Fire Departments and Emergency Medical Services in Vermont

2021/FY21-2024/FY24

Compiled by

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INTRODUCTION

Vermont has 247 incorporated municipalities, 30 villages which are considered to be municipalities, and 9 unincorporated towns and gores.

- The unincorporated towns and gores are Averill, Avery's Gore, Ferdinand, Lewis, Warner's Grant, Warren's Gore, Buel's Gore, Glastenbury, and Somerset. The first six (6) in this list are in the Northeast corner of Vermont and are known as the unified towns and gores of Essex County. Glastenbury and Somerset are towns in Southern Vermont that were unincorporated in 1937. None of the unincorporated towns and gores has a fire department.
- At one time in Vermont's history, there were 70 incorporated villages[1] but there are only 30 today. The current villages with the creation dates in parenthesis are: Albany village (1915), Alburg Village (1916), Barton Village (1875), Bellows Falls (1834), Cambridge Village (1908), Derby Center (1898), Derby Line (1898), Enosburg Falls (1887), Hyde Park Village (1895), Jacksonville (1905), Jeffersonville (1897), Jericho Village (1935), Johnson Village (1894), Ludlow Village (1900), Manchester Village (1900), Marshfield Village (1911), Morrisville (1890), Newbury Village (1905), Newfane Village (1907), North Bennington (1866), North Troy (1877), Old Bennington (1900), Orleans Village (1879), Poultney Village (1908), Saxton's River (1905), Swanton Village (1889), Wells River (1888), West Burke (1902), Westminster Village (1907), and Woodstock Village (1836). Some of the villages have their own fire department and those will be shown in the tables categorizing the fire departments.

  Many villages merged with their respective towns or became cities. A few dissolved.

  - The village of Rutland (1847) became Rutland City in 1892.
  - The village of Montpelier (1818) along with the town of Montpelier became the city of Montpelier in 1895.
  - The village of Barre (1886) was dissolved and all assets transferred to Barre City and the village of St. Albans (1859) become the City of St. Albans in 1902.
  - The villages of Newport (1864) and West Derby (1894) merged to become Newport City in 1917.
  - The village of Winooski (1866) separated from the town of Colchester in 1922 and became the city of Winooski.
  - The village of Brattleboro (1832) was incorporated into the town in 1927.
  - The village of Newport Center (1908) consolidated with the town of Newport in 1931.
  - The village of Springfield (1866) was disincorporated and its assets transferred to the town in 1947.
  - The village of Lyndon became Lyndon Fire District No. 1 but I don't know what became of it.
  - The village of Fair Haven (1865) was dissolved with assets transferred to the town in 1955.
  - The village of Wilmington (1855) merged with the town of Wilmington in 1959.
  - The village of St. Johnsbury (1853) merged with the town of St. Johnsbury and the village of Groton (1907) merged with the town of Groton in 1965.
  - The village of Proctor (1884) merged with the town of Proctor and the village of Middlebury (1816) merged with the town of Middlebury in 1966.
  - The village of Chester (1906) merged with the town of Chester and the village of Windsor (1884) merged with the town of Windsor in 1967.
  - The village of Bennington (1849) and the town of Bennington merged and the village of Concord disincorporated with the assets transferred to the town of Concord in 1969.

[1] Vermont Incorporated Villages: A Vanishing Institution. Edward T. Howe 2005

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- The villages of Glover (1905) and West Glover (1911) merged with the town of Glover in 1973.
- The village of Randolph (1876) and the town of Randolph consolidated in 1984.
- The village of Plainfield (1867) merged with the town of Plainfield in 1985.
- The village of Proctorsville (1907) merged with the town of Cavendish and the village of Readsboro (1892) merged with the town of Readsboro in 1986.
- The village of Hardwick (1890) merged with the town of Hardwick and the village of Pittsford (1913) merged with the town of Pittsford in 1988.
- The village of Richmond (1902) merged with the town of Richmond in 1989.
- The village of Bristol (1903) merged with the town of Bristol in 1995.
- The village of Stowe (1895) merged with the town of Stowe in 1996.
- The village of Richford (1878) merged with the town of Richford in 1998.
- The village of Milton (1905) merged with the town of Milton in 2003.
- The village of Bradford (1891) merged with the town of Bradford in 2004.
- The village of North Westminster (1925) merged with the town of Westminster and Cabot Village (1866) merged with the town of Cabot in 2010.
- The village of Northfield (1855) merged with the town of Northfield in 2014.
- The village of Lyndonville (1890) merged with the town of Lyndon in 2017.
- The village of Waterbury (1882) merged with the town of Waterbury in 2018.
- The village of Perkinsville (1928) was dissolved and the assets transferred to the town of Weathersfield in 2020.
- The village of Essex Junction (1892) separated from the town of Essex and became the city of Essex Junction in 2022.

Municipalities utilize different types of fire departments: career, call, volunteer, and combination departments. Career fire departments employ their personnel on a full-time basis and receive regular compensation. Call fire departments receive nominal benefits and are paid when called out. Volunteer fire departments receive no compensation. A combination department usually has a limited number of personnel who are paid on a full-time basis that is augmented with a call force. Generally, career departments will be more expensive than combination departments, which will be more expensive than call departments, which will be more expensive than volunteer departments. Career departments are also known as full-time departments. Some fire departments are full-time by day but call by night and/or on weekends.

There are almost 29,452 fire departments in the United States of which only about 18% are full-time departments[2] but protect 2/3rds of the population. Just under half these fire departments also provide a basic level EMS service. There is a total of 223 local fire departments in Vermont of which nine (9) are considered full-time departments. Of the nine full-time departments, only one fire department is a true full-time department in that it uses full-time personnel exclusively. The other "full-time" fire departments are combination departments. There are two other fire departments that provide immediate coverage during the day with nights and weekends being on-call.

As you can deduce, the majority of the fire departments in Vermont are volunteer firefighters. This means they do not fight fires for a paycheck but do so to give back to their community. The National Fire Protection Association (NFPA) estimates that volunteer fire departments save taxpayers almost $140 billion per year in firefighting costs.

2 U.S. Fire Department Profile 2020. September 2022. Rita Fahy, Ben Evarts and Gary P. Stein.

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NFPA estimates that 65% of firefighters in the United States are volunteers but that number is declining from 8 per thousand people protected to just under 6 per thousand people protected[3]. FEMA estimates that there has been over a 20% decline of volunteer firefighters over the last few years. Another concern is that over half the volunteer firefighters are over 50 years old. Why the decline? The more common reasons given are:

1. Companies no longer allow employees to leave work to respond to an emergency call.
2. Younger people are moving to places where there are jobs and/or a lower cost of living.
3. The number of hours to train is significant and has become more intense, time which people may no longer have if they are raising a family.

Municipal Fire Departments

A municipal fire department is part of a city or town funded by the city's or town's general fund budget which is paid for primarily through property taxes. The career departments listed in the first table are all municipal departments.

- Bennington, Essex, Rockingham, and Troy each have a municipal fire department and a village fire department.
- The Walden Fire Department became a municipal fire department in 1971.
- The Norwich fire department moved from being part of a fire district to being a town department in 1989.
- North Pownal, Pownal Center, and East Pownal Fire departments merged into the Pownal Valley Fire Department in 1994.
- Middlebury and East Middlebury fire departments merged in 1997.
- West Rutland Fire District merged with the town of West Rutland in 1999 to become a municipal department.
- The Milton village fire department merged with the town of Milton forming the Milton fire department.
- The Putney fire department became a municipal department in 2001.
- Berlin Fire District merged with the Montpelier Fire Department in 2002.
- The Pomfret VFD (covering North Pomfret) and the Teago fire department (covering South Pomfret) merged into the Pomfret-Teago VFD in 2012. Though independent from the town, the town partially funds the fire department.
- Barton and Orleans fire departments merged into Orleans Fire Department in 2018.
- Corinth and East Corinth Fire Departments have merged into the Corinth Fire Department in 2018.
- Colchester contracts for fire services from the private, non-profit Colchester Center Volunteer Fire Department (established in 1951) which is part of Colchester Fire District #3 and from Mallets Bay Fire Department (established in 1952) which is part of Colchester Fire District #2. In July 2020, the two fire departments merged to become the municipal Colchester Fire Department.
- Ryegate fire department became a municipal fire department in 2023.

Fire Districts

A fire district is a quasi-municipal corporation. It is an independent governmental entity that exists separately from the municipality in which it resides. They are usually created for specific purposes such as fire, water, lighting, sewer, etc. As such, they have their own taxing authority. Usually, district taxes are included in the

3 U.S. Fire Department Profile 2020. September 2022. Rita Fahy, Ben Evarts and Gary P. Stein.

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property tax bill put out by the municipality and the municipality passes the district taxes on to the district. However, some districts have their own tax collector and those district residents receive two property tax bills, one from the town and one from the district.

Vermont has many fire districts but the majority of fire districts exist to provide water and/or sewer not fire services. Nine towns have fire services provided by one or more fire districts while one town has multiple fire departments with at least one fire department part of a fire district.

- Bennington has three fire departments but only Bennington rural (Catamount Hose Company established in 1953) is part of a fire district

Towns with a single fire district providing fire services to the entire town are Brandon, Chelsea, Danville, Royalton, Westminster, and Williamstown.

- The Brandon fire district #1 provides fire (Dunmore Hose Company) and water services to the town.
- The Chelsea fire district #1 provides fire protection to the town.
- The Danville Fire District #1 provides fire and water services to the town.
- The Royalton fire district oversees the South Royalton Rescue Squad, the South Royalton Fire Department, and water services to the district.
- Westminster Fire District #3 provides fire services to the town of Westminster.
- The Williamstown fire district #1 provides fire services to the town.

Towns with multiple fire districts providing fire services to the town are Dorset, Wallingford, and Weathersfield

- Dorset has two fire districts: Dorset and East Dorset fire districts.
- Wallingford has two fire districts: Wallingford fire district #1 (established in 1907) and Wallingford fire district #2 which funds the East Wallingford fire department.
- Weathersfield has two fire districts: Ascutney and West Weathersfield. A fire study suggested that the two departments should be merged into a single municipal department but residents voted it down in 2019.

Barre has multiple fire districts which supplied water to the town. Only the Graniteville Fire District remains today as the East Barre Fire district merged with the town in 2003 and the Websterville Fire district merged with the town in 2018.

Private Fire Departments

Several towns do not have a municipal fire department or fire districts. instead, they get fire services from a private fire department. Addison, Alburgh, Bakersfield, Barton, Berlin, Charleston, Clarendon, Castleton, East Montpelier, Franklin, Glover, Grand Isle, Granville, Guilford, Highgate, Johnson, Ludlow, North Hero, Readsboro, Sheldon, Strafford, Thetford, Tinmouth, Underhill-Jericho, Vershire, Wells, Williston, and Wilmington all use a private, non-profit fire department. Barnard, Burke, Cavendish, Dover, Fairfield, Hyde Park, Londonderry, Lunenburg, Newbury, Newfane, Pomfret, Pownal, Randolph, and Woodstock have multiple private volunteer fire departments, each in a geographic fire district not a taxing fire district. Each has their own fire chief and each receives funding from their town.

For a list of the fire departments described above and when they were established, please refer to Appendix D.

National Standards

The National Fire Protection Association (NFPA) developed a standard, known as NFPA 1710, to guide full-time fire departments on the minimum number of personnel needed for safe and effective firefighting. To provide

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EMS care (including transport), the State of Vermont and NFPA 1710 requires at a minimum 2 personnel. With the majority of the call volume increasingly becoming EMS related, I choose two (2) in-house EMTs and/or firefighters to be the minimum staffing level as the requirement for a fire department to be deemed capable of providing immediate coverage.

Two represents the minimum number of personnel to respond to an EMS call not to a structure fire. The Occupational Safety and Health Administration (OSHA) 29 CFR 1910.134(g)(4) defines a ''2-in/2-out'' rule for fighting interior structure fires. Responding to a structure fire with less than four firefighters prevents the first responding unit from complying with OSHA's ''2-in/2-out'' standard, and places the lives of those firefighters in jeopardy. Whether the towns listed in this document comply with this regulation is not known nor is that the purpose of this document.

The coverage information is provided in four tables. The first table lists those fire departments that provide immediate coverage 24/7. The second table lists those fire departments that provide immediate coverage for some portion of the day. All provide immediate coverage during the weekday because of the difficulty getting call firefighters to respond during the day. The coverage end time varies anywhere from 5PM to 10PM. Each table lists the town, its last known population and coverage area for land (excludes water), the PSAP center for fire and EMS, the local dispatch center, staffing information, and call volume.

The third table lists those fire departments that provide 24/7 coverage but it is not immediate coverage as there is no staff in-house when the call first comes in. in other words, it lists the call and volunteer fire departments. The majority of the fire departments in Vermont are call and volunteer departments. NFPA 1720 guides volunteer fire departments on the minimum number of personnel needed for safe and effective firefighting. While this document will not provide staffing information for the call/volunteer departments, it should be noted that the number of people able to participate as firefighters has dropped significantly in many towns for several reasons: time demands, increased training requirements, increase in call volume requiring more time commitments, changes in sociological conditions, fire leadership problems, and increasing use of combination departments[4]. As a result, many volunteer or on-call fire departments are starting to hire two daytime firefighters as this is considered to be the time period of greatest need though this does not appear to be happening yet in Vermont. However, to handle the increase in paperwork and inspections, some towns started to hire a full-time chief such as Wilmington and Norwich. Several departments in Vermont cannot provide adequate coverage during the day so they have automatic aid agreements where both departments respond (i.e., Hyde Park and Morrisville, Elmore and Wolcott).

The fourth table lists those towns with no fire department and shows who they contract out for fire and ambulance service.

Fire Budgets

Municipalities are free to use any format for internal financial reporting such as for budgeting or cost accounting. For example, some municipalities roll up health insurance, dental insurance, life insurance, disability insurance, workers comp, and unemployment insurance into the employee benefits section and Property & liability insurance into the insurance section of the general government account. Other municipalities budget this in the fire department account. Legal fees appear to be rolled up into the legal account for all municipalities; and building maintenance is in the general government account while covered by the fire department in others.

- The University of Vermont pays a fixed fee for fire services to the city of Burlington which is accounted for as fire department revenue.

4 "Retention and Recruitment in the Volunteer Emergency Services". FEMA, May 2023

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- Calais contracts for fire coverage from East Montpelier paying 25% of the East Montpelier Fire Department budget and from Woodbury paying 33% of the average Woodbury Fire Department operating costs of the prior three years.
- Panton contracts for fire coverage from Vergennes for a fixed price per year plus an hourly wage to each member of the Vergennes fire department that responds to the fire call.
- St George contracts for fire coverage from Hinesburg and pays 15% of the Hinesburg Fire Department budget.
- The North Hyde Park fire department costs are split 50-50 between the towns of Eden and Hyde Park.
- The Sheffield-Wheelock fire district budget is shared by the two towns via an intergovernmental agreement with each paying 50% of the operating and capital budgets.
- Elmore and Wolcott respond to each other's calls

Full-cost budgeting has all costs allocated to each department so it is clear what it costs to run that department. As such, a full-cost budget for the fire department has wages, benefits, insurance, legal fees, utilities, fuel, equipment repairs, mechanic, and hydrant rentals (if appropriate) in its departmental operating budget. I am keeping capital budget (including debt service) separate since most towns do capital outlays as warrant articles. Of the full-time fire departments, the only ones that do full-cost budgeting appear to be Hartford, Montpelier, St. Albans, and South Burlington with the exception that all roll up legal fees into the general government budget.

One possible way to assess a fire department is by determining the cost to protect all property in the municipality it serves. This includes not just taxable properties but all properties.

Ambulance Service

In Vermont, EMS services are coordinated through the State's Department of Health, specifically the Office of EMS and Injury Prevention. Over a third of Vermont's ambulance services respond to less than one call a day, which makes maintaining skills difficult and requires a financial subsidy from covered communities (Vermont State Health Plan 2005 Part 4: Focus Areas).

Vermont has four levels of staffing: Emergency Care Attendant (ECA), EMT-B, EMT-I, EMT-P. For ambulance service, Vermont has three levels: BLS, ALS intermediate (ILS), and ALS paramedic. The state requires two (2) licensed personnel to be in a transporting ambulance at all times with the only requirement that one of the licensed providers be at least an EMT-B.

There are two types of emergency medical services in the EMS realm – a first responder service and an ambulance service.

- A first responder service provides emergency medical care at the scene but cannot provide emergency transport to a hospital. Given the time it may take for an ambulance to arrive on scene, first responder services are very prevalent (approximately 90) in Vermont. However, since they are not involved in emergency transport, they cannot bill patients for their services. Therefore, their town funds first responder services. First responders will be shown in the EMS agency column in the various tables.
- An ambulance service provides emergency transport to a hospital. Over a third of Vermont's ambulance services respond to less than one call a day which makes maintaining skills difficult and requires a financial subsidy from covered communities (Vermont State Health Plan 2005 Part 4: Focus Areas). Emergency ambulance transport is a billable service. Most towns contract out for emergency ambulance service although there are some towns that provide their own municipal emergency transport service. Ambulance service will be present in the Transport Agency column in the various tables.

There are basically five types of ambulance service: A fire department-based ambulance service, a municipal ambulance service (separate from the fire department), a non-profit ambulance service, a hospital-based

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ambulance service, and a commercial ambulance service. Appendix F shows the ambulance service providers and the towns they serve.

Vermont is different from the rest of the New England States in that most towns use a volunteer, non-profit ambulance service, although that number has decreased over the last few years. The volunteer, non-profit ambulance services may use a subscription service in which residents pay a small yearly subscription fee. If the ambulance service is needed, the insurance company is billed and the resident is not responsible for anything not paid by the insurance company. If a resident chooses not to pay the subscription fee, the resident is responsible for whatever the insurance company does not cover. Many non-profit ambulance services now offer subscription services to limit out-of-pocket expenses. Some of the ambulance services offering a subscription plan are:

- Brandon Area Rescue, Bristol Rescue, Calex Ambulance, Cambridge Rescue, Deerfield Valley Rescue, Fairfax Rescue, Enosburgh Ambulance, Essex Rescue, Glover Ambulance, Ludlow Ambulance, Lyndon Rescue, Mad River Valley Ambulance, Middlebury Regional EMS, Northshire Rescue, Rescue Inc., Richmond Rescue, Shelburne Rescue, Upper Valley Ambulance, Waterbury Ambulance.

There are 80 ambulance transporting agencies but not all provide emergency transport service. The following table summarizes the number of emergency ambulance providers by category and the number of towns covered. Vermont has a total of 247 municipalities and the total covered shows 267. This is due to several towns covered by multiple transport agencies. The third column in the table shows the number of emergency ambulance transport providers in Vermont and what percentage of providers are in each category.

State	# Providers	% providers	Towns Covered	% towns served
Fire Department	19	27%	46	17%
Municipal Dept	12	17%	25	9%
Non-Profit	38	54%	185	69%
Hospital	0	0%	0	0%
Commercial	2	3%	12	4%
Total	71		267	

NOTE 1: The percentages in the above table may be off due to rounding

The last column in the above table shows what percentage of towns is serviced by emergency ambulance transport providers in the State. So, while 54% of the ambulance transport agencies are volunteer, non-profit ambulance companies, they service 69% of the municipalities in Vermont.

Please note that the above table does not take into consideration the ambulance services providing paramedic intercepts. It only reflects those ambulance service providers with emergency ambulance transport contracts with the municipalities in Vermont.

Paramedic services are not currently available in Franklin and Grand Isle Counties. While there are services in the counties which have Paramedics on-board, they are only licensed to the intermediate level of care. There are several initiatives in place within each district to implement paramedic level care. In Chittenden County, paramedic services became available in the last two years by Charlotte Rescue, Colchester Rescue, Essex Rescue, and South Burlington.

Some towns don't break out the cost of ambulance service, primarily because its firefighters are cross-trained and can function either as a firefighter or an EMT depending on the nature of the call. When the ambulance service is budgeted separate from the fire service, it likely does not reflect the true cost of operating the ambulance service.

The ambulance member fees, patient receipts (from private insurance, government insurance, or taxpayers themselves if uninsured), and paramedic intercepts are combined into ambulance revenue because I believe it to be a significant revenue source. The fees and patient receipts are revenue deposited in either the General Fund or into a special reserve fund. Ultimately, both mechanisms are used to reduce taxes in some form.

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- St. Michael's Rescue relies on insurance payments to fund their service and do not ask for a subsidy from the towns they service as they learned that they could not request Medicaid or Medicare funding if they were subsidized in part by Towns. However, starting in July 2020, St. Michael's Rescue has informed Hinesburg and St. George that it can no longer serve the two communities due to increasing call volume.
- Calais gets ambulance service from East Montpelier and pays 30% of the ambulance budget.

All the fire departments in the first table providing ambulance service do their own billing so they pay no service fees to a billing company.

In the 2018 Report to The Vermont Legislature, the Emergency Medical Services Advisory Committee indicated that 8 out of 10 transfer services are having difficulty with recruitment and retention.

- In 2018, Derby Line ambulance, Danville Rescue, and Barton Ambulance ceased operations.
- In 2019, Ludlow Ambulance Service had to request the Ludlow taxpayers for a significant subsidy to pay for the part time and full-time salaries needed because there were not enough volunteers.
- Several years ago, the Brighton Rescue Squad disbanded and the Montgomery Rescue Squad could no longer provide adequate response so Montgomery is now contracting with Enosburg Ambulance to provide emergency ambulance transport to its residents.

Types of Ambulance

A new ambulance will cost between $150K and $200K and if well maintained should be expected to get 250,000 miles without major work. There are basically three types of ambulance:

- Type I ambulances have a square compartment which houses a patient and a cab which contains the driver. The connection between the cab and the patient compartment is a small pass-through window.
- Type II ambulances is a van-like ambulance which makes it easier to maneuver when an area has narrow streets like a big city.
- Type IIII ambulances have a square compartment which houses a patient and a cab that is an integral part of the patient compartment. The connection between the cab and the patient compartment is usually a doorway.

Estimating Ambulance Service Costs

Typical costs for an ambulance are vehicle insurance ($1500 per year), medical supplies ($10K per year), vehicle maintenance ($5K to $6K per year), fuel ($5K per year), service contracts ($1200 per year), disinfectants or sanitizing solutions after delivering a patient ($50 per year). Many ambulance services use a billing company to collect fees at a cost of 6 to 10% which also handles Medicare/Medicaid compliance. There is the cost of training and annual recertification fees ($1000 per year). There is the cost of maintaining medical records for patients, hospitals affiliations, HIPPA compliance, radio systems ($5K to $6K per year), etc. These costs run about $50K a year.

For towns that don't break out the cost of their ambulance and fire services separately due to having cross-trained personnel, how can one estimate the cost of the ambulance service? A generally accepted costing model on how to estimate the cost of EMS services for such a fire department has the following formula:

A. Personnel Costs = average on-call time x average hourly labor rate x average number of personnel on the call x number of incidents prior year. (Hourly rate includes benefits)
B. Vehicle = (Operating cost per mile x annual call miles) + annual cost for ambulance replacement.
C. Supplies = Actual Cost of Medical Supplies per year + costs of billing service

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D. indirect Costs = 25% (A+B+C). 25% is used as a factor to address other benefits and training costs.

Several fire departments in the state use this formula in determining the fee to charge towns contracting for ambulance service. There is some merit to taking the formula in part A and multiplying it by the number of shifts but that is not considered part of the formula at this time.

When someone takes an ambulance, some ambulance services charge you based on the care provided (basic life support or advanced life support) while others will charge based on the medications, oxygen, etc. used.

Fire Department Staffing Levels

The National institute of Standards and Technology published a report in 2010 entitled "Report on Residential Fireground Field Experiments". This report found that a four-person crew completed all tasks on the fire ground 30% faster than a two-person crew and 25% faster than a three-person crew. Similar results were seen with laddering and ventilation. Interestingly, four person crews completed primary search and rescue operations 6% faster than three person crews but 30% faster than two person crews. Two person crews took almost a minute longer than three person crews to stretch a hose line and almost 90 seconds longer than four person crews. With this in mind, it might be interesting to see what the staffing levels are in Vermont fire departments.

The first line in the staffing levels column shows full-time and on-call. Full-time personnel are career firefighters, chief officers, and any full-time civilians (i.e., executive secretary). The initial staffing levels are shown and if there has been any change in staffing levels, it will be followed by an arrow ('=>') and then the new levels. The second line in the staffing levels column reflects the number of shifts using full-time personnel with the following exceptions:

- Bellows Falls has a daytime staffing of 3 when one includes the fire chief and deputy fire chief. Nights have two firefighters: one full-time and one call firefighter.
- While Montpelier has a crew of 3 per shift, it is typically augmented so there are 5 personnel on duty during the day and 4 on duty half the night as they have 2 part-time EMTs who provide 24/7 coverage.

The fourth line is the number of fire stations in the municipality or district.

Firefighters are trained for firefighting and for EMT duties. Emergency response has been consolidated into many fire departments such that the majority of the call volume for a fire department today is EMS-related not fire. In fact, over the last 20 years, the number of EMS responses has more than tripled while fires have decreased by almost 50%[5]. It is estimated that 64% of all fire department calls in 2011 were EMS-related[6]. As we have seen with the floods seen in the Caledonia and Orleans Counties in July and southern Vermont counties in April, fire departments are expected to respond to natural disasters. With the advent of 9/11, fire departments also are expected to respond to acts of terrorism. So, the role of a firefighter has changed dramatically from years ago. The fire department is also involved in fire prevention activities (such as public education and property inspections) and on-going training of its personnel.

Fire Departement Shifts

The third line is the shift schedule (for those departments that provide 24/7 immediate coverage). A department with three shifts typically employs a 24/48 shift. This means one day (24-hour) on followed by two days off with one Kelly day every third week. A department with four shifts typically works 42 hours per week and the work shift is employed in a variety of ways. A 24/72 shift means one day (24-hour) on followed by three days off. A 10/14 shift means two 10-hour days followed by two 14-hour nights followed by four days off. All the different shifts are depicted in Appendix A at the end of this document.

5 Effective Fire Protection: A National Concern. A Study by the insurance Service Office (ISO).

6 Fire Department Overall Run Profile as Reported to the National Fire Incident Reporting System (2020). June 2022, Volume 22, Issue 1.

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Call Volume

The calls for service (CFS) came from fire and EMS narrative reports found in town reports, provided by the fire chief of the department, provided by various dispatch centers, and/or were taken from the State Fire Marshal's Annual Report which show emergency calls only so there may be differences with the call numbers in town reports as they may contain emergency and non-emergency calls. Unfortunately, the fourteenth edition of "Fire in the United States 1995-2004" by the US Fire Administration indicates that only 65% of all Vermont fire department use NFIRS (upon which VFIRS is based). The latest Vermont Fire Marshal's report indicates that this may be up to 68% today.

The calls for service are broken down into EMS and total FD calls. If EMS is provided by the fire department, then the EMS numbers will be in black. If the EMS call numbers are in green, this means it is the call volume of the EMS Agency which may or may not be the transport provider. If an agency covers multiple towns, then I try to show the EMS call data of that town only. If the EMS agency contains the name of the town, then the call data represents the total calls including those of the towns it covers. If I show "No Data Avail" then I was not able to get call data for that agency.

Keep in mind that the call volume does not reflect the call response time. For example, the call volume may go down by a few calls but the call response time may actually be higher. So, call volume alone is not necessarily the only indicator of measuring the "busyness" of a fire department. Another example is the number of EMS calls. While the number of EMS calls may represent 66% of all calls, it is important to remember that an EMS call typically requires on average about 45 minutes and two or three personnel. Fire calls frequently require most, if not all, on-duty personnel and take many hours to mitigate. When looking at it from this perspective, the number of hours spent performing EMS functions versus fire functions is more like 50% each. Unfortunately, in at least one municipality, the officials looked at the call percentage and concluded that if the EMS service was privatized, it would reduce workload by 62% and hence, the fire department would not need as many personnel. Therefore, it cannot be stressed enough that call volume alone is not necessarily the only indicator of measuring the "busyness" of a fire department.

A comparison of municipal call volume across the New England States can be found in Appendix B to see if there are any trends in EMS and/or fire calls across New England.

Fire Mutual Aid

An issue of growing concern for some fire departments is the increase in the number of simultaneous calls. This is not an area that much attention has been paid to but it puts additional stresses on a department. When multiple simultaneous incidents or a single incident occur such that the available local fire department resources are overwhelmed, then additional help is summoned from other nearby fire departments. When fire departments help each other in this fashion, it is called Mutual Aid. in fact, a recent survey conducted for ISO[7] indicates that over 50% of fire departments call on mutual aid to respond to initial alarms for a structure fire due to lack of responders.

In some communities, a fire department in an adjacent municipality can provide a quicker response than the local fire department. Typically, these fire departments enter into an Automatic Mutual Aid agreement. Automatic Aid provides for a fire department in another municipality to immediately respond to reported fires because it is closer, thus providing the quickest response of manpower and equipment to incidents, and allowing more of the municipality to remain protected at all times. In the same ISO Survey, over 60% indicated that neighboring departments responded due to Automatic Aid agreements.

Automatic Mutual Aid is set up as agreements between participating fire departments. Mutual Aid is set up as Run cards and clearly defines which fire departments are to respond to a fire when requested at different fire alarm levels.

[7] Fire Chief's Opinion 2008. ISO, September 2008

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Mutual Aid is covered under Vermont Statute 175:2981 for fire and ?? for EMS. To form a Mutual Aid District, the communities involved must petition the State Fire Marshal. There are several Mutual Aid Districts in the state. ***An attempt was made to list them in Appendix C and the towns that belong to them but the data is not complete and has not been verified so use caution with the data.*** There are communities in New Hampshire, New York, and Massachusetts that belong to various mutual aid organizations throughout the state. Besides providing mutual aid, these organizations may also be used for joint training, group purchases, coordination of equipment purchases, and dispatch.

Fire Dispatch

One of the keys to limiting damage caused by fire is the response time. NFPA 1710 sets a goal for all fire departments to respond to a fire within 6 minutes. Response time is defined as the time from when a 911 call is first received to the time a fire truck arrives on scene. Part of this 6-minute window is 1 minute for dispatch time. Fire and ambulance agencies are dispatched from a dispatch center. Some people believe that all 911 calls go directly to their local dispatch center rather than to a central location. Basic 911 Service is an emergency telephone system that automatically connects 911 callers to a Public Safety Answering Point (PSAP). Enhanced-911 service does the same plus shows the caller's name, street address, and telephone number to the PSAP. This allows the PSAP to identify the caller's location automatically if the caller is unable to communicate this information verbally to the PSAP call taker. Enhanced-911 services are provided by the Vermont Enhanced 911 Board and are funded from the Universal Service Fund. The 911 surcharge pays for 911 computers, software, maintenance, connectivity, training and other 911-specific issues.

Originally, the intention was to have 911 calls geographically dispersed, meaning that 911 calls received in Rutland and surrounding areas, would be routed to Rutland but that is no longer true today. Vermont once had 53 primary PSAPs but that has been reduced to six primary PSAPs located throughout the State: St. Albans City PD, Hartford PD, Shelburne PD, Westminster VSP, Williston VSP, and the Lamoille CSO.

In the fire tables, there is a column for PSAP which shows the PSAP for that town. All calls to 911 in Vermont are routed to the appropriate PSAP. Police and fire calls are immediately transferred to the appropriate local dispatch center. For medical emergencies, the appropriate EMS responder is called but the PSAP stays on the line providing appropriate emergency medical instructions while waiting for the responder to arrive. The following table shows which towns are associated with a given PSAP center.

Agency	Dispatch Center
Cavendish, Hartford, Hartland, Norwich, Pomfret, Reading, Sharon, Royalton, Weathersfield, West Windsor, Windsor, Woodstock	Hartford PD
Barre Town, Belvidere, Cambridge, Eden, Elmore, Greensboro, Hardwick, Hyde Park, Johnson, Morristown, Stowe, Waterville, Wolcott	Lamoille CSO
Addison, Alburgh, Bolton, Bristol, Buel's Gore, Charlotte, Ferrisburgh, Grand Isle, Hinesburg, Huntington, Isle La Motte, Lincoln, Monkton, New Haven, Orwell, Panton, North Hero, Richmond, Ripton, St. George, Shelburne, South Hero, Starksboro, Vergennes, Waltham, Weybridge, Williston	Shelburne PD
Bakersfield, Berkshire, Enosburgh, Fairfax, Fairfield, Fletcher, Franklin, Georgia, Highgate, Milton, Montgomery, Richford, St. Albans City, St. Albans Town, Sheldon, Swanton, Franklin CSO, Grand Isle CSO	St. Albans PD

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Arlington, Barnard, Bellows Falls, Benson, Bennington, Bethel, Brandon, Brattleboro, Bridgewater, Bridport, Brookfield, Castleton, Chelsea, Chester, Chittenden, Clarendon, Cornwall, Danby, Dorset, Dover, Dummerston, Fair Haven, Glastenbury, Goshen, Grafton, Granville, Guilford, Halifax, Hancock, Jamaica, Hubbardton, Ira, Killington, Leicester, Londonderry, Ludlow, Manchester, Marlboro, Mendon, Middlebury, Middletown Springs, Mt. Holly, Mt Tabor, Newfane, Pawlet, Peru, Pittsfield, Pittsford, Plymouth, Poultney, Pownal, Proctor, Putney, Randolph, Readsboro, Rochester, Rockingham, Ripton, Rupert, Rutland City, Rutland Town, Salisbury, Sandgate, Saxtons River, Searsburg, Shaftsbury, Shoreham, Shrewsbury, Springfield, Stamford, Stockbridge, Strafford, Stratton, Sudbury, Sunderland, Tinmouth, Townshend, Tunbridge, Vernon, Wallingford, Wardsboro, Wells, West Haven, West Rutland, Westminster, Weston, Whiting, Whitingham, Wilmington, Windham, Winhall, Woodford, Addison CSO, Bennington CSO, Rutland CSO Windham CSO, Windsor CSO	Westminster VSP
Albany, Barnet, Barre City, Barton, Berlin, Bradford, Brighton, Burke, Burlington, Cabot, Calais, Canaan, Charleston, Colchester, Concord, Corinth, Craftsbury, Danville, Derby, East Haven, East Montpelier, Essex, Fairlee, Fayston, Glover, Greensboro, Groton, Hardwick, Irasburg, Jay, Jericho, Lowell, Lunenburg, Lyndon, Marshfield, Middlesex, Montpelier, Moretown, Newark, Newbury, Newport City, Newport Town, Northfield, Orange, Peacham, Plainfield, Roxbury, Ryegate, St Johnsbury, Sheffield, So. Burlington, Sutton, Thetford, Topsham, Troy, Underhill, Vershire, Waitsfield, Walden, Warren, Washington, Waterbury, Waterford, West Fairlee, Westford, Westmore, Wheelock, Williamstown, Winooski, Woodbury, Worcester, Caledonia CSO, Chittenden CSO, Essex CSO, Orleans CSO, Washington CSO	Williston VSP

In the fire tables, there is also a column for dispatch which indicates the local dispatch center for fire and EMS. Some local dispatch centers dispatch fire and EMS, some EMS only, some dispatch police and fire, and some just dispatch police. When a different dispatch center handles fire and EMS then the first line will indicate the fire dispatch and the second line the EMS dispatch. Appendix E shows the different local dispatch centers for fire and EMS.

The following table shows the total 911 calls over the last seven years. This information was taken from the yearly report to the Governor.

	2016	**2017**	**2018**	**2019**	**2020**	**2021**	**2022**	**2023**
Total 911calls	203,142	199,791	204,937	209,606	209,990	236,948	234,530	253,449

Issues Facing Fire Departments

The biggest issue appears to be the aging apparatus and facilities and the lack of equipment.

- Roughly 41% of the existing fire stations are estimated to be over 40 years old, with a little over a third of the stations have no backup power and more than half are not equipped for exhaust emission control per NFPA 1500 2002 9.1.6.
- It is estimated that more than 40% of all engines in Vermont fire departments are at least 15 years old[8]. This is close to the national average. The industry standard for the life span of a fire engine is 15 years followed by 5 years of reserve status. Starting in 2007, the EPA's new emission standards go into effect to which the fire apparatus industry must comply. It is estimated that this will increase the cost of a new engine by as much as 50K. These new emission standards will significantly reduce the amounts of nitrous oxide, particulate matter, and non-methane hydrocarbon (NMHC) emissions.

8 Third Needs Assessment of the Fire Service: Vermont. October 2011. NFPA Fire.Analysis and Research, Quincy MA

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- Providing firefighters with proper and up-to-date equipment such as portable radios, SCBA units, Personal Alert Safety System devices, and personal protective clothing. The protective clothing costs about 2,000 and the SCBA units cost about 4,500 on average.[9]

Many of the older fire stations were built in the town center when it was where the population center was. As the towns have built outward, fire stations are no longer centrally located. We have seen regionalization of dispatch services and to some extent, ambulance services. With the cost of new fire stations and apparatus, will regionalization of fire services be next?

CAVEAT EMPTOR

The personnel and number of stations initially came from the Fire Department Census Survey found on the US Fire Administration website and were cross-referenced with information from the town web sites and/or town reports. The population numbers were taken from the US Census Bureau. The Fire and EMS calls were taken from town reports, the Vermont Fire Marshal's Annual Reports, dispatch centers, and town officials.

The information in this document came from various sources - town reports, town plans, St. Albans Police Dispatch Center, St. Johnsbury Police Dispatch Center, Shelburne Dispatch, Washington County Department of Public Safety (WCDPS), Upper Valley Regional Dispatch Center, Twin State Fire Mutual Aid Dispatch (via Grafton County Sheriff's Office Dispatch), White River Valley Ambulance Director, and town officials - and the information was verified to the extent it was possible. While I tried to be as accurate as possible, there is the possibility for errors. Hopefully, if there are any errors, someone will be kind enough to point them out to me.

9 National Volunteer Fire Council 2005 Fact Sheet.

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Change Summary

FY2011:
Readsboro switches to North Adams ambulance service.

FY2014:
Whitingham ambulance service and Valley Rescue Squad go out of business.

FY2015:
Chester Fire Department and Ambulance switches from Springfield Dispatch Center to Hartford Dispatch Center.
Cavendish and Proctorsville Fire Departments switch from Ludlow PD to Hartford Dispatch Center.

FY2016:
Cornwall Fire Department switches from Shelburne Communications Center to Middlebury Regional Communications Center.

FY2017:
South Newfane Fire Department dissolves due to lack of volunteers.

FY2018:
Barton ambulance service goes out of business.
Barton and Orleans fire departments merge into Orleans Fire Department
Berkshire 1st Response dissolved.
Corinth and East Corinth Fire Departments have merged into the Corinth Fire Department
Danville Rescue ceases operations and ambulance transport transitions over to Calex Ambulance.
Marshfield switches from Cabot Ambulance to East Montpelier FD Ambulance.
North Adams Ambulance and Village Ambulance merge to become Northern Berkshire EMS.

FY2019:
Highgate switches ambulance service from Amcare to Missisquoi Valley Rescue.
Colchester and South Burlington combine dispatch services using Colchester PD.
Milton switches dispatch service from Colchester PD to St. Albans PD.
Missisquoi Rescue switches dispatch service from St. Albans PD to Porter Hospital.

FY2020:
Colchester Center Volunteer Fire Company and Malletts Bay Fire Department merge to become a town fire department.

FY2021:
NH Department of Transportation stops local dispatch. Lunenburg Fire is now dispatched by the Grafton County Sheriff's Office

FY2022:
Hinesburg and St George switch ambulance service from St Michaels Rescue to Richmond Rescue
Georgia First Response merges with the Georgia Fire Department.
Brookfield Fire, East Randolph Fire, Randolph Village Fire, and Randolph Center Fire switch to Barre City PD dispatch when the Orange CSO stops providing local dispatch services.
Shoreham Fire and First Response switched from Shelburne Communications Center to Middlebury Central Communications.
Granville Fire and First Response switch from Westminster VSP to Middlebury Central Communications.
Warren Fire Department switches from Williston VSP to Capital West.

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The Underhill-Jericho fire department switches from Williston VSP to Shelburne Communications Center.
The fire departments in Brighton, Charleston, Craftsbury, Derby, Jay, Lowell, North Troy, Troy, and Westmore switch dispatch services from Williston VSP to Newport City PD.

2023/FY2023:
Middlesex Volunteer Fire Department becomes a municipal department.
Benson Fire and First Response switches from Westminster VSP to Middlebury Central Communications.
Chelsea Fire and First Branch Ambulance switch from Westminster VSP to Barre City PD.

2024/FY2024:
Berlin Volunteer Fire Department becomes a municipal department.
Brattleboro Fire Department takes over ambulance service from Rescue, Inc.
Williamstown Ambulance ceases operations due to lack of staffing. Barre Town EMS now serves Williamstown.

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Fire Departments Providing 24/7 Immediate Coverage

Municipality	Pop/ Cover Area	PSAP	Dispatch	Staffing FT/Call Shift Data	EMS Calls 2021-24	Total Calls 2021-24	EMS Agency	Transport Agency
Barre City	8,927 over 4.0 sq mi	Williston VSP	Barre City PD	19/4 4 shifts of 4 24/72 shift 1 station	1698 1752 2045 1854	2177 2270 2559 2398	Barre City Fire	Barre City Fire
Brattleboro	11,798 over 32.0 sq mi	Westminster VSP	Brattleboro Central Dispatch	26/4 3 shifts of 7 24/48 shift 2 stations	1468 2249 2732 2988	2460 3511 4219 4421	Brattleboro Fire	Brattleboro Fire
Burlington	42,284 over 10.6 sq mi	Williston VSP	Self Dispatch	83/0 3 shifts of 20 24/48 shift 5 stations	5501 6817 7088 8213	8423 9883 10,974 11,096	Burlington Fire	Burlington Fire
Hartford	9,812 over 45.0 sq mi	Hartford PD	Hartford PD	24/10 2 shifts of 9 10/14 shift 2 stations	1893 1666 1978 1879	2689 2367 2635 2694	Hartford Fire	Hartford Fire
Montpelier	7,755 over 10.2 sq mi	Williston VSP	Capital West Dispatch	17/26 4 shifts of 3 24/48 shift 1 station	1220 1140 1279 1419	1739 1705 1860 2216	Montpelier Fire	Montpelier Fire
Rutland City[10]	16,126 over 7.6 sq mi	Westminster VSP	Westminster VSP	30/18 3 shifts of 9 24/48 shift 1 station	9722 10,609 11,255 11,281	869 695 876 868	Regional Amb	Regional Amb
South Burlington	18,612 over 16.6 sq mi	Williston VSP	Colchester PD	32/12 3 shifts of 10 24/48 shift 2 stations	2575 3196 3225 3952	3990 4447 4800 5057	South Burlington Fire	South Burlington Fire
Springfield	9,257 over 49.3 sq mi	Westminster VSP	Springfield PD	12/38 4 shifts of 2 10/14 shift 1 station	2088 2420 2539 2647	2400 2985 3094 3300	Springfield Fire	Springfield Fire
St. Johnsbury	7,585 over 36.4 sq mi	Williston VSP	St. Johnsbury PD	10/15 3 shifts of 3 24/48 shift 1 station	774 938 978 1837	1396 1624 1649 3665	St Johnsbury Fire	Calex Ambulance
Williston	9,014 over 30.3 sq mi	Williston VSP	Shelburne PD	15/15 3 shifts of 5 24/48 shift 1 station	1171 1417 1479 1599	1722 2065 2189 2354	Williston Fire	Williston Fire

[10] The EMS calls are for the Regional Ambulance Service which covers the City not the fire department.

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Cost To Protect Property per $1000 Valuation

There are various statistical measures that can be used to determine the cost effectiveness of a fire department. Most center on the cost per capita which can be a misleading statistic for those communities that get a large influx of visitors on weekends or the summer. For those communities, the cost per call may be a more telling statistic. One statistical measure I like is the cost to protect all property in a town. As this table shows, there can be a significant difference between the cost per $1000 based on taxable properties and that of all properties. However, a fire department is expected to protect all properties so the cost to protect all properties gives a more realistic picture of the true cost to protect property in a municipality.

Full-time Departments

Town	2024 Taxable Property Valuation	2024 Tax-Exempt Property Valuation	Cost/$1000 Protected Value (Taxable)	Cost/$1000 Protected Value (All Properties)
Barre City	508,347,820	208,447,030	2.89	2.05
Brattleboro	1,138,004,678	206,102,768	1.96	1.66
Burlington	5,757,197,650	2,210,262,950	2.31	1.67
Hartford	1,418,316,100	130,662,900	2.55	2.34
Montpelier	1,279,172,600	283,341,700	1.59	1.30
Rutland City	974,111,435	339,401,865	4.19	3.11
South Burlington	4,282,315,000	247,838,300	1.05	1.00
Springfield	634,895,170	114,355,530	1.46	1.23
St. Albans City	524,141,192	224,042,708	0.77	0.54
St. Johnsbury	516,587,120	165,459,900	2.61	1.98
Williston	2,149,567,170	135,718,510	1.32	1.24
Windsor	380,555,139	102,830,740	1.66	1.30
TOTAL	**19,563,211,074**	**4,368,464,901**	**1.91**	**1.56**
AVERAGE	**1,630,267,590**	**364,038,742**	**2.03**	**1.62**

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Combination Departments Providing Immediate Coverage by Day/On-call Nights (and/or Weekends)

Municipality	Pop/ Cover Area	PSAP	Dispatch	FT/Call	EMS Calls 2021-24	Total Calls 2021-24	EMS Agency	Transport Agency
St. Albans City	6,876 over 10.6 sq mi	St. Albans PD	St. Albans PD	13/18 => 2/15 3 shifts of 1 24/48 shift 1 station	4812 5255 4867 4553	328 346 238 230	AmCare	AmCare
Windsor	3,485 over 19.5 sq mi	Hartford PD	Hartford PD	5/25 1 shift of 5 1-1-1-5 shift 1 station	884 801 862 816	1327 1247 1261 1328	Windsor Fire	Windsor Fire

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Call/Volunteer Fire Departments

This table lists the towns with call or volunteer fire departments. Many towns have their own fire department. Some towns have fire departments as part of a village or fire district. Some towns have private, non-profit fire departments that a town will help fund. Those towns having names of fire departments after the name of the town are some combination of municipal, private, and/or fire district departments.

Municipality	Pop/ Cover Area	PSAP	Dispatch	EMS Calls 2022-24	Total FD Calls 2022-24	EMS Agency	Transport Agency
Addison	1,368 in 39.0 sq mi	Shelburne PD	Shelburne PD	No Data Avail	97 109 126	Town Line First Response	Vergennes RS
Albany	937 in 38.7 sq mi	Williston VSP	Newport City PD	No Data Avail	No Data Avail	Orleans Amb Glover Amb	Orleans Amb Glover Amb
Alburgh	1,986 in 48.8 sq mi	St Albans City PD	Shelburne PD	450 388 441	130 112 156	Alburgh Rescue	Alburgh Rescue
Arlington	2,308 in 42.4 sq mi	Westminster VSP	Westminster VSP	853 701 693	161 172 172	Arlington RS	Arlington RS
Bakersfield	1,333 in 44.6 sq mi	St Albans City PD	St Albans City PD	52 60 83	96 86 34	Bakersfield FD 1st Response	Enosburg Ambulance
Barnard Barnard FD E. Barnard FD	947 in 48.9 sq mi	Westminster VSP	Westminster VSP	30 41 61	58 78 67	Barnard FD 1st Response	Woodstock & WRV amb
Barnet	1,706 in 43.6 sq mi	Williston VSP	Twin State, St Johnsbury	144 171 174	177 213 210	Barnet FD 1st Response	Calex Ambulance
Barre Town	7,937 in 30.7 sq mi	Lamoille CSO	Lamoille CSO	687 812 714	199 210 245	Barre Town EMS	Barre Town EMS
Barton- Orleans FD	816 in 0.7 sq mi	Williston VSP	Newport City PD	1550 1900 1826	No Data Avail	Orleans Ambulance	Orleans Ambulance
Bellows Falls Village[11]	2,808 over 1.2 sq mi	Westminster VSP	Southwest NH Dispatch	110 No Data 127	263 No Data 267	Bellows Falls Fire	Golden Cross Ambulance
Bennington Bennington FD	15,702 in 40.6 sq mi	Westminster VSP	Bennington PD	5236 5741 4606	310 303 270	Bennington RS	Bennington RS
Bennington – North Bennington	1,639 in 1.9 sq mi	Westminster VSP	Bennington PD		60 78 59	Bennington RS	Bennington RS
Bennington Rural Fire District		Westminster VSP	Bennington PD		256 347 206	Bennington RS	Bennington RS
Benson	1,049 in 45.5 sq mi	Westminster VSP	Middlebury Central Comm	No Data Avail	No Data Avail	Benson 1st Response	Fair Haven RS
Berkshire	1,706 in 42.2 sq mi	St Albans City PD	St Albans City PD	No Data Avail	44 35 51	Enosburg Ambulance	Enosburg Ambulance
Berlin	2,886 in 36.9 sq mi	Williston VSP	Capital West, Lamoille CSO	2348 1057 1021	892 794 289	Berlin VFD	Barre Town EMS

[11] In 2017, due to budget issues, Bellows Falls had to lay off its career firefighters and is now on-call with a FT chief.

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Fire Departments and Emergency Medical Services in Vermont

Municipality	Pop/ Cover Area	PSAP	Dispatch	EMS Calls 2022-24	Total FD Calls 2022-24	EMS Agency	Transport Agency
Bethel	2,022 in 45.4 sq mi	Westminster VSP	Westminster VSP	259 238 261	87 100 91	White River Valley Amb	White River Valley Amb
Bolton	1,190 in 42.8 sq mi	Williston VSP	Shelburne PD	116 136 126	188 205 190	Richmond Rescue	Richmond Rescue
Bradford	2,804 in 29.9 sq mi	Williston VSP	Upper Valley RDC	747 766 694	206 173 199	Bradford FAST Squad	Upper Valley Ambulance
Brandon Fire District	3,943 in 40.2 sq mi	Westminster VSP	Westminster VSP	675 857 935	178 143 151	Brandon RS	Brandon RS
Bridgewater	936 in 49.6 sq mi	Hartford PD	Woodstock PD	94 79 No Data	74 81 87	Bridgewater Fast Squad	Woodstock Ambulance
Bridport	1,216 in 46.2 sq mi	Shelburne PD	Shelburne PD MREMS (a)	92 69 79	31 106 90	Town Line First Response	Middlebury Ambulance
Brighton	1,218 in 53.4 sq mi	Williston VSP	Newport City PD	198 153 168	No Data Avail	Newport Ambulance	Newport Ambulance
Bristol	3,885 in 42.2 sq mi	Shelburne PD	Shelburne PD	900 1024 1330	146 125 133	Bristol RS	Bristol RS
Brookfield	1,296 in 41.7 sq mi	Westminster VSP	Barre City PD Westmin. VSP	71 74 92	42 40 48	WRVA (s) BTEMS (n)	WRVA (s) BTEMS (n)
Burke – East Burke FD	1,751 in 34.1 sq mi	Williston VSP	St Johnsbury PD	205 162 191	72 81 101	Lyndon Rescue	Lyndon Rescue
Burke – West Burke Fire District	343	Williston VSP	St Johnsbury PD		47 42 53	Lyndon Rescue	Lyndon Rescue
Cabot	1,434 in 38.5 sq mi	Williston VSP	Capital West Dispatch	62 137 122	80 107 87	Cabot Ambulance	Cabot Ambulance
Cambridge	3,695 in 63.7 sq mi	Lamoille CSO	Lamoille CSO	486 421 523	186 213 199	Cambridge RS	Cambridge RS
Canaan – Beecher Falls	970 in 33.4 sq mi	Williston VSP	Northern Borders Dispatch	No Data Avail	101 102 100	45th Parallel EMS	45th Parallel EMS
Castleton	4,695 in 42.4 sq mi	Westminster VSP	Westminster VSP	466 540 518	165 146 145	Castleton 1st Responders	Regional Ambulance
Cavendish Cavendish VFD	1,367 in 39.7 sq mi	Westminster VSP	Hartford PD Ludlow PD (a)	72 75 59	No Data 106 No Data	Ludlow Ambulance	Ludlow Ambulance
Cavendish Proctorsville FD	1,367 in 39.7 sq mi	Westminster VSP	Hartford PD Ludlow PD (a)	80 75 79	134 172 152	Ludlow Ambulance	Ludlow Ambulance
Charleston	1,021 in 38.6 sq mi	Williston VSP	Newport City PD	134 105 121	28 29 45	Newport Ambulance	Newport Ambulance
Charlotte	3,778 in 50.4 sq mi	Shelburne PD	Shelburne PD	579 656 504	726 821 631	Charlotte Rescue	Charlotte Rescue

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Fire Departments and Emergency Medical Services in Vermont

Municipality	Pop/ Cover Area	PSAP	Dispatch	EMS Calls 2022-24	Total FD Calls 2022-24	EMS Agency	Transport Agency
Chelsea Fire District	1,240 in 39.9 sq mi	Westminster VSP	Barre City PD	No Data Avail	No Data 37 38	First Branch Ambulance	First Branch Ambulance
Chester	3,153 in 55.9 sq mi	Hartford PD	Hartford PD	506 476 546	255 255 190	Chester FD	Chester FD
Chittenden	1,250 in 74.2 sq mi	Westminster VSP	Westminster VSP	62 No Data No Data	38 53 54	Chittenden 1st Response	Regional Ambulance
Clarendon	2,557 in 31.6 sq mi	Westminster VSP	Westminster VSP	No Data Avail	86 82 92	Regional Ambulance	Regional Ambulance
Colchester VFD[12]	17,165 in 58.6 sq mi	Williston VSP	Colchester PD	1990 2219 2279	1049 1152 No Data	Colchester Rescue	Colchester Rescue
Concord	1,232 in 53.5 sq mi	Williston VSP	St Johnsbury PD	99 125 235	88 90 77	Concord Fire-Rescue	Calex Ambulance
Corinth East Corinth FD	1,370 in 48.6 sq mi	Williston VSP	Upper Valley RDC	262 217 147	45 81 68	Corinth-Topsham RS	Upper Valley Ambulance
Cornwall	1,182 in 28.6 sq mi	Shelburne PD	Middlebury Central Comm	48 80 65	95 110 95	Cornwall VFD	Middlebury Ambulance
Craftsbury	1,204 in 39.7 sq mi	Williston VSP	Newport City Lamiolle CSO	No Data Avail	102 127 133	Hardwick RS	Hardwick RS
Danby-Mt. Tabor	1,301 in 85.3 sq mi	Westminster VSP	Manchestr PD WCDPS NY	113 139 137	60 56 71	Northshire & Granville (NY) RS	Northshire & Granville (NY) RS
Danville	2,194 in 61.2 sq mi	Williston VSP	St Johnsbury PD	180 188 213	89 97 90	Calex Ambulance	Calex Ambulance
Derby	4,612 in 57.6 sq mi	Williston VSP	Newport City PD	534 588 620	140 105 157	Newport Ambulance	Newport Ambulance
Dorset Dorset Fire District	2,022 in 47.9 sq mi	Westminster VSP	WCDPS NY, Manchestr PD	172 165 156	121 115 144	Northshire RS	Northshire RS
Dorset East Dorset Fire District		Westminster VSP		74 64 60	130 118 150	Northshire RS	Northshire RS
Dover East Dover VFD	1,117 in 35.3 sq mi	Westminster VSP	Southwest NH Dispatch	296 240 305	119 77 34	Deerfield Valley Rescue	Deerfield Valley Rescue
Dover – West Dover FD		Westminster VSP	Southwest NH Dispatch		193 192 148	Deerfield Valley Rescue	Deerfield Valley Rescue
Dummerston W. Dummerston	1,854 in 30.8 sq mi	Westminster VSP	Southwest NH Dispatch	148 138 120	264 239 230	West Dummerston VFD	Rescue, inc
East Montpelier	2,580 in 32.1 sq mi	Williston VSP	Capital West Dispatch	533 579 520	734 756 727	East Montpelier Fire	East Montpelier Fire

[12] Malletts Bay Fire Department merged with Colchester Center in 2020

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Fire Departments and Emergency Medical Services in Vermont

Municipality	Pop/ Cover Area	PSAP	Dispatch	EMS Calls 2022-24	Total FD Calls 2022-24	EMS Agency	Transport Agency
Elmore	863 in 39.6 sq mi	Lamoille CSO	Lamoille CSO	40 47 46	40 43 43	Morristown RS	Morristown RS
Enosburg	2,718 in 48.7 sq mi	St Albans City PD	St Albans City PD	1072 1235 1411	143 140 159	Enosburg Ambulance	Enosburg Ambulance
Essex Essex FD	19,713 in 34.4 sq mi	Williston VSP	Essex PD	575 1242 1614	936 1695 2026	Essex Fire	Essex Rescue
Essex Essex Junction	9,331 in 4.9 sq mi	Williston VSP	Essex PD	182 264 190	496 553 584	Essex Junction Fire	Essex Rescue
Fair Haven	2,718 in 18.1 sq mi	Westminster VSP	WCDPS NY Westmin. VSP	952 1042 1119	104 97 90	Fair Haven RS	Fair Haven RS
Fairfax	4,319 in 40.5 sq mi	St Albans City PD	St Albans City PD	34 325 367	123 154 154	Fairfax RS	Fairfax RS
Fairfield Fairfield FD E. Fairfield FD	1,912 in 68.5 sq mi	St Albans City PD	St Albans City PD	No Data Avail	46 48 58	AmCare	AmCare
Fairlee	979 in 21.2 sq mi	Williston VSP	Upper Valley RDC	50 61 60	63 54 70	Fairlee Fast Squad	Upper Valley Ambulance
Ferrisburgh	2,768 in 61.2 sq mi	Shelburne PD	Shelburne PD	214 235 243	107 92 84	Ferrisburgh 1st Response	Vergennes RS
Franklin	1,416 in 40.8 sq mi	St Albans City PD	St Albans City PD	149 No Data No Data	44 41 49	Enosburg Ambulance	Enosburg Ambulance
Georgia	4,550 in 45.2 sq mi	St Albans City PD	St Albans City PD	361 354 337	111 85 80	Georgia 1st Response	AmCare
Glover	1,119 in 38.6 sq mi	Williston VSP	Williston VSP	430 520 220	No Data 32 49	Glover Ambulance	Glover Ambulance
Grafton	674 in 38.4 sq mi	Westminster VSP	Southwest NH Dispatch	87 93 78	129 146 127	Grafton FD Rescue Squad	Golden Cross Ambulance
Grand Isle	2,055 in 35.1 sq mi	St Albans City PD	Shelburne PD	317 236 259	131 122 140	Grand Isle RS	Grand Isle RS
Granville	297 in 52.2 sq mi	Westminster VSP	Middlebury Central Comm	141 No Data 180	184 No Data 205	Granville VFD	White River Valley Amb
Greensboro	760 in 39.4 sq mi	Lamoille CSO	Lamoille CSO	No Data Avail	41 41 43	Hardwick RS	Hardwick RS
Groton	1,020 in 55.0 sq mi	Williston VSP	Twin State	242 174 250	53 42 41	Groton Ryegate EMS	Woodsville Ambulance
Guilford	2,108 in 40.0 sq mi	Westminster VSP	Southwest NH Dispatch	166 194 182	305 337 275	Guilford VFD	Rescue, inc
Halifax	724 in 39.8 sq mi	Westminster VSP	Southwest NH Dispatch	70 52 65	103 97 No Data	Deerfield Valley Rescue	Deerfield Valley Rescue

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Hancock	322 in 38.5 sq mi	Westminster VSP	Middlebury Central Comm	34 37 47	No Data Avail	Granville VFD	White River Valley Amb
Hardwick	3,003 in 38.9 sq mi	Lamoille CSO	Lamoille CSO	738 836 823	75 92 104	Hardwick RS	Hardwick RS
Hartland	3,393 in 45.2 sq mi	Hartford PD	Hartford PD	333 321 284	500 495 434	Hartland Fire-Rescue	Woodstock, Windsor, Hartford
Highgate	3,561 in 59.9 sq mi	St.Albans City PD	Middlebury Central Comm	400 359 438	118 102 124	Missisquoi Valley Rescue	Missisquoi Valley Rescue
Hinesburg	4,425 in 40.1 sq mi	Shelburne PD	Shelburne PD	302 379 407	535 558 617	Hinesburg Fire	Richmond Rescue
Hubbardton	702 in 28.9 sq mi	Westminster VSP	Westminster VSP	No Data Avail	45 42 28	Fair Haven RS	Fair Haven RS
Huntington	1,952 in 38.1 sq mi	Shelburne PD	Shelburne PD	78 81 82	97 32 114	Huntington FD 1st Response	Richmond Rescue
Hyde Park Hyde Park FD	2,981 in 39.0 sq mi	Lamoille CSO	Lamoille CSO	297 290 270	96 78 88	Northern EMS	Northern EMS
Hyde Park North Hyde Park FD		Lamoille CSO	Lamoille CSO	179 130 101	72 64 62	Northern EMS	Northern EMS
Ira	429 in 21.3 sq mi	Westminster VSP	Westminster VSP	30 27 26	17 17 20	Ira VFD	Regional Ambulance
Irasburg	1,160 in 40.6 sq mi	Williston VSP	Newport City PD	No Data Avail	51 40 41	Orleans Ambulance	Orleans Ambulance
Isle La Motte	469 in 16.7 sq mi	Shelburne PD	Shelburne PD	62 56 71	117 100 141	Isle La Motte FD 1st Response	Alburg Rescue
Jamaica	1,029 in 49.5 sq mi	Westminster VSP	Southwest NH Dispatch	127 145 89	181 211 148	Jamaica Fire-Rescue	Rescue, inc
Jay	520 in 34.0 sq mi	Williston VSP	Newport City PD	No Data 76 120	No Data Avail	Newport Ambulance	Newport Ambulance
Johnson	1,452 in 45.1 sq mi	Lamoille CSO	Lamoille CSO	406 412 356	134 189 115	Northern EMS	Northern EMS
Killington – Sherburne VFD	806 in 46.9 sq mi	Westminster VSP	Westminster VSP	No Data 151 230	No Data 349 451	Regional Ambulance	Regional Ambulance
Lincoln	1,269 in 44.0 sq mi	Shelburne PD	Shelburne PD	69 61 68	105 92 102	Lincoln VFC 1st Response	Bristol RS
Lowell	877 in 56.1 sq mi	Williston VSP	Newport City PD	No Data Avail	35 26 29	Newport Ambulance	Newport Ambulance
Ludlow	1,963 in 35.7 sq mi	Westminster VSP	Ludlow PD	722 596 535	240 264 250	Ludlow Ambulance	Ludlow Ambulance

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Municipality	Pop/ Cover Area	PSAP	Dispatch	EMS Calls 2022-24	Total FD Calls 2022-24	EMS Agency	Transport Agency
Londonderry Champion	1,758 in 35.9 sq mi	Westminster VSP	Southwest NH Dispatch	292 219 332	65 67 61	Londonderry Rescue	Londonderry Rescue
Londonderry Phoenix Fire C		Westminster VSP	Southwest NH Dispatch		100 114 73	Londonderry Rescue	Londonderry Rescue
Lunenburg Gilman FD Lunenburg FD	1,299 in 45.4 sq mi	Williston VSP	Twin State	No Data Avail	No Data Avail	Weeks Memorial Hospital	Lancaster EMS
Lyndon - Lyndonville FD	5,971 in 39.8 sq mi	Williston VSP	St Johnsbury PD	777 818 804	192 210 242	Lyndon Rescue	Lyndon Rescue
Manchester	4,371 in 42.3 sq mi	Westminster VSP	Manchester PD	1032 1125 1096	345 345 319	Northshire RS	Northshire RS
Marlboro	1,074 in 40.7 sq mi	Westminster VSP	Southwest NH Dispatch	44 40 36	No Data Avail	Marlboro VFC	Deerfield Valley Rescue
Marshfield	1,583 in 43.4 sq mi	Williston VSP	Capital West Dispatch	99 118 108	75 107 84	East Montpelier Fire	East Montpelier Fire
Middlebury	8,483 in 39.2 sq mi	Westminster VSP	Town PD, MREMS	3251 1418 1389	283 293 275	Middlebury Ambulance	Middlebury Ambulance
Middlesex	1,735 in 39.9 sq mi	Williston VSP	Capital West Dispatch	No Data 168 173	74 99 103	Middlesex FAST Squad	Montpelier Fire
Middletown Springs	741 in 22.8 sq mi	Westminster VSP	Washington Cty DPS (NY)	35 32 32	No Data Avail	Middletown Springs 1st Response	Poultney RS
Milton	10,418 in 60.9 sq mi	Williston VSP	St Albans PD	1295 1364 1614	320 292 335	Milton Rescue	Milton Rescue
Monkton	1,975 in 36.2 sq mi	Shelburne PD	Shelburne PD	134 100 143	57 45 57	Monkton FD 1st Response	Bristol RS & Vergennes RS
Montgomery	1,210 in 56.7 sq mi	St Albans City PD	St Albans City PD	57 67 50	32 41 34	Montgomery RS	Enosburg Ambulance
Moretown	1,661 in 40.2 sq mi	Williston VSP	Capital West Dispatch	No Data Avail	38 44 59	Montpelier & Waterbury Fire	Montpelier & Waterbury Fire
Morristown – Morrisville FD	5,277 in 51.6 sq mi	Lamoille CSO	Lamoille CSO	749 673 746	240 257 253	Morristown RS	Morristown RS
Mount Holly	1,229 in 49.6 sq mi	Westminster VSP	Westminster VSP	No Data 62 116	No Data 33 No Data	Mount Holly RS	Mount Holly RS
New Haven	1,723 in 41.8 sq mi	Shelburne PD	Shelburne PD MREMS	140 140 161	81 61 61	New Haven FD 1st Response	Vergennes & Bristol RS Middlebury
Newark	579 in 37.2 sq mi	Williston VSP	St Johnsbury PD	48 63 55	63 83 75	Newark VFD	Lyndon Rescue
Newport City	4,579 over 7.6 sq mi	Williston VSP	Newport City PD	1182 1169 1103	221 213 184	Newport Ambulance	Newport Ambulance

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Newbury - Newbury VFD	1,822 in 62.5 sq mi	Williston VSP	Twin State	306 324 296	57 40 46	Newbury EMS	Woodsville Ambulance
Newbury - Wells River FD	401 over 1.9 sq mi	Williston VSP	Twin State		72 61 78	Newbury EMS	Woodsville Ambulance
Newbury - W. Newbury FD	396 over 7.6 sq mi	Williston VSP	Twin State		22 16 6	Newbury EMS	Woodsville Ambulance
Newfane Newbrook FD	1,717 in 40.4 sq mi	Westminster VSP	Southwest NH Dispatch	212 No Data 180	320 No Data 267	Newbrook FD 1st Response	Rescue, inc
Newport Town	1,590 in 43.5 sq mi	Williston VSP	Newport City PD	171 130 122	No Data Avail	Newport Ambulance	Newport Ambulance
North Hero	798 in 46.6 sq mi	Shelburne PD	Shelburne PD	81 100 98	110 113 103	Grand Isle RS	Grand Isle RS
Northfield	6,221 in 43.7 sq mi	Williston VSP	Capital West Dispatch	948 985 1046	129 120 125	Northfield Ambulance	Northfield Ambulance
Norwich	3,414 in 44.8 sq mi	Hartford PD	Upper Valley RDC	218 254 204	507 568 376	Norwich Fire	Hanover Fire
Orwell	1,248 in 49.7 sq mi	Westminster VSP	Middlebury Central Comm	101 91 112	28 36 31	Orwell 1st Response	Middlebury Ambulance
Pawlet Pawlet VFD	810 in 21.1 sq mi	Westminster VSP	Washington Cty DPS (NY)	133 129 146	59 33 57	Granville RS (NY)	Granville RS (NY)
Pawlet W. Pawlet VFD	660 in 21.8 sq mi	Westminster VSP	Washington Cty DPS (NY)		44 48 73	Granville RS (NY)	Granville RS (NY)
Peacham	732 in 47.7 sq mi	Williston VSP	St Johnsbury PD	38 72 65	115 183 188	Peacham VFD	Calex Ambulance
Peru	373 in 37.4 sq mi	Westminster VSP	Southwest NH Dispatch	66 66 76	54 60 49	Londonderry Rescue	Londonderry Rescue
Pittsfield	543 in 20.1 sq mi	Westminster VSP	Westminster VSP	25 30 30	35 34 28	White River Valley Amb	White River Valley Amb
Pittsford	2,973 in 43.6 sq mi	Westminster VSP	Westminster VSP	190 200 206	109 110 124	Pittsford 1st Response	Regional Ambulance
Plainfield	1,252 in 21.1 sq mi	Williston VSP	Capital West Dispatch	119 126 230	82 No Data 109	Plainfield Fire-Rescue	East Montpelier Fire
Plymouth	619 in 48.7 sq mi	Westminster VSP	Ludlow PD	20 32 31	29 36 49	Plymouth 1st Response	Ludlow Ambulance
Pomfret N. Pomfret FD So, Pomfret FD	904 in 39.5 sq mi	Hartford PD	Woodstock PD	43 43 50	55 40 43	Pomfret FAST Squad	Woodstock Ambulance
Poultney	3,414 in 44.8 sq mi	Westminster VSP	Washington Cty DPS (NY)	201 231 255	145 159 167	Poultney RS	Poultney RS

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Proctor	1,731 over 7.6 sq mi	Westminster VSP	Westminster VSP	No Data Avail	39 80 No Data	Regional Ambulance	Regional Ambulance
Pownal Pownal FD	3,511 in 46.7 sq mi	Westminster VSP	Bennington PD	1193 1076 825	80 66 98	Pownal RS	Pownal RS
Pownal Pownal Valley		Westminster VSP	Bennington PD		69 31 No Data	Pownal RS	Pownal RS
Putney	2,689 in 26.8 sq mi	Westminster VSP	Southwest NH Dispatch	249 277 265	552 621 564	Putney Fire	Rescue, inc
Randolph - East Randolph	170 over 2.8 sq mi	Westminster VSP	Barre City PD	627 583 731	38 33 57	White River Valley Amb	White River Valley Amb
Randolph Randolph Ctr	1,550 in 24.4 sq mi	Westminster VSP	Barre City PD		67 80 88	White River Valley Amb	White River Valley Amb
Randolph Randolph Vllg	3,068 in 20.7 sq mi	Westminster VSP	Barre City PD		147 262 135	White River Valley Amb	White River Valley Amb
Reading	666 in 41.7 sq mi	Hartford PD	Hartford PD	No Data Avail	95 66 72	Reading Rescue	Golden Cross Ambulance
Readsboro	760 in 36.5 sq mi	Westminster VSP	Southwest NH Dispatch	No Data Avail	No Data Avail	Readsboro Fire	Northern Berkshire EMS
Richford	2,326 in 43.3 sq mi	St Albans City PD	St Albans City PD	686 615 577	142 139 129	Richford RS	Richford RS
Richmond	4,108 in 32.3 sq mi	Shelburne PD	Shelburne PD	322 378 378	216 226 240	Richmond Rescue	Richmond Rescue
Ripton	586 in 49.5 sq mi	Shelburne PD	Shelburne PD, MREMS	25 28 36	52 53 54	Ripton FD 1st Response	Middlebury Ambulance
Rochester	1,140 in 56.2 sq mi	Westminster VSP	Westminster VSP	71 63 127	50 45 45	Granville VFD	White River Valley Amb
Rockingham Rockingham FD	1,545 in 40.4 sq mi	Westminster VSP	Southwest NH Dispatch	192 191 178	270 253 270	Rockingham Fire-Rescue	Golden Cross Ambulance
Rockingham - Saxtons River Village	566 over 0.5 sq mi	Westminster VSP	Southwest NH Dispatch	136 No Data 127	196 No Data 167	Saxton's River FD 1st Response	Golden Cross Ambulance
Roxbury	692 in 41.8 sq mi	Williston VSP	Capital West Dispatch	No Data Avail	18 13 26	Northfield Ambulance	Northfield Ambulance
Royalton S. Royalton	2,781 in 40.9 sq mi	Hartford PD	Hartford PD	469 441 462	145 113 154	So. Royalton RS	So. Royalton RS
Rupert	711 in 44.6 sq mi	Westminster VSP	Washington Cty DPS (NY)	46 65 No Data	51 49 59	Granville & Salem NY RS	Granville & Salem NY RS
Rutland Town	4,032 in 19.3 sq mi	Westminster VSP	Westminster VSP	No Data Avail	189 190 186	Regional Ambulance	Regional Ambulance

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Ryegate	1,169 in 36.8 sq mi	Williston VSP	Twin State	No Data No Data 252	No Data No Data 68	Groton Ryegate EMS	Woodsville Ambulance
Salisbury	1,133 in 30.1 sq mi	Westminster VSP	Middlebury Central Comm	144 134 No Data	64 68 No Data	Middlebury Ambulance	Middlebury Ambulance
Shaftsbury	3,574 in 43.2 sq mi	Westminster VSP	Westmin VSP Bennington Pd	221 235 230	121 123 102	Bennington & Arlington RS	Bennington & Arlington RS
Sharon[13]	1,501 in 40.1 sq mi	Hartford PD	Hartford PD	No Data Avail	73 No Data No Data	Sharon FAST Squad	So. Royalton Hartford Fire
Sheffield-Wheelock	1,511 in 72.6 sq mi	Williston VSP	St Johnsbury PD	134 181 153	64 91 71	Lyndon RS Hardwick RS	Lyndon RS Hardwick RS
Shelburne	7,188 in 44.9 sq mi	Shelburne PD	Shelburne PD	1450 1401 1589	297 307 301	Shelburne RS	Shelburne RS
Sheldon	2,200 in 39.3 sq mi	St Albans City PD	St Albans City PD	186 160 184	112 79 102	Sheldon 1st Response	Enosburg Ambulance
Shoreham	1,263 in 46.3 sq mi	Shelburne PD	Middlebury Central Comm	76 88 79	26 35 22	Shoreham 1st Response	Middlebury Ambulance
Shrewsbury	1,050 in 50.2 sq mi	Westminster VSP	Westminster VSP	79 87 83	29 24 45	Regional Ambulance	Regional Ambulance
South Hero	1,623 in 47.5 sq mi	Shelburne PD	Shelburne PD	230 226 254	208 217 211	South Hero Rescue	South Hero Rescue
St. Albans Town	6,044 in 60.6 sq mi	St Albans City PD	St Albans City PD	147 213 106	381 396 252	AmCare	AmCare
Stamford	821 in 9.6 sq mi	Westminster VSP	North Adams	57 58 46	76 86 81	Stamford VFD	Northern Berkshire EMS
Starksboro	1,771 in 45.5 sq mi	Shelburne PD	Shelburne PD	145 134 158	48 47 64	Starksboro Emergency Unit	Bristol RS
Stockbridge	736 in 46.2 sq mi	Westminster VSP	Westminster VSP	55 46 46	57 62 59	White River Valley Amb	White River Valley Amb
Stowe	4,356 in 72.7 sq mi	Lamoille CSO	Lamoille CSO	856 704 729	449 468 506	Stowe Rescue	Stowe Rescue
Strafford	1,101 in 44.3 sq mi	Williston VSP	Upper Valley RDC	60 69 65	31 36 26	Strafford First Aid Squad	Upper Valley Ambulance
Stratton	215 in 46.9 sq mi	Westminster VSP	Southwest NH Dispatch	115 No Data No Data	No Data 115 101	Stratton Mountain Rescue	Londonderry RS & Rescue, Inc
Sutton	1,027 in 38.4 sq mi	Williston VSP	St Johnsbury PD	75 74 81	31 42 37	Lyndon Rescue	Lyndon Rescue

[13] EMS numbers are for South Royalton Rescue only not both ambulance transport agencies.

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Swanton	6,477 in 61.7 sq mi	St Albans City PD	St Albans City MREMS (a)	925 966 927	279 264 304	Missisquoi Valley Rescue	Missisquoi Valley Rescue
Thetford	2,594 in 44.2 sq mi	Williston VSP	Upper Valley RDC	205 198 239	320 277 361	Thetford Fire 1st Aid Squad	Upper Valley Ambulance
Tinmouth	613 in 28.4 sq mi	Westminster VSP	Westmin. VSP WCDPS NY	No Data Avail	No Data Avail	Wallingford RS & Poultney RS	Wallingford RS & Poultney RS
Topsham – Tri-Village FD	1,176 in 49.0 sq mi	Williston VSP	UVRDC Lamoille CSO	88 83 81	70 64 96	Corinth Topsham 1st Response	Barre Town EMS
Townshend	1,224 in 42.8 sq mi	Westminster VSP	Southwest NH Dispatch	No Data Avail	99 No Data No Data	Rescue, inc	Rescue, inc
Troy Troy FD North Troy FD	1,659 in 36.1 sq mi	Williston VSP	Newport City PD	No Data 176 210	44 42 47	Newport Ambulance	Newport Ambulance
Tunbridge	1,287 in 44.8 sq mi	Westminster VSP	Barre City PD Hartford PD	No Data Avail	44 33 55	First Branch & South Royalton RS	First Branch & South Royalton RS
Underhill-Jericho	8,075 in 86.8 sq mi	Shelburne PD	Shelburne PD Essex PD	No Data Avail	588 633 698	Essex RS Richmond RS	Essex RS Richmond RS
Vergennes	2,582 over 2.5 sq mi	Shelburne PD	Shelburne PD	799 1101 1186	172 182 197	Vergennes RS	Vergennes RS
Vernon	2,192 in 20.0 sq mi	Westminster VSP	Southwest NH Dispatch	75 100 171	260 274 224	Vernon Fire	Rescue, inc
Vershire	731 in 36.5 sq mi	Williston VSP	Upper Valley RDC	126 126 137	223 175 184	Vershire Fire-Rescue	Upper Valley Ambulance
Waitsfield-Fayston	3,080 in 63.4 sq mi	Williston VSP	Capital West, MRVAS (a)	No Data Avail	121 126 124	Mad River Valley Amb	Mad River Valley Amb
Walden	930 in 39.0 sq mi	Williston VSP	Capital West, St. Johnsbury PD	45 42 37	99 100 105	Walden Fire	Calex Amb Hardwick RS
Wallingford Wallingford Fire District #1	2,066 in 43.4 sq mi	Westminster VSP	Westminster VSP	254 244 364	99 99 97	Wallingford & Mt Holly RS	Wallingford & Mt Holly RS
Wardsboro	895 in 29.3 sq mi	Westminster VSP	Southwest NH Dispatch	No Data Avail	No Data Avail	Wardsboro FD Rescue	Deerfield Valley RS Rescue, inc
Warren	1,707 in 40.1 sq mi	Williston VSP	Capital West, MRVAS (a)	No Data Avail	104 127 124	Mad River Valley Amb	Mad River Valley Amb
Washington	1,042 in 38.9 sq mi	Williston VSP	Barre City PD, Lamoille CSO	57 63 84	40 35 50	Washington FD FAST Squad	Barre Town EMS
Waterbury Waterbury FD Waterbury Vllg	1,765 in 49.7 sq mi	Williston VSP	Capital West Dispatch	800 741 789	193 234 210	Waterbury Ambulance	Waterbury Ambulance
Waterford	1,277 in 39.7 sq mi	Williston VSP	St Johnsbury PD	78 117 103	127 164 173	Waterford VFD	Calex Ambulance

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Weathersfield Ascutney Fire District	540 over 1.7 sq mi	Westminster VSP	Hartford PD	220 224 264	376 397 353	Golden Cross Ambulance	Golden Cross Ambulance
Weathersfield W Wethersfield Fire District	2,274 in 42.5 sq mi	Westminster VSP	Hartford PD	109 89 96	171 160 218	Golden Cross Ambulance	Golden Cross Ambulance
Wells	1,143 in 23.4 sq mi	Westminster VSP	Washington Cty DPS (NY)	131 130 163	39 52 60	Granville RS (NY)	Granville RS (NY)
West Fairlee	654 in 22.8 sq mi	Williston VSP	Upper Valley RDC	118 117 125	188 182 188	West Fairlee VFD	Upper Valley Ambulance
West Haven	262 in 28.5 sq mi	Westminster VSP	Westminster VSP	No Data Avail	No Data Avail	Fair Haven RS	Fair Haven RS
West Rutland	2,312 in 18.0 sq mi	Westminster VSP	Westminster VSP	No Data Avail	72 87 81	Regional Ambulance	Regional Ambulance
West Windsor	1,098 in 24.7 sq mi	Hartford PD	Hartford PD	90 90 99	84 56 69	West Windsor FAST Squad	Windsor Fire
Westford	2,041 in 39.3 sq mi	Williston VSP	Essex PD St. Albans PD	99 No Data No Data	32 41 32	Essex RS (s) Fairfax RS(n)	Essex RS (s) Fairfax RS(n)
Westminster Fire District	3,161 in 46.1 sq mi	Westminster VSP	Southwest NH Dispatch	252 282 291	471 540 472	Westminster Fire-Rescue	Golden Cross Ambulance
Westmore	349 in 37.5 sq mi	Williston VSP	Newport City PD	40 42 32	19 20 19	Glover Ambulance	Glover Ambulance
Weston	566 in 35.2 sq mi	Westminster VSP	Southwest NH Dispatch	98 60 74	No Data Avail	Londonderry Rescue	Londonderry Rescue
Weybridge	832 in 17.6 sq mi	Shelburne PD	Middlebury Central Comm	No Data Avail	30 27 21	Middlebury Ambulance	Middlebury Ambulance
Whiting	418 in 13.7 sq mi	Shelburne PD	Shelburne PD, MREMS (a)	72 60 71	29 32 93	Whiting 1st Response	Middlebury Ambulance
Whitingham	1,350 in 39.3 sq mi	Westminster VSP	Southwest NH Dispatch	124 131 207	267 333 207	Whitingham FD 1st Response	Deerfield Valley Rescue
Willamstown Fire District	3,398 in 40.3 sq mi	Williston VSP	Barre City PD	462 408 341	127 160 159	Williamstown Ambulance	Williamstown Ambulance
Wilmington	1,865 in 41.3 sq mi	Westminster VSP	Southwest NH Dispatch	No Data 268 305	232 223 226	Deerfield Valley Rescue	Deerfield Valley Rescue
Windham	417 in 26.1 sq mi	Westminster VSP	Southwest NH Dispatch	41 35 27	28 22 No Data	Londonderry Rescue	Londonderry Rescue
Winhall	765 in 44.0 sq mi	Westminster VSP	Southwest NH Dispatch	109 104 99	141 193 164	Winhall Police	Londonderry Rescue
Winooski	7,312 over 1.5 sq mi	Williston VSP	Winooski PD, St Michaels(a)	No Data Avail	452 566 574	St Michaels Rescue	St Michaels Rescue

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Fire Departments and Emergency Medical Services in Vermont

Municipality	Pop/ Cover Area	PSAP	Dispatch	EMS Calls 2022-24	Total FD Calls 2022-24	EMS Agency	Transport Agency
Wolcott	1,691 in 39.2 sq mi	Lamoille CSO	Lamoille CSO	30 28 22	40 54 47	Hardwick & Morristown RS	Hardwick & Morristown RS
Woodbury	907 in 39.1 sq mi	Williston VSP	Capital West Lamoille CSO	No Data Avail	124 219 210	Hardwick RS	Hardwick RS
Woodstock Woodstock FD	3,047 in 44.6 sq mi	Hartford PD	Woodstock PD	826 900 964	272 263 308	Woodstock Ambulance	Woodstock Ambulance
Woodstock S. Woodstock		Hartford PD	Woodstock PD		No Data Avail	Woodstock Ambulance	Woodstock Ambulance
Worcester	999 in 38.8 sq mi	Williston VSP	Capital West Dispatch	60 48 No Data	30 52 No Data	Worcester FD FAST Squad	Montpelier Fire

Aggregating all the fire and EMS calls together is shown in the following table.

	2016	2017	2018	2019	2020	2021	2022	2023
Total 911 calls	203,142	199,324	204,937	209,606	209,990	236,948	234,530	253,449
Muni EMS calls	23,208	21,295	25,012	22,439	23,182	28,297	35,325	37,775
Fire Calls	3,269	2,458	2,660	2,274	2,693	2,376	3,106	2,653
Total Muni Calls	44,085	40,764	45,871	41,660	44,225	49,278	59,330	62,276

The Fire and EMS FD calls were taken from the Vermont Fire Marshal's Annual Reports. The EMS calls came from the Vermont Department of Health.

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Towns with No Fire Departments

There are several towns with small populations that cannot afford to fund a fire department. This table lists those towns and shows the fire and emergency ambulance agencies they contract with to provide fire and ambulance coverage.

Municipality	Pop	PSAP	Dispatch	Fire Coverage Provided by	Transport Agency
Andover	467 over 28.6 sq mi	Westminster VSP	Hartford PD	Chester Fire	Chester Fire
Athens	440 over 13.0 sq mi	Westminster VSP	Southwest NH Dispatch	Golden Cross Ambulance	Golden Cross Ambulance
Baltimore	244 over 4.7 sq mi	Westminster VSP	Springfield PD	Springfield Fire	Springfield Fire
Belvidere	35 over 32.1 sq mi	Lamoille CSO	Lamoille CSO	Johnson Fire	Northern EMS
Bloomfield	221 over 40.3 sq mi	Williston VSP	Northern Borders Dispatch	Colebrook Fire	Groveton Ambulance
Braintree	1,249 in 38.3 sq mi	Westminster VSP	Westminster VSP	Randolph Village Fire	White River Valley Amb
Brookline	527 over 12.9 sq mi	Westminster VSP	Southwest NH Dispatch	New Brook Fire-Rescue	Rescue, Inc
Brownington	986 over 28.3 sq mi	Williston VSP	Newport City PD	Orleans Village Fire	Orleans Ambulance
Brunswick	111 over 25.5 sq mi	Williston VSP	Northern Borders Dispatch	Brighton Fire Stratford Fire	Groveton Ambulance
Calais	1,610 over 38 sq mi	Williston VSP	Capital West Dispatch	E. Montpelier Woodbury FD	East Montpelier Fire
Coventry	1,084 in 27.5 sq mi	Williston VSP	Newport City PD	Irasburg Fire Newport Center Orleans Village	Newport Amb Orleans Amb
Duxbury	1,337 in 42.9 sq mi	Williston VSP	Capital West Dispatch	Moretown Fire Waterbury Fire	Waterbury Ambulance
East Haven	301 over 37.4 sq mi	Williston VSP	Saint Johnsbury PD	East Burke Fire Brigade	Lyndon Rescue
Eden	1,336 in 63.6 sq mi	Lamoille CSO	Lamoille CSO	Joint with Hyde Park	Northern EMS
Fletcher	1,288 in 37.7 sq mi	St Albans City PD	Lamoille CSO St Albans City PD	Cambridge FD Fairfax Fire	Cambridge RS Fairfax RS
Glastenbury	8 over 44.4 sq mi	Westminster VSP	Westminster VSP	Shaftsbury Fire	Arlington RS
Goshen	163 over 20.7 sq mi	Westminster VSP	Westminster VSP	Brandon Fire	Brandon RS

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Fire Departments and Emergency Medical Services in Vermont

Municipality	Pop	PSAP	Dispatch	Fire Coverage Provided by	Transport Agency
Granby	88 over 39.0 sq mi	Williston VSP	St Johnsbury PD Weeks Mem	East Burke Fire Brigade	Calex Ambulance
Guildhall	260 over 32.8 sq mi	Williston VSP	Twin State	Lancaster Fire	Weeks Memorial Hospital
Holland	628 over 37.6 sq mi	Williston VSP	Newport City PD	Derby Line Fire	Newport Ambulance
Kirby	486 over 24.4 sq mi	Williston VSP	St Johnsbury PD	St Johnsbury Lyndon Fire	Calex Amb Lyndon RS
Landgrove	157 over 9.1 sq mi	Westminster VSP	Southwest NH Dispatch	Londonderry Fire	Londonderry Rescue
Leicester	1,098 in 20.8 sq mi	Westminster VSP	Westminster VSP	Brandon Fire	Brandon RS MREMS
Lemington	103 in 35.4 sq mi	Williston VSP	Northern Borders Dispatch	Colebrook Fire	45th Parallel EMS
Maidstone	208 over 30.5 sq mi	Williston VSP	Twin State	Stratford FD (n) Groveton FD (s)	Groveton Ambulance
Mendon	1,052 in 38.1 sq mi	Westminster VSP	Westminster VSP	Rutland Fire	Regional Ambulance
Morgan	748 over 31.3 sq mi	Williston VSP	Newport City PD	East Charleston, Brighton, Derby	Newport Ambulance
Mount Tabor	253 over 43.7 sq mi	Westminster VSP	West.VSP, Manchester pd	Joint with Danby	Northshire RS
Norton	169 over 39.2 sq mi	Williston VSP	Northern Borders Dispatch	Beecher Falls VFD	45th Parallel EMS
Orange	1,075 in 38.8 sq mi	Williston VSP	Barre City PD UVRDC, Lamoille CSO	Barre Town FD Tri-Village FD Washington FD	Barre Town Ambulance
Panton	675 over 15.5 sq mi	Shelburne PD	Shelburne PD	Vergennes Fire	Vergennes RS
St. George	679 over 3.6 sq mi	Shelburne PD	Shelburne PD	Hinesburg Fire	Richmond Rescue
Sandgate	404 over 42.1 sq mi	Westminster VSP	Westminster VSP	Arlington Fire	Arlington RS
Searsburg	108 over 21.4 sq mi	Westminster VSP	Southwest NH Dispatch	Wilmington Fire	Deerfield Valley Rescue
Somerset	3 over 26.1 sq mi	Westminster VSP	Southwest NH Dispatch	Wilmington Fire	Deerfield Valley Resuce
Stannard	216 over 12.4 sq mi	Williston VSP	Lamoille CSO	Greensboro VFD	Hardwick RS
Sudbury	557 over 21.5 sq mi	Westminster VSP	Shelburne PD	Whiting Fire Hubbardton FD	Brandon RS

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Fire Departments and Emergency Medical Services in Vermont

Municipality	Pop	PSAP	Dispatch	Fire Coverage Provided by	Transport Agency
Sunderland	952 over 45.3 sq mi	Westminster VSP	Westminster VSP	Arlington Fire	Arlington RS
Victory	62 over 43.0 sq mi	Williston VSP	St Johnsbury PD	East Burke Fire Concord Fire	Calex Amb (s) Lyndon Resc (n)
Waltham	485 over 9.0 sq mi	Shelburne PD	Shelburne PD	Vergennes Fire	Vergennes RS
Waterville	679 over 16.4 sq mi	Lamoille CSO	Lamoille CSO	Johnson Fire	Northern EMS
Westfield	535 over 40.2 sq mi	Williston VSP	Newport City PD	Troy VFD	Newport Ambulance
Woodford	423 over 47.4 sq mi	Westminster VSP	Bennington PD	Bennington Rural Fire	Bennington RS
UTG Avery's Gore Averill Ferdinand Lewis Warner's Grant Warren Gore	 60 60 60	Westminster VSP	Northern Borders Dispatch	 Brighton Fire Beecher Falls Brighton Fire Brighton Fire Brighton Fire Brighton Fire	Lyndon Rescue

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Fire Departments and Emergency Medical Services in Vermont

EMS Agencies Call Totals

Town	Est.	2024 EMS	2023 EMS	2022 EMS	2021 EMS	2020 EMS	Total EMS (1y)	Total EMS (3y)	Total EMS (5y)
45th Parallel EMS	2008	1321	1312	1366	1272	1123	0.7%	3.9%	25.2%
Alburgh Rescue	1971	441	388	450	423	404	13.7%	4.3%	4.0%
Amcare	1989	4553	4867	5255	4812	4283	-6.5%	-5.4%	-4.4%
Arlington Rescue	1968	693	701	853	555		-1.1%	24.9%	35.9%
Barre Town EMS	1990	4873	4376	3981	3948	3825	11.4%	23.4%	19.3%
Bennington Rescue - 911	1963	4606	4709	4426	4267	3942	-2.2%	7.9%	-23.2%
Bennington Rescue - total	1963	5371	5684	5194	5372	5140	-5.5%	0.0%	
Brandon Area Rescue	1970	935	857	675	697	814	9.1%	34.1%	14.9%
Bristol Rescue	1970	1330	1024	900	770	750	29.9%	72.7%	77.3%
Caledonia Essex Amb	1984	2619	2646	2387	2327	2815	-1.0%	12.5%	9.4%
Cambridge Rescue Squad	1989	523	467	486	431	452	12.0%	21.3%	18.3%
Colchester Rescue	1961	2279	2219	1990	1914	1607	2.7%	19.1%	64.3%
Deerfield Valley Rescue	1974	875	904	926	816	753	-3.2%	7.2%	16.4%
Enosburgh Ambulance	1972	1411	1236	1146	962	887	14.2%	46.7%	49.0%
Essex Rescue	1971	3227	3260	3044	2754	2476	-1.0%	17.2%	38.5%
Fair Haven Rescue	1886	1119	1039	952	682	413	7.7%	64.1%	130.7%
Fairfax Rescue		762	750	680	707	403	1.6%	7.8%	61.8%
First Branch Amb	1984	498	432	466	379	401	15.3%	31.4%	31.7%
Glover Ambulance Squad	1993	450	520	430	282	314	-13.5%	59.6%	50.0%
Grafton Rescue Squad	1981	78	93	75	87	77	-16.1%	-10.3%	41.8%
Grand Isle Rescue	1985	330	360	317	300	314	-8.3%	10.0%	3.1%
Granville Rescue NY	1967	2076	2074	2132	2086	1543	0.1%	-0.5%	10.5%
Groton-Ryegate RS	1987	250	174	242	240	174	43.7%	4.2%	61.3%
Hardwick Emerg. Rescue	1965	823	798	738	754	647	3.1%	9.2%	31.7%
Londonderry Rescue	1963	681	647	698	466	441	5.3%	46.1%	45.5%
Ludlow Ambulance		853	857	722	661	683	-0.5%	29.0%	-9.0%
Lyndon Rescue	1881	1294	1590	1524	1598	1455	-18.6%	-19.0%	-7.2%
Mad River Valley Amb	1970	588	587	568	522	500	0.2%	12.6%	17.6%
Middlebury EMS	1970	3408	3244	3251	2981	2874	5.1%	14.3%	176.6%
Missisquoi Valley Rescue	1976	1544	1723	1721	1558	1172	-10.4%	-0.9%	43.2%
Morrisville Rescue	1975	870	814	940	801	770	6.9%	8.6%	17.6%
Newport Ambulance	1996	5172	5300	3107	3052	2538	-2.4%	69.5%	76.4%
Newport EMS (911)	2003	831	921	924	758	794	-9.8%	9.6%	13.2%
Newport EMS (all)	2003	1655	1746	1766	1436	1357	-5.2%	15.3%	13.7%
Northfield Ambulance	1968	1046	985	948	847	736	6.2%	23.5%	16.6%
Northshire Rescue	1951	1570	1617	1503	1234	1277	-2.9%	27.2%	20.8%
Poultney Rescue Squad	1972	363	332	201	394	353	9.3%	-7.9%	-29.9%
Pownal Rescue Squad	1981	825	1076	1193	1175	900	-23.3%	-29.8%	-2.8%
Regional Ambulance	1983	11281	11255	10609	9722	8943	0.2%	16.0%	24.6%

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Rescue Inc	1966	4134	5088	4108	5716		-18.8%	-27.7%	-35.7%
Richford Ambulance	1969	565	596	686	589	524	-5.2%	-4.1%	-4.7%
Richmond Rescue	1971	1441	1242	1190	845	645	16.0%	70.5%	113.2%
Salem Rescue Squad	1969		568	454	445	438			
Shelburne Rescue	1988	1589	1401	1450	1400	1155	13.4%	13.5%	38.2%
South Hero Rescue	1973	254	226	230	200	167	12.4%	27.0%	23.3%
South Royalton RS	1962	462	441	469	499	438	4.8%	-7.4%	-4.3%
Stowe EMS	1975	729	704	856	830	621	3.6%	-12.2%	-1.2%
Townline First Response		194	174	140	172		11.5%	12.8%	
Topsham-Corinth FAST		271		270					34.8%
Upper Valley Ambulance	1990	1600	1855	1807	1631	1200	-13.7%	-1.9%	22.0%
Vergennes Area Rescue	1969	1186	1101	799	1050	841	7.7%	13.0%	35.7%
Waterbury Ambulance	1971	789	741	800	781	640	6.5%	1.0%	14.0%
White River Valley Amb	1974	923	857	884	797	1019	7.7%	15.8%	-37.0%

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Appendix A – Work Shift Schedule Examples

in discussing shift schedules in this document, it may be difficult at times for the reader to understand these different schedules. So, here are examples of the different shifts for those department deploying four shifts. The different shifts are labeled A, B, C, and D.

24/72 (1 day on/3 days off) shift						
Sun	Mon	Tues	Wed	Thurs	Fri	Sat
A	B	C	D	A	B	C
D	A	B	C	D	A	B
C	D	A	B	C	D	A
B	C	D	A	B	C	D
A	B	C	D	A	B	C

24/48 (1 day on/2 days off) shift						
Sun	Mon	Tues	Wed	Thurs	Fri	Sat
A	B	C	A	B	C	A
B	C	A	B	C	A	B
C	A	B	C	A	B	C
A	B	C	A	B	C	A
B	C	A	B	C	A	B

10/14 shift													
Sun		Mon		Tues		Wed		Thurs		Fri		Sat	
B	A	B	A	C	B	C	B	D	C	D	C	A	D
A	D	B	A	B	A	C	B	C	B	D	C	D	C
A	D	A	D	B	A	B	A	C	B	C	B	D	C
D	C	A	D	A	D	B	A	B	A	C	B	C	B
D	C	D	C	A	D	A	D	B	A	B	A	C	B

2 days on/1 day off/2 nights on/3 days off													
Sun		Mon		Tues		Wed		Thurs		Fri		Sat	
A	C	A	D	B	D	B	A	C	A	C	B	D	B
D	C	A	C	A	D	B	D	B	A	C	A	C	B
D	B	D	C	A	C	A	D	B	D	B	A	C	A
C	B	D	B	D	C	A	C	A	D	B	D	B	A
C	A	C	B	D	B	D	C	A	C	A	D	B	D

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Appendix B - EMS and Fire Emergency Calls across New England

Using information from the State Fire Marshal Office Annual Reports for Vermont, Maine, and Massachusetts; and NFIRS for Connecticut and New Hampshire, we can look at the number of municipal fire and EMS calls to determine if any trends can be observed. Since all the data (including that in the FMO Annual Report) is taken from NFIRS, it is dependent on the number of fire departments entering their data into the system and there is not 100% compliance.

New England State	2017	2018	2019	2020	2021	2022	2023	5yr Avg
Connecticut								
Muni EMS calls	225,621	245,978	236,152	190,151	211,591	246,582	214,896	224,225
Fire calls	11,584	11,710	10,925	11,578	9,427	12,152	10,011	10,967
Non-fire calls	121,262	141,532	128,868	116,441	116,635	132,477	115,926	125,313
Total Muni Calls	358,467	399,220	375,945	318,170	337,653	391,211	340,833	360,505
% Muni EMS calls	62.9%	61.6%	62.8%	59.8%	62.7%	63.0%	63.1%	62.2%
% Muni Fire Calls	3.2%	2.9%	2.9%	3.6%	2.8%	3.1%	2.9%	3.0%
Maine								
Muni EMS calls	70,410	95,272	101,614	87,922	107,621	113,464	126,264	105,360
Fire calls	5,623	7,029	6,573	7,404	7,131	7,347	7,615	7,183
Non-fire calls	35,987	40,254	42,260	42,584	43,209	47,222	57,587	45,519
Total Muni Calls	112,020	142,555	150,447	137,910	157,961	168,033	191,466	158,062
% Muni EMS calls	62.9%	66.8%	67.5%	63.8%	68.1%	67.5%	65.9%	66.7%
% Muni Fire Calls	5.0%	4.9%	4.4%	5.4%	4.5%	4.4%	4.0%	4.5%
New Hampshire								
Muni EMS calls	114,796	111,089	112,655	103,247	112,810	133,059	134,313	117,862
Fire Calls	4,121	5,267	4,568	5,183	4,370	5,173	4,910	4,912
Non-fire calls	59,607	59,678	55,953	56,177	60,806	67,148	73,426	62,198
Total Muni Calls	178,524	176,034	173,176	164,607	177,986	205,380	212,649	184,972
% Muni EMS calls	64.3%	63.1%	65.1%	62.7%	63.4%	64.8%	63.2%	63.7%
% Muni Fire Calls	2.3%	3.0%	2.6%	3.1%	2.5%	2.5%	2.3%	2.7%
Vermont								
Muni EMS calls	21,295	25,012	22,439	23,182	28,297	35,325	37,775	28,672
Fire Calls	2,458	2,660	2,274	2,693	2,376	3,106	2,653	2,627
Non-fire calls	17,011	18,199	16,947	18,350	18,605	20,899	21,848	19,141
Total Muni Calls	40,764	45,871	41,660	44,225	49,278	59,330	62,276	50,440
% Muni EMS calls	52.2%	54.5%	53.9%	52.4%	57.4%	59.5%	60.7%	56.8%
% Muni Fire Calls	6.0%	5.8%	5.5%	6.1%	4.8%	5.2%	4.3%	5.2%
Massachusetts								
Muni EMS calls	561,350	563,406	584,336	540,093	632,647	697,723	724,541	623,791
Fire calls	27,895	27,731	25,176	29,461	25,366	29,034	28,882	27,608
Non-fire calls	348,065	353,109	362,953	353,440	372,963	378,275	406,910	371,275
Total Muni Calls	937,310	965,176	972,465	922,994	1,030,976	1,105,032	1,160,333	1,026,163
% Muni EMS calls	59.9%	58.4%	60.1%	58.5%	61.4%	63.1%	62.4%	60.8%
% Muni Fire Calls	3.0%	2.9%	2.6%	3.2%	2.5%	2.6%	2.5%	2.7%
Rhode Island								
Muni EMS calls	120,883	124,107	126,458	117,467	135,623	126,652	126,036	126,057
Total Muni Calls	144,257	144,574	146,965	142,866	159,357	157,459	156,693	151,319
% Muni EMS calls	83.8%	85.8%	86.0%	82.2%	85.1%	80.4%	80.4%	83.3%
% Muni Fire Calls	16.2%	14.2%	14.0%	17.8%	14.9%	19.6%	19.6%	16.7%

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In looking at Connecticut, Massachusetts, and New Hampshire, the percentage of fire and EMS calls relative to the total calls are similar. Of the non-fire calls, false alarms and service calls account for between 25% and 30% of the total emergency calls for the five States in the table above.

- Maine's percentage of fire and EMS calls relative to the total calls are higher than these three States. This may be partly due to the fact that slightly less than half the fire departments report incident data.
- Vermont's percentage of fire calls is higher and the percentage of EMS calls is lower relative to the total calls. The lower EMS percentage may be due to Vermont's reliance on non-profits for ambulance service (although many towns have a first responder squad) and its higher fire call percentage may be due to its small population and smaller density (population per square mile).

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Appendix C – Mutual Aid Associations

Most of the county mutual aid associations coordinate mutual aid with respect to dispatch operations and joint training. They generally do not get involved with equipment purchases.

Mutual Aid Association	Year Form	Departments/Towns
Addison County Firefighters Association (www.addisoncountyfire.org)	1944	Addison, Bridport, Bristol, Cornwall, Ferrisburg, Lincoln, Middlebury, Monkton, New Haven, Orwell, Ripton, Salisbury, Shoreham, Starksboro, Vergennes, Weybridge, Whiting
Bennington County Mutual Aid Assn		Arlington, Bennington, Bennington Rural, Dorset, East Dorset, Manchester, North Bennington, Pownal, Pownal Village, Rupert
Chittenden County Fire Mutual Aid (www.ccfmas.org)	2000	Bolton, Burlington, Charlotte, Colchester, Essex, Essex Junction, Grand Isle, Hinesburg, Huntington, Jericho, Mallets Bay, Milton, North Hero, Richmond, Shelburne, South Burlington, St. George, South Hero, Underhill, Westford, Williston, Winooski
Franklin County Mutual Aid Association (17 departments in VT, 5 in Canada)	1974	VT: Alburg, Bakersfield, Berkshire, East Fairfield, Enosburg, Fairfax, Fairfield, Fletcher, Franklin, Georgia, Highgate, Milton, Montgomery, Sheldon, St. Albans City, St. Albans Town, Swanton CA: Philipsburg, Sutton
Grand Isle County Mutual Aid System		Alburg, Grand Isle, Isle LaMotte, North Hero, South Hero
Lamoille County Mutual Aid Association		Cambridge, Eden, Elmore, Hyde Park, Johnson, Morrisville, North Hyde Park, Stowe, Wolcott
Rutland County Fire Mutual Aid Assn (http://rutlandcountyfiremutualaid.org)	1985	Benson, Brandon, Castleton, Chittenden, Clarendon, Danby-Mt. Tabor, East Wallingford, Fair Haven, Hubbardton, Ira, Mt. Holly, Pawlet, Pittsfield, Pittsford, Poultney, Proctor, Rutland City, Rutland Town, Killington, Shrewsbury, Tinmouth, Wallingford, Wells, West Haven, West Pawlet, West Rutland
Capital Fire Mutual Aid System (36 departments)		Barre City, Barre Town, Berlin, Bolton, Cabot, Calais, Chelsea, Duxbury, Groton, E. Montpelier, Marshfield, Middlesex, Montpelier, Moretown, Northfield, Peacham, Plainfield, Roxbury, Stowe, Waitsfield, Walden, Warren, Waterbury, Waterbury Village, Woodbury, Wolcott, Worcester
Connecticut River Valley Mutual Aid		VT: Ascutney, Bellows Falls, Bridgewater, Cavendish, Chester, Hartland, Killington, Ludlow, Mount Holly, Plymouth, Proctorsville, Putney, Reading, Rockingham, Saxton's River, So. Londonderry, So. Woodstock, Springfield, West Windsor, W.Weathersfield, Westminster, Weston, Windsor, Woodstock NH: Charlestown, Claremont, Cornish
Deerfield Valley Mutual Aid System		Dover, Halifax, Marlboro, Readsboro, Whitingham
Northeast international Mutual Aid Systems (16 departments in VT, 2 in Canada)	1973	VT:Albany, Barton, Brighton, Charleston, Craftsbury, Derby, Glover, Irasburg, Jay, Lowell, Newark, Newport City, Newport Center, North Troy, Orleans, Troy, Westmore, Woodbury CA: Masonville,, Memphremagog East
Northeast Mutual Aid (17 departments)		East Burke, Concord, East Haven, Lyndon, Newark, Sutton, Sheffield-Wheelock, West Burke, Westmore
Rural Vermont Mutual Aid System		Craftsbury, Greensboro, Hardwick, Walden
Tri-Mountain Mutual Aid		Jamaica, Londondery, Peru, So.Londonderry, Stratton Mtn, Weston, Winhall, Windham

The Franklin County Mutual Aid and Grand Isle County Mutual Aid dispatching is done through the St. Albans Central dispatching system. The Lamoille County Mutual Aid dispatching is done through the Lamoille County

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Sheriff's Office. The Rutland County Fire Mutual Aid dispatching is done through the Vermont State Police dispatch center in Rutland. Tri-Mountain Mutual Aid is dispatched out of SWNH.

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Out-of-State Mutual Aid Associations that some Vermont Towns belong to

Clinton County NY Fire Mutual Aid www.clintoncountygov.com		VT: Alburg, Isle LaMotte CA: Hemmingford, LaColle, Saint Paul, Saint Bernard NY: Altona, Ausable Forks, Beekmantown, Cadyville, Champlain, Chazy, Churubusco, Cumberland Head, Dannemora, Ellenburg (2), Keeseville, Lyon Mountain, Mooers, Morrisville, Peru, Plattsburgh City, Rescue Hose, Rouses Point, Saranac, South Plattsburgh, West Chazy
Northern New Hampshire Fire Mutual Aid Pact (Norpac)	1989	NH: Bethlehem, Carroll, Clarksville, Colebrook, Columbia, Dalton, Dummer, Errol, Gorham, Groveton (Northumberland) , Jefferson, Lancaster, Littleton, Milan, Pittsburg, Randolph, Shelburne, Stark, Stewartstown, North Stratford, Whitefield VT: Beecher Falls, Lunenburg
Southwest New Hamphire Mutual Aid Association www.firemutualaid.com	1958	NH: Acworth, Alstead, Amherst, Antrim, Bennington, Charlestown, Chesterfield, Claremont, Dublin, Fitzwilliam, Francestown, Gilsum, Goshen, Greenfield, Hancock, Harrisville, Hinsdale, Jaffrey, Keene, Langdon, Lempster, Lyndeborough, Marlborough, Marlow, Nelson, New Ipswich, Peterborough, Richmond, Rindge, Roxbury, Sharon, Spofford, Stoddard, Sullivan, Surry, Swanzey, Temple, Troy, Unity, Walpole, Washington, Westmoreland, Winchester MA: Royalston, Winchendon VT: Brattleboro, Bellows Falls, Chester, Dummerston, Dover, Grafton, Guilford, Halifax, Jamaica, Londonderry, Marlboro, Newfane, Peru, Putney, Readsboro, Saxtons River, Springfield, Stratton, Townshend, Vernon, Wardsboro, Westminster, Weston, Whitingham, Wilmington, Windham, Winhall
TriState Fire Mutual Aid Association (www.geocites.com/shelburne911)		MA: Amherst, Ashfield, Athol, Bernardston, Buckland, Charlemont, Colrain, Conway, Deerfield, Erving, Gill, Greenfield, Hadley, Hawley, Heath, Leverett, Leyden, Monroe, Montague, New Salem, Northfield, Orange, Pelham, Petersham, Rowe, Royalston, Shelburne Center, Shelburne Falls, South Deerfield, Sunderland, Turner Falls, Warwick, Wendell, Whately, Williamsburg NH: Hinsdale, Keene, Swanzey VT: Brattleboro, Guilford, Halifax, Vernon
Twin State Mutual Aid Association http://graftoncountysheriff.net		NH: Bath, Bethlehem, Carroll, Easton, Franconia, Haverhill, Landaff, Lincoln, Lisbon, Littleton, Lyman, Monroe, Piermont, Sugar Hill, Woodstock VT: Barnet, Bradford, Groton, Newbury, Peacham, Ryegate, Wells River
Upper Valley Mutual Aid Association www.hanovernh.org/police (33 towns)	1997	NH: Canaan, Claremont, Cornish, Enfield, Grafton, Grantham, Hanover, Lebanon, Lyme, Meriden, Orford, Piermont, Plainfield, Springfield VT: Ascutney, Barnard, Bradford, Bridgewater, E Barnard, Fairlee, Hartford, Hartland, Norwich, Pomfret, South Royalton, S. Woodstock, Sharon, Strafford, Teago, Thetford, Vershire, West Fairlee, West Windsor, White River Valley, Windsor, Woodstock
Washington County NY Fire Mutual Aid System		VT: Dorset, East Dorset, Fair Haven, Middletown Springs, Pawlet, Poultney, Rupert, Wells, West Pawlet NY: J. A. Barkley Hose Co, Argyle Fire & Rescue, Cambridge VFD, Cossayuna VFD, Dresden VFC, Easton VFC, Fort Ann VFC, Fort Edward VFD, Granville FD, Greenwich VFD, Hampton VFC, Hartford VFC, Hebron VFC, Hudson Falls

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		VFD, Huletts Landing VFC, North Granville Hose, Middle Falls VFD, Penrhyn Engine & Hose, Putnam VFC, Salem VFD, Schuyler Hose Co, Shushan VFC, West Fort Ann VFC, White Creek VFC , Whitehall VFC, Argyle Emergency Squad, Cambriidge Valley Rescue, Easton-Greenwich Rescue, Fort Ann Rescue, Fort Edward Rescue, Granville Rescue, North Queensbury Rescue, Salem Rescue, Skenesborough Rescue

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Appendix D – When Fire Departments Established

Fire Department	Est.
Addison	1961
Albany	
Alburgh	1968
Arlington	1949
Ascutney	1960
Bakersfield	1935
Barnard	1956
Barnet	1923
Barre City	1855
Barre Town	1962
Beecher Falls	1944
Bellows Falls	1825
Bennington	1850
Bennington Rural	1953
Benson	1950
Berkshire	1942
Berlin	1957
Bethel	
Bolton	1978
Bradford	1855
Brandon	1894
Brattleboro	1831
Bridgewater	1951
Bridport	1949
Brighton	1885
Bristol	1893
Brookfield	1948
Burlington	1895
Cabot	1867
Cambridge	1950
Castleton	1946
Cavendish	1957
Champion	1909
Charleston	1954
Charlotte	1951
Chelsea	1884
Chester	1968
Chittenden	1957
Clarendon	1963
Colchester Center	1951
Concord	1940
Corinth	1948
Cornwall	1950
Craftsbury	1938

Fire Department	Est.
Danby/Mount Tabor	1935
Danville	
Derby	1891
Dorset	1911
East Burke	1976
East Dorset	1943
East Dover	1948
East Montpelier	1964
East Randolph	1948
Elmore	1983
Enosburgh	1886
Essex	1973
Essex Junction	1893
Fair Haven	1886
Fairfax	1948
Fairfield	1960
Fairlee	1932
Ferrisburg	1941
Franklin	1967
Georgia	1952
Glover	1959
Goshen	
Grafton	1923
Grand Isle	1951
Granville	1951
Greensboro	1912
Groton	1930
Guilford	1949
Halifax	1953
Hancock	1938
Hardwick	1891
Hartford	1893
Hartland	1948
Highgate	1962
Hinesburg	1943
Hubbardton	1953
Huntington	1952
Hyde Park	1907
Ira	1976
Irasburg	1914
Isle La Motte	1967
Jamaica	1968
Jay	1979
Johnson	1895

Fire Department	Est.
Killington / Shelburne	1955
Lincoln	1949
Lowell	1955
Ludlow	1833
Lunenburg Co. A	
Lyndonville	1883
Malletts Bay	1952
Manchester	1951
Marlboro	1948
Marshfield	1911
Middlebury	1892
Middlesex	1963
Middletown Springs	1952
Milton	1937
Monkton	1972
Montgomery	
Montpelier	1895
Moretown	1957
Morrisville	1890
Mount Holly	1946
New Haven	1967
Newark	1982
Newbrook	1948
Newbury	1936
Newport	1885
Newport Center	
North Bennington	1834
North Hero	1954
North Hyde Park/Eden	1956
North Troy	
Northfield	1838
Norwich	1920
Orleans	1876
Orwell	1991
Pawlet	1950
Peacham	1950
Peru	
Phoenix	1886
Pittsfield	1951
Pittsford	1948
Plainfield	1913
Plymouth	
Pomfret-Teago VFD	
Poultney	1889

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Fire Departments and Emergency Medical Services in Vermont

Fire Department	Est.
Pownal	1946
Pownal Valley	
Proctor	1898
Proctorsville	1833
Putney	1898
Randolph Center	
Randolph Village	1879
Reading	1911
Readsboro	1890
Richford	1889
Richmond	1925
Ripton	1972
Rochester	1890
Rockingham	1835
Roxbury	1910
Rupert	1950
Rutland City	1894
Rutland Town	1967
Ryegate	1974
Salisbury	1972
Saxtons River	1925
Shaftsbury	1761
Sharon	1949
Sheffield-Wheelock	1950
Shelburne	1941
Sheldon	1975
Shoreham	
Shrewsbury	1952
So Royalton	1884
South Burlington	1970
South Hero	1953

Fire Department	Est.
South Newfane	1946
Springfield	1833
St. Albans City	1906
St. Albans Town	1975
St. Johnsbury	1843
Stamford	1953
Starksboro	1959
Stockbridge	1952
Stowe	1906
Strafford	1950
Stratton Mountain	1968
Sutton	
Swanton	1888
Thetford	1960
Tinmouth	1967
Townshend	
Tri-Village	1953
Troy	1974
Tunbridge	1967
Underhill/Jericho	1913
Vergennes	1876
Vernon	1951
Vershire	1980
Waitsfield/Fayton	1915
Walden	1968
Wallingford	1907
Wardsboro	1936
Warren	1947
Washington	
Waterbury Village	1882
Waterford	1985

Fire Department	Est.
Wells	
Wells River	1898
West Burke	
West Dover	1963
West Dummerston	1950
West Fairlee	1961
West Haven	
West Newbury	1975
West Pawlet	1947
West Rutland	1891
West Weathersfield	1936
West Windsor	1957
Westford	1982
Westminster	1936
Westmore	2001
Weston	1949
Weybridge	1961
Whiting	1966
Whitingham	1858
Williamstown	1911
Williston	1949
Wilmington	1858
Windham	1970
Windsor	1896
Winhall	
Winooski	
Wolcott	1975
Woodbury	1961
Woodstock	1820
Worcester	1964

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Appendix E – Local Fire and EMS Dispatch Centers

Agency	Dispatch Center
Barre City FD, Brookfield FD, East Randolph FD, Randolph Village FD, Randolph Center FD, Washington FD, Williamstown FD, Williamstown Ambulance	Barre City PD
Bennington FD, North Bennington FD, Bennington Rural FD, Pownal FD Bennington Rescue, Pownal Rescue	Bennington PD
Brattleboro, Rescue Inc	Brattleboro Dispatch
Berlin FD, Cabot FD, Calais FD, East Montpelier FD, Marshfield FD, Middlesex, Montpelier FD, Moretown FD, Northfield FD, Plainfield FD, Roxbury FD, Waitsfield-Fayston FD, Walden FD, Warren FD, Waterbury FD, Woodbury FD, Worcester FD, Northfield Ambulance, Waterbury Ambulance, Middlesex FAST Squad, Plainfield First Response, Washington FAST Squad, Worcester FAST Squad	Capital West Dispatch
Beecher Falls FD, 45th Parallel EMS	Northern Borders Dispatch
Colchester FD, Mallets Bay FD, Milton FD, South Burlington FD, Colchester Rescue, Milton Rescue	Colchester PD
Essex FD, Essex Junction FD, Essex Rescue, Westford FD, Williston FD	Essex PD
Golden Cross Ambulance	Golden Cross Dispatch
Ascutney FD, Hartford FD, Hartland FD, Reading FD, Sharon FD, South Royalton FD, West Weathersfield FD, West Windsor FD, Windsor FD So. Royalton Rescue, Hartland RS, West Windsor FAST Squad	Hartford PD
Belvidere FD, Cambridge FD, Elmore FD, Greensboro FD, Hardwick FD, Hyde Park FD, Johnson FD, Morrisville FD, North Hyde Park FD, Stowe FD, Wolcott Barre EMS, Cambridge Rescue, Hardwick Rescue, Stowe Rescue, Morristown Rescue	Lamoille CSO
Cavendish FD, Ludlow FD, Plymouth FD, Proctorsville FD, Ludlow Ambulance	Ludlow PD
Manchester FD, Manchester Rescue	Manchester PD
Mad River Valley Ambulance	MRVAS Dispatch
Albany FD, Brighton FD, Charleston FD, Craftsbury FD, Derby FD, Glover FD, Irasburg FD, Jay FD, Lowell FD, Newport City FD, Newport Town FD, Orleans FD, North Troy FD, Troy FD, Westmore FD, Derby Line Amb, Glover Amb, Lyndon Rescue, Newport Amb, Newport EMS, Orleans Emergency Unit	Newport City PD
Stamford FD, Northern EMS	North Adams
Middlebury FD, Middlebury Ambulance, Salisbury FD, Weybridge FD	Middlebury CC
Burke, Concord, Danville, East Haven, Lyndonville, Newark, Peacham, St. Johnsbury, Sheffield-Wheelock, Sutton, Waterford, West Burke Fire District Calex Ambulance, Lyndon Rescue	St. Johnsbury PD
Bakersfield FD, Berkshire FD, Enosburgh FD, Fairfax FD, Fairfield FD, Franklin FD, Georgia FD, Highgate FD, Isle LaMotte FD, Montgomery FD, Richford FD, Sheldon FD, St. Albans City FD, St. Albans Town FD, Swanton FD AmCare Ambulance, Bakersfield FR, Berkshire FR, Enosburg Ambulance, Fairfax Rescue, Franklin Rescue, Georgia FR, Missisquoi Valley Rescue, Montgomery Rescue, Richford RS, Sheldon FR	St. Albans PD
St. Michaels Ambulance	St. Michaels
Addison FD, Alburgh FD, Bolton FD, Bristol FD, Bridport FD, Charlotte FD, Cornwall FD, Ferrisburgh FD, Grand Isle FD, Hinesburg FD, Huntington FD, Lincoln FD, Monkton FD, New Haven FD, North Hero FD, Richmond FD, Ripton FD, Shelburne FD, Shoreham FD, South Hero FD, Starksboro FD, Underhill-Jericho FD, Vergennes FD, Whiting FD, Willston FD Alburgh Rescue, Bristol Rescue, Charlotte Rescue, Ferrisburg FR, Grand Isle Rescue, Hinesburg FR, Huntington FR, Isle LaMotte FR, Richmond Rescue, Shelburne Rescue, South Hero Rescue, Starksboro FR, Townline First Response, Vergennes Rescue, Williston Rescue	Shelburne PD
Chester FD, Springfield FD, Chester Ambulance	Springfield PD

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Fire Departments and Emergency Medical Services in Vermont

Agency	Dispatch Center
Bellows Falls FD, Dover FD, Grafton FD, Guilford FD, Halifax FD, Jamaica FD, Londonderry FD, Marlboro FD, Peru FD, Putney FD, Readsboro FD, Rockingham FD, Saxtons River FD, So. Newfane FD, Stratton Mtn FD, Townshend FD, Vernon FD, Wardsboro FD, West Dummerston FD, Westminster FD, Weston FD, Whitingham FD, Wilmington FD, Windham FD, Winhall FD, Deerfield Valley Rescue, Londonderry Rescue	SWNH
Burlington FD, Winooski FD	Town PD
Barnet FD & RS, Groton FD, Lunenburg FD, Newbury FD, Ryegate FD, Wells River FD, West Newbury FD, Lancaster EMS, Groveton Ambulance, Woodsville Ambulance, Newbury EMS,	Twin State
UVM Rescue	UVM PD
Bradford FD & RS, Corinth FD & RS, Fairlee FD & RS, Norwich FD & EMS, Strafford FD & RS, Topsham FD & RS, Thetford FD & RS, Vershire FD & RS, West Fairlee FD & RS, Upper Valley Ambulance	Upper Valley Regional Dispatch Center
Arlington FD, Barnard FD/FR, Benson FD, Bethel FD, Brandon FD, Broadbrook FD, Castleton FD, Chelsea FD, Chittenden FD, Clarendon FD, Danby-Mt Tabor FD, Granville FD/FR, Hancock FD, Hubbardton FD, Ira FD, Killington FD, Mt. Holly FD, Orwell FD, Pittsfield FD, Pittsford FD, Proctor FD, Rochester FD, Rutland Town FD, Shaftsbury FD, Shrewsbury FD, Stockbridge FD/FR, Tinmouth FD, Tunbridge FD, Wallingford FD, West Haven FD, West Rutland FD, Arlington Rescue, Benson FR, Brandon Rescue, Castleton FR, Chittenden FR, Fair Haven Rescue, First Branch Amb, Mt. Holly Rescue, Orwell FR, Pittsfield FR, Pittsford FR, Regional Ambulance, Valley RS, Wallingford Rescue, White River Valley Amb	Westminster VSP
Dorset FD, East Dorset FD, Fair Haven FD, Middletown Springs FD, Pawlet FD, Poultney FD, Rupert FD, Wells FD, West Pawlet VFD, Poultney Rescue, Granville NY Rescue	WCSO (NY)
Bridgewater FD, Pomfret FD, Woodstock FD, Woodstock Ambulance Bridgewater FAST, Pomfret FAST	Woodstock PD

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Appendix F – Ambulance Service Providers and Municipalities Served

Ambulance Service Provided by	Municipalities Serviced
Municipal Fire Department Ambulance Service	
Alburg Rescue	Alburg, Isle La Motte
Barre Town EMS	Barre Town, Berlin, Brookfield (n), Orange, Topsham, Washington, Williamstown
East Montpelier FD	Calais, East Montpelier, Marshfield, Plainfield
Hanover Fire Department	Norwich
Lancaster EMS	Gilman, Granby, Guildhall, Lunenburg
Ludlow Ambulance	Cavendish, Ludlow, Plymouth (s)
Montpelier FD	Middlesex, Montpelier, Moretown (n), Worcester
Richford Rescue Squad	Richford
South Royalton Fire/Rescue	Royalton, Sharon, Tunbridge (s)
Springfield Fire Department	Baltimore, Springfield
Town Fire Departments	Barre City, Brattleboro, Burlington, Charlotte, Hartford, So. Burlington, Williston
Windsor Fire Department	West Windsor, Windsor
Woodstock Ambulance	Barnard (e), Bridgewater, Hartland, Pomfret, Plymouth (n), Woodstock
Municipal Ambulance Service Independent of Fire Department	
Chester Ambulance	Andover, Chester
Enosburg Ambulance	Bakersfield, Berkshire, Enosburg, Franklin, Montgomery
Groveton Ambulance	Bloomfield, Brunswick, Guildhall (n), Maidstone
Morristown Rescue	Elmore, Morristown
Northfield Ambulance	Berlin (w), Northfield, Roxbury
Stowe Rescue Squad	Stowe
Town Rescue Departments	Colchester, Milton, Mount Holly, Shelburne, South Hero
Woodsville Ambulance	Groton, Newbury, Ryegate
Non-profit Ambulance Service	
45th Parallel EMS	Averill, Avery's Gore, Canaan, Ferdinand, Lemington, Lewis, Norton, Warner's Grant, Warner's Gore
Arlington Rescue Squad	Arlington, Sandgate, Sunderland
Bennington Rescue Squad	Bennington, Shaftsbury, Woodford
Brandon Area Rescue Squad	Brandon, Goshen, Leicester, Sudbury
Bristol Rescue Squad	Bristol, Lincoln, Monkton, New Haven (most), Starksboro
Cabot Ambulance	Cabot
Calex Ambulance	Barnet, Concord, Danville, Kirby, Peacham, St. Johnsbury, Victory (s), Walden (e), Waterford
Cambridge Rescue Squad	Cambridge, Fletcher (some)
Deerfield Valley Rescue	Dover, Halifax, Marlboro, Searsburg, Somerset, Stratton, Whitingham, Wilmington
Essex Rescue	Essex, Jericho (n), Underhill, Westford (s)
Fairfax Rescue	Fairfax, Fletcher (most), Westford (n)
FairHaven Rescue Squad	Benson, FairHaven, Hubbardton, West Haven
First Branch Ambulance	Chelsea, Tunbridge (n)
Glover Ambulance	Albany (s), Glover, Westmore
Grand Isle Rescue	Grand Isle, North Hero
Granville NY Rescue Squad	Danby (some), Pawlet, Rupert, Wells
Hardwick Rescue Squad	Craftsbury, Greensboro, Hardwick, Stannard, Wolcott, Woodbury Walden (w), Wheelock (w)
Londonderry Rescue	Landgrove, Londonderry, Peru, Stratton (some), Weston

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Fire Departments and Emergency Medical Services in Vermont

Ambulance Service Provided by	Municipalities Serviced
Lyndon Rescue	Burke, East Haven, Kirby, Lyndon, Newark, Sheffield, Sutton, Victory (n), Wheelock (e)
Mad River Valley Ambulance	Fayston, Moretown (s), Waitsfield, Warren
Northshire Rescue Squad	Danby (some), Dorset, Manchester, Mt. Tabor, Winhall
Middlebury Ambulance Association	Bridport, Cornwall, Middlebury, New Haven (s), Orwell, Ripton, Salisbury, Shoreham, Weybridge, Whiting
Missisquoi Valley Rescue	Swanton
Newport Ambulance	Brighton, Charleston, Coventry, Derby, Holland, Jay, Lowell, Morgan, Newport City, Newport Town, Troy, Westfield
Northern EMS	Belvidere, Eden, Hyde Park, Johnson, Waterville
Northern Berkshire EMS	Readsboro, Stamford
Orleans Ambulance	Albany (n), Barton, Brownington, Coventry, Irasburg
Poultney Rescue Squad	Middletown Springs, Poultney, West Tinmouth,
Pownal Rescue Squad	Pownal
Regional Ambulance	Castleton, Chittendon, Clarendon, Ira, Killington, Mendon, Pittsford, Proctor, Rutland City, Rutland Town, Shrewsbury, West Rutland
Rescue, Inc	Brookline, Dummerston, Guilford, Jamaica, Newfane, Putney, Stratton (some), Townshend, Vernon, Wardsboro, Windham
Richmond Rescue Squad	Bolton, Huntington, Jericho (s), Richmond
St. Michael's Rescue	Hinesburg, St. George, Winooski
Upper Valley Ambulance	Bradford, Corinth, Fairlee, Strafford, Thetford, Vershire, West Fairlee
Vergennes Rescue Squad	Addison, Ferrisburgh, Panton, New Haven, Vergennes, Waltham
Wallingford Rescue	Danby (some), East Tinmouth, Wallingford
Waterbury Ambulance Service	Duxbury, Waterbury, Waterbury Center
White River Valley Ambulance	Barnard (w), Bethel, Braintree, Brookfield (s), Granville (e), Hancock, Pittsfield, Randolph, Rochester, Stockbridge
Private Ambulance Service	
AmCare	Fairfield, Georgia, Highgate, St. Albans City, St. Albans Town, Sheldon
Golden Cross Ambulance	Athens, Grafton, Reading, Rockingham, Weathersfield, Westminster

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