

Fire Departments and Emergency Medical Services in Maine

2017/FY17-2020/FY20



Compiled by



Bruce Kling

Last Updated: 11/04/2021

Copyright © 2010-2021, klingreport.com

Given the time I have put into compiling this document, please do not copy or distribute without my written permission.

Fire and Emergency Medical Services in Maine

Copyright © 2010-2021, klingreport.com

Given the time I have put into compiling this document, please do not copy or distribute without my written permission.

Fire and Emergency Medical Services in Maine

Copyright Notice:
Copyright 2008-2021 klingreport.com. All rights reserved.

Copyright © 2010-2021, klingreport.com
Given the time I have put into compiling this document, please do not copy or distribute without my written permission.

Introduction

Maine towns utilize different types of fire departments: career, call, volunteer, and combination departments. Career fire departments employ their personnel on a full-time basis and receive regular compensation. Call fire departments receive nominal benefits and are paid when called out. Volunteer fire departments receive no compensation. A combination department usually has a limited number of personnel who are paid on a full-time basis that is augmented with a call force. Generally, career departments will be more expensive than combination departments, which will be more expensive than call departments, which will be more expensive than volunteer departments. Career departments are also known as full-time departments. Some fire departments are full-time by day but call by night and/or on weekends.

There are almost 29,819 fire departments in the United States of which only about 17% are full-time departments¹ but protect almost 2/3rds of the population. It is estimated that 80% of all departments are volunteer departments and volunteer firefighters comprise 65% of all firefighters². Not knowing how many full-time departments there were in Maine, I did a little research and put the information in this document. There are about 405 local fire departments in Maine of which about thirty-four (34) consider themselves to be full-time fire departments. Of the 34 full-time departments, six (6) use full-time personnel exclusively with the other “full-time” fire departments being combination departments.

Maine has 488 municipalities of which 22 are cities (Auburn, Augusta, Bangor, Bath, Belfast, Biddeford, Brewer, Calais, Caribou, Eastport, Ellsworth, Gardiner, Hallowell, Lewiston, Old Town, Portland, Presque Isle, Rockland, Saco, South Portland, Waterville, Westbrook) and 432 are towns. Interestingly, not all the cities are big as several are very small population-wise. For example, the smallest city is Eastport with a population of less than two thousand.

- Maine has a form of government unique in the New England States and that is a plantation. A plantation is a town that is not incorporated because it has a small population. Plantations are organized at the county level while towns are incorporated by the State Legislature. Nine of the sixteen counties having at least one plantation. There are thirty-four (34) plantations in Maine.
 - Prentiss Plantation and E Plantation became unorganized townships in 1990 thinking that it would reduce taxes. Prentiss Plantation had previously been a town that disincorporated in 1939.
- The following towns disincorporated: Kossuth in 1895, Lambert Lake in 1903, Mattamiscontis in 1907, Fletchers Township in 1913, Perkins and Swan Island in 1917, Grafton in 1919, Forest City in 1924, Criehaven in 1925, long Pond in 1929, Chesuncook in 1933, Kingman and Lang in 1935, Mason in 1936, Albany, Argyle, Edmunds, and Mayfield in 1937, Freeman in 1938, Concord, Marion in 1939, Bigelow, Lexington, and Williamsburg in 1940, Silver Ridge in 1941, Brookton and Unity Township in 1942, Milton in 1944, Connor, Kingman, Orneville, Salem, and Trescott in 1945, Dead River and Flagstaff in 1951, Grand Falls in 1981, Barnard in 1982, Big Lake and Elliotsville in 1983, Blanchard and Cathance in 1985, Benedicta in 1987, E Plantation in 1990, Prentiss in 1990, Greenfield in 1993, Madrid in 2000, Centerville in 2003, Bancroft in 2015, Oxbow Plantation in 2016, and Cary Plantation and Atkinson in 2019. The reason Madrid

¹ U.S. Fire Department Profile 2017. March 2019. Ben Evarts and Gary P. Stein, National Fire Protection Association

² Ibid

disincorporated was due to voter apathy but for the other towns, it was due to declining population numbers.

- Some other towns that have expressed interest in disincorporation are Alna, Cooper, Coplin Plantation, Drew Plantation, Grand Isle, Hammond, Milo, New Sweden, Sherman, and Shirley. Given the trend toward disincorporation, the Maine legislature toughened the requirements for municipal deorganization after Centerville disincorporated.
- The interior of Maine contains 422 unorganized townships. These townships are identified only by letters and numbers that indicate their position on a grid. They are managed by the county and/or the state. These townships cover major portions of some counties. For example,
 - Aroostook County has 109 townships, covering almost 60% of the county.
 - Franklin County has 27 townships, covering 45% of the county.
 - Piscataquis County has 92 townships, covering 84% of the county.
 - Somerset County has 82 townships, covering 60% of the county.

In Maine, the local fire departments are either municipal fire departments, or private corporations. There are no formal fire districts as there are in the other New England States. However, they have a couple of fire departments that function like a fire district and that is the North Lakes Fire and Rescue department in upper Aroostook County and covers four townships (Cross Lake, Sinclair, Madawaska Lake, and Square Lake) and the Epping Fire Department which covers Columbia and Columbia Falls. There is also a Fire Protection District where the Jackman-Moose River fire Department provides fire protection to Jackman, Moose River, Dennistown Plantation, and 18.5 unorganized territories. In total, this means that the Jackman-Moose River fire department covers over 700 square miles.

- Falmouth created a municipal fire department in 1951 with the merger of the four volunteer fire companies: Foreside Fire Company (1913), Central Fire Company (1922), Pleasant Hill Fire Company (1923), and West Falmouth Fire Company (1925).
- Camden became a municipal department in 2008. Prior to that, it was the Atlantic Engine Company, a private non-profit organization providing fire services to the town.
- Mt Desert fire department became a municipal department in 2001 with the merging of the Otter Creek VFC, Seal Harbor VFC, Northeast Harbor VFC, and Somersville VFC.
- The fire departments in Blue Hill, Bremen, Brooksville, Columbia, Dixmont, Franklin, Lamoine, Mariaville, Newcastle, Nobleboro, Sebec, South Bristol, Vassalboro, Waltham, and Wesley are private corporations providing fire service to their respective towns. The town owns most of the fire stations and equipment but the fire personnel are members of the private corporation but covered by the town for workers compensation.
- The Casco, Kennebunk, Lincolnville, and Ogunquit fire associations are non-profit organizations providing social and civic benefits to their communities but the fire departments are municipal departments with the town owning the fire stations and equipment.
 - The Casco Fire Department became a town department in 1977.
- The York Village and York Beach fire departments are private corporations providing fire services to the town. Each is located in a geographic fire district with the York Beach fire department covering the northern half of the town and the York Village fire department covering the southern part of the town. Both respond to a structure fire anywhere in the town.

- Old Town Fire Department started out as the Dirigo Fire Department in 1856 and then became a town fire department in 1868, renaming it to Old Town Fire Department.
- Cooper VFD is a private corporation but they are not certified to put out structure fires.
- Goodwins Mills Fire Department is a private corporation that provides fire services to Dayton and Lyman.

National Standards

The National Fire Protection Association (NFPA) developed a standard, known as NFPA 1710, to guide full-time fire departments on the minimum number of personnel needed for safe and effective firefighting. Specifically, it says that a minimum response of 13 to 15 firefighters must arrive within 8 minutes, 90% of the time. To provide EMS care (including transport), the State of Maine and NFPA 1710 requires at a minimum 2 personnel. With the majority of the call volume increasingly becoming EMS related, I choose two (2) in-house EMTs and/or firefighters to be the minimum staffing level as the requirement for a fire department to be deemed capable of providing immediate coverage.

Two represents the minimum number of personnel to respond to an EMS call not to a structure fire. The Occupational Safety and Health Administration (OSHA) 29 CFR 1910.134(g)(4) defines a "2-in/2-out" rule for fighting interior structure fires. Responding to a structure fire with less than four firefighters prevents the first responding unit from complying with OSHA's "2-in/2-out" rule, and places the lives of those firefighters in jeopardy. Whether the towns listed in this document comply with this regulation is not known nor is that the purpose of this document. However, OSHA's "2-in/2-out" rule may be considered a standard of care and a municipality may be liable if it is not followed.

The coverage information is provided in four tables. The first table lists those fire departments that provide immediate coverage 24/7. The second table lists those fire departments that provide immediate coverage for some portion of the day. All provide immediate coverage during the weekday because of the difficulty getting call firefighters to respond during the day. The coverage end time varies anywhere from 4PM to midnight. Each table lists the town, its last known population and land mass area in square miles (not that this does not include the unorganized territories a department may cover), who dispatches the fire department, staffing information, the BLS provider, the provider of paramedic services, and call volume.

The third table lists those fire departments that provide 24/7 coverage but it is not immediate coverage as there is no staff in-house when the call first comes in. In other words, it lists the call and volunteer fire departments. NFPA 1720 guides volunteer fire departments on the minimum number of personnel needed for safe and effective firefighting. Specifically, it says that a minimum response of six firefighters must arrive within 14 minutes 80% of the time.

The fourth table lists those towns with no fire department along with who they contract out for fire and ambulance service, and the costs for those services.

While this document will not provide staffing information for the call/volunteer departments, it should be noted that the number of people able to participate as firefighters has dropped significantly in many towns for several reasons: time demands, increased training requirements, increase in call volume requiring more time commitments, changes in sociological conditions, fire leadership problems, and increasing use of combination departments³. In order to handle the increase in paperwork and inspections, several towns have hired a full-time chief (i.e., Buxton, Farmington, Fryeburg, Hollis, Lisbon, Milford, New

³ "Retention and Recruitment in the Volunteer Fire Service: Problems and Solutions", December 1998

Gloucester, Oakland, Rangeley, Rockport, Topsham, and Vinalhaven) while other towns hire a full-time firefighter (Alfred, Newport).

- There are a total of 66 full-time fire chiefs employed in Maine with 339 on-call/part-time fire chiefs.
- Eddington and Holden fund a full-time chief to cover both departments. The two towns and Clifton are in discussions about forming a fire district that would have one combined department and one chief.
- Fort Fairfield and Limestone share a full-time fire chief and assistant chief position to handle all the paperwork for both departments.
- Kennebunkport has made the fire chief position a stipend position this year and made the fire administrator position a full-time position instead. The fire administrator reports to the fire chief and carries out the administrative tasks to sustain the operations of the department. The administrator is not required to be a firefighter although the current administrator is.

Fire Budgets

Municipalities are not required to report their expenditures to the State but every municipality is required to report audit results to the State Auditor. Municipalities are free to use any format for internal financial reporting such as for budgeting or cost accounting. As such, most municipalities employ it as an accounting-based budget rather than a full-cost budget based on department. So, some towns will include benefits as part of the human resources budget while other municipalities will include benefits as part of each department. The latter would be part of full-cost budgeting.

Full-cost budgeting has all costs allocated to each department so it is clear what it costs to run that department. As such, a full-cost budget for the fire department has wages, benefits, insurance, legal fees, utilities, fuel, equipment repairs, mechanic, and hydrant rentals (if appropriate) in its departmental operating budget. I am keeping capital budget (including debt service) separate since most towns do capital outlays as warrant articles. I am not aware of any municipality that does a full-cost budget.

There is a tendency to compare fire budgets between towns but this should only be done by fully understanding what the budgets of the two departments entails. For example, one department may use the DPW for repairs on its apparatus while the other department may have its own full-time mechanic. Or one department may pay for fire hydrants out of its budget but the other department does not. Or one department may pay for utilities but the other department does not. Or one department may pay for its own fuel but the other department has such costs paid for by the DPW.

Also, for those fire departments providing EMS services, part of the fire budget includes the cost of providing EMS services. This cost will vary depending on whether the department provides BLS or ALS services. The salaries are higher for a department providing ALS services because they have to have paramedics which a department providing BLS services does not. Therefore, a BLS service will be less expensive to run than an ALS service.

These examples are given because these are differences I have seen when looking at the budgets of different departments. For these reasons, budget information will not be provided in this document.

Ambulance Service

Municipalities are required to provide emergency ambulance transport services to its citizens either by providing the service themselves, contracting out for the service to other towns, private carriers, or volunteer carriers. There are basically five types of ambulance service: A fire department-based ambulance service, a municipal ambulance service (separate from the fire department), a non-profit ambulance service, a hospital-based ambulance service, and a commercial ambulance service. According

Fire and Emergency Medical Services in Maine

to the Maine Emergency Medical Services 2018 EMS Data Report from August 2019, there are 162 transporting ambulance agencies and 112 first responder/non-transporting agencies. Of the 163 transporting ambulance agencies, three have closed and two do not provide emergency services to towns. The following table shows the percentage of the number of emergency ambulance transport providers that fall into the five categories mentioned earlier.

Ambulance Providers	Fire Dept	Muni Dept	Non-Profit	Hosp	Priv - Comm
157	46%	17%	24%	6%	6%

Knowing what percentage of emergency ambulance transport providers are fire department based, non-profit, hospital-based, commercial, or municipal-based, the following shows what percentage of towns is serviced by emergency ambulance transport providers in each State.

Fire Dept	Muni Dept	Non-Profit	Hosp	Priv - Comm
28%	15%	27%	21%	9%

Due to rounding the total percentages may be slightly below or above 100%. Please note that the above table does not take into consideration the ambulance services providing paramedic intercepts. It only reflects those ambulance service providers with emergency ambulance transport contracts with the municipalities in Maine. You can see from the tables that in Maine, 6% of emergency ambulance transport services are provided by hospitals yet they cover 21% of the towns. This would grow even more if the unincorporated areas were included.

In Maine, EMS services are coordinated through the State’s Department of Public Safety, Bureau of Emergency Medical Services. The State’s Revised Statutes Title 32, Chapter 2-B is the Maine Emergency Medical Services Act of 1982 and defines its emergency medical services system. The Maine Department of Public Safety has defined a set of rules “Maine Emergency Medical Services Rules” that defines BLS and ALS staffing and ambulance transport.

Maine has four levels of care: First Responder, EMT-Basic, EMT-Intermediate, and EMT-Paramedic. For ambulance service, Maine recognizes four levels: First responder, BLS, ALS intermediate, and ALS paramedic. Hereafter, ALS-paramedic will be referred to as ACLS and ALS-intermediate will be ALS.

Maine is unique in that it allows ambulance services to license at one level but provide care at a higher level. I am told the reason Maine does this is to allow the smaller ambulance service providers or those with difficulty recruiting, to consistently provide a lower level of service and have the option, when staffing is available, to provide a higher level of care. However, the ambulance service provider can only offer care up to the level of the service they respond with, even if they hold a higher license level. However, if another ambulance service provides a higher level of care then a paramedic on the other ambulance service offering a lower level of care can work up to that higher level. Note that an ambulance service licensed at the paramedic level cannot provide care at a lower level. The level of care must be equal to the level of service it provides.

The state has no requirements as to the number of licensed personnel in a transporting ground ambulance. This appears to be something that is left up to each ambulance service provider.

Ambulance service providers contract with municipalities in a number of ways:

Fire and Emergency Medical Services in Maine

1. A subscription service in which residents pay a small yearly subscription fee. If the ambulance service is needed, the insurance company is billed and the resident is not responsible for anything not paid by the insurance company. If a resident chooses not to pay the subscription fee, the resident is billed for whatever the insurance company does not cover. Towns implementing a subscription service are Alfred, Buxton, Lebanon Rescue, Limington, Standish, Waterboro, and Winterport.
2. Some simply take their operating costs and divide it by the total population served. Each town is then assessed a fee by multiplying their population by the cost per resident.
3. Some take their operating costs and divide it by the total number of calls. Each town is then assessed a fee by multiplying their prior year call volume by the cost per call.
4. Some do not charge towns anything at all (i.e., Delta Ambulance) and rely on patient fees collected from the insurance companies.

Most ambulance services bill for services provided. Given the Medicare laws, this means that paramedic intercept services are barred from billing Medicare. To get around this, an ambulance company may bill Medicare to include the cost of the paramedic service but the payment is less than if it had billed Medicare patient directly. If the ambulance service does not bill for services then the paramedic intercept can bill Medicare directly.

- The collection rate (of allowable billables) for towns offering ambulance service ranges from the mid-sixties to the upper-eighties.
- The service fee paid by towns to their billing company ranges from 7% to 10%.
- Brewer has a unique arrangement with Meridian Mobile Health. Brewer hires the firefighters to staff the ambulance but is reimbursed by Meridian Mobile Health. Meridian Mobile Health buys the ambulances and is responsible for maintaining them. Medcomm does all the billing and splits the revenue from ambulance fees 50/50.
- Corinth has a similar arrangement to that in Brewer in that the per diem firefighters and two of the full-time firefighter's salaries are paid for by Mayo Regional Hospital to staff their ambulance. In return, Mayo Regional Hospital does the billing and keeps all revenue.
- Durham starts its own fee-based service in 2004.

Just as volunteer fire departments have experienced significant decreases in volunteers, volunteer ambulance services have had similar experiences. The NY Times ran an article "Sounding the Siren for Volunteer Drivers" in October 2001 indicating that the lack of volunteers is due to (1) significant training time; (2) yearly recertification; (3) fewer employers being willing to let employees leave; and (4) increases in call volume requiring more time commitments. As a result, many volunteer ambulance service providers are starting to hire daytime personnel as this is considered to be the time period of greatest need.

As mentioned earlier, slightly more than 25% of the ambulance providers are non-profit. They rely on volunteers who put in hundreds of hours to get certified and retraining. When they respond to a call, they may receive a small stipend. It is clear that these volunteers do not do what they do for money but have a passion for providing this service to their community.

Penobscot Valley Hospital requires the staff in the emergency department (RN's) to obtain their EMS license and advance to ALS level. Their maintenance staff is also required to obtain an EMT-Basic license. When a call comes in at the hospital, a nurse/EMT from the ED and maintenance EMT respond to the call. This model assures that their staff is working as they wait for a call. As a critical access

hospital that bases reimbursement on cost-based principles, this supports their ability to maintain the service.

It appears if one was to write on a map where each town gets its emergency ambulance service that regionalization is common in the interior and northern parts of Maine. The southern and coastal parts of Maine seem to try to do it on their own. As one goes further northern or inward, the population numbers are lower so regionalization makes sense. It is difficult for a small town to provide ambulance service on its own because it cannot provide enough on-the-job training for their skills to stay “fresh”.

There are many unorganized territories (townships) in Maine. The County will usually put out an RFP for ambulance providers to reply if they are interested. If a provider is awarded the contract, the ambulance provider will get a per capita stipend plus the insurance payment, if any, on the transport.

- There are several unorganized townships that have no ambulance service. In those townships, if an ambulance is needed, a Lifeflight helicopter will likely be dispatched. The State of Maine also has two Lifeflight Helicopters that cover the entire State. These are owned by Two Hospital Systems as a joint venture. The two hospital systems are Eastern Maine Healthcare and Central Maine Healthcare located in Bangor and Lewiston respectively. Eighty percent of their call volumes are interfacility from hospital to hospital within Maine and New England.

Some ambulance providers may have paramedics available during the day but not nights and weekends. That ambulance provider will still be listed as the provider of paramedic services even though they may use a backup fairly often.

Estimating Ambulance Service Costs

For towns that don't break out the cost of their ambulance and fire services separately due to having cross-trained personnel, how can one estimate the cost of the ambulance service? A generally accepted costing model on how to estimate the cost of EMS services for such a fire department has the following formula:

- A. Personnel Costs = average on-call time x average hourly labor rate x average number of personnel on the call x number of incidents prior year. (Hourly rate includes benefits)
- B. Vehicle = (Operating cost per mile x annual call miles) + annual cost for ambulance replacement.
- C. Supplies = Actual Cost of Medical Supplies per year + costs of billing service.
- D. Indirect Costs = 25% (A+B+C). 25% is used as a factor to address other benefits and training costs.

Several fire departments in the state use this formula in determining the fee to charge towns contracting for ambulance service. There is some merit to taking the formula in part A and multiplying it by the number of shifts but that is not considered part of the formula at this time.

Staffing Levels

The National Institute of Standards and Technology published a report in 2010 entitled “Report on Residential Fireground Field Experiments”. This report found that a four-person crew completed all tasks on the fireground 30% faster than a two-person crew and 25% faster than a three-person crew. Similar results were seen with laddering and ventilation. Interestingly, four person crews completed primary search and rescue operations 6% faster than three person crews but 30% faster than two person crews. Two person crews took almost a minute longer than three person crews to stretch a hose line and

almost 90 seconds longer than four person crews. With this in mind, it might be interesting to see what the staffing levels are in Maine fire departments.

The first line in the staffing levels column shows full-time and on-call. Full-time personnel are career firefighters, chief officers, and any full-time civilians (i.e., executive secretary). The second line in the staffing levels column reflects the number of shifts using full-time personnel with the following exceptions:

- Calais started providing ambulance service in 2009. As such, there staffing is geared toward that service. For a given shift, Calais has a fire driver on a 10/14 shift, 4 groups of one medic working a 1-2-1-4 shift, and EMT-Basic working four 10-h shifts then 3 days off.
- Camden has three career firefighters with two working a rotating 12-hour shift with four days on and four days off.
- Clinton staffs its station 24/7 with one career firefighter. The career personnel work a 24h shift, then is on call for 24h, and then has two days off. So, one can think of it as a modified 24/72 shift.
- Corinth staffs its station weekdays with three full-time firefighters. During nights and weekends, the station is staffed with two per diem firefighters/EMTs. The per diem firefighters and two of the full-time firefighters' salaries are paid for by Mayo Regional Hospital to staff their ambulance. In return, Mayo Regional Hospital does the billing and keeps all revenue.
- Ellsworth has 10 career personnel. The fire chief and a fire inspector work weekday. Six of the staff work an 18-day rotation of 24 on 48 off, 24 on 24 off, repeated with 96 off after the sixth shift, the other two work Monday- Friday 0700-1700hrs.
- Falmouth staffs the station with one per diem firefighter/EMT at all times for the ambulance. There is at least one volunteer EMT on duty at all times either at the station or from home. The full-time staff is at the station weekdays only.
- Gardiner has 3 groups of 4 working a 24/48 shift and then 2 groups of 1 working opposing swing shifts. What the latter means is that one person works Mondays and Tuesdays from 7PM to 7AM and then works a 24h shift on Friday while the second person works Wednesday and Thursday and then works a 24h shift on Saturday. The following week they swap.
- Gorham has a rather odd set up for shifts. 8 of our people are divided into 4 shifts that work 2 10-hour day 2 14-hour nights and then have four days off. 2 of the employees are assigned 10-hour days; they work four on four off.
- Houlton has 13 career personnel but 6 are EMTs only and 6 are for fire suppression. The fire suppression personnel work a 24/48 shift while the EMT personnel work a 24/48 shift but one of the days off they are on-call and must respond. The fire chief works a regular weekday schedule.
- Lincoln full-time firefighters are on a 5-week schedule. They work 2 10h days followed by 2 14h nights then 2 days off and this repeats for 4 weeks then they work 2 10h days followed by 2 14h days then 6 days off the fifth week.
- Rockland Fire Department has three shifts of five firefighters working 24/48 and two 'shifts' of EMT-P only personnel working from 0700 to 1900 on a four day on and four day off rotation. This gives staffing of six during the day and five at night.
- Scarborough staffs the station with full-time personnel for its two ambulances. The fire station is staffed during the day by per-diem firefighters with nights and weekends being on-call.

Fire and Emergency Medical Services in Maine

- Skowhegan staffs the station with three groups of two on a 24/48 shift and one career person who works weekdays.
- Waterboro has four career personnel staffing the station weekdays with two per diem firefighters providing coverage nights and weekends.
- Windham has four career firefighters working a 24h day based while the chief and deputy chief work a regular 40h weekday schedule. There are always two firefighters/EMTs on duty at the Central station with one being career and the other an on-call firefighter. The North Windham station is staffed with 2 per-diem firefighters during the day (7AM-7PM) but nights and weekends are on-call only. The East Windham station is staffed with call personnel supplemented by two live-in college students. The South Windham station is staffed with call personnel supplemented by two live-in college students.

Call Volume

The calls for service (CFS) were taken from town reports or provided by the fire department. The CFS for Auburn, Brunswick, Gorham, Portland, and South Portland came from the CAFR and are therefore, fiscal year based. The rest of the calls for service are calendar year based. There are some cases where the EMS data came from MEFIRS or MEMSRR.

- The Maine State Fire Marshal's office is in charge of the Maine Fire Incident Reporting System (MEFIRS). Maine RSA Title 25:6, Chapter 315, Section 2395 requires that every fire response be reported to the State Fire Marshal's office. Any fire department applying for federal grants is required to submit all incident data to MEFIRS. If a fire department is found not to be in compliance with MEFIRS after receiving such a grant, that department could be asked to refund all grant monies.
- The Maine Emergency Medical Services Bureau maintains a Ambulance Run Data System. or MEMSRR per Title 32, Chapter 2-B, Section 87-B. Each EMS provider licensed in the state is expected to enter all patient contact information into this system in an effort to improve and insure top quality out of hospital emergency medical care to all residents of the State.

The calls for service are broken down into EMS and total calls. An EMS call is defined to be medical, motor vehicle accidents, and rescue related since this is the definition used by NFIRS. Non-EMS (other) calls are fire, hazard, hazardous materials, and service calls. To the extent possible, I have tried to exclude service calls dealing with inspections (i.e., new homes, oil burners, chimneys, wood stoves, etc), training classes, and meetings as these are not emergency calls. Some report only emergency calls; other towns report emergency and non-emergency calls. Motor Vehicle calls may actually show up in both EMS and other calls if the town has both a rescue squad and fire department.

- A '#' symbol in any call volume column indicates that call data was not available.
- The EMS call volume numbers for those towns with a private ambulance service are responses by the fire department not the private ambulance service.
- The following fire departments provide ambulance service to other towns and townships. The number in parenthesis is the number of towns each town services including itself. Houlton (14), Calais (14), Caribou (10), Gardiner (9), Old Town (9), Old Town (9), Millinocket (7), East Millinocket (7), Dennysville (7), Indian Township (6), Belfast (6), Howland (5), Mattawamkeag (4), Harmony (4), Presque Isle (4), Augusta (3), Bath (3), Bucksport (3), Madawaska (3), Orono (2), Rockland (2), Standish (2). So, the EMS call volume numbers for these communities are not specific to that municipality alone.

Fire and Emergency Medical Services in Maine

- The Ashland, Belfast, Cherryfield, Islesboro, Island Falls, Machias, Madawaska, Searsport, Sebago, Shapleigh, Stockton Spring, Thomaston, Turner, Union, Van Buren, Vinalhaven, Waldoboro, Warren, Winthrop, Wiscasset, and Woolwich are a municipal ambulance service separate from the fire department.
 - Alfred Rescue was a private corporation that became a municipal department in 2002.
- Bethel Rescue, Boothbay Region Ambulance, Brooks Ambulance, Buckfield Rescue, Cushing Rescue, Fryeburg Rescue, Hermon Rescue, Kennebunkport EMS, Liberty Ambulance, Lisbon Rescue, Newfield Rescue, North Berwick Rescue, North Haven EMS, Searsmont Rescue, South Thomaston Ambulance, Southwest Harbor Ambulance, St. George Ambulance, Stoneham Rescue, Swans Island Ambulance, Unity Ambulance, Wells EMS, and Winterport Ambulance are private non-profit organizations providing ambulance transport services to towns of the same name. The St. George Ambulance Association and Stoneham Rescue do not bill for service, just a few which operate this way.
- There are a number of hospital-based ambulance services: CA Dean, Crown Ambulance, Jackman Health Center, Mayo Regional EMS, Northern Light-SVH, NorthStar EMS, PACE Paramedics, Redington-Fairview Hospital, and Central Maine Medical Center and St. Mary's Regional Medical Center which together run the United Ambulance Service.

There has been some consolidation of fire and rescue services over the last twenty years.

- Gray Fire Department and Gray Rescue merged together in 1993.
- MEDCU was merged into the Portland Fire Department in 1997.
- The Minot Fire Department is a municipal department that was formed in 1999 by the merging of the private West Minot Fire Company and the First Responders of Minot.
- Poland Fire Department and Poland Rescue merged in 2000 to form the Poland Fire-Rescue Department.
- Yarmouth Fire Department merged with Yarmouth Rescue in 2001 to form the Yarmouth Fire-Rescue Department.
- The Mount Desert Fire Department was created by the merger of Northeast Harbor Fire Company, Seal Harbor Fire Company, Otter Creek Fire Company, and Somesville Fire Department in 2001.
- Orrington fire department and Orrington Ambulance Service were merged into the Orrington Fire and Rescue Department in 2005.
- Hollis Fire Department and Hollis Rescue merged in 2008 to form the Hollis Fire-Rescue Department.
- Cumberland Fire Department and Cumberland Rescue merged in 2009 to form the Cumberland Fire-Rescue Department.
- Coopers Mills, Kings Mills, and North Whitefield fire departments were merged to create a Whitefield municipal fire and rescue department in 2010.
- Lebanon Fire and Lebanon Rescue EMS departments merged into the Lebanon Fire-EMS Department in 2015.
- Bowdoinham Fire and Bowdoinham Rescue merge into Bowdoinham Fire & Rescue in 2015.
- Howland Fire and EMS were combined into one department in 2016.

Copyright © 2010-2021, klingsreport.com

Given the time I have put into compiling this document, please do not copy or distribute without my written permission.

For a town that does not provide its own ambulance service either through the fire department or a local ambulance or rescue service, it can take a long time for an ambulance to reach that town. For this reason, several towns have a first responder service that may or may not be independent from the fire department. Some rescue squad numbers will cover other towns as well (i.e., Alexander which provides first responder services to Cooper).

- Rescue squads in Bowdoinham, China, and Mount Vernon are non-profit agencies.
- Rescue and First Responders in Bremen, Isle au Haut, Northport, Palermo, Rome, Sidney, Vassalboro, Wales, and Whitefield are a separate municipal department and not part of the fire department. All other rescue and first responder services are provided by the fire department.
 - Matinicus Island Rescue ceased operations in 2017 as a licensed EMS provider due to a lack of enough volunteers.

Firefighters are trained for firefighting and for EMT duties. Emergency response has been consolidated into many fire departments such that the majority of the call volume for a fire department today is EMS-related not fire. In fact, over the last 20 years, the number of EMS responses has more than tripled while fires have decreased by almost 50%⁴. It is estimated that 64% of all fire department calls in 2018 were EMS-related⁵. As we have seen with the floods in March 2010, fire departments are expected to respond to natural disasters. With the advent of 9/11, fire departments also are expected to respond to acts of terrorism. So, the role of a firefighter has changed dramatically from years ago. The fire department is also involved in fire prevention activities (such as public education and property inspections) and on-going training of its personnel.

Keep in mind that the call volume does not reflect the call response time. For example, the call volume may go down by a few calls but the call response time may actually be higher. So, call volume alone is not necessarily the only indicator of measuring the “busyness” of a fire department. Another example is the number of EMS calls. While the number of EMS calls may represent 64% of all calls, it is important to remember that an EMS call typically requires on average about 45 minutes and two or three personnel. Fire calls frequently require most, if not all, on-duty personnel and take many hours to mitigate. When looking at it from this perspective, the number of hours spent performing EMS functions versus fire functions is more like 50% each. Unfortunately, in at least one municipality, the officials looked at the call percentage and concluded that if the EMS service was privatized, it would reduce workload by 62% and hence, the fire department would not need as many personnel. Therefore, it cannot be stressed enough that call volume alone is not necessarily the only indicator of measuring the “busyness” of a fire department.

A comparison of municipal call volume across the New England States can be found in Appendix A to see if there are any trends in EMS and/or fire calls across New England.

Mutual Aid

An issue of growing concern for some fire departments is the increase in the number of simultaneous calls. This is not an area that much attention has been paid to but it puts additional stresses on a department. When an incident or multiple simultaneous incidents occur such that the available local fire department resources are overwhelmed, then additional help is summoned from other nearby fire departments. When fire departments help each other in this fashion, it is called Mutual Aid. In fact, a

⁴ Effective Fire Protection: A National Concern. A Study by the Insurance Service Office (ISO).

⁵ Fire Loss in the United States During 2017. October 2018. Ben Evarts.

recent survey conducted for ISO⁶ indicates that over 50% of fire departments call on mutual aid to respond to initial alarms for a structure fire due to lack of responders.

In some communities, a fire department in an adjacent municipality can provide a quicker response than the local fire department. Typically, these fire departments enter into an Automatic Mutual Aid agreement. Automatic Aid provides for a fire department in another municipality to immediately respond to reported fires because it is closer, thus providing the quickest response of manpower and equipment to incidents, and allowing more of the municipality to remain protected at all times. In the same ISO Survey, over 60% indicated that neighboring departments responded due to Automatic Aid agreements.

- The Southwest Harbor and Tremont fire departments as well as the Old Town and Orono fire departments have an automatic aid agreement in which both departments respond to a structure fire in either town.
- Buckfield, Turner, Mechanic Falls, Paris, and Sumner have an automatic aid agreement in which all departments respond to a structure fire in any of the towns.

Automatic Mutual Aid is set up as agreements between participating fire departments. Mutual Aid is set up as Run cards and clearly defines which fire departments are to respond to a fire when requested at different fire alarm levels.

There are no statewide mutual aid organizations as there are in New Hampshire and Vermont. While most mutual aid is set up by individual fire departments, there are county-wide mutual aid organizations:

- Coastal Mutual Aid Association is a mutual aid organization comprised of nine towns (Brunswick, Cumberland, Falmouth, Freeport, Gray, New Gloucester, North Yarmouth, Pownal, and Yarmouth) in the northeastern part of Cumberland County, Durham in Androscoggin County, and Topsham in Sagadahoc County.
- Knox County Mutual Aid is comprised of all towns in Knox County
- Northern Oxford Mutual Aid Association is comprised of towns from the northern and central part of Oxford County. These towns are: Andover, Bethel, Dixfield, Gilead, Greenwood, Mexico, Newry, Peru, Roxbury, Rumford, and Woodstock.
- Western Maine Firemen's Association is comprised of eleven towns in the central and eastern part of Oxford County (Andover, Fryeburg, Greenwood, Harrison, Hebron, Lovell, Mexico, Norway, Otisfield, Oxford, and Paris).

Fire Dispatch

One of the keys to limiting damage caused by fire is the response time. NFPA 1710 sets a goal for all fire departments to respond to a fire within 6 minutes. Response time is defined as the time from when a 911 call is first received to the time a fire truck arrives on scene. Part of this 6-minute window is 1 minute for dispatch time. Fire and ambulance agencies are dispatched from a dispatch center. Some people believe that all 911 calls go directly to their local dispatch center rather than to a central location. Basic 911 Service is an emergency telephone system that automatically connects 911 callers to a Public Safety Answering Point (PSAP). Enhanced-911 service does the same plus shows the caller's name, street address, and telephone number to the PSAP. This allows the PSAP to identify the caller's location automatically if the caller is unable to communicate this information verbally to the PSAP call taker.

⁶ Fire Chief's Opinion 2008. ISO, September 2008

Fire and Emergency Medical Services in Maine

Enhanced-911 services are provided by the Rhode Island Enhanced 911 Uniform Emergency Telephone System and are paid for by a monthly user fee on all telephones (land and wireless).

In the fire tables, there is a column for PSAP and it indicates the PSAP for that town. In 2008, Maine reduced the number of PSAPs from 48 to 26 and then in 2018, two additional PSAPs closed bringing the number of PSAPs down to 24. There is also a column for dispatch which indicates the local dispatch center for fire and EMS. In many cases, the same dispatch center handles both fire and EMS calls. When a different dispatch center handles fire and EMS then the first line will indicate the fire dispatch and the second line the EMS dispatch.

Maine	2012	2013	2014	2015	2016	2017	2018
Total 911 calls	696,283	669,936	646,900	584,828	559,632	559,323	562,157
Total Muni calls	100,029	102,089	117,145	121,958	124,266	112,020	137,672
Total EMS calls	65,060	66,293	76,138	81,947	81,846	70,410	91,065
%EMS Calls	65.0%	64.9%	65.0%	67.2%	65.9%	62.9%	66.1%
Fire calls	5,422	5,261	5,556	5,749	6,422	5,623	6,459

The Fire and EMS calls were taken from the State Fire Marshal's MEFIRS report. The total 911 call totals came from the Maine Public Utility Commission Annual Reports. While there are now 24 PSAPS, there are still a number of local dispatch centers.

- Berwick pays 40% of the South Berwick Dispatch budget
- Tremont pays 6.25% of the Southwest Harbor Dispatch budget.

Issues Facing Fire Departments in Maine:

Aging apparatus and facilities. It is estimated that 48% of all engines in Maine fire departments are at least 15 years old⁷. This is close to the national average. The industry standard for the life span of a fire engine is 15 years followed by 5 years of reserve status. Starting in 2007, the EPA's new emission standards go into effect to which the fire apparatus industry must comply. It is estimated that this will increase the cost of a new engine by as much as 50K. These new emission standards will significantly reduce the amounts of nitrous oxide, particulate matter, and non-methane hydrocarbon (NMHC) emissions.

Roughly 41% of the existing fire stations are estimated to be over 40 years old, 30% have no backup power and half are not equipped for exhaust emission control per NFPA 1500 2002 9.1.6.

Most fire departments are not able to meet the OSHA 2in-2out rule as most departments have the first response engine containing less than 4 firefighters.

Caveat Emptor

The information in this document came from various sources (town reports, county emergency operations plans, ambulance provider web sites, Androscoggin Sheriff's Office, Cumberland and Penobscot

⁷ Third Needs Assessment of the U.S. Fire Service in Maine. October 2011. NFPA Fire Analysis and Research., Quincy MA

Fire and Emergency Medical Services in Maine

Regional Dispatch Centers, and DPS Official Bob Gasper) and the information was verified to the extent it was possible. While I tried to be as accurate as possible, there is the possibility for errors. Hopefully, if there are any errors, someone will be kind enough to point them out to me.

Fire Departments Providing 24/7 Immediate Coverage

Municipality	Pop/ Cover Area	PSAP	Dispatch	Staffing	EMS Calls (17-20)	Total Calls (17-20)	EMS Service	Transport Agency
Arundel ⁸	4,125 over 23.9 sq mi	Biddeford PD	Biddeford PD	1/33 2 groups of 2 12h/12h shift 2 stations*	# 429 454 436	# 605 618 636	Arundel Fire-Rescue	Arundel Fire-Rescue
Auburn	22,987 over 59.3 sq mi	Lewiston- Auburn 911	Lewiston- Auburn 911	64/0 4 groups of 15 24/72 shift 3 stations	3528 3537 3828 3869	4609 4775 4741 5015	Auburn Fire	Auburn Fire
Augusta	18,793 over 55.1 sq mi	CMRCC	Augusta PD	49/0 4 groups of 11 1-1-1-4 shift 4 stations	5025 5006 5339 5162	6434 6428 6757 6603	Augusta Fire-Rescue	Augusta Fire-Rescue
Bangor	32,673 over 34.3 sq mi	Penobscot RCC	Bangor PD	89/0 4 groups of 21 1-1-1-5 shift 3 stations	6730 6754 6583 6290	9832 9903 9108 8363	Bangor Fire	Bangor Fire
Bar Harbor	5,313 over 42.2 sq mi	Hancock County RCC	Bar Harbor PD	10/21 3 groups of 3 24/48 shift 2 stations*	1154 1171 1031 767	1734 1805 1640 1323	Bar Harbor Fire	Bar Harbor Fire
Bath	8,357 over 9.1 sq mi	Sagadahoc County RCC	Sagadahoc County RCC	22/12 4 groups of 5 24/72 shift 1 station	2037 2068 2187 1838	2565 2555 2716 2341	Bath Fire-Rescue	Bath Fire-Rescue
Biddeford	21,297 over 30.1 sq mi	Biddeford PD	Biddeford PD	45/20 4 groups of 10 24/72 shift 3 stations	4139 3914 3872 3789	5215 5395 5107 5158	Biddeford Fire	Biddeford Fire
Brewer	9,362 over 15.2 sq mi	Penobscot RCC	Penobscot RCC	20/22 3 groups of 6 24/48 shift 1 station	3433 2962 2938 2486	3759 3286 3276 3030	Brewer Fire	Brewer Fire
Brunswick	20,332 over 46.7 sq mi	Brunswick PD	Brunswick PD	36/3 4 groups of 8 1-2-1-4 shift 2 stations	3103 3379 3415 3110	4236 4650 4436 4209	Brunswick Fire-EMS	Brunswick Fire-EMS
Calais	3,047 over 34.3 sq mi	Washington County RCC	Washington County RCC	11/17 3 on-duty multiple 2 stations*	1154 1160 1377 1402	1365 1454 1743 1808	Calais Fire & Ambulance	Calais Fire & Ambulance
Cape Elizabeth ⁹	9,038 over 14.7 sq mi	Portland PD	Portland PD	2/50 2 groups of 4 12h shift 2 stations	699 589 634 697	980 1002 1004 1075	Cape Elizabeth Fire-Rescue	Cape Elizabeth Fire-Rescue
Caribou	7,952 over 79.3 sq mi	Penobscot RCC	Caribou FD	16/26 3 groups of 4 24/48 shift 1 station	2246 2150 2181 2134	2432 2346 2348 2338	Caribou Fire Dept	Caribou Fire Dept

⁸ Arundel relies on per diem firefighters/EMTs to staff the station 24/7. There is a career firefighter/EMT on duty during the weekday with a per diem firefighter/EMT and then 2 per diem firefighters at night.

⁹ Cape Elizabeth is staffed 24/7 with 4 per diems working a 12h shift.

Fire and Emergency Medical Services in Maine

Municipality	Pop/ Cover Area	PSAP	Dispatch	Staffing	EMS Calls (17-20)	Total Calls (17-20)	EMS Service	Transport Agency
Corinth ¹⁰	2,848 over 40.3 sq mi	Penobscot RCC	Penobscot RCC	3/40 2 groups of 3/2 multiple 1 station	598 658 669 711	843 893 897 924	Corinth Fire	Mayo Regional EMS
Ellsworth	7,875 over 79.3 sq mi	Hancock County RCC	Ellsworth Pd, NLM	16/25 4 groups of 4 1-2-1-1 shift 1 station	No EMS Svc	452 481 629 #	Northern Light Medical	Northern Light Medical
Fairfield	6,644 over 53.8 sq mi	Somerset County RCC	Somerset Cty Delta	8/20 3 groups of 2 24/48 shift 1 station	1073 1136 1198 1183	1376 1413 1509 1518	Fairfield Fire-Rescue	Delta Ambulance
Gardiner	5,693 over 15.7 sq mi	CMRCC	CMRCC	16/14 3 groups of 4 24/48 shift 2 stations*	2531 2816 2853 2745	2702 3019 3069 2998	Gardiner Fire	Gardiner Fire
Gorham	16,839 over 50.6 sq mi	Cumberland County RCC	Cumberland County RCC	11/149 4 groups of 2 10/14 shift 6 stations	1875 1949 1876 1962	2905 3069 2780 2771	Gorham Fire-Rescue	Gorham Fire-Rescue
Hampden	7,294 over 37.9 sq mi	Penobscot RCC	Penobscot RCC	10/25 4 groups of 2 1-1-1-5 shift 1 station	656 736 724 695	918 959 988 948	Hampden Fire	Hampden Fire
Houlton	6,003 over 36.7 sq mi	Penobscot RCC	Houlton PD	8/22 3 groups of 4 24/48 shift 1 station	2094 1944 2019 1803	2217 2056 2218 2002	Houlton Fire Dept	Houlton Fire Dept
Kennebunk ¹¹	11,039 over 35.0 sq mi	Sanford RCC	Sanford RCC	5/70 2 groups of 5/4 12h/12h shift 4 stations	2329 2279 2175 2040	2882 2900 2689 2575	Kennebunk Fire-Rescue	Kennebunk Fire-Rescue
Lewiston	36,437 over 34.1 sq mi	Lewiston- Auburn 911	L-A 911, United	77/0 3 groups of 21 24/48 shift 4 stations	No EMS Svc	2148 1963 1872 2115	United Ambulance	United Ambulance
Millinocket	4,420 over 16.0 sq mi	Penobscot RCC	Penobscot RCC	8/20 3 groups of 2 24/48 shift 1 station	933 826 832 592	988 940 983 720	Millinocket Fire-Rescue	Millinocket Fire-Rescue
Ogunquit	907 over 4.2 sq mi	York PD	Wells PD	9/30 4 groups of 2 1-2-1-4 shift 1 station	410 478 470 323	727 795 825 634	Ogunquit Fire	Ogunquit Fire
Old Orchard Beach ¹²	8,688 over 7.4 sq mi	Scarborough PD	Scarborough PD	13/18 3 groups of 4 24/48 shift 1 station	1715 1783 1665 1598	2320 2670 2325 2237	Old Orchard Beach Fire	Old Orchard Beach Fire

¹⁰ Corinth has the full-time personnel weekdays and uses 2 per diem firefighters nights and weekends

¹¹ Kennebunk staffing includes 4 per diems during the day and 3 per diems at night.

¹² Augmented by 2-3 per diem firefighters per shift

Fire and Emergency Medical Services in Maine

Municipality	Pop/ Cover Area	PSAP	Dispatch	Staffing	EMS Calls (17-20)	Total Calls (17-20)	EMS Service	Transport Agency
Old Town	7,720 over 38.9 sq mi	Penobscot RCC	Penobscot RCC	19/0 3 groups of 6 24/48 shift 1 station	2016 2034 2006 1971	2313 2700 2316 2345	Old Town Fire-Rescue	Old Town Fire-Rescue
Orono	10,673 over 18.2 sq mi	Penobscot RCC	Penobscot RCC	17/0 3 groups of 5 24/48 shift 1 station	1444 1458 1165 1134	1889 2026 1992 1564	Orono Fire	Orono Fire
Portland	66,318 over 21.3 sq mi	Portland PD	Portland PD	215/0 4 groups of 51 1-1-1-5 shift 9 stations	# 12,115 12,516 9119	16,496 16,428 16,664 16,806	MEDU	MEDU
Presque Isle	9,402 over 75.8 sq mi	Penobscot RCC	Presque Isle PD	13/21 3 groups of 4 24/48 shift 2 stations	881 1267 1844 2511	1134 1571 2082 2783	Presque Isle Fire	Presque Isle Fire
Rockland	7,209 over 12.8 sq mi	Knox RCC	Knox RCC	18/15 3 groups of 6/5 24/48 shift 1 station	1785 1547 1685 1489	2184 2024 2295 1995	Rockland EMS	Rockland EMS
Rumford	5,729 over 68.5 sq mi	Oxford County RCC	Oxford County RCC	9/11 3 groups of 3/4 24/48 shift 2 stations*	361 360 354 #	613 633 724 #	Rumford Fire	Med-Care Ambulance
Saco	18,877 over 38.5 sq mi	Biddeford PD	Saco PD	36/42 4 groups of 8 1-2-1-4 shift 3 stations*	2867 2744 2807 2744	3613 3663 3670 3703	Saco Fire	Saco Fire
Sanford	20,836 over 47.8 sq mi	Sanford RCC	Sanford RCC	43/18 4 groups of 10 10/14 shift 3 stations	# 2825 2945 2714	# 3697 3945 3916	Sanford Fire	Sanford Fire
Scarborough	19,343 over 47.6 sq mi	Scarborough PD	Scarborough PD	32/87 4 groups of 7 1-2-1-4 shift 6 stations*	2861 2917 2950 2876	4265 4257 4268 4231	Scarborough Fire-Rescue	Scarborough Fire-Rescue
Skowhegan	8,533 over 58.9 sq mi	Somerset County RCC	Somerset County RCC	12/30 3 groups of 3 24/48 shift 1 station	147 187 183 176	735 708 684 633	Skowhegan FD 1 st Response	Redington- Fairview EMS
South Portland	25,255 over 12.0 sq mi	Portland PD	Portland PD	73/45 4 groups of 17 1-1-1-4 shift 6 stations	3295 3328 3522 3611	4461 4625 4713 4957	South Portland Fire	South Portland Fire
Topsham ¹³	8,704 over 32.2 sq mi	Sagadahoc County RCC	Sagadahoc County RCC	3/35 2 groups of 6/2 12h/12h shift 1 station	1265 1196 1187 1214	1661 1728 1683 1804	Topsham Fire-Rescue	Topsham Fire-Rescue
Waterville	15,962 over 13.6 sq mi	Somerset County RCC	Waterville PD, Delta	17/33 3 groups of 5 24/48 shift 1 station	2469 2518 2712 2712	3434 3434 3491 3685	Waterville Fire-Rescue	Delta Ambulance

¹³ Topsham uses 2 per diem firefighters working a 12h shift during the day and another two per diem firefighters working a 12h shift nights plus 2 other per diems working an 8h shift and 2 FT Chief Officers during the day.

Fire and Emergency Medical Services in Maine

Municipality	Pop/ Cover Area	PSAP	Dispatch	Staffing	EMS Calls (17-20)	Total Calls (17-20)	EMS Service	Transport Agency
Wells	9,860 over 57.6 sq mi	York PD	Wells PD	10/20 3 groups of 3 24/48 shift 3 stations*	576 522 412 334	1292 1223 996 936	Wells EMS	Wells EMS
Westbrook ¹⁴	17,743 over 17.1 sq mi	Westbrook PD	Westbrook PD	47/32 4 groups of 14 1-1-1-5 shift 3 stations	3225 3251 3334 3153	4098 4180 4214 3929	Westbrook Fire-Rescue	Westbrook Fire-Rescue
Windham	17,443 over 46.6 sq mi	Cumberland County RCC	Cumberland County RCC	12/55 4 groups of 2 1-2-1-4 shift 4 stations*	1995 1990 2147 2113	3114 3118 3180 3301	Windham Fire-Rescue	Windham Fire-Rescue
Winslow	7,670 over 36.8 sq mi	Somerset County RCC	Waterville PD	7/25 3 groups of 2 24/48 shift 1 station	897 926 856 880	1261 1280 1172 1262	Winslow Fire-Rescue	Delta Ambulance

*Includes at least 1 unmanned station, which is not staffed with career firefighters. The unmanned station is assigned to call personnel.

¹⁴ Westbrook has 11 FT firefighters per shift augmented by 3 per diems

Combination Departments Providing Immediate Coverage by Day/On-call Nights (and/or Weekends)

Municipality	Pop/ Cover Area	PSAP	Dispatch	Staffing	EMS Calls (16-18)	Total Calls (16-18)	EMS Service	Transport Agency
Alfred ¹⁵	3,051 in 27.3 sq mi	Biddeford PD	Biddeford PD	1/38 1 shift of 1 1 station	404 418 457	584 616 666	Alfred Fire-Rescue	Alfred Fire-Rescue
Berwick	7,452 in 37.5 sq mi	Sanford RCC	Sanford RCC	5/26 1 shift of 5 1 station	524 558 592	870 907 918	Berwick FD	Stewart's Ambulance
Bucksport	4,955 in 51.5 sq mi	Hancock County RCC	Bucksport PS	5/25 4 groups of 1 1 station	946 893 971	1142 1046 1162	Bucksport Fire-EMS	Bucksport Fire-EMS
Buxton ¹⁶	8,084 in 40.5 sq mi	Scarborough PD	Buxton PD	5/40 1 group of 3 3 stations	731 787 778	977 1002 1045	Buxton Fire-Rescue	Buxton Fire-Rescue
Camden	4,828 in 18.2 sq mi	Knox RCC	Knox RCC	4/21 2 groups of 1 2 stations	No EMS Svcs	372 339 300	Northeast Mobile Health	Northeast Mobile Health
Casco ¹⁷	3803 in 32.0 sq mi	Cumberland County RCC	Cumberland County RCC	0/35 1 group of 2/4 2 stations	468 537 #	677 810 697	Casco Fire-Rescue	Casco Fire-Rescue
Clinton	3,386 in 43.9 sq mi	Somerset County RCC	Waterville PD	4/26 4 groups of 1 1 station	552 582 581	721 753 715	Clinton Fire-Rescue	Clinton Fire-Rescue
Cumberland	7,393 in 22.9 sq mi	Cumberland County RCC	Cumberland County RCC	4/103 2 groups of 2 2 stations	647 601 546	1078 1104 863	Cumberland Fire-EMS	Cumberland Fire-EMS
Dayton-Lyman	6,260 in 56.9 sq mi	Biddeford PD	Biddeford PD	4/48 1 group of 2 1 station	549 515 506	817 861 839	Goodwins Mills Fire-Rescue	Goodwins Mills Fire-Rescue
Falmouth ¹⁸	11,505 in 29.3 sq mi	Westbrook PD	Falmouth PD	4/94 1 group of 6 4 stations	1371 1532 1399	1793 2081 2043	Falmouth Fire-EMS	Falmouth Fire-EMS
Farmington ¹⁹	7623 in 55.67 sq mi	Franklin CSO	Franklin CSO	5/21 1 group of 3/2 2 stations	No EMS Svcs	480 457 484	Northstar EMS	Northstar EMS
Freeport ²⁰	8,109 in 34.7 sq mi	Brunswick PD	Brunswick PD	6/60 4 groups of 1 1 station	1305 1359 #	1727 1744 1806	Freeport Fire-Rescue	Freeport Fire-Rescue
Gray ²¹	7,900 in 43.7 sq mi	Cumberland County RCC	Cumberland County RCC	5/35 2 groups of 2 1 station	736 814 785	1323 1211 1287	Gray Fire-Rescue	Gray Fire-Rescue

¹⁵ Alfred has 1 FF/EMT weekends with nights and weekends staffed with per diem EMS

¹⁶ Buxton use 2 per diem firefighters/EMTs during the day working a 12h shift. Buxton's call volume has been going down due to no longer providing EMS service to Hollis in mid-2010.

¹⁷ Casco has 2 per diem EMTs 24/7 and 2 per diem FF for a 12h shift

¹⁸ Falmouth has two per diem firefighters days and one per diem firefighter nights plus four FT staff weekdays.

¹⁹ Farmington has 2 per diem FFs weekdays and 2 per diem FF weekends

²⁰ Freeport uses per diem firefighters during the day

²¹ Gray has 3 FT firefighters working weekdays along with the fire chief. Per diems work 12h night shift along with call personnel.

Fire and Emergency Medical Services in Maine

Municipality	Pop/ Cover Area	PSAP	Dispatch	Staffing	EMS Calls (16-18)	Total Calls (16-18)	EMS Service	Transport Agency
Hermon	5,624 in 35.9 sq mi	Penobscot RCC	Penobscot RCC	2/28 1 group of 2 1 station	435 497 594	416 379 417	Hermon Rescue	Hermon Rescue
Holden ²²	3,077 in 31.3 sq mi	Penobscot RCC	Penobscot RCC	3/20 2 groups of 1 1 station	329 358 367	575 617 640	Holden Fire-Rescue	Brewer Fire Dept
Hollis ²³	4,354 in 32.0 sq mi	Sanford RCC	Sanford RCC	1/50 1 group of 3 2 stations	471 452 436	651 671 668	Hollis Rescue	Hollis Rescue
Lincoln	5,072 in 67.8 sq mi	Penobscot RCC	Penobscot RCC	8/40 mod 10/14 shift 1 station	1011 893 989	1389 1215 1306	East Millinocket Fire Dept	East Millinocket Fire Dept
Orrington	3,714 in 25.0 sq mi	Penobscot RCC	Penobscot RCC	2/25 1 group of 2 1 station	219 270 307	384 449 508	Orrington Fire-Rescue	Brewer Fire Dept
Paris ²⁴	5,128 in 40.8 sq mi	Oxford County RCC	Oxford County RCC	0/39 1 group of 3 1 station	188 136 122	454 336 340	Paris Fire Dept	PACE Paramedic
Poland ²⁵	5,477 in 42.2 sq mi	Lewiston- Auburn 911	Lewiston- Auburn 911	5/28 1 group of 4 1 station	743 756 #	914 985 #	Poland Fire- Rescue	Poland Fire- Rescue
Raymond	4,477 in 33.2 sq mi	Cumberland County RCC	Cumberland County RCC	5/30 4 groups of 1 2 stations	462 424 485	808 774 826	Raymond Fire-Rescue	Raymond Fire-Rescue
Standish ²⁶	9,960 in 59.0 sq mi	Cumberland County RCC	Cumberland County RCC	2/115 1 group of 4 3 stations*	1142 1030 #	2161 1798 #	Standish Fire-EMS	Standish Fire-EMS
Waterboro ²⁷	7,747 in 55.3 sq mi	Biddeford PD	Biddeford PD	5/43 2 shifts of 4 2 stations	1150 733 599	2028 1095 1026	Waterboro Fire-EMS	Waterboro Fire-EMS
Yarmouth ²⁸	8,482 in 13.4 sq mi	Westbrook PD	Westbrook PD	2/60 1 group of 3 2 stations	1156 1133 849	1651 1646 1345	Yarmouth Fire-Rescue	Yarmouth Fire-Rescue
York Beach	12,697 in 28 sq mi	York PD	York PD	3/56 3 groups of 1 1 station	415 461 520	836 994 953	York Beach FD	York Amb Assoc
York Village ²⁹	12,697 in 27.7 sq mi	York PD	York PD	3/56 3 groups of 1 1 station	903 926 937	1367 1342 1276	York Village FD	York Amb Assoc

²² Holden has 2 FT firefighters working 24h shifts (1 day on, 1 day off, 1 day on, 4 days off). Fire chief works weekdays. Per diems work a 24h weekend shift. Live-in program provides 2 additional firefighters during school yr

²³ Hollis uses 2 per diem firefighters/EMTs during the day working a 11h shift.

²⁴ Paris uses 3 per diem firefighters during the weekday and two per-diem firefighters Sat/Sun during the day.

²⁵ Poland has 2 per diem firefighters on duty each day and 4 per diem firefighters on Sunday.

²⁶ Standish has two per diem firefighters during the weekday to supplement the Chief and Captain and a per diem firefighter at night and weekends. All work a 12h shift.

²⁷ Waterboro has 2 FT working a 10/14 weekday shift supplemented by per diems at night and 1FT weekends supplemented by per diems.

²⁸ Yarmouth has two per diem firefighters during the weekday in addition to the chief and EMS director. Three days a week there is at least one volunteer FF/EMT during the weekday.

²⁹ York Village has at least one per diem firefighter/EMT during the weekday.

Call/Volunteer Departments

Municipality	Pop/ Cover Area	PSAP	Dispatch	Total FD Calls (2018-20)	EMS Service	Transport Agency
Acton	2,461 in 37.7 sq mi	Sanford RCC	Sanford RCC	384 433 850	Acton Fire-Rescue	Acton Fire-Rescue
Addison	1,257 in 42.4 sq mi	Washington County RCC	Washington County RCC	31 40 No Data	Pleasant River Ambulance	Pleasant River Ambulance
Albion	2,171 in 38.8 sq mi	Somerset County RCC	Waterville PD, Delta Amb	182 196 No Data	Albion Fire-Rescue	Delta Ambulance
Alexander	515 in 40.1 sq mi	Washington County RCC	Washington County RCC	40 47 64	Alexander VFD First Responders	Downeast EMS
Allagash	237 in 128.6 sq mi	Penobscot RCC	Aroostook cso, Fort Kent	No Data Found	Ambulance Service, Inc	Ambulance Service, Inc
Alna	704 in 20.9 sq mi	Lincoln County RCC	Lincoln County RCC	No Data 53 No Data	Central LC Ambulance	Central LC Ambulance
Alton	890 in 42.3 sq mi	Penobscot RCC	Penobscot RCC	59 75 No Data	Old Town Fire-Rescue	Old Town Fire-Rescue
Andover	819 in 57.4 sq mi	Oxford County RCC	Oxford County RCC	58 79 66	Andover Fire-Rescue	Med-Care Ambulance
Anson	2,502 in 47.5 sq mi	Somerset County RCC	Somerset County RCC	No Data 142 149	AMS Ambulance	AMS Ambulance
Appleton	1,315 in 32.7 sq mi	Knox RCC	Knox RCC, Union	42 45 69	Union Ambulance	Union Ambulance
Arrowsic	504 in 7.8 sq mi	Sagadahoc County RCC	Sagadahoc County RCC	Average 30 calls per year	Arrowsic Fire Dept	Bath Fire- Rescue
Ashland	1,295 in 80.4 sq mi	Penobscot RCC	DPS Houlton RCC	25 14 28	Ashland Ambulance	Ashland Ambulance
Athens	1,016 in 43.6 sq mi	Somerset County RCC	Somerset County RCC	No Data 65 66	Redington- Fairview EMS	Redington- Fairview EMS
Aurora	114 in 37.7 sq mi	Hancock County RCC	Hancock Cty, MedComm	55 46 61	Aurora VFD 1 st Responders	Capital Ambulance
Baileyville	1,510 in 37.2 sq mi	Washington County RCC	Washington County RCC	95 79 126	Downeast EMS	Downeast EMS
Baldwin	1,530 in 35.3 sq mi	Cumberland County RCC	Cumberland County RCC	115 112 127	Standish Fire- EMS	Standish Fire- EMS
Baring Plantation	249 in 20.9 sq mi	Washington County RCC	Washington County RCC	No Data Found	Calais Fire & Ambulance	Calais Fire & Ambulance
Beddington	50 in 34.6 sq mi	Washington County RCC	Washington County RCC	No Data Found	Cherryfield Ambulance	Cherryfield Ambulance

Fire and Emergency Medical Services in Maine

Municipality	Pop/ Cover Area	PSAP	Dispatch	Total FD Calls (2018-20)	EMS Service	Transport Agency
Belfast	6,660 in 34.0 sq mi	Waldo County RCC	Waldo County RCC	289 305 288	Belfast FD Ambulance	Belfast FD Ambulance
Belgrade	3,183 in 43.2 sq mi	Somerset County RCC	Waterville PD, Delta Amb	395 378 395	Belgrade Fire-Rescue	Delta Ambulance
Belmont	941 in 13.6 sq mi	Waldo County RCC	Waldo County RCC	No Data Found	Belmont FD 1 st Responders	Belfast FD Ambulance
Bethel	2,600 in 64.6 sq mi	Oxford County RCC	Oxford County RCC	128 146 135	Bethel Rescue PACE Amb	Bethel Rescue PACE Amb
Bingham	919 in 34.9 sq mi	Somerset County RCC	Somerset County RCC	99 117 87	Upper Kennebec Valley Amb	Upper Kennebec Valley Amb
Blue Hill	2,694 in 62.5 sq mi	Hancock County RCC	Hancock County RCC	No Data Found	Peninsula Amb Corps	Peninsula Amb Corps
Boothbay	3,099 in 21.9 sq mi	Lincoln County RCC	Lincoln County RCC	171 No Data 165	Boothbay Region Amb	Boothbay Region Amb
Boothbay Harbor	2,151 in 5.7 sq mi	Lincoln County RCC	Lincoln County RCC	No Data Found	Boothbay Region Amb	Boothbay Region Amb
Bowdoin	3,054 in 43.5 sq mi	Sagadahoc County RCC	Sagadahoc County RCC	222 248 190	Bowdoin FD EMS	Lisbon Emergency
Bowdoinham	2,882 in 34.4 sq mi	Sagadahoc County RCC	Sagadahoc County RCC	335 375 349	Bowdoinham EMS 1 st Responders	Northeast Mobile Health
Bradford	1,288 in 41.2 sq mi	Penobscot RCC	Penobscot RCC	166 163 165	Bradford FD 1 st Responders	Mayo Regional EMS
Bradley	1,490 in 49.5 sq mi	Penobscot RCC	Penobscot RCC	38 45 49	Old Town Fire-Rescue	Old Town Fire-Rescue
Bremen	801 in 16.5 sq mi	Lincoln County RCC	Lincoln County RCC	109 115 144	Bremen Muni 1 st Responders	Central LC Ambulance
Bridgewater	606 in 38.8 sq mi	Penobscot RCC	Aroostook cso, TMAC	31 23 17	Crown Ambulance	Crown Ambulance
Bridgton	5,224 in 56.8 sq mi	Cumberland County RCC	Cumberland Cty, United Amb	403 399 388	United Ambulance	United Ambulance
Bristol	2,736 in 34.0 sq mi	Lincoln County RCC	Lincoln County RCC	491 491 409	Bristol FD 1 st Responders	Central LC Ambulance
Brooklin	827 in 17.9 sq mi	Hancock County RCC	Hancock County RCC	83 103 102	Brooklin VFD	Peninsula Amb Corps
Brooks	1,078 in 24.7 sq mi	Waldo County RCC	Waldo County RCC	89 59 100	Brooks Ambulance	Brooks Ambulance

Fire and Emergency Medical Services in Maine

Municipality	Pop/ Cover Area	PSAP	Dispatch	Total FD Calls (2018-20)	EMS Service	Transport Agency
Brooksville	937 in 31.1 sq mi	Hancock County RCC	Hancock County RCC	33 53 68	Peninsula Amb Corps	Peninsula Amb Corps
Brownfield	1,593 in 44.5 sq mi	Oxford County RCC	Oxford County RCC	147 167 125	Fryeburg Rescue	Fryeburg Rescue
Brownville	1,242 in 44.0 sq mi	Piscataquis CSO	Piscataquis CSO	56 64 72	Three Rivers Ambulance	Three Rivers Ambulance
Buckfield	2,005 in 37.5 sq mi	Oxford County RCC	Oxford County RCC	114 117 116	Buckfield Rescue	Buckfield Rescue
Burlington	363 in 54.0 sq mi	Penobscot RCC	Penobscot RCC	56 36 56	Central LC Ambulance	Central LC Ambulance
Burnham	1,163 in 38.9 sq mi	Waldo County RCC	Waldo Cty., Waldo or Somerset Cty	15 33 No Data	Unity Amb & Northern Light - SVH	Unity Amb & Northern Light - SVH
Cambridge	461 in 19.3 sq mi	Somerset County RCC	Somerset County RCC	No Data 26 34	Harmony EMS	Harmony EMS
Canaan	2,266 in 41.2 sq mi	Somerset County RCC	Somerset County RCC	123 176 135	Canaan Fire-Rescue	Redington- Fairview EMS
Canton	989 in 29.1 sq mi	Oxford County RCC	Oxford Cty or Franklin Cty RCC	66 No Data No Data	Med-Care or Northstar EMS	Med-Care or Northstar EMS
Cape Elizabeth ³⁰	9,038 in 14.7 sq mi	Portland PD	Portland PD	1002 1004 1075	Cape Elizabeth Fire-Rescue	Cape Elizabeth Fire-Rescue
Carmel	2,791 in 36.5 sq mi	Penobscot RCC	Penobscot RCC	414 455 517	Carmel FD Ambulance	Carmel FD Ambulance
Carrabassett Valley	778 in 77.5 sq mi	Franklin County RCC	Carrabassett Communicatn	84 86 52	NorthStar EMS	NorthStar EMS
Carthage	560 in 33.3 sq mi	Franklin County RCC	Franklin County RCC	No Data Found	Med-Care Ambulance	Med-Care Ambulance
Castine	1,368 in 7.8 sq mi	Hancock County RCC	Hancock County RCC	170 146 120	Castine FD 1 st Responders	Peninsula Amb Corps
Charleston	1,408 in 40.5 sq mi	Penobscot RCC	Penobscot RCC	77 75 71	Mayo Regional EMS	Mayo Regional EMS
Charlotte	330 in 31.0 sq mi	Washington County RCC	Washington County RCC	48 55 45	Downeast EMS Charlotte VFD	Downeast EMS or Dennysville
Chebeague Island	342 in 3.4 sq mi	Cumberland County RCC	Cumberland County RCC	103 79 95	Chebeague Island Fire- Rescue	Chebeague Island Fire- Rescue
Chelsea	2,716 in 19.5 sq mi	CMRCC	CMRCC, Augusta PD or CMRCC	77 97 114	Augusta FD Gardiner FD	Augusta FD Gardiner FD

³⁰ Cape Elizabeth is staffed 24/7 with 4 per diems – 2 EMS for the ambulance and 2 firefighter/EMS for the engine.

Fire and Emergency Medical Services in Maine

Municipality	Pop/ Cover Area	PSAP	Dispatch	Total FD Calls (2018-20)	EMS Service	Transport Agency
Cherryfield	1,223 in 44.4 sq mi	Washington County RCC	Washington County RCC	No Data Found	Cherryfield Ambulance	Cherryfield Ambulance
Chesterville	1,354 in 36.2 sq mi	Franklin County RCC	Franklin County RCC	54 73 87	Chesterville Fire & EMS	NorthStar EMS
China FD	4,321 in 49.9 sq mi	Waterville CC	Waterville CC	82 96 101	China Rescue	Delta Ambulance
China, South FD	4,321 in 49.9 sq mi	Waterville CC	Waterville CC	88 78 120	China Rescue	Delta Ambulance
Columbia Epping FD	483 in 36.3 sq mi	Washington County RCC	Washington County RCC	No Data Found	Pleasant River Ambulance	Pleasant River Ambulance
Columbia Falls	556 in 24.5 sq mi	Washington County RCC	Washington County RCC	No Data Found	Pleasant River Ambulance	Pleasant River Ambulance
Corinna	2,197 in 38.7 sq mi	Penobscot RCC	Penobscot RCC	140 143 160	Mayo Regional EMS	Mayo Regional EMS
Cornish	1,410 in 22.2 sq mi	CMRCC	CMRCC	102 96 97	Sacopee Rescue	Sacopee Rescue
Cornville	1,310 in 40.7 sq mi	Somerset County RCC	Somerset County RCC	No Data 102 76	Redington- Fairview EMS	Redington- Fairview EMS
Cushing	1,534 in 19.2 sq mi	Knox RCC	Knox RCC	No Data 25 18	Cushing Rescue	Cushing Rescue
Cutler	504 in 46.9 sq mi	Washington County RCC	Washington County RCC	No Data Found	Machias Ambulance	Machias Ambulance
Damariscotta	2,204 in 12.4 sq mi	Lincoln County RCC	Lincoln County RCC	141 117 148	Central LC Ambulance	Central LC Ambulance
Danforth	585 in 54.0 sq mi	Washington County RCC	Washington County RCC	10 15 No Data	Calais Fire & Ambulance	Calais Fire & Ambulance
Deblois	57 in 35.8 sq mi	Washington County RCC	Washington County RCC	No Data Found	Cherryfield Ambulance	Cherryfield Ambulance
Dedham	1,686 in 39.3 sq mi	Hancock County RCC	Penobscot RCC	333 349 421	Dedham Fire Dept	Brewer Fire Dept
Deer Isle	1,981 in 29.7 sq mi	Hancock County RCC	Hancock County RCC	90 89 194	Memorial Amb Corps	Memorial Amb Corps
Denmark	1,145 in 46.1 sq mi	Oxford County RCC	Oxford Cty, United Amb	108 117 151	Denmark FD 1st Responders	United Ambulance
Dennysville	340 in 14.9 sq mi	Washington County RCC	Washington County RCC	No Data Found	Dennysville River FD	Dennysville River FD
Detroit	850 in 20.2 sq mi	Somerset County RCC	Somerset County RCC	45 57 66	Detroit Fire-Rescue	Northern Light-SVH

Fire and Emergency Medical Services in Maine

Municipality	Pop/ Cover Area	PSAP	Dispatch	Total FD Calls (2018-20)	EMS Service	Transport Agency
Dexter	3,891 in 35.1 sq mi	Penobscot RCC	Penobscot RCC	181 174 201	Mayo Regional EMS	Mayo Regional EMS
Dixfield	2,545 in 41.3 sq mi	Oxford County RCC	Oxford County RCC	99 110 126	Med-Care Ambulance	Med-Care Ambulance
Dixmont	1,180 in 36.3 sq mi	Penobscot RCC	Penobscot RCC	163 152 150	Dixmont FD 1 st Responders	Northern Light-SVH
Dover-Foxcroft	4,186 in 67.8 sq mi	Piscataquis CSO	Piscataquis CSO	158 172 282	Mayo Regional EMS	Mayo Regional EMS
Dresden	1,661 in 30.5 sq mi	Lincoln County RCC	Lincoln County RCC	109 116 107	Wiscasset Ambulance	Wiscasset Ambulance
Durham	3,837 in 38.3 sq mi	Androscoggin CSO	Androscoggin CSO	402 405 430	Durham Fire-Rescue	Durham Fire-Rescue
Eagle Lake	860 in 37.4 sq mi	Penobscot RCC	DPS Houlton, Fort Kent	No Data Found	Ambulance Service Inc	Ambulance Service Inc
East Machais	1,355 in 34.8 sq mi	Washington County RCC	Washington County RCC	48 44 61	Machias Ambulance	Machias Ambulance
East Millinocket	1,721 in 7.1 sq mi	Penobscot RCC	Penobscot RCC	1364 1403 No Data	E Millinockett Fire Dept	E Millinockett Fire Dept
Eastbrook	424 in 33.4 sq mi	Hancock County RCC	Hancock Cty, MedComm	No Data Found	Capital Ambulance	Capital Ambulance
Easton	1,281 in 38.7 sq mi	Penobscot RCC	Aroostook cso, Presque Isle PD	20 24 37	Presque Isle Fire Dept	Presque Isle Fire Dept
Eastport	1,322 in 3.6 sq mi	Washington County RCC	Washington County RCC	No Data Found	Downeast EMS	Downeast EMS
Eddington	2,222 in 25.0 sq mi	Penobscot RCC	Penobscot RCC	443 429 409	Eddington Fire-Rescue	Brewer Fire Dept
Edgecomb	1,240 in 18.1 sq mi	Lincoln County RCC	Lincoln County RCC	199 No Data 92	Edgecomb FD 1 st Responders	Central LC Ambulance
Eliot	6,238 in 19.8 sq mi	York PD Sanford PD	Kittery PD Sanford PD	228 257 301	Stewart's Ambulance	Stewart's Ambulance
Etna	1,249 in 24.8 sq mi	Penobscot RCC	Penobscot RCC	241 198 179	Etna Vol. Fire-Rescue	Hermon Rescue
Eustis	617 in 39.1 sq mi	Franklin County RCC	Franklin County RCC	79 101 97	NorthStar EMS	NorthStar EMS
Farmingdale	2,951 in 11.2 sq mi	Lincoln County RCC	Lincoln Cty, CMRCC	127 108 111	Gardiner Fire & Ambulance	Gardiner Fire & Ambulance
Fayette	1,138 in 29.2 sq mi	Somerset County RCC	Winthrop PD	74 102 No Data	Winthrop Ambulance	Winthrop Ambulance

Fire and Emergency Medical Services in Maine

Municipality	Pop/ Cover Area	PSAP	Dispatch	Total FD Calls (2018-20)	EMS Service	Transport Agency
Fort Fairfield	3,477 in 76.7 sq mi	Penobscot RCC	DPS Houlton, Presque Isle PD	128 72 306	Fort Fairfield Fire Dept	Fort Fairfield Fire Dept
Fort Kent	4,075 in 54.2 sq mi	Penobscot RCC	Fort Kent PD	78 90 71	Ambulance Service, Inc	Ambulance Service, Inc
Frankfort – Frankfort Vill	1,122 in 24.6 sq mi	Waldo County RCC	Waldo County RCC	55 50 69	Winterport FD	Winterport FD
Franklin	1,483 in 36.5 sq mi	Hancock County RCC	Hancock Cty, MedComm	113 126 139	Capital Ambulance	Capital Ambulance
Freedom	719 in 21.5 sq mi	Waldo County RCC	Waldo Cty, Delta Amb	No Data Found	Delta Ambulance	Delta Ambulance
Frenchboro	61 in 4.8 sq mi	Hancock County RCC	Hancock County RCC	No Data Found	Frenchboro Fire Dept	Frenchboro Fire Dept
Frenchville	1,082 in 28.7 sq mi	Penobscot RCC	Aroostook cso, Fort Kent PS	24 22 33	Ambulance Service, Inc	Ambulance Service, Inc
Friendship	1,152 in 14.1 sq mi	Knox RCC	Knox RCC	No Data Found	Waldoboro Ambulance	Waldoboro Ambulance
Frye Island	5 in 1.3 sq mi	Cumberland County RCC	Cumberland County RCC	No Data Found	Raymond Rescue	Raymond Rescue
Fryeburg	3,439 in 58.3 sq mi	Oxford County RCC	Oxford County RCC	236 219 204	Fryeburg Rescue	Fryeburg Rescue
Garland	1,104 in 37.7 sq mi	Penobscot RCC	Penobscot RCC	63 40 53	Mayo Regional EMS	Mayo Regional EMS
Georgetown	1,040 in 18.6 sq mi	Sagadahoc County RCC	Sagadahoc County RCC	81 50 123	Georgetown Fire & EMS	Georgetown Fire & EMS
Gilead	209 in 18.9 sq mi	Oxford County RCC	Oxford County RCC	40 24 No Data	Bethel Rescue	Bethel Rescue
Glenburn	4,593 in 27.9 sq mi	Penobscot RCC	Penobscot RCC	164 211 287	G&H Amb, Old Town Fire-Rescue	G&H Amb, Old Town Fire-Rescue
Gouldsboro	1,742 in 46.2 sq mi	Hancock County RCC	Hancock County RCC	299 No Data 286	Schoodic EMS	Schoodic EMS
Grand Isle	464 in 34.6 sq mi	Aroostook CSO	Aroostook CSO	No Data Found	Grand Isle VFD	Van Buren Ambulance
Grand Lake Stream	108 in 44.2 sq mi	Washington County RCC	Wash. County, Indian Twp	No Data Found	Grand Lake Stream FD	Indian Township FD
Greenbush	1,489 in 43.8 sq mi	Penobscot RCC	Penobscot RCC	197 228 233	Old Town Fire-Rescue	Old Town Fire-Rescue
Greene	4,339 in 32.3 sq mi	Androscoggin CSO	Androscoggin CSO, United amb	319 408 427	Greene Fire Dept	United Ambulance

Fire and Emergency Medical Services in Maine

Municipality	Pop/ Cover Area	PSAP	Dispatch	Total FD Calls (2018-20)	EMS Service	Transport Agency
Greenville	1,635 in 42.3 sq mi	Piscataquis CSO	Piscataquis CSO	No Data Found	CA Dean Ambulance	CA Dean Ambulance
Greenwood	828 in 41.7 sq mi	Oxford County RCC	Oxford County RCC	195 95 105	Bethel Rescue & PACE Paramedics	Bethel Rescue & PACE Paramedics
Guilford	1,510 in 34.9 sq mi	Piscataquis CSO	Piscataquis CSO	130 146 177	Mayo Regional EMS	Mayo Regional EMS
Hallowell	2,377 in 5.9 sq mi	CMRCC	Augusta PD	123 156 148	Augusta Fire Dept	Augusta Fire Dept
Hancock	2,401 in 30.0 sq mi	Hancock County RCC	Hancock Cty, MedComm	351 187 456	Hancock VFD 1 st Responders	Capital Ambulance
Harmony	935 in 38.7 sq mi	Somerset County RCC	Somerset County RCC	No Data 45 48	Northern Light – SVH, Harmony ems	Northern Light – SVH, Harmony ems
Harpwell - Harpwell Neck	4,753 in 24.2 sq mi	Cumberland County RCC	Cumberland County RCC	218 296 327	All 3 FDs	All 3 FDs
Harpwell - Cundys Harbor FD	4,753 in 24.2 sq mi	Cumberland County RCC	Cumberland County RCC	186 248 207	All 3 FDs	All 3 FDs
Harpwell - Orrs/Bailey Isle FD	4,753 in 24.2 sq mi	Cumberland County RCC	Cumberland County RCC	274 311 273	All 3 FDs	All 3 FDs
Harrington	998 in 21.1 sq mi	Washington County RCC	Washington County RCC	No Data Found	Pleasant River Ambulance	Pleasant River Ambulance
Harrison	2,741 in 33.2 sq mi	Cumberland County RCC	Cumberland Cty, Oxford Cty/United	327 325 367	PACE paramedics, United Amb	PACE paramedics, United Amb
Hartland	1,775 in 37.1 sq mi	Somerset County RCC	Somerset County RCC	138 137 125	Northern Light-SVH	Northern Light-SVH
Haynesville	120 in 41.4 sq mi	Aroostook CSO	Aroostook cso, Washington Cty	No Data Found	Calais Fire & Ambulance	Calais Fire & Ambulance
Highland Plantation	72 in 42.0 sq mi	Somerset County RCC	Somerset Cty, Franklin Cty	No Data Found	NorthStar EMS	NorthStar EMS
Hiram Hiram FD	1,616 in 37.5 sq mi	Oxford County RCC	CMRCC	52 44 53	Sacopee Rescue	Sacopee Rescue
Hiram So. Hiram FD	1,616 in 37.5 sq mi	Oxford County RCC	CMRCC	59 56 39	Sacopee Rescue	Sacopee Rescue
Hodgdon	1,303 in 39.8 sq mi	Penobscot RCC	Aroostook cso, Houlton PD	No Data Found	Houlton Fire Dept	Houlton Fire Dept
Hope	1,534 in 22.0 sq mi	Knox RCC	Knox RCC	55 64 75	Northeast Mobile Health	Northeast Mobile Health
Howland	1,241 in 34.9 sq mi	Penobscot RCC	Penobscot RCC	645 761 693	Howland Fire- EMS	Howland Fire- EMS

Fire and Emergency Medical Services in Maine

Municipality	Pop/ Cover Area	PSAP	Dispatch	Total FD Calls (2018-20)	EMS Service	Transport Agency
Hudson	1,535 in 37.6 sq mi	Penobscot RCC	Penobscot RCC	242 117 142	Hudson Fire & Rescue	G&H Amb, Old Town Fire-Rescue
Industry	925 in 29.8 sq mi	Franklin County RCC	Franklin County RCC	90 No Data 49	Industry FD 1 st Responders	NorthStar EMS
Island Falls	836 in 36.0 sq mi	Penobscot RCC	Penobscot RCC	171 146 151	Island Falls Ambulance	Island Falls Ambulance
Isle Au Haut	73 in 12.5 sq mi	Knox RCC	Knox RCC	No Data Found	Isle Au Haut Muni Rescue	Isle Au Haut Muni Rescue
Islesboro	565 in 14.3 sq mi	Waldo County RCC	Waldo County RCC	53 40 56	Islesboro Ambulance	Islesboro Ambulance
Jackman-Moose River ³¹	1038 in 81.3 sq mi	Somerset County RCC	Somerset County RCC	133 159 126	Jackman- Moose River FD	Jackman- Moose River FD
Jackson	547 in 25.3 sq mi	Waldo County RCC	Waldo County RCC	No Data Found	Brooks Ambulance	Brooks Ambulance
Jay	4,844 in 48.4 sq mi	Franklin County RCC	Franklin County RCC	329 285 411	Jay FD 1 st Responders	NorthStar EMS
Jefferson	2,411 in 52.6 sq mi	Lincoln Cty RCC	Lincoln Cty RCC	338 353 350	Jefferson FD 1 st Responders	Central LC Ambulance
Jonesboro	579 in 36.6 sq mi	Washington County RCC	Washington County RCC	16 17 38	Machias Ambulance	Machias Ambulance
Jonesport	1,360 in 28.5 sq mi	Washington County RCC	Washington County RCC	No Data Found	Moosabec Ambulance	Machias or Pleasant River Ambulance
Kenduskeag	1,346 in 16.8 sq mi	Penobscot RCC	Penobscot RCC	198 222 212	East Millinocket FD	East Millinocket FD
Kennebunkport	3,493 in 18.6 sq mi	York PD	Kennebunkport PD	241 210 142	Kennebunkprt EMS	Kennebunkprt EMS
Kingfield	996 in 43.1 sq mi	Franklin County RCC	Franklin County RCC	59 32 42	Kingfield FD 1 st Responders	NorthStar EMS
Kittery	9,541 in 17.8 sq mi	York PD	Kittery PD	494 461 460	Stewart's Ambulance	Stewart's Ambulance
Lagrange	708 in 49.5 sq mi	Penobscot RCC	Penobscot RCC	45 33 40	Three Rivers Ambulance	Three Rivers Ambulance
Lamoine	1,604 in 17.8 sq mi	Hancock County RCC	Hancock Cty, MedComm	82 95 90	Capital Ambulance	Capital Ambulance

³¹ Jackman-Moose River started ambulance service in late 2017 when Maine General stopped their ambulance service. The population/coverage area reflects the fact that the department covers Jackman and Moose River.

Fire and Emergency Medical Services in Maine

Municipality	Pop/ Cover Area	PSAP	Dispatch	Total FD Calls (2018-20)	EMS Service	Transport Agency
Lebanon	6,065 in 55.0 sq mi	Sanford RCC	Sanford RCC	712 777 1222	Lebanon Fire-EMS	Lebanon Fire-EMS
Lee	921 in 38.7 sq mi	Penobscot RCC	Penobscot RCC	96 133 197	Lee Fire-Rescue	East Millinocket FD
Leeds	2,318 in 40.0 sq mi	Androscoggin CSO	Winthrop PD, Androscoggin CSO	40 120 101	Turner Rescue	Turner Rescue
Levant	2,852 in 30.0 sq mi	Penobscot RCC	Penobscot rcc, MedComm	707 896 869	Levant Fire-Rescue	Capital Ambulance
Liberty	912 in 26.0 sq mi	Waldo County RCC	Waldo County RCC	108 No Data 170	Liberty Rescue	Liberty Rescue
Limerick	2,907 in 27.1 sq mi	Sanford RCC	Sanford RCC	466 545 598	Limerick FD	Limerick FD
Limestone	2,304 in 40.5 sq mi	Penobscot RCC	Caribou PD, TAMC	No Data Found	Limestone VFD 1 st Responders	Crown Ambulance
Limington	3,734 in 41.9 sq mi	CMRCC	CMRCC	485 549 600	Limington Fire & EMS	Limington Fire & EMS
Lincoln Plantation	44 in 33.4 sq mi	Oxford County RCC	Oxford County RCC	No Data Found	NorthStar EMS	NorthStar EMS
Lincolnton	2,162 in 37.3 sq mi	Waldo County RCC	Knox RCC	112 104 136	Northeast Mobile Health	Northeast Mobile Health
Linneus	980 in 44.3 sq mi	Penobscot RCC	Aroostook cso, Houlton PD	No Data Found	Houlton Fire Dept	Houlton Fire Dept
Lisbon Lisbon FD Lisbon Falls fd	8,986 in 22.8 sq mi	Lisbon PD	Lisbon PD	405 415 471	Lisbon Emergency	Lisbon Emergency
Litchfield	3,618 in 37.4 sq mi	CMRCC	CMRCC	49 46 126	Gardiner Fire & Ambulance	Gardiner Fire & Ambulance
Littleton	1,063 in 38.4 sq mi	Penobscot RCC	Aroostook cso, Houlton PD	20 22 16	Houlton Fire Dept	Houlton Fire Dept
Livermore	2,088 in 37.6 sq mi	Androscoggin CSO	Androscoggin CSO , Franklin Cty	78 96 82	NorthStar EMS	NorthStar EMS
Livermore Falls	3,178 in 19.7 sq mi	Androscoggin CSO	Androscoggin CSO, Franklin Cty	178 188 168	NorthStar EMS	NorthStar EMS
Long Island	230 in 1.4 sq mi	Cumberland County RCC	Cumberland County RCC	53 58 38	Long Island Fire & Rescue	Long Island Fire & Rescue
Lovell	1,138 in 43.1 sq mi	Oxford County RCC	Oxford County RCC	88 80 85	Fryeburg Rescue	Fryeburg Rescue
Lowell	357 in 28.3 sq mi	Penobscot RCC	Penobscot RCC	123 96 54	Lowell Fire-Rescue	East Millinocket FD

Fire and Emergency Medical Services in Maine

Municipality	Pop/ Cover Area	PSAP	Dispatch	Total FD Calls (2018-20)	EMS Service	Transport Agency
Lubec	1,349 in 33.2 sq mi	Washington County RCC	Washington County RCC	68 47 54	Downeast EMS	Downeast EMS
Machias	2,207 in 13.9 sq mi	Washington County RCC	Washington County RCC	121 127 121	Machias Ambulance	Machias Ambulance
Machiasport	1,113 in 22.4 sq mi	Washington County RCC	Washington County RCC	25 13 32	Machias Ambulance	Machias Ambulance
Madawaska	4,014 in 55.6 sq mi	Penobscot RCC	Aroostook CSO	47 77 47	Madawaska Ambulance	Madawaska Ambulance
Madison	4,836 in 51.9 sq mi	Somerset County RCC	Somerset County RCC	228 249 239	AMS Ambulance	AMS Ambulance
Magalloway Plantation	46 in 48.4 sq mi	Oxford County RCC	Oxford County RCC	No Data Found	Errol Rescue	Errol Rescue
Manchester	2,576 in 21.4 sq mi	Somerset County RCC	Winthrop PD	No Data Found	Winthrop Ambulance	Winthrop Ambulance
Mapleton ³²	2,817 in 108 sq mi	Penobscot RCC	Presque Isle PD	32 39 48	Presque Isle FD	Presque Isle FD
Mariaville	515 in 38.7 sq mi	Hancock County RCC	Hancock Cty, Medcomm	58 39 51	Mariaville VFD	Capital Ambulance
Mars Hill	1,486 in 35.1 sq mi	Penobscot RCC	Aroostook cso, TAMC	No Data Found	Crown Ambulance	Crown Ambulance
Marshfield	518 in 17.0 sq mi	Washington County RCC	Washington County RCC	No Data Found	Machias Ambulance	Machias Ambulance
Masardis	247 in 38.7 sq mi	Penobscot RCC	DPS Houlton RCC	No Data Found	Ashland Ambulance	Ashland Ambulance
Matinicus Isle Plantation	74 in 2.3 sq mi	Knox RCC	Knox RCC	No Data Found	Matinicus Isle Rescue	Matinicus Isle Rescue
Mattawamkeag	687 in 37.7 sq mi	Penobscot RCC	Penobscot RCC	184 209 146	Matawamkeag Rescue	Matawamkeag Rescue
Mechanic Falls	3,023 in 11.0 sq mi	Androscoggin CSO	Androscoggin CSO, United amb	188 231 No Data	Mechanic Falls Fire Dept	Poland FD (d) United amb (n)
Meddybemps	156 in 13.1 sq mi	Washington County RCC	Washington County RCC	No Data Found	Charlotte First Responders	Downeast EMS
Medway	1,348 in 41.0 sq mi	Penobscot RCC	Penobscot RCC	106 127 150	E Millinocket Fire Dept	E Millinocket Fire Dept

³² Population and coverage area include Mapleton, Castle Hill, and Chapman as the fire department is joint with all three towns.

Fire and Emergency Medical Services in Maine

Municipality	Pop/ Cover Area	PSAP	Dispatch	Total FD Calls (2018-20)	EMS Service	Transport Agency
Merrill	271 in 37.35 sq mi	Penobscot RCC	DPS Houlton, Houlton PD	No Data Found	Houlton Fire Dept	Houlton Fire Dept
Mexico	2,675 in 23.3 sq mi	Oxford County RCC	Oxford County RCC	128 147 184	Med-Care Ambulance	Med-Care Ambulance
Milbridge	1,343 in 24.3 sq mi	Washington County RCC	Washington County RCC	No Data Found	Petit Manan Ambulance	Milbridge Ambulance
Milford	3,068 in 45.6 sq mi	Penobscot RCC	Penobscot RCC	485 451 474	Milford Fire Dept	Old Town Fire-Rescue
Milo	2,325 in 33.0 sq mi	Piscataquis CSO	Piscataquis CSO	148 180 195	Three Rivers Ambulance	Three Rivers Ambulance
Minot	2,602 in 29.6 sq mi	Androscoggin CSO	Androscoggin CSO, United amb	173 163 119	Minot Fire Dept	United Ambulance
Monhegan Island Plantation	68 in 0.9 sq mi	Lincoln County RCC	Lincoln Cty, Lifeflight	No Data Found	Lifeflight of Maine	Lifeflight of Maine
Monmouth	4,093 in 34.0 sq mi	Somerset County RCC	Winthrop PD	116 123 194	Winthrop Ambulance	Winthrop Ambulance
Monroe	889 in 38.9 sq mi	Waldo County RCC	Waldo County RCC	71 41 73	Brooks Ambulance	Brooks Ambulance
Monson	682 in 46.8 sq mi	Piscataquis CSO	Piscataquis CSO	110 137 133	Mayo Regional EMS	Mayo Regional EMS
Monticello	787 in 38.2 sq mi	Penobscot RCC	Aroostook cso, Houlton PD	81 95 63	Houlton Fire Dept	Houlton Fire Dept
Montville	1,032 in 42.7 sq mi	Waldo County RCC	Waldo County RCC	120 No Data 130	Liberty Ambulance	Liberty Ambulance
Morrill	883 in 16.6 sq mi	Waldo County RCC	Waldo County RCC	No Data Found	Belfast FD Ambulance	Belfast FD Ambulance
Mt. Chase	201 in 36.65 sq mi	Penobscot RCC	Penobscot RCC	5 5 11	Patten Ambulance	Patten Ambulance
Mt. Desert	2,059 in 36.9 sq mi	Hancock County RCC	Mount Desert Dispatch	214 252 212	Northeast Harbor Amb	Northeast Harbor Amb
Mt. Vernon	1,637 in 37.9 sq mi	Somerset County RCC	Winthrop PD	103 No Data No Data	Mount Vernon Rescue	Winthrop Ambulance
Naples	3,882 in 31.8 sq mi	Cumberland County RCC	Cumberland County RCC	876 812 805	Naples Fire Dept	Naples Fire Dept
New Gloucester	5,557 in 47.1 sq mi	Cumberland County RCC	Cumberland County RCC	618 562 618	New Gloucester Fire Rescue	New Gloucester Fire Rescue
New Portland	715 in 43.9 sq mi	Somerset County RCC	Somerset Cty, Franklin Cty	68 80 54	NorthStar EMS	NorthStar EMS

Fire and Emergency Medical Services in Maine

Municipality	Pop/ Cover Area	PSAP	Dispatch	Total FD Calls (2018-20)	EMS Service	Transport Agency
New Sharon	1,405 in 46.2 sq mi	Franklin County RCC	Franklin County RCC	183 226 212	New Sharon Fire-Rescue	NorthStar EMS
New Vineyard	757 in 35.7 sq mi	Franklin County RCC	Franklin County RCC	47 31 No Data	NorthStar EMS	NorthStar EMS
Newburgh	1,550 in 31.0 sq mi	Penobscot RCC	Penobscot rcc, MedComm	209 230 209	Newburgh Rescue	Capital Ambulance
Newcastle	1,739 in 29.1 sq mi	Lincoln County RCC	Lincoln County RCC	128 129 161	Central LC Ambulance	Central LC Ambulance
Newfield	1,531 in 32.3 sq mi	Sanford RCC	Sanford RCC	85 75 130	Newfield Rescue	Newfield Rescue
Newport	3,273 in 29.5 sq mi	Penobscot RCC	Penobscot RCC	1015 1038 1141	Newport Fire Dept	Northern Light-SVH
Newry	328 in 61.5 sq mi	Oxford County RCC	Oxford County RCC	95 81 No Data	Med-Care Ambulance	Med-Care Ambulance
Nobleboro	1,631 in 18.9 sq mi	Lincoln County RCC	Lincoln County RCC	203 189 207	Nobleboro FD 1st Responders	Central LC Ambulance
Norridgewock	3,354 in 49.9 sq mi	Somerset County RCC	Somerset County RCC	186 216 216	Redington- Fairview EMS	Redington- Fairview EMS
North Berwick	4,604 in 38.0 sq mi	Sanford RCC	Sanford RCC	245 214 235	North Berwick RS	North Berwick RS
North Haven	355 in 11.6 sq mi	Knox RCC	Knox RCC	15 9 27	North Haven Ambulance	South Thomaston Ambulance
North Yarmouth	3,575 in 21.2 sq mi	Cumberland Cty RCC	Cumberland Cty RCC	410 352 341	North Yarmouth Fire-Rescue	North Yarmouth Fire-Rescue
Northport	1,519 in 23.8 sq mi	Waldo County RCC	Waldo County RCC	71 69 83	Northport Muni 1st Responders	Belfast FD Ambulance
Norway	5,002 in 45.0 sq mi	Oxford County RCC	Oxford County RCC	198 151 81	PACE Paramedics	PACE Paramedics
Oakfield	734 in 35.25 sq mi	Penobscot RCC	DPS Houlton, Houlton PD	No Data Found	Houlton Fire Dept	Houlton Fire Dept
Oakland	6,228 in 25.7 sq mi	Somerset County RCC	Waterville PD, Delta Amb	1141 1231 1256	Oakland Fire-Rescue	Delta Ambulance
Orland	2,232 in 47.0 sq mi	Hancock County RCC	Bucksport PSC	72 68 129	Bucksport FD Ambulance	Bucksport FD Ambulance
Osborn	67 in 35.2 sq mi	Hancock County RCC	Hancock Cty, MedComm	16 18 16	Aurora FD 1 st Responders	Capital Ambulance
Otisfield	1,765 in 39.9 sq mi	Oxford County RCC	Oxford County RCC	105 106 123	Otisfield FD 1 st Responders	PACE Paramedics

Fire and Emergency Medical Services in Maine

Municipality	Pop/ Cover Area	PSAP	Dispatch	Total FD Calls (2018-20)	EMS Service	Transport Agency
Owls Head	1,577 in 8.9 sq mi	Knox RCC	Knox RCC	No Data No Data 50	Rockland Fire & EMS	Rockland Fire & EMS
Oxford	4,100 in 38.7 sq mi	Oxford County RCC	Oxford County RCC	583 844 840	Oxford Fire- Rescue	Oxford Fire- Rescue
Palermo	1,533 in 40.6 sq mi	Waldo County RCC	Waldo RCC, Delta Amb	Average 50 calls	Palermo Muni 1st Responders	Delta Ambulance
Passadumkeag	373 in 22.9 sq mi	Penobscot RCC	Penobscot RCC	29 12 No Data	Passadumkeag FD 1st Responders	Howland Ambulance
Patten	1,016 in 38.2 sq mi	Penobscot RCC	Penobscot RCC	46 36 43	Patten Ambulance	Patten Ambulance
Pembroke	835 in 27.4 sq mi	Washington County RCC	Washington County RCC	No Data Found	Dennysville Ambulance	Dennysville Ambulance
Penobscot	1,267 in 39.9 sq mi	Hancock County RCC	Hancock County RCC	51 No Data No Data	Peninsula Amb Corps	Peninsula Amb Corps
Perry	883 in 29.3 sq mi	Washington County RCC	Washington County RCC	30 No Data No Data	Downeast EMS	Downeast EMS
Peru	1,537 in 46.7 sq mi	Oxford County RCC	Oxford County RCC	107 88 96	Med-Care Ambulance	Med-Care Ambulance
Phillips	1,027 in 50.8 sq mi	Franklin County RCC	Franklin County RCC	299 No Data No Data	NorthStar EMS	NorthStar EMS
Phippsburg	2,210 in 25.6 sq mi	Sagadahoc County RCC	Sagadahoc County RCC	62 85 94	Phippsburg Vol Amb	Phippsburg Vol Amb
Pittsfield	4,199 in 48.2 sq mi	Somerset County RCC	Somerset County RCC	253 240 284	Northern Light-SVH	Northern Light-SVH
Pittston	2,660 in 32.2 sq mi	Lincoln County RCC	CMRCC	120 No Data 115	Gardiner Fire & Ambulance	Gardiner Fire & Ambulance
Pleasant Point		Washington County RCC	Washington County RCC	No Data Found	Pleasant Point Ambulance	Pleasant Point Ambulance
Pleasant Ridge Plantation	93 in 22.0 sq mi	Somerset County RCC	Somerset County RCC	No Data Found	Upper Kennebec Valley Amb	Upper Kennebec Valley Amb
Plymouth	1,374 in 29.7 sq mi	Penobscot RCC	Penobscot RCC	170 215 178	Plymouth FD 1 st Responders	Northern Light-SVH
Portage Lake	389 in 30.8 sq mi	Penobscot RCC	DPS Houlton	5 9 12	Ashland Ambulance	Ashland Ambulance
Porter Kezar Falls fd	1,482 in 31.5 sq mi	Oxford County RCC	Oxford County RCC	131 40 96	Sacopee Rescue	Sacopee Rescue
Pownal	1,478 in 22.9 sq mi	Cumberland County RCC	Cumberland County RCC	166 120 196	Pownal Fire Dept	Freeport Rescue

Fire and Emergency Medical Services in Maine

Municipality	Pop/ Cover Area	PSAP	Dispatch	Total FD Calls (2018-20)	EMS Service	Transport Agency
Princeton	827 in 36.85 sq mi	Washington County RCC	Wash. Cty, Indian Twp	No Data 30 33	Indian Township Ambulance	Indian Township Ambulance
Prospect	709 in 18.1 sq mi	Waldo County RCC	Waldo County RCC	37 No Data No Data	Stockton Springs Amb	Stockton Springs Amb
Randolph	1,768 in 2.13 sq mi	Lincoln County RCC	Lincoln Cty, CMRCC	114 89 85	Gardiner Fire & Ambulance	Gardiner Fire & Ambulance
Rangeley	1,174 in 41.5 sq mi	Franklin County RCC	Franklin County RCC	214 398 475	NorthStar EMS	NorthStar EMS
Readfield	2,594 in 29.2 sq mi	Somerset County RCC	Winthrop PD	104 106 91	Readfield Rescue	Winthrop Ambulance
Reed Plantation	160 in 59.0 sq mi	Penobscot RCC	Penobscot RCC	No Data Found	East Millinocket Fire Dept	East Millinocket Fire Dept
Richmond ³³	3,403 in 30.4 sq mi	Sagadahoc County RCC	Sagadahoc County RCC	540 568 475	Richmond FD 1 st Responders	Gardiner Fire & Ambulance
Robbinston	570 in 28.2 sq mi	Washington County RCC	Washington County RCC	No Data Found	Calais Fire & Ambulance	Calais Fire & Ambulance
Rockport	3,328 in 21.6 sq mi	Knox RCC	Knox RCC	232 226 208	Northeast Mobile Health	Northeast Mobile Health
Rome	1,008 in 25.4 sq mi	Somerset County RCC	Waterville PD, Delta Amb	80 52 79	Rome Muni Rescue	Delta Ambulance
Sabbattus	4,862 in 25.7 sq mi	Androscoggin CSO	Androscoggin CSO, United Amb	565 542 630	Sabbattus FD 1 st Responders	United Ambulance
Sangerville	1,334 in 38.4 sq mi	Piscataquis CSO	Piscataquis CSO	53 78 No Data	Mayo Regional EMS	Mayo Regional EMS
Searsmont	1,390 in 37.7 sq mi	Waldo County RCC	Waldo County RCC	67 79 84	Searsmont Rescue	Searsmont Rescue
Searsport	2,612 in 28.7 sq mi	Waldo County RCC	Waldo County RCC	No Data 149 No Data	Searsport Ambulance	Searsport Ambulance
Sebago	1,723 in 32.8 sq mi	Cumberland County RCC	Cumberland County RCC	176 290 321	Sebago Muni EMS	Sebago Muni EMS
Sebec	627 in 32.8 sq mi	Piscataquis CSO	Piscataquis CSO	No Data Found	Mayo EMS & Three Rivers Ambulance	Mayo EMS & Three Rivers Ambulance
Seboeis Plantation	35 in 40.0 sq mi	Penobscot RCC	Penobscot RCC	2 6 No Data	Seboeis Plantation FD	Howland FD
Sedgewick	1,200 in 27.0 sq mi	Hancock County RCC	Hancock County RCC	70 76 206	Peninsula Amb Corps	Peninsula Amb Corps

³³ 2018 jump due to adding BLS First Responder Service

Fire and Emergency Medical Services in Maine

Municipality	Pop/ Cover Area	PSAP	Dispatch	Total FD Calls (2018-20)	EMS Service	Transport Agency
Shapleigh	2,683 in 38.8 sq mi	Sanford RCC	Sanford RCC	110 120 159	Shapleigh Muni Rescue	Shapleigh Muni Rescue
Sherman	842 in 40.0 sq mi	Penobscot RCC	Penobscot RCC	No Data Found	Patten Ambulance	Patten Ambulance
Sidney	4,201 in 42.2 sq mi	Somerset County RCC	Waterville PD, Delta Amb	180 178 No Data	Sidney Muni Rescue	Delta Ambulance
Smithfield	1,029 in 19.9 sq mi	Somerset County RCC	Somerset Cty, Delta Amb	121 148 175	Smithfield Fire-Rescue	Delta Ambulance
Solon	1,048 in 39.7 sq mi	Somerset County RCC	Somerset County RCC	No Data 89 55	Redington- Fairview EMS	Redington- Fairview EMS
Somerville	545 in 21.9 sq mi	Lincoln County RCC	Lincoln Cty, Delta Amb	92 79 123	Delta Ambulance	Delta Ambulance
Sorrento	275 in 4.0 sq mi	Hancock County RCC	Hancock County RCC	102 106 No Data	Sorrento FD 1 st Responders	Capital Ambulance
South Berwick	7,260 in 32.1 sq mi	Sanford RCC	Sanford RCC	343 341 382	York Ambulance	York Ambulance
South Bristol	886 in 13.1 sq mi	Lincoln County RCC	Lincoln County RCC	140 100 No Data	South Bristol VFD 1 st Responders	Central LC Ambulance
South Thomaston	1,560 in 11.4 sq mi	Knox RCC	Knox RCC	68 104 180	South Thomaston Ambulance	South Thomaston Ambulance
Southport	602 in 5.4 sq mi	Lincoln County RCC	Lincoln County RCC	No Data 41 No Data	Boothbay Region Amb	Boothbay Region Amb
Southwest Harbor	1,770 in 13.5 sq mi	Hancock County RCC	Southwest Harbor PD	119 131 145	Southwest Harbor Amb	Northeast Harbor Amb
Springfield	409 in 38.5 sq mi	Penobscot RCC	Penobscot RCC	41 100 110	Springfield VFD	Central LC Ambulance
St. Agatha	743 in 29.5 sq mi	Penobscot RCC	Aroostook CSO	13 11 14	Madawaska Ambulance	Madawaska Ambulance
St. Albans	2,001 in 44.8 sq mi	Somerset County RCC	Somerset County RCC	No Data 91 139	Northern Light-SVH	Northern Light-SVH
St. Francis	482 in 29.9 sq mi	Penobscot RCC	Fort Kent PS	21 15 11	Ambulance Service, Inc	Ambulance Service, Inc
St. George	2,589 in 25.0 sq mi	Knox RCC	Knox RCC	108 107 101	St George Ambulance Assoc	St George Ambulance Assoc
Staceyville	396 in 39.5 sq mi	Penobscot RCC	Penobscot RCC	32 36 28	Patten Ambulance	Patten Ambulance
Starks	634 in 31.6 sq mi	Somerset County RCC	Somerset County RCC	42 61 40	AMS Ambulance	AMS Ambulance

Fire and Emergency Medical Services in Maine

Municipality	Pop/ Cover Area	PSAP	Dispatch	Total FD Calls (2018-20)	EMS Service	Transport Agency
Stetson ³⁴	1,200 in 35.0 sq mi	Penobscot RCC	Penobscot RCC	154 29 25	Stetson FD 1st Responders	Northern Light Rescue
Steuben	1,123 in 43.0 sq mi	Washington County RCC	Washington County RCC	No Data 53 49	Petit Manan Ambulance	Petit Manan Ambulance
Stockholm	251 in 34.2 sq mi	Penobscot RCC	Caribou FD, Caribou PD	No Data Found	Stockholm FD 1 st Responders	Caribou Fire Dept
Stockton Springs	1,590 in 19.6 sq mi	Waldo County RCC	Waldo County RCC	No Data No Data 37	Stockton Springs Amb	Stockton Springs Amb
Stoneham	236 in 33.8 sq mi	Oxford County RCC	Oxford County RCC	13 9 No Data	Stoneham Rescue	Stoneham Rescue
Stonington	1,046 in 9.8 sq mi	Hancock County RCC	Hancock County RCC	46 55 204	Memorial Amb Corps	Memorial Amb Corps
Strong	1,212 in 38.4 sq mi	Franklin County RCC	Franklin County RCC	76 79 77	NorthStar EMS	NorthStar EMS
Sullivan	1,245 in 26.7 sq mi	Hancock County RCC	Hancock Cty, Medcomm	194 182 177	Sullivan FD 1 st Responders	Capital Ambulance
Sumner	937 in 44.3 sq mi	Oxford County RCC	Oxford County RCC	46 46 51	Buckfield Rescue	Buckfield Rescue
Surry	1,471 in 37.0 sq mi	Hancock County RCC	Hancock County RCC	No Data Found	Peninsula Ambulance	Peninsula Ambulance
Swans Island	333 in 12.4 sq mi	Hancock County RCC	Hancock County RCC	38 49 42	Swans Island Ambulance	Swans Island Ambulance
Sweden	390 in 28.8 sq mi	Oxford County RCC	Oxford Cty, United Amb	32 26 No Data	United Ambulance	United Ambulance
Temple	528 in 35.5 sq mi	Franklin County RCC	Franklin County RCC	35 41 45	NorthStar EMS	NorthStar EMS
Thomaston	2,779 in 10.9 sq mi	Knox RCC	Knox RCC	68 136 140	Thomaston Ambulance	Thomaston Ambulance
Thorndike	888 in 25.3 sq mi	Waldo County RCC	Waldo County RCC	32 31 No Data	Unity Ambulance	Unity Ambulance
Tremont	1,567 in 16.8 sq mi	Hancock County RCC	Southwest Harbor PD	No Data Found	Southwest Harbor Amb	Northeast Harbor Amb
Trenton	1,487 in 18.2 sq mi	Hancock County RCC	Hancock Cty, Medcomm	122 104 114	Capital Ambulance	Capital Ambulance
Troy	1,029 in 34.9 sq mi	Waldo County RCC	Waldo County RCC	No Data 62 78	Unity Ambulance	Delta Ambulance

³⁴ Stetson is covered by the Levant Fire Department temporarily due to a staffing shortage.

Fire and Emergency Medical Services in Maine

Municipality	Pop/ Cover Area	PSAP	Dispatch	Total FD Calls (2018-20)	EMS Service	Transport Agency
Turner	5,718 in 59.3 sq mi	Androscoggin CSO	Androscoggin CSO	1194 1143 1162	Turner Rescue	Turner Rescue
Union	2,257 in 32.2 sq mi	Knox RCC	Knox RCC	80 81 90	Union Ambulance	Union Ambulance
Unity	2,098 in 39.4 sq mi	Waldo County RCC	Waldo County RCC	149 128 169	Unity Ambulance	Unity Ambulance
Van Buren	2,159 in 33.8 sq mi	Penobscot RCC	Aroostook CSO	58 74 60	Van Buren Ambulance	Van Buren Ambulance
Vanceboro	139 in 20.1 sq mi	Washington County RCC	Washington County RCC	No Data Found	Calais Fire & Ambulance	Calais Fire & Ambulance
Vassalboro	4,336 in 44.3 sq mi	CMRCC	CMRCC, Delta Amb	75 145 174	Delta Ambulance	Delta Ambulance
Veazie	1,917 in 3.0 sq mi	Penobscot RCC	Penobscot RCC	339 424 383	Veazie FD 1 st Responders	Orono FD
Vienna	569 in 24.3 sq mi	CMRCC	Winthrop PD, Franklin Cty	No Data 40 65	Mount Vernon Rescue	NorthStar EMS
Vinalhaven	1,164 in 23.5 sq mi	Knox RCC	Knox RCC	78 107 86	Vinalhaven Rescue	Vinalhaven Rescue
Waldo	761 in 19.3 sq mi	Waldo County RCC	Waldo County RCC	No Data Found	Belfast FD Ambulance	Belfast FD Ambulance
Waldoboro	5,040 in 71.5 sq mi	Lincoln County RCC	Lincoln County RCC	226 215 300	Waldoboro EMS	Waldoboro EMS
Wales	1,611 in 15.9 sq mi	Androscoggin CSO	Androscoggin CSO, United Amb	293 216 214	Wales Muni Rescue	United Ambulance
Waltham	353 in 29.7 sq mi	Hancock County RCC	Hancock Cty, MedComm	No Data Found	Waltham VFD 1 st Responders	Capital Ambulance
Warren	4,748 in 46.5 sq mi	Knox RCC	Knox RCC	117 108 113	Warren Muni Rescue	Warren Muni Rescue
Washburn	1,678 in 34.2 sq mi	Penobscot RCC	DPS Houlton, Presque Isle or Caribou FD	62 74 73	Presque Isle & Caribou FD	Presque Isle & Caribou FD
Washington	1,525 in 38.0 sq mi	Knox RCC	Knox RCC	54 62 80	Union Ambulance	Union Ambulance
Waterford	1,549 in 50.2 sq mi	Oxford County RCC	Oxford County RCC	90 No Data No Data	Stoneham Rescue	Stoneham Rescue
Wayne	1,187 in 19.3 sq mi	Somerset County RCC	Winthrop PD	127 99 105	Winthrop Ambulance	Winthrop Ambulance
Weld	419 in 59.5 sq mi	Franklin County RCC	Franklin County RCC	No Data Found	Weld Fire-Rescue	NorthStar EMS

Fire and Emergency Medical Services in Maine

Municipality	Pop/ Cover Area	PSAP	Dispatch	Total FD Calls (2018-20)	EMS Service	Transport Agency
Wellington	258 in 39.9 sq mi	Piscataquis CSO	Piscataquis CSO, Somerset Cty	No Data Found	Harmony Regional Amb	Harmony Regional Amb
Wesley	97 in 49.9 sq mi	Washington County RCC	Washington County RCC	No Data Found	Alexander VFD 1st Responders	Downeast EMS
West Bath	1,872 in 11.8 sq mi	Sagadahoc County RCC	Sagadahoc County RCC	139 35 91	West Bath Fire-Rescue	Bath Fire-Rescue
West Forks Plantation	60 in 48.9 sq mi	Somerset County RCC	Somerset County RCC	No Data 28 42	Upper Kennebec Valley Amb	Upper Kennebec Valley Amb
West Gardiner	3,468 in 24.6 sq mi	Lincoln County RCC	Lincoln Cty, CMRCC	No Data 103 139	Gardiner Fire & Ambulance	Gardiner Fire & Ambulance
West Paris	1,807 in 24.2 sq mi	Oxford County RCC	Oxford County RCC	100 No Data 173	PACE Ambulance	PACE Ambulance
Westport Island	713 in 8.8 sq mi	Lincoln County RCC	Lincoln County RCC	93 88 91	Westport FD 1st Responder	Wiscasset Ambulance
Whitefield	2,284 in 46.8 sq mi	Lincoln County RCC	Lincoln Cty, Delta Amb	97 72 87	Whitefield Muni Rescue	Delta Ambulance
Whiting	484 in 46.7 sq mi	Washington County RCC	Washington County RCC	No Data Found	Downeast EMS Machias Amb	Downeast EMS Machias Amb
Wilton	4,112 in 41.3 sq mi	Franklin County RCC	Franklin County RCC	203 206 231	NorthStar EMS	NorthStar EMS
Windsor	2,570 in 34.7 sq mi	CMRCC	CMRCC, Delta Amb	95 101 121	Windsor Fire-Rescue	Delta Ambulance
Winter Harbor	518 in 14.4 sq mi	Hancock County RCC	Hancock County RCC	No Data 299 No Data	Schoodic EMS	Schoodic EMS
Winterport	3,752 in 35.5 sq mi	Waldo County RCC	Waldo County RCC	68 106 109	Winterport Ambulance	Winterport Ambulance
Winthrop	6,081 in 31.2 sq mi	Somerset County RCC	Winthrop PD	165 183 193	Winthrop Ambulance	Winthrop Ambulance
Wiscasset	3,708 in 24.6 sq mi	Lincoln County RCC	Lincoln County RCC	136 154 196	Wiscasset Ambulance	Wiscasset Ambulance
Woodstock	1,274 in 45.7 sq mi	Oxford County RCC	Oxford County RCC	220 220 No Data	PACE Ambulance	PACE Ambulance
Woolwich	3,065 in 35.1 sq mi	Sagadahoc County RCC	Sagadahoc County RCC	152 164 187	Woolwich EMS	Woolwich EMS

Towns with No Fire Department

Municipality	Pop 07-09	Fire Service Provider	Transport Agency
Abbot	676 in 34.5 sq mi	Guilford FD	Mayo Regional EMS
Amherst	230 in 39.3 sq mi	Aurora FD	Capital Ambulance
Amity	220 in 41.7 sq mi	Houlton FD	Houlton Fire Dept
Avon	481 in 41.4 sq mi	Phillips FD	NorthStar EMS
Beals	508 in 5.6 sq mi	Joint with Jonesport	Moosabec Ambulance
Beaver Cove	116 in 31.8 sq mi	Joint with Greenville FD	CA Dean Ambulance
Benton	2,732 in 28.4 sq mi	Fairfield FD	Delta Ambulance
Blaine	726 in 18.6 sq mi	Mars Hill FD	Crown Ambulance
Bowerbank	115 in 41.9 sq mi	Dover- Foxcroft FD	Mayo Regional EMS
Brighton Plantation	68 in 39.0 sq mi	Athens FD	Redington- Fairview EMS
Byron	144 in 51.8 sq mi	Mexico FD	Med-Care Ambulance
Caratunk	69 in 52.3 sq mi	Bingham FD	Upper Kennebec Valley Amb
Carroll Plantation	146 in 43.9 sq mi	Springfield FD	East Millinocket FD
Castle Hill	416 in 35.7 sq mi	Joint with Mapleton & Chapman	Presque Isle FD
Caswell	306 in 41.3 sq mi	Limestone FD	Limestone VFD First Responders
Chapman	464 in 38.4 sq mi	Joint with Mapleton & Castle Hill	Presque Isle FD
Chester	543 in 45.8 sq mi	Lincoln FD	East Millinocket FD
Clifton	926 in 34.5 sq mi	Eddington FD	Capital Ambulance
Cooper	152 in 30.7 sq mi	Alexander FD	AlexanderVFD 1 st Responders

Fire and Emergency Medical Services in Maine

Municipality	Pop 07-09	Fire Service Provider	Transport Agency
Coplin Plantation	135 in 33.1 sq mi	Eustis FD	NorthStar EMS
Cranberry Isles	141 in 3.2 sq mi	Islesford FD	Northeast Harbor Amb
Crawford	104 in 34.5 sq mi	Alexander FD	Alexander VFD First Responders
Crystal	269 in 40.4 sq mi	Patten FD Island Falls FD	Patten Ambulance
Cyr Plantation	110 in 99.3 sq mi	Van Buren FD	Van Buren Ambulance
Dallas Plantation	293 in 39.0 sq mi	Rangeley FD	NorthStar EMS
Dennistown Plantation	29 in 38.8 sq mi	Jackman- Moose River FD	Jackman Health Center
Drew Plantation	55 in 38.0 sq mi	Reed Plantation FD	Calais Fire & Ambulance
Dyer Brook	207 in 38.5 sq mi	Oakfield FD Island Falls FD	Houlton Fire Dept
Edinburg	127 in 35.0 sq mi	Howland FD	Howland FD
Embden	939 in 39.6 sq mi	Anson FD	AMS Ambulance
Enfield	1,544 in 27.7 sq mi	Howland FD	East Millinocket FD
Exeter	1,080 in 38.6 sq mi	Corinna FD	Mayo Regional EMS
Garfield Plantation	81 in 38.3 sq mi	Ashland FD	Ashland Ambulance
Glenwood Plantation	3 in 38.1 sq mi	Haynesville FD	Calais Fire & Ambulance
Great Pond	56 in 37.8 sq mi	Aurora FD	Aurora FD 1 st Responders
Hamlin	206 in 23.3 sq mi	Van Buren FD	Van Buren Ambulance
Hammond	110 in 39.1 sq mi	Houlton FD	Houlton Fire Dept
Hanover	238 in 7.0 sq mi	Rumford FD	Med-Care Ambulance

Fire and Emergency Medical Services in Maine

Municipality	Pop 07-09	Fire Service Provider	Transport Agency
Hartford	1,185 in 43.9 sq mi	Buckfield FD Canton FD Turner FD	Buckfield RS Turner Rescue
Hebron	1,414 in 22.4 sq mi	Paris FD	PACE Paramedics
Hersey	82 in 39.7 sq mi	Patten FD	Patten Ambulance
Kingsbury Plantation	8 in 44.1 sq mi	Guildford FD	Mayo Regional EMS
Knox	806 in 28.9 sq mi	Brooks FD, Freedom FD, Thorndike FD	Brooks Ambulance
Lakeview Plantation	40 in 41.5 sq mi	Brownsville FD & Milo FD	Three Rivers Ambulance
Lakeville	60 60 60	Springfield FD	East Millinocket FD
Ludlow	386 in 22.0 sq mi	Houlton FD	Houlton Fire Dept
Macwahoc Plantation	73 in 29.4 sq mi	Kingman FD	East Millinocket FD
Maxfield	96 in 18.9 sq mi	Howland FD	Howland FD
Medford	245 in 42.3 sq mi	Milo FD	Three Rivers Ambulance
Mercer	664 in 26.7 sq mi	Norridgewock FD	Redington- Fairview EMS
Merrill	254 in 37.3 sq mi	Oakfield FD	Houlton Fire Dept
Moro Plantation	38 in 35.4 sq mi	Patten FD	Patten Ambulance
Moscow	516 in 45.9 sq mi	Bingham FD	Upper Kennebec Valley Amb
Nashville Plantation	43 in 35.2 sq mi	Portage Lake & Ashland FD	Ashland Ambulance
New Canada	315 in 35.8 sq mi	Fort Kent FD	Ambulance Service, Inc
New Limerick	498 in 18.4 sq mi	Houlton FD	Houlton Fire Dept
New Sweden	602 in 34.6 sq mi	Caribou FD	Caribou Fire Dept

Fire and Emergency Medical Services in Maine

Municipality	Pop 07-09	Fire Service Provider	Transport Agency
Northfield	140 in 43.6 sq mi	Machias FD	Machias Ambulance
Orient	141 in 35.5 sq mi	Danforth FD	Calais Fire & Ambulance
Otis	660 in 24.8 sq mi	Mariaville FD	Capital Ambulance
Palmyra	2,044 in 40.2 sq mi	Hartland FD, St. Albans FD Pittsfield FD, Newport FD	Northern Light-SVH
Parkman	799 in 45.2 sq mi	Guilford FD	Mayo Regional EMS
Parsonsfield	1,908 in 58.9 sq mi	Kezar Falls FD Limerick FD Newfield FD	Sacopee Rescue
Perham	366 in 36.5 sq mi	Washburn FD	Caribou Fire Dept
Rangeley Plantation	181 in 40.7 sq mi	Rangeley FD	NorthStar EMS
Ripley	488 in 24.6 sq mi	Dexter FD	Mayo Regional EMS
Roque Bluffs	301 in 10.4 sq mi	Jonesboro FD	Machias Ambulance
Roxbury	368 in 42.9 sq mi	Gilead FD	Med-Care Ambulance
Saint John Plantation	267 in 50.3 sq mi	Fort Kent FD	Ambulance Service, Inc
Sandy River Plantation	88 in 34.1 sq mi	Rangeley FD	NorthStar EMS
Shirley	231 in 53.3 sq mi	Greenville FD	CA Dean Ambulance
Smyrna	437 in 35.1 sq mi	Oakfield FD	Houlton Fire Dept
Stow	375 in 24.2 sq mi	Saco Valley FD	Fryeburg Rescue
Swanville	1,388 in 19.7 sq mi	Belfast FD	Belfast FD Ambulance
Talmadge	64 in 37.8 sq mi	Indian Township FD	Indian Township FD
The Forks Plantation	34 in 39.6 sq mi	West Forks FD	Upper Kennebec Valley Amb

Fire and Emergency Medical Services in Maine

Municipality	Pop 07-09	Fire Service Provider	Transport Agency
Topsfield	236 in 50.1 sq mi	Princeton FD	Calais Fire & Ambulance
Upton	113 in 39.5 sq mi	Errol NH FD	Errol Rescue, Colebrook FD
Verona Island	544 in 6.2 sq mi	Bucksport FD	Bucksport Ambulance
Wade	283 in 36.1 sq mi	Washburn FD	Presque Isle & Caribou FD
Waite	97 in 44.0 sq mi	Indian Township FD	Indian Township FD
Wallagrass	541 in 40.1 sq mi	Fort Kent (n) Eagle Lake (s)	Ambulance Service, Inc
Webster Plantation	85 in 36.6 sq mi	Lee FD	East Millinocket FD
Westfield	548 in 40.2 sq mi	Mars Hill FD	Crown Ambulance
Westmanland	62 in 35.6 sq mi	North Lakes FD	Caribou Fire Dept
Weston	228 in 30.6 sq mi	Danforth FD	Calais Fire & Ambulance
Whitneyville	220 in 14.9 sq mi	Machias FD	Machias Ambulance
Willimantic	141 in 43.2 sq mi	Monson FD	Mayo Regional EMS
Winn	406 in 43.7 sq mi	Mattawamkeag FD	Mattawamkeag Rescue
Winterville Plantation	209 in 35.6 sq mi	Eagle Lake FD	Ambulance Service, Inc
Woodland	1,213 in 35.2 sq mi	Caribou FD	Caribou Fire Dept
Woodville	237 in 42.7 sq mi	E. Millinocket FD	E Millinocket FD

Townships

A township is an unorganized and unincorporated territory. Maine has 422 unorganized territories in nine of their 16 counties. All told, these unorganized townships cover half the State and less than 1% of the population. Providing fire and ambulance service to these areas is difficult due to their remoteness.

Each county is responsible for providing fire and ambulance service to these unorganized territories. This is usually done by contracting with various municipal fire departments and ambulance service providers. For example, NorthStar EMS provides coverage for all the unorganized territories in Franklin County and the northern townships of Oxford County. Ashland Ambulance for most of the unorganized territories in Aroostook County. Jackman Health Center provides coverage for many of the unorganized territories in the northern part of Somerset County, CA Dean provides ambulance service to the areas covered by the Rockwood Fire Department as they have a signed transport agreement with them. However, CA Dean is not contracted by Somerset County to provide ambulance service. If CA Dean shows up but there is no transport, no bill is generated for sending the ambulance for the costs of getting the ambulance there.

Note: Several of the townships listed under Jackman-Moose River Fire Department are not contracted by Somerset County - they are the nearest fire department. Cell phone reception in these townships is not good so one may have to drive to the fire department to report a fire. When a township is far enough away from a fire department, the buildings or vehicles on fire are total losses. The best a fire department can do is to prevent the fire from spreading.

Township	Dispatch	Fire Dept Provider	EMS Agency	Transport Agency
Adamstown	Franklin County RCC	Rangeley FD	NorthStar EMS	NorthStar EMS
Albany	Oxford County RCC	Bethel FD Waterford FD Stoneham FD	Bethel Rescue, Stoneham RS	Bethel Rescue, Stoneham RS
Alder Brook	Somerset County RCC	Jackman Moose River FD	Jackman Health Center	Jackman Health Center
Alder Stream	Franklin County RCC	Eustis FD	NorthStar EMS	NorthStar EMS
Andover North Surplus	Oxford County RCC	Andover Fire-Rescue	Andover Fire-Rescue	Med-Care Ambulance
Andover West Surplus	Oxford County RCC	Andover Fire-Rescue	Andover Fire-Rescue	Med-Care Ambulance
Appleton	Somerset County RCC	Jackman Moose River FD	Jackman Health Center	Jackman Health Center
Argyle	Penobscot RCC	Alton FD	Old Town Fire-Rescue	Old Town Fire-Rescue
Atkinson	Piscataquis County RCC	Dover-Foxcroft FD	Mayo Regional EMS	Mayo Regional EMS
Attean	Somerset County RCC	Jackman Moose River FD	Jackman Health Center	Jackman Health Center
Bald Mountain T2 R3	Somerset County RCC	Bingham FD	UKVAS	UKVAS
Bald Mountain T4 R3	Somerset County RCC	Jackman Moose River FD	Jackman Health Center	Jackman Health Center
Bancroft	DPS Houlton (f) Washington (a)	Reed Plantation FD	Calais Fire & Ambulance	Calais Fire & Ambulance
Barnard	Piscataquis County RCC	Sebec FD	Mayo Regional EMS	Mayo Regional EMS
Batchelders Grant	Oxford County RCC	Bethel FD	Bethel Rescue	Bethel Rescue

Fire and Emergency Medical Services in Maine

Township	Dispatch	Fire Dept Provider	EMS Agency	Transport Agency
Benedicta	Penobscot RCC	Sherman FD	Patten Ambulance	Patten Ambulance
Berry	Washington County RCC	Dennysville FD	Dennysville FD Amb	Dennysville FD Amb
Big Lake	Indian Twp (f) Wash. Cty (a)	Indian Twp FD	Downeast EMS	Downeast EMS
Big Moose	Piscataquis County RCC	Greenville FD	CA Dean Ambulance	CA Dean Ambulance
Big W	Somerset County RCC	Rockwood Fire-Rescue	Rockwood Fire-Rescue	CA Dean Ambulance
Bigelow	Franklin County RCC	Eustis FD	NorthStar EMS	NorthStar EMS
Blake Gore	Somerset County RCC	Jackman Moose River FD	Jackman Health Center	Jackman Health Center
Blanchard	Piscataquis County RCC	Monson FD	Mayo Regional EMS	Mayo Regional EMS
Bowdoin College Grant East	Piscataquis County RCC	Maine Forest Service	Three Rivers Ambulance	Three Rivers Ambulance
Bowdoin College Grant West	Piscataquis County RCC	Maine Forest Service	CA Dean Ambulance	CA Dean Ambulance
Bowmantown	Franklin County RCC	Rangeley FD	NorthStar EMS	NorthStar EMS
Bradstreet	Somerset County RCC	Jackman Moose River FD	Jackman Health Center	Jackman Health Center
Brassua	Somerset County RCC	Rockwood Fire-Rescue	Rockwood Fire-Rescue	CA Dean Ambulance
Brookton	Washington County RCC	Danforth FD	Calais Fire & Ambulance	Calais Fire & Ambulance
C-Surplus	Oxford County RCC	Andover FD	MedCare Ambulance	MedCare Ambulance
Carrying Place	Somerset County RCC	Pleasant Ridge FD	UKVAS	UKVAS
Carrying Place Town	Somerset (f) Franklin (a)	New Portland FD	NorthStar EMS	NorthStar EMS
Cary	Houlton PD	Houlton Fire Dept	Houlton Fire Dept	Houlton Fire Dept
Cathance	Washington County RCC	Dennysville FD	Dennysville FD Amb	Dennysville FD Amb
Cedar Lake	Penobscot RCC	Millinocket FD	Millinocket FD	Millinocket FD
Centerville	Washington County RCC	Jonesboro FD	Pleasant River Ambulance	Pleasant River Ambulance
Chain of Ponds	Franklin County RCC	Eustis FD	NorthStar EMS	NorthStar EMS
Chase Stream	Somerset County RCC	West Forks FD	UKVAS	UKVAS
Chesuncook	Piscataquis County RCC	Maine Forest Service	CA Dean Ambulance	CA Dean Ambulance
Clayton Lake	Maine Forest (f) DPS Houlton (a)	Maine Forest Service	Ashland Ambulance	Ashland Ambulance
Coburn Gore	Franklin County RCC	Eustis FD	NorthStar EMS	NorthStar EMS
Codyville	Washington County RCC	Princeton FD	Downeast EMS	Downeast EMS
Concord	Somerset County RCC	Bingham FD	UKVAS	UKVAS
Connor	Caribou FD	Caribou FD	Caribou Fire Dept	Caribou Fire Dept

Fire and Emergency Medical Services in Maine

Township	Dispatch	Fire Dept Provider	EMS Agency	Transport Agency
Cove Point	Piscataquis County RCC	Greenville FD	CA Dean Ambulance	CA Dean Ambulance
Criehaven	Maine Forest (f) CMRCC (a)	Maine Forest Service	Maine Marine Patrol	Maine Marine Patrol
Cross Lake	Aroostook cs (f) Fort Kent PS (a)	North Lakes Fire & Rescue	Ambulance Service Inc	Ambulance Service Inc
Davis	Franklin County RCC	Rangeley FD	NorthStar EMS	NorthStar EMS
Day Block	Washington County RCC	Wesley FD	Downeast EMS	Downeast EMS
Days Academy Grant	Piscataquis County RCC	Maine Forest Service	CA Dean Ambulance	CA Dean Ambulance
Dead River	Somerset (f) Franklin (a)	New Portland FD	NorthStar EMS	NorthStar EMS
Devereaux	Washington County RCC	Beddington FD	Pleasant River Ambulance	Pleasant River Ambulance
Dudley	DPS Houlton (f) TAMC (a)	Oakfield FD	Crown Ambulance	Crown Ambulance
Dyer	Indian Twp (f) Wash. Cty (a)	Indian Township FD	Downeast EMS	Downeast EMS
E	Aroostook cs (f) TAMC (a)	Mars Hill FD	Crown Ambulance	Crown Ambulance
Eagle Lake	Piscataquis County RCC	Eagle Lake FD	Ambulance Service Inc	Ambulance Service Inc
East Middlesex Canal Grant	Piscataquis County RCC	Maine Forest Service	CA Dean Ambulance	CA Dean Ambulance
East Moxie	Somerset County RCC	West Forks FD	UKVAS	UKVAS
Ebeeme	Piscataquis County RCC	Milo FD	Three Rivers Ambulance	Three Rivers Ambulance
Edmunds	Washington County RCC	Dennysville FD Whiting FD	Dennysville FD Ambulance	Dennysville FD Ambulance
Elliottsville	Piscataquis County RCC	Monson FD	Mayo Regional EMS	Mayo Regional EMS
Flagstaff	Somerset (f) Franklin (a)	New Portland FD	NorthStar EMS	NorthStar EMS
Fletchers Landing	Ellsworth PD (f) MedComm (a)	Ellsworth FD	??	Capital Ambulance
Forest	Washington County RCC	Danforth FD	Calais Fire & Ambulance	Calais Fire & Ambulance
Forest City	Washington County RCC	Danforth FD	Calais Fire & Ambulance	Calais Fire & Ambulance
Forkstown	Maine Forest (f) Washington (a)	Maine Forest Service	Calais Fire & Ambulance	Calais Fire & Ambulance
Forsyth	Somerset County RCC	Jackman Moose River FD	Jackman Health Center	Jackman Health Center
Fowler	Indian Twp (f) Wash. Cty (a)	Indian Township FD	Downeast EMS	Downeast EMS
Freeman	Franklin County RCC	Kingfield FD (n) Strong FD (s)	NorthStar EMS	NorthStar EMS
Frenchtown	Piscataquis County RCC	Greenville FD	CA Dean Ambulance	CA Dean Ambulance
Gorham Gore	Franklin County RCC	Eustis FD	NorthStar EMS	NorthStar EMS
Grafton	Oxford County RCC	Newry FD	Bethel Rescue	Bethel Rescue
Grand Falls	Penobscot RCC	Burlington FD	Central LC Ambulance	Central LC Ambulance

Fire and Emergency Medical Services in Maine

Township	Dispatch	Fire Dept Provider	EMS Agency	Transport Agency
Greenfield	Penobscot RCC	Milford FD	Old Town Fire-Rescue	Old Town Fire-Rescue
Greenlaw Chopping	Indian Twp Washington Cty	Grand Lake Stream & Indian Twp FD	Downeast EMS Indian Twp FD	Downeast EMS Indian Twp FD
Grindstone	Penobscot RCC	East Millinocket FD	E. Millinocket FD	E. Millinocket FD
Hammond	Somerset County RCC	Jackman Moose River FD	Jackman Health Center	Jackman Health Center
Harfords Point	Piscataquis County RCC	Greenville FD	CA Dean Ambulance	CA Dean Ambulance
Herseytown	Penobscot RCC	Stacyville FD	Patten Ambulance	Patten Ambulance
Hibberts Gore	Lincoln Cty (f) Delta (a)	Somerville FD	Delta Ambulance	Delta Ambulance
Hobbstown	Somerset County RCC	Jackman Moose River FD	Jackman Health Center	Jackman Health Center
Holeb	Somerset County RCC	Jackman Moose River FD	Jackman Health Center	Jackman Health Center
Hopkins Academy Grant	Penobscot RCC	Millinocket FD	Millinocket FD	Millinocket FD
Indian Purchase T3, T4	Penobscot RCC	Millinocket FD	Millinocket FD	Millinocket FD
Indian Stream	Somerset County RCC	West Forks FD	UKVAS	UKVAS
Jim Pond	Franklin County RCC	Eustis FD	NorthStar EMS	NorthStar EMS
Johnson Mountain	Somerset County RCC	Jackman Moose River FD	Jackman Health Center	Jackman Health Center
Katahdin Iron Works	Piscataquis County RCC	Milo FD	Three Rivers Ambulance	Three Rivers Ambulance
Kibby	Franklin County RCC	Eustis FD	NorthStar EMS	NorthStar EMS
Kineo	Piscataquis County RCC	Rockwood Fire- Rescue	CA Dean Ambulance	CA Dean Ambulance
King & Bartlett	Franklin County RCC	Eustis FD	NorthStar EMS	NorthStar EMS
Kingman	Penobscot RCC	Kingman FD	Mattawamkeag Rescue	Mattawamkeag Rescue
Kossuth	Washington County RCC	Springfield FD	Downeast EMS	Downeast EMS
Lambert Lake	Washington County RCC	Vanceboro FD	Downeast EMS	Downeast EMS
Lang	Franklin County RCC	Rangeley FD	NorthStar EMS	NorthStar EMS
Lexington	Somerset (f) Franklin (a)	New Portland FD	NorthStar EMS	NorthStar EMS
Lily Bay	Piscataquis County RCC	Greenville FD	Three Rivers Ambulance	Three Rivers Ambulance
Lobster	Piscataquis County RCC	Maine Forest Service	CA Dean Ambulance	CA Dean Ambulance
Long A	Penobscot RCC	Millinocket FD	Millinocket FD	Millinocket FD
Long Pond	Somerset County RCC	Jackman Moose River FD	Jackman Health Center	Jackman Health Center
Lowelltown	Franklin County RCC	Eustis FD	NorthStar EMS	NorthStar EMS
Lower Cupsuptic	Franklin County RCC	Rangeley FD	NorthStar EMS	NorthStar EMS

Copyright © 2010-2021, klingreport.com

Given the time I have put into compiling this document, please do not copy or distribute without my written permission.

Fire and Emergency Medical Services in Maine

Township	Dispatch	Fire Dept Provider	EMS Agency	Transport Agency
Lower Enchanted	Somerset County RCC	West Forks FD	UKVAS	UKVAS
Lynchtown	Franklin County RCC	Rangeley FD	NorthStar EMS	NorthStar EMS
Madawaska Lake	Aroostook cs (f) Caribou FD (a)	North Lakes Fire & Rescue	Caribou Fire Dept	Caribou Fire Dept
Madrid	Franklin County RCC	Phillips FD	NorthStar EMS	NorthStar EMS
Marion	Washington County RCC	Dennysville FD E. Machias FD	Dennysville FD Downeast EMS	Dennysville FD Downeast EMS
Mason	Oxford County RCC	Bethel FD	Bethel Rescue	Bethel Rescue
Massachusetts Gore	Franklin County RCC	Rangeley FD	NorthStar EMS	NorthStar EMS
Mattamiscontis	Penobscot RCC	Howland FD	Central LC Ambulance	Central LC Ambulance
Mayfield	Somerset County RCC	Bingham FD	UKVAS	UKVAS
Merrill Strip	Franklin County RCC	Franklin FD	NorthStar EMS	NorthStar EMS
Milton	Oxford County RCC	Rumford FD Woodstock FD	Medcare Amb PACE Amb	Medcare Amb PACE Amb
Misery	Somerset County RCC	Rockwood Fire-Rescue	Rockwood Fire-Rescue	CA Dean Ambulance
Misery Gore	Somerset County RCC	Rockwood Fire-Rescue	Rockwood Fire-Rescue	CA Dean Ambulance
Molunkus	Penobscot RCC	Medway FD	E. Millinocket FD	E. Millinocket FD
Moosehead Junction	Piscataquis County RCC	Greenville FD	Three Rivers Ambulance	Three Rivers Ambulance
Mount Abram	Franklin County RCC	Kingfield FD	NorthStar EMS	NorthStar EMS
Moxie Gore	Somerset County RCC	West Forks FD	UKVAS	UKVAS
Nesourdnahunk	Penobscot RCC	Maine Forest Service	Millinocket FD	Millinocket FD
North of Weld	Franklin County RCC	Weld FD	NorthStar EMS	NorthStar EMS
North Yarmouth Academy Grant	Penobscot RCC	Maine Forest Service	Patten Ambulance	Patten Ambulance
Northeast Carry	Piscataquis (f) MedComm (a)	??	CA Dean Ambulance	CA Dean Ambulance
Oqiton	Hancock County RCC	Burlington FD	Burlington FD	Capital Ambulance
Orneville	Piscataquis County RCC	Milo FD	Three Rivers Ambulance	Three Rivers Ambulance
Oxbow	Oxford County RCC	Rangeley FD	NorthStar EMS	NorthStar EMS
Oxbow North	DPS Houlton	Masardis FD	Ashland Ambulance	Ashland Ambulance
Parkertown	Franklin County RCC	Rangeley FD	NorthStar EMS	NorthStar EMS
Parlin Pond	Somerset County RCC	Jackman Moose River FD	Jackman Health Center	Jackman Health Center
Parmanchenee	Franklin County RCC	Rangeley FD	NorthStar EMS	NorthStar EMS
Perkins	Franklin County RCC	Weld FD	NorthStar EMS	NorthStar EMS

Fire and Emergency Medical Services in Maine

Township	Dispatch	Fire Dept Provider	EMS Agency	Transport Agency
Pierce Pond	Somerset County RCC	New Portland fd	NorthStar EMS	NorthStar EMS
Pittston Academy Grant	Somerset County RCC	Rockwood Fire-Rescue	Rockwood Fire-Rescue	CA Dean Ambulance
Plymouth	Somerset County RCC	Rockwood Fire-Rescue	Rockwood Fire-Rescue	CA Dean Ambulance
Prentiss T4 R4	Somerset County RCC	Jackman Moose River FD	Jackman Health Center	Jackman Health Center
Prentiss T7 R3	Penobscot RCC	Kingman FD	Mattawamkeag Rescue	Mattawamkeag Rescue
Pukakon	Penobscot RCC	Springfield FD	Central LC Ambulance	Central LC Ambulance
Redington	Franklin County RCC	Rangeley FD	NorthStar EMS	NorthStar EMS
Richardsontown	Oxford County RCC	Rangeley FD	NorthStar EMS	NorthStar EMS
Riley	Oxford County RCC	Newry FD	Bethel Rescue	Bethel Rescue
Rockwood Strip I & II	Somerset County RCC	Rockwood Fire-Rescue	Rockwood Fire-Rescue	CA Dean Ambulance
Saint Croix	DPS Houlton	Masardis FD	Ashland Ambulance	Ashland Ambulance
Saint John	Somerset County RCC	Fort Kent FD	Ambulance Service, Inc	Ambulance Service, Inc
Salem	Franklin County RCC	Salem FD	NorthStar EMS	NorthStar EMS
Sandbar Tract	Somerset County RCC	Rockwood Fire-Rescue	Rockwood Fire-Rescue	CA Dean Ambulance
Sandwich Acad. Grant	Somerset County RCC	Rockwood Fire-Rescue	Rockwood Fire-Rescue	CA Dean Ambulance
Sandy Bay	Somerset County RCC	Jackman Moose River FD	Jackman Health Center	Jackman Health Center
Sapling	Somerset County RCC	Rockwood Fire-Rescue	Rockwood Fire-Rescue	CA Dean Ambulance
Scopan	Presque Isle (f) DPS Houlton (a)	Mapleton FD	Ashland Ambulance	Ashland Ambulance
Seven Ponds	Franklin County RCC	Rangeley FD	NorthStar EMS	NorthStar EMS
Silver Ridge	Penobscot RCC	Sherman FD	Patten Ambulance	Patten Ambulance
Sinclair	Aroostook cs (f) Fort Kent PS (a)	North Lakes Fire & Rescue	Ambulance Service Inc	Ambulance Service Inc
Skinner	Franklin County RCC	Eustis FD	NorthStar EMS	NorthStar EMS
Soldiertown	Penobscot RCC	Stacyville FD	Patten Ambulance	Patten Ambulance
Spencer	Somerset County RCC	West Forks FD	UKVAS	UKVAS
Spencer Bay	Piscataquis County RCC	??	CA Dean Ambulance	CA Dean Ambulance
Spring Lake	Somerset (f) Franklin (a)	New Portland FD	NorthStar EMS	NorthStar EMS
Squaretown	Somerset County RCC	West Forks FD	UKVAS	UKVAS
Stetsontown	Franklin County RCC	Rangeley FD	NorthStar EMS	NorthStar EMS
Summit	Maine Forest (f) Penobscot (a)	Maine Forest Service	Old Town Fire-Rescue	Old Town Fire-Rescue

Fire and Emergency Medical Services in Maine

Township	Dispatch	Fire Dept Provider	EMS Agency	Transport Agency
Taunton & Raynam Grant	Somerset County RCC	Rockwood Fire-Rescue	Rockwood Fire-Rescue	CA Dean Ambulance
Thorndike	Somerset County RCC	Jackman Moose River FD	Jackman Health Center	Jackman Health Center
Tim Pond	Franklin County RCC	Eustis FD	NorthStar EMS	NorthStar EMS
Tomhegan	Somerset County RCC	Rockwood Fire-Rescue	Rockwood Fire-Rescue	CA Dean Ambulance
Township C	Oxford County RCC	Rangeley FD	Medcare Ambulance	Medcare Ambulance
Township D	Franklin County RCC	Rangeley FD	NorthStar EMS	NorthStar EMS
Township E	Franklin County RCC	Rangeley FD	NorthStar EMS	NorthStar EMS
Trescott	Washington County RCC	Lubec FD Whiting FD	Downeast EMS	Downeast EMS
Unity	Waldo County RCC	Unity FD	Unity Ambulance	Unity Ambulance
Upper Cupsuptic	Franklin County RCC	Rangeley FD	NorthStar EMS	NorthStar EMS
Upper Enchanted	Somerset County RCC	Jackman Moose River FD	Jackman Health Center	Jackman Health Center
Upper Molunkus	Maine Forest (f) Penobscot (a)	Maine Forest Service	Patten Ambulance	Patten Ambulance
Washington	Franklin County RCC	Wilton FD	NorthStar EMS	NorthStar EMS
Webbertown	DPS Houlton (f) TAMC (a)	??	Crown Ambulance	Crown Ambulance
West Middlesex Canal Grant	Somerset County RCC	Rockwood Fire-Rescue	Rockwood Fire-Rescue	CA Dean Ambulance
Williamsburg	Piscataquis County RCC	Brownville FD	Three Rivers Ambulance	Three Rivers Ambulance
Wyman	Franklin County RCC	Eustis FD	NorthStar EMS	NorthStar EMS
T8 R4 NBPP	Washington County RCC	Danforth FD	Calais Fire & Ambulance	Calais Fire & Ambulance
T8 R3 NBPP	Washington County RCC	Danforth FD	Calais Fire & Ambulance	Calais Fire & Ambulance

The following townships I could not determine who they get for fire and ambulance services:

- Aroostook County: Big Twenty and Trout Brook.
- Franklin County: Beattie
- Piscataquis County: Moosehead Lake, Mount Katahdin, Rainbow, Shawtown, Soper Mountain.
- Somerset County: Big Six, Big Ten, Bowtown, Comstock, Dole Brook, Elm Stream, Little W, Russell Pond, and Seboomook.

The reason may be that they have no full-time or part-time residents and if that is true, the county will not contract with any town to provide fire and ambulance services to these townships.

Appendix A - EMS and Fire Emergency Calls across New England

Using information from the State Fire Marshal Office Annual Reports for Vermont, Maine, and Massachusetts; and NFIRS for Connecticut and New Hampshire, we can look at the number of municipal fire and EMS calls to determine if any trends can be observed. Since all the data (including that in the FMO Annual Report) is taken from NFIRS, it is dependent on the number of fire departments entering their data into the system and there is not 100% compliance.

New England State	2012	2013	2014	2015	2016	2017	2018	5y Avg
Connecticut								
Muni EMS calls	185,832	205,487	185,890	203,422	222,609	225,621	245,978	214,835
Fire calls	11,997	13,069	11,956	11,740	11,884	11,584	11,710	11,991
Non-fire calls	108,047	113,139	106,845	107,797	113,860	121,262	141,532	117,406
Total Muni Calls	305,876	331,695	304,691	322,959	348,353	358,467	399,220	344,231
% Muni EMS calls	60.8%	62.0%	61.0%	63.0%	63.9%	62.9%	61.6%	62.4%
% Muni Fire Calls	3.9%	3.9%	3.9%	3.6%	3.4%	3.2%	2.9%	3.5%
Maine								
Muni EMS calls	65,060	66,293	76,138	81,947	81,846	70,410	91,065	77,950
Fire calls	5,422	5,261	5,556	5,749	6,422	5,623	6,459	5,845
Non-fire calls	29,547	30,535	35,451	34,262	35,998	35,987	40,148	35,397
Total Muni Calls	100,029	102,089	117,145	121,958	124,266	112,020	137,672	119,192
% Muni EMS calls	65.0%	64.9%	65.0%	67.2%	65.9%	62.9%	66.1%	65.4%
% Muni Fire Calls	5.4%	5.2%	4.7%	4.7%	5.2%	5.0%	4.7%	4.9%
New Hampshire								
Muni EMS calls	82,456	87,534	99,124	98,746	111,147	114,796	111,089	103,739
Fire Calls	6,397	6,071	5,844	6,793	7,375	4,121	5,267	5,912
Non-fire calls	49,302	52,407	58,378	55,260	58,261	59,607	59,678	57,265
Total Muni Calls	138,155	146,012	163,346	160,799	176,783	178,524	176,034	166,916
% Muni EMS calls	59.7%	59.9%	60.7%	61.4%	62.9%	64.3%	63.1%	62.2%
% Muni Fire Calls	4.6%	4.2%	3.6%	4.2%	4.2%	2.3%	3.0%	3.5%
Vermont								
Muni EMS calls	21,396	22,225	22,513	23,535	23,208	21,295	25,012	22,965
Fire Calls	3,031	4,076	5,431	3,575	3,269	2,458	2,660	3,578
Non-fire calls	18,702	20,119	16,332	16,332	16,332	17,011	18,199	17,388
Total Muni Calls	45,677	46,420	45,569	45,763	44,085	40,764	45,871	44,745
% Muni EMS calls	46.8%	47.9%	49.4%	51.4%	52.6%	52.2%	54.5%	51.3%
% Muni Fire Calls	6.6%	8.8%	11.9%	7.8%	7.4%	6.0%	5.8%	8.0%
Massachusetts								
Muni EMS calls	442,310	443,486	472,447	510,956	525,726	561,350		492,713
Fire calls	31,229	29,828	28,989	31,302	31,889	27,895		30,189
Non-fire calls	285,297	298,686	306,611	327,928	328,719	347,026		315,711
Total Muni Calls	758,836	772,000	808,047	870,186	886,334	936,271		838,612
% Muni EMS calls	58.3%	57.4%	58.5%	58.7%	59.3%	60.0%		58.8%
% Muni Fire Calls	4.1%	3.9%	3.6%	3.6%	3.6%	3.0%		3.6%
Rhode Island								
Muni EMS calls	133,038	133,709	134,126	143,614	179,215	120,883	130,252	136,122
Total Muni Calls	158,493	159,510	159,159	171,039	205,234	148,725	154,507	162,050
% Muni EMS calls	83.9%	83.8%	84.3%	84.0%	87.3%	81.3%	84.3%	84.0%
% Muni Fire Calls	16.1%	16.2%	15.7%	16.0%	12.7%	18.7%	15.7%	16.0%

Fire and Emergency Medical Services in Maine

In looking at Connecticut, Massachusetts, and New Hampshire, the percentage of fire and EMS calls relative to the total calls are similar. Of the non-fire calls, false alarms and service calls account for between 25% and 30% of the total emergency calls for the five States in the table above.

- Maine's percentage of fire and EMS calls relative to the total calls are higher than these three States. This may be partly due to the fact that slightly less than half the fire departments report incident data.
- Vermont's percentage of fire calls is higher and the percentage of EMS calls is lower relative to the total calls. The lower EMS percentage may be due to Vermont's reliance on non-profits for ambulance service (although many towns have a first responder squad) and its higher fire call percentage may be due to its small population and smaller density (population per square mile).