

Fire Departments and Emergency Medical Services in Connecticut

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INTRODUCTION

Connecticut towns utilize different types of fire departments: career, call, volunteer, and combination departments. Career fire departments employ their personnel on a full-time basis and receive regular compensation. Call fire departments receive nominal benefits and are paid when called out. Volunteer fire departments receive no compensation. A combination department usually has a limited number of personnel as they use full and part-time staff that is augmented with a call force. Generally, career departments will be more expensive than combination departments, which will be more expensive than call departments, which will be more expensive than volunteer departments. Career departments are also known as full-time departments. Some fire departments are full-time by day but call by night and/or on weekends.

There are almost 29,800 fire departments in the United States of which only about 15% are full-time departments¹ but protect almost 2/3rds of the population. Not knowing how many full-time departments there were in Connecticut, I did a little research and put the information in this document. According to the State's Commission on Fire Prevention and Control, there are a total of 315 fire departments in Connecticut which includes local, state, federal, tribal, and industrial fire departments. The State's Statewide Communication Interoperability Plan shows 248 local fire departments and 14 other fire departments (industrial, tribal, and federal), the US Fire Administration lists 246 fire departments, and CFIRS lists 238 fire departments. Based on the research I have done, there appears to be 256 local fire departments but if one includes the fire companies that make up some of the "unified" departments then that number grows to 306 local fire departments. So, that may explain the different totals in the various documents. Of the local fire departments, only about twenty (20) fire departments in Connecticut that are true full-time departments (use full-time personnel exclusively). The other "full-time" fire departments are combination departments.

Connecticut has 169 incorporated municipalities of which 21 are cities.

- Connecticut allows towns to adopt a city form of government without the need to re-incorporate as a city. The city of Groton is such a town though it is not counted as one of the 21 cities by the State.
- There are only three States nationwide with no unincorporated towns and two of the States are in New England: Connecticut and Rhode Island.
- Connecticut has a form of government unique in the New England States and that is a borough. A borough is an incorporated section of a town and is subordinate to the town government to which it belongs. There are eight boroughs in Connecticut: Bantam (Litchfield), Danielson (Killingly), Fenwick (Old Saybrook), Jewett City (Griswold), Litchfield (Litchfield), Newtown (Newtown), Stonington (Stonington), and Woodmont (Milford). Naugatuck is a consolidated town/borough. Five of the eight boroughs (Bantam, Danielson, Litchfield, Newtown, and Stonington) provide fire services to its residents.

The National Fire Protection Association (NFPA) developed a standard, known as NFPA 1710, to guide full-time fire departments on the minimum number of personnel needed for safe and effective firefighting. To provide EMS care (including transport), the State of Connecticut and NFPA 1710 requires at a minimum 2 personnel. With the majority of the call volume increasingly becoming EMS related, I choose two (2) in-house EMTs and/or firefighters to be the minimum staffing level as the requirement for a fire department to be deemed capable of providing immediate coverage.

Two represents the minimum number of personnel to respond to an EMS call not to a structure fire. The Occupational Safety and Health Administration (OSHA) 29 CFR 1910.134(g)(4) defines a "2-in/2-out" rule for fighting interior structure fires. Responding to a structure fire with less than four firefighters prevents the first responding unit from complying with OSHA's "2-in/2-out" standard, and places the lives of those firefighters

¹ U.S. Fire Department Profile Through 2015. April 2017. Hylton J.G. Haynes and Gary P. Stein.

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in jeopardy. Whether the towns listed in this document comply with this regulation is not known nor is that the purpose of this document.

The coverage information is provided in three tables. The first table lists those fire departments that provide immediate coverage 24/7. The second table lists those fire departments that provide immediate coverage for some portion of the day. All provide immediate coverage during the weekday because of the difficulty getting call firefighters to respond during the day. The coverage end time varies anywhere from 4PM to midnight. Each table lists the town, its last known population and coverage area for land (excludes water), who dispatches the fire department, the budget numbers for fire and ambulance/EMS, ambulance revenue, staffing information, and call volume.

The third table lists those fire departments that provide 24/7 coverage but it is not immediate coverage as there is no staff in-house when the call first comes in. In other words, it lists the call and volunteer fire departments. NFPA 1720 guides volunteer fire departments on the minimum number of personnel needed for safe and effective firefighting.

While this document will not provide staffing information for the call/volunteer departments, it should be noted that the number of people able to participate as firefighters has dropped significantly in many towns for several reasons: time demands, increased training requirements, increase in call volume requiring more time commitments, changes in sociological conditions, fire leadership problems, and increasing use of combination departments². As a result, many volunteer or on-call fire departments are starting to hire two daytime firefighters (Ashford, Gales Ferry, Hebron, Ledyard, Suffield, and Willington) as this is considered to be the time period of greatest need. This can be seen here in Connecticut as several towns have done this over the last few years. In order to handle the increase in paperwork and inspections, some departments have hired a daytime firefighter (Barkhamstead, Montville, New Hartford, and Winsted).

The State of Connecticut General Statutes (Section 7-301: Establishment of fire department) allow for a municipality to either establish a municipal fire department by ordinance or to enter into agreements with volunteer fire companies. Although a municipality may provide the majority of the fire operations budget, the two are independent legal entities – each free to end their relationship with the other, if desired. As municipalities add career staff to volunteer departments, this gets a little blurred because the career personnel are municipal employees while the fire department may be a private entity. This document describes three “types” of fire departments in Connecticut: municipal fire departments, fire departments in fire districts, and private fire department corporations. The State of Connecticut requires by law that every municipality provide fire and emergency services to its residents. Many of the towns work cooperatively with the volunteer fire and ambulance services to meet the mandates of the law. Keep in mind, though, that all these combinations and permutations have evolved from what was once essentially an all volunteer fire fighting force.

Municipal Fire Departments

A municipal fire department is part of a city or town funded by the city’s or town’s general fund budget which is paid for primarily through property taxes.

This is a list of career municipal fire departments that are assisted by volunteer fire companies:

- Branford has a municipal career fire department assisted by four volunteer fire companies (Indian Neck Pine Orchard Fire Company, M.P. Rice Hose Fire Company, Short Beach Hook & Ladder Company, and Stony Creek Fire Company). The fire department is governed by a Fire Commission and the incident data is reported to CFIRS as one department.
- Danbury is a municipal career fire department assisted by twelve volunteer fire companies. Danbury owns the stations occupied by the following volunteer fire companies but the fire companies own the apparatus: Citizens Hose Company, Independent Hose Company, Phoenix Hose Company, Padanaram Hose Company, Water Witch Hose Company, Wooster Hose Company. The other volunteer fire

² "Retention and Recruitment in the Volunteer Fire Service: Problems and Solutions", December 1998

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companies own the stations: Beckerle Hose Company, Beaver Brook Fire Company, Germantown Fire Company, King Street Fire Company, Mill Plain Fire Company, and Miry Brook Fire Company.

- East Haven has a municipal career fire department assisted by four private volunteer fire companies (Foxon Fire Company 3, Bradford Manor Hose Company 4, Riverside Fire Co 6, and East Haven Volunteer Company 1). There are at least three other volunteer fire companies that have disbanded (Cosey Beach Hose Company #2 (1911-1939), West End VFD #3 (1921), and Foxon Park Hose Co #5 (1926-1941)). The volunteer fire companies take their direction from the municipal fire chief and the town funds their operating expenses. The incident data is recorded in CFIRS as one department since it is a “unified” fire department.
- Fairfield as a municipal career fire department assisted by two private volunteer fire departments (Southport fire department and Stratfield VFD). The Stratfield VFD is involved in rescue and EMS activity but not fire suppression. The volunteer fire departments take their direction from the municipal fire chief and the town owns all the fire stations and fire apparatus. The incident data is recorded in CFIRS as one department since it is a “unified” fire department.
- Greenwich has a municipal career fire department assisted by six private volunteer fire companies (Amogerone Fire Company, Byram VFD, Cos Cob VFC, Glenville VFC, Round Hill VFC, and Sound Beach VFD). Only the Round Hill VFC owns their station. All other stations are owned by the town along with most of the fire apparatus. The volunteer fire companies take their direction from the municipal fire chief and the town funds the majority of their operating expenses. The incident data is recorded in CFIRS as one department since it is a “unified” fire department. The fire department provides rescue services but not EMS services as the police provide first responder services.
- The Hamden Fire Department has a municipal career fire department assisted by three volunteer fire companies (Mix District, Mt Carmel, and Dunbar Hill VFC) which own their own fire stations and receive rent for them from the town. There are five other volunteer fire companies that have disbanded (Highwood Hook & Ladder, Humphrey Company #2, Whitneyville VFC #3, Centerville VFC #4, Merritt Street VFC #6, and West Woods VFC #9) and at that time, turned over or sold their fire stations to the town. All fire apparatus is town-owned. One volunteer fire company, Humphrey, is active today but only as a social organization. There is a fire commission but its role was significantly reduced with the charter change back in the 1960s and the fire chief now is responsible for the day-to-day operations of the fire department. The municipal career department and the volunteer departments are seen as one “unified” department and the incident data is reported to CFIRS as one department.
- The Meriden Fire Department has a municipal career fire department assisted by the South Meriden Volunteer Fire Department. The Meriden Fire Department was formed back in 1873 and was organized from the various fire companies that existed at the time: Charter Oak Engine Company #1, Washington Hose Company #2, Parker Hose Engine Company #3, Wilcox Hose Company #4, and Ever Ready Hook & Ladder Company.
- The Milford fire department has a municipal career fire department and five volunteer fire companies (Woodmont Engine Co #5 (1897), Point Beach Engine Co #6 (1905), Fort Trumbull Beach Co #2 (1909), Devon Hose VFD (1910) and Myrtle Beach Co #2 (1912)). Four of the five volunteer companies are mostly social organizations today since the volunteer fire companies stopped being called back in 1983. The Artic Engine Co #1 (1838) disbanded in 1983.
- The North Haven Fire Department has a municipal career fire department assisted by three volunteer fire companies (Montowese Company #2, West Ridge Company # 3, and Northeast Company # 4). Each Volunteer Fire Company has its own fire station and captain who reports directly to the town fire chief. The operational expenses of the volunteer fire companies are paid for by the town.
- Torrington has a municipal career fire department that provides coverage for the entire city and it is assisted by three private volunteer fire companies (Burrville, Drakeville, and Tarringford). The fire companies operate under the direction of the municipal department. Each volunteer fire company is

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located in a geographic district and each owns their own station and fire apparatus though the city does contribute to the purchases of fire apparatus. Each volunteer fire company also receives a subsidy from the city toward its operational expenses. The fire department and volunteer fire companies provide rescue services to the city. There is on-going discussion on how to combine the municipal and volunteer companies into one department.

There are municipal fire departments that are not assisted by any volunteer departments:

- Bridgeport, Bristol, East Hartford, Hartford, New Britain, New Canaan, New Haven, New London, Stratford, and Waterbury are career municipal departments with no call or volunteer firefighters.
 - At one time, New London had eight volunteer fire companies (Niagara Engine Co 1, Nameaug Engine Co 2, W B Thomas Hose Co 3, F.L. Allen H&L Co, Konomoc Hose Co 4, C.L. Ockford Hose Co 5. Co, Pequot Engine Co 6, and Northwest Hose Co 7). However, these volunteer companies either disbanded or exist as social organizations today.
- Easton, Guilford, Meriden, Montville, Naugatuck, New Canaan, New Haven, Ridgefield, Southington, Suffield, West Hartford, Westport, and Wilton are combination fire departments with career and call firefighters.
- Colchester and Mansfield are also combination fire departments with career and volunteer firefighters.
- Rocky Hill is a volunteer department with no career firefighters though they have a full-time mechanic, administrative assistant, and fire marshal.

There have been a few fire departments which became municipal fire departments, primarily due to the merging of the volunteer fire departments into one municipal fire department.

- In 2005, the Mansfield Volunteer Fire Company and the Eagleville Fire Department merged into the Mansfield Fire Department.
- In 2004, the Cheshire Fire Department became a municipal town department.
- In 2003, the Farmington Volunteer Fire Department, the Tunxis Hose Company, and the East Farmington Volunteer Fire Department were merged into a town-wide fire department.
- In 1996, the Canton Volunteer Fire Company, Collinsville Volunteer Fire Department, and the North Canton Volunteer Fire Association were merged into a municipal fire department, the Canton Volunteer Fire and EMS Department.
- In 1991, the Hayden Station VFC, Poquonock VFC, Wilson VFC, and Windsor VFC were merged into the Windsor Volunteer Fire Department.
- In 1981, the Ball Pond Fire Company, Fire Company A, and the Squantz Engine Company merged into a municipal fire department, the New Fairfield Volunteer Fire Department.
- In 1980, the Vernon Fire District and the Rockville Fire Department merged into a municipal fire department, the Vernon Fire Department.
- In 1943, the three independent fire departments (Naubuc Fire Department, the South Glastonbury VFD and the East Glastonbury VFD) were merged into a municipal fire department, the Glastonbury Fire Department.
- In 1928, the Hotchkissville fire company and the Orenaug Fire Company merged into a municipal fire department, the Woodbury Volunteer Fire Department.
- In 1897, the West Side Co #1, Center Hose Co #2, Orford Hose Co #3, School St Co #4, and Charter Oak Co #5 were merged into one fire department, the South Manchester Fire Department. It became a town department in 1956 when it became the Manchester Fire-Rescue-EMS Department.

In addition, these fire departments are considered to be municipal departments though they are private volunteer organizations.

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- Andover has one volunteer fire department and the majority of its funding comes from the town. The town owns the fire station and fire apparatus and provides insurance on both. There is a private Fire Association but it is a civic/social organization that does fundraisers to benefit the community.
- The Ansonia fire department is a municipal volunteer fire department consisting of five fire companies: Charter Hose Co., Eagle Hose Co., Fountain Hose Co., Hilltop Hose Co., and Webster Hose Co. Each fire company has their own chief and one becomes the high chief of the Ansonia Fire Department and the other four become the Assistant Chiefs. The position of high chief is a 2 yr. term and it rotates between all five fire companies. The fire department is overseen by a fire commission and the incident data is reported to CFIRS as one department.
- Berlin has four volunteer fire departments, the Berlin Volunteer Fire Department, the East Berlin Volunteer Fire Department, the South Kensington Volunteer Fire Department, and Kensington Fire Rescue. However, based on the town charter, they are viewed as four fire companies under a single fire department and the fire department is treated as a municipal fire department. The fire companies own three of the stations and the town owns the fourth. The town owns the equipment.
- Bethlehem has one volunteer fire department. The Bethlehem Fire Association is a private, non-profit organization which does fundraisers and provides special services to the fire department. While the town has not officially designated the fire department to be the agent for the town for fire services, it is considered to be a municipal department since the town fully funds its operating and capital budgets. The town owns the fire station and fire apparatus. The fire and police departments provide a first responder service.
- Bolton has one fire department and it is a municipal volunteer department. The town owns the fire station and fire apparatus.
- Burlington has one fire department and it is a municipal volunteer department. There is a private, non-profit arm to the fire department but that is a civic/social organization that does fundraisers to benefit the community. The headquarters station is owned by the town but the other three stations are owned by the private corporation. The town owns most of the fire apparatus (brush truck and quads owned by the private corporation).
- The Derby fire department is a municipal volunteer fire department consisting of four companies (East End Hose (formed in 1950), Hotchkiss Hose (formed 1830), Paugussett Hook and Ladder (formed in 1915), and Storm Engine(formed 1851)). Three other fire companies have disbanded: Derby Fire Company, Pequot Fire Company, and R.M. Bassett Hook and Ladder Company. Each fire company is a private organization with its own chief. One of the chiefs becomes the high chief of the Fire Department and the other three become the Assistant Chiefs. The position of chief is a 2-year term rotated between all four fire companies. The city of Derby owns the fire stations, fire apparatus, and equipment. While the ambulance is a separate group providing rescue and EMS services, it works under the direction of the Derby fire department.
- East Haddam has one fire department and it is a private corporation but the career fire fighters are municipal employees. The fire department is contracted to provide fire protection to the town in return for the town fully funding the department and providing each fire fighter with a pension. The town owns the fire station and fire apparatus. The fire department provides rescue services but not EMS services as a first responder as that is provided by the private ambulance service.
- East Hampton has one fire department and it is a municipal department through local ordinance though it is an all volunteer fire department governed by a fire commission. The town owns the fire station and fire apparatus. EMS services are provided by the police as first responders and then the ambulance association. However, the fire department just attained first responder status so they too are now providing EMS services.
- East Lyme has two fire departments, Flanders fire department and Niantic fire department. Each resides in their own geographic fire district. They both respond to an incident call so they are viewed as one

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fire department and the incident data is reported as one department, the East Lyme fire department. The town owns the fire stations and the fire apparatus.

- Easton has a municipal fire department that is assisted by a private, volunteer fire company. The volunteer fire company owns the fire station but the town owns the fire apparatus. The town rents the fire station from the fire company to house the career staff. The fire commission oversees the career fire fighters. The chief and assistant chief are elected by both the volunteers and the career staff.
- Glastonbury has a municipal volunteer fire department consisting of four fire companies. However, there is just one fire chief and the fire companies are simply located in different geographic districts but are not independent entities. The town owns the fire stations and the fire apparatus.
- Lisbon has one fire department. It is a volunteer department but the town considers it to be a municipal department since it funds the fire operations. The ambulance operations are self funded through the ambulance fees collected. The town owns the fire station and the majority of the fire apparatus.
- Middlefield has one fire department and it is a municipal volunteer department. The town owns the fire station and fire apparatus. While the fire department is a private, non-profit corporation, it is a civic/social organization that does fundraisers to benefit the community.
- Oxford has one “unified” fire department that is really three fire companies. The Oxford Center Fire Company, Quaker Farms Fire Company, and Riverside Fire Company are semi-autonomous fire departments but the town owns the fire stations and fire apparatus. Each has their own chief but each chief is part of the Board of Fire Chiefs and the Board then elects the chief of the fire department with the other two becoming the Asst Chiefs. Therefore, they function collectively as one department, the incident data is recorded in CFIRS as one department.
- Plainville has one fire department and it is a municipal department. The Plainville Fire company is a private, non-profit group that is a social organization that does fundraisers to benefit the community through scholarships and sponsoring sport teams. The fire department provides rescue services but not EMS services as the police provide first responder services.
- Seymour has one fire department that is comprised two fire companies that is overseen by a fire commission. Each fire company elects their own officers but the fire commission appoints two fire chiefs to each fire company. One becomes the high chief of the Seymour Fire Department and the other three become the Assistant Chiefs. The position of high chief is a 1 yr. term and it rotates between the two fire companies. The incident data is reported to CFIRS as one department. The town owns the fire stations, fire apparatus, and equipment. The fire commission is composed of two members from each fire company and one member appointed by the BOS. The private fire companies are a civic/social organization as they are not involved in the running of the fire department.
- The Shelton fire department is a municipal volunteer fire department consisting of four fire companies: Echo Hose Hook & Ladder Co., Huntington Fire Co., Pine Rock Park Fire Co., and White Hills Fire Co. They are overseen by a Fire Commission with one member of the commission coming from each fire company plus one from the town.
- Somers has one fire department in which the volunteer fire department is considered a private corporation but the career fire fighters are municipal employees. The town owns the fire station and the fire apparatus.
- South Windsor has a municipal volunteer fire department as the town funds its operating and capital expenses. The town owns the fire station and fire apparatus. The fire department provides rescue services but not EMS services.
- Tolland has one fire department in which the volunteer fire department is considered a private corporation but the career fire fighters are municipal employees. The town owns the fire stations and the town owns the majority of the fire apparatus and equipment.

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- Vernon has a municipal volunteer fire department. They have six stations which are owned by the town.
- Wallingford has a municipal career fire department which is assisted by three private volunteer fire companies (North Farms VFC, Yalesville VFC, and East Wallingford Fire Department). The volunteer fire companies take their direction from the municipal fire chief and the town funds the majority of their operating expenses. The incident data is recorded in CFIRS as one department since it is a “unified” fire department
- The Waterford fire department is comprised of five private fire companies: Cohanzie Fire Company, Goshen Fire Company, Jordan Fire Company, Oswegatchie Fire Company, and Quaker Hill Fire Company. Each fire company has its own chief and function together as the “unified” Waterford fire department under the direction of the fire commission. Therefore, the incident data is recorded in CFIRS as if they were one department. The town provides the majority of the funding to each of the fire companies and owns the fire stations and fire apparatus.
- Wethersfield has a municipal volunteer fire department. The town owns the fire stations and fire apparatus. There is a private Wethersfield Volunteer Fire Association but it is a civic/social organization that does fundraisers to benefit the community.
- Windsor Locks has a municipal volunteer fire department. The fire department provides EMS services as it has supplemental first responder status. The police department is the designated first responder.
- Winsted is a city within the town of Winchester. There is one municipal fire department comprised of five fire companies, Union Hose Co., Deluge Hose Co., Niagara Engine Co, Cascade Engine Co, and Tower Ladder Co.
- Woodbridge has one volunteer fire department and it is considered to be a town department. As such, the town owns the fire station and the fire apparatus.

For a list of the fire departments described above and when they were established, please refer to Appendix B.

Fire Districts

A district is a quasi-municipal corporation. It is an independent governmental entity that exists separately from the municipality in which it resides. They are usually created for specific purposes such as fire, water, lighting, sewer, etc. As such, they have their own taxing authority. Usually, district taxes are included in the property tax bill put out by the municipality and the municipality passes the district taxes on to the district. However, some districts have their own tax collector and those district residents receive two property tax bills, one from the town and one from the district.

There are several municipalities that do not have a fire department. Instead, they have one or more fire districts with each district providing its own fire service. While the other New England States have fire districts, they are far more prevalent in Connecticut and Rhode Island. However, not all fire districts exist to provide fire services. For example, Windsor has two fire districts but they exist to provide trash collection not fire services and Berlin has two fire districts but they provide water not fire services.

Towns with a single fire district providing fire services to the entire town are Barkhamsted, Cromwell, Pomfret, Simsbury, and Sterling. Note that these fire districts may provide more than just fire services. For example, Cromwell and Simsbury fire district provide water services in addition to fire services.

- The Barkhamsted fire district operates three fire departments: Barkhamsted East, Pleasant Valley, and Riverton.
- The Cromwell fire district operates one fire department, the Cromwell Fire Department
- The Pomfret fire district operates one fire department, the Pomfret Fire Department

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- The Lakeville fire district in Salisbury was dissolved at the end of fiscal year 2008.
- The Simsbury fire district operates one fire department, the Simsbury VFD. The Tariffville VFC disbanded in 1983.
- The Sterling fire district operates two fire departments: the Oneco and Sterling VFD

Ellington and East Windsor have a fire district providing fire services but they do not raise taxes to pay for their fire department. Instead, the town pays for the fire department.

Towns with multiple fire districts providing fire services to the town include Bloomfield, Enfield, Groton, Killingly, Manchester, Middletown, New Hartford, Plainfield, Putnam, Redding, Stamford, Stonington, Trumbull, and West Haven.

- Bloomfield has two fire districts – Bloomfield and Blue Hills.
- Enfield has five fire districts – Enfield, Hazardville, North Thompsonville, Shaker Pine, Thompsonville.
- Groton has nine fire districts of which seven provide fire services – Center Groton, Groton City, Mystic, Long Point, Noank, Old Mystic, and Poquonnock. Groton City provides fire services to the West Pleasant Valley fire district and Noank provides fire services to the Mumford Cove fire district. In addition, a portion of Groton is served by a Department of Defense Fire Department, (Navy Sub Base), while two businesses, Pfizer Pharmaceutical and the Electric Boat Division of General Dynamics, maintain their own fire departments. The Navy Sub Base, Pfizer and Electric Boat Fire Departments are mutual aid response agencies for Groton's nine fire districts
- Killingly has eight fire districts of which six provide fire services – Attawaugan, Danielson, Dayville, East Killingly, South Killingly, and Willamsville. Danielson provides fire service to the Orient Heights fire district and Atwood Hose (Plainfield) provides fire service to Dyer Manor.
- Manchester has two fire districts – Manchester and Manchester 8th. The Manchester fire department is a town department and services 2/3rds of the town. Manchester 8th fire district covers the north and northwestern parts of the town. Each district has taxing authority to pay for their fire department.
- Middletown has three fire districts – Middletown, South, and Westfield. The Middletown Fire Department has the authority under the town charter to maintain the Fire Service for the whole town. The Westfield and South fire districts have their own taxing authority for their districts. The Middletown Fire department only taxes people within the area that is not covered by the two other districts.
- New Hartford has three fire districts: New Hartford Village fire district (District 1), South End fire district (District 4), and Pine Meadow fire district (District 3), each with their own taxing authority.
- Plainfield has four fire districts – Moosup, Plainfield, Plainfield Central Village, and Wauregan with the latter operating the Atwood fire department and the other three operating departments of the same name.
- Putnam has three fire districts – East Putnam, West Putnam, and a Special Service District which is covered by the Putnam Fire Department. The Putnam Fire department is also contracted to provide fire service to the West Putnam Fire District.
- Redding has three fire districts: Georgetown, Redding #1, and Redding #2.
- Stamford has six fire districts: Belltown, Glenbrook, Long Ridge, Springdale, Stamford, and Turn of the River. The Stamford (or City) fire district contains the career fire department and is city operated. The other five are volunteer fire departments. There is currently a proposal to merge the volunteer departments into one volunteer department and a single taxing district. Several volunteer fire companies have disbanded: Rippowam Engine Co#1 (1844-1867), Gulf Stream Eng #2 (1845-1883), Stamford Relief H&L (1862-1886), Rippowam Hose Co #1 (1860-1867).

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- Stonington has nine fire districts of which six have their own fire department: Mystic, Pawcatuck, Borough of Stonington, Quiambaug, Old Mystic, and Wequetequock. The Stonington, Wamphassuc and Lord's Point fire districts contract with the Borough of Stonington fire district to provide fire service to their districts. The Mason's Island Fire District contracts with the Mystic Fire District to provide fire services to its district.
- Trumbull has three fire districts – Long Hill, Nichols, and Trumbull Center. The Trumbull Center Fire District contracts fire services to a private fire company, namely the Trumbull Volunteer fire Company who elects a chief. The District owns the buildings (with a special caveat since the land was previously owned by the Fire Company) and the District pays for the apparatus, insurance and equipment. Similarly, the Long Hill Fire District contracts with the Long Hill Volunteer Fire Company who elects a chief. The Nichols Fire District is its own fire service entity and they appoint the Chief and officers.
- West Haven has three fire districts – Allingtown, West Haven, and West Shore.

Note that Mystic and Old Mystic are fire districts within villages of the same name. Parts of each fire district lie within both Groton and Stonington which is why they show up as fire districts in both towns.

The City of Norwalk was formed in 1913 by the consolidation of Norwalk, South Norwalk, East Norwalk, and Rowayton. In forming the consolidated City of Norwalk, vestiges of the old municipalities were kept around in the form of taxing districts. The Norwalk fire department services all of Norwalk except Rowayton (the 6th Taxing District). The Norwalk fire department exists in its own fire district and funds just the fire department. The Rowayton fire department is funded out of the 6th taxing district which funds all services provided in that district.

The city of Norwich has a career fire department in a city district which levies a tax to pay for the career fire department. Norwich also has five volunteer fire departments in a town district which levies a tax to pay for the volunteer fire departments. Each department operates cooperatively but independently. The city owns the career fire station and two of the fire volunteer fire stations. While three stations are owned by the volunteer fire departments, the town funds the operational and maintenance of these stations. The city owns all functional fire apparatus of all the fire departments. The city of Norwich was consolidated with the town of Norwich in 1952 which is why the municipal department is in the consolidated city district.

Please note that a number of volunteer fire companies have disbanded: Eagle Hand Engine #1 (1867-1870), Hickory Hose #2 (1867-1868), Blackstone Hose Co #1 (1868-1903), Neptune Hose Co #5 (1846-1903), Niagara Hose Co #2 (1815-1903), Wauregan H&L Co #1 (1958-1905), Norwich Hose #4 (1872-1906), Independence Hose #6 (1872-1906), Williams M Williams Hose Co #3 (1867-1908)

Windham has two districts but they are not considered fire districts per se. The Willimantic Fire Department is a full-time department and is part of the Business Service District which was created to provide police and fire services to a geographic area. The three volunteer fire departments (North Windham, South Windham, and Windham Center) are part of the 1st taxing district which was created to fund the three volunteer departments plus the libraries. Each department has its own fire chief. The Windham Green VFC came into existence in 1821 but disbanded in 1850.

Private Fire Department Organizations

Connecticut has many municipalities that get their fire services from private fire departments, many of which are non-profit volunteer organizations. Nationally, 75% of all municipalities rely on volunteer fire fighters as the first line of defense in an emergency. While the fire department may be a private organization, money is usually requested from the town to help defray its operating expenses. Many of these fire departments have contractual obligations with the town requiring them to submit budget requests to the Town Manager, Town Council, Board of Finance, Board of Selectman or Fire Commission. Therefore, they are considered by the State to be municipal departments and shows up as such in the State's SCIP.

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Some of the private fire departments are part of a fire district just mentioned. However, this section will discuss only those private departments that are not part of a fire district. Generally, these private organizations have volunteer departments each with their own chief. Unless otherwise indicated, the town provides the majority of the funding of the fire department.

Towns owning the fire station(s) and most, if not all, of the fire apparatus are: Ashford, Beacon Falls, Bethany, Bethel, Canaan (Falls Village), Colebrook, Columbia, Cornwall, Deep River, Durham, East Granby, Ellington, Franklin, Hampton, Hebron, Kent, Killingsworth, Lebanon, Litchfield, Lyme, Middlebury, Morris, Norfolk, Old Lyme, Old Saybrook, Prospect, Roxbury, Salem, Sherman, Thomaston, Washington, Watertown, Westbrook, Woodstock.

- Ashford, Bethany, Lebanon, Middlebury do not fund the ambulance service as that is self funded by the ambulance fees and donations. The Bethany Fire Association owns the ambulances and fly-car.
- Bethel has two fire departments, Bethel and Stony Hill. They are in geographic districts not in a fire district with taxing authority. Each has its own chief and reports their own incident data. The town funds the fire operations but the ambulance operations are self-funded through ambulance fees.
- Canaan has one fire department, Falls Village Fire Dept) and it is a private, non-profit corporation.
- Colebrook has two fire departments (Colebrook Center Fire Dept. and Forge Fire Company) and both are private, non-profit volunteer corporations. While the town owns the two fire stations, both the town and the fire departments each own some of the fire apparatus. The town insures the stations and fire apparatus.
- Cornwall has one fire department that is comprised of two fire houses, the Cornwall VFD and Cornwall Bridge VFD. The ambulance is purchased by the fire department through fundraisers and then sold to the town so it is covered through its vehicle insurance fleet.
- The Ellington VFD is a private, non-profit corporation while the Crystal Lake Fire Department is part of a Fire District. Though the fire district has taxing authority, it does not do so. Therefore, both departments receive a subsidy from the town that covers the majority of their operational expenses.
- Litchfield has four fire departments but the incident data is reported as one fire department.
- The Salem Fire company turned over all its assets to the town around 2000 and in return, the town leases the station to the Salem Fire company. The Gardner Lake Fire company owns its fire station.. Both departments respond to all incidents together and train together so the CFIRS is reported as if they are one department.
- Woodstock has three fire departments (Bungay, Muddy Brook, and Woodstock) with each located in a geographic fire district not a taxing fire district. Bungay Fire Brigade provides dive team staff and equipment, extrication, tactical rescue (ropes, swift water, etc) and non-transport EMS response (also known as R1). Muddy Brook provides heavy rescue, extrication, and non-transport EMS response.

Fire department owning the fire station(s) and the fire apparatus are: Bridgewater, Brookfield, Brooklyn, Chester, Eastford, Granby, Hartland, North Canaan, Sharon, and Thompson.

- The Bridgewater fire department's fire and EMS operations are not funded by the town due to the fire department's very successful county fair.
- Brookfield has one fire department comprised of two fire companies, the Brookfield Volunteer Fire Company and the Candlewood Fire Company. They each own their own station and equipment.
- Brooklyn has two independent fire departments, the East Brooklyn Fire Department and the Mortlake Fire Company. They each own their own station and fire apparatus. They submit their budgets to the Fire Commission.

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- Chester contracts with the Chester Hose Company to provide fire protection and ambulance service to the town.
- In Granby, everything is deeded over to the town if the fire department discontinues its operations.
- Hartland has two fire departments, East Hartland Fire Department and West Hartland Fire Department, which are private organizations. Each has their own chief and owns their own station and fire apparatus.
- North Canaan has one volunteer fire department, the Canaan fire department. (not to be confused with Canaan CT which has the Falls Village Fire Department). Each year the town “donates” monies to the fire department toward their equipment fund and this is how the department is able to purchase fire apparatus.
- Thompson has five volunteer fire departments that are in geographic districts (but not a fire district). Each owns their own fire station and fire apparatus.

Fire department owning the fire station(s) but the town owning the fire apparatus are: Baltic, Bozrah, Canterbury, Darien, Easton, Goshen, Griswold, Harwinton, Madison, Montville, North Branford, North Stonington, Preston, Warren, Willington, and Wolcott.

- Canterbury partially funds the EMS operations with the rest coming from ambulance fees.
- Darien has three (3) fire companies that are in geographic districts (no fire districts). When there is a fire during the day, all three departments respond due to a shortage in volunteers.
- The town of Griswold took over the funding of the AA Young fire department from the Borough of Jewett City when it went into receivership in 1995. While the town now funds both the Griswold VFD and the AA Young VFD, each department is still a separate entity from the town. The town owns the fire apparatus in both fire departments. However, the borough of Jewett City still owns the AA Young fire station and the Griswold VFD owns the fire station.
- Harwinton has two fire departments which operate as a single unit because both departments respond to an emergency call under a single incident commander.
- Madison has two semi-autonomous fire companies with each fire company owning their own fire station.
- Montville has four fire companies: Montville Fire Company, Mohegan Fire Company, Oakdale Fire Company, and Chesterfield Fire Company. The town funds the fire operations but the ambulance operations are self-funded through fundraisers and ambulance fees.
- North Branford has three private fire companies and each fire company owns their station which then rents it back to the town. The ambulance is separate from the fire department and is a municipal service.
- Stonington Borough Fire department was comprised of three fire companies: Neptune Engine Company, Steamers Engine Company, and Pioneer Hook and Ladder Company. In 2014, the Stonington Borough Volunteer Fire Department as formed from the merge of the Neptune Fire Company, Steamers Fire Company, and the Pioneer Hook and Ladder Company.
- Preston has two private, non-profit fire departments: Preston City fire department and the Poquetanuck fire department. The Poquetanuck fire department also provides ambulance service to the entire town.
- Warren has one private, non-profit fire department. The town owns the fire apparatus and leases them to the fire department for a nominal fee and pays for the insurance on the station and vehicles. The fire department pays for all other expenses associated with the fire station.
- Willington has two private fire departments. Each fire department owns their own stations but the town pays the mortgage. In return for the funding of the fire departments, the town receives the revenues

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from the ambulance service which is provided by the Willington Fire Department. The CFIRS incident data is reported as if they are one “unified” department since both departments respond to all incidents.

- Wolcott has three non-profit volunteer fire companies but the incident data is recorded as if they are one department. Each fire company owns their own station but the town holds the mortgage and each fire company pays the mortgage back to the town.

Towns owning the fire station(s) but the fire department owning the fire apparatus are: Chaplin, Essex, Orange and Scotland.

- Chaplin owns the fire station but insures the fire station and the fire apparatus as part of their vehicle fleet insurance.
- Essex owns and insures the fire apparatus while the town owns and insures the fire station.

Towns and fire department owning some of the fire stations but the town owning the fire apparatus are: Avon, Ledyard, Marlborough, Monroe, Newtown, and Weston.

- Avon owns three of the fire stations and the fire department owns the fourth fire station. The police department provides first responder services and the fire department provides supplemental first responder service.
- Ledyard has two fire departments (Gales Ferry Fire Company and Ledyard Fire Company) each residing in their own village or geographic district. Gales Ferry owns its own fire station and leases it back to the town so they can store fire apparatus in the station. The town owns the Ledyard Emergency Services Building housing both the Ledyard Fire Company and Ledyard EMS. Both fire departments are supplemental first responders.
- Marlborough has two fire departments. The town owns the fire apparatus and one of the fire stations with the fire department owning the other fire station.
- Monroe has three fire departments (Monroe, Stepney, and Stevenson) that are located in geographic districts. There are six stations of which the town owns three. All three departments respond to fires in the town of Monroe from 0600-1800 hours Monday-Friday due to manpower requirements.
- Newtown has five (5) fire companies (Dodgingtown, Botsford, Hawleyville, Newtown Hook & Ladder, and Sandy Hook) in geographic districts and all are overseen by a Fire Commission. While the town owns half the equipment in all the fire departments, the stations are owned by the individual fire departments with the exception of Newtown Hook and Ladder station which is owned by the town.
- Weston owns and maintains the headquarters fire station while the fire department owns station 2. The town funds only the fire operations as the EMS operation is self-funded through ambulance fees and donations.

Towns and fire department owning some of the fire stations but the fire department owning the fire apparatus are: Clinton, East Windsor, and Stafford.

- Clinton shares ownership of the stations with the fire department.
- East Windsor has two fire departments. The Warehouse Point Fire District has its own fire department and while it has taxing authority, it does not do so and so, the town funds the fire department. The Broad Brook Fire department is a quasi municipal fire department funded by the town. The Broad Brook fire department station and fire apparatus is owned by the town while the Warehouse Point fire station and equipment is owned by the fire district.
- Stafford has two private, volunteer fire departments – the Staffordville and West Stafford fire departments. The town owns the West Stafford and Stafford Springs fire stations but the Staffordville Fire Department owns its fire station. While the fire departments own their own fire apparatus, they get

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transferred to the town if the fire department were to fold. This happened a few years ago when the Stafford Springs fire department ceased to exist. Mineral Springs Fire Engine Company (est. 1844), Furnance Village Fire Engine Company (est. 1851), Staffordville Fire Engine Company (est. 1851), Whispering Pines FD, Stafford Springs VFD (disbanded in 2000).

Bethany, East Hampton, Killingsworth, Middlefield, North Branford, North Canaan (fire only), Old Lyme, Old Saybrook, Sharon, Sherman, and Westbrook fund a pension for its fire department volunteers. Note that this is by no means a complete list.

The State allows municipalities to provide a tax abatement program up to \$1000 for fire and EMS volunteers based on meeting certain criteria. The following towns have adopted this tax abatement program but it is by no means a complete list:

- Bloomfield, Bridgewater, Brookfield, Columbia, East Hampton, Middlefield, North Branford, North Canaan (EMS only), Old Lyme, Old Saybrook, Seymour, Sherman, Suffield, Westbrook, and Windsor.

Get more info on these volunteer fire companies...

- New Milford has three (3) fire companies with each fire company owning their own fire station. The New Milford Fire Association is in its own taxing district.
- Plymouth, Salisbury, Union. Plymouth has three fire companies: Terryville, Fall Mountain, and Plymouth Fire Company.

Fire Budgets

Connecticut does not have a uniform chart of accounts for budgeting. Therefore, municipalities are free to use any format for internal financial reporting such as for budgeting or cost accounting. As such, most municipalities employ it as an accounting based budget rather than a full-cost budget based on department. For example, a municipality may roll up life insurance, disability insurance, workers comp, unemployment insurance, and property & liability insurance as well as employee benefits (medical insurance – health and dental) into a fringe benefits account and legal fees can be rolled up into the legal services account which are all part of the General Government budget

Full-cost budgeting has all costs allocated to each department so it is clear what it costs to run that department. As such, a full-cost budget for the fire department has wages, benefits, insurance, legal fees, utilities, fuel, and equipment repairs in its departmental operating budget. I am keeping capital budget (including debt service) separate.

All municipalities (but not fire districts) are required to file a copy of their Adopted budget with the State. Most municipalities do not include employee benefits, insurance costs, and pension costs in a departmental budget but in separate accounts. In fact, the only municipalities that I am aware of that do a full-cost operating budget are Berlin, Bridgeport, and the various fire districts. Some fire departments include hydrant costs in their budget, most do not.

Ambulance Service

In Connecticut, EMS services are coordinated through the State's Department of Health, Office of Emergency Medical Services. The Public Health Code section "Office of Emergency Medical Services" (19a-179) defines BLS and ALS staffing and ambulance transport requirements.

Fire departments in Connecticut that provide EMS transport services do so mostly at the basic life support (BLS) level. Hospitals and commercial carriers play a big role in providing paramedic services. It is difficult for a small town to provide paramedic service on its own because it cannot provide enough on-the-job training for their skills to stay "fresh". Therefore, several towns and/or hospitals have banded together to provide regional paramedic intercepts.

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- Housatonic Valley Paramedic Intercept Program has seven towns (Bridgewater, Kent, New Milford, Roxbury, Sherman, Warren, and Washington) in the New Milford area contracting with Campion to provide a paramedic intercept.
- Johnson Hospital provides a regional paramedic intercept service to the towns of Somers, Stafford, and Union.
- Lawrence and Memorial Hospital provides a regional paramedic intercept service to the towns of East Lyme, Groton, Ledyard, New London, North Stonington, Stonington, and Waterford.
- Middlesex Hospital provides a regional paramedic intercept services to the towns of Colchester, East Haddam, East Hampton, Hebron, and Marlborough out of the Marlborough Medical Center; another regional paramedic service to the towns of Chester, Clinton, Deep River, Essex, Killingworth, Old Lyme, Old Saybrook, and Westbrook out of Shoreline Medical Center; and a regional paramedic intercept service to the towns of Cromwell, Durham, Middlefield, and Middletown out of Middlesex Hospital in Middletown.
- Northeastern Connecticut Council of Government contracts with K-B Ambulance to provide a 24/7 paramedic intercept service to the towns it services: Brooklyn, Eastford, Killingly, Plainfield, Pomfret, Putnam, Sterling, Thompson, and Woodstock through Day Kimball Hospital.
- Rockville Hospital provides a regional paramedic intercept service to the towns of Ellington, Tolland, and Vernon. The hospital contracts this service to AMR.
- UCONN fire department contracts with the towns of Avon, Canton, and Farmington to provide a regional paramedic intercept program.
- Valley EMS provides paramedic intercepts to Ansonia, Derby, Oxford, Seymour, and Shelton.
- Windham Hospital provides a paramedic to the surrounding towns of Chaplin, Columbia, Coventry, Hampton, Lebanon, Scotland, Willington, and Windham.
- Winsted Health Center Regional Paramedic Intercept Program has six towns (Barkhamsted, Colebrook, Hartland, New Hartford, Norfolk, and Winchester) in the Winsted area contracting with Campion to provide a paramedic intercept.

Other towns provide paramedic services by hiring in-house paramedics from hospitals or EMS agencies. The advantage is that the town simply pays the ambulance service for the paramedic and the ambulance service deals with the payroll, benefits, and liability.

- Bethel and Redding have hired an in-house paramedic for their regional paramedic service from Western Connecticut Health System with costs shared between Bethel and Redding but licensed through the police department.
- Bloomfield has hired in-house paramedics from AMR.
- Brookfield has hired an in-house paramedic from Vintech.
- Burlington has hired an in-house paramedic from Bristol EMS.
- Naugatuck, Southbury, and Wolcott have hired in-house paramedics from Campion Ambulance.
- Mansfield serves as a satellite location for the Windham Hospital regional paramedic program. This means that there is an in-house paramedic in the Mansfield central station who responds to calls in Mansfield or the participating regional towns.
- New Canaan and Westport have hired an in-house paramedic from Norwalk Hospital. Wilton and Weston have created the Wilton-Weston ALS Association by which the two towns have funded an in-house paramedic to provide ALS services. This in-house paramedic was hired from Norwalk Hospital.
- Newtown and Trumbull have hired an in-house paramedic from Danbury Ambulance Service.

Just as volunteer fire departments have experienced significant decreases in volunteers, volunteer ambulance services have had similar experiences. The NY Times ran an article “Sounding the Siren for Volunteer Drivers”

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in October 2001 indicating that the lack of volunteers is due to (1) significant training time; (2) yearly recertification; (3) fewer employers being willing to let employees leave; and (4) increases in call volume requiring more time commitments. As a result, many volunteer ambulance service providers are starting to hire daytime personnel as this is considered to be the time period of greatest need. This staffing is provided through temporary agencies or by hiring an in-house person from a private firm.

- Champion ambulance provides staffing to Southbury.
- Danbury Hospital provides staffing to New Fairfield.
- Emergency Resource Management provides staffing to Granby, Haddam, Monroe, New Hartford, Seymour, Southbury, and Stony Hill.
- Vintech provides staffing to Canton, Coventry, Derby, Georgetown, Glastonbury, Harwinton, Litchfield, Morris, Mortlake Fire Company, New Milford, North Branford, North Canaan, Thomaston, and Winsted.
 - Woodstock ambulance has a paid ambulance crew from Vintech 6AM to 6PM during the weekday. The rest of the time, the ambulance is staffed by volunteers responding from their home.

This model is gaining popularity because the agency takes care of scheduling and training, and has its own insurance which is very appealing to a volunteer ambulance service provider.

There are quite a few non-profit ambulance providers. They rely on volunteers who put in hundreds of hours to get certified and retraining. The ambulances have equipment laden with mandated safety gear and must be meticulously maintained. When they respond to a call, they may receive a small stipend. It is clear that these volunteers do not do what they do for money but have a passion for providing this service to their community.

The ambulance member fees, patient receipts, and paramedic intercepts are a significant revenue source. The fees and patient receipts are revenue deposited in either the General Fund or into a special reserve fund. Ultimately, both mechanisms are used to reduce taxes in some form. For example, ambulance fees for Manchester go into a special reserve fund, which is then used to fund the ambulance/EMS budget for the following year.

- The Cornwall VFD provides a free BLS service to its residents. There are no patient fees charged.
- In 1978, the Wallington municipal ambulance service was merged into the Wallington fire department.

For a list of the ambulance agencies described above and when they were established, please refer to Appendix C. Please note I was not very successful in determining when a particular fire department began offering ambulance service.

Estimating Ambulance Service Costs

For towns that don't break out the cost of their ambulance and fire services separately due to having cross-trained personnel, how can one estimate the cost of the ambulance service? A generally accepted costing model on how to estimate the cost of EMS services for such a fire department has the following formula:

- A. Personnel Costs = average on-call time x average hourly labor rate x average number of personnel on the call x number of incidents prior year. (Hourly rate includes benefits)
- B. Vehicle = (Operating cost per mile x annual call miles) + annual cost for ambulance replacement.
- C. Supplies = Actual Cost of Medical Supplies per year + costs of billing service.
- D. Indirect Costs = 25% (A+B+C). 25% is used as a factor to address other benefits and training costs.

Several fire departments in the state use this formula in determining the fee to charge towns contracting for ambulance service. There is some merit to taking the formula in part A and multiplying it by the number of shifts but that is not considered part of the formula at this time.

Staffing Levels

The National Institute of Standards and Technology published a report in 2010 entitled “Report on Residential Fireground Field Experiments”. This report found that a four person crew completed all tasks on the fireground 30% faster than a two person crew and 25% faster than a three person crew. Similar results were seen with laddering and ventilation. Interestingly, four person crews completed primary search and rescue operations 6% faster than three person crews but 30% faster than two person crews. Two person crews took almost a minute longer than three person crews to stretch a hose line and almost 90 seconds longer than four person crews. With this in mind, it might be interesting to see what the staffing levels are in Connecticut fire departments.

The first line in the staffing levels column shows full-time and on-call. Full-time personnel are career firefighters, chief officers, and any full-time civilians (i.e., executive secretary). The initial staffing levels in 2006/FY07 are shown and if there has been any change in staffing levels, it will be followed by an arrow (‘=>’) and then the new levels. The second line in the staffing levels column reflects the number of shifts using full-time personnel with the following exceptions:

The fourth line is the number of fire stations in the municipality or district.

Many career firefighters are trained for firefighting and for EMT duties. Emergency response has been consolidated into many fire departments such that the majority of the call volume for a fire department today is EMS-related not fire. In fact, over the last 20 years, the number of EMS responses has more than tripled while fires have decreased by almost 50%³. It is estimated that 66% of all fire department calls in 2011 were EMS-related⁴. As we have seen with the floods that Connecticut experienced a few years ago, fire departments are expected to respond to natural disasters. With the advent of 9/11, fire departments also are expected to respond to acts of terrorism. So, the role of a firefighter has changed dramatically from years ago. The fire department is also involved in fire prevention activities (such as public education and property inspections) and on-going training of its personnel which does not show up in the call volume data.

- The Barkhamsted fire district has one full-time firefighter providing weekday coverage. Nights and weekends are still on-call.
- Burlington has one EMT/paramedic in the station at all times for ambulance service.
- Colchester VFD provides weekday coverage and relies on volunteers to provide night time and weekend coverage.
- East Haddam has three career fire fighters providing weekday coverage only with nights and weekends covered by volunteers.
- The Enfield fire department staffs 2 stations with four career personnel at each station on weekdays. They staff the headquarters station weekends with a mix of career and part-time firefighters until midnight on Fridays and Saturdays, and during the day on Sunday.
- Gales Ferry fire department and the Ledyard fire department (both in Ledyard) are each staffed by two career personnel during the day and by volunteers nights and weekends.
- The Hazardville fire department staffs its station during the weekday with career firefighters. It staffs the station on Friday and Saturday night until midnight with career and part-time firefighters.
- The Hebron fire department staffs its station with two career fire firefighters during the weekday with nights/weekends being on-call/volunteer personnel.
- Montville has at least one career firefighter at each of their four stations to provide 24-hour coverage.

³ Effective Fire Protection: A National Concern. A Study by the Insurance Service Office (ISO).

⁴ Fire Loss in the United States During 2011. September 2012. Michael J. Karter, Jr.

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- The New Hartford Fire Department has one career firefighter during the weekday with nights and weekends being on-call personnel.
- The North Thompsonville fire department provides weekday coverage with career personnel and coverage Friday and Saturday evenings with part-time personnel.
- The Shaker Pines fire department staffs its station during weekdays only.
- Waterford has two career fire fighters at two stations and one career fire fighter at each of the other three stations during the day shift.
- The Willington fire department staffs its station with two career personnel during the weekdays and one during the weeknights.
- Winsted has one career firefighter during the day with nights and weekends being on-call.

The personnel and number of stations initially came from the Fire Department Census Survey found on the US Fire Administration website and were cross-referenced with information from the town web sites and/or town reports. The population numbers were taken from the US Census Bureau web site.

Shifts

The third line is the shift schedule (for those departments that provide 24/7 immediate coverage). A department with three shifts typically employs a 24/48 shift. This means one day (24-hour) on followed by two days off with one Kelly day every third week. A department with four shifts typically works 42 hours per week and the work shift is employed in a variety of ways. A 24/72 shift means one day (24-hour) on followed by three days off. A 10/14 shift is employed in several ways:

- Two 10-hour days followed by two 14-hour nights followed by 4 days off. This is a normal 10/14 shift and is called 10/14 shift in the document.
- Two 10-hour days followed by 1 day off followed by two 14-hour nights followed by 3 days off. This is called a mod 10/14 shift in the document.
- Three 10-hour days followed by three days off followed by three nights on followed by three days off. This is called a 10/14, 3on/3off shift.
- One 10-hour day, one 14-hour night, one day off, one 10-hour day, one 14-hour night, 3 days off.

A 12-hour rotating shift employed as 2 days on followed by 2 days off then 3 days on followed by 2 days off then 2 days on followed by 3 days off. This is also known as a 12-hour modified 3-on/3-off shift. This allows a three-day weekend every two weeks and averages out to a 42-hour workweek.

Call Volume

The calls for service (CFS) were taken from town reports, CAFR, town web sites, budget documents, and/or from the State Fire Marshal's office. Some of the EMS call volume numbers will be in green to indicate that these represent the private, non-profit ambulance service not the fire department.

- Litchfield County Dispatch, Tolland County Dispatch, and Quinebaug Valley Emergency Communications graciously provided dispatch information to fill in the information that was not obtainable through the State Fire Marshal reports and town reports.
- The Norwich fire departments incident data is taken from the budget document.
- The Glastonbury, Granby, Hartford, North Haven, Plymouth, Ridgefield, Stamford, Waterford, and Wilton fire department incident data is taken from the CAFR document and is fiscal year based.
- The West Hartford incident data is taken from the CAFR document but is calendar year based.

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- The East Granby, Greenwich, Hampton, Pomfret, Salisbury, Scotland, and Tolland fire department incident data is taken from the town reports. Greenwich and Tolland are fiscal year based while the rest are calendar year based.

When the fire department also provides ambulance service, I have taken the response data from the Office of Emergency Medical Services and added that to the incident data from CFIRS since the latter does not include ambulance responses in Connecticut.

The EMS call volume will be that of the fire department unless the numbers are in green. Any numbers in green represent the call volume of the ambulance provider not the fire department.

Keep in mind that the call volume does not reflect the call response time. For example, the call volume may go down by a few calls but the call response time may actually be higher. So, call volume alone is not necessarily the only indicator of measuring the “busyness” of a fire department. Another example is the number of EMS calls. While the number of EMS calls may represent 66% of all calls, it is important to remember that an EMS call typically requires on average about 45 minutes and two or three personnel. Fire calls frequently require most, if not all, on-duty personnel and take many hours to mitigate. When looking at it from this perspective, the number of hours spent performing EMS functions versus fire functions is more like 50% each.

Unfortunately, in at least one municipality, the officials looked at the call percentage and concluded that if the EMS service was privatized, it would reduce workload by 62% and hence, the fire department would not need as many personnel. Therefore, it cannot be stressed enough that call volume alone is not necessarily the only indicator of measuring the “busyness” of a fire department.

The EMS level options are Rescue services, First Responder (FR), and BLS ambulance transport (BLS).

Mutual Aid

An issue of growing concern for some fire departments is the increase in the number of simultaneous calls. This is not an area that much attention has been paid to but it puts additional stresses on a department. When an incident or multiple simultaneous incidents occur such that the available local fire department resources are overwhelmed, then additional help is summoned from other nearby fire departments. When fire departments help each other in this fashion, it is called Mutual Aid. In fact, a recent survey conducted for ISO⁵ indicates that over 50% of fire departments call on mutual aid to respond to initial alarms for a structure fire due to lack of responders.

In some communities, a fire department in an adjacent municipality can provide a quicker response than the local fire department. Typically, these fire departments enter into an Automatic Mutual Aid agreement. Automatic Aid provides for a fire department in another municipality to immediately respond to reported fires because it is closer, thus providing the quickest response of manpower and equipment to incidents, and allowing more of the municipality to remain protected at all times. In the same ISO Survey, over 60% indicated that neighboring departments responded due to Automatic Aid agreements.

Automatic Mutual Aid is set up as agreements between participating fire departments. Mutual Aid is set up as Run cards and clearly defines which fire departments are to respond to a fire when requested at different fire alarm levels.

Mutual Aid is covered under Title 28, Chapter 517a for fire in the General Statutes of Connecticut.

Fire Dispatch

One of the keys to limiting damage caused by fire is the response time. NFPA 1710 sets a goal for all fire departments to respond to a fire within 6 minutes. Response time is defined as the time from when a 911 call is first received to the time a fire truck arrives on scene. Part of this 6-minute window is 1 minute for dispatch time. Fire and ambulance agencies are dispatched from a dispatch center. Some people believe that all 911

⁵ Fire Chief's Opinion 2008. ISO, September 2008

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calls go directly to their local dispatch center rather than to a central location. Basic 911 Service is an emergency telephone system that automatically connects 911 callers to a Public Safety Answering Point (PSAP). Enhanced-911 service does the same plus shows the caller's name, street address, and telephone number to the PSAP. This allows the PSAP to identify the caller's location automatically if the caller is unable to communicate this information verbally to the PSAP call taker.

All calls to 911 in Connecticut are routed to one of 107 PSAPs. Police and fire calls are immediately transferred to the appropriate local dispatch center. For medical emergencies, the appropriate EMS responder is called but the PSAP dispatcher stays on the line to provide appropriate emergency medical instructions while waiting for the responder to arrive.

A table showing the municipal call volume across the New England States can be found in Appendix A to see if there are any trends in EMS and/or fire calls across New England.

Of the 107 PSAP centers, five are fire-only regional dispatch centers: Litchfield County Dispatch, Northwest Public Safety, Tolland County Mutual Aid Fire Service, Quinebaug Valley Emergency Communications, and Valley Shore Emergency Communications. Groton operates the only consolidated (police-fire-EMS) Regional Dispatch Center in Connecticut. While Willimantic Fire Switchboard is primarily a fire-only regional dispatch center but it also dispatches for the Willimantic police department.

The remaining PSAP Centers may serve one or two communities, may or may not serve multiple emergency services (police-fire-EMS) and may or may not dispatch all of the emergency services within a given municipality. For example, Ledyard provides fire and EMS dispatch for the towns of Ledyard and Preston while police dispatch for both communities is the responsibility of the Connecticut State Police. Stonington provides dispatch services for the town's police department but fire and EMS dispatch are split between three dispatch centers – Stonington PD, Groton Emergency Communications and Westerly RI Dispatch.

The State of Connecticut is divided into 13 Coordinated Medical Emergency Dispatch (CMED) centers, which establishes radio contact between the ambulance and the hospital. This allows the EMT to talk with emergency personnel at the hospital to coordinate care (somewhat similar to what we saw with the TV show "Emergency" back in the early 1970s). The various CMEDs are connected together using MEDNET (a repeaterized radio system) and this is used to coordinate emergency medical resources for Mass Casualty Incidents. The CMED Centers also operate a satellite network MEDSAT, which is coordinated through the Connecticut Department of Public Health. This system links all of the hospitals, ambulance transport, the State Office of Emergency Management, all the CMED centers, and the Department of Public Health together.

Insurance Services Office (ISO)

The Insurance Services Office, Inc. (ISO) has a system called the ISO Public Protection Classification program that rates a community's fire protection on a scale from 1 to 10 based on a department's fire suppression capability. This rating is used by insurance companies in part to set insurance premiums for property insurance.

A low ISO rating number means that the fire suppression capability is high. The rating is based on five factors: Proximity of hydrants, type of fire department (how many firefighters are available for the initial response and how quickly they can respond), and equipment, training, and dispatch time. For example, if there are no hydrants then the ISO rating number will likely fall toward the 8 to 10 range. Some insurance companies also take into account the distance a residence or business is from a fire station.

Generally, a homeowner will see a drop in homeowners insurance when the ISO class rating drops below 8 because having a larger water supply does not help fight a residential fire. A business will see a drop in commercial insurance for each drop in the ISO class rating.

CAVEAT EMPTOR

The information in this document came from various sources (town plans, town officials, and fire personnel) and the information was verified to the extent it was possible. Incident data came from town reports, CAFR documents, budget documents, State Fire Marshal CFIRS reports, Litchfield County Dispatch, Tolland County Dispatch, and Quinebaug Valley Emergency Communications. While I tried to be as accurate as possible, there is the possibility for errors. Hopefully, if there are any errors, someone will be kind enough to point them out to me.

Special thanks to Deputy Chief Meehan and Mr. Joseph Sastre for their valuable feedback on this document.

**Fire and Emergency Medical Services in Connecticut
Change Summary**

FY07:

Easton hires four firefighters to provide 24/7 immediate coverage year round.
New Britain hires ten firefighters.

FY12:

Stamford merges Volunteer Fire Departments (Belltown, Turn of River, Springdale, and Long Ridge) into the City Fire Department.

FY18:

Ledyard switched from Ledyard EMS to American Ambulance
South Meriden VFD merged into the Meriden Career Fire Department

FY20:

Coventry VFA and North Coventry VFD merge into the municipal Coventry Fire-EMS Department.
Hampton-Chaplin Ambulance ceases operations in April. Willimantic FD now provides ambulance service to Chaplin and K-B Ambulance to Hampton

Fire and Emergency Medical Services in Connecticut

Fire Departments Providing 24/7 Immediate Coverage

| Town | Pop/ Cover Area | PSAP | Dispatch | Staffing FT/Call | EMS Calls (17-20) | FD Calls (17-20) | FD EMS Level | Transport Agency | Paramedic Service |
|--|----------------------------------|----------------------------------|---------------------|---|-------------------------------------|--------------------------------------|----------------------|------------------------------------|----------------------------|
| Branford | 27,988 over 28.0 sq mi | Branford PD | Branford PD | 29/45 4 groups of 6 24/72 shift 5 stations | 4377 4315 4066 4168 | 5974 5395 5490 6055 | FR, BLS, Medic | Branford FD | Branford FD |
| Bridgeport | 147,216 over 19.4 sq mi | Bridgeport PSCC | Self- Dispatch | 368/0 => 366/0 4 groups of 39 10/14, 3on/3off shift 9 stations | 11,267 11,858 12,506 9,878 | 16,824 18,038 18,958 10,407 | FR | AMR | AMR |
| Bristol | 60,568 over 26.8 sq mi | Bristol PD | Bristol PD | 92/0 => 88/0 4 groups of 20 10/14 shift 5 stations | No EMS Svc | 2305 2504 2401 2449 | PD FR | Bristol Hospital EMS | Bristol Hospital EMS |
| Danbury | 83,654 over 44.3 sq mi | Western Connecticut 911 CC | Self- Dispatch | 129/100 4 groups of 26 10/14, 3on/3off shift 16 stations* | 10,718 11,043 10,585 9,728 | 21,322 22,369 21,559 20,210 | FR, BLS, Medic | Danbury EMS | Danbury EMS |
| East Hartford | 51,199 over 18.7 sq mi | East Hartford PD | East Hartford PD | 136/0 4 groups of 30 24/72 shift 5 stations | 6078 5809 5994 6588 | 10,402 10,500 10,670 10,207 | FR, Medic | ASM | East Hartford FD |
| East Haven | 29,121 over 13.4 sq mi | East Haven PD | Southwest RCC | 48/35 4 groups of 11 10/14, 3on/3off shift 4 stations | 4451 4315 4273 3698 | 5496 5395 5386 4623 | FR, Medic | AMR | East Haven FD |
| Easton | 7,616 over 28.6 sq mi | Easton PD | Easton PD | 8/58 4 groups of 2 24/72 shift 1 station | 462 457 559 551 | 513 546 571 503 | PD FR, BLS | Easton Vol EMS | |
| Enfield - Thompsonville Fire District | 8,580 over 2 sq mi | Enfield ECC | Enfield ECC | 24/0 4 groups of 4 10/14 shift 1 station | 7429 7325 7500 6917 | 2012 2012 2139 1389 | PD FR Fd SFR | Enfield EMS | Enfield EMS |
| Fairfield | 60,855 over 31.3 sq mi | Fairfield ECC | Fairfield ECC | 96/0 => 98/0 4 groups of 23 10/14, 3on/3off shift 5 stations | 5158 5230 4815 5891 | 8750 8955 9136 8129 | FR | AMR | AMR |
| Greenwich | 62,396 over 67.2 sq mi | Greenwich PD | Greenwich PD | 107/40 4 groups of 20 24/72 shift 1 station | 6454 6190 6566 6207 | 4052 4248 4094 3718 | PD FR | Greenwich EMS | Greenwich EMS |
| Groton - Groton City Fire District | 10,369 over 3.8 sq mi | Groton ECC | Groton ECC | 17/20 3 groups of 5 24/48 shift 2 stations | 5302 5613 5658 5164 | 1133 965 846 894 | PD FR | Groton Ambulance | L&M Hosp Paramedic |
| Groton - Poquonnock Bridge Fire District | 14,000 over 12.2 sq mi | Groton ECC | Groton ECC | 29/44 4 groups of 6 24/72 shift 1 station | 1317 1344 1280 971 | 1973 1924 1786 1599 | FR | Groton amb, Mystic River Amb | L&M Hosp Paramedic |
| Guilford | 22,417 over 49.7 sq mi | Guilford ECC | Guilford ECC | 26/110 => 34/110 4 groups of 8 24/72 shift 5 stations | 2058 2180 2097 2085 | 3851 3890 3893 3912 | FR, BLS, Medic | Guildford FD | Guildford FD |
| Hamden | 61,607 over 33.3 sq mi | Hamden Central Comm | Southwest RCC | 103/50 4 groups of 23 10/14, 3on/3off shift 7 stations | 6929 7721 7538 6442 | 9729 10,918 10,713 9,511 | FR, Medic | AMR | Hamden FD |

Fire and Emergency Medical Services in Connecticut

| Town | Pop/ Cover Area | PSAP | Dispatch | Staffing FT/Call | EMS Calls (17-20) | FD Calls (17-20) | FD EMS Level | Transport Agency | Paramedic Service |
|---|----------------------------------|-------------------------------|------------------------------------|--|--|--|-------------------------|--|-------------------------------------|
| Hartford | 125,017 over 17.3 sq mi | Hartford PD | Hartford PD | 369/0 => 381/0 4 groups of 86 24/72 shift 12 stations | 20,174 21,454 20,487 20,273 | 28,140 30,656 31,593 29,290 | FR | Aetna Amb, AMR (n) | Aetna Amb, AMR (n) |
| Manchester Fire District | 58,211 over 6.4 sq mi | Manchester PD | Manchester PD | 83/0 => 82/0 4 groups of 18 10/14 shift 5 stations | 7109 7320 6779 6287 | 8842 9266 9036 8165 | FR, Medic | ASM | Manchester FD |
| Mansfield | 25,744 over 45.5 sq mi | Tolland County Dispatch | Tolland County Dispatch | 23/60 4 groups of 5 24/72 shift 3 stations | 1862 1835 1902 1779 | 2238 2270 2283 2404 | Rescue, FR, Amb | Mansfield FD | Windham Hosp Paramedic |
| Meriden | 60,456 over 24.1 sq mi | Meriden ECC | Self- Dispatch | 98/32 4 groups of 21 10/14 shift 5 stations | 5782 5495 5008 8372 | 9,420 9,142 9,036 11,722 | Rescue, FR | Hunters Ambulance | Hunters Ambulance |
| Middletown – Middletown Central Fire District | 18,000 over 5.3 sq mi | Middletown CCC | Middletown CCC | 60/0 => 65/0 4 groups of 13 24/72 shift 1 station | 2763 2731 2879 No Data | 3955 4026 4280 No Data | Rescue, FR | Hunters Ambulance | Middlesex Hospital Paramedic |
| Middletown - South Fire District | 14,000 over 21 sq mi | Middletown CCC | Middletown CCC | 33/0 4 groups of 7 10/14, 3on/3off shift 1 station | 1598 1666 1816 881 | 2291 2421 2590 1614 | Rescue, FR | Hunters Ambulance | Middlesex Hospital Paramedic |
| Milford | 53,137 over 26.1 sq mi | Milford PD | Self- Dispatch | 133/0 4 groups of 27 10/14, 3on/3off shift 5 stations | 4113 5119 5341 4950 | 8500 8042 8850 8250 | Rescue, FR, Amb | Milford FD | Milford FD |
| Montville | 19,713 over 44.2 sq mi | Montville ECC | Montville ECC | 9/100 3 groups of 3 24/48 shift 4 stations | 2350 2020 2161 1937 | 2795 2677 2818 2605 | Rescue, FR, Amb | Provided by all 4 fire companies | Mohegan Tribal FD |
| Naugatuck | 31,707 over 16.5 sq mi | Naugatuck PD | Naugatuck PD, VSECI (a) | 41/5 4 groups of 8 9/15, 3on/3off shift 2 stations | No Data No Data No Data 3946 | 1263 1571 1765 1733 | Rescue | Naugatuck Ambulance Corp | Naugatuck Ambulance Corp |
| New Britain | 72,939 over 13.4 sq mi | New Britain ERC | New Britain ERC | 135/0 => 159/0 4 groups of 36 6 stations | 13,679 13,900 14,602 14,262 | 6240 7175 6687 6724 | Rescue | New Britain EMS | New Britain EMS |
| New Canaan | 20,194 over 22.5 sq mi | New Canaan PD | New Canaan PD (f), SWRCC (a) | 25/35 4 groups of 6 24/72 shift 1 station | No Data No Data 1600 1535 | 1045 1143 | Rescue, FR, Amb | New Canaan Ambulance Corps | In-house from Norwalk Hosp |
| New Haven | 130,660 over 20.1 sq mi | New Haven ECC | Southwest RCC | 337/0 4 groups of 75 10/14, 3on/3off 10 stations | 20,440 20,886 19,770 26,746 | 25,512 26,036 32,025 32,397 | Rescue, FR, Medic | AMR | New Haven FD |
| New London | 27,545 over 10.8 sq mi | New London PD | New London PD | 81/0 4 groups of 18 Mod 10/14 shift 3 stations | 6196 6100 6234 5587 | 7356 7208 7312 6627 | Rescue, FR, Amb | New London FD | L&M Hosp Paramedic |
| North Haven | 23,939 over 21.1 sq mi | N Haven ECC | N Haven ECC | 34/80 4 groups of 8 10/14, 3on/3off shift 4 stations | 3134 3404 3613 3265 | 4440 4539 4552 4658 | Rescue, FR, Medic | AMR | North Haven FD |
| Norwalk FD | 87,776 over 36.3 sq mi | Norwalk PD | Norwalk PD | 147/0 4 groups of 33 Mod 10/14 shift 6 stations | No Data No Data No Data 12,507 | 6159 6463 6262 6271 | Rescue | Norwalk Hospital Assoc | Norwalk Hospital Assoc |

Fire and Emergency Medical Services in Connecticut

| Town | Pop/ Cover Area | PSAP | Dispatch | Staffing FT/Call | EMS Calls (17-20) | FD Calls (17-20) | FD EMS Level | Transport Agency | Paramedic Service |
|---|----------------------------------|----------------------------------|----------------------------------|--|---------------------------------------|--------------------------------------|-------------------------|------------------------------|---------------------------------|
| Norwich FD | 40,347 over 29.5 sq mi | Norwich PD | Norwich PD | 59/0 4 groups of 13 10/14, 3on/3off shift 2 stations | 1707 1720 1723 1513 | 2398 2448 2409 2265 | Rescue, FR | American Ambulance | American Ambulance |
| Ridgefield | 25,164 over 35.0 sq mi | Ridgefield PD | Ridgefield PD | 33/50 4 groups of 8/9 24h, 3on/3off shift 2 stations | 2031 2108 2201 2000 | 3252 3213 3691 3371 | Rescue, FR, Amb | Ridgefield FD | Danbury EMS |
| Southington | 43,661 over 36.6 sq mi | Southington PD | Southington PD | 33/80 4 groups of 7 24/72 shift 4 stations | 694 738 749 590 | 2304 2311 2333 2334 | Rescue | AMR | AMR |
| Stamford FD | 126,456 over 52.1 sq mi | Stamford ECC | Stamford ECC | 290/0 => 269/0 4 groups of 63 24/72 shift 6 stations | 14,055 No Data 14,055 14,577 | 10,374 11,316 11,265 10,364 | Rescue, FR | Stamford EMS | Stamford EMS |
| Stratford | 52,112 over 19.9 sq mi | Stratford ECC | Stratford ECC | 99/0 4 groups of 23 Mod. 10/14 shift 4 stations | 7125 7128 7300 7988 | 5905 6342 6456 4386 | Rescue, FR | Stratford EMS | Stratford EMS |
| Torrington | 35,611 over 40.4 sq mi | Litchfield County Dispatch | Litchfield County Dispatch | 62/36 4 groups of 13 10/14, 3on/3off shift 2 stations | No Data 668 585 813 | 2313 2217 2342 2282 | Rescue | Campion Ambulance | Campion Ambulance |
| Wallingford | 45,141 over 39.9 sq mi | Wallingford PD | Wallingford PD | 68/70 4 groups of 15 10/14 shift 6 stations | 5365 5350 5205 4498 | 6559 6650 6357 6384 | Rescue, FR, Amb | Wallingford FD | Wallingford FD |
| Waterbury ⁶ | 109,676 over 29.0 sq mi | Northwest PS ECC | Waterbury ECC | 252/0 => 263/0 4 groups of 52 24/72 shift 10 stations | 14,250 13,400 14,472 14,372 | 19,037 20,393 20,465 20,554 | Rescue, FR | AMR, Campion Ambulance | AMR, Campion Ambulance |
| West Hartford | 63,371 over 22.3 sq mi | West Hartford PD | West Hartford PD | 93/0 4 groups of 21 12/12, 3on/3off shift 5 stations | 6549 6234 6593 6285 | 9181 9056 9095 9243 | Rescue, Medic | AMR | West Hartford FD |
| West Haven - West Haven Fire District | 17,000 over 3.1 sq mi | W. Haven ERS Center | Southwest RCC | 56/85 4 groups of 12 10/14, 3on/3off shift 4 stations | 4462 4327 4288 4290 | 6250 6197 6118 6017 | Rescue, FR, Medic | AMR | West Haven FD Medics |
| West Haven – Allingtown Fire District | 15,000 over 3.3 sq mi | W. Haven ERS Center | Southwest RCC | 25/? 4 groups of 5 24/72 shift 2 stations | 1501 1479 1324 1209 | 2360 2378 2170 1834 | Rescue, FR, Medic | AMR | Allington FD Medics |
| West Haven - West Shore Fire District | 21,000 over 4.6 sq mi | W. Haven ERS Center | Southwest RCC | 36/13 4 groups of 8 24/72 shift 2 stations | 1629 1630 1640 1201 | 2456 2582 2588 1909 | Rescue, FR, Medic | AMR | West Shore FD Medics |
| Westport | 27,308 over 33.3 sq mi | Westport PD | Westport PD | 73/9 4 groups of 16 24/48/24/96 shift 4 stations | 2437 2472 2155 1898 | 3372 3988 3673 3799 | Rescue | Westport EMS | In-house via Norwalk Hosp |
| Wilton | 18,657 over 27.4 sq mi | Wilton PD | Wilton (f), SWRCC (a) | 30/8 4 groups of 6 24/72 shift 2 stations | 1367 1403 No Data 1347 | 1656 1669 1683 1749 | Rescue, Amb | Wilton Ambulance Corps | In-house via Norwalk Hosp |

Fire and Emergency Medical Services in Connecticut

| Town | Pop/ Cover Area | PSAP | Dispatch | Staffing FT/Call | EMS Calls (17-20) | FD Calls (17-20) | FD EMS Level | Transport Agency | Paramedic Service |
|---|--------------------------------|----------------------------|----------------------------|---|----------------------------------|---------------------------------|-----------------------------|-----------------------------|----------------------------------|
| Windham – Willimantic Fire District | 17,000 over 4.5 sq mi | Willimantic Switchboard | Willimantic Switchboard | 30/0 4 groups of 7 10/14, 3on/3off shift 1 station | 3573 3656 3571 3508 | 4485 4694 4513 4574 | Rescue, FR, Amb | Willimantic FD | Windham Hospital Paramedic |

Fire and Emergency Medical Services in Connecticut

Combination Departments Providing Immediate Coverage by Day/On-call Nights (and/or Weekends)

| Department | Pop/ Cover Area | PSAP | Dispatch | EMS Calls (18-20) | FD Calls (18-20) | Staffing FT/Call | FD EMS Level | BLS Transport | ALS |
|--|-----------------------------|-------------------------------|-------------------------------|----------------------------|------------------------|---|-----------------------|------------------------------|------------------------------------|
| Ashford | 4,281 in 38.8 sq mi | Tolland County Dispatch | Tolland County Dispatch | 484 516 465 | 604 610 586 | 2/42 1 group of 2 2 stations | Rescue, Amb | Ashford VFD | Day Kimball Hospital Medic |
| Bloomfield - Blue Hills Fire District | 7000 in 8.7 sq mi | Bloomfield PD | Bloomfield PD | No Data No Data 1258 | 553 504 479 | 5/40 1 group of 5 3 stations | Rescue | Bloomfield Ambulance | Bloomfield Ambulance |
| Cheshire | 29,150 in 33.1 sq mi | Cheshire PD | Cheshire PD | No EMS Svc | 958 950 942 | 5/124 1 group of 5 3 stations | Rescue | Campion Ambulance | Campion Ambulance |
| Colchester | 16,210 in 49.1 sq mi | Quinebaug Valley ECC | Quinebaug Valley ECC | 1553 1449 1219 | 2224 1984 1965 | 9/120 2 groups of 5/4 2 stations* | Rescue, FR, Amb | Colchester VFD | American Ambulance |
| East Haddam | 9,147 in 54.3 sq mi | Quinebaug Valley ECC | Quinebaug Valley ECC | 674 752 700 | 454 454 227 | 3/54 1 group of 3 3 stations | Rescue | East Haddam Amb Assn | Middlesex Hospital Paramedic |
| East Lyme – Flanders FD Niantic FD | 18,937 over 34 sq mi | East Lyme ECC | East Lyme ECC | 2133 2440 2355 | 3042 3079 3021 | 7/50 1 group of 7 2 stations | Rescue | East Lyme Ambulance | L&M Hosp Paramedic |
| Enfield - Enfield Fire District | 20,000 over 16 sq mi | Enfield ECC | Enfield ECC | | 1255 1323 1200 | 8/10 1 group of 8 2 stations | Rescue | Enfield EMS | Enfield EMS |
| Enfield – Hazardville Fire District | 8000 over 3.3 sq mi | Enfield ECC | Enfield ECC | | 1261 1411 1499 | 4/35 1 group of 4 1 station | Rescue | Enfield EMS | Enfield EMS |
| Enfield – N. Thompsonville Fire District | 9000 over 6.0 sq mi | Enfield ECC | Enfield ECC | | 663 623 594 | 4/40 1 group of 4 1 station | Rescue | Enfield EMS | Enfield EMS |
| Enfield - Shaker Pines Fire District | 5000 over 6.0 sq mi | Enfield ECC | Enfield ECC | | 702 713 449 | 3/20 1 group of 3 1 station | Rescue | Enfield EMS | Enfield EMS |
| Farmington | 25,613 over 28 sq mi | Farmington PD | Farmington PD | 2604 2995 2278 | 4215 4067 3454 | 8/147 1 group of 8 5 stations | Rescue, FR | AMR | Uconn Health Center |
| Hebron | 9,588 in 36.9 sq mi | Tolland County Dispatch | Tolland County Dispatch | 706 709 760 | 943 928 1009 | 2/60 1 group of 2 3 stations | Rescue, FR, Amb | Hebron VFD | Windham Hospital Paramedic |
| Ledyard – Ledyard Fire Co | 15,094 in 27.3 sq mi | Ledyard ECC | Ledyard ECC | 357 420 342 | 625 716 609 | 2/30 1 group of 2 1 station | Rescue, FR | American Ambulance | L&M Hosp American Ambulance |
| Ledyard – Gales Ferry Fire District | 6,800 in 10.8 sq mi | Ledyard ECC | Ledyard ECC | 353 350 201 | 686 689 416 | 2/35 1 group of 2 1 station | Rescue, FR | American Ambulance | L&M Hosp American Ambulance |
| Manchester - 8 th District | 58,211 in 27.7 sq mi | Manchester PD | Manchester PD | 1812 1626 1028 | 2542 2441 1768 | 2/95 1 group of 2 1 station | Rescue, FR | ASM | ASM |
| Middletown – Westfield Fire District | 15,000 over 14 sq mi | Middletown CCC | Middletown CCC | 853 824 552 | 1254 1232 805 | 6/50 1 group of 6 1 station | Rescue, FR | Hunters Ambulance | Middlesex Hospital Paramedic |
| Mystic Fire District | 10,500 over 8.2 sq mi | Groton ECC | Groton ECC | 2398 2521 3044 | 715 732 522 | 2/40 1 group of 2 2 stations | Rescue, FR | Mystic River Ambulance | L&M Hosp Paramedic |
| Old Mystic Fire District | 3855 over 4.6 sq mi | Groton ECC | Groton ECC | 890 818 No Data | 1226 1130 NoData | 4/20 1 group of 4 2 stations | Rescue, FR | Mystic River Ambulance | L&M Hosp Paramedic |

Fire and Emergency Medical Services in Connecticut

| Department | Pop/ Cover Area | PSAP | Dispatch | EMS Calls (18-20) | FD Calls (18-20) | Staffing FT/Call | FD EMS Level | BLS Transport | ALS |
|---|--------------------------------|-------------------------------|-------------------------------|----------------------------------|---------------------------------|-------------------------------------|-----------------------------|--------------------------|----------------------------------|
| Somers | 11,320 in 28.3 sq mi | Tolland County Dispatch | Tolland County Dispatch | 949 1151 1504 | 1274 1538 2139 | 5/60 1 group of 5 1 station | Rescue, FR, Amb | Somers FD Ambulance | Johnson Hospital Medic |
| Suffield | 15,788 in 42.3 sq mi | Suffield PD | Suffield PD | 1687 1764 1562 | 579 717 907 | 5/65 2 groups of 2 4 stations | Rescue | Suffield Ambulance | Suffield Ambulance |
| Tolland | 14,915 in 39.7 sq mi | Tolland County Dispatch | Tolland County Dispatch | 1212 1336 1403 | 1677 1842 1970 | 8/55 1 group of 7 4 stations | Rescue, FR, Amb | Tolland FD | Rockville Hospital Medic |
| Waterford | 19,505 in 32.8 sq mi | Waterford ECC | Waterford ECC | Avg 1200 calls | 3866 3612 2893 | 9/60 1 group of 9 5 stations | Rescue | Waterford Ambulance | L&M Hosp Paramedic |
| Willington ⁷ Willington FD Willington Hill | 5,965 in 33.3 sq mi | Tolland County Dispatch | Tolland County Dispatch | 698 702 714 | 888 873 921 | 4/35 2 groups of 2 2 stations | Rescue, FR, Amb | Willington FD | Windham Hospital Paramedic |

⁷ Willington uses 4 full-time personnel and 8 per diem personnel to provide 24/7 coverage with 2 shifts of 2
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Fire and Emergency Medical Services in Connecticut

Call/Volunteer Departments

| Department | Pop/ Cover Area | PSAP | Dispatch | EMS Calls (18-20) | FD Calls (18-20) | FD EMS Level | BLS Transport | ALS |
|--|-----------------------------|----------------------------------|----------------------------------|----------------------------|----------------------------|-----------------------|----------------------------------|----------------------------------|
| Andover | 3,273 in 15.5 sq mi | Tolland County Dispatch | Tolland County Dispatch | 275 259 233 | 375 353 346 | Rescue, FR, Amb | Andover VFD | Windham Hospital Paramedic |
| Ansonia | 19,020 over 6.0 sq mi | Ansonia PD | Northwest PS CC | 3376 No Data 3024 | 663 619 637 | Rescue | Ansonia Rescue Medical Svc | Valley EMS |
| Avon | 18,386 in 23.1 sq mi | Avon PD | Avon PD | No Data Avail | 663 679 671 | Rescue | AMR | Windham Hospital Paramedic |
| Barkhamsted – Barkhamsted East | 3,745 in 36.2 sq mi | Litchfield County Dispatch | Litchfield County Dispatch | No EMS Svc | 107 109 85 | Rescue | New Hartford Ambulance | |
| Barkhamsted – Pleasant Valley | | | | | 132 155 143 | Rescue | | |
| Barkhamsted – Riverton VFD | | | | | 112 134 126 | Rescue | | |
| Beacon Falls | 6,052 over 9.8 sq mi | Northwest PS CC | Northwest PS CC | 665 657 766 | 1028 858 997 | Rescue, FR, Amb | Beacon Falls VFD | |
| Berlin | 20,590 in 26.3 sq mi | Berlin PD | Berlin PD | No Data 179 154 | 683 591 616 | Rescue | Hunters Ambulance | Hunters Ambulance |
| Bethany | 5,540 in 21.0 sq mi | Northwest PS CC | Northwest PS CC | 399 329 356 | 574 463 No Data | Rescue, FR, Amb | Bethany VFD | |
| Bethel - Bethel Fire District | 11,500 | Bethel PD | Bethel PD | 2050 1675 1135 | 2470 2018 1367 | Rescue, FR, Amb | Bethel VFD | Bethel PD |
| Bethel - Stony Hill Fire District | 7,100 | Bethel PD | Bethel PD | 997 1000 1001 | 1323 1300 1367 | Rescue, FR, Amb | Stony Hill FD | Bethel PD |
| Bethlehem | 3,553 in 19.4 sq mi | Northwest PS CC | Northwest PS CC | 275 277 231 | 475 435 No Data | Rescue, FR | Bethlehem Amb Assn | |
| Bloomfield – Bloomfield Center Fire District | 13,000 | Bloomfield PD | Bloomfield PD | 1400 1400 1258 | 569 552 392 | Rescue | Bloomfield Ambulance | Bloomfield Ambulance |
| Bolton | 4,948 in 14.4 sq mi | Tolland County Dispatch | Tolland County Dispatch | 389 344 347 | 534 507 576 | Rescue, FR | ASM | ASM |
| Bozrah | 2,639 in 20.0 sq mi | Quinebaug Valley ECC | Quinebaug Valley ECC | 275 317 420 | 398 419 559 | Rescue, FR, Amb | Bozrah VFD | American Ambulance |
| Bridgewater | 1,696 in 16.2 sq mi | Litchfield County Dispatch | Litchfield County Dispatch | 175 215 210 | 274 298 322 | Rescue, FR, Amb | Bridgewater VFD | New Milford Hosp Medic |
| Brookfield | 16,860 in 19.8 sq mi | Brookfield PD | Brookfield PD | No Data No Data 1581 | No Data No Data 2082 | Rescue, Amb | Brookfield VFD | In-house via Vintech |
| Burlington | 9,494 in 29.7 sq mi | Farmington PD | Farmington PD | 566 528 400 | 755 703 604 | Rescue, FR, Amb | Burlington VFD | Burlington VFD |
| Brooklyn - East Brooklyn FD | 8,260 | Quinebaug Valley ECC | Quinebaug Valley ECC | 353 398 337 | 441 495 464 | Rescue, FR | Mortlake Ambulance | K-B Amb (NECCOG Contract) |

Fire and Emergency Medical Services in Connecticut

| Department | Pop/ Cover Area | PSAP | Dispatch | EMS Calls (18-20) | FD Calls (18-20) | FD EMS Level | BLS Transport | ALS |
|--------------------------------|----------------------------|----------------------------------|----------------------------------|----------------------------|-------------------------|-----------------------|----------------------------------|-------------------------------------|
| Brooklyn - Mortlake FD | | Quinebaug Valley ECC | Quinebaug Valley ECC | 1101 1132 854 | 1314 1265 1284 | Rescue, FR, Amb | Mortlake Ambulance | K-B Amb (NECCOG Contract) |
| Canaan – Falls Village | 1,214 in 32.9 sq mi | Litchfield County Dispatch | Litchfield County Dispatch | 211 217 229 | 303 321 329 | Rescue, FR, Amb | Falls Village FD | |
| Canterbury | 5,096 in 39.9 sq mi | Quinebaug Valley ECC | Quinebaug Valley ECC | 412 391 382 | 548 503 524 | Rescue, FR, Amb | Canterbury VFD | American Ambulance |
| Canton | 10,357 in 24.6 sq mi | Canton PD | Canton PD | 1004 1228 1138 | 1469 1521 1454 | Rescue, Amb | Canton VFD | Canton VFD |
| Chaplin | 2,276 in 19.4 sq mi | Quinebaug Valley ECC | Quinebaug Valley ECC | 171 No Data 186 | 254 292 243 | Rescue | Willimantic FD | Windham Hospital Paramedic |
| Chester | 4,343 in 16.0 sq mi | Valley Shore ECI | Valley Shore ECI | 529 No Data No Data | 652 670 No Data | Rescue, FR, Amb | Chester FD | Middlesex Hospital Paramedic |
| Clinton | 13,180 in 16.3 sq mi | Clinton ECC | Clinton ECC | 1375 1390 1203 | 2093 2049 2020 | Rescue, Amb | Clinton VFD | Middlesex Hospital Paramedic |
| Colebrook | 1,457 in 31.5 sq mi | Litchfield County Dispatch | Litchfield County Dispatch | 116 114 112 | 194 207 198 | Rescue | Winsted Area Ambulance | |
| Columbia | 5,460 in 21.4 sq mi | Tolland County Dispatch | Tolland County Dispatch | 516 505 565 | 690 650 766 | Rescue, Amb | Columbia VFD | Windham Hospital Paramedic |
| Cornwall | 1,412 in 46.0 sq mi | Litchfield County Dispatch | Litchfield County Dispatch | 261 211 200 | 395 344 344 | Rescue, Amb | Cornwall VFD | |
| Coventry | 12,411 in 37.7 sq mi | Tolland County Dispatch | Tolland County Dispatch | 943 929 927 | 1266 1219 1332 | Rescue, FR, Amb | Coventry FD | Windham Hospital (s). ASM (n) |
| Cromwell Fire District | 14,178 in 12.4 sq mi | Cromwell PD | Cromwell PD | 1757 No Data 1772 | 2458 No Data 2388 | Rescue, FR, Amb | Cromwell FD | Middlesex Hospital Paramedic |
| Darien - Darien FD | 7,400 in 5.6 sq mi | Darien PD | Southwest RCC | No Data No Data 1598 | 620 578 566 | Rescue | Darien EMS | Stamford EMS |
| Darien - Noroton Heights FD | 8,500 in 5.0 sq mi | Darien PD | Southwest RCC | | 563 469 415 | Rescue | Darien EMS | Stamford EMS |
| Darien - Noroton FD | 4,800 in 2.2 sq mi | Darien PD | Southwest RCC | | 364 307 249 | Rescue | Darien EMS | Stamford EMS |
| Deep River | 4,589 in 13.6 sq mi | Valley Shore ECI | Valley Shore ECI | No Data No Data 599 | 200 139 130 | Rescue | Deep River Amb Assn | Middlesex Hospital Paramedic |
| Derby | 12,801 in 5.0 sq mi | Derby PD | Northwest PS CC | No Data No Data 1473 | 650 674 No Data | Rescue, Amb | Storm Engine Co. Ambulance | Valley EMS |
| Durham | 7,361 in 23.6 sq mi | Valley Shore ECI | Valley Shore ECI | 515 550 547 | 300 354 303 | Rescue | Durham Ambulance Corps | Middlesex Hospital Paramedic |
| East Granby | 5,212 in 17.6 sq mi | Granby PD | Granby PD | No Data Avail | 197 181 No Data | Rescue | Granby Amb Assn | Granby Amb Assn |
| East Hampton | 12,912 in 35.6 sq mi | Glastonbury PD | Glastonbury PD | 1267 1334 997 | 313 324 391 | Rescue | East Hampton Amb Assn | Middlesex Hospital Paramedic |

Fire and Emergency Medical Services in Connecticut

| Department | Pop/ Cover Area | PSAP | Dispatch | EMS Calls (18-20) | FD Calls (18-20) | FD EMS Level | BLS Transport | ALS |
|--|----------------------------|----------------------------------|----------------------------------|----------------------------|---------------------------|-----------------------|---------------------------------|------------------------------------|
| East Windsor – Broad Brook FD | 5,500 | Tolland County Dispatch | Tolland County Dispatch | 2769 3022 3291 | 668 746 769 | Rescue, FR | East Windsor Amb Assn | East Windsor Amb Assn |
| East Windsor – Warehouse Point Fire District | 5,900 | Tolland County Dispatch | Tolland County Dispatch | | 486 726 657 | Rescue, FR | East Windsor Amb Assn | East Windsor Amb Assn |
| Eastford | 1,736 in 28.9 sq mi | Quinebaug Valley ECC | Quinebaug Valley ECC | 89 144 104 | 159 213 171 | Rescue, FR | K-B Ambulance | K-B Amb (NECCOG Contract) |
| Ellington – Ellington FD | 15,786 | Tolland County Dispatch | Tolland County Dispatch | 1211 1350 1325 | 803 842 895 | Rescue, FR | Ellington Ambulance Corps | Rockville Hospital Medic |
| Ellington - Crystal Lake FD | | Tolland County Dispatch | Tolland County Dispatch | | 300 267 248 | Rescue, FR | Ellington Ambulance Corps | Rockville Hospital Medic |
| Essex | 6,633 in 10.4 sq mi | Valley Shore ECI | Valley Shore ECI | 879 814 809 | 650 522 798 | Rescue, FR | Essex Ambulance Assn | Middlesex Hospital Paramedic |
| Franklin | 1,987 in 19.5 sq mi | Willimantic Switchboard | Willimantic Switchboard | 129 No Data 167 | 197 No Data 237 | Rescue, Amb | Franklin VFD | American Amb, WCMH |
| Glastonbury | 34,748 in 51.3 sq mi | Glastonbury PD | Glastonbury PD | 3097 3070 2972 | 817 824 826 | Rescue | Glastonbury Amb | ASM |
| Goshen | 2,945 in 53.7 sq mi | Litchfield County Dispatch | Litchfield County Dispatch | 242 237 262 | 368 396 396 | Rescue, FR, Amb | Goshen VFD | |
| Granby – Lost Acres | 11,323 in 40.7 sq mi | Granby PD | Granby PD | 828 833 838 | 209 182 184 | Rescue | Granby Ambulance Assn | Granby Ambulance Assn |
| Griswold - Griswold VFD AA Young VFD | 11,959 in 34.7 sq mi | Quinebaug Valley ECC | Quinebaug Valley ECC | 1303 1488 1483 | 1182 1249 1086 | Rescue, FR | American Ambulance | American Ambulance |
| Groton - Center Groton Fire District | ??? over 4.2 sq mi | Groton ECC | Groton ECC | 5613 5658 5164 | No Data 133 No Data | Rescue, FR | Groton Ambulance | L&M Hosp Paramedic |
| Groton - Groton Long Pt Fire District | 692 over 0.4 sq mi | Groton ECC | Groton ECC | 2398 2521 3044 | No Data Avail | Rescue, FR | Mystic River Ambulance | L&M Hosp Paramedic |
| Groton - Noank Fire District | ??? over 1.6 sq mi | Groton ECC | Groton ECC | | 406 365 245 | Rescue, FR | Mystic River Ambulance | L&M Hosp Paramedic |
| Haddam | 8,363 in 44.0 sq mi | Valley Shore ECI | Valley Shore ECI | No Data No Data 1061 | 409 388 463 | Rescue, FR | Haddam Ambulance | Middlesex Hospital Paramedic |
| Hampton | 1,868 in 25.0 sq mi | Quinebaug Valley ECC | Quinebaug Valley ECC | 426 372 No Data | 206 217 186 | Rescue | K-B Ambulance | Windham Hospital Paramedic |
| Hartland - East Hartland | 1,428 in 16.5 sq mi | Litchfield County Dispatch | Litchfield County Dispatch | No Data Avail | 221 209 182 | Rescue, FR | Granby Ambulance | Granby Ambulance |
| Hartland - West Hartland | 703 in 16.5 sq mi | Litchfield County Dispatch | Litchfield County Dispatch | No Data Avail | 116 135 99 | Rescue, FR | Winsted Amb Assn | Winsted Health Ctr Medic |
| Harwinton – Harwinton VFD | 5,593 in 30.7 sq mi | Litchfield County Dispatch | Litchfield County Dispatch | 502 549 470 | 218 212 225 | Rescue | Harwinton Ambulance Assn | |
| Harwinton – Harwinton West | | Litchfield County Dispatch | Litchfield County Dispatch | | 207 213 264 | Rescue | Harwinton Ambulance Assn | |

Fire and Emergency Medical Services in Connecticut

| Department | Pop/ Cover Area | PSAP | Dispatch | EMS Calls (18-20) | FD Calls (18-20) | FD EMS Level | BLS Transport | ALS |
|---|----------------------------|----------------------------------|----------------------------------|-------------------------|------------------------|-----------------------|---------------------------------|------------------------------------|
| Kent | 2,939 in 48.5 sq mi | Litchfield County Dispatch | Litchfield County Dispatch | 405 431 349 | 622 632 561 | Rescue, FR, Amb | Kent VFD | New Milford Hosp Medic |
| Killingly - Attawaugan Fire District | 2,300 in 7.0 sq mi | Quinebaug Valley ECC | Quinebaug Valley ECC | 4525 3487 3156 | 292 245 186 | Rescue, FR | K-B Ambulance | K-B Amb (NECCOG Contract) |
| Killingly - Danielson FD | 4,050 in 1.6 sq mi | Quinebaug Valley ECC | Quinebaug Valley ECC | | 776 672 594 | Rescue, FR | K-B Ambulance | K-B Amb (NECCOG Contract) |
| Killingly – Dayville Fire District | 3,300 in 9.0 sq mi | Quinebaug Valley ECC | Quinebaug Valley ECC | | 730 802 671 | Rescue, FR | K-B Ambulance | K-B Amb (NECCOG Contract) |
| Killingly - East Killingly Fire District | 1,700 in 13.0 sq mi | Quinebaug Valley ECC | Quinebaug Valley ECC | | 173 155 166 | Rescue, FR | K-B Ambulance | K-B Amb (NECCOG Contract) |
| Killingly - South Killingly Fire District | 3,700 in 15.5 sq mi | Quinebaug Valley ECC | Quinebaug Valley ECC | | 500 472 464 | Rescue, FR | K-B Ambulance | K-B Amb (NECCOG Contract) |
| Killingly – Williamsville Fire District | 1,420 in 2.8 sq mi | Quinebaug Valley ECC | Quinebaug Valley ECC | | 224 260 262 | Rescue, FR | K-B Ambulance | K-B Amb (NECCOG Contract) |
| Killingworth | 6,490 in 35.3 sq mi | Valley Shore ECI | Valley Shore ECI | | No Data 355 351 | 386 439 382 | Rescue, FR | Killingworth Ambulance Assn |
| Lebanon | 7,319 in 54.1 sq mi | Tolland County Dispatch | Tolland County Dispatch | 546 526 520 | 738 688 671 | Rescue, FR, Amb | Lebanon VFD | Windham Hospital Paramedics |
| Lisbon | 4,348 in 16.3 sq mi | Quinebaug Valley ECC | Quinebaug Valley ECC | 524 564 480 | 642 693 586 | Rescue, FR, Amb | Lisbon VFD | American Ambulance |
| Litchfield – Litchfield FD East Litchfield FD | 8,333 | Litchfield County Dispatch | Litchfield County Dispatch | 1207 1184 854 | 1500 1495 1193 | Rescue | Litchfield Amb | |
| Litchfield – Bantam FD | 8,333 | Litchfield County Dispatch | Litchfield County Dispatch | 318 322 274 | 557 531 506 | Rescue, Amb | Bantam FD | |
| Lyme | 2,401 in 31.9 sq mi | Valley Shore ECI | Valley Shore ECI | 145 201 156 | 150 131 187 | Rescue | Lyme Ambulance Assn | L&M Hosp Paramedic |
| Madison – Madison Hose Co | 18,297 in 13.2 sq mi | Madison PD | Madison PD | 2369 1810 1859 | 558 560 386 | Rescue | Madison Ambulance Assn | Madison Ambulance Assn |
| Madison – N Madison VFD | ??? in 23.0 sq mi | Madison PD | Madison PD | | 444 387 184 | Rescue, FR | Madison Ambulance Assn | Madison Ambulance Assn |
| Marlborough | 6,431 in 23.4 sq mi | Tolland County Dispatch | Tolland County Dispatch | 551 568 531 | 708 749 700 | Rescue | Pettingill Ambulance Assn | Middlesex Hospital Paramedic |
| Middlebury | 7,571 in 17.8 sq mi | Northwest PS CC | Northwest PS CC | No Data Avail | 1368 1346 1300 | Rescue, Amb | Middlebury VFD | |
| Middlefield | 4,425 in 12.7 sq mi | Valley Shore ECI | Valley Shore ECI | 205 174 127 | 309 288 225 | Rescue, FR | Hunters Ambulance | Middlesex Hospital Paramedic |
| Morris | 2,345 in 17.2 sq mi | Litchfield County Dispatch | Litchfield County Dispatch | No EMS | 119 105 107 | Rescue | Litchfield Amb | |

Fire and Emergency Medical Services in Connecticut

| Department | Pop/ Cover Area | PSAP | Dispatch | EMS Calls (18-20) | FD Calls (18-20) | FD EMS Level | BLS Transport | ALS |
|-----------------------------------|----------------------------|----------------------------------|----------------------------------|----------------------------|------------------------|-----------------------|------------------------------------|-----------------------------------|
| Monroe - Monroe FD | 9,000 in 11.9 sq nu | Monroe PD | Southwest RCC | 1390 1360 1333 | 401 429 408 | Rescue, FR | Monroe EMS | Monroe EMS |
| Monroe – Stepney FD | 7,000 in 8.1 sq mi | Monroe PD | Southwest RCC | | 428 411 303 | Rescue | Monroe EMS | Monroe EMS |
| Monroe - Stevenson FD | 3,500 in 6.2 sq mi | Monroe PD | Southwest RCC | | 318 312 No Data | Rescue | Monroe EMS | Monroe EMS |
| New Fairfield | 14,145 in 20.5 sq mi | New Fairfield ECC | New Fairfield ECC | 939 940 770 | 1326 1257 1165 | Rescue, FR, Amb | New Fairfield VFD | In-house Danbury EMS |
| New Hartford - New Hartford | 6,886 in 37.0 sq mi | Litchfield County Dispatch | Litchfield County Dispatch | 1009 1048 970 | 221 204 200 | Rescue, FR, Amb | New Hartford Ambulance | \ |
| New Hartford - South End VFD | 500 | Litchfield County Dispatch | Litchfield County Dispatch | | 164 157 199 | Rescue | New Hartford Ambulance | \ |
| New Hartford - Pine Meadow VFC | 500 over 1 sq mi | Litchfield County Dispatch | Litchfield County Dispatch | | 37 27 15 | Rescue | New Hartford Ambulance | \ |
| New Milford – Gaylorsville FD | 2500 in 15.0 sq mi | New Milford PD | New Milford PD | No Data No Data 3187 | 122 107 No Data | Rescue | New Milford Comm Amb | New Milford Hosp Medic |
| New Milford – Northville FD | | New Milford PD | New Milford PD | | 131 144 132 | Rescue | New Milford Comm Amb | New Milford Hosp Medic |
| New Milford – Waterwitch Hose | | New Milford PD | New Milford PD | | 664 698 No Data | Rescue | New Milford Comm Amb | New Milford Hosp Medic |
| Newington | 30,756 in 13.1 sq mi | Newington PD | Newington PD | No Data No Data 2201 | 616 618 570 | Rescue | Newington Amb Corps, AMR | Newington Amb Corps |
| Newtown - Newtown FD | | Newtown PD | Newtown PD | 2666 2643 2347 | 708 636 445 | Rescue, FR | Newtown Ambulance Corps | Newtown Ambulance Corps |
| Newtown - United FD | | Newtown PD | Newtown PD | | 367 314 310 | Rescue, FR | Newtown Ambulance Corps | Newtown Ambulance Corps |
| Newtown – Dodgingtown VFD | | Newtown PD | Newtown PD | | 230 174 No Data | Rescue, FR | Newtown Ambulance Corps | Newtown Ambulance Corps |
| Newtown – Hawleyville VFD | | Newtown PD | Newtown PD | | 268 151 194 | Rescue, FR | Newtown Ambulance Corps | Newtown Ambulance Corps |
| Newtown – Sandy Hook VFD | | Newtown PD | Newtown PD | | 703 561 491 | Rescue, FR | Newtown Ambulance Corps | Newtown Ambulance Corps |
| Newtown (combined dispatch) | 28,113 in 57.8 sq mi | Newtown PD | Newtown PD | 2666 2643 2347 | 1844 1430 1334 | Rescue | Newtown Ambulance Corps | Danbury Ambulance Svc |
| Norfolk | 1,678 in 45.3 sq mi | Litchfield County Dispatch | Litchfield County Dispatch | 258 224 220 | 191 144 173 | Rescue, FR | Norfolk Lions Club Ambulance | |
| North Branford | 14,353 in 24.9 sq mi | North Branford PD | North Branford PD | 1359 1426 1330 | 1818 1832 1851 | Rescue, FR, Amb | North Branford FD | |
| North Canaan | 3,241 in 19.5 sq mi | Litchfield County Dispatch | Litchfield County Dispatch | 1007 1036 940 | 187 219 209 | Rescue | North Canaan Amb Corps | Northern Duchess Paramedics |

Fire and Emergency Medical Services in Connecticut

| Department | Pop/ Cover Area | PSAP | Dispatch | EMS Calls (18-20) | FD Calls (18-20) | FD EMS Level | BLS Transport | ALS |
|---------------------------------|----------------------------|-------------------------|-------------------------|----------------------------|---------------------------|-----------------------|----------------------------------|------------------------------------|
| North Stonington | 5,291 in 54.3 sq mi | Groton ECC | Groton ECC | 745 No Data No Data | 310 275 192 | Rescue, FR | North Stonington Ambulance | American Amb, L&M Hosp |
| Norwalk – Rowayton FD | | Norwalk PD | Norwalk PD | No Data Avail | 168 164 150 | Rescue | Norwalk Hospital Assoc | Norwalk Hospital Assoc |
| Norwich - East Great Plain | 40,347 in 28.3 sq mi | Norwich PD | Norwich PD | 675 650 544 | 992 922 844 | Rescue, FR | American Ambulance | American Ambulance |
| Norwich - Laurel Hill VFD | | Norwich PD | Norwich PD | 48 43 50 | 118 118 111 | Rescue, FR | American Ambulance | American Ambulance |
| Norwich - Occum VFD | | Norwich PD | Norwich PD | 141 119 92 | 240 220 202 | Rescue, FR | American Ambulance | American Ambulance |
| Norwich – Taftville VFD | | Norwich PD | Norwich PD | 262 515 461 | No Data 783 751 | Rescue, FR | American Ambulance | American Ambulance |
| Norwich - Yantic FD | | Norwich PD | Norwich PD | 353 368 472 | 695 688 682 | Rescue, FR | American Ambulance | American Ambulance |
| Old Lyme | 7,592 in 23.1 sq mi | Valley Shore ECI | Valley Shore ECI | 750 776 800 | 268 265 278 | Rescue | Old Lyme Ambulance Assn | Middlesex Hospital Paramedic |
| Old Saybrook | 10,246 in 15.0 sq mi | Old Saybrook PD | Old Saybrook PD | 1500 to1600 calls | 559 541 439 | Rescue, FR | Old Saybrook Amb Assn | Middlesex Hospital Paramedic |
| Orange | 13,953 in 17.2 sq mi | Orange PD | Southwest RCC | No Data Avail | 552 641 554 | Rescue | AMR | AMR |
| Oxford | 12,874 in 32.7 sq mi | Northwest PS CC | Northwest PS CC | 1052 1192 1108 | 400 484 496 | Rescue | Oxford Ambulance Assoc | Valley EMS |
| Plainfield – Plainfield FD | 15,228 in 42.3 sq mi | Quinebaug Valley ECC | Quinebaug Valley ECC | 2169 2081 2105 | 713 729 695 | Rescue, FR | American Legion Ambulance | K-B Amb (NECCOG Contract) |
| Plainfield - Central Village | | Quinebaug Valley ECC | Quinebaug Valley ECC | | 289 278 330 | Rescue, FR | American Legion Ambulance | K-B Amb (NECCOG Contract) |
| Plainfield - Moosup FD | | Quinebaug Valley ECC | Quinebaug Valley ECC | | 673 580 572 | Rescue, FR | American Legion Ambulance | K-B Amb (NECCOG Contract) |
| Plainfield - Atwood Hose | | Quinebaug Valley ECC | Quinebaug Valley ECC | | 245 209 192 | Rescue, FR | American Legion Ambulance | K-B Amb (NECCOG Contract) |
| Plainville | 17,820 in 9.7 sq mi | Plainville PD | Plainville PD | No Data Avail | 506 496 481 | Rescue | AMR | AMR |
| Plymouth - Terryville | 12,047 in 21.7 sq mi | Plymouth PD | Plymouth PD | No Data No Data 1162 | 405 384 416 | Rescue | Plymouth Ambulance Corps | |
| Pomfret | 4,198 in 40.3 sq mi | Quinebaug Valley ECC | Quinebaug Valley ECC | 238 236 163 | 420 448 331 | Rescue, FR, Amb | Pomfret FD | K-B Amb (NECCOG Contract) |
| Preston - Preston City FD | 4,755 in 30.9 sq mi | Ledyard ECC | Ledyard ECC | 482 468 490 | 645 637 679 | Rescue, FR | Poquetanuck VFD | American Ambulance |
| Preston – Poquetanuck FD | | Ledyard ECC | Ledyard ECC | No Data Avail | 508 No Data No Data | Rescue, FR, Amb | Poquetanuck VFD | American Ambulance |

Fire and Emergency Medical Services in Connecticut

| Department | Pop/ Cover Area | PSAP | Dispatch | EMS Calls (18-20) | FD Calls (18-20) | FD EMS Level | BLS Transport | ALS |
|---|----------------------------|----------------------------------|----------------------------------|----------------------------|------------------------|-----------------------|------------------------------------|------------------------------------|
| Portland | 9,456 in 23.4 sq mi | Middletown CCC | Middletown CCC | 738 748 813 | 979 1005 1075 | Rescue, FR | Hunters Ambulance | Middlesex Hospital Paramedic |
| Prospect | 9,671 in 14.3 sq mi | Northwest PS CC | Northwest PS CC | 461 465 509 | 704 734 798 | Rescue, FR | Campion Ambulance | |
| Putnam - Putnam Fire District | 7,500 in ?? sq mi | Putnam EDC | Putnam EDC | 1392 1517 1554 | 204 212 299 | Rescue | Putnam EMS | K-B Amb (NECCOG Contract) |
| Putnam - East Putnam Fire District | 2,000 in ?? sq mi | Quinebaug Valley ECC | Quinebaug Valley ECC | | 284 332 299 | Rescue, FR | Putnam EMS | K-B Amb (NECCOG Contract) |
| Redding - Georgetown Fire District | 4,500 in 8.3 sq mi | Redding ECC | Redding ECC | No Data Avail | No Data Avail | Rescue, FR, Amb | Georgetown FD | Norwalk Hosp Assn |
| Redding - Redding Fire District #1 | 9,312 in 31.5 sq mi | Redding ECC | Redding ECC | No Data Avail | No Data Avail | Rescue, FR, Amb | Redding FD #1 | Bethel- Redding Paramedics |
| Redding - West Redding Fire District | | Redding ECC | Redding ECC | No Data Avail | No Data Avail | Rescue, FR, Amb | Redding FD #2 | Bethel- Redding Paramedics |
| Rocky Hill | 19,915 in 13.4 sq mi | Rocky Hill PD | Rocky Hill PD | 1841 3257 1443 | 745 675 591 | Rescue, Amb | Rocky Hill Amb | Rocky Hill Amb |
| Roxbury | 2,229 in 26.2 sq mi | Northwest PS CC | Northwest PS CC | 200 200 186 | 141 122 No Data | Rescue | Roxbury Ambulance Assn | New Milford Hosp Medic |
| Salem – Gardner Lake VFD | 4,201 in 29.0 sq mi | Quinebaug Valley ECC | Quinebaug Valley ECC | No Data Avail | No Data Avail | Rescue, FR, Amb | Gardner Lake VFD Ambulance | |
| Salem – Salem VFC | | Quinebaug Valley ECC | Quinebaug Valley ECC | No Data 302 316 | No Data 617 562 | Rescue, FR | Gardner Lake VFD Ambulance | |
| Salisbury – Lakeville Hose | 3,693 in 57.3 sq mi | Litchfield County Dispatch | Litchfield County Dispatch | 576 534 547 | 293 295 302 | Rescue | Salisbury Ambulance | |
| Scotland | 1,699 in 18.6 sq mi | Quinebaug Valley ECC | Quinebaug Valley ECC | 86 154 151 | 157 235 232 | Rescue, FR, Amb | Scotland VFD | Windham Hospital Paramedic |
| Seymour Citizens Engine Co Great Hill Hose Co | 16,571 in 14.6 sq mi | Seymour PD | Northwest PS CC | 2238 No Data 2401 | 576 484 430 | Rescue | Seymour Ambulance Assn | Valley EMS |
| Sharon | 2,74 in 58.7 sq mi | Litchfield County Dispatch | Litchfield County Dispatch | 389 352 311 | 645 562 488 | Rescue, FR, Amb | Sharon FD | |
| Shelton | 40,999 in 30.6 sq mi | Shelton PD | Shelton (f) SWRCC (a) | 5090 5242 5026 | 1616 1218 1380 | Rescue, FR, Amb | Echo Hose Ambulance | Valley EMS |
| Sherman | 3,670 in 21..8 sq mi | Litchfield County Dispatch | Litchfield County Dispatch | 207 270 320 | 405 453 549 | Rescue, FR, Amb | Sherman VFD | New Milford Hosp Medic |
| Simsbury Fire District | 23,824 in 33.9 sq mi | Simsbury PD | Simsbury PD | 1856 2237 1967 | 736 687 714 | Rescue, FR | Simsbury Ambulance Assn | Simsbury Ambulance Assn |
| South Windsor | 25,846 in 28.1 sq mi | South Windsor PD | South Windsor PD | 81 76 85 | 598 584 607 | Rescue | ASM | ASM |
| Southbury | 19,859 in 39.0 sq mi | Southbury EDC | Southbury EDC | No Data No Data 2397 | 912 799 825 | Rescue | Southbury Amb & heritage amb | Contract w Campion Ambulance |

Fire and Emergency Medical Services in Connecticut

| Department | Pop/ Cover Area | PSAP | Dispatch | EMS Calls (18-20) | FD Calls (18-20) | FD EMS Level | BLS Transport | ALS |
|--|----------------------------|--------------------------------|--------------------------------|-------------------------|---------------------------|-----------------------|----------------------------------|---------------------------------|
| Sprague – Baltic | 2,979 in 13.2 sq mi | Quinebaug Valley ECC | Quinebaug Valley ECC | No Data 255 191 | 357 345 319 | Rescue, FR, Amb | Baltic FD | American Ambulance |
| Stafford – Staffordville FD | 6950 in 30.8 sq mi | Tolland County Dispatch | Tolland County Dispatch | 1621 1424 1193 | 792 688 862 | Rescue, FR | Stafford Ambulance Assn | Johnson Hospital Medic |
| Stafford - West Stafford | 5200 in 28.0 sq mi | Tolland County Dispatch | Tolland County Dispatch | | 956 921 964 | Rescue, FR | Stafford Ambulance Assn | Johnson Hospital Medic |
| Sterling – Sterling FD | 3,780 in 27.2 sq mi | Quinebaug Valley ECC | Quinebaug Valley ECC | 159 147 110 | 232 198 174 | Rescue, FR | American Legion Ambulance | K-B Amb (NECCOG Contract) |
| Sterling - Oneco FD | | Quinebaug Valley ECC | Quinebaug Valley ECC | 149 138 94 | 237 204 157 | Rescue, FR | American Legion Ambulance | K-B Amb (NECCOG Contract) |
| Stonington - Stonington Fire District | 18,541 in 38/7 sq mi | Town PD (f) GECC (a) | Town PD (f) GECC (a) | 580 580 388 | No Data No Data 127 | Rescue | Stonington Ambulance Corps | L&M Hosp Paramedic |
| Stonington - Pawcatuck Fire District | 11,000 in 5.0 sq mi | Westerly Dispatch Center | Westerly Dispatch Center | | No Data Avail | Rescue | Westerly Ambulance | Westerly Ambulance |
| Stonington - Quiambaug Fire District | | Town PD (f) GECC (a) | Town PD (f) GECC (a) | | 100 131 115 | Rescue | Stonington Ambulance Corps | L&M Hosp Paramedic |
| Stonington - Wequetquoock Fire District | | Town PD (f) GECC (a) | Town PD (f) GECC (a) | | No Data Avail | Rescue | Stonington Ambulance Corps | L&M Hosp Paramedic |
| Thomaston | 7,761 in 12.0 sq mi | Thomaston PD | Thomaston PD | 1061 1161 1123 | 336 308 286 | Rescue | Thomaston Ambulance Corps | |
| Thompson – Community FD | 9,394 in 46.9 sq mi | Quinebaug Valley ECC | Quinebaug Valley ECC | 847 841 910 | 956 947 1112 | Rescue, FR, Amb | K-B Ambulance | K-B Amb (NECCOG Contract) |
| Thompson – East Thompson | | Quinebaug Valley ECC | Quinebaug Valley ECC | | 314 306 265 | Rescue, FR | K-B Ambulance | K-B Amb (NECCOG Contract) |
| Thompson – Quinbaug VFD | | Quinebaug Valley ECC | Quinebaug Valley ECC | | 186 148 165 | Rescue, FR | K-B Ambulance | K-B Amb (NECCOG Contract) |
| Thompson – Thompson Hill | 2,400 | Quinebaug Valley ECC | Quinebaug Valley ECC | | 260 237 244 | Rescue, FR | K-B Ambulance | K-B Amb (NECCOG Contract) |
| Thompson - West Thompson FD | | Quinebaug Valley ECC | Quinebaug Valley ECC | | 264 238 202 | Rescue, FR | K-B Ambulance | K-B Amb (NECCOG Contract) |
| Trumbull – Trumbull Center Fire District | | Trumbull ECC | Southwest RCC | 4829 4797 4540 | 737 No Data No Data | Rescue | Trumbull EMS | Trumbull EMS |
| Trumbull – Long Hill Fire District | | Trumbull ECC | Southwest RCC | | 830 No Data 639 | Rescue | Trumbull EMS | Trumbull EMS |
| Trumbull – Nichols Fire District | | Trumbull ECC | Southwest RCC | | 499 467 No Data | Rescue | Trumbull EMS | Trumbull EMS |
| Union | 848 in 28.7 sq mi | Tolland County Dispatch | Tolland County Dispatch | 87 82 105 | 120 109 154 | Rescue, FR | Willington FD | |
| Vernon | 29,161 in 17.7 sq mi | Tolland County Dispatch | Tolland County Dispatch | 4387 4520 4417 | 5103 5109 5108 | Rescue, FR, Amb | Vernon FD | Rockville Hospital Medic |

Fire and Emergency Medical Services in Connecticut

| Department | Pop/ Cover Area | PSAP | Dispatch | EMS Calls (18-20) | FD Calls (18-20) | FD EMS Level | BLS Transport | ALS |
|---------------------------------|----------------------------|----------------------------------|----------------------------------|----------------------------|------------------------|-----------------------|----------------------------------|------------------------------------|
| Voluntown | 2,611 in 38.9 sq mi | Quinebaug Valley ECC | Quinebaug Valley ECC | 195 262 241 | 330 369 349 | Rescue, FR Amb | Voluntown VFC | American Ambulance |
| Warren | 1,447 in 26.3 sq mi | Litchfield County Dispatch | Litchfield County Dispatch | 164 117 153 | 285 190 268 | Rescue, FR, Amb | Warren VFC | New Milford Hosp Medic |
| Washington | 3,526 in 38.2 sq mi | Litchfield County Dispatch | Litchfield County Dispatch | 385 381 403 | 270 254 347 | Rescue, FR | Washington Ambulance Assn | New Milford Hosp Medic |
| Watertown | 22,228 in 29.2 sq mi | Watertown PD | Watertown PD | 1814 2118 1853 | 2330 2673 2508 | Rescue, FR | AMR | AMR |
| Westbrook | 6,906 in 15.7 sq mi | Valley Shore ECI | Valley Shore ECI | No Data No Data 915 | No Data Avail | Rescue, FR | Westbrook Ambulance Assn | Middlesex Hospital Paramedic |
| Weston | 10,372 in 19.8 sq mi | Weston ECC | Weston ECC | No Data No Data 440 | 773 934 944 | Rescue, FR | Weston EMS | In-house Norwalk Hosp |
| Wethersfield | 26,510 in 12.3 sq mi | Wethersfield PD | Wethersfield PD | 1149 No Data 1032 | 676 633 857 | Rescue | Wethersfield Ambulance | Aetna Ambulance |
| Winchester – Winchester Fire | 11,013 in 4.7 sq mi | Litchfield County Dispatch | Litchfield County Dispatch | No Data No Data 1963 | No Data 47 77 | Rescue, FR | Winsted Ambulance Assn | |
| Winchester – Winsted FD | 11,013 in 4.7 sq mi | Litchfield County Dispatch | Litchfield County Dispatch | | 492 514 604 | Rescue, FR | Winsted Ambulance Assn | |
| Windham Center | 25,213 in 27.1 sq mi | Willimantic Switchboard | Willimantic Switchboard | 3656 3571 3314 | 762 673 No Data | Rescue, FR | Willimantic FD | Windham Hospital Paramedic |
| Windham - North Windham FD | | Willimantic Switchboard | Willimantic Switchboard | | 677 656 No Data | Rescue, FR | Willimantic FD | Windham Hospital Paramedic |
| Windham - South Windham FD | | Willimantic Switchboard | Willimantic Switchboard | | 651 628 No Data | Rescue, FR | Willimantic FD | Windham Hospital Paramedic |
| Windsor | 29,142 in 29.5 sq mi | Windsor PD | Windsor PD | No Data No Data 3492 | 743 758 750 | Rescue | Windsor Vol Ambulance | In-house via AMR |
| Windsor Locks | 12,573 in 9.0 sq mi | Windsor Locks PD | Windsor Locks PD | No Data No Data 1661 | 361 437 433 | Rescue | Windsor Locks LC Ambulance | Windsor Locks LC Ambulance |
| Wolcott | 16,725 in 20/4 sq mi | Wolcott PD | Wolcott PD | 1800 2230 1946 | 504 503 605 | Rescue | Wolcott Ambulance Assn | Wolcott Ambulance Assn |
| Woodbridge | 8,955 in 18.8 sq mi | Woodbridge PD | Southwest RCC | No Data Avail | 758 539 586 | Rescue | AMR | AMR |
| Woodbury | 9,822 in 36.5 sq mi | Northwest PS CC | Northwest PS CC | 835 854 823 | 352 344 378 | Rescue | Woodbury Ambulance Assn | |
| Woodstock – Woodstock VFA | 7,897 in 60.5 sq mi | Quinebaug Valley ECC | Quinebaug Valley ECC | 462 491 523 | 608 634 661 | Rescue, FR | Woodstock EMS | K-B Amb (NECCOG Contract) |
| Woodstock - Bungay FD | | Quinebaug Valley ECC | Quinebaug Valley ECC | | 194 198 233 | Rescue, FR | Woodstock EMS | K-B Amb (NECCOG Contract) |
| Woodstock - Muddy Brook FD | | Quinebaug Valley ECC | Quinebaug Valley ECC | | 146 157 166 | Rescue, FR | Woodstock EMS | K-B Amb (NECCOG Contract) |

Appendix A - EMS and Fire Emergency Calls across New England

Using information from the State Fire Marshal Office Annual Reports for Vermont, Maine, and Massachusetts; and NFIRS for Connecticut and New Hampshire, we can look at the number of municipal fire and EMS calls to determine if any trends can be observed. Since all the data (including that in the FMO Annual Report) is taken from NFIRS, it is dependent on the number of fire departments entering their data into the system and there is not 100% compliance.

| New England State | 2013 | 2014 | 2015 | 2016 | 2017 | 2018 | 2019 | 5yr Avg |
|--------------------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|----------------|
| Connecticut | | | | | | | | |
| Muni EMS calls | 205,487 | 185,890 | 203,422 | 222,609 | 225,621 | 245,978 | 236,152 | 219,945 |
| Fire calls | 13,069 | 11,956 | 11,740 | 11,884 | 11,584 | 11,710 | 10,925 | 11,633 |
| Non-fire calls | 113,139 | 106,845 | 107,797 | 113,860 | 121,262 | 141,532 | 128,868 | 120,027 |
| Total Muni Calls | 331,695 | 304,691 | 322,959 | 348,353 | 358,467 | 399,220 | 375,945 | 351,606 |
| % Muni EMS calls | 62.0% | 61.0% | 63.0% | 63.9% | 62.9% | 61.6% | 62.8% | 62.6% |
| % Muni Fire Calls | 3.9% | 3.9% | 3.6% | 3.4% | 3.2% | 2.9% | 2.9% | 3.3% |
| Maine | | | | | | | | |
| Muni EMS calls | 66,293 | 76,138 | 81,947 | 81,864 | 70,410 | 91,065 | 97,911 | 83,223 |
| Fire calls | 5,261 | 5,556 | 5,749 | 6,422 | 5,623 | 6,459 | 6,107 | 5,986 |
| Non-fire calls | 30,535 | 35,451 | 34,262 | 35,998 | 35,987 | 40,148 | 42,382 | 37,371 |
| Total Muni Calls | 102,089 | 117,145 | 121,958 | 124,284 | 112,020 | 137,672 | 146,400 | 126,580 |
| % Muni EMS calls | 64.9% | 65.0% | 67.2% | 65.9% | 62.9% | 66.1% | 66.9% | 65.7% |
| % Muni Fire Calls | 5.2% | 4.7% | 4.7% | 5.2% | 5.0% | 4.7% | 4.2% | 4.7% |
| New Hampshire | | | | | | | | |
| Muni EMS calls | 87,534 | 99,124 | 98,746 | 111,147 | 114,796 | 111,089 | 112,655 | 107,926 |
| Fire Calls | 6,071 | 5,844 | 6,793 | 7,375 | 4,121 | 5,267 | 4,568 | 5,661 |
| Non-fire calls | 52,407 | 58,378 | 55,260 | 58,261 | 59,607 | 59,678 | 55,953 | 57,856 |
| Total Muni Calls | 146,012 | 163,346 | 160,799 | 176,783 | 178,524 | 176,034 | 173,176 | 171,444 |
| % Muni EMS calls | 59.9% | 60.7% | 61.4% | 62.9% | 64.3% | 63.1% | 65.1% | 63.0% |
| % Muni Fire Calls | 4.2% | 3.6% | 4.2% | 4.2% | 2.3% | 3.0% | 2.6% | 3.3% |
| Vermont | | | | | | | | |
| Muni EMS calls | 22,225 | 22,513 | 23,535 | 23,208 | 21,295 | 25,012 | 22,439 | 23,000 |
| Fire Calls | 4,076 | 5,431 | 3,575 | 3,269 | 2,458 | 2,660 | 2,274 | 3,278 |
| Non-fire calls | 20,119 | 16,332 | 16,332 | 16,332 | 17,011 | 18,199 | 16,947 | 16,859 |
| Total Muni Calls | 46,420 | 45,569 | 45,763 | 44,085 | 40,764 | 45,871 | 41,660 | 43,952 |
| % Muni EMS calls | 47.9% | 49.4% | 51.4% | 52.6% | 52.2% | 54.5% | 53.9% | 52.3% |
| % Muni Fire Calls | 8.8% | 11.9% | 7.8% | 7.4% | 6.0% | 5.8% | 5.5% | 7.5% |
| Massachusetts | | | | | | | | |
| Muni EMS calls | 443,486 | 472,447 | 510,956 | 525,726 | 561,350 | 563,406 | 584,304 | 536,365 |
| Fire calls | 29,921 | 29,273 | 31,709 | 32,245 | 27,895 | 27,731 | 25,176 | 29,005 |
| Non-fire calls | 298,593 | 306,327 | 327,521 | 332,924 | 348,065 | 353,141 | 362,793 | 338,462 |
| Total Muni Calls | 772,000 | 808,047 | 870,186 | 890,895 | 937,310 | 965,176 | 972,273 | 907,315 |
| % Muni EMS calls | 57.4% | 58.5% | 58.7% | 59.0% | 59.9% | 58.4% | 60.1% | 59.1% |
| % Muni Fire Calls | 3.9% | 3.6% | 3.6% | 3.6% | 3.0% | 2.9% | 2.6% | 3.2% |
| Rhode Island | | | | | | | | |
| Muni EMS calls | 133,709 | 134,126 | 143,614 | 179,215 | 120,883 | 130,252 | 126,458 | 139,091 |
| Total Muni Calls | 159,510 | 159,159 | 171,039 | 205,234 | 148,725 | 154,507 | 141,127 | 163,299 |
| % Muni EMS calls | 83.8% | 84.3% | 84.0% | 87.3% | 81.3% | 84.3% | 89.6% | 85.2% |
| % Muni Fire Calls | 16.2% | 15.7% | 16.0% | 12.7% | 18.7% | 15.7% | 10.4% | 14.8% |

Fire and Emergency Medical Services in Connecticut

In looking at Connecticut, Massachusetts, and New Hampshire, the percentage of fire and EMS calls relative to the total calls are similar. Of the non-fire calls, false alarms and service calls account for between 25% and 30% of the total emergency calls for the five States in the table above.

- Maine's percentage of fire and EMS calls relative to the total calls are higher than these three States. This may be partly due to the fact that slightly less than half the fire departments report incident data.
- Vermont's percentage of fire calls is higher and the percentage of EMS calls is lower relative to the total calls. The lower EMS percentage may be due to Vermont's reliance on non-profits for ambulance service (although many towns have a first responder squad) and its higher fire call percentage may be due to its small population and smaller density (population per square mile).

Appendix B – When Fire Departments Established

| Town | Fire Department(s) | Est | Department | Fire Department(s) | Est |
|--------------|--------------------------------|------|-------------|--------------------------------|------|
| Andover | Andover VFD | 1938 | Bridgewater | Bridgewater FD | 1938 |
| Ansonia | Charter Hose Co | 1909 | Brookfield | Brookfield VFC (consolidation) | 1961 |
| | Eagle Hose & H & L Co | 1871 | | Brookfield VFC | 1934 |
| | Fountain Hose Co | 1876 | | South Brookfield VFD | 1949 |
| | Hilltop Hose Co | 1956 | | Brookfield Candlewood (rename) | 1961 |
| | Webster Hose Co | 1894 | | New Fairfield VFC B | 1949 |
| Ashford | Ashford VFD | 1951 | Bristol | Bristol FD | 1853 |
| Avon | Avon VFD | 1943 | | Bristol Engine & Hose Co 1 | 1870 |
| Barkhamsted | Barkhamsted East VFC | 1970 | | Uncas Co 2 | 1872 |
| | Pleasant Valley VFD | 1956 | | Zealots H&L Co 1 | 1881 |
| | Riverton VFC | 1945 | | Welch Co 3 | 1908 |
| Beacon Falls | Beacon Hose Co #1 (rename) | 1930 | Engine Co 5 | 1937 | |
| | Beacon Falls FD | 1899 | Brooklyn | East Brooklyn FD | 1994 |
| Berlin | Berlin VFD | 1943 | | Mortlake FD (merger) | 1949 |
| | East Berlin VFD | 1932 | | West Wauregan Fire Company | 1927 |
| | South Kensington VFD | 1961 | | Mortlake FD | 1947 |
| | Kensington Fire-Rescue | 1938 | Burlington | Burlington VFD | 1924 |
| Bethany | Bethany FD | 1934 | Canaan | Falls Village FD | 1948 |
| Bethel | Bethel Fire District | | Canterbury | Canterbury VFD | 1996 |
| | Bethel VFD (merger) | 1934 | Canton | Canton FD (merger) | 1943 |
| | Bethel Fire Co | 1831 | | Canton VFD | 1846 |
| | Alert Hose Co | 1889 | | Collinsville VFD | 1944 |
| | Eureka H&L Co | 1886 | | North Canton VFA | 1949 |
| | Stony Hill Fire District | 1949 | Chaplin | Chaplin VFD | 1912 |
| Bethlehem | Bethlehem FD | 1940 | Cheshire | Cheshire FD | 1912 |
| Bloomfield | Bloomfield Center | 1926 | Chester | Chester FD | 1913 |
| | Blue Hills Fire District | 1927 | Clinton | Clinton VFD (reorg) | 1912 |
| Bolton | Bolton FD | 1941 | | Clinton Hose Company | 1854 |
| Bozrah | Bozrah VFC | 1950 | Colchester | Colchester Hayward FD | 1938 |
| Branford | Branford City FD | 1899 | Colebrook | Colebrook FD | 1947 |
| | L.A. Fisk Hose Co #1 | 1899 | Columbia | Columbia VFD | 1928 |
| | Martin Burke H&L Co #1 | 1899 | Cornwall | Cornwall FD | 1947 |
| | HQ Engine Co 8 | 1910 | Coventry | North Coventry FD | 1936 |
| | Indian Neck Pine Orchard (ren) | 1934 | | Coventry VFA | 1928 |
| | Pine Orchard Company #6 | 1902 | Cromwell | Cromwell Fire District | 1912 |
| | Stony Creek Fire Co | 1900 | | Darien FD (name change) | 1895 |
| | MP Rice Hose Fire Co (rename) | 1900 | | Eagle H&L Co #1 | 1896 |
| | Hose Company #2 | 1899 | | Noroton FD | 1903 |
| | Short Beach HHL Co | 1911 | | Noroton Heights FD | 1896 |
| Bridgeport | Bridgeport FD | 1796 | Deep River | Deep River VFD | 1896 |

Fire and Emergency Medical Services in Connecticut

| Town | Fire Department(s) | Est | Department | Fire Department(s) | Est | |
|------------------------|---------------------------------|--------------------|-------------------|--------------------------------|----------------------|------|
| Danbury | Danbury Fire Dept | 1829 | Eastford | Eastford Independent Fire Co | 1942 | |
| | Danbury Fire Company #1 | 1829 | Easton | Easton VFC | 1921 | |
| | Danbury Fire Company #2 | 1829 | Ellington | Crystal Lake VFD | 1934 | |
| | Danbury Hook & Ladder Co | 1850 | | Ellington VFD | 1928 | |
| | Padanaram Hose Co #3 | 1868 | Enfield | Enfield Fire District (merger) | 1915 | |
| | Independent Hose Co #4 | 1887 | | South End Hose Co | 1896 | |
| | Wooster Hose Co #5 | 1889 | | North End Hose Co | 1899 | |
| | Citizens Hose Co #6 | 1888 | | Hazardville Fire District | 1892 | |
| | Water Witch Hose Co #7 | 1889 | | N. Thompsonville FD | 1914 | |
| | Phoenix Hose Co #8 | | | Shaker Pines Fire District | 1942 | |
| | Beckerle Hose Com #9 | 1880 | | Thompsonville FD | 1839 | |
| | Germantown Hose Co #10 | 1912 | | Steam Fire Engine Co 1 | 1839 | |
| | Beaver Brook Fire Co #11 | 1912 | | Hose Co 1 | 1839 | |
| | Mill Plain Independent Hose #12 | 1945 | | Hose Co 2 | 1887 | |
| Miry Brook Fire Co #13 | 1946 | Hose Co 3 | | 1890 | | |
| King St VFC #14 | 1951 | Hook & Ladder Co 1 | | 1902 | | |
| Derby | Hotchkiss Hose #1 (name change) | 1872 | | Essex | Essex Fire Engine Co | 1833 |
| | Birmingham Fire Company | 1830 | | Fairfield | Fairfield FD | 1920 |
| | Storm Engine #2 | 1851 | Southport VFD | | 1895 | |
| | Paugasset H & L #4 | 1903 | Stratfield VFD | | 1920 | |
| | East End Hose #3 | 1950 | Franklin | Franklin FD | 1959 | |
| Durham | Durham FD | 1931 | Farmington | Farmington FD (merger) | 2003 | |
| East Granby | East Granby VFD | 1929 | | East Farmington VFD | 1944 | |
| East Haddam | East Haddam VFD | 1931 | | Farmington VFD | 1803 | |
| East Hampton | East Hampton VFD | 1923 | | Tunxis Hose FD | 1893 | |
| East Hartford | East Hartford FD (merger) | 1929 | Glastonbury | Glastonbury FD (merger) | 1943 | |
| | East Hartford Fire District | 1891 | | East Glastonbury VFD | 1942 | |
| | Center Hose Co 1 | 1891 | | Naubuc FD | 1926 | |
| | Vol Hose Co 2 | 1891 | | South Glastonbury VFD | 1927 | |
| | Vol Hose Co 3 | 1891 | | Buckingham FD | 1965 | |
| | Engine Co 5 | 1931 | Goshen | Goshen FD | 1943 | |
| | Engine Co 6 | 1963 | Granby | Lost Acres FD | 1936 | |
| East Haven | East Haven FD | 1900 | Greenwich | Greenwich FD | 1876 | |
| | East Haven Vol Fire Co 1 | 1900 | | Byram VFD | 1891 | |
| | Foxon Co 3 | 1941 | | Cos Cob VFC | 1922 | |
| | Bradford Manor Co 4 | 1924 | | Glenville VFC | 1903 | |
| | Riverside Co 6 | 1927 | | Round Hill VFC | 1948 | |
| East Lyme | Flanders FD | 1946 | | Sound Beach VFD | 1904 | |
| | Niantic FD | 1923 | Griswold | Jewitt City Fire Department | | |
| East Windsor | Broad Brook VFD | 1896 | | AA Young Hose & Ladder Co | 1895 | |
| | Warehouse Point FD | 1910 | | Griswold VFD | 1947 | |

Fire and Emergency Medical Services in Connecticut

| Town | Fire Department(s) | Est | Department | Fire Department(s) | Est | |
|-------------------|---------------------------------|-------------------|--------------------------|-----------------------------------|-----------------------|------|
| Groton | Center Groton Fire District | 1960 | Ledyard | Gales Ferry VFC | 1942 | |
| | Center Groton VFD | 1946 | | Ledyard Fire Company | 1951 | |
| | Groton City FD (name change) | 1964 | Lisbon | Lisbon FD | 1941 | |
| | Groton Fire District #1 | 1901 | Litchfield | Litchfield Fire Co | 1890 | |
| | Groton Long Point Fire District | 1921 | | Bantam Fire Co | 1916 | |
| | Groton Long Point VFD | 1951 | | Northfield VFC | 1938 | |
| | Poquonnock Fire District | 1943 | | East Litchfield VFC | 1963 | |
| | Poquonnock Bridge FD | 1934 | Lyme | Lyme FD | 1949 | |
| | Mystic Fire District | 1879 | Madison | Madison Hose Company | 1907 | |
| | B.F. Hoxie Fire Engine Co | 1875 | | North Madison VFD | 1925 | |
| | Mystic H & L Co | 1883 | Manchester | Manchester Fire-Rescue-EMS (c) | 1956 | |
| | Noank Fire District | 1929 | | South Manchester FD | ✕ | |
| | Noank VFC | 1895 | | West Side Co 1 | 1898 | |
| | Old Mystic Fire District | 1961 | | Center Hose Co 2 | 1898 | |
| | Reliance Fire Co (rename) | 1859 | | Orford Hose Co 3 | 1898 | |
| | Mystic Fire Engine Co | 1837 | | School St Co 4 | 1898 | |
| Guilford | Guilford FD | ✕ | | Charter Oak Co 5 | 1898 | |
| | Eagle Hose Co 2 | 1853 | | Eighth District FD | 1888 | |
| | Washington Engine Co 1 | 1852 | | Mansfield | Mansfield FD (merger) | 2005 |
| | FC Spencer H&L Co 1 | 1893 | | | Mansfield VFC | unk |
| | North Guilford Co 4 | 1947 | Eagleville FD | | 1934 | |
| | North Guilford Co 5 | 1952 | Marlborough | Marlborough FD | 1935 | |
| Haddam | Haddam VFC | 1930 | | Meriden | Meriden 1st District | 1851 |
| Hamden | Hamden FD | 1926 | Charter Oak Engine Co #1 | | 1863 | |
| | Mt Carmel Co #5 | 1911 | Washington Hose Co #2 | | 1867 | |
| | Mix District VFD #7 | 1924 | Parker Hose Engine Co #3 | | 1869 | |
| | Dunbar Hill VFC #8 | 1928 | Wilcox Hose Co #4 | | 1871 | |
| Hampton | Hampton FD | 1929 | Ever Ready H&L Co | | 1868 | |
| Hartford | Hartford FD | 1788 | South Meriden VFD | 1908 | | |
| | Hartland | East Hartland VFD | 1946 | Middlebury | Middlebury VFD | 1941 |
| West Hartland VFD | | 1948 | Middlefield | Middlefield VFC | 1934 | |
| Harwinton | Harwinton VFD | 1944 | Milford | Milford FD | 1838 | |
| | Harwinton Westside VFD | 1955 | Middletown | Middletown Central | ✕ | |
| Hebron | Hebron VFD | 1935 | | O.V. Coffin H&L Co #1 | 1785 | |
| Kent | Kent VFD | 1911 | | Douglas Hose Co #1 | 1785 | |
| Killingly | Attawaugan Fire District | 1943 | | Hubbard Hose Co #2 | 1785 | |
| | Danielson Fire District | 1854 | | Hotchkiss Hose Co #3 | 1785 | |
| | Dayville Fire District | 1937 | | South Fire District (name change) | 1930 | |
| | East Killingly Fire District | 1939 | Russell Fire Brigade | 1915 | | |
| | South Killingly Fire District | 1956 | Monroe | Monroe VFD | 1923 | |
| | Williamsville Fire District | 1833 | | Stepney VFD | 1917 | |
| Lebanon | Lebanon VFD | 1943 | | Stevenson VFC | 1950 | |

Fire and Emergency Medical Services in Connecticut

| Town | Fire Department(s) | Est | Department | Fire Department(s) | Est |
|---------------|---------------------------|------------|---------------------------|-------------------------------|------------|
| Montville | Montville Fire Co | 1931 | Norwalk | Norwalk City FD (merger) | 1913 |
| | Oakdale Fire Co | 1962 | | Norwalk FD | |
| | Chesterfield Fire Co | 1947 | | Phoenix Hose #1 | 1858 |
| | Mohegan Tribal Fire Co | 1946 | | Pioneer H&L | 1861 |
| Morris | Morris VFD | 1942 | | Hope Hose Co #2 | 1865 |
| Naugatuck | Naugatuck FD | 1844 | | South Norwalk FD | |
| New Britain | New Britain FD | 1871 | | Old Well H&L | 1874 |
| New Canaan | New Canaan Fire Co #1 | 1881 | | Putnam Hose Co | 1875 |
| New Haven | New Haven FD | 1789 | | East Norwalk Fire District | 1894 |
| New London | New London FD | 1805 | | Mayflower H&L | 1887 |
| New Fairfield | New Fairfield FD (merger) | 1981 | | Rowayton Hose Fire Company | 1902 |
| | Ball Pond Fire Co | 1959 | | Norwich Consolidated District | 1903 |
| | Fire Co A | 1934 | | Norwich City FD | 1845 |
| New Hartford | Squantz Engine Co | 1958 | | Greeneville FD | 1862 |
| | New Hartford Fire-Rescue | 1832 | Greeneville Hook & Ladder | 1888 | |
| | Pine Meadow VFC | 1911 | Shetucket Steam Eng Co | 1876 | |
| New London | South End Volunteer VFD | | East Great Plain | 1943 | |
| | New London FD | 1805 | Laurel Hill VFD | 1947 | |
| New Milford | Gaylorsville VFD | 1946 | Occum VFD | 1943 | |
| | Northville VFD | | Taftville VFD | 1915 | |
| | Waterwitch Hose Co #2 | 1863 | Yantic FD | 1847 | |
| Newington | Newington FD | 1929 | Plainfield | Atwood Hose | 1896 |
| Newtown | Dodgingtown VFD | 1911 | | Central Village | 1913 |
| | Hawleyville VFD | 1925 | | Moosup FD | 1921 |
| | Newtown FD | 1883 | | Plainfield Fire Co #1 | 1925 |
| | Sandy Hook VFD | 1938 | Plainville | Plainville FD | 1885 |
| | Botsford Fire Rescue | 1949 | Plymouth | Terryville VFD | 1911 |
| Norfolk | Norfolk FD | 1902 | Pomfret | Pomfret FD | 1934 |
| No Branford | North Branford FD | 1938 | Portland | Portland VFD | 1884 |
| North Canaan | Canaan Fire Co | 1911 | | Portland Fire Company #1 | 1870 |
| North Haven | North Haven FD | 1912 | Preston | Preston City FD | 1942 |
| | Montowese VFC #2 | 1933 | Poquetanuck FD | 1942 | |
| | West Ridge VFC # 3 | 1951 | Prospect | Prospect VFD | 1945 |
| | Northeast VFC # 4 | 1960 | Putnam | East Putnam Fire District | 1958 |
| No Stonington | North Stonington FD | 1945 | | Putnam Fire District | 1875 |
| Old Lyme | Old Lyme VFD | 1923 | Redding | Georgetown Fire District | 1928 |
| Old Saybrook | Old Saybrook FD | 1924 | | Redding Fire District #1 | 1915 |
| Orange | Orange VFD | 1925 | | West Redding Fire District | 1915 |
| Oxford | Oxford Center FC | 1940 | Ridgefield | Ridgefield FD | 1897 |
| | Quaker Farms Fire Co | 1949 | Rocky Hill | Rocky Hill FD | 1927 |
| | Riverside Fire Co | 1942 | Roxbury | Roxbury VFD | 1948 |

Fire and Emergency Medical Services in Connecticut

| Town | Fire Department(s) | Est |
|---------------|------------------------------------|------|
| Salem | Salem VFD | 1943 |
| | Gardner Lake VFD | 1956 |
| Salisbury | Lakeville Hose Co | 1906 |
| Seymour | Citizens Engine Co | 1884 |
| | Great Hill Hose Co | 1947 |
| Scotland | Scotland VFD | 1947 |
| Sharon | Sharon FD | 1889 |
| Shelton | Echo Hose H&L Co | 1882 |
| | Huntington Fire Co | 1918 |
| | Pine Rock Park VFC | 1933 |
| | White Hills VFC | 1947 |
| Sherman | Sherman VFD | 1942 |
| Simsbury | Simsbury Fire District | 1944 |
| | Simsbury VFC (consolidation) | 1983 |
| | Simsbury VFC | 1944 |
| | Tariffville VFC | 1939 |
| Somers | Somers FD | 1937 |
| South Windsor | South Windsor VFD | 1938 |
| Southbury | Southbury VFA | 1932 |
| Southington | Southington FD | 1952 |
| | Engine Company 1 | 1884 |
| | Engine Company 2 | |
| | Engine Company 3 | |
| | Engine Company 5 | |
| Sprague | Baltic FD | 1867 |
| Stafford | Staffordville FD | 1934 |
| | West Stafford FD | 1946 |
| Sterling | Oneco FD | 1942 |
| | Sterling FD | 1942 |
| Stamford | Stamford City Fire District (cons) | 1885 |
| | Gulf Stream Hose Co #2 | 1862 |
| | Atlantic Hose Co #1 | 1867 |
| | Pacific Hose Co #3 | 1883 |
| | Belltown Fire District | 1928 |
| | Glenbrook Fire District | 1917 |
| | Long Ridge Fire District | 1928 |
| | Springdale Fire District | 1908 |
| | Turn of River Fire District | 1928 |
| Stratford | Stratford FD | 1909 |
| Suffield | Suffield FD | 1912 |
| Thomaston | Thomaston FD | 1881 |
| Tolland | Tolland FD | 1926 |

| Department | Fire Department(s) | Est |
|------------|--------------------------------|------|
| Stonington | Pawcatuck Fire District | 1887 |
| | Pawcatuck Fire Co #1 | 1928 |
| | P.S. Barber Hose Co (disband) | 1887 |
| | Quiambaug Fire District | 1961 |
| | Stonington Borough FD (merger) | 2014 |
| | Neptune Engine Company | 1866 |
| | Wadawanuck Engine Co | 1850 |
| | Fire Engine Co #1 | 1837 |
| | Steamers Engine Co #1 (renam) | |
| | Stonington Steam Fire Eng #1 | 1879 |
| | Pioneer Hook & Ladder Co | 1880 |
| | Stonington Fire Police | |
| | Wequetequock Fire District | 1949 |
| Thomaston | Thomaston FD | 1881 |
| Tolland | Tolland FD | 1926 |
| Thompson | Community Fire Company | 1938 |
| | East Thompson VFC | 1958 |
| | Quinebaug VFC | 1939 |
| | Thompson Hill FD | |
| | Thompson Fire Engine Co | 1832 |
| | West Thompson Independent FA | 1936 |
| Torrington | Burrville VFD | 1942 |
| | Drakeville VFD | 1949 |
| | Torrington VFD | 1957 |
| | Torrington FD | 1888 |
| Trumbull | Long Hill Fire District | 1921 |
| | Nichols Fire District | 1917 |
| | Trumbull Center Fire District | 1925 |
| Union | Union VFD | 1938 |
| Vernon | Vernon FD (merger) | 1980 |
| | Rockville FD (name change) | 1844 |
| | Vernon Fire Company | 1834 |
| | Fire King Company | 1852 |
| | Hockanum Fire Company | 1855 |
| | Fitton Hose Company #2 | 1882 |
| | Fitch Hose Company #3 | 1894 |
| | Snipsic H&L company | 1913 |
| | Rockville Rescue Co | 1974 |
| | Vernon Fire District | |
| | Dobsonville Fire Company | 1943 |
| | Talcottville Fire Company | |
| | Vernon Center Fire Co | |

Fire and Emergency Medical Services in Connecticut

| Town | Fire Department(s) | Est | Department | Fire Department(s) | Est |
|--------------------------------|----------------------------|--------------------------|--------------------|------------------------------------|-------------------------|
| Voluntown | Voluntown VFC | 1939 | Weston | Weston VFD | 1931 |
| Wallingford | Wallingford FD | ✕ | Wethersfield | Wethersfield VFD | 1803 |
| | Tibbets Hose Co (rename) | 1868 | Willington | Willington FD #1 | 1945 |
| | Hubbard Hose Co | 1854 | | Willington Hill FD | 1952 |
| | Simpson Hook and Ladder Co | 1881 | Wilton | Wilton FD | 1928 |
| | North Farms VFC | 1946 | Winchester | Winchester Fire | 1948 |
| | Yalesville VFC | 1923 | | Winsted FD | ✕ |
| | East Wallingford FD | 1944 | | Union Hose Co 1 | 1862 |
| | Warren VFC | 1942 | | Deluge Hose Co 2 | 1862 |
| Warren | Washington VFD | 1926 | | Niagara Engine Co 3 | 1862 |
| Washington | Waterbury FD | 1839 | | Cascade Engine Co 4 | 1862 |
| Waterbury | Jordan Fire Co #1 | 1921 | | Tower Ladder Co 1 | 1879 |
| Waterford | Goshen Fire Co #3 | 1927 | Windham | Willimantic Fire District (merger) | 1926 |
| | Oswegatchie Fire co #4 | 1932 | | Willimantic Fire Engine Co | 1832 |
| | Cohanzie fire Co #5 | 1941 | | Alert Hose Co 1 | 1872 |
| | Watertown FD | 1894 | | Montgomery Hose Co 2 | 1872 |
| Watertown | West Hartford FD (merger) | 1937 | | Excelsior H&L Co | 1872 |
| West Hartford | West Hartford Hose Co | 1879 | | Hilltop Hose Co 3 | 1897 |
| | East Side Fire District | 1909 | | North Windham FD | 1935 |
| | Center Fire District | 1914 | | South Windham FD | 1911 |
| | South Side Fire District | 1919 | | Windham Center FD | 1942 |
| | Quaker Hose Co | 1914 | | Windsor | Windsor (consolidation) |
| | Allington Fire District | 1908 | Hayden Station VFC | | 1950 |
| | West Haven | West Haven Fire District | ✕ | | Poquonock VFC |
| West Haven H&L Co | | 1888 | Wilson VFC | | 1908 |
| West Haven Engine & Hose Co | | 1888 | Windsor VFC | 1830 | |
| North End Hose Co #3 | | 1895 | Windsor Locks | Windsor Locks FD | 1890 |
| Savin Rock Hose Co #4 (rename) | | 1910 | Wolcott | Wolcott VFD | 1934 |
| Seaside Hose Co #4 | | 1895 | Woodbridge | Woodbridge FD | 1936 |
| West Shore Fire District | | 1919 | Woodbury | Woodbury FD (merger) | 1928 |
| Westbrook FD | | 1921 | | Hotchkissville Fire Co | 1924 |
| Westbrook | Westport FD (merger) | 1929 | | Oreanaug Fire Co | 1896 |
| Westport | Saugatuck Fire Engine Co | 1832 | Woodstock | Bungay FD | 1938 |
| | Vigilant Fire Engine Co | 1874 | | Muddy Brook FD | 1934 |
| | | | | Woodstock VFA | 1934 |

The information in this table came from many different fire officials:

- Portland Fire Chief Robert Shea
- Thompsonville Firefighter Scott Ellis.
- Vernon Fire Chief William Call
- Stafford Fire Chief David Lucia
- Jewett City Fire Chief Robert Hanson

Fire and Emergency Medical Services in Connecticut

- Willington Firefighter Brian Owen
- Middletown Fire Chief Robert Kronenberger
- Naugatuck Fire Chief Ken Hanks
- Bristol Fire Chief Jon Pose
- New London Fire Chief Henry Kydd, Jr.
- Norwich Fire Chief Kenneth Scandarato
- North Haven First Selectman Michael Freda
- Manchester Fire Chief Robert Bycholski
- Wilton Deputy Fire Chief Mark Amatrudo
- Danbury Fire Officials
- East Haven Deputy Fire Chief Tony Moscato
- Guilford Fire Chief Charlie Herrschaft
- Putnam Assistant Fire Chief Norm Perron
- Stonington Firefighter Rob Palmer and President of the Historical Society

Appendix C – When Ambulance Companies Established

| Town | Agency | Est. |
|--------------|----------------------------|-------|
| | Amb Svc of Manchester | 1959 |
| | American Ambulance | 1972 |
| Ansonia | Ansonia Rescue | 1949 |
| Bethlehem | Bethlehem Ambulance | 1977 |
| Bloomfield | Bloomfield Ambulance | 1977 |
| Brooklyn | Mortlake Ambulance | 1990s |
| | Campion Ambulance | 1959 |
| Darien | Darien EMS | 2002 |
| Deep River | Deep River Ambulance | 1957 |
| Derby | Storm Engine Ambulance | 1963 |
| Durham | Durham Ambulance Corps | 1949 |
| East Haddam | East Haddam Ambulance | 1968 |
| East Hampton | East Hampton Ambulance | 1980 |
| East Lyme | East Lyme Ambulance | 1946 |
| East Windsor | East Windsor Ambulance | 1990 |
| Easton | Easton Vol EMS | 1980 |
| Ellington | Ellington Ambulance | 1962 |
| Enfield | Enfield EMS | |
| Essex | Essex Ambulance Assoc | 1964 |
| Glastonbury | Glastonbury Ambulance | 1958 |
| Granby | Granby Ambulance | 1963 |
| Greenwich | Greenwich EMS | 1986 |
| Griswold | Griswold Ambulance | 1990 |
| Mansfield | Mansfield FD | 1960 |
| | Mystic River Ambulance | 1981 |
| Groton | Groton Ambulance | 1955 |
| Haddam | Haddam Vol Ambulance | 1976 |
| Harwinton | Harwinton Ambulance | 1963 |
| | Hunter's Ambulance | 1963 |
| Killingly | K-B Ambulance | 1939 |
| Killingworth | Killingworth Ambulance | 1960 |
| Litchfield | Bantam Ambulance | 1960 |
| Lyme | Lyme Ambulance | 1975 |
| Madison | Madison Ambulance Assoc | 1986 |
| Monroe | Monroe EMS | 1977 |
| Naugatuck | Naugatuck Ambulance Corps | 1994 |
| New Britain | New Britain EMS | 1977 |
| New Canaan | New Canaan Amb Corps | 1975 |
| New Hartford | New Hartford Vol Ambulance | 1975 |
| New Milford | New Milford Ambulance | 1930 |

| Town | Agency | Est. |
|------------------|----------------------------|------|
| Newington | Newington Ambulance Corps | 1969 |
| Newtown | Newtown Ambulance | 1951 |
| Norfolk | Norfolk Ambulance | 1951 |
| North Canaan | North Canaan Ambulance | 1976 |
| North Stonington | North Stonington Ambulance | 1970 |
| Norwalk | Norwalk Hosp Assoc | |
| Old Lyme | Old Lyme Ambulance Assoc | 1980 |
| Old Saybrook | Old Saybrook Ambulance | 1974 |
| Oxford | Oxford Ambulance | 1954 |
| Plainfield | Moosup Ambulance | |
| Plymouth | Plymouth Ambulance Corps | 1968 |
| Putnam | Putnam EMS | 1954 |
| Rocky Hill | Rocky Hill Ambulance | 1971 |
| Roxbury | Roxbury Ambulance Assn | 1968 |
| Salisbury | Salisbury Ambulance | 1971 |
| Seymour | Seymour Ambulance | 1969 |
| Shelton | Echo Hose Ambulance | 1983 |
| Simsbury | Simsbury Ambulance Assoc | 1957 |
| Somers | Somers FD Ambulance | 1968 |
| Somers | Somers Emergency Ambul | 1959 |
| Southbury | Southbury Ambulance | 1953 |
| Southbury | Heritage Village Ambulance | 1971 |
| Stafford | Stafford Ambulance | 1977 |
| Stamford | Stamford EMS | 1992 |
| Stonington | Stonington Vol Ambulance | 1923 |
| Stratford | Stratford EMS | 1977 |
| Suffield | Suffield Ambulance | 1991 |
| Thomaston | Thomaston Ambulance Corps | 1971 |
| Thompson | Community FD Ambulance | |
| Trumbull | Trumbull EMS | 1976 |
| | Valley EMS | 1949 |
| Washington | Washington Ambulance | 2006 |
| Waterford | Waterford Ambulance Assoc | |
| Westbrook | Westbrook Ambulance Assoc | 1964 |
| Weston | Weston EMS | 1967 |
| Westport | Westport EMS | 1979 |
| Wilton | Wilton Ambulance Corps | 1993 |
| | Wethersfield Ambulance | 1956 |
| Wethersfield | Aetna Ambulance | 1945 |
| Winchester | Winsted Ambulance | 1968 |

Fire and Emergency Medical Services in Connecticut

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|---------------|----------------------------|------|-----------|-----------------------|------|
| Windsor | Windsor Vol Ambulance | 1985 | Wolcott | Wolcott Vol Ambulance | 1973 |
| Windsor Locks | Windsor Locks LC Ambulance | 1944 | Woodbury | Woodbury Amb Assoc | 2000 |
| | | | Woodstock | Woodstock VFA | |