2019/FY19-2022/FY22



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INTRODUCTION

Municipalities utilize different types of fire departments: career, call, volunteer, and combination departments. Career fire departments employ their personnel on a full-time basis and receive regular compensation. Call fire departments receive nominal benefits and are paid when called out. Volunteer fire departments receive no compensation. A combination department usually has a limited number of personnel who are paid on a full-time basis that is augmented with a call force. Generally, career departments will be more expensive than combination departments, which will be more expensive than call departments, which will be more expensive than volunteer departments. Career departments are also known as full-time departments. Some fire departments are full-time by day but call by night and/or on weekends.

There are almost 29,452 fire departments in the United States of which only about 18% are full-time departments¹ but protect 2/3rds of the population. Just under half these fire departments also provide a basic level EMS service. There is a total of 223 local fire departments in Vermont of which nine (9) are considered full-time departments. Of the nine full-time departments, only one fire department is a true full-time department in that it uses full-time personnel exclusively. The other "full-time" fire departments are combination departments. There are two other fire departments that provide immediate coverage during the day with nights and weekends being on-call.

- Vermont has 246 incorporated municipalities, 35 villages which are considered to be municipalities, and 9 unincorporated towns and gores.
- The unincorporated towns and gores are Averill, Avery's Gore, Ferdinand, Lewis, Warner's Grant, Warren's Gore, Buel's Gore, Glastonbury, and Somerset. The first six (6) in this list are in the Northeast corner of Vermont and are known as the unified towns and gores of Essex County. Glastonbury and Somerset are towns in Southern Vermont that were unincorporated in 1937. None of the unincorporated towns and gores has a fire department.
- The 35 villages are Albany village, Alburg Village, Barton Village, Bellows Falls, Cabot Village, Cambridge Village, Derby Center, Derby Line, Enosburg Falls, Essex Junction, Hyde Park Village, Jacksonville, Jeffersonville, Johnson Village, Ludlow Village, Lyndonville, Manchester Village, Marshfield Village, Morrisville, Newbury Village, Newfane Village, North Bennington, Perkinsville, North Westminster, Old Bennington, Orleans Village, Poultney Village, Saxton's River, Swanton Village, Waterbury Village, Wells River, West Burke, Westminster Village, and Woodstock Village. Some of the villages have their own fire department and those will be shown in the tables categorizing the fire departments.

As you can deduce, the majority of the fire departments in Vermont are volunteer firefighters. This means they do not fight fires for a paycheck but do so to give back to their community. The National Fire Protection Association (NFPA) estimates that volunteer fire departments save taxpayers almost \$140 billion per year in firefighting costs.

NFPA estimates that 65% of firefighters in the United States are volunteers but that number is declining from 8 per thousand people protected to just under 6 per thousand people protected². FEMA estimates that there has been over a 20% decline of volunteer firefighters over the last few years. Another concern is that over half the volunteer firefighters are over 50 years old. Why the decline? The more common reasons given are:

- 1. Companies no longer allow employees to leave work to respond to an emergency call.
- 2. Younger people are moving to places where there are jobs and/or a lower cost of living.

2 U.S. Fire Department Profile 2020. September 2022. Rita Fahy, Ben Evarts and Gary P. Stein.

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¹ U.S. Fire Department Profile 2020. September 2022. Rita Fahy, Ben Evarts and Gary P. Stein.

3. The number of hours to train is significant and has become more intense, time which people may no longer have if they are raising a family.

Municipal Fire Departments

A municipal fire department is part of a city or town funded by the city's or town's general fund budget which is paid for primarily through property taxes. The career departments listed in the first table are all municipal departments.

- Bennington, Essex, Rockingham, and Troy each have a municipal fire department and a village fire department.
- The Walden Fire Department became a municipal fire department in 1971.
- North Pownal, Pownal Center, and East Pownal Fire departments merged into the Pownal Valley Fire Department in 1994.
- Middlebury and East Middlebury fire departments merged in 1997.
- West Rutland Fire District merged with the town of West Rutland in 1999 to become a municipal department.
- The Milton village fire department merged with the town of Milton forming the Milton fire department.
- The Putney fire department became a municipal department in 2001.
- The Pomfret VFD (covering North Pomfret) and the Teago fire department (covering South Pomfret) merged into the Pomfret-Teago VFD in 2012. Though independent from the town, the town partially funds the fire department.
- Barton and Orleans fire departments merged into Orleans Fire Department in 2018.
- Corinth and East Corinth Fire Departments have merged into the Corinth Fire Department in 2018.
- Colchester contracts for fire services from the private, non-profit Colchester Center Volunteer Fire Department (established in 1951) which is part of Colchester Fire District #3 and from Mallets Bay Fire Department (established in 1952) which is part of Colchester Fire District #2. In July 2020, the two fire departments merged to become the municipal Colchester Fire Department.

Fire Districts

A fire district is a quasi-municipal corporation. It is an independent governmental entity that exists separately from the municipality in which it resides. They are usually created for specific purposes such as fire, water, lighting, sewer, etc. As such, they have their own taxing authority. Usually, district taxes are included in the property tax bill put out by the municipality and the municipality passes the district taxes on to the district. However, some districts have their own tax collector and those district residents receive two property tax bills, one from the town and one from the district.

Vermont has many fire districts but the majority of fire districts exist to provide water and/or sewer not fire services. Seven towns have fire services provided by one or more fire districts while two towns have multiple fire departments with at least one fire department part of a fire district.

• Bennington has three fire departments but only Bennington rural (Catamount Hose Company established in 1953) is part of a fire district

Towns with a single fire district providing fire services to the entire town are Brandon, Chelsea, Westminster, and Williamstown.

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- The Brandon fire district provides fire (Dunmore Hose Company) and water services to the town.
- The Norwich fire department moved from being part of a fire district to being a town department in 1989.
- Berlin Fire District merged with the Montpelier Fire Department in 2002.

Towns with multiple fire districts providing fire services to the town are Dorset, Wallingford, and Weathersfield

- Dorset has two fire districts: Dorset and East Dorset fire districts.
- Wallingford has two fire districts: Wallingford fire district #1 (established in 1907) and Wallingford fire district #2 which funds the East Wallingford fire department.
- Weathersfield has two fire districts: Ascutney and West Weathersfield. A fire study suggested that the two departments should be merged into a single municipal department but residents voted it down in 2019.

Private Fire Departments

Several towns do not have a municipal fire department or fire districts. instead, they get fire services from a private fire department. Addison, Alburgh, Bakersfield, Barton, Berlin, Charleston, Clarendon, Castleton, East Montpelier, Franklin, Glover, Grand Isle, Granville, Guilford, Highgate, Johnson, Ludlow, North Hero, Readsboro, Sheldon, South Royalton, Strafford, Thetford, Tinmouth, Underhill-Jericho, Vershire, Wells, Williston, and Wilmington all use a private, non-profit fire department. Barnard, Burke, Cavendish, Dover, Fairfield, Hyde Park, Londonderry, Lunenburg, Newbury, Newfane, Pomfret, Pownal, Randolph, and Woodstock have multiple private volunteer fire departments, each in a geographic fire district not a taxing fire district. Each has their own fire chief and each receives funding from their town.

For a list of the fire departments described above and when they were established, please refer to Appendix D.

National Standards

The National Fire Protection Association (NFPA) developed a standard, known as NFPA 1710, to guide full-time fire departments on the minimum number of personnel needed for safe and effective firefighting. To provide EMS care (including transport), the State of Vermont and NFPA 1710 requires at a minimum 2 personnel. With the majority of the call volume increasingly becoming EMS related, I choose two (2) in-house EMTs and/or firefighters to be the minimum staffing level as the requirement for a fire department to be deemed capable of providing immediate coverage.

Two represents the minimum number of personnel to respond to an EMS call not to a structure fire. The Occupational Safety and Health Administration (OSHA) 29 CFR 1910.134(g)(4) defines a "2-in/2-out" rule for fighting interior structure fires. Responding to a structure fire with less than four firefighters prevents the first responding unit from complying with OSHA's "2-in/2-out" standard, and places the lives of those firefighters in jeopardy. Whether the towns listed in this document comply with this regulation is not known nor is that the purpose of this document.

The coverage information is provided in four tables. The first table lists those fire departments that provide immediate coverage 24/7. The second table lists those fire departments that provide immediate coverage for some portion of the day. All provide immediate coverage during the weekday because of the difficulty getting call firefighters to respond during the day. The coverage end time varies anywhere from 5PM to 10PM. Each table lists the town, its last known population and coverage area for land (excludes water), the PSAP center for fire and EMS, the local dispatch center, staffing information, and call volume.

The third table lists those fire departments that provide 24/7 coverage but it is not immediate coverage as there is no staff in-house when the call first comes in. in other words, it lists the call and volunteer fire departments. The majority of the fire departments in Vermont are call and volunteer departments. NFPA 1720 guides volunteer fire

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departments on the minimum number of personnel needed for safe and effective firefighting. While this document will not provide staffing information for the call/volunteer departments, it should be noted that the number of people able to participate as firefighters has dropped significantly in many towns for several reasons: time demands, increased training requirements, increase in call volume requiring more time commitments, changes in sociological conditions, fire leadership problems, and increasing use of combination departments³. As a result, many volunteer or on-call fire departments are starting to hire two daytime firefighters as this is considered to be the time period of greatest need though this does not appear to be happening yet in Vermont. However, to handle the increase in paperwork and inspections, some towns started to hire a full-time chief such as Wilmington and Norwich. Several departments in Vermont cannot provide adequate coverage during the day so they have automatic aid agreements where both departments respond (i.e., Hyde Park and Morrisville, Elmore and Wolcott).

The fourth table lists those towns with no fire department and shows who they contract out for fire and ambulance service.

Fire Budgets

Municipalities are free to use any format for internal financial reporting such as for budgeting or cost accounting. For example, some municipalities roll up health insurance, dental insurance, life insurance, disability insurance, workers comp, and unemployment insurance into the employee benefits section and Property & liability insurance into the insurance section of the general government account. Other municipalities budget this in the fire department account. Legal fees appear to be rolled up into the legal account for all municipalities; and building maintenance is in the general government account while covered by the fire department in others.

- The University of Vermont pays a fixed fee for fire services to the city of Burlington which is accounted for as fire department revenue.
- Calais contracts for fire coverage from East Montpelier paying 25% of the East Montpelier Fire Department budget and from Woodbury paying 33% of the average Woodbury Fire Department operating costs of the prior three years.
- Panton contracts for fire coverage from Vergennes for a fixed price per year plus an hourly wage to each member of the Vergennes fire department that responds to the fire call.
- St George contracts for fire coverage from Hinesburg and pays 15% of the Hinesburg Fire Department budget.
- The Sheffield-Wheelock fire district budget is shared by the two towns via an intergovernmental agreement with each paying 50% of the operating and capital budgets.
- Elmore and Wolcott respond to each other's calls

Full-cost budgeting has all costs allocated to each department so it is clear what it costs to run that department. As such, a full-cost budget for the fire department has wages, benefits, insurance, legal fees, utilities, fuel, equipment repairs, mechanic, and hydrant rentals (if appropriate) in its departmental operating budget. I am keeping capital budget (including debt service) separate since most towns do capital outlays as warrant articles. Of the full-time fire departments, the only ones that do full-cost budgeting appear to be Hartford, Montpelier, St. Albans, and South Burlington with the exception that all roll up legal fees into the general government budget.

One possible way to assess a fire department is by determining the cost to protect all property in the municipality it serves. This includes not just taxable properties but all properties.

^{3 &}quot;Retention and Recruitment in the Volunteer Emergency Services: Challenges and Solutions", May 2007

Ambulance Service

In Vermont, EMS services are coordinated through the State's Department of Health, specifically the Office of EMS and Injury Prevention. Over a third of Vermont's ambulance services respond to less than one call a day, which makes maintaining skills difficult and requires a financial subsidy from covered communities (Vermont State Health Plan 2005 Part 4: Focus Areas).

Vermont has four levels of staffing: Emergency Care Attendant (ECA), EMT-B, EMT-I, EMT-P. For ambulance service, Vermont has three levels: BLS, ALS intermediate (ILS), and ALS paramedic. The state requires two (2) licensed personnel to be in a transporting ambulance at all times with the only requirement that one of the licensed providers be at least an EMT-B.

There are two types of emergency medical services in the EMS realm – a first responder service and an ambulance service.

- A first responder service provides emergency medical care at the scene but cannot provide emergency transport to a hospital. Given the time it may take for an ambulance to arrive on scene, first responder services are very prevalent (approximately 90) in Vermont. However, since they are not involved in emergency transport, they cannot bill patients for their services. Therefore, their town funds first responder services. First responders will be shown in the EMS agency column in the various tables.
- An ambulance service provides emergency transport to a hospital. Over a third of Vermont's ambulance services respond to less than one call a day which makes maintaining skills difficult and requires a financial subsidy from covered communities (Vermont State Health Plan 2005 Part 4: Focus Areas). Emergency ambulance transport is a billable service. Most towns contract out for emergency ambulance service although there are some towns that provide their own municipal emergency transport service. Ambulance service will be present in the Transport Agency column in the various tables.

There are basically five types of ambulance service: A fire department-based ambulance service, a municipal ambulance service (separate from the fire department), a non-profit ambulance service, a hospital-based ambulance service, and a commercial ambulance service. Appendix F shows the ambulance service providers and the towns they serve.

Vermont is different from the rest of the New England States in that most towns use a volunteer, non-profit ambulance service, although that number has decreased over the last few years. The volunteer, non-profit ambulance services may use a subscription service in which residents pay a small yearly subscription fee. If the ambulance service is needed, the insurance company is billed and the resident is not responsible for anything not paid by the insurance company. If a resident chooses not to pay the subscription fee, the resident is resident for whatever the insurance company does not cover. Ambulance services offering a subscription service are: Calex Ambulance, Essex Rescue, Fairfax Rescue, Ludlow Ambulance, Mad River Valley Ambulance, Rescue Inc, Richmond Rescue, and Waterbury Ambulance.

There are 80 ambulance transporting agencies but not all provide emergency transport service. The following table summarizes the number of emergency ambulance providers by category and the number of towns covered. Vermont has a total of 246 municipalities and the total covered shows 258. This is due to several towns covered by multiple transport agencies. The third column in the table shows the number of emergency ambulance transport providers in Vermont and what percentage of providers are in each category.

State	# Providers	% providers	Towns Covered	% towns served
Fire Department	18	26%	44	17%
Municipal Dept	13	19%	29	11%
Non-Profit	37	53%	174	67%
Hospital	0	0%	0	0%
Commercial	2	3%	11	4%
Total	70		258	

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The last column in the above table shows what percentage of towns is serviced by emergency ambulance transport providers in the State. So, while 53% of the ambulance transport agencies are volunteer, non-profit ambulance companies, they service 67% of the municipalities in Vermont.

Please note that the above table does not take into consideration the ambulance services providing paramedic intercepts. It only reflects those ambulance service providers with emergency ambulance transport contracts with the municipalities in Vermont.

Paramedic services are not currently available in Franklin and Grand Isle Counties. While there are services in the counties which have Paramedics on-board, they are only licensed to the intermediate level of care. There are several initiatives in place within each district to implement paramedic level care. In Chittenden County, paramedic services became available in the last two years by Charlotte Rescue, Colchester Rescue, Essex Rescue, and South Burlington.

Some towns don't break out the cost of ambulance service, primarily because its firefighters are cross-trained and can function either as a firefighter or an EMT depending on the nature of the call. When the ambulance service is budgeted separate from the fire service, it likely does not reflect the true cost of operating the ambulance service.

The ambulance member fees, patient receipts (from private insurance, government insurance, or taxpayers themselves if uninsured), and paramedic intercepts are combined into ambulance revenue because I believe it to be a significant revenue source. The fees and patient receipts are revenue deposited in either the General Fund or into a special reserve fund. Ultimately, both mechanisms are used to reduce taxes in some form.

There are some private, non-profit ambulance services that do not charge for their service.

- Deerfield Valley Rescue and Mad River Valley Ambulance Service rely on a subscription service and revenue from insurance billings to pay for its services rather than rely on town subsidies.
- St. Michael's Rescue relies on insurance payments to fund their service and do not ask for a subsidy from the towns they service as they learned that they could not request Medicaid or Medicare funding if they were subsidized in part by Towns. However, starting in July 2020, St. Michael's Rescue has informed Hinesburg and St. George that it can no longer serve the two communities due to increasing call volume.
- Calais gets ambulance service from East Montpelier and pays 30% of the ambulance budget.

All the fire departments in the first table providing ambulance service do their own billing so they pay no service fees to a billing company.

In the 2018 Report to The Vermont Legislature, the Emergency Medical Services Advisory Committee indicated that 8 out of 10 transfer services are having difficulty with recruitment and retention.

- In 2018, Derby Line ambulance, Danville Rescue, and Barton Ambulance ceased operations.
- In 2019, Ludlow Ambulance Service had to request the Ludlow taxpayers for a significant subsidy to pay for the part time and full-time salaries needed because there were not enough volunteers.
- Several years ago, the Brighton Rescue Squad disbanded and the Montgomery Rescue Squad could no longer provide adequate response so Montgomery is now contracting with Enosburg Ambulance to provide emergency ambulance transport to its residents.

Types of Ambulance

A new ambulance will cost between \$150K and \$200K and if well maintained should be expected to get 250,000 miles without major work. There are basically three types of ambulance:

• Type I ambulances have a square compartment which houses a patient and a cab which contains the driver. The connection between the cab and the patient compartment is a small pass-through window.

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- Type II ambulances is a van-like ambulance which makes it easier to maneuver when an area has narrow streets like a big city.
- Type IIII ambulances have a square compartment which houses a patient and a cab that is an integral part of the patient compartment. The connection between the cab and the patient compartment is usually a doorway.

Estimating Ambulance Service Costs

Typical costs for an ambulance are vehicle insurance (\$1500 per year), medical supplies (\$10K per year), vehicle maintenance (\$5K to \$6K per year), fuel (\$5K per year), service contracts (\$1200 per year), disinfectants or sanitizing solutions after delivering a patient (\$50 per year). Many ambulance services use a billing company to collect fees at a cost of 6 to 10% which also handles Medicare/Medicaid compliance. There is the cost of training and annual recertification fees (\$1000 per year). There is the cost of maintaining medical records for patients, hospitals affiliations, HIPPA compliance, radio systems (\$5K to \$6K per year), etc. These costs run about \$50K a year.

For towns that don't break out the cost of their ambulance and fire services separately due to having cross-trained personnel, how can one estimate the cost of the ambulance service? A generally accepted costing model on how to estimate the cost of EMS services for such a fire department has the following formula:

- A. Personnel Costs = average on-call time x average hourly labor rate x average number of personnel on the call x number of incidents prior year. (Hourly rate includes benefits)
- B. Vehicle = (Operating cost per mile x annual call miles) + annual cost for ambulance replacement.
- C. Supplies = Actual Cost of Medical Supplies per year + costs of billing service
- D. indirect Costs = 25% (A+B+C). 25% is used as a factor to address other benefits and training costs.

Several fire departments in the state use this formula in determining the fee to charge towns contracting for ambulance service. There is some merit to taking the formula in part A and multiplying it by the number of shifts but that is not considered part of the formula at this time.

When someone takes an ambulance, some ambulance services charge you based on the care provided (basic life support or advanced life support) while others will charge based on the medications, oxygen, etc. used.

Fire Department Staffing Levels

The National institute of Standards and Technology published a report in 2010 entitled "Report on Residential Fireground Field Experiments". This report found that a four-person crew completed all tasks on the fire ground 30% faster than a two-person crew and 25% faster than a three-person crew. Similar results were seen with laddering and ventilation. Interestingly, four person crews completed primary search and rescue operations 6% faster than three person crews but 30% faster than two person crews. Two person crews took almost a minute longer than three person crews to stretch a hose line and almost 90 seconds longer than four person crews. With this in mind, it might be interesting to see what the staffing levels are in Vermont fire departments.

The first line in the staffing levels column shows full-time and on-call. Full-time personnel are career firefighters, chief officers, and any full-time civilians (i.e., executive secretary). The initial staffing levels are shown and if there has been any change in staffing levels, it will be followed by an arrow ('=>') and then the new levels. The second line in the staffing levels column reflects the number of shifts using full-time personnel with the following exceptions:

• Bellows Falls has a daytime staffing of 3 when one includes the fire chief and deputy fire chief. Nights have two firefighters: one full-time and one call firefighter.

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While Montpelier has a crew of 3 per shift, it is typically augmented so there are 5 personnel on duty during the day and 4 on duty half the night as they have 2 part-time EMTs who provide 24/7 coverage.

The fourth line is the number of fire stations in the municipality or district.

Firefighters are trained for firefighting and for EMT duties. Emergency response has been consolidated into many fire departments such that the majority of the call volume for a fire department today is EMS-related not fire. In fact, over the last 20 years, the number of EMS responses has more than tripled while fires have decreased by almost 50%⁴. It is estimated that 66% of all fire department calls in 2011 were EMS-related⁵. As we have seen with the floods seen in the Caledonia and Orleans Counties in July and southern Vermont counties in April, fire departments are expected to respond to natural disasters. With the advent of 9/11, fire departments also are expected to respond to acts of terrorism. So, the role of a firefighter has changed dramatically from years ago. The fire department is also involved in fire prevention activities (such as public education and property inspections) and on-going training of its personnel.

Fire Departement Shifts

The third line is the shift schedule (for those departments that provide 24/7 immediate coverage). A department with three shifts typically employs a 24/48 shift. This means one day (24-hour) on followed by two days off with one Kelly day every third week. A department with four shifts typically works 42 hours per week and the work shift is employed in a variety of ways. A 24/72 shift means one day (24-hour) on followed by three days off. A 10/14 shift means two 10-hour days followed by two 14-hour nights followed by four days off. All the different shifts are depicted in Appendix A at the end of this document.

Call Volume

The calls for service (CFS) came from fire and EMS narrative reports found in town reports, provided by the fire chief of the department, provided by various dispatch centers, and/or were taken from the State Fire Marshal's Annual Report which show emergency calls only so there may be differences with the call numbers in town reports as they may contain emergency and non-emergency calls. Unfortunately, the fourteenth edition of "Fire in the United States 1995-2004" by the US Fire Administration indicates that only 65% of all Vermont fire department use NFIRS (upon which VFIRS is based). The latest Vermont Fire Marshal's report indicates that this may be up to 68% today.

The calls for service are broken down into EMS and total FD calls. If EMS is provided by the fire department, then the EMS numbers will be in black. If the EMS call numbers are in green, this means it is the call volume of the EMS Agency which may or may not be the transport provider. If an agency covers multiple towns, then I try to show the EMS call data of that town only. If the EMS agency contains the name of the town, then the call data represents the total calls including those of the towns it covers. If I show "No Data Avail" then I was not able to get call data for that agency.

Keep in mind that the call volume does not reflect the call response time. For example, the call volume may go down by a few calls but the call response time may actually be higher. So, call volume alone is not necessarily the only indicator of measuring the "busyness" of a fire department. Another example is the number of EMS calls. While the number of EMS calls may represent 66% of all calls, it is important to remember that an EMS call typically requires on average about 45 minutes and two or three personnel. Fire calls frequently require most, if not all, on-duty personnel and take many hours to mitigate. When looking at it from this perspective, the number of hours spent performing EMS functions versus fire functions is more like 50% each. Unfortunately, in at least one municipality, the officials looked at the call percentage and concluded that if the EMS service was privatized, it would reduce workload by 62% and hence, the fire department would not need as many personnel.

⁴ Effective Fire Protection: A National Concern. A Study by the insurance Service Office (ISO).

⁵ Fire Loss in the United States During 2011. September 2012. Michael J. Karter, Jr.

Therefore, it cannot be stressed enough that call volume alone is not necessarily the only indicator of measuring the "busyness" of a fire department.

A comparison of municipal call volume across the New England States can be found in Appendix B to see if there are any trends in EMS and/or fire calls across New England.

Fire Mutual Aid

An issue of growing concern for some fire departments is the increase in the number of simultaneous calls. This is not an area that much attention has been paid to but it puts additional stresses on a department. When multiple simultaneous incidents or a single incident occur such that the available local fire department resources are overwhelmed, then additional help is summoned from other nearby fire departments. When fire departments help each other in this fashion, it is called Mutual Aid. in fact, a recent survey conducted for ISO⁶ indicates that over 50% of fire departments call on mutual aid to respond to initial alarms for a structure fire due to lack of responders.

In some communities, a fire department in an adjacent municipality can provide a quicker response than the local fire department. Typically, these fire departments enter into an Automatic Mutual Aid agreement. Automatic Aid provides for a fire department in another municipality to immediately respond to reported fires because it is closer, thus providing the quickest response of manpower and equipment to incidents, and allowing more of the municipality to remain protected at all times. In the same ISO Survey, over 60% indicated that neighboring departments responded due to Automatic Aid agreements.

Automatic Mutual Aid is set up as agreements between participating fire departments. Mutual Aid is set up as Run cards and clearly defines which fire departments are to respond to a fire when requested at different fire alarm levels.

Mutual Aid is covered under Vermont Statute 175:2981 for fire and ?? for EMS. To form a Mutual Aid District, the communities involved must petition the State Fire Marshal. There are several Mutual Aid Districts in the state. An attempt was made to list them in Appendix C and the towns that belong to them but the data is not complete and has not been verified so use caution with the data. There are communities in New Hampshire, New York, and Massachusetts that belong to various mutual aid organizations throughout the state. Besides providing mutual aid, these organizations may also be used for joint training, group purchases, coordination of equipment purchases, and dispatch.

Fire Dispatch

One of the keys to limiting damage caused by fire is the response time. NFPA 1710 sets a goal for all fire departments to respond to a fire within 6 minutes. Response time is defined as the time from when a 911 call is first received to the time a fire truck arrives on scene. Part of this 6-minute window is 1 minute for dispatch time. Fire and ambulance agencies are dispatched from a dispatch center. Some people believe that all 911 calls go directly to their local dispatch center rather than to a central location. Basic 911 Service is an emergency telephone system that automatically connects 911 callers to a Public Safety Answering Point (PSAP). Enhanced-911 service does the same plus shows the caller's name, street address, and telephone number to the PSAP. This allows the PSAP to identify the caller's location automatically if the caller is unable to communicate this information verbally to the PSAP call taker. Enhanced-911 services are provided by the Vermont Enhanced 911 Board and are funded from the Universal Service Fund. The 911 surcharge pays for 911 computers, software, maintenance, connectivity, training and other 911-specific issues.

Originally, the intention was to have 911 calls geographically dispersed, meaning that 911 calls received in Rutland and surrounding areas, would be routed to Rutland but that is no longer true today. Vermont once had 53 primary PSAPs but that has been reduced to six primary PSAPs located throughout the State: St. Albans City PD, Hartford PD, Shelburne PD, Westminster VSP, Williston VSP, and the Lamoille CSO.

⁶ Fire Chief's Opinion 2008. ISO, September 2008

In the fire tables, there is a column for PSAP which shows the PSAP for that town. All calls to 911 in Vermont are routed to the appropriate PSAP. Police and fire calls are immediately transferred to the appropriate local dispatch center. For medical emergencies, the appropriate EMS responder is called but the PSAP stays on the line providing appropriate emergency medical instructions while waiting for the responder to arrive. The following table shows which towns are associated with a given PSAP center.

Agency	Dispatch Center
Cavendish, Hartford, Hartland, Norwich, Pomfret, Reading, Sharon, Royalton, Weathersfield, West Windsor, Windsor, Woodstock	Hartford PD
Barre Town, Belvidere, Cambridge, Eden, Elmore, Greensboro, Hardwick, Hyde Park, Johnson, Morristown, Stowe, Waterville, Wolcott	Lamoille CSO
Addison, Alburgh, Bolton, Bristol, Buel's Gore, Charlotte, Ferrisburgh, Grand Isle, Hinesburg, Huntington, Isle La Motte, Lincoln, Monkton, New Haven, Orwell, Panton, North Hero, Richmond, Ripton, St. George, Shelburne, South Hero, Starksboro, Vergennes, Waltham, Weybridge, Williston	Shelburne PD
Bakersfield, Berkshire, Enosburgh, Fairfax, Fairfield, Fletcher, Franklin, Georgia, Highgate, Milton, Montgomery, Richford, St. Albans City, St. Albans Town, Sheldon, Swanton, Franklin CSO, Grand Isle CSO	St. Albans PD
Arlington, Barnard, Bellows Falls, Benson, Bennington, Bethel, Brandon, Brattleboro, Bridgewater, Bridport, Brookfield, Castleton, Chelsea, Chester, Chittenden, Clarendon, Cornwall, Danby, Dorset, Dover, Dummerston, Fair Haven, Glastonbury, Goshen, Grafton, Granville, Guilford, Halifax, Hancock, Jamaica, Hubbardton, Ira, Killington, Leicester, Londonderry, Ludlow, Manchester, Marlboro, Mendon, Middlebury, Middletown Springs, Mt. Holly, Mt Tabor, Newfane, Pawlet, Peru, Pittsfield, Pittsford, Plymouth, Poultney, Pownal, Proctor, Putney, Randolph, Readsboro, Rochester, Rockingham, Ripton, Rupert, Rutland City, Rutland Town, Salisbury, Sandgate, Saxtons River, Searsburg, Shaftsbury, Shoreham, Shrewsbury, Springfield, Stamford, Stockbridge, Strafford, Stratton, Sudbury, Sunderland, Tinmouth, Townshend, Tunbridge, Vernon, Wallingford, Wardsboro, Wells, West Haven, West Rutland, Westminster, Weston, Whiting, Whitingham, Wilmington, Windham, Winhall, Woodford, Addison CSO, Bennington CSO, Rutland CSO Windham CSO, Windsor CSO	Westminster VSP
Albany, Barnet, Barre City, Barton, Berlin, Bradford, Brighton, Burke, Burlington, Cabot, Calais, Canaan, Charleston, Colchester, Concord, Corinth, Craftsbury, Danville, Derby, East Haven, East Montpelier, Essex, Fairlee, Fayston, Glover, Greensboro, Groton, Hardwick, Irasburg, Jay, Jericho, Lowell, Lunenburg, Lyndon, Marshfield, Middlesex, Montpelier, Moretown, Newark, Newbury, Newport City, Newport Town, Northfield, Orange, Peacham, Plainfield, Roxbury, Ryegate, St Johnsbury, Sheffield, So. Burlington, Sutton, Thetford, Topsham, Troy, Underhill, Vershire, Waitsfield, Walden, Warren, Washington, Waterbury, Waterford, West Fairlee, Westford, Westmore, Wheelock, Williamstown, Winooski, Woodbury, Worcester, Caledonia CSO, Chittenden CSO, Essex CSO, Orleans CSO, Washington CSO	Williston VSP

In the fire tables, there is also a column for dispatch which indicates the local dispatch center for fire and EMS. Some local dispatch centers dispatch fire and EMS, some EMS only, some dispatch police and fire, and some just dispatch police. When a different dispatch center handles fire and EMS then the first line will indicate the fire dispatch and the second line the EMS dispatch. Appendix E shows the different local dispatch centers for fire and EMS.

The following table shows the total 911 calls over the last seven years. This information was taken from the yearly report to the Governor.

	2015	2016	2017	2018	2019	2020	2021	2022
Total 911 calls	206,401	203,142	199,324	204,937	209,606	209,990	236,948	238,398

Issues Facing Fire Departments

The biggest issue appears to be the aging apparatus and facilities and the lack of equipment.

- Roughly 41% of the existing fire stations are estimated to be over 40 years old, with a little over a third of
 the stations have no backup power and more than half are not equipped for exhaust emission control per
 NFPA 1500 2002 9.1.6.
- It is estimated that more than 40% of all engines in Vermont fire departments are at least 15 years old⁷. This is close to the national average. The industry standard for the life span of a fire engine is 15 years followed by 5 years of reserve status. Starting in 2007, the EPA's new emission standards go into effect to which the fire apparatus industry must comply. It is estimated that this will increase the cost of a new engine by as much as 50K. These new emission standards will significantly reduce the amounts of nitrous oxide, particulate matter, and non-methane hydrocarbon (NMHC) emissions.
- Providing firefighters with proper and up-to-date equipment such as portable radios, SCBA units,
 Personal Alert Safety System devices, and personal protective clothing. The protective clothing costs about 2,000 and the SCBA units cost about 4,500 on average.⁸

Many of the older fire stations were built in the town center when it was where the population center was. As the towns have built outward, fire stations are no longer centrally located. We have seen regionalization of dispatch services and to some extent, ambulance services. With the cost of new fire stations and apparatus, will regionalization of fire services be next?

CAVEAT EMPTOR

The personnel and number of stations initially came from the Fire Department Census Survey found on the US Fire Administration website and were cross-referenced with information from the town web sites and/or town reports. The population numbers were taken from the US Census Bureau. The Fire and EMS calls were taken from town reports, the Vermont Fire Marshal's Annual Reports, dispatch centers, and town officials.

The information in this document came from various sources - town reports, town plans, St. Albans Police Dispatch Center, Shelburne Dispatch, Washington County Department of Public Safety (WCDPS), Upper Valley Regional Dispatch Center, Twin State Fire Mutual Aid Dispatch (via Grafton County Sheriff's Office Dispatch), and town officials - and the information was verified to the extent it was possible. While I tried to be as accurate as possible, there is the possibility for errors. Hopefully, if there are any errors, someone will be kind enough to point them out to me.

8 National Volunteer Fire Council 2005 Fact Sheet.

⁷ Third Needs Assessment of the Fire Service: Vermont. October 2011. NFPA Fire.Analysis and Research, Quincy MA

Change Summary

FY2011:

Readsboro switches to North Adams ambulance service.

FY2014:

Whitingham ambulance service and Valley Rescue Squad go out of business.

FY2015:

Chester Fire Department and Ambulance switches from Springfield Dispatch Center to Hartford Dispatch

Cavendish and Proctorsville Fire Departments switch from Ludlow PD to Hartford Dispatch Center.

FY2016:

Cornwall Fire Department switches from Shelburne Communications Center to Middlebury Regional Communications Center.

FY2017:

South Newfane Fire Department dissolves due to lack of volunteers.

FY2018:

Barton ambulance service goes out of business.

Barton and Orleans fire departments merge into Orleans Fire Department

Berkshire 1st Response dissolved.

Corinth and East Corinth Fire Departments have merged into the Corinth Fire Department

Danville Rescue ceases operations and ambulance transport transitions over to Calex Ambulance.

Marshfield switches from Cabot Ambulance to East Montpelier FD Ambulance.

North Adams Ambulance and Village Ambulance merge to become Northern Berkshire EMS.

FY2019:

Highgate switches ambulance service from Amcare to Missisquoi Valley Rescue.

Colchester and South Burlington combine dispatch services using Colchester PD.

Milton switches dispatch service from Colchester PD to St. Albans PD.

Missisquoi Rescue switches dispatch service from St. Albans PD to Porter Hospital.

FY2020:

Colchester Center Volunteer Fire Company and Malletts Bay Fire Department merge to become a town fire department.

FY2021:

NH Department of Transportation stops local dispatch. Lunenburg Fire is now dispatched by the Grafton County Sheriff's Office

FY2022:

Hinesburg and St George switch ambulance service from St Michaels Rescue to Richmond Rescue Georgia First Response merges with the Georgia Fire Department.

Brookfield Fire, East Randolph Fire, Randolph Village Fire, and Randolph Center Fire switch to Barre City PD dispatch when the Orange CSO stops providing local dispatch services.

Shoreham Fire and First Response switched from Shelburne Communications Center to Middlebury Central Communications.

Granville Fire and First Response switch from Westminster VSP to Middlebury Central Communications. Warren Fire Department switches from Williston VSP to Capital West.

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The Underhill-Jericho fire department switches from Williston VSP to Shelburne Communications Center. The fire departments in Brighton, Charleston, Craftsbury, Derby, Jay, Lowell, North Troy, Troy, and Westmore switch dispatch services from Williston VSP to Newport City PD.

2023/FY2023:

Middlesex Volunteer Fire Department becomes a municipal department.

Benson Fire and First Response switches from Westminster VSP to Middlebury Central Communications.

Chelsea Fire and First Branch Ambulance switch from Westminster VSP to Barre City PD.

Fire Departments Providing 24/7 Immediate Coverage

Municipality	Pop/ Cover Area	PSAP	Dispatch	Staffing FT/Call Shift Data	EMS Calls 2019-22	Total Calls 2019-22	EMS Agency	Transport Agency
Barre City	8,927 over 4.0 sq mi	Williston VSP	Barre City PD	19/4 4 shifts of 4 24/72 shift 1 station	1997 1811 1698 1752	2354 2314 2177 2270	Barre City Fire	Barre City Fire
Brattleboro	11,798 over 32.0 sq mi	Westminster VSP	Brattleboro Central Dispatch	26/4 3 shifts of 7 24/48 shift 2 stations	1325 1172 1468 2249	2732 2522 2460 3511	Brattleboro Fire	Rescue, inc
Burlington	42,284 over 10.6 sq mi	Williston VSP	Self Dispatch	83/0 3 shifts of 20 24/48 shift 5 stations	5466 5555 5501 6817	8229 8134 8423 9883	Burlington Fire	Burlington Fire
Hartford	9,812 over 45.0 sq mi	Hartford PD	Hartford PD	24/10 2 shifts of 9 10/14 shift 2 stations	1774 1676 1893 1666	2311 2379 2689 2367	Hartford Fire	Hartford Fire
Montpelier	7,755 over 10.2 sq mi	Williston VSP	Capital West Dispatch	17/26 4 shifts of 3 24/48 shift 1 station	1088 1124 1220 1140	1683 1635 1739170 5	Montpelier Fire	Montpelier Fire
Rutland City ⁹	16,126 over 7.6 sq mi	Westminster VSP	Westminster VSP	30/18 3 shifts of 9 24/48 shift 1 station	9057 8943 9722 10609	914 932 869 695	Regional Amb	Regional Amb
South Burlington	18,612 over 16.6 sq mi	Williston VSP	Colchester PD	32/12 3 shifts of 10 24/48 shift 2 stations	2484 2633 2575 3196	3765 3806 3990 4447	South Burlington Fire	South Burlington Fire
Springfield	9,257 over 49.3 sq mi	Westminster VSP	Springfield PD	12/38 4 shifts of 2 10/14 shift 1 station	1866 1614 2088 2420	2422 2109 2400 2985	Springfield Fire	Springfield Fire
St. Johnsbury	7,585 over 36.4 sq mi	Williston VSP	St. Johnsbury PD	10/15 3 shifts of 3 24/48 shift 1 station	788 510 774 938	1368 1051 1396 1624	St Johnsbury Fire	Calex Ambulance
Williston	9,014 over 30.3 sq mi	Williston VSP	Shelburne PD	5/32 => 15/20 3 shifts of 4 24/48 shift 1 station	1165 1133 1171 1417	2071 2028 1722 2065	Williston Fire	Williston Fire

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⁹ The EMS calls are for the Regional Ambulance Service which covers the City not the fire department.

Cost To Protect Property per \$1000 Valuation

There are various statistical measures that can be used to determine the cost effectiveness of a fire department. Most center on the cost per capita which can be a misleading statistic for those communities that get a large influx of visitors on weekends or the summer. For those communities, the cost per call may be a more telling statistic. One statistical measure I like is the cost to protect all property in a town. As this table shows, there can be a significant difference between the cost per \$1000 based on taxable properties and that of all properties. However, a fire department is expected to protect all properties so the cost to protect all properties gives a more realistic picture of the true cost to protect property in a municipality.

Full-time Departments

Town	2022 Taxable Property Valuation	2022 Tax- Exempt Property Valuation	Cost/\$1000 Protected Value (Taxable)	Cost/\$1000 Protected Value (All Properties)
Barre City	502,288,760	209,709,900	2.76	1.95
Brattleboro	1,120,416,249	203,594,419	1.65	1.40
Burlington	5,670,281,750	2,215,178,850	1.67	1.20
Hartford	1,411,419,400	129,061,400	2.17	1.99
Montpelier	849,286,215	213,749,200	2.05	1.64
Rutland City	966,439,535	328,849,965	4.09	3.05
South Burlington	4,059,604,300	246,126,600	0.72	0.68
Springfield	624,017,200	115,192,200	1.64	1.38
St. Albans City	522,344,900	221,461,000	0.82	0.58
St. Johnsbury	506,547,852	163,391,800	2.46	1.86
Williston	2,120,472,915	121,069,670	0.88	0.84
Windsor	249,528,696	95,492,304	2.08	1.50
TOTAL	18,602,647,772	4,262,877,308	1.58	1.29
AVERAGE	1,550,220,648	355,239,776	1.92	1.50

Combination Departments Providing Immediate Coverage by Day/Oncall Nights (and/or Weekends)

Municipality	Pop/ Cover Area	PSAP	Dispatch	FT/Call	EMS Calls 2019-22	Total Calls 2019-22	EMS Agency	Transport Agency
	6,876			13/18 => 2/15	4765	307		
St. Albans	over	St. Albans	St. Albans	3 shifts of 1	4283	332		
City	10.6 sq	PD	PD	24/48 shift	4812	328	AmCare	AmCare
,	mi			1 station	5255	346		
	3,485			5/25	1494	1986		
Windsor	over			1 shift of 5	1306	1494	Windsor	Windsor
W IIIUSUI	19.5 sq	Hartford PD	Hartford PD	1-1-1-5 shift	884	1327	Fire	Fire
Í	mi			1 station	801	1247		

Call/Volunteer Fire Departments

This table lists the towns with call or volunteer fire departments. Many towns have their own fire department. Some towns have fire departments as part of a village or fire district. Some towns have private, non-profit fire departments that a town will help fund. Those towns having names of fire departments after the name of the town are some combination of municipal, private, and/or fire district departments.

Municipality	Pop/ Cover Area	PSAP	Dispatch	EMS Calls 2020-22	Total FD Calls 2020-22	EMS Agency	Transport Agency
Addison	1,368 in 39.0 sq mi	Shelburne PD	Shelburne PD	No Data Avail	101 103 97	Town Line First Response	Vergennes RS
Albany	937 in 38.7 sq mi	Williston VSP	Newport City PD	No Data Avail	12 19 22	Orleans Amb Glover Amb	Orleans Amb Glover Amb
Alburgh	1,986 in 48.8 sq mi	St Albans City PD	Shelburne PD	404 423 450	113 106 130	Alburgh Rescue	Alburgh Rescue
Arlington	2,308 in 42.4 sq mi	Westminster VSP	Westminster VSP	No Data 555 853	134 161 161	Arlington RS	Arlington RS
Bakersfield	1,333 in 44.6 sq mi	St Albans City PD	St Albans City PD	50 54 52	80 73 96	Bakersfield FD 1 st Response	Enosburg Ambulance
Barnard Barnard FD E. Barnard FD	947 in 48.9 sq mi	Westminster VSP	Westminster VSP	45 32 36	72 64 58	Barnard FD 1st Response	Woodstock & WRV amb
Barnet	1,706 in 43.6 sq mi	Williston VSP	Twin State, St Johnsbury	No Data 109 144	145 147 177	Barnet FD 1 st Response	Calex Ambulance
Barre Town	7,937 in 30.7 sq mi	Lamoille CSO	Lamoille CSO	3825 3948 3981	176 214 199	Barre Town EMS	Barre Town EMS
Barton- Orleans FD	816 in 0.7 sq mi	Williston VSP	Newport City PD	No Data 1263 1684	No Data Avail	Orleans Ambulance	Orleans Ambulance
Bellows Falls Village ¹⁰	3,074 over 1.4 sq mi	Westminster VSP	Southwest NH Dispatch	No Data Avail	No Data Avail	Bellows Falls Fire	Golden Cross Ambulance
Bennington Bennington FD	15,702 in 40.6 sq mi	Westminster VSP	Bennington PD		195 257 310	Bennington RS	Bennington RS
Bennington – North Bennington	1,639 in 1.9 sq mi	Westminster VSP	Bennington PD	5816 5448 5236	39 70 60	Bennington RS	Bennington RS
Bennington Rural Fire District		Westminster VSP	Bennington PD		246 No Data 256	Bennington RS	Bennington RS
Benson	1,049 in 45.5 sq mi	Westminster VSP	Middlebury Central Comm	60 70 98	No Data Avail	Benson 1st Response	Fair Haven RS
Berkshire	1,706 in 42.2 sq mi	St Albans City PD	St Albans City PD	No Data Avail	33 37 44	Enosburg Ambulance	Enosburg Ambulance
Berlin	2,886 in 36.9 sq mi	Williston VSP	Capital West, Lamoille CSO	2206 2386 2348	583 661 892	Berlin VFD	Barre Town EMS

 $^{^{10}}$ In 2017, due to budget issues, Bellows Falls had to lay off its career firefighters and is now on-call with a FT chief.

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	Pop/			EMS	Total		TF
Municipality	Cover Area	PSAP	Dispatch	Calls 2020-22	FD Calls 2020-22	EMS Agency	Transport Agency
	2,022	11 7	***		85	Maria Di	Mark D.
Bethel	in 45.4	Westminster	Westminster	No Data	95	White River	White River
	sq mi	VSP	VSP	Avail	87	Valley Amb	Valley Amb
	1,190	Williston		83	101	Richmond	Richmond
Bolton	in 42.8	VSP	Shelburne PD	60	99	Rescue	Rescue
	sq mi	V 51		116	188	Rescue	Rescue
	2,804	Williston	Upper Valley	484	158	Bradford	Upper Valley
Bradford	in 29.9	VSP	RDC	493	130	FAST Squad	Ambulance
	sq mi	751	RDC	747	206	17101 Squad	7 Hilloulance
Brandon Fire	3,943	Westminster	Westminster	814	149		
District	in 40.2	VSP	VSP	697	150	Brandon RS	Brandon RS
	sq mi			675	178		
	936		Woodstock	No Data	61	Bridgewater	Woodstock
Bridgewater	in 49.6	Hartford PD	PD	Avail	61 74	Fast Squad	Ambulance
	sq mi			40	27	Town Line	
D.11	1,216 in 46.2	Shelburne	Shelburne PD	40 78	27	First	Middlebury
Bridport		PD	MREMS (a)	78 92	31		Ambulance
	sq mi		` ,	92	31	Response	
D 1.14	1,218 in 53.4	Williston	Newport City	No Data	No Data	Newport	Newport
Brighton	sq mi	VSP	PD	Avail	Avail	Ambulance	Ambulance
	3,885			750	108		
D1	in 42.2	Shelburne	C111 DD	794	132	D4-1 D.C	Dui-4-1 DC
Bristol	sq mi	PD	Shelburne PD	900	146	Bristol RS	Bristol RS
	1,296			37	No Data		
Brookfield	in 41.7	Westminster	Barre City PD	23	No Data	White River	White River
Brookneid	sq mi	VSP	Westmin. VSP	26	42	Valley Amb	Valley Amb
	1,751			20	53		
Burke –	in 34.1	Williston	St Johnsbury	124	80	Lyndon	Lyndon
East Burke FD	sq mi	VSP	PD	134	72	Rescue	Rescue
Burke –	343			153	36		
West Burke Fire		Williston	St Johnsbury	198	46	Lyndon	Lyndon
District		VSP	PD		47	Rescue	Rescue
	1,434	*******	G 1 1777	No Data	78	a 1	a.1
Cabot	in 38.5	Williston	Capital West	95	57	Cabot	Cabot
	sq mi	VSP	Dispatch	62	80	Ambulance	Ambulance
	3,695	T '11		452	216	6 1 1	G 1 11
Cambridge	in 63.7	Lamoille	Lamoille CSO	431	171	Cambridge	Cambridge
	sq mi	CSO		486	186	RS	RS
C	970	W/:11: -4	Northern	45	169	45 th Parallel	45 th Parallel
Canaan – Beecher Falls	in 33.4	Williston VSP	Borders	66	89	EMS	EMS
Beecher Falls	sq mi	VSP	Dispatch	No Data	101	EMS	EMS
	4,695	Westminster	Westminster	379	161	Castleton 1st	Regional
Castleton	in 42.4	VSP	VSP	418	133	Responders	Ambulance
	sq mi	VSF	VSF	466	165	Responders	Ambulance
Cavendish	1,367	Westminster	Hartford PD	46	75	Ludlow	Ludlow
Cavendish VFD	in 39.7	VSP	Ludlow PD (a)	71	No Data	Ambulance	Ambulance
Cavelluisii vi D	sq mi	V 31	Ludiow ID (a)	72	No Data	Amoulance	Amoundance
Cavendish	1,367	Westminster	Hartford PD	56	142	Ludlow	Ludlow
Proctorsville FD	in 39.7	VSP	Ludlow PD (a)	63	128	Ambulance	Ambulance
1 Total Symie 1 D	sq mi	, 51	(u)	80	134	7 11110 4141100	7 IIII Guidiice
	1,021	Williston	Newport City	65	32	Newport	Newport
Charleston	in 38.6	VSP	PD	129	36	Ambulance	Ambulance
	sq mi	, 51	1.0	134	28	7 IIIIo aiuiice	7 IIII Galatice
	3,778	Shelburne		457	632	Charlotte	Charlotte
Charlotte	in 50.4	PD	Shelburne PD	534	697	Rescue	Rescue
Charlotte	sq mi	1 10		579	726	resouc	Reseuc

		 	and Emergency N				
Municipality	Pop/ Cover Area	PSAP	Dispatch	EMS Calls 2020-22	Total FD Calls 2020-22	EMS Agency	Transport Agency
Chelsea Fire District	1,240 in 39.9 sq mi	Westminster VSP	Barre City PD	No Data Avail	No Data Avail	First Branch Ambulance	First Branch Ambulance
Chester	3,153 in 55.9 sq mi	Hartford PD	Hartford PD	389 478 506	178 248 255	Chester FD	Chester FD
Chittenden	1,250 in 74.2 sq mi	Westminster VSP	Westminster VSP	No Data 66 62	No Data 34 38	Chittenden 1st Response	Regional Ambulance
Clarendon	2,557 in 31.6 sq mi	Westminster VSP	Westminster VSP	No Data Avail	81 84 86	Regional Ambulance	Regional Ambulance
Colchester VFD ¹¹	17,165 in 58.6 sq mi	Williston VSP	Colchester PD	1607 1914 1990	527 1075 1049	Colchester Rescue	Colchester Rescue
Concord	1,232 in 53.5 sq mi	Williston VSP	St Johnsbury PD	51 89 99	76 74 88	Concord Fire-Rescue	Calex Ambulance
Corinth East Corinth FD	1,370 in 48.6 sq mi	Williston VSP	Upper Valley RDC	No Data 164 262	83 21 45	Corinth- Topsham RS	Upper Valley Ambulance
Cornwall	1,182 in 28.6 sq mi	Shelburne PD	Middlebury Central Comm	64 46 48	90 85 95	Cornwall VFD	Middlebury Ambulance
Craftsbury	1,204 in 39.7 sq mi	Williston VSP	Newport City Lamiolle CSO	No Data Avail	70 90 102	Hardwick RS	Hardwick RS
Danby-Mt. Tabor	1,301 in 85.3 sq mi	Westminster VSP	Manchestr PD WCDPS NY	102 118 113	55 57 60	Northshire & Granville (NY) RS	Northshire & Granville (NY) RS
Danville	2,194 in 61.2 sq mi	Williston VSP	St Johnsbury PD	230 214 180	59 82 89	Calex Ambulance	Calex Ambulance
Derby	4,612 in 57.6 sq mi	Williston VSP	Newport City PD	424 434 534	113 118 140	Newport Ambulance	Newport Ambulance
Dorset Dorset Fire District	2,022 in 47.9 sq mi	Westminster VSP	WCDPS NY,	151 156 172	102 128 121	Northshire RS	Northshire RS
Dorset East Dorset Fire District		Westminster VSP	Manchestr PD	64 78 74	106 133 130	Northshire RS	Northshire RS
Dover East Dover VFD	1,117 in 35.3 sq mi	Westminster VSP	Southwest NH Dispatch	No Data	82 98 119	Deerfield Valley Rescue	Deerfield Valley Rescue
Dover – West Dover FD		Westminster VSP	Southwest NH Dispatch	296	142 154 193	Deerfield Valley Rescue	Deerfield Valley Rescue
Dummerston W. Dummerston	1,854 in 30.8 sq mi	Westminster VSP	Southwest NH Dispatch	57 108 148	149 229 264	West Dummerston VFD	Rescue, inc
East Montpelier	2,580 in 32.1 sq mi	Williston VSP	Capital West Dispatch	465 512 533	716 705 734	East Montpelier Fire	East Montpelier Fire

¹¹ Malletts Bay Fire Department merged with Colchester Center in 2020

Municipality	Pop/ Cover Area	PSAP	Dispatch	EMS Calls 2020-22	Total FD Calls 2020-22	EMS Agency	Transport Agency
Elmore	863 in 39.6 sq mi	Lamoille CSO	Lamoille CSO	44 30 40	38 43	Morristown RS	Morristown RS
Enosburg	2,718 in 48.7 sq mi	St Albans City PD	St Albans City PD	887 962 1072	100 126 143	Enosburg Ambulance	Enosburg Ambulance
Essex Essex FD	19,713 in 34.4 sq mi	Williston VSP	Essex PD	352 594 575	747 930 938	Essex Fire	Essex Rescue
Essex Essex Junction	9,331 in 4.9 sq mi	Williston VSP	Essex PD	112 233 182	415 469 496	Essex Junction Fire	Essex Rescue
Fair Haven	2,718 in 18.1 sq mi	Westminster VSP	WCDPS NY Westmin. VSP	413 682 952	96 450 104	Fair Haven RS	Fair Haven RS
Fairfax	4,319 in 40.5 sq mi	St Albans City PD	St Albans City PD	403 407 334	201 138 123	Fairfax RS	Fairfax RS
Fairfield Fairfield FD E. Fairfield FD	1,912 in 68.5 sq mi	St Albans City PD	St Albans City PD	No Data Avail	58 52 46	AmCare	AmCare
Fairlee	979 in 21.2 sq mi	Williston VSP	Upper Valley RDC	51 40 50	50 57 63	Fairlee Fast Squad	Upper Valley Ambulance
Ferrisburgh	2,768 in 61.2 sq mi	Shelburne PD	Shelburne PD	170 186 214	81 84 107	Ferrisburgh 1 st Response	Vergennes RS
Franklin	1,416 in 40.8 sq mi	St Albans City PD	St Albans City PD	109 123 149	20 34 44	Franklin 1 st Response	Enosburg Ambulance
Georgia	4,550 in 45.2 sq mi	St Albans City PD	St Albans City PD	278 395 361	146 194 111	Georgia 1 st Response	AmCare
Glover	1,119 in 38.6 sq mi	Williston VSP	Williston VSP	314 282 430	No Data Avail	Glover Ambulance	Glover Ambulance
Grafton	674 in 38.4 sq mi	Westminster VSP	Southwest NH Dispatch	66 75 87	123 153 129	Grafton FD Rescue Squad	Golden Cross Ambulance
Grand Isle	2,055 in 35.1 sq mi	St Albans City PD	Shelburne PD	314 300 317	127 118 131	Grand Isle RS	Grand Isle RS
Granville	297 in 52.2 sq mi	Westminster VSP	Middlebury Central Comm	No Data 122	164 170 184	Granville VFD	White River Valley Amb
Greensboro	760 in 39.4 sq mi	Lamoille CSO	Lamoille CSO	No Data Avail	46 41 41	Hardwick RS	Hardwick RS
Groton	1,020 in 55.0 sq mi	Williston VSP	Twin State	No Data 126 No Data	39 49 53	Groton Ryegate EMS	Woodsville Ambulance
Guilford	2,108 in 40.0 sq mi	Westminster VSP	Southwest NH Dispatch	105 132 166	231 268 305	Guilford VFD	Rescue, inc
Halifax	724 in 39.8 sq mi	Westminster VSP	Southwest NH Dispatch	No Data 46 70	79 71 103	Deerfield Valley Rescue	Deerfield Valley Rescue

Municipality	Pop/ Cover Area	PSAP	Dispatch	EMS Calls 2020-22	Total FD Calls 2020-22	EMS Agency	Transport Agency
Hancock	322 in 38.5 sq mi	Westminster VSP	Middlebury Central Comm	No Data Avail	No Data Avail	White River Valley Amb	White River Valley Amb
Hardwick	3,003 in 38.9 sq mi	Lamoille CSO	Lamoille CSO	699 798 738	84 67 75	Hardwick RS	Hardwick RS
Hartland	3,393 in 45.2 sq mi	Hartford PD	Hartford PD	267 281 333	401 436 500	Hartland Fire-Rescue	Woodstock, Windsor, Hartford
Highgate	3,561 in 59.9 sq mi	St.Albans City PD	Middlebury Central Comm	285 422 400	92 105 118	Missisquoi Valley Rescue	Missisquoi Valley Rescue
Hinesburg	4,425 in 40.1 sq mi	Shelburne PD	Shelburne PD	320 209 302	430 449 535	Hinesburg Fire	Richmond Rescue
Hubbardton	702 in 28.9 sq mi	Westminster VSP	Westminster VSP	11 58 No Data	36 48 45	Fair Haven RS	Fair Haven RS
Huntington	1,952 in 38.1 sq mi	Shelburne PD	Shelburne PD	79 83 78	80 35 97	Huntington FD 1 st Response	Richmond Rescue
Hyde Park Hyde Park FD	2,981 in 39.0 sq mi	Lamoille CSO	Lamoille CSO	224 259 297	121 87 96	Northern EMS	Northern EMS
Hyde Park North Hyde Park FD		Lamoille CSO	Lamoille CSO	102 111 179	57 56 72	Northern EMS	Northern EMS
Ira	429 in 21.3 sq mi	Westminster VSP	Westminster VSP	No Data	34 26 17	Ira VFD	Regional Ambulance
Irasburg	1,160 in 40.6 sq mi	Williston VSP	Newport City PD	No Data Avail	38 27 51	Orleans Ambulance	Orleans Ambulance
Isle La Motte	469 in 16.7 sq mi	Shelburne PD	Shelburne PD	62 36 62	113 74 117	Isle La Motte FD 1 st Response	Alburg Rescue
Jamaica	1,029 in 49.5 sq mi	Westminster VSP	Southwest NH Dispatch	85 111 127	152 148 181	Jamaica Fire-Rescue	Rescue, inc
Jay	520 in 34.0 sq mi	Williston VSP	Newport City PD	67 79 No Data	No Data Avail	Newport Ambulance	Newport Ambulance
Johnson	1,452 in 45.1 sq mi	Lamoille CSO	Lamoille CSO	330 350 406	98 120 134	Northern EMS	Northern EMS
Killington – Sherburne VFD	806 in 46.9 sq mi	Westminster VSP	Westminster VSP	129 53 No Data	320 238 No Data	Regional Ambulance	Regional Ambulance
Lincoln	1,269 in 44.0 sq mi	Shelburne PD	Shelburne PD	46 66 69	91 88 105	Lincoln VFC 1 st Response	Bristol RS
Lowell	877 in 56.1 sq mi	Williston VSP	Newport City PD	33 55 No Data	21 37 35	Newport Ambulance	Newport Ambulance
Ludlow	1,963 in 35.7 sq mi	Westminster VSP	Ludlow PD	683 661 722	204 225 240	Ludlow Ambulance	Ludlow Ambulance

Municipality	Pop/ Cover Area	PSAP	Dispatch	EMS Calls 2020-22	Total FD Calls 2020-22	EMS Agency	Transport Agency
Londonderry Champion	1,758 in 35.9 sq mi	Westminster VSP	Southwest NH Dispatch	203 209	67 44 65	Londonderry Rescue	Londonderry Rescue
Londonderry Phoenix Fire C		Westminster VSP	Southwest NH Dispatch	292	42 68 100	Londonderry Rescue	Londonderry Rescue
Lunenburg Gilman FD Lunenburg FD	1,299 in 45.4 sq mi	Williston VSP	Twin State	No Data Avail	No Data Avail	Weeks Memorial Hospital	Lancaster EMS
Lyndon - Lyndonville FD	5,971 in 39.8 sq mi	Williston VSP	St Johnsbury PD	1455 937 777	178 183 192	Lyndon Rescue	Lyndon Rescue
Manchester	4,371 in 42.3 sq mi	Westminster VSP	Manchester PD	884 781 1032	237 267 345	Northshire RS	Northshire RS
Marlboro	1,074 in 40.7 sq mi	Westminster VSP	Southwest NH Dispatch	No Data Avail	120 125	Marlboro VFC	Deerfield Valley Rescue
Marshfield	1,583 in 43.4 sq mi	Williston VSP	Capital West Dispatch	97 No Data 99	68 86 75	East Montpelier Fire	East Montpelier Fire
Middlebury	8,483 in 39.2 sq mi	Westminster VSP	Town PD, MREMS	2874 2981 3251	222 273 283	Middlebury Ambulance	Middlebury Ambulance
Middlesex	1,735 in 39.9 sq mi	Williston VSP	Capital West Dispatch	118 135 No Data	67 68 74	Middlesex FAST Squad	Montpelier Fire
Middletown Springs	741 in 22.8 sq mi	Westminster VSP	Washington Cty DPS (NY)	50 39 No Data	No Data 41 No Data	Middletown Springs 1st Response	Poultney RS
Milton	10,418 in 60.9 sq mi	Williston VSP	St Albans PD	985 1073 1295	255 282 320	Milton Rescue	Milton Rescue
Monkton	1,975 in 36.2 sq mi	Shelburne PD	Shelburne PD	No Data Avail	45 51 57	Monkton FD 1st Response	Bristol RS & Vergennes RS
Montgomery	1,210 in 56.7 sq mi	St Albans City PD	St Albans City PD	No Data Avail	71 38 32	Montgomery RS	Enosburg Ambulance
Moretown	1,661 in 40.2 sq mi	Williston VSP	Capital West Dispatch	No Data Avail	43 35 38	Montpelier & Waterbury Fire	Montpelier & Waterbury Fire
Morristown – Morrisville FD	5,277 in 51.6 sq mi	Lamoille CSO	Lamoille CSO	640 637 749	192 233 240	Morristown RS	Morristown RS
Mount Holly	1,229 in 49.6 sq mi	Westminster VSP	Westminster VSP	No Data 95 No Data	No Data 43 No Data	Mount Holly RS	Mount Holly RS
New Haven	1,723 in 41.8 sq mi	Shelburne PD	Shelburne PD MREMS	88 78 140	135 123 221	New Haven FD 1 st Response	Vergennes & Bristol RS Middlebury
Newark	579 in 37.2 sq mi	Williston VSP	St Johnsbury PD	41 34 48	52 62 63	Newark VFD	Lyndon Rescue
Newport City	4,579 over 7.6 sq mi	Williston VSP	Newport City PD	1040 1133 1182	195 185 221	Newport Ambulance	Newport Ambulance

Municipality	Pop/ Cover Area	PSAP	Dispatch	EMS Calls 2020-22	Total FD Calls 2020-22	EMS Agency	Transport Agency
Newbury - Newbury VFD	1,822 in 62.5 sq mi	Williston VSP	Twin State		53 58 57	Newbury EMS	Woodsville Ambulance
Newbury - Wells River FD	401 over 1.9 sq mi	Williston VSP	Twin State	260 258 306	55 51 72	Newbury EMS	Woodsville Ambulance
Newbury - W. Newbury FD	396 over 7.6 sq mi	Williston VSP	Twin State		22 29 22	Newbury EMS	Woodsville Ambulance
Newfane Newbrook FD	1,717 in 40.4 sq mi	Westminster VSP	Southwest NH Dispatch	146 188 212	243 314 320	Newbrook FD 1 st Response	Rescue, inc
Newport Town	1,590 in 43.5 sq mi	Williston VSP	Newport City PD	146 149 171	26 No Data No Data	Newport Ambulance	Newport Ambulance
North Hero	798 in 46.6 sq mi	Shelburne PD	Shelburne PD	94 No Data 81	112 115 110	Grand Isle RS	Grand Isle RS
Northfield	6,221 in 43.7 sq mi	Williston VSP	Capital West Dispatch	736 847 948	108 113 129	Northfield Ambulance	Northfield Ambulance
Norwich	3,414 in 44.8 sq mi	Hartford PD	Upper Valley RDC	118 143 218	116 294 507	Norwich Fire	Hanover Fire
Orwell	1,248 in 49.7 sq mi	Westminster VSP	Middlebury Central Comm	No Data 99 101	58 31 28	Orwell 1st Response	Middlebury Ambulance
Pawlet Pawlet VFD	810 in 21.1 sq mi	Westminster VSP	Washington Cty DPS (NY)	136 124	43 65 59	Granville RS (NY)	Granville RS (NY)
Pawlet W. Pawlet VFD	660 in 21.8 sq mi	Westminster VSP	Washington Cty DPS (NY)	133	38 44 44	Granville RS (NY)	Granville RS (NY)
Peacham	732 in 47.7 sq mi	Williston VSP	St Johnsbury PD	42 55 38	101 101 115	Peacham VFD	Calex Ambulance
Peru	373 in 37.4 sq mi	Westminster VSP	Southwest NH Dispatch	55 65 66	45 58 54	Londonderry Rescue	Londonderry Rescue
Pittsfield	543 in 20.1 sq mi	Westminster VSP	Westminster VSP	No Data Avail	32 33 35	White River Valley Amb	White River Valley Amb
Pittsford	2,973 in 43.6 sq mi	Westminster VSP	Westminster VSP	242 185 190	86 101 109	Pittsford 1 st Response	Regional Ambulance
Plainfield	1,252 in 21.1 sq mi	Williston VSP	Capital West Dispatch	171 170 119	83 82 82	Plainfield Fire-Rescue	East Montpelier Fire
Plymouth	619 in 48.7 sq mi	Westminster VSP	Ludlow PD	19 35 20	32 37 29	Plymouth 1st Response	Ludlow Ambulance
Pomfret N. Pomfret FD So, Pomfret FD	904 in 39.5 sq mi	Hartford PD	Woodstock PD	45 No Data No Data	39 44 55	Pomfret FAST Squad	Woodstock Ambulance
Poultney	3,414 in 44.8 sq mi	Westminster VSP	Washington Cty DPS (NY)	353 394 201	149 167 145	Poultney RS	Poultney RS

Municipality	Pop/ Cover Area	PSAP	Dispatch	EMS Calls 2020-22	Total FD Calls 2020-22	EMS Agency	Transport Agency
Proctor	1,731 over 7.6 sq mi	Westminster VSP	Westminster VSP	No Data Avail	47 No Data 39	Regional Ambulance	Regional Ambulance
Pownal Pownal FD	3,511 in	Westminster VSP	Bennington PD	849 1000	# 100 80	Pownal RS	Pownal RS
Pownal Pownal Valley	46.7 sq mi	Westminster VSP	Bennington PD	1193	38 38 69	Pownal RS	Pownal RS
Putney	2,689 in 26.8 sq mi	Westminster VSP	Southwest NH Dispatch	267 226 249	499 485 552	Putney Fire	Rescue, inc
Randolph - East Randolph	170 over 2.8 sq mi	Westminster VSP	Barre City PD		18 23 38	White River Valley Amb	White River Valley Amb
Randolph Randolph Ctr	1,550 in 24.4 sq mi	Westminster VSP	Barre City PD	No Data 67	White River Valley Amb	White River Valley Amb	
Randolph Randolph Vllg	3,068 in 20.7 sq mi	Westminster VSP	Barre City PD	129 116 147		129 White River	
Reading	666 in 41.7 sq mi	Hartford PD	Hartford PD	No Data Avail	58 95	Reading Rescue	Golden Cross Ambulance
Readsboro	760 in 36.5 sq mi	Westminster VSP	Southwest NH Dispatch	59 No Data No Data	91 No Data No Data	Readsboro Fire	Northern Berkshire EMS
Richford	2,326 in 43.3 sq mi	St Albans City PD	St Albans City PD	524 589 686	94 122 142	Richford RS	Richford RS
Richmond	4,108 in 32.3 sq mi	Shelburne PD	Shelburne PD	253 302 322	155 146 216	Richmond Rescue	Richmond Rescue
Ripton	586 in 49.5 sq mi	Shelburne PD	Shelburne PD, MREMS	35 23 25	56 36 52	Ripton FD 1st Response	Middlebury Ambulance
Rochester	1,140 in 56.2 sq mi	Westminster VSP	Westminster VSP	No Data Avail	35 38 50	White River Valley Amb	White River Valley Amb
Rockingham Rockingham FD	1,605 in 40.4 sq mi	Westminster VSP	Southwest NH Dispatch	160 153 192	221 237 270	Rockingham Fire-Rescue	Golden Cross Ambulance
Rockingham - Saxtons River Village	566 over 0.5 sq mi	Westminster VSP	Southwest NH Dispatch	69 93 136	95 112 196	Saxton's River FD 1 st Response	Golden Cross Ambulance
Roxbury	692 in 41.8 sq mi	Williston VSP	Capital West Dispatch	No Data Avail	13 23 18	Northfield Ambulance	Northfield Ambulance
Royalton S. Royalton	2,781 in 40.9 sq mi	Hartford PD	Hartford PD	438 499 469	126 No Data 145	So. Royalton RS	So. Royalton RS
Rupert	711 in 44.6 sq mi	Westminster VSP	Washington Cty DPS (NY)	22 21 46	39 46 51	Granville & Salem NY RS	Granville & Salem NY RS
Rutland Town	4,032 in 19.3 sq mi	Westminster VSP	Westminster VSP	No Data Avail	173 192 189	Regional Ambulance	Regional Ambulance

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Municipality	Pop/ Cover	PSAP	Dispatch	EMS Calls	Total FD Calls	EMS Agency	Transport Agency	
	Area			2020-22	2020-22		rigency	
	1,169	Williston		No Data	24	Groton	Woodsville	
Ryegate	in 36.8	VSP	Twin State	95	71	Ryegate EMS	Ambulance	
	sq mi	V 51		No Data	No Data	Ryegate EMS	Ailloulance	
	1,133	W/4:	MC 4 41 - 1	N - D-4-	67	M: 141-1	MC: 4.411	
Salisbury	in 30.1	Westminster	Middlebury	No Data	No Data	Middlebury	Middlebury	
	sq mi	VSP	Central Comm	Avail	64	Ambulance	Ambulance	
	3,574				66	Bennington	Bennington	
Shaftsbury	in 43.2	Westminster	Westmin VSP	No Data	110	& Arlington	& Arlington	
Silatisoury	sq mi	VSP	Bennington Pd	Avail	121	RS	RS	
	1,501			93	86	110	100	
G1 12	in 40.1	II (C 1DD	II (C 1DD	No Data	29	Sharon FAST	So. Royalton	
Sharon ¹²		Hartford PD	Hartford PD		73	Squad	Hartford Fire	
	sq mi			No Data		•		
Sheffield-	1,511	Williston	Williston St Johnsbury $\begin{bmatrix} 72 \\ 101 \end{bmatrix}$ 41 Lyndon RS		Lyndon RS	Lyndon RS		
Wheelock	in 72.6	VSP	PD	101	52	Hardwick RS	Hardwick RS	
WHEELOCK	sq mi	V 51	1 1 1	134	64	Tidiawiek its	Tidiawick its	
	7,188	Shelburne		1155	218			
Shelburne	in 44.9	PD	Shelburne PD	1400	253	Shelburne RS	Shelburne RS	
	sq mi	PD		1450	297			
	2,200	a	a	142	196	G1 11 4 th	- 1	
Sheldon	in 39.3	St Albans	St Albans City	188	101	Sheldon 1st	Enosburg	
Silcidon	sq mi	City PD	PD	186	112	Response	Ambulance	
	1,263			129	35			
G1 1	in 46.3	Shelburne	Middlebury	No Data	No Data	Shoreham 1st	Middlebury	
Shoreham		PD	Central Comm	76	26	Response	Ambulance	
	sq mi			/6		•		
	1,050	Westminster	Westminster	No Data	26	Regional	Regional	
Shrewsbury	in 50.2	VSP	VSP	Avail	38	Ambulance	Ambulance	
	sq mi	V 51	751		29	7 timourunee	7 Hillourance	
	1,623	Shelburne		167	266	South Hero	South Hero	
South Hero	in 47.5		Shelburne PD	200	240			
	sq mi	PD		230	208	Rescue	Rescue	
	6,044	a	a		200			
St. Albans Town	in 60.6	St Albans	St Albans City	No Data	344	AmCare	AmCare	
St. 7 Houris Town	sq mi	City PD	PD	Avail	381	rimeare	7 Inicare	
	821			45	86		Northern	
C4 f 1	in 9.6 sq	Westminster	NI	45	87	Stamford	Berkshire	
Stamford	mi	VSP	North Adams	57	76	VFD	EMS	
	1,771			134	53	Starksboro	LIVIS	
a. 1.1		Shelburne	a				n	
Starksboro	in 45.5	PD	Shelburne PD	124	44	Emergency	Bristol RS	
	sq mi			145	48	Unit		
	736	Westminster	Westminster	No Data	57	White River	White River	
Stockbridge	in 46.2	VSP	VSP	Avail	70	Valley Amb	Valley Amb	
	sq mi	V 51	V 51	Avaii	57	Valley Allio	valley Allio	
	4,356	I a !!!		661	343			
Stowe	in 72.7	Lamoille	Lamoille CSO	860856	382	Stowe Rescue	Stowe Rescue	
	sq mi	CSO			449			
	1,101			71	18			
Strafford	in 44.3	Williston	Upper Valley	61	24	Strafford First	Upper Valley	
Saanora	sq mi	VSP	RDC	60	31	Aid Squad	Ambulance	
	215			No Data		Stratton	Londonderry	
Ct. tt	in 46.9	Westminster	Southwest NH	No Data No Data	No Data	Mountain	RS &	
Stratton		VSP	Dispatch		Avail			
	sq mi		1	115		Rescue	Wardsboro fd	
	1,027	Williston	St Johnsbury	61	25	Lyndon	Lyndon	
Sutton	in 38.4			58	33			
Sutton	sq mi	VSP	PD	75	31	Rescue	Rescue	

 $^{^{\}rm 12}$ EMS numbers are for South Royalton Rescue only not both ambulance transport agencies.

25	Pop/	DC 4 D	D	EMS	Total ED Colls	FD 50 A	Transport	
Municipality	Cover Area	PSAP	Dispatch	Calls 2020-22	FD Calls 2020-22	EMS Agency	Agency	
	6,477	St Albans	St Albans City	853	224	Missisquoi	Missisquoi	
Swanton	in 61.7	City PD	MREMS (a)	967	226	Valley	Valley	
	sq mi 2,594	0.0, 12	11111111111111111111111111111111111111	925 148	279 260	Rescue	Rescue	
Thetford	in 44.2	Williston	Upper Valley	186	322	Thetford Fire	Upper Valley	
Inellord	sq mi	VSP	RDC	205	320	1st Aid Squad	Ambulance	
	613	***	TIL . LIGD			Wallingford	Wallingford	
Tinmouth	in 28.4	Westminster VSP	Westmin. VSP WCDPS NY	No Data Avail	No Data Avail	RS &	RS &	
	sq mi	VSP	WCDP3 N I			Poultney RS	Poultney RS	
Topsham –	1,176	Williston	UVRDC	79	43	Corinth	Barre Town	
Tri-Village FD	in 49.0	VSP	Lamoille CSO	66 88	58 70	Topsham 1st Response	EMS	
	sq mi 1,224			00	81	Response		
Townshend	in 42.8	Westminster	Southwest NH	No Data	88	Rescue, inc	Rescue, inc	
Townshelld	sq mi	VSP	Dispatch	Avail	99	Rescue, me	Researc, me	
Troy	1,659	337'11' 4	N C'i	68	35	NT 4	NI 4	
Troy FD	in 36.1	Williston VSP	Newport City PD	151	41	Newport Ambulance	Newport Ambulance	
North Troy FD	sq mi	VSP	PD	No Data	44			
	1,287	Westminster	Barre City PD	68	35	First Branch	First Branch	
Tunbridge	in 44.8	VSP	Hartford PD	No Data	20	& South	& South	
	sq mi 8,075			No Data	44 439	Royalton RS	Royalton RS	
Underhill-Jericho	in 86.8	Shelburne	Shelburne PD	No Data	504	Essex RS	Essex RS	
Undermin-Jericho	sq mi	PD	Essex PD	Avail	588	Richmond RS	Richmond RS	
	2,582	-1 11		841	167			
Vergennes	over 2.5	Shelburne	Shelburne PD	1050	162	Vergennes	Vergennes	
	sq mi	PD		799	172	RS	RS	
	2,192	Westminster	Southwest NH	No Data	No Data			
Vernon	in 20.0	VSP	Dispatch	Avail	260	Vernon Fire	Rescue, inc	
	sq mi	, 51	2 ispaten		260			
37 1:	731 in 36.5	Williston	Upper Valley	58 No Data	137 126	Vershire	Upper Valley	
Vershire	sq mi	VSP	RDC	126	223	Fire-Rescue	Ambulance	
	3,080				132			
Waitsfield-	in 63.4	Williston	Capital West,	No Data	101	Mad River	Mad River	
Fayston	sq mi	VSP	MRVAS (a)	Avail	121	Valley Amb	Valley Amb	
	930	Williston	Capital West,	50	93		Calex Amb	
Walden	in 39.0	VSP	St. Johnsbury	46	110	Walden Fire	Hardwick RS	
W-11:£1	sq mi		PD	45	99 98	W-11:£1		
Wallingford Wallingford Fire	2,066 in 43.4	Westminster	Westminster	181 203	98	Wallingford &	Wallingford &	
District #1	sq mi	VSP	VSP	254	99	Mt Holly RS	Mt Holly RS	
2134140 1	895						Deerfield	
Wardsboro	in 29.3	Westminster	Southwest NH	No Data	No Data	Wardsboro	Valley RS	
	sq mi	VSP	Dispatch	Avail	Avail	FD Rescue	Rescue, inc	
	1,707	Williston	Capital West,	No Data	89	Mad River	Mad River	
Warren	in 40.1	VSP	MRVAS (a)	Avail	89	Valley Amb	Valley Amb	
	sq mi		(w)		104	1	i iiii	
W1.:4	1,042 in 38.9	Williston	Barre City PD,	56 71	38 37	Washington FD FAST	Barre Town	
Washington	sq mi	VSP	Lamoille CSO	57	40	Squad	EMS	
Waterbury	1,765			639	177			
Waterbury FD	in 49.7	Williston	Capital West	781	182	Waterbury	Waterbury	
Waterbury Vllg	sq mi	VSP	Dispatch	800	193	Ambulance	Ambulance	
	1,277	Williston	St Johnshum:	106	156	Waterford	Calex	
Waterford	in 39.7	VSP	St Johnsbury PD	112	147	VFD	Ambulance	
	sq mi	v SF	עו	82	127	A L.D	Amoulance	

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Municipality	Pop/ Cover Area	PSAP	Dispatch	EMS Calls 2020-22	Total FD Calls 2020-22	EMS Agency	Transport Agency	
Weathersfield	540			145	284			
Ascutney Fire	over 1.7	Westminster	Hartford PD	191	308	Golden Cross	Golden Cross	
District	sq mi	VSP	Tiaitioid i D	220	376	Ambulance	Ambulance	
Weathersfield	2,274				227			
W Wethersfield	in 42.5	Westminster	II461 DD	No Data	158	Golden Cross	Golden Cross	
Fire District	sq mi	VSP	Hartford PD	Avail	171	Ambulance	Ambulance	
The District	1,143			107	58			
*** 11	in 23.4	Westminster	Washington	134	No Data	Granville RS	Granville RS	
Wells		VSP	Cty DPS (NY)			(NY)	(NY)	
	sq mi		• • • •	131	39		` ′	
	654	Williston	Upper Valley	100	149	West Fairlee	Upper Valley	
West Fairlee	in 22.8	VSP	RDC	91	197	VFD	Ambulance	
	sq mi			118	188			
	262	Westminster	Westminster	6	No Data	Fair Haven	Fair Haven	
West Haven	in 28.5	VSP	VSP	28	Avail	RS	RS	
	sq mi	751	V 51	No Data		NS	T(S	
	2,312	Westminster	Westminster	No Data	84	Regional	Regional	
West Rutland	in 18.0	VSP	VSP	Avail	85	Ambulance	Ambulance	
	sq mi	VSP	VSP	Avaii	72	Ambulance	Ambulance	
	1,098			78	73	West		
West Windsor	in 24.7	Hartford PD	Hartford PD	84	67	Windsor	Windsor Fire	
	sq mi			90	84	FAST Squad		
	2,041	******		79	22		P	
Westford	in 39.3	Williston	Essex PD	104	32	Essex RS (s)	Essex RS (s)	
Westford	sq mi	VSP	St. Albans PD	99	32	Fairfax RS(n)	Fairfax RS(n)	
	3,161			231	418			
Westminster Fire	in 46.1	Westminster	Southwest NH	214	390	Westminster	Golden Cross	
District	sq mi	VSP	Dispatch	252	471	Fire-Rescue	Ambulance	
	349			232	23			
337 4	in 37.5	Williston	Newport City	No Data	18	Orleans Amb	Orleans Amb	
Westmore		VSP	PD	Avail	19	Glover Amb	Glover Amb	
	sq mi 566			53	59			
•••	in 35.2	Westminster	Southwest NH	52	51	Londonderry	Londonderry	
Weston		VSP	Dispatch	98		Rescue	Rescue	
	sq mi		•	98	No Data			
	832	Shelburne	Middlebury	No Data	32	Middlebury	Middlebury	
Weybridge	in 17.6	PD	Central Comm	Avail	22	Ambulance	Ambulance	
	sq mi				30			
	418	Shelburne	Shelburne PD,	No Data	18	Whiting 1st	Middlebury	
Whiting	in 13.7	PD	MREMS (a)	No Data	70	Response	Ambulance	
	sq mi	1.0	WINEEWIS (u)	72	29	_		
	1,350	Westminster	Southwest NH	163	220	Whitingham	Deerfield	
Whitingham	in 39.3	VSP	Dispatch	178	268	FD 1 st	Valley	
	sq mi	VSP	Dispatch	124	267	Response	Rescue	
337'11 4 E'	3,398	337:11: 4		390	132	337:11:	337:11:	
Willamstown Fire	in 40.3	Williston	Barre City PD	350	112	Williamstown	Williamstown	
District	sq mi	VSP		462	127	Ambulance	Ambulance	
	1,865	***	G 4 3755	No Data	170	Deerfield	Deerfield	
Wilmington	in 41.3	Westminster	Southwest NH	308	203	Valley	Valley	
	sq mi	VSP	Dispatch	No Data	232	Rescue	Rescue	
	417			29	16			
Windham	in 26.1	Westminster	Southwest NH	29	23	Londonderry	Londonderry	
** IIIGIIaiii	sq mi	VSP	Dispatch	41	28	Rescue	Rescue	
	765			29	143			
Winhall	in 44.0	Westminster	Southwest NH	72	145	Winhall	Londonderry	
Winhall	sq mi	VSP	Dispatch	109	143	Police	Rescue	
	7,312		-	109	289			
117' 1'		Williston	Winooski PD,	No Data	289	St Michaels	St Michaels	
Winooski	over 1.5	VSP	St Michaels(a)	Avail		Rescue	Rescue	
	sq mi		. ,		452			

Municipality	Pop/ Cover Area	PSAP	Dispatch	EMS Calls 2020-22	Total FD Calls 2020-22	EMS Agency	Transport Agency
Wolcott	1,691 in 39.2 sq mi	Lamoille CSO	Lamoille CSO	No Data Avail	52 43 40	Hardwick & Morristown RS	Hardwick & Morristown RS
Woodbury	907 in 39.1 sq mi	Williston VSP	Capital West Lamoille CSO	No Data Avail	120 111 124	Hardwick RS	Hardwick RS
Woodstock Woodstock FD	3,047 in 44.6 sq mi	Hartford PD	Woodstock PD	704	240 257 377	Woodstock Ambulance	Woodstock Ambulance
Woodstock S. Woodstock		Hartford PD	Woodstock PD	801 826	No Data Avail	Woodstock Ambulance	Woodstock Ambulance
Worcester	999 in 38.8 sq mi	Williston VSP	Capital West Dispatch	37 76 60	No Data Avail	Worcester FD FAST Squad	Montpelier Fire

Aggregating all the fire and EMS calls together is shown in the following table.

	2015	2016	2017	2018	2019	2020	2021	2022
EMS calls			89,136	100,929	104,395		113,044	120,390
EMS FD calls	23,535	23,208	21,295	25,012	22,439	23,182	28,297	35,325
Fire calls	3,575	3,269	2,458	2,660	2,274	2,693	2,376	3,106
Total Calls	45,763	44,085	40,764	45,871	41,660	44,225	49,278	59,330

The Fire and EMS FD calls were taken from the Vermont Fire Marshal's Annual Reports. The EMS calls came from the Vermont Department of Health.

Towns with No Fire Departments

There are several towns with small populations that cannot afford to fund a fire department. This table lists those towns and shows the fire and emergency ambulance agencies they contract with to provide fire and ambulance coverage.

Municipality	Pop	PSAP	Dispatch	Fire Coverage Provided by	Transport Agency
Andover	467 over 28.6 sq mi	Westminster VSP	Hartford PD	Chester Fire	Chester Fire
Athens	440 over 13.0 sq mi	Westminster VSP	Southwest NH Dispatch	Golden Cross Ambulance	Golden Cross Ambulance
Baltimore	244 over 4.7 sq mi	Westminster VSP	Springfield PD	Springfield Fire	Springfield Fire
Belvidere	35 over 32.1 sq mi	Lamoille CSO	Lamoille CSO	Johnson Fire	Northern EMS
Bloomfield	221 over 40.3 sq mi	Williston VSP	Northern Borders Dispatch	Colebrook Fire	Groveton Ambulance
Braintree	1,249 in 38.3 sq mi	Westminster VSP	Westminster VSP	Randolph Village Fire	White River Valley Amb
Brookline	527 over 12.9 sq mi	Westminster VSP	Southwest NH Dispatch	New Brook Fire-Rescue	Rescue, Inc
Brownington	986 over 28.3 sq mi	Williston VSP	Newport City PD	Orleans Village Fire	Orleans Ambulance
Brunswick	111 over 25.5 sq mi	Williston VSP	Northern Borders Dispatch	Brighton Fire Stratford Fire	Groveton Ambulance
Calais	1,610 over 38 sq mi	Williston VSP	Capital West Dispatch	E. Montpelier Woodbury FD	East Montpelier Fire
Coventry	1,084 in 27.5 sq mi	Williston VSP	Newport City PD	Irasburg Fire Newport Center Orleans Village	Newport Amb Orleans Amb
Duxbury	1,337 in 42.9 sq mi	Williston VSP	Capital West Dispatch	Moretown Fire Waterbury Fire	Waterbury Ambulance
East Haven	301 over 37.4 sq mi	Williston VSP	Saint Johnsbury PD	East Burke Fire Brigade	Lyndon Rescue
Eden	1,336 in 63.6 sq mi	Lamoille CSO	Lamoille CSO	Joint with Hyde Park	Northern EMS
Fletcher	1,288 in 37.7 sq mi	St Albans City PD	Lamoille CSO St Albans City PD	Cambridge FD Fairfax Fire	Cambridge RS Fairfax RS
Glastonbury	8 over 44.4 sq mi	Westminster VSP	Westminster VSP	Shaftsbury Fire	Arlington RS
Goshen	163 over 20.7 sq mi	Westminster VSP	Westminster VSP	Brandon Fire	Brandon RS

Municipality	Pop	PSAP	Dispatch	Fire Coverage Provided by	Transport Agency
Granby	88 over 39.0 sq mi	Williston VSP	St Johnsbury PD Weeks Mem	East Burke Fire Brigade	Calex Ambulance
Guildhall	260 over 32.8 sq mi	Williston VSP	Twin State	Lancaster Fire	Weeks Memorial Hospital
Holland	628 over 37.6 sq mi	Williston VSP	Newport City PD	Derby Line Fire	Newport Ambulance
Kirby	486 over 24.4 sq mi	Williston VSP	St Johnsbury PD	St Johnsbury Lyndon Fire	Calex Amb Lyndon RS
Landgrove	157 over 9.1 sq mi	Westminster VSP	Southwest NH Dispatch	Londonderry Fire	Londonderry Rescue
Leicester	1,098 in 20.8 sq mi	Westminster VSP	Westminster VSP	Brandon Fire	Brandon RS MREMS
Lemington	103 in 35.4 sq mi	Williston VSP	Northern Borders Dispatch	Colebrook Fire	45 th Parallel EMS
Maidstone	208 over 30.5 sq mi	Williston VSP	Twin State	Stratford FD (n) Groveton FD (s)	Groveton Ambulance
Mendon	1,052 in 38.1 sq mi	Westminster VSP	Westminster VSP	Rutland Fire	Regional Ambulance
Morgan	748 over 31.3 sq mi	Williston VSP	Newport City PD	East Charleston, Brighton, Derby	Newport Ambulance
Mount Tabor	253 over 43.7 sq mi	Westminster VSP	West.VSP, Manchester pd	Joint with Danby	Northshire RS
Norton	169 over 39.2 sq mi	Williston VSP	Northern Borders Dispatch	Beecher Falls VFD	45 th Parallel EMS
Orange	1,075 in 38.8 sq mi	Williston VSP	Barre City PD UVRDC, Lamoille CSO	Barre Town FD Tri-Village FD Washington FD	Barre Town Ambulance
Panton	675 over 15.5 sq mi	Shelburne PD	Shelburne PD	Vergennes Fire	Vergennes RS
St. George	679 over 3.6 sq mi	Shelburne PD	Shelburne PD	Hinesburg Fire	Richmond Rescue
Sandgate	404 over 42.1 sq mi	Westminster VSP	Westminster VSP	Arlington Fire	Arlington RS
Searsburg	108 over 21.4 sq mi	Westminster VSP	Southwest NH Dispatch	Wilmington Fire	Deerfield Valley Rescue
Somerset	3 over 26.1 sq mi	Westminster VSP	Southwest NH Dispatch	Wilmington Fire	Deerfield Valley Resuce
Stannard	216 over 12.4 sq mi	Williston VSP	Lamoille CSO	Greensboro VFD	Hardwick RS
Sudbury	557 over 21.5 sq mi	Westminster VSP	Shelburne PD	Whiting Fire Hubbardton FD	Brandon RS

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Municipality	Pop	PSAP	Dispatch	Fire Coverage Provided by	Transport Agency
Sunderland	952 over 45.3 sq mi	Westminster VSP	Westminster VSP	Arlington Fire	Arlington RS
Victory	62 over 43.0 sq mi	Williston VSP	St Johnsbury PD	East Burke Fire Concord Fire	Calex Amb (s) Lyndon Resc (n)
Waltham	485 over 9.0 sq mi	Shelburne PD	Shelburne PD	Vergennes Fire	Vergennes RS
Waterville	679 over 16.4 sq mi	Lamoille CSO	Lamoille CSO	Johnson Fire	Northern EMS
Westfield	535 over 40.2 sq mi	Williston VSP	Newport City PD	Troy VFD	Newport Ambulance
Woodford	423 over 47.4 sq mi	Westminster VSP	Bennington PD	Bennington Rural Fire	Bennington RS
UTG Avery's Gore Averill Ferdinand Lewis Warner's Grant Warren Gore	60 60 60	Westminster VSP	Northern Borders Dispatch	Brighton Fire Beecher Falls Brighton Fire Brighton Fire Brighton Fire Brighton Fire	Lyndon Rescue

EMS Agencies Call Totals

EMS Agency	Est.	2021 EMS	2020 EMS	2019 EMS	2018 EMS	2017 EMS
Alburgh Rescue	1968	423	404	424	402	388
Amcare	1988	4812	4283	4765	4606	3811
Arlington Rescue	1959	555		510	590	471
Barre City FD Ambulance		1698	1811	1977	1990	2588
Barre Town EMS	1962	3948	3825	4083	3112	2203
Bennington Rescue	1963	5448		5994	5816	5676
Brandon Rescue	1970	697	814	814	688	519
Bristol Rescue	1970	794	750	750	678	610
Burlington FD Ambulance		5501	5555	5466	5008	3915
Caledonia Essex Amb	1984	2327	2815	3181	3262	3852
Cambridge Rescue	1989	431	452	442	435	383
Charlotte Rescue	1950	534	457	428	410	381
Chester Muni Ambulance	1968	478	389	407	396	378
Colchester Rescue	1961	1914	1607	1387	1575	1501
Deerfield Valley Rescue	1974	786	753	752	980	912
Derby Line Ambulance		434	424	468	433	372
East Montpelier FD Amb	2009	512	465	516	471	389
Enosburgh Ambulance	1972	962	887	947	871	755
Essex Rescue	1971	2442		2330	2313	2110
Fair Haven Rescue	1976	682	413	485	495	468
Fairfax Rescue		707	403	471	473	423
First Branch Amb	1984	379	401	378	312	310
Glover Ambulance	1989	282	314	300	197	209
Grand Isle Rescue	1985	300	314	320	282	278
Granville Rescue NY	1967	2086	1543	1878	1911	1779
Hardwick Rescue	1967	798	647	625	579	512
Hartford FD Ambulance		1893	1676	1774	1549	1293
Londonderry Rescue	1963	466	441	468	548	471
Ludlow Ambulance		661	683	937	802	796
Lyndon Rescue	1972	1620	1455	1395	1342	1486
Mad River Valley Amb	1970	522	500	500	507	438
Middlebury Ambulance	1970	2981	2874	1232	1881	1670
Milton Rescue	1966	1073	985	985	946	850
Missisquoi Valley Amb	1977	436	335	339	437	426
Missisquoi Valley Rescue	1976	1558	1172	1078	984	936
Montpelier FD Ambulance		1220	1124	1088	1090	982
Morristown Rescue	1974	801	770	740	764	721
Mount Holly Rescue	1974			116	112	85

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	1 1					
Newport Ambulance (all)	1996	3052	2538	2948	2531	1586
Newport EMS (911)	2003	758	794	734	699	692
Newport EMS (all)	2003	1436	1357	1456	1503	1333
Northfield Ambulance	1968	847	736	897	862	862
Northshire Rescue	1964	1234	1277	1300	1209	1054
Orleans Ambulance				776	613	605
Poultney Rescue		394	353	518	509	489
Pownal Rescue	1959	1000	900	700	500	500
Regional Ambulance	1983	9722	8943	9057	9299	9155
Rescue Inc	1966	5716		6433	5747	5383
Richford Rescue	1969	589	524	593	586	612
Richmond Rescue	1971	661	645	676	662	603
Saint Michael's College Rescue	1969			2863	2997	2785
Shelburne Rescue	1984	1400	1155	1150	1100	1000
So. Royalton Rescue		499	438	483	440	403
South Burlington FD Ambul	1970	2575	2633	2484	2565	2243
South Hero Rescue	1973	200	167	206	179	150
Springfield FD Ambulance		2088	1614	1866	1727	1649
Stowe Rescue	1980	860	661	753	700	647
Upper Valley Ambulance	1990	1631	1200	1311	1100	945
Vergennes Rescue	1969	1050	841	874	718	731
Wallingford Rescue		203	181	182	195	141
Waterbury Ambulance	1971	781	640	692	728	665
White River Valley Amb	1974	1600	1342	1465	969	1173
Williamstown Ambulance	1911	350	390	377	390	359
Windsor FD Ambulance		884	789	1494	1464	1388
Woodstock Ambulance		801	704	750	817	756

Appendix A – Work Shift Schedule Examples

in discussing shift schedules in this document, it may be difficult at times for the reader to understand these different schedules. So, here are examples of the different shifts for those department deploying four shifts. The different shifts are labeled A, B, C, and D.

	24/72 (1 day on/3 days off) shift									
Sun	Mon	Tues	Wed	Thurs	Fri	Sat				
A	В	C	D	A	В	C				
D	A	В	C	D	A	В				
С	D	A	В	С	D	A				
В	С	D	A	В	С	D				
A	В	С	D	A	В	С				

24/48 (1 day on/2 days off) shift										
Sun	Mon	Tues	Wed	Thurs	Fri	Sat				
A	В	C	A	В	C	A				
В	С	A	В	С	A	В				
С	A	В	С	A	В	С				
A	В	С	A	В	С	A				
В	С	A	В	С	A	В				

	10/14 shift												
Sı	ın	M	on	Τι	ies	W	ed	Th	urs	F	ri	S	at
В	A	В	A	С	В	С	В	D	С	D	С	A	D
A	D	В	A	В	A	С	В	С	В	D	С	D	С
A	D	A	D	В	A	В	A	С	В	С	В	D	С
D	С	A	D	A	D	В	Α	В	Α	С	В	С	В
D	С	D	С	A	D	A	D	В	A	В	A	С	В

	2 days on/1 day off/2 nights on/3 days off												
Sı	ın	M	on	Τι	ies	W	ed	Th	urs	F	ri	S	at
Α	С	Α	D	В	D	В	Α	С	Α	С	В	D	В
D	С	A	С	Α	D	В	D	В	A	С	A	С	В
D	В	D	С	Α	С	Α	D	В	D	В	A	С	Α
С	В	D	В	D	С	Α	С	Α	D	В	D	В	Α
С	A	С	В	D	В	D	С	Α	С	A	D	В	D

Appendix B - EMS and Fire Emergency Calls across New England

Using information from the State Fire Marshal Office Annual Reports for Vermont, Maine, and Massachusetts; and NFIRS for Connecticut and New Hampshire, we can look at the number of municipal fire and EMS calls to determine if any trends can be observed. Since all the data (including that in the FMO Annual Report) is taken from NFIRS, it is dependent on the number of fire departments entering their data into the system and there is not 100% compliance.

New England State	2013	2014	2015	2016	2017	2018	2019	5yr Avg
Connecticut								
Muni EMS calls	205,487	185,890	203,422	222,609	225,621	245,978	236,152	219,945
Fire calls	13,069	11,956	11,740	11,884	11,584	11,710	10,925	11,633
Non-fire calls	113,139	106,845	107,797	113,860	121,262	141,532	128,868	120,027
Total Muni Calls	331,695	304,691	322,959	348,353	358,467	399,220	375,945	351,606
% Muni EMS calls	62.0%	61.0%	63.0%	63.9%	62.9%	61.6%	62.8%	62.6%
% Muni Fire Calls	3.9%	3.9%	3.6%	3.4%	3.2%	2.9%	2.9%	3.3%
Maine								
Muni EMS calls	66,293	76,138	81,947	81,864	70,410	91,065	97,911	83,223
Fire calls	5,261	5,556	5,749	6,422	5,623	6,459	6,107	5,986
Non-fire calls	30,535	35,451	34,262	35,998	35,987	40,148	42,382	37,371
Total Muni Calls	102,089	117,145	121,958	124,284	112,020	137,672	146,400	126,580
% Muni EMS calls	64.9%	65.0%	67.2%	65.9%	62.9%	66.1%	66.9%	65.7%
% Muni Fire Calls	5.2%	4.7%	4.7%	5.2%	5.0%	4.7%	4.2%	4.7%
New Hampshire								
Muni EMS calls	87,534	99,124	98,746	111,147	114,796	111,089	112,655	107,926
Fire Calls	6,071	5,844	6,793	7,375	4,121	5,267	4,568	5,661
Non-fire calls	52,407	58,378	55,260	58,261	59,607	59,678	55,953	57,856
Total Muni Calls	146,012	163,346	160,799	176,783	178,524	176,034	173,176	171,444
% Muni EMS calls	59.9%	60.7%	61.4%	62.9%	64.3%	63.1%	65.1%	63.0%
% Muni Fire Calls	4.2%	3.6%	4.2%	4.2%	2.3%	3.0%	2.6%	3.3%
Vermont								
Muni EMS calls	22,225	22,513	23,535	23,208	21,295	25,012	22,439	23,000
Fire Calls	4,076	5,431	3,575	3,269	2,458	2,660	2,274	3,278
Non-fire calls	20,119	16,332	16,332	16,332	17,011	18,199	16,947	16,859
Total Muni Calls	46,420	45,569	45,763	44,085	40,764	45,871	41,660	43,952
% Muni EMS calls	47.9%	49.4%	51.4%	52.6%	52.2%	54.5%	53.9%	52.3%
% Muni Fire Calls	8.8%	11.9%	7.8%	7.4%	6.0%	5.8%	5.5%	7.5%
Massachusetts								
Muni EMS calls	443,486	472,447	510,956	525,726	561,350	563,406	584,304	536,365
Fire calls	29,921	29,273	31,709	32,245	27,895	27,731	25,176	29,005
Non-fire calls	298,593	306,327	327,521	332,924	348,065	353,141	362,793	338,462
Total Muni Calls	772,000	808,047	870,186	890,895	937,310	965,176	972,273	907,315
% Muni EMS calls	57.4%	58.5%	58.7%	59.0%	59.9%	58.4%	60.1%	59.1%
% Muni Fire Calls	3.9%	3.6%	3.6%	3.6%	3.0%	2.9%	2.6%	3.2%
Rhode Island								
Muni EMS calls	133,709	134,126	143,614	179,215	120,883	130,252	126,458	139,091
Total Muni Calls	159,510	159,159	171,039	205,234	148,725	154,507	141,127	163,299
% Muni EMS calls	83.8%	84.3%	84.0%	87.3%	81.3%	84.3%	89.6%	85.2%
% Muni Fire Calls	16.2%	15.7%	16.0%	12.7%	18.7%	15.7%	10.4%	14.8%

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In looking at Connecticut, Massachusetts, and New Hampshire, the percentage of fire and EMS calls relative to the total calls are similar. Of the non-fire calls, false alarms and service calls account for between 25% and 30% of the total emergency calls for the five States in the table above.

- Maine's percentage of fire and EMS calls relative to the total calls are higher than these three States. This may be partly due to the fact that slightly less than half the fire departments report incident data.
- Vermont's percentage of fire calls is higher and the percentage of EMS calls is lower relative to the total calls. The lower EMS percentage may be due to Vermont's reliance on non-profits for ambulance service (although many towns have a first responder squad) and its higher fire call percentage may be due to its small population and smaller density (population per square mile).

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Appendix C – Mutual Aid Associations

Most of the county mutual aid associations coordinate mutual aid with respect to dispatch operations and joint training. They generally do not get involved with equipment purchases.

Mutual Aid Association	Year Form	Departments/Towns
Addison County Firefighters Association (www.addisoncountyfire.org)	1944	Addison, Bridport, Bristol, Cornwall, Ferrisburg, Lincoln, Middlebury, Monkton, New Haven, Orwell, Ripton, Salisbury, Shoreham, Starksboro, Vergennes, Weybridge, Whiting
Bennington County Mutual Aid Assn		Arlington, Bennington, Bennington Rural, Dorset, East Dorset, Manchester, North Bennington, Pownal, Pownal Village, Rupert
Chittenden County Fire Mutual Aid (www.ccfmas.org)	2000	Bolton, Burlington, Charlotte, Colchester, Essex, Essex Junction, Grand Isle, Hinesburg, Huntington, Jericho, Mallets Bay, Milton, North Hero, Richmond, Shelburne, South Burlington, St. George, South Hero, Underhill, Westford, Williston, Winooski
Franklin County Mutual Aid Association (17 departments in VT, 5 in Canada)	1974	VT: Alburg, Bakersfield, Berkshire, East Fairfield, Enosburg, Fairfax, Fairfield, Fletcher, Franklin, Georgia, Highgate, Milton, Montgomery, Sheldon, St. Albans City, St. Albans Town, Swanton CA: Philipsburg, Sutton
Grand Isle County Mutual Aid System		Alburg, Grand Isle, Isle LaMotte, North Hero, South Hero
Lamoille County Mutual Aid Association		Cambridge, Eden, Elmore, Hyde Park, Johnson, Morrisville, North Hyde Park, Stowe, Wolcott
Rutland County Fire Mutual Aid Assn (http://rutlandcountyfiremutualaid.org)	1985	Benson, Brandon, Castleton, Chittenden, Clarendon, Danby-Mt. Tabor, East Wallingford, Fair Haven, Hubbardton, Ira, Mt. Holly, Pawlet, Pittsfield, Pittsford, Poultney, Proctor, Rutland City, Rutland Town, Killington, Shrewsbury, Tinmouth, Wallingford, Wells, West Haven, West Pawlet, West Rutland
Capital Fire Mutual Aid System (36 departments)		Barre City, Barre Town, Berlin, Bolton, Cabot, Calais, Chelsea, Duxbury, Groton, E. Montpelier, Marshfield, Middlesex, Montpelier, Moretown, Northfield, Peacham, Plainfield, Roxbury, Stowe, Waitsfield, Walden, Warren, Waterbury, Waterbury Village, Woodbury, Wolcott, Worcester
Connecticut River Valley Mutual Aid		VT: Ascutney, Bellows Falls, Bridgewater, Cavendish, Chester, Hartland, Killington, Ludlow, Mount Holly, Plymouth, Proctorsville, Putney, Reading, Rockingham, Saxton's River, So. Londonderry, So. Woodstock, Springfield, West Windsor, W.Weathersfield, Westminster, Weston, Windsor, Woodstock NH: Charlestown, Claremont, Cornish
Deerfield Valley Mutual Aid System		Dover, Halifax, Marlboro, Readsboro, Whitingham
Northeast international Mutual Aid Systems (16 departments in VT, 2 in Canada)	1973	VT:Albany, Barton, Brighton, Charleston, Craftsbury, Derby, Glover, Irasburg, Jay, Lowell, Newark, Newport City, Newport Center, North Troy, Orleans, Troy, Westmore, Woodbury CA: Masonville,, Memphremagog East
Northeast Mutual Aid		East Burke, Concord, East Haven, Lyndon, Newark, Sutton,
(17 departments)		Sheffield-Wheelock, West Burke, Westmore
Rural Vermont Mutual Aid System		Craftsbury, Greensboro, Hardwick, Walden
Tri-Mountain Mutual Aid		Jamaica, Londondery, Peru, So.Londonderry, Stratton Mtn, Weston, Winhall, Windham

The Franklin County Mutual Aid and Grand Isle County Mutual Aid dispatching is done through the St. Albans Central dispatching system. The Lamoille County Mutual Aid dispatching is done through the Lamoille County

Fire Departments and Emergency Medical Services in Vermont Sheriff's Office. The Rutland County Fire Mutual Aid dispatching is done through the Vermont State Police dispatch center in Rutland. Tri-Mountain Mutual Aid is dispatched out of SWNH.

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Out-of-State Mutual Aid Associations that some Vermont Towns belong to

Clinton County NY Fire Mutual Aid www.clintoncountygov.com		VT: Alburg, Isle LaMotte CA: Hemmingford, LaColle, Saint Paul, Saint Bernard NY: Altona, Ausable Forks, Beekmantown, Cadyville, Champlain, Chazy, Churubusco, Cumberland Head, Dannemora, Ellenburg (2), Keeseville, Lyon Mountain, Mooers, Morrisville, Peru, Plattsburgh City, Rescue Hose, Rouses Point, Saranac, South Plattsburgh, West Chazy
Northern New Hampshire Fire Mutual Aid Pact (Norpac)	1989	NH: Bethlehem, Carroll, Clarksville, Colebrook, Columbia, Dalton, Dummer, Errol, Gorham, Groveton (Northumberland), Jefferson, Lancaster, Littleton, Milan, Pittsburg, Randolph, Shelburne, Stark, Stewartstown, North Stratford, Whitefield VT: Beecher Falls, Lunenburg
Southwest New Hamphire Mutual Aid Association www.firemutualaid.com	1958	NH: Acworth, Alstead, Amherst, Antrim, Bennington, Charlestown, Chesterfield, Claremont, Dublin, Fitzwilliam, Francestown, Gilsum, Goshen, Greenfield, Hancock, Harrisville, Hinsdale, Jaffrey, Keene, Langdon, Lempster, Lyndeborough, Marlborough, Marlow, Nelson, New Ipswich, Peterborough, Richmond, Rindge, Roxbury, Sharon, Spofford, Stoddard, Sullivan, Surry, Swanzey, Temple, Troy, Unity, Walpole, Washington, Westmoreland, Winchester MA: Royalston, Winchendon VT: Brattleboro, Bellows Falls, Chester, Dummerston, Dover, Grafton, Guilford, Halifax, Jamaica, Londonderry, Marlboro, Newfane, Peru, Putney, Readsboro, Saxtons River, Springfield, Stratton, Townshend, Vernon, Wardsboro, Westminster, Weston, Whitingham, Wilmington, Windham, Winhall
TriState Fire Mutual Aid Association (www.geocites.com/shelburne911)		MA: Amherst, Ashfield, Athol, Bernardston, Buckland, Charlemont, Colrain, Conway, Deerfield, Erving, Gill, Greenfield, Hadley, Hawley, Heath, Leverett, Leyden, Monroe, Montague, New Salem, Northfield, Orange, Pelham, Petersham, Rowe, Royalston, Shelburne Center, Shelburne Falls, South Deerfield, Sunderland, Turner Falls, Warwick, Wendell, Whately, Williamsburg NH: Hinsdale, Keene, Swanzey VT: Brattleboro, Guilford, Halifax, Vernon
Twin State Mutual Aid Association http://graftoncountysheriff.net		NH: Bath, Bethlehem, Carroll, Easton, Franconia, Haverhill, Landaff, Lincoln, Lisbon, Littleton, Lyman, Monroe, Piermont, Sugar Hill, Woodstock VT: Barnet, Bradford, Groton, Newbury, Peacham, Ryegate, Wells River
Upper Valley Mutual Aid Association www.hanovernh.org/police (33 towns)	1997	NH: Canaan, Claremont, Cornish, Enfield, Grafton, Grantham, Hanover, Lebanon, Lyme, Meriden, Orford, Piermont, Plainfield, Springfield VT: Ascutney, Barnard, Bradford, Bridgewater, E Barnard, Fairlee, Hartford, Hartland, Norwich, Pomfret, South Royalton, S. Woodstock, Sharon, Strafford, Teago, Thetford, Vershire, West Fairlee, West Windsor, White River Valley, Windsor, Woodstock
Washington County NY Fire Mutual Aid System		VT: Dorset, East Dorset, Fair Haven, Middletown Springs, Pawlet, Poultney, Rupert, Wells, West Pawlet NY: J. A. Barkley Hose Co, Argyle Fire & Rescue, Cambridge VFD, Cossayuna VFD, Dresden VFC, Easton VFC, Fort Ann VFC, Fort Edward VFD, Granville FD, Greenwich VFD, Hampton VFC, Hartford VFC, Hebron VFC, Hudson Falls

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VFD, Huletts Landing VFC, North Granville Hose, Middle
Falls VFD, Penrhyn Engine & Hose, Putnam VFC, Salem VFD,
Schuyler Hose Co, Shushan VFC, West Fort Ann VFC, White
Creek VFC, Whitehall VFC, Argyle Emergency Squad,
Cambridge Valley Rescue, Easton-Greenwich Rescue, Fort
Ann Rescue, Fort Edward Rescue, Granville Rescue, North
Queensbury Rescue, Salem Rescue, Skenesborough Rescue

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Appendix D – When Fire Departments Established

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Fire Department	Est.
Addison	1961
Albany	
Alburgh	1968
Arlington	
Ascutney	1960
Bakersfield	1935
Barnard	1956
Barnet	
Barre City	1855
Barre Town	1962
Beecher Falls	1944
Bellows Falls	1825
Bennington	1850
Bennington Rural	1953
Benson	1950
Berkshire	1942
Berlin	1957
Bethel	
Bolton	1978
Bradford	1855
Brandon	1894
Brattleboro	1831
Bridgewater	1951
Bridport	1949
Brighton	1885
Bristol	1893
Brookfield	1948
Burlington	1895
Cabot	1908
Cambridge	1950
Castleton	1946
Cavendish	1957
Champion	1909
Charleston	1954
Charlotte	1951
Chelsea	1884
Chester	1968
Chittenden	1957
Clarendon	1963
Colchester Center	1951
Concord	1940
Corinth	1948
Cornwall	1950
Craftsbury	1938

Fire Department	Est.
Danby/Mount Tabor	1935
Danville	
Derby	
Dorset	1911
East Burke	1976
East Dorset	1943
East Dover	1948
East Montpelier	1964
East Randolph	1948
Elmore	1983
Enosburgh	1886
Essex	1973
Essex Junction	1893
Fair Haven	1886
Fairfax	1948
Fairfield	1960
Fairlee	1932
Ferrisburg	1941
Franklin	1967
Georgia	1952
Glover	1959
Goshen	
Grafton	1923
Grand Isle	1951
Granville	1951
Greensboro	1912
Groton	1930
Guilford	1949
Halifax	
Hancock	
Hardwick	1891
Hartford	1893
Hartland	1948
Highgate	1962
Hinesburg	1943
Hubbardton	1953
Huntington	1952
Hyde Park	1907
Ira	1976
Irasburg	1914
Isle La Motte	1967
Jamaica	
Jay	1979
Johnson	1895

Fire Department	Est.
Killington / Shelburne	1955
Lincoln	1949
Lowell	1955
Ludlow	1833
Lunenburg Co. A	
Lyndonville	1883
Malletts Bay	1952
Manchester	1951
Marlboro	1948
Marshfield	1911
Middlebury	1892
Middlesex	1963
Middletown Springs	1952
Milton	1937
Monkton	1972
Montgomery	
Montpelier	1895
Moretown	
Morrisville	1890
Mount Holly	1946
New Haven	1967
Newark	1982
Newbrook	1948
Newbury	1936
Newport	1918
Newport Center	1010
North Bennington	1834
North Hero	1954
North Hyde Park/Eden	1956
North Troy	1000
Northfield	1838
Norwich	1920
Orleans	1876
Orwell	1991
Pawlet	1950
Peacham	1950
Peru	1930
Phoenix	1886
Pittsfield	1886 1951
Pittsford	1948
Plainfield	
	1913
Plymouth Pomfret-Teago VFD	
	1990
Poultney	1889

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Fire Department	Est.
Pownal	1946
Pownal Valley	
Proctor	1898
Proctorsville	1833
Putney	1898
Randolph Center	
Randolph Village	1879
Reading	
Readsboro	1890
Richford	1889
Richmond	1925
Ripton	1972
Rochester	1890
Rockingham	1835
Roxbury	
Rupert	1950
Rutland City	1894
Rutland Town	1967
Ryegate	1974
Salisbury	1972
Saxtons River	
Shaftsbury	1761
Sharon	1949
Sheffield-Wheelock	1950
Shelburne	1941
Sheldon	1975
Shoreham	
Shrewsbury	1952
So Royalton	1884
South Burlington	1970
South Hero	1953

Fire Department	Est.
South Newfane	1946
Springfield	1833
St. Albans City	1906
St. Albans Town	1975
St. Johnsbury	1843
Stamford	1953
Starksboro	1959
Stockbridge	1952
Stowe	1906
Strafford	1950
Stratton Mountain	1968
Sutton	
Swanton	1888
Thetford	1960
Tinmouth	1967
Townshend	
Tri-Village	1953
Troy	1974
Tunbridge	1967
Underhill/Jericho	1913
Vergennes	1876
Vernon	1951
Vershire	1980
Waitsfield/Fayton	1915
Walden	1968
Wallingford	1907
Wardsboro	1936
Warren	1947
Washington	
Waterbury Village	1882
Waterford	1985

Fire Department	Est.
Wells	
Wells River	1898
West Burke	
West Dover	1963
West Dummerston	1950
West Fairlee	1961
West Haven	
West Newbury	1975
West Pawlet	1947
West Rutland	1891
West Weathersfield	1936
West Windsor	1957
Westford	1982
Westminster	1936
Westmore	2001
Weston	1949
Weybridge	1961
Whiting	1966
Whitingham	1858
Williamstown	1911
Williston	1949
Wilmington	1858
Windham	1970
Windsor	1896
Winhall	
Winooski	
Wolcott	1975
Woodbury	1961
Woodstock	1820
Worcester	1964

Appendix E – Local Fire and EMS Dispatch Centers

Agency	Dispatch Center	
Barre City FD, Washington FD, Williamstown FD, Williamstown Ambulance	Barre City PD	
Bennington FD, North Bennington FD, Bennington Rural FD, Pownal FD Bennington Rescue, Pownal Rescue	Bennington PD	
Brattleboro, Rescue Inc	Brattleboro Dispatch	
Berlin FD, Cabot FD, Calais FD, East Montpelier FD, Marshfield FD, Middlesex, Montpelier FD, Moretown FD, Northfield FD, Plainfield FD, Roxbury FD, Waitsfield-Fayston FD, Walden FD, Waterbury FD, Woodbury FD, Worcester FD, Northfield Ambulance, Waterbury Ambulance, Middlesex FAST Squad, Plainfield First Response, Washington FAST Squad, Worcester FAST Squad	Capital West Dispatch	
45 th Parallel EMS	Northern Borders Dispatch	
Colchester FD, Mallets Bay FD, Milton FD, Colchester Rescue, Milton Rescue	Colchester PD	
Essex FD, Essex Junction FD, Essex Rescue, Westford FD, Williston FD	Essex PD	
Golden Cross Ambulance	Golden Cross Dispatch	
Ascutney FD, Hartford FD, Hartland FD, Reading FD, Sharon FD, South Royalton FD, West Weathersfield FD, West Windsor FD, Windsor FD So. Royalton Rescue, Hartland RS, West Windsor FAST Squad	Hartford PD	
Belvidere FD, Cambridge FD, Elmore FD, Greensboro FD, Hardwick FD, Hyde Park FD, Johnson FD, Morrisville FD, North Hyde Park FD, Stowe FD, Wolcott Barre EMS, Cambridge Rescue, Hardwick Rescue, Stowe Rescue, Morristown Rescue	Lamoille CSO	
Cavendish FD, Ludlow FD, Plymouth FD, Proctorsville FD, Ludlow Ambulance	Ludlow PD	
Manchester FD, Manchester Rescue	Manchester PD	
Mad River Valley Ambulance	MRVAS Dispatch	
Irasburg FD, Newport City FD, Orleans FD Newport Ambulance, Orleans Emergency Unit	Newport City PD	
Lunenburg FD, Lancaster EMS, Groveton Ambulance	NH State Hwy Dispatch	
Stamford FD, North Adams Ambulance	North Adams	
Middlebury Ambulance, Salisbury FD, Weybridge FD	MREMS	
Brookfield FD, East Randolph FD, Randolph Village FD, Randolph Center FD	Orange CSO	
Burke, Concord, Danville, East Haven, Lyndonville, Newark, Peacham, St. Johnsbury, Sheffield-Wheelock, Sutton, Waterford, West Burke Fire District Calex Ambulance, Lyndon Rescue	St. Johnsbury PD	
Bakersfield FD, Berkshire FD, Enosburgh FD, Fairfax FD, Fairfield FD, Franklin FD, Georgia FD, Highgate FD, Isle LaMotte FD, Montgomery FD, Richford FD, Sheldon FD, St. Albans City FD, St. Albans Town FD, Swanton FD AmCare Ambulance, Bakersfield FR, Berkshire FR, Enosburg Ambulance, Fairfax Rescue, Franklin Rescue, Georgia FR, Missisquoi Valley Rescue, Montgomery Rescue, Richford RS, Sheldon FR	St. Albans PD	
St. Michaels Ambulance	St. Michaels	
Addison FD, Alburgh FD, Bolton FD, Bristol FD, Bridport FD, Charlotte FD, Cornwall FD, Ferrisburgh FD, Grand Isle FD, Hinesburg FD, Huntington FD, Lincoln FD, Monkton FD, New Haven FD, North Hero FD, Richmond FD, Ripton FD, Shelburne FD, Shoreham FD, South Hero FD, Starksboro FD, Vergennes FD, Whiting FD, Willston FD Alburgh Rescue, Bristol Rescue, Charlotte Rescue, Ferrisburg FR, Grand Isle	Shelburne PD	
Rescue, Hinesburg FR, Huntington FR, Isle LaMotte FR, Richmond Rescue, Shelburne Rescue, South Hero Rescue, Starksboro FR, Townline First Response, Vergennes Rescue, Williston Rescue Chester FD, Springfield FD, Chester Ambulance	Springfield PD	

Agency	Dispatch Center
Bellows Falls FD, Dover FD, Grafton FD, Guilford FD, Halifax FD, Jamaica FD, Londonderry FD, Marlboro FD, Peru FD, Putney FD, Readsboro FD, Rockingham FD, Saxtons River FD, So. Newfane FD, Stratton Mtn FD, Townshend FD, Vernon FD, Wardsboro FD, West Dummerston FD, Westminster FD, Weston FD, Whitingham FD, Wilmington FD, Windham FD, Winhall FD, Deerfield Valley Rescue, Londonderry Rescue	SWNH
Burlington FD, Middlebury FD, Newport City FD, South Burlington FD, Winooski FD	Town PD
Barnet FD, Groton FD, Newbury FD, Ryegate FD, Wells River FD, West Newbury FD, Woodsville Ambulance, Barnet RS, Newbury EMS, Bradford FAST	Twin State
UVM Rescue	UVM PD
Canaan – Beecher Falls FD	US Customs
Bradford FD & RS, Corinth FD & RS, Fairlee FD & RS, Norwich FD, Strafford FD & RS, Topsham FD & RS, Thetford FD, Vershire FD & RS, West Fairlee FD, Upper Valley Ambulance	Upper Valley Regional Dispatch Center
Arlington FD, Barnard FD/FR, Benson FD, Bethel FD, Brandon FD, Broadbrook FD, Castleton FD, Chelsea FD, Chittenden FD, Clarendon FD, Danby-Mt Tabor FD, Granville FD/FR, Hancock FD, Hubbardton FD, Ira FD, Killington FD, Mt. Holly FD, Orwell FD, Pittsfield FD, Pittsford FD, Proctor FD, Rochester FD, Rutland Town FD, Shaftsbury FD, Shrewsbury FD, Stockbridge FD/FR, Tinmouth FD, Tunbridge FD, Wallingford FD, West Haven FD, West Rutland FD, Arlington Rescue, Benson FR, Brandon Rescue, Castleton FR, Chittenden FR, Fair Haven Rescue, First Branch Amb, Mt. Holly Rescue, Orwell FR, Pittsfield FR, Pittsford FR, Regional Ambulance, Valley RS, Wallingford Rescue, White River Valley Amb	Westminster VSP
Albany FD, Brighton FD, Charleston FD, Craftsbury FD, Derby FD, Glover FD, Jay FD, Lowell FD, Newport Town FD, North Troy FD, Troy FD, Underhill-Jericho FD, Warren FD, Westmore FD, Derby Line Ambulance, Glover Ambulance, Lyndon Rescue, Missiquoi Valley Amb, Northern EMS	Williston VSP
Dorset FD, East Dorset FD, Fair Haven FD, Middletown Springs FD, Pawlet FD, Poultney FD, Rupert FD, Wells FD, West Pawlet VFD, Poultney Rescue, Granville NY Rescue	WCSO (NY)
Village Ambulance	Williamstown PD
Bridgewater FD, Pomfret FD, Woodstock FD, Woodstock Ambulance Bridgewater FAST, Pomfret FAST	Woodstock PD

Appendix F – Ambulance Service Providers and Municipalities Served

Ambulance Service Provided by	Municipalities Serviced
Municipa	l Fire Department Ambulance Service
Alburg Rescue	Alburg, Isle La Motte
Barre Town EMS	Barre Town, Berlin, Orange, Topsham, Washington
East Montpelier FD	Calais, East Montpelier, Marshfield, Plainfield
Hanover Fire Department	Norwich
Lancaster EMS	Gilman, Granby, Guildhall, Lunenburg
Ludlow Ambulance	Cavendish, Ludlow, Plymouth (s)
Montpelier FD	Middlesex, Montpelier, Moretown (n), Worcester
Richford Rescue Squad	Richford
South Royalton Fire/Rescue	Royalton, Sharon, Tunbridge (s)
Springfield Fire Department	Baltimore, Springfield
Town Fire Departments	Barre City, Charlotte, Hartford, So. Burlington
Town Fire Departments	Burlington, Williamstown
Windsor Fire Department	West Windsor, Windsor
Woodstock Ambulance	Barnard (e), Bridgewater, Hartland, Pomfret, Plymouth (n), Reading,
	Woodstock
-	lance Service Independent of Fire Department
Chester Ambulance	Andover, Chester
Enosburg Ambulance	Bakersfield, Berkshire, Enosburg, Franklin, Montgoomery
Groveton Ambulance	Bloomfield, Brunswick, Guidhall (n), Maidstone
Missisquoi Valley Ambulance Service	Jay, Lowell, Troy, Westfield
Morristown Rescue	Elmore, Morristown
Northfield Ambulance	Berlin (w), Northfield, Roxbury
Stowe Rescue Squad	Stowe
Town Rescue Departments	Colchester, Milton, Mount Holly, Shelburne, South Hero
Woodsville Ambulance	Groton, Newbury, Ryegate
N	Non-profit Ambulance Service
45 th Parallel EMS	Averill, Avery's Gore, Canaan, Ferdinand, Lemington, Lewis, Norton, Warner's Grant, Warner's Gore
Arlington Rescue Squad	Arlington, Sandgate, Sunderland
Bennington Rescue Squad	Bennington, Shaftsbury, Woodford
Brandon Area Rescue Squad	Brandon, Goshen, Leicester, Sudbury
Bristol Rescue Squad	Bristol, Lincoln, Monkton, New Haven (most), Starksboro
Cabot Ambulance	Cabot
Calex Ambulance	Barnet, Concord, Danville, Kirby, Peacham, St. Johnsbury, Victory (s), Walden (e), Waterford
Cambridge Rescue Squad	Cambridge, Fletcher (some)
Deerfield Valley Rescue	Dover, Halifax, Marlboro, Searsburg, Somerset, Stratton, Wardsboro (w), Whitingham, Wilmington
Essex Rescue	Essex, Jericho (n), Underhill, Westford (s)
Fairfax Rescue	Fairfax, Fletcher (most), Westford (n)
FairHaven Rescue Squad	Benson, FairHaven, Hubbardton, West Haven
First Branch Ambulance	Chelsea, Tunbridge (n)
Glover Ambulance	Albany (east), Glover, Sheffield (some)
Grand Isle Rescue	Grand Isle, North Hero
Granville NY Rescue Squad	Danby (some), Pawlet, Rupert, Tinmouth (some) Wells
Hardwick Rescue Squad	Craftsbury, Greensboro, Hardwick, Stannard, Wolcott, Woodbury Walden (w), Wheelock (w)
Londonderry Rescue	Landgrove, Londonderry, Peru, Weston, Windham, Winhall

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Ambulance Service Provided by	Municipalities Serviced	
Lyndon Rescue	Burke, East Haven, Kirby, Lyndon, Newark, Sheffield, Sutton, Victory (n), Westmore, Wheelock (e)	
Mad River Valley Ambulance	Fayston, Moretown (s), Waitsfield, Warren	
Northshire Rescue Squad	Danby (some), Dorset, Manchester, Mt. Tabor, Tinmouth (some)	
Middlebury Ambulance Association	Bridport, Cornwall, Middlebury, New Haven (s), Orwell, Ripton, Salisbury, Shoreham, Weybridge, Whiting	
Missisquoi Valley Rescue	Swanton	
Newport Ambulance	Brighton, Charleston, Coventry, Derby, Holland, Morgan, Newport City, Newport Town	
Northern EMS	Belvidere, Eden, Hyde Park, Johnson, Waterville	
Northern Berkshire EMS	Pownal, Readsboro, Stamford	
Orleans Ambulance	Albany, Barton, Brownington, Coventry, Irasburg, Westmore	
Poultney Rescue Squad	Middletown Springs, Poultney, W. Tinmouth,	
Regional Ambulance	Castleton, Chittendon, Clarendon, Ira, Killington, Mendon, Pittsford, Proctor, Rutland City, Rutland Town, Shrewsbury, West Rutland	
Rescue, Inc	Brattleboro, Brookline, Dummerston, Guilford, Jamaica, Newfane, Putney, Stratton, Townshend, Vernon, Wardsboro (e)	
Richmond Rescue Squad	Bolton, Huntington, Jericho (s), Richmond	
St. Michael's Rescue	Hinesburg, St. George, Williston, Winooski	
Upper Valley Ambulance	Bradford, Corinth, Fairlee, Strafford, Thetford, Vershire, West Fairlee	
Vergennes Rescue Squad	Addison, Ferrisburgh, Panton, New Haven, Vergennes, Waltham	
Wallingford Rescue	Danby (some), Tinmouth (e), Wallingford	
Waterbury Ambulance Service	Duxbury, Waterbury, Waterbury Center	
White River Valley Ambulance	Barnard (w), Bethel, Braintree, Brookfield, Granville (e), Hancock, Pittsfield, Randolph, Rochester, Stockbridge	
Private Ambulance Service		
AmCare	Fairfield, Georgia, Highgate, St. Albans City, St. Albans Town, Sheldon	
Golden Cross Ambulance	Athens, Grafton, Rockingham, Weathersfield, Westminster	