg, Randolph, Shelburne, Stark, Stewartstown, North Stratford, Whitefield VT: Beecher Falls, Lunenburg</p>
<p>Southwest New Hampshire Mutual Aid Association <a href="http://www.firemutualaid.com">www.firemutualaid.com</a></p>	<p>1958</p>	<p>NH: Acworth, Alstead, Amherst, Antrim, Bennington, Charlestown, Chesterfield, Claremont, Dublin, Fitzwilliam, Francestown, Gilsum, Goshen, Greenfield, Hancock, Harrisville, Hinsdale, Jaffrey, Keene, Langdon, Lempster, Lyndeborough, Marlborough, Marlow, Nelson, New Ipswich, Peterborough, Richmond, Rindge, Roxbury, Sharon, Spofford, Stoddard, Sullivan, Surry, Swanzey, Temple, Troy, Unity, Walpole, Washington, Westmoreland, Winchester MA: Royalston, Winchendon VT: Brattleboro, Bellows Falls, Chester, Dummerston, Dover, Grafton, Guilford, Halifax, Jamaica, Londonderry, Marlboro, Newfane, Peru, Putney, Readsboro, Saxtons River, Springfield, Stratton, Townshend, Vernon, Wardsboro, Westminster, Weston, Whitingham, Wilmington, Windham, Winhall</p>
<p>TriState Fire Mutual Aid Association (<a href="http://www.geocities.com/shelburne911">www.geocities.com/shelburne911</a>)</p>		<p>MA: Amherst, Ashfield, Athol, Bernardston, Buckland, Charlemont, Colrain, Conway, Deerfield, Erving, Gill, Greenfield, Hadley, Hawley, Heath, Leverett, Leyden, Monroe, Montague, New Salem, Northfield, Orange, Pelham, Petersham, Rowe, Royalston, Shelburne Center, Shelburne Falls, South Deerfield, Sunderland, Turner Falls, Warwick, Wendell, Whately, Williamsburg NH: Hinsdale, Keene, Swanzey VT: Brattleboro, Guilford, Halifax, Vernon</p>
<p>Twin State Mutual Aid Association <a href="http://graftoncountysheriff.net">http://graftoncountysheriff.net</a></p>		<p>NH: Bath, Bethlehem, Carroll, Easton, Franconia, Haverhill, Landaff, Lincoln, Lisbon, Littleton, Lyman, Monroe, Piermont, Sugar Hill, Woodstock VT: Barnet, Bradford, Groton, Newbury, Peacham, Ryegate, Wells River</p>
<p>Upper Valley Mutual Aid Association <a href="http://www.hanovernh.org/police">www.hanovernh.org/police</a> (33 towns)</p>	<p>1997</p>	<p>NH: Canaan, Claremont, Cornish, Enfield, Grafton, Grantham, Hanover, Lebanon, Lyme, Meriden, Orford, Piermont, Plainfield, Springfield VT: Ascutney, Barnard, Bradford, Bridgewater, E Barnard, Fairlee, Hartford, Hartland, Norwich, Pomfret, South Royalton, S. Woodstock, Sharon, Strafford, Teago, Thetford, Vershire, West Fairlee, West Windsor, White River Valley, Windsor, Woodstock</p>
<p>Washington County NY Fire Mutual Aid System</p>		<p>VT: Dorset, East Dorset, Fair Haven, Middletown Springs, Pawlet, Poultney, Rupert, Wells, West Pawlet NY: J. A. Barkley Hose Co, Argyle Fire &amp; Rescue, Cambridge VFD, Cossayuna VFD, Dresden VFC, Easton VFC, Fort Ann VFC, Fort Edward VFD, Granville FD, Greenwich VFD, Hampton VFC, Hartford VFC, Hebron VFC, Hudson Falls</p>

**Fire Departments and Emergency Medical Services in Vermont**

		VFD, Huletts Landing VFC, North Granville Hose, Middle Falls VFD, Penrhyn Engine & Hose, Putnam VFC, Salem VFD, Schuyler Hose Co, Shushan VFC, West Fort Ann VFC, White Creek VFC , Whitehall VFC, Argyle Emergency Squad, Cambridge Valley Rescue, Easton-Greenwich Rescue, Fort Ann Rescue, Fort Edward Rescue, Granville Rescue, North Queensbury Rescue, Salem Rescue, Skenesborough Rescue
--	--	---

## Appendix D – When Fire Departments Established

Fire Department	Est.	Fire Department	Est.	Fire Department	Est.
Addison	1961	Danby/Mount Tabor	1935	Killington / Shelburne	1955
Albany		Danville		Lincoln	1949
Alburgh	1968	Derby		Lowell	1955
Arlington		Dorset	1911	Ludlow	1833
Ascutney	1960	East Burke	1976	Lunenburg Co. A	
Bakersfield	1935	East Dorset	1943	Lyndonville	1883
Barnard	1956	East Dover	1948	Malletts Bay	1952
Barnet		East Montpelier	1964	Manchester	1951
Barre City	1855	East Randolph	1948	Marlboro	1948
Barre Town	1962	Elmore	1983	Marshfield	1911
Beecher Falls	1944	Enosburgh	1886	Middlebury	1892
Bellows Falls	1825	Essex	1973	Middlesex	1963
Bennington	1850	Essex Junction	1893	Middletown Springs	1952
Bennington Rural	1953	Fair Haven	1886	Milton	1937
Benson	1950	Fairfax	1948	Monkton	1972
Berkshire	1942	Fairfield	1960	Montgomery	
Berlin	1957	Fairlee	1932	Montpelier	1895
Bethel		Ferrisburg	1941	Moretown	
Bolton	1978	Franklin	1967	Morrisville	1890
Bradford	1855	Georgia	1952	Mount Holly	1946
Brandon	1894	Glover	1959	New Haven	1967
Brattleboro	1831	Goshen		Newark	1982
Bridgewater	1951	Grafton	1923	Newbrook	1948
Bridport	1949	Grand Isle	1951	Newbury	1936
Brighton	1885	Granville	1951	Newport	1918
Bristol	1893	Greensboro	1912	Newport Center	
Brookfield	1948	Groton	1930	North Bennington	1834
Burlington	1895	Guilford	1949	North Hero	1954
Cabot	1908	Halifax		North Hyde Park/Eden	1956
Cambridge	1950	Hancock		North Troy	
Castleton	1946	Hardwick	1891	Northfield	1838
Cavendish	1957	Hartford	1893	Norwich	1920
Champion	1909	Hartland	1948	Orleans	1876
Charleston	1954	Highgate	1962	Orwell	1991
Charlotte	1951	Hinesburg	1943	Pawlet	1950
Chelsea	1884	Hubbardton	1953	Peacham	1950
Chester	1968	Huntington	1952	Peru	
Chittenden	1957	Hyde Park	1907	Phoenix	1886
Clarendon	1963	Ira	1976	Pittsfield	1951
Colchester Center	1951	Irasburg	1914	Pittsford	1948
Concord	1940	Isle La Motte	1967	Plainfield	1913
Corinth	1948	Jamaica		Plymouth	
Cornwall	1950	Jay	1979	Pomfret-Teago VFD	
Craftsbury	1938	Johnson	1895	Poultney	1889



**Fire Departments and Emergency Medical Services in Vermont**

<b>Fire Department</b>	<b>Est.</b>
Pownal	1946
Pownal Valley	
Proctor	1898
Proctorsville	1833
Putney	1898
Randolph Center	
Randolph Village	1879
Reading	
Readsboro	1890
Richford	1889
Richmond	1925
Ripton	1972
Rochester	1890
Rockingham	1835
Roxbury	
Rupert	1950
Rutland City	1894
Rutland Town	1967
Ryegate	1974
Salisbury	1972
Saxtons River	
Shaftsbury	1761
Sharon	1949
Sheffield-Wheelock	1950
Shelburne	1941
Sheldon	1975
Shoreham	
Shrewsbury	1952
So Royalton	1884
South Burlington	1970
South Hero	1953

<b>Fire Department</b>	<b>Est.</b>
South Newfane	1946
Springfield	1833
St. Albans City	1906
St. Albans Town	1975
St. Johnsbury	1843
Stamford	1953
Starksboro	1959
Stockbridge	1952
Stowe	1906
Strafford	1950
Stratton Mountain	1968
Sutton	
Swanton	1888
Thetford	1960
Tinmouth	1967
Townshend	
Tri-Village	1953
Troy	1974
Tunbridge	1967
Underhill/Jericho	1913
Vergennes	1876
Vernon	1951
Vershire	1980
Waitsfield/Fayton	1915
Walden	1968
Wallingford	1907
Wardsboro	1936
Warren	1947
Washington	
Waterbury Village	1882
Waterford	1985

<b>Fire Department</b>	<b>Est.</b>
Wells	
Wells River	1898
West Burke	
West Dover	1963
West Dummerston	1950
West Fairlee	1961
West Haven	
West Newbury	1975
West Pawlet	1947
West Rutland	1891
West Weathersfield	1936
West Windsor	1957
Westford	1982
Westminster	1936
Westmore	2001
Weston	1949
Weybridge	1961
Whiting	1966
Whitingham	1858
Williamstown	1911
Williston	1949
Wilmington	1858
Windham	1970
Windsor	1896
Winhall	
Winooski	
Wolcott	1975
Woodbury	1961
Woodstock	1820
Worcester	1964

**Fire Departments and Emergency Medical Services in Vermont**

## Appendix E – Local Fire and EMS Dispatch Centers

Agency	Dispatch Center
Barre City FD, Washington FD, Williamstown FD, Williamstown Ambulance	Barre City PD
Bennington FD, North Bennington FD, Bennington Rural FD, Pownal FD Bennington Rescue, Pownal Rescue	Bennington PD
Brattleboro, Rescue Inc	Brattleboro Dispatch
Berlin FD, Cabot FD, Calais FD, East Montpelier FD, Marshfield FD, Middlesex, Montpelier FD, Moretown FD, Northfield FD, Plainfield FD, Roxbury FD, Waitsfield-Fayston FD, Walden FD, Waterbury FD, Woodbury FD, Worcester FD, Northfield Ambulance, Waterbury Ambulance, Middlesex FAST Squad, Plainfield First Response, Washington FAST Squad, Worcester FAST Squad	Capital West Dispatch
45 <sup>th</sup> Parallel EMS	Colebrook NH Dispatch
Colchester FD, Mallets Bay FD, Milton FD, Colchester Rescue, Milton Rescue	Colchester PD
Essex FD, Essex Junction FD, Essex Rescue, Westford FD, Williston FD	Essex PD
Golden Cross Ambulance	Golden Cross Dispatch
Ascutney FD, Hartford FD, Hartland FD, Reading FD, Sharon FD, South Royalton FD, West Weathersfield FD, West Windsor FD, Windsor FD So. Royalton Rescue, Hartland RS, West Windsor FAST Squad	Hartford PD
Belvidere FD, Cambridge FD, Elmore FD, Greensboro FD, Hardwick FD, Hyde Park FD, Johnson FD, Morrisville FD, North Hyde Park FD, Stowe FD, Wolcott Barre EMS, Cambridge Rescue, Hardwick Rescue, Stowe Rescue, Morrystown Rescue	Lamoille CSO
Cavendish FD, Ludlow FD, Plymouth FD, Proctorsville FD, Ludlow Ambulance	Ludlow PD
Manchester FD, Manchester Rescue	Manchester PD
Mad River Valley Ambulance	MRVAS Dispatch
Irasburg FD, Newport City FD, Orleans FD Newport Ambulance, Orleans Emergency Unit	Newport City PD
Lunenburg FD, Lancaster EMS, Groveton Ambulance	NH State Hwy Dispatch
Stamford FD, North Adams Ambulance	North Adams
Middlebury Ambulance, Salisbury FD	MREMS
Brookfield FD, East Randolph FD, Randolph Village FD, Randolph Center FD	Orange CSO
Burke, Concord, Danville, East Haven, Lyndonville, Newark, Peacham, St. Johnsbury, Sheffield-Wheelock, Sutton, Waterford, West Burke Fire District Calex Ambulance, Lyndon Rescue	St. Johnsbury PD
Bakersfield FD, Berkshire FD, Enosburgh FD, Fairfax FD, Fairfield FD, Franklin FD, Georgia FD, Highgate FD, Isle LaMotte FD, Montgomery FD, Richford FD, Sheldon FD, St. Albans City FD, St. Albans Town FD, Swanton FD AmCare Ambulance, Bakersfield FR, Berkshire FR, Enosburg Ambulance, Fairfax Rescue, Franklin Rescue, Georgia FR, Missisquoi Valley Rescue, Montgomery Rescue, Richford RS, Sheldon FR	St. Albans PD
St. Michaels Ambulance	St. Michaels
Addison FD, Alburgh FD, Bolton FD, Bristol FD, Bridport FD, Charlotte FD, Cornwall FD, Ferrisburgh FD, Grand Isle FD, Hinesburg FD, Huntington FD, Lincoln FD, Monkton FD, New Haven FD, North Hero FD, Richmond FD, Ripton FD, Shelburne FD, Shoreham FD, South Hero FD, Starksboro FD, Vergennes FD, Weybridge FD, Whiting FD, Willston FD Alburgh Rescue, Bristol Rescue, Charlotte Rescue, Ferrisburg FR, Grand Isle Rescue, Hinesburg FR, Huntington FR, Isle LaMotte FR, Richmond Rescue, Shelburne Rescue, South Hero Rescue, Starksboro FR, Townline First Response, Vergennes Rescue, Williston Rescue	Shelburne PD
Chester FD, Springfield FD, Chester Ambulance	Springfield PD
Bellows Falls FD, Dover FD, Grafton FD, Guilford FD, Halifax FD, Jamaica FD, Londonderry FD, Marlboro FD, Peru FD, Putney FD, Readsboro FD, Rockingham FD, Saxtons River FD, So. Newfane FD., Stratton Mtn FD, Townshend FD, Vernon FD, Wardsboro FD, West Dummerston FD,	SWNH

### Fire Departments and Emergency Medical Services in Vermont

Agency	Dispatch Center
Westminster FD, Weston FD, Whitingham FD, Wilmington FD, Windham FD, Winhall FD, Deerfield Valley Rescue, Londonderry Rescue	
Burlington FD, Middlebury FD, Newport City FD, South Burlington FD, Winooski FD	Town PD
Barnet FD, Groton FD, Newbury FD, Ryegate FD, Wells River FD, West Newbury FD, Woodsville Ambulance, Barnet RS, Newbury EMS, Bradford FAST	Twin State
UVM Rescue	UVM PD
Canaan – Beecher Falls FD	US Customs
Bradford FD & RS, Corinth FD & RS, Fairlee FD & RS, Norwich FD, Strafford FD & RS, Topsham FD & RS, Thetford FD, Vershire FD & RS, West Fairlee FD, Upper Valley Ambulance	Upper Valley Regional Dispatch Center
Arlington FD, Barnard FD/FR, Benson FD, Bethel FD, Brandon FD, Broadbrook FD, Castleton FD, Chelsea FD, Chittenden FD, Clarendon FD, Danby-Mt Tabor FD, Granville FD/FR, Hancock FD, Hubbardton FD, Ira FD, Killington FD, Mt. Holly FD, Orwell FD, Pittsfield FD, Pittsford FD, Proctor FD, Rochester FD, Rutland Town FD, Shaftsbury FD, Shrewsbury FD, Stockbridge FD/FR, Tinmouth FD, Tunbridge FD, Wallingford FD, West Haven FD, West Rutland FD, Arlington Rescue, Benson FR, Brandon Rescue, Castleton FR, Chittenden FR, Fair Haven Rescue, First Branch Amb, Mt. Holly Rescue, Orwell FR, Pittsfield FR, Pittsford FR, Regional Ambulance, Valley RS, Wallingford Rescue, White River Valley Amb	Westminster VSP
Albany FD, Brighton FD, Charleston FD, Craftsbury FD, Derby FD, Glover FD, Jay FD, Lowell FD, Newport Town FD, North Troy FD, Troy FD, Underhill-Jericho FD, Warren FD, Westmore FD, Derby Line Ambulance, Glover Ambulance, Lyndon Rescue, Missiquoi Valley Amb, Northern EMS	Williston VSP
Dorset FD, East Dorset FD, Fair Haven FD, Middletown Springs FD, Pawlet FD, Poultney FD, Rupert FD, Wells FD, West Pawlet VFD, Poultney Rescue, Granville NY Rescue	WCSO (NY)
Village Ambulance	Williamstown PD
Bridgewater FD, Pomfret FD, Woodstock FD, Woodstock Ambulance Bridgewater FAST, Pomfret FAST	Woodstock PD

## Appendix F – Ambulance Service Providers and Municipalities Served

Ambulance Service Provided by	Municipalities Served
<b>Municipal Fire Department Ambulance Service</b>	
Alburg Rescue	Alburg, Isle La Motte
Barre Town EMS	Barre Town, Berlin, Orange, Topsham, Washington
East Montpelier FD	Calais, East Montpelier, Marshfield, Plainfield
Hanover Fire Department	Norwich
Lancaster EMS	Gilman, Granby, Guildhall, Lunenburg
Ludlow Ambulance	Cavendish, Ludlow, Plymouth (s)
Montpelier FD	Middlesex, Montpelier, Moretown (n), Worcester
Richford Rescue Squad	Richford
South Royalton Fire/Rescue	Royalton, Sharon, Tunbridge (s)
Springfield Fire Department	Baltimore, Springfield
Town Fire Departments	Barre City, Charlotte, Hartford, So. Burlington
Town Fire Departments	Burlington, Williamstown
Windsor Fire Department	West Windsor, Windsor
Woodstock Ambulance	Barnard (e), Bridgewater, Hartland, Pomfret, Plymouth (n), Reading, Woodstock
<b>Municipal Ambulance Service Independent of Fire Department</b>	
Chester Ambulance	Andover, Chester
Enosburg Ambulance	Bakersfield, Berkshire, Enosburg, Franklin, Montgometry
Groveton Ambulance	Bloomfield, Brunswick, Guidhall (n), Maidstone
Missisquoi Valley Ambulance Service	Jay, Lowell, Troy, Westfield
Morristown Rescue	Elmore, Morristown
Northfield Ambulance	Berlin (w), Northfield, Roxbury
Stowe Rescue Squad	Stowe
Town Rescue Departments	Colchester, Milton, Mount Holly, Shelburne, South Hero
Woodsville Ambulance	Groton, Newbury, Ryegate
<b>Non-profit Ambulance Service</b>	
45 <sup>th</sup> Parallel EMS	Averill, Avery's Gore, Canaan, Ferdinand, Lemington, Lewis, Norton, Warner's Grant, Warner's Gore
Arlington Rescue Squad	Arlington, Sandgate, Sunderland
Bennington Rescue Squad	Bennington, Shaftsbury, Woodford
Brandon Area Rescue Squad	Brandon, Goshen, Leicester, Sudbury
Bristol Rescue Squad	Bristol, Lincoln, Monkton, New Haven (most), Starksboro
Cabot Ambulance	Cabot
Calex Ambulance	Barnet, Concord, Danville, Kirby, Peacham, St. Johnsbury, Victory (s), Walden (e), Waterford
Cambridge Rescue Squad	Cambridge, Fletcher (some)
Deerfield Valley Rescue	Dover, Halifax, Marlboro, Searsburg, Somerset, Stratton, Wardsboro (w), Whitingham, Wilmington
Essex Rescue	Essex, Jericho (n), Underhill, Westford (s)
Fairfax Rescue	Fairfax, Fletcher (most), Westford (n)
FairHaven Rescue Squad	Benson, FairHaven, Hubbardton, West Haven
First Branch Ambulance	Chelsea, Tunbridge (n)
Glover Ambulance	Albany (east), Glover, Sheffield (some)
Grand Isle Rescue	Grand Isle, North Hero
Granville NY Rescue Squad	Danby (some), Pawlet, Rupert, Tinmouth (some) Wells
Hardwick Rescue Squad	Craftsbury, Greensboro, Hardwick, Stannard, Wolcott, Woodbury Walden (w), Wheelock (w)
Londonderry Rescue	Landgrove, Londonderry, Peru, Weston, Windham, Winhall

### Fire Departments and Emergency Medical Services in Vermont

Ambulance Service Provided by	Municipalities Serviced
Lyndon Rescue	Burke, East Haven, Kirby, Lyndon, Newark, Sheffield, Sutton, Victory (n), Westmore, Wheelock (e)
Mad River Valley Ambulance	Fayston, Moretown (s), Waitsfield, Warren
Northshire Rescue Squad	Danby (some), Dorset, Manchester, Mt. Tabor, Tinmouth (some)
Middlebury Ambulance Association	Bridport, Cornwall, Middlebury, New Haven (s), Orwell, Ripton, Salisbury, Shoreham, Weybridge, Whiting
Missisquoi Valley Rescue	Swanton
Newport Ambulance	Brighton, Charleston, Coventry, Derby, Holland, Morgan, Newport City, Newport Town
Northern EMS	Belvidere, Eden, Hyde Park, Johnson, Waterville
Northern Berkshire EMS	Pownal, Readsboro, Stamford
Orleans Ambulance	Albany, Barton, Brownington, Coventry, Irasburg, Westmore
Poultney Rescue Squad	Middletown Springs, Poultney, W. Tinmouth,
Regional Ambulance	Castleton, Chittendon, Clarendon, Ira, Killington, Mendon, Pittsford, Proctor, Rutland City, Rutland Town, Shrewsbury, West Rutland
Rescue, Inc	Brattleboro, Brookline, Dummerston, Guilford, Jamaica, Newfane, Putney, Stratton, Townshend, Vernon, Wardsboro (e)
Richmond Rescue Squad	Bolton, Huntington, Jericho (s), Richmond
St. Michael's Rescue	Hinesburg, St. George, Williston, Winooski
Upper Valley Ambulance	Bradford, Corinth, Fairlee, Strafford, Thetford, Vershire, West Fairlee
Vergennes Rescue Squad	Addison, Ferrisburgh, Panton, New Haven, Vergennes, Waltham
Wallingford Rescue	Danby (some), Tinmouth (e), Wallingford
Waterbury Ambulance Service	Duxbury, Waterbury, Waterbury Center
White River Valley Ambulance	Barnard (w), Bethel, Braintree, Brookfield, Granville (e), Hancock, Pittsfield, Randolph, Rochester, Stockbridge
<b>Private Ambulance Service</b>	
AmCare	Fairfield, Georgia, Highgate, St. Albans City, St. Albans Town, Sheldon
Golden Cross Ambulance	Athens, Grafton, Rockingham, Weathersfield, Westminster