

Fire Departments, Dispatch Services and Emergency Medical Services in Connecticut

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Compiled by

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INTRODUCTION

Connecticut towns utilize different types of fire departments: career, call, volunteer, and combination departments. Career fire departments employ their personnel on a full-time basis and receive regular compensation. Call fire departments receive nominal benefits and are paid when called out. Volunteer fire departments receive no compensation. A combination department usually has a limited number of personnel as they use full and part-time staff that is augmented with a call force. Generally, career departments will be more expensive than combination departments, which will be more expensive than call departments, which will be more expensive than volunteer departments. Career departments are also known as full-time departments. Some fire departments are full-time by day but call by night and/or on weekends.

There are almost 29,452 fire departments in the United States of which only about 18% are full-time departments¹ but protect 2/3rds of the population. Not knowing how many full-time departments there were in Connecticut, I did a little research and put the information in this document. According to the State's Commission on Fire Prevention and Control, there are a total of 315 fire departments in Connecticut which includes local, state, federal, tribal, and industrial fire departments. The State's Statewide Communication Interoperability Plan shows 248 local fire departments and 14 other fire departments (industrial, tribal, and federal), the US Fire Administration lists 246 fire departments, and CFIRS lists 238 fire departments. Based on the research I have done, there appears to be 256 local fire departments but if one includes the fire companies that make up some of the "unified" departments then that number grows to 306 local fire departments. So, that may explain the different totals in the various documents. Of the local fire departments, only about twenty (20) fire departments in Connecticut that are true full-time departments (use full-time personnel exclusively). The other "full-time" fire departments are combination departments. Connecticut has 169 incorporated municipalities of which 19 are cities.

- Connecticut allows towns to adopt a city form of government without the need to re-incorporate as a city. The city of Groton is such a town though it is not counted as one of the 19 cities by the State.
- There are only three States nationwide with no unincorporated towns and two of the States are in New England: Connecticut and Rhode Island.
- Connecticut has a form of government unique in the New England States and that is a borough. A borough is an incorporated section of a town and is subordinate to the town government to which it belongs. There are eight boroughs in Connecticut: Bantam (Litchfield), Danielson (Killingly), Fenwick (Old Saybrook), Jewett City (Griswold), Litchfield (Litchfield), Newtown (Newtown), Stonington (Stonington), and Woodmont (Milford). Naugatuck is a consolidated town/borough. Five of the eight boroughs (Bantam, Danielson, Litchfield, Newtown, and Stonington) provide fire services to its residents.

The National Fire Protection Association (NFPA) developed a standard, known as NFPA 1710, to guide full-time fire departments on the minimum number of personnel needed for safe and effective firefighting. To provide EMS care (including transport), the State of Connecticut and NFPA 1710 requires at a minimum 2 personnel. With the majority of the call volume increasingly becoming EMS related, I choose two (2) in-house EMTs and/or firefighters to be the minimum staffing level as the requirement for a fire department to be deemed capable of providing immediate coverage.

Two represents the minimum number of personnel to respond to an EMS call not to a structure fire. The Occupational Safety and Health Administration (OSHA) 29 CFR 1910.134(g)(4) defines a "2-in/2-out" rule for fighting interior structure fires. Responding to a structure fire with less than four firefighters prevents the first responding unit from complying with OSHA's "2-in/2-out" standard, and places the lives of those firefighters

¹ U.S. Fire Department Profile Through 2020. September 2022. Rita Fahy, Ben Evarts, and Gary P. Stein..

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in jeopardy. Whether the towns listed in this document comply with this regulation is not known nor is that the purpose of this document.

The coverage information is provided in three tables. The first table lists those fire departments that provide immediate coverage 24/7. The second table lists those fire departments that provide immediate coverage for some portion of the day. All provide immediate coverage during the weekday because of the difficulty getting call firefighters to respond during the day. The coverage end time varies anywhere from 4PM to midnight. Each table lists the town, its last known population and coverage area for land (excludes water), who dispatches the fire department, the budget numbers for fire and ambulance/EMS, ambulance revenue, staffing information, and call volume.

The third table lists those fire departments that provide 24/7 coverage but it is not immediate coverage as there is no staff in-house when the call first comes in. In other words, it lists the call and volunteer fire departments. NFPA 1720 guides volunteer fire departments on the minimum number of personnel needed for safe and effective firefighting.

While this document will not provide staffing information for the call/volunteer departments, it should be noted that the number of people able to participate as firefighters has dropped significantly in many towns for several reasons: time demands, increased training requirements, increase in call volume requiring more time commitments, changes in sociological conditions, fire leadership problems, and friction between volunteer and career members². As a result, many volunteer or on-call fire departments are starting to hire two daytime firefighters (Ashford, Gales Ferry, Hebron, Ledyard, Suffield, and Willington) as this is considered to be the time period of greatest need. In order to handle the increase in paperwork and inspections, some departments have hired a daytime firefighter (Barkhamstead, Montville, New Hartford, and Winsted).

The State of Connecticut General Statutes (Section 7-301: Establishment of fire department) allow for a municipality to either establish a municipal fire department by ordinance or to enter into agreements with volunteer fire companies. Although a municipality may provide the majority of the fire operations budget, the two are independent legal entities – each free to end their relationship with the other, if desired. As municipalities add career staff to volunteer departments, this gets a little blurred because the career personnel are municipal employees while the fire department may be a private entity. This document describes three “types” of fire departments in Connecticut: municipal fire departments, fire departments in fire districts, and private fire department corporations. The State of Connecticut requires by law that every municipality provide fire and emergency services to its residents. Many of the towns work cooperatively with the volunteer fire and ambulance services to meet the mandates of the law. Keep in mind, though, that all these combinations and permutations have evolved from what was once essentially an all-volunteer fire fighting force.

Municipal Fire Departments

A municipal fire department is part of a city or town funded by the city’s or town’s general fund budget which is paid for primarily through property taxes.

This is a list of career municipal fire departments that are assisted by volunteer fire companies:

- Branford has a municipal career fire department assisted by four volunteer fire companies (Indian Neck Pine Orchard Fire Company, M.P. Rice Hose Fire Company, Short Beach Hook & Ladder Company, and Stony Creek Fire Company). The fire department is governed by a Fire Commission and the incident data is reported to CFIRS as one department.
- Danbury is a municipal career fire department assisted by twelve volunteer fire companies. Danbury owns the stations occupied by the following volunteer fire companies but the fire companies own the apparatus: Citizens Hose Company, Independent Hose Company, Phoenix Hose Company, Padanaram Hose Company, Water Witch Hose Company, Wooster Hose Company. The other volunteer fire

² "Retention and Recruitment in the Volunteer Emergency Services". FEMA, May 2023

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companies own the stations: Beckerle Hose Company, Beaver Brook Fire Company, Germantown Fire Company, King Street Fire Company, Mill Plain Fire Company, and Miry Brook Fire Company.

- East Haven has a municipal career fire department assisted by four private volunteer fire companies (Foxon Fire Company 3, Bradford Manor Hose Company 4, Riverside Fire Co 6, and East Haven Volunteer Company 1). There are at least three other volunteer fire companies that have disbanded (Cosey Beach Hose Company #2 (1911-1939), West End VFD #3 (1921), and Foxon Park Hose Co #5 (1926-1941)). The volunteer fire companies take their direction from the municipal fire chief and the town funds their operating expenses. The incident data is recorded in CFIRS as one department since it is a “unified” fire department.
- Fairfield as a municipal career fire department assisted by two private volunteer fire departments (Southport fire department and Stratfield VFD). The Stratfield VFD is involved in rescue and EMS activity but not fire suppression. The volunteer fire departments take their direction from the municipal fire chief and the town owns all the fire stations and fire apparatus. The incident data is recorded in CFIRS as one department since it is a “unified” fire department.
- Greenwich has a municipal career fire department assisted by six private volunteer fire companies (Amogerone Fire Company, Byram VFD, Cos Cob VFC, Glenville VFC, Round Hill VFC, and Sound Beach VFD). Only the Round Hill VFC owns their station. All other stations are owned by the town along with most of the fire apparatus. The volunteer fire companies take their direction from the municipal fire chief and the town funds the majority of their operating expenses. The incident data is recorded in CFIRS as one department since it is a “unified” fire department. The fire department provides rescue services but not EMS services as the police provide first responder services.
- The Hamden Fire Department has a municipal career fire department assisted by three volunteer fire companies (Mix District, Mt Carmel, and Dunbar Hill VFC) which own their own fire stations and receive rent for them from the town. There are five other volunteer fire companies that have disbanded (Highwood Hook & Ladder, Humphrey Company #2, Whitneyville VFC #3, Centerville VFC #4, Merritt Street VFC #6, and West Woods VFC #9) and at that time, turned over or sold their fire stations to the town. All fire apparatus is town-owned. One volunteer fire company, Humphrey, is active today but only as a social organization. There is a fire commission but its role was significantly reduced with the charter change back in the 1960s and the fire chief now is responsible for the day-to-day operations of the fire department. The municipal career department and the volunteer departments are seen as one “unified” department and the incident data is reported to CFIRS as one department.
- The Meriden Fire Department has a municipal career fire department which was assisted by the South Meriden Volunteer Fire Department until it was merged into the Meriden Fire Department in 2018. The Meriden Fire Department was formed back in 1873 and was organized from the various fire companies that existed at the time: Charter Oak Engine Company #1, Washington Hose Company #2, Parker Hose Engine Company #3, Wilcox Hose Company #4, and Ever Ready Hook & Ladder Company.
- The Milford fire department has a municipal career fire department and five volunteer fire companies (Woodmont Engine Co #5 (1897), Point Beach Engine Co #6 (1905), Fort Trumbull Beach Co #2 (1909), Devon Hose VFD (1910) and Myrtle Beach Co #2 (1912)). Four of the five volunteer companies are mostly social organizations today since the volunteer fire companies stopped being called back in 1983. The Artic Engine Co #1 (1838) disbanded in 1983.
- The North Haven Fire Department has a municipal career fire department assisted by three volunteer fire companies (Montowese Company #2, West Ridge Company # 3, and Northeast Company # 4). Each Volunteer Fire Company has its own fire station and captain who reports directly to the town fire chief. The operational expenses of the volunteer fire companies are paid for by the town.
- Torrington has a municipal career fire department that provides coverage for the entire city and it is assisted by three private volunteer fire companies (Burrville, Drakeville, and Torrington). The fire companies operate under the direction of the municipal department. Each volunteer fire company is located in a geographic district and each owns their own station and fire apparatus though the city does

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contribute to the purchases of fire apparatus. Each volunteer fire company also receives a subsidy from the city toward its operational expenses. The fire department and volunteer fire companies provide rescue services to the city. There is on-going discussion on how to combine the municipal and volunteer companies into one department.

There are municipal fire departments that are not assisted by any volunteer departments:

- Bridgeport, Bristol, East Hartford, Hartford, Manchester, New Britain, New Haven, New London, Stratford, Waterbury, and West Hartford are career municipal departments with no call or volunteer firefighters.
 - Manchester had two fire districts – Manchester and Manchester 8th. The Manchester 8th fire district merged into the town fire department in 2023. The two fire districts (with taxing authority) were dissolved.
 - New Haven fire department became a career department in 1862.
 - New Britain started out as a volunteer fire department in 1833 but became a career department in 1873.
 - At one time, New London had eight volunteer fire companies (Niagara Engine Co 1, Nameaug Engine Co 2, W B Thomas Hose Co 3, F.L. Allen H&L Co, Konomoc Hose Co 4, C.L. Ockford Hose Co 5. Co, Pequot Engine Co 6, and Northwest Hose Co 7). However, these volunteer companies either disbanded or exist as social organizations today.
- Easton, Guilford, Meriden, Montville, Naugatuck, New Canaan, Ridgefield, Southington, Suffield, West Hartford, Westport, and Wilton are combination fire departments with career and call firefighters.
- Colchester and Mansfield are also combination fire departments with career and volunteer firefighters.
- Rocky Hill is a volunteer department with no career firefighters though they have a full-time mechanic, administrative assistant, and fire marshal.

There have been a few fire departments which became municipal fire departments, primarily due to the merging of the volunteer fire departments into one municipal fire department.

- In 2020, the Coventry Volunteer Fire Association and the North Coventry Volunteer Fire Department merged into the municipal Coventry Fire Department.
- In 2005, the Mansfield Volunteer Fire Company and the Eagleville Fire Department merged into the Mansfield Fire Department.
- In 2004, the Cheshire Fire Department became a municipal town department.
- Farmington had four independent volunteer fire departments: The Farmington Fire Department (1803), the Tunxis Hose Company's #1 (1893), the Oakland Gardens Fire Department' (1943), and the East Farmington Volunteer Fire Department (1944). In 1993, the Oakland Gardens Fire Department merged with Farmington Fire Department. In 2003, the Farmington Volunteer Fire Department, the Tunxis Hose Company, and the East Farmington Volunteer Fire Department were merged into a town-wide fire department.
- In 1996, the Canton Volunteer Fire Company, Collinsville Volunteer Fire Department, and the North Canton Volunteer Fire Association were merged into a municipal fire department, the Canton Volunteer Fire and EMS Department.
- In 1991, the Hayden Station VFC, Poquonock VFC, Wilson VFC, and Windsor VFC were merged into the Windsor Volunteer Fire Department.
- In 1981, the Ball Pond Fire Company, Fire Company A, and the Squantz Engine Company merged into a municipal fire department, the New Fairfield Volunteer Fire Department.

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- In 1980, the Vernon Fire District and the Rockville Fire Department merged into a municipal fire department, the Vernon Fire Department.
- In 1943, the three independent fire departments: Naubuc Fire Department (1927), the South Glastonbury VFD (1927) and the East Glastonbury VFD (1942) were merged into a municipal fire department, the Glastonbury Fire Department.
- In 1928, the Hotchkissville fire company and the Orenaug Fire Company merged into a municipal fire department, the Woodbury Volunteer Fire Department.
- In 1897, the West Side Co #1, Center Hose Co #2, Orford Hose Co #3, School St Co #4, and Charter Oak Co #5 were merged into one fire department, the South Manchester Fire Department. It became a town department in 1956 when it became the Manchester Fire-Rescue-EMS Department.

In addition, these fire departments are considered to be municipal departments though they are private volunteer organizations.

- Andover has one volunteer fire department and the majority of its funding comes from the town. The town owns the fire station and fire apparatus and provides insurance on both. There is a private Fire Association but it is a civic/social organization that does fundraisers to benefit the community.
- The Ansonia fire department is a municipal volunteer fire department consisting of five fire companies: Charter Hose Co., Eagle Hose Co., Fountain Hose Co., Hilltop Hose Co., and Webster Hose Co. Each fire company has their own chief and one becomes the high chief of the Ansonia Fire Department and the other four become the Assistant Chiefs. The position of high chief is a 2 yr. term and it rotates between all five fire companies. The fire department is overseen by a fire commission and the incident data is reported to CFIRS as one department.
- Berlin has four volunteer fire departments, the Berlin Volunteer Fire Department, the East Berlin Volunteer Fire Department, the South Kensington Volunteer Fire Department, and Kensington Fire Rescue. However, based on the town charter, they are viewed as four fire companies under a single fire department and the fire department is treated as a municipal fire department. The fire companies own three of the stations and the town owns the fourth. The town owns the equipment.
- Bethlehem has one volunteer fire department. The Bethlehem Fire Association is a private, non-profit organization which does fundraisers and provides special services to the fire department. While the town has not officially designated the fire department to be the agent for the town for fire services, it is considered to be a municipal department since the town fully funds its operating and capital budgets. The town owns the fire station and fire apparatus. The fire and police departments provide a first responder service.
- Bolton has one fire department and it is a municipal volunteer department. The town owns the fire station and fire apparatus.
- Burlington has one fire department and it is a municipal volunteer department. There is a private, non-profit arm to the fire department but that is a civic/social organization that does fundraisers to benefit the community. The headquarters station is owned by the town but the other three stations are owned by the private corporation. The town owns most of the fire apparatus (brush truck and quads owned by the private corporation).
- The Derby fire department is a municipal volunteer fire department consisting of four companies (East End Hose (formed in 1950), Hotchkiss Hose (formed 1830), Paugussett Hook and Ladder (formed in 1915), and Storm Engine (formed 1851)). Three other fire companies have disbanded: Derby Fire Company, Pequot Fire Company, and R.M. Bassett Hook and Ladder Company. Each fire company is a private organization with its own chief. One of the chiefs becomes the high chief of the Fire Department and the other three become the Assistant Chiefs. The position of chief is a 2-year term rotated between all four fire companies. The city of Derby owns the fire stations, fire apparatus, and

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equipment. While the ambulance is a separate group providing rescue and EMS services, it works under the direction of the Derby fire department.

- East Haddam has one fire department and it is a private corporation but the career fire fighters are municipal employees. The fire department is contracted to provide fire protection to the town in return for the town fully funding the department and providing each fire fighter with a pension. The town owns the fire station and fire apparatus. The fire department provides rescue services but not EMS services as a first responder as that is provided by the private ambulance service.
- East Hampton has one fire department and it is a municipal department through local ordinance though it is an all-volunteer fire department governed by a fire commission. The town owns the fire station and fire apparatus. EMS services are provided by the police as first responders and then the ambulance association. However, the fire department just attained first responder status so they too are now providing EMS services.
- East Lyme has two fire departments, Flanders fire department and Niantic fire department. Each resides in their own geographic fire district. They both respond to an incident call so they are viewed as one fire department and the incident data is reported as one department, the East Lyme fire department. The town owns the fire stations and the fire apparatus.
- Easton has a municipal fire department that is assisted by a private, volunteer fire company. The volunteer fire company owns the fire station but the town owns the fire apparatus. The town rents the fire station from the fire company to house the career staff. The fire commission oversees the career fire fighters. The chief and assistant chief are elected by both the volunteers and the career staff.
- Glastonbury has a municipal volunteer fire department consisting of four fire companies. However, there is just one fire chief and the fire companies are simply located in different geographic districts but are not independent entities. The town owns the fire stations and the fire apparatus.
- Lisbon has one fire department. It is a volunteer department but the town considers it to be a municipal department since it funds the fire operations. The ambulance operations are self-funded through the ambulance fees collected. The town owns the fire station and the majority of the fire apparatus.
- Middlefield has one fire department and it is a municipal volunteer department. The town owns the fire station and fire apparatus. While the fire department is a private, non-profit corporation, it is a civic/social organization that does fundraisers to benefit the community.
- Oxford has one “unified” fire department that is really three fire companies. The Oxford Center Fire Company, Quaker Farms Fire Company, and Riverside Fire Company are semi-autonomous fire departments but the town owns the fire stations and fire apparatus. Each has their own chief but each chief is part of the Board of Fire Chiefs and the Board then elects the chief of the fire department with the other two becoming the Asst Chiefs. Therefore, they function collectively as one department, the incident data is recorded in CFIRS as one department.
- Plainville has one fire department and it is a municipal department. The Plainville Fire company is a private, non-profit group that is a social organization that does fundraisers to benefit the community through scholarships and sponsoring sport teams. The fire department provides rescue services but not EMS services as the police provide first responder services.
- Seymour has one fire department that is comprised two fire companies that is overseen by a fire commission. Each fire company elects their own officers but the fire commission appoints two fire chiefs to each fire company. One becomes the high chief of the Seymour Fire Department and the other three become the Assistant Chiefs. The position of high chief is a 1 yr. term and it rotates between the two fire companies. The incident data is reported to CFIRS as one department. The town owns the fire stations, fire apparatus, and equipment. The fire commission is composed of two members from each fire company and one member appointed by the BOS. The private fire companies are a civic/social organization as they are not involved in the running of the fire department.

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- The Shelton fire department is a municipal volunteer fire department consisting of four fire companies: Echo Hose Hook & Ladder Co., Huntington Fire Co., Pine Rock Park Fire Co., and White Hills Fire Co. They are overseen by a Fire Commission with one member of the commission coming from each fire company plus one from the town.
- Somers has one fire department in which the volunteer fire department is considered a private corporation but the career fire fighters are municipal employees. The town owns the fire station and the fire apparatus.
- South Windsor has a municipal volunteer fire department as the town funds its operating and capital expenses. The town owns the fire station and fire apparatus. The fire department provides rescue services but not EMS services.
- Tolland has one fire department in which the volunteer fire department is considered a private corporation but the career fire fighters are municipal employees. The town owns the fire stations and the town owns the majority of the fire apparatus and equipment.
- Vernon has a municipal volunteer fire department. They have six stations which are owned by the town.
- Wallingford has a municipal career fire department which is assisted by three private volunteer fire companies (North Farms VFC, Yalesville VFC, and East Wallingford Fire Department). The volunteer fire companies take their direction from the municipal fire chief and the town funds the majority of their operating expenses. The incident data is recorded in CFIRS as one department since it is a “unified” fire department
- The Waterford fire department is comprised of five private fire companies: Cohanzie Fire Company, Goshen Fire Company, Jordan Fire Company, Oswegatchie Fire Company, and Quaker Hill Fire Company. Each fire company has its own chief and function together as the “unified” Waterford fire department under the direction of the fire commission. Therefore, the incident data is recorded in CFIRS as if they were one department. The town provides the majority of the funding to each of the fire companies and owns the fire stations and fire apparatus.
- Wethersfield has a municipal volunteer fire department. The town owns the fire stations and fire apparatus. There is a private Wethersfield Volunteer Fire Association but it is a civic/social organization that does fundraisers to benefit the community.
- Windsor Locks has a municipal volunteer fire department. The fire department provides EMS services as it has supplemental first responder status. The police department is the designated first responder.
- Winsted is a city within the town of Winchester. There is one municipal fire department comprised of five fire companies, Union Hose Co., Deluge Hose Co., Niagara Engine Co, Cascade Engine Co, and Tower Ladder Co.
- Woodbridge has one volunteer fire department and it is considered to be a town department. As such, the town owns the fire station and the fire apparatus.

For a list of the fire departments described above and when they were established, please refer to Appendix B.

Fire Districts

A district is a quasi-municipal corporation. It is an independent governmental entity that exists separately from the municipality in which it resides. They are usually created for specific purposes such as fire, water, lighting, sewer, etc. As such, they have their own taxing authority. Usually, district taxes are included in the property tax bill put out by the municipality and the municipality passes the district taxes on to the district. However, some districts have their own tax collector and those district residents receive two property tax bills, one from the town and one from the district.

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There are several municipalities that do not have a fire department. Instead, they have one or more fire districts with each district providing its own fire service. While the other New England States have fire districts, they are far more prevalent in Connecticut and Rhode Island. However, not all fire districts exist to provide fire services. For example, Windsor has two fire districts but they exist to provide trash collection not fire services and Berlin has two fire districts but they provide water not fire services.

Towns with a single fire district providing fire services to the entire town are Barkhamsted, Cromwell, Pomfret, Simsbury, and Sterling. Note that these fire districts may provide more than just fire services. For example, Cromwell and Simsbury fire district provide water services in addition to fire services.

- The Barkhamsted fire district operates three fire departments: Barkhamsted East, Pleasant Valley, and Riverton.
- The Cromwell fire district operates one fire department, the Cromwell Fire Department
- The Pomfret fire district operates one fire department, the Pomfret Fire Department
- The Lakeville fire district in Salisbury was dissolved at the end of fiscal year 2008.
- The Simsbury fire district operates one fire department, the Simsbury VFD. The Tariffville VFC disbanded in 1983.
- The Sterling fire district operates two fire departments: the Oneco and Sterling VFD

Ellington and East Windsor have a fire district providing fire services but they do not raise taxes to pay for their fire department. Instead, the town pays for the fire department.

Towns with multiple fire districts providing fire services to the town include Bloomfield, Enfield, Groton, Killingly, Middletown, New Hartford, Plainfield, Putnam, Redding, Stamford, Stonington, Trumbull, and West Haven.

- Bloomfield has two fire districts – Bloomfield and Blue Hills.
- Enfield has five fire districts – Enfield, Hazardville, North Thompsonville, Shaker Pine, Thompsonville.
- Groton has nine fire districts of which seven provide fire services – Center Groton, Groton City, Mystic, Long Point, Noank, Old Mystic, and Poquonnock. Groton City provides fire services to the West Pleasant Valley fire district and Noank provides fire services to the Mumford Cove fire district. In addition, a portion of Groton is served by a Department of Defense Fire Department, (Navy Sub Base), while two businesses, Pfizer Pharmaceutical and the Electric Boat Division of General Dynamics, maintain their own fire departments. The Navy Sub Base, Pfizer and Electric Boat Fire Departments are mutual aid response agencies for Groton's nine fire districts
- Killingly has eight fire districts of which six provide fire services – Attawaugan, Danielson, Dayville, East Killingly, South Killingly, and Willamsville. Danielson provides fire service to the Orient Heights fire district and Atwood Hose (Plainfield) provides fire service to Dyer Manor.
- Middletown has three fire districts – Middletown, South, and Westfield. The Middletown Fire Department has the authority under the town charter to maintain the Fire Service for the whole town. The Westfield and South fire districts have their own taxing authority for their districts. The Middletown Fire department only taxes people within the area that is not covered by the two other districts.
- New Hartford has three fire districts: New Hartford Village fire district (District 1), South End fire district (District 4), and Pine Meadow fire district (District 3), each with their own taxing authority. In 2023, the Pine Meadow fire district ceased operations and became part of the New Hartford Village fire district.

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- Plainfield has four fire districts – Moosup, Plainfield, Plainfield Central Village, and Wauregan with the latter operating the Atwood fire department and the other three operating departments of the same name.
- Putnam has three fire districts – East Putnam, West Putnam, and a Special Service District which is covered by the Putnam Fire Department. The Putnam Fire department is also contracted to provide fire service to the West Putnam Fire District.
- Redding has three fire districts: Georgetown, Redding #1, and Redding #2.
- Stamford has six fire districts: Belltown, Glenbrook, Long Ridge, Springdale, Stamford, and Turn of the River. The Stamford (or City) fire district contains the career fire department and is city operated. The other five are volunteer fire departments. There is currently a proposal to merge the volunteer departments into one volunteer department and a single taxing district. Several volunteer fire companies have disbanded: Rippowam Engine Co#1 (1844-1867), Gulf Stream Eng #2 (1845-1883), Stamford Relief H&L (1862-1886), Rippowam Hose Co #1 (1860-1867).
- Stonington has nine fire districts of which six have their own fire department: Mystic, Pawcatuck, Borough of Stonington, Quiambaug, Old Mystic, and Wequetequock. The Stonington, Wamphassuc and Lord's Point fire districts contract with the Borough of Stonington fire district to provide fire service to their districts. The Mason's Island Fire District contracts with the Mystic Fire District to provide fire services to its district.
- Trumbull has three fire districts – Long Hill, Nichols, and Trumbull Center. The Trumbull Center Fire District contracts fire services to a private fire company, namely the Trumbull Volunteer fire Company who elects a chief. The District owns the buildings (with a special caveat since the land was previously owned by the Fire Company) and the District pays for the apparatus, insurance and equipment. Similarly, the Long Hill Fire District contracts with the Long Hill Volunteer Fire Company who elects a chief. The Nichols Fire District is its own fire service entity and they appoint the Chief and officers.
- West Haven has three fire districts – Allintown, West Haven, and West Shore.

Note that Mystic and Old Mystic are fire districts within villages of the same name. Parts of each fire district lie within both Groton and Stonington which is why they show up as fire districts in both towns.

The City of Norwalk was formed in 1913 by the consolidation of Norwalk, South Norwalk, East Norwalk, and Rowayton. In forming the consolidated City of Norwalk, vestiges of the old municipalities were kept around in the form of taxing districts. The Norwalk fire department services all of Norwalk except Rowayton (the 6th Taxing District). The Norwalk fire department exists in its own fire district and funds just the fire department. The Rowayton fire department is funded out of the 6th taxing district which funds all services provided in that district.

The city of Norwich has a career fire department in a city district which levies a tax to pay for the career fire department. Norwich also has five volunteer fire departments (East Great Plain VFD, Laurel Hill VFD, Occum VFD, Taftville VFD, and Yantic VFD) in a town district which levies a tax to pay for the volunteer fire departments. Each department operates cooperatively but independently. The city owns the career fire station and two of the fire volunteer fire stations. While three stations are owned by the volunteer fire departments, the town funds the operational and maintenance of these stations. The city owns all functional fire apparatus of all the fire departments. The city of Norwich was consolidated with the town of Norwich in 1952 which is why the municipal department is in the consolidated city district.

- Please note that a number of volunteer fire companies have disbanded: Eagle Hand Engine #1 (1867-1870), Hickory Hose #2 (1867-1868), Blackstone Hose Co #1 (1868-1903), Neptune Hose Co #5 (1846-1903), Niagara Hose Co #2 (1815-1903), Wauregan H&L Co #1 (1958-1905), Norwich Hose #4 (1872-1906), Independence Hose #6 (1872-1906), Williams M Williams Hose Co #3 (1867-1908)

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Windham has two districts but they are not considered fire districts per se. The Willimantic Fire Department is a full-time department and is part of the Business Service District which was created to provide police and fire services to a geographic area. The three volunteer fire departments (North Windham, South Windham, and Windham Center) are part of the 1st taxing district which was created to fund the three volunteer departments plus the libraries. Each department has its own fire chief. The Windham Green VFC came into existence in 1821 but disbanded in 1850.

Private Fire Department Organizations

Connecticut has many municipalities that get their fire services from private fire departments, many of which are non-profit volunteer organizations. Nationally, 75% of all municipalities rely on volunteer fire fighters as the first line of defense in an emergency. While the fire department may be a private organization, money is usually requested from the town to help defray its operating expenses. Many of these fire departments have contractual obligations with the town requiring them to submit budget requests to the Town Manager, Town Council, Board of Finance, Board of Selectman or Fire Commission. Therefore, they are considered by the State to be municipal departments and shows up as such in the State's SCIP.

Some of the private fire departments are part of a fire district just mentioned. However, this section will discuss only those private departments that are not part of a fire district. Generally, these private organizations have volunteer departments each with their own chief. Unless otherwise indicated, the town provides the majority of the funding of the fire department.

Towns owning the fire station(s) and most, if not all, of the fire apparatus are: Ashford, Beacon Falls, Bethany, Bethel, Canaan (Falls Village), Colebrook, Columbia, Cornwall, Deep River, Durham, East Granby, Ellington, Franklin, Hampton, Hebron, Kent, Killingsworth, Lebanon, Litchfield, Lyme, Middlebury, Morris, Norfolk, Old Lyme, Old Saybrook, Prospect, Roxbury, Salem, Sherman, Thomaston, Washington, Watertown, Westbrook, Woodstock.

- Ashford, Bethany, Lebanon, Middlebury do not fund the ambulance service as that is self-funded by the ambulance fees and donations. The Bethany Fire Association owns the ambulances and fly-car.
- Bethel has two fire departments, Bethel and Stony Hill. They are in geographic districts not in a fire district with taxing authority. Each has its own chief and reports their own incident data. The town funds the fire operations but the ambulance operations are self-funded through ambulance fees.
- Canaan has one fire department, Falls Village Fire Dept) and it is a private, non-profit corporation.
- Colebrook has two fire departments (Colebrook Center Fire Dept. and Forge Fire Company) and both are private, non-profit volunteer corporations. While the town owns the two fire stations, both the town and the fire departments each own some of the fire apparatus. The town insures the stations and fire apparatus.
- Cornwall has one fire department that is comprised of two fire houses, the Cornwall VFD and Cornwall Bridge VFD. The ambulance is purchased by the fire department through fundraisers and then sold to the town so it is covered through its vehicle insurance fleet.
- The Ellington VFD is a private, non-profit corporation while the Crystal Lake Fire Department is part of a Fire District. Though the fire district has taxing authority, it does not do so. Therefore, both departments receive a subsidy from the town that covers the majority of their operational expenses.
- Litchfield has four fire departments but the incident data is reported as one fire department.
- The Salem Fire company turned over all its assets to the town around 2000 and in return, the town leases the station to the Salem Fire company. The Gardner Lake Fire company owns its fire station. Both departments respond to all incidents together and train together so the CFIRS is reported as if they are one department.

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- Woodstock has three fire departments (Bungay, Muddy Brook, and Woodstock) with each located in a geographic fire district not a taxing fire district. Bungay Fire Brigade provides dive team staff and equipment, extrication, tactical rescue (ropes, swift water, etc) and non-transport EMS response (also known as R1). Muddy Brook provides heavy rescue, extrication, and non-transport EMS response.

Fire department owning the fire station(s) and the fire apparatus are: Bridgewater, Brookfield, Brooklyn, Chester, Eastford, Granby, Hartland, North Canaan, Sharon, and Thompson.

- The Bridgewater fire department's fire and EMS operations are not funded by the town due to the fire department's very successful county fair.
- Brookfield has one fire department comprised of two fire companies, the Brookfield Volunteer Fire Company and the Candlewood Fire Company. They each own their own station and equipment.
- Brooklyn has two independent fire departments, the East Brooklyn Fire Department and the Mortlake Fire Company. They each own their own station and fire apparatus. They submit their budgets to the Fire Commission.
- Chester contracts with the Chester Hose Company to provide fire protection and ambulance service to the town.
- In Granby, everything is decided over to the town if the fire department discontinues its operations.
- Hartland has two fire departments, East Hartland Fire Department and West Hartland Fire Department, which are private organizations. Each has their own chief and owns their own station and fire apparatus.
- North Canaan has one volunteer fire department, the Canaan fire department (not to be confused with Canaan CT which has the Falls Village Fire Department). Each year the town "donates" monies to the fire department toward their equipment fund and this is how the department is able to purchase fire apparatus.
- Thompson has five volunteer fire departments that are in geographic districts (but not a fire district). Each owns their own fire station and fire apparatus.

Fire department owning the fire station(s) but the town owning the fire apparatus are: Baltic, Bozrah, Canterbury, Darien, Easton, Goshen, Griswold, Harwinton, Madison, Montville, North Branford, North Stonington, Preston, Warren, Willington, and Wolcott.

- Canterbury partially funds the EMS operations with the rest coming from ambulance fees.
- Darien has three (3) fire companies that are in geographic districts (no fire districts). When there is a fire during the day, all three departments respond due to a shortage in volunteers.
- The town of Griswold took over the funding of the AA Young fire department from the Borough of Jewett City when it went into receivership in 1995. While the town now funds both the Griswold VFD and the AA Young VFD, each department is still a separate entity from the town. The town owns the fire apparatus in both fire departments. However, the borough of Jewett City still owns the AA Young fire station and the Griswold VFD owns the fire station.
- Harwinton has two fire departments which operate as a single unit because both departments respond to an emergency call under a single incident commander.
- Madison has two semi-autonomous fire companies with each fire company owning their own fire station.

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- Montville has four fire companies: Montville Fire Company, Mohegan Fire Company, Oakdale Fire Company, and Chesterfield Fire Company. The town funds the fire operations but the ambulance operations are self-funded through fundraisers and ambulance fees.
- North Branford has three private fire companies and each fire company owns their station which then rents it back to the town. The ambulance is separate from the fire department and is a municipal service.
- Stonington Borough Fire department was comprised of three fire companies: Neptune Engine Company, Steamers Engine Company, and Pioneer Hook and Ladder Company. In 2014, the Stonington Borough Volunteer Fire Department as formed from the merge of the Neptune Fire Company, Steamers Fire Company, and the Pioneer Hook and Ladder Company.
- Preston has two private, non-profit fire departments: Preston City fire department and the Poquetanuck fire department. The Poquetanuck fire department also provides ambulance service to the entire town.
- Warren has one private, non-profit fire department. The town owns the fire apparatus and leases them to the fire department for a nominal fee and pays for the insurance on the station and vehicles. The fire department pays for all other expenses associated with the fire station.
- Willington has two private fire departments. Each fire department owns their own stations but the town pays the mortgage. In return for the funding of the fire departments, the town receives the revenues from the ambulance service which is provided by the Willington Fire Department. The CFIRS incident data is reported as if they are one “unified” department since both departments respond to all incidents.
- Wolcott has three non-profit volunteer fire companies but the incident data is recorded as if they are one department. Each fire company owns their own station but the town holds the mortgage and each fire company pays the mortgage back to the town.

Towns owning the fire station(s) but the fire department owning the fire apparatus are: Chaplin, Essex, Orange and Scotland.

- Chaplin owns the fire station but insures the fire station and the fire apparatus as part of their vehicle fleet insurance.
- Essex owns and ensures the fire apparatus while the town owns and insures the fire station.

Towns and fire department owning some of the fire stations but the town owning the fire apparatus are: Avon, Ledyard, Marlborough, Monroe, Newtown, and Weston.

- Avon owns three of the fire stations and the fire department owns the fourth fire station. The police department provides first responder services and the fire department provides supplemental first responder service.
- Ledyard has two fire departments (Gales Ferry Fire Company and Ledyard Fire Company) each residing in their own village or geographic district. Gales Ferry owns its own fire station and leases it back to the town so they can store fire apparatus in the station. The town owns the Ledyard Emergency Services Building housing both the Ledyard Fire Company and Ledyard EMS. Both fire departments are supplemental first responders.
- Marlborough has two fire departments. The town owns the fire apparatus and one of the fire stations with the fire department owning the other fire station.
- Monroe has three fire departments (Monroe, Stepney, and Stevenson) that are located in geographic districts. There are six stations of which the town owns three. All three departments respond to fires in the town of Monroe from 0600-1800 hours Monday-Friday due to manpower requirements.

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- Newtown has five (5) fire companies (Dodgingtown, Botsford, Hawleyville, Newtown Hook & Ladder, and Sandy Hook) in geographic districts and all are overseen by a Fire Commission. While the town owns half the equipment in all the fire departments, the stations are owned by the individual fire departments with the exception of Newtown Hook and Ladder station which is owned by the town.
- Weston owns and maintains the headquarters fire station while the fire department owns station 2. The town funds only the fire operations as the EMS operation is self-funded through ambulance fees and donations.

Towns and fire department owning some of the fire stations but the fire department owning the fire apparatus are: Clinton, East Windsor, and Stafford.

- Clinton shares ownership of the stations with the fire department.
- East Windsor has two fire departments. The Warehouse Point Fire District has its own fire department and while it has taxing authority, it does not do so and so, the town funds the fire department. The Broad Brook Fire department is a quasi-municipal fire department funded by the town. The Broad Brook fire department station and fire apparatus is owned by the town while the Warehouse Point fire station and equipment is owned by the fire district.
- Stafford has two private, volunteer fire departments – the Staffordville and West Stafford fire departments. The town owns the West Stafford and Stafford Springs fire stations but the Staffordville Fire Department owns its fire station. While the fire departments own their own fire apparatus, they get transferred to the town if the fire department were to fold. This happened a few years ago when the Stafford Springs fire department ceased to exist. Mineral Springs Fire Engine Company (est. 1844), Furnance Village Fire Engine Company (est. 1851), Staffordville Fire Engine Company (est. 1851), Whispering Pines FD, Stafford Springs VFD (disbanded in 2000).

Bethany, East Hampton, Killingsworth, Middlefield, North Branford, North Canaan (fire only), Old Lyme, Old Saybrook, Sharon, Sherman, and Westbrook fund a pension for its fire department volunteers. Note that this is by no means a complete list.

The State allows municipalities to provide a tax abatement program up to \$1000 for fire and EMS volunteers based on meeting certain criteria. The following towns have adopted this tax abatement program but it is by no means a complete list:

- Bloomfield, Bridgewater, Brookfield, Columbia, East Hampton, Middlefield, North Branford, North Canaan (EMS only), Old Lyme, Old Saybrook, Seymour, Sherman, Suffield, Westbrook, and Windsor.

Get more info on these volunteer fire companies...

- New Milford has three (3) fire companies with each fire company owning their own fire station. The New Milford Fire Association is in its own taxing district.
- Plymouth, Salisbury, Union. Plymouth has three fire companies: Terryville, Fall Mountain, and Plymouth Fire Company.

Fire Budgets

Connecticut does not have a uniform chart of accounts for budgeting. Therefore, municipalities are free to use any format for internal financial reporting such as for budgeting or cost accounting. As such, most municipalities employ it as an accounting-based budget rather than a full-cost budget based on department. For example, a municipality may roll up life insurance, disability insurance, workers comp, unemployment insurance, and property & liability insurance as well as employee benefits (medical insurance – health and dental) into a fringe benefits account and legal fees can be rolled up into the legal services account which are all part of the General Government budget

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Full-cost budgeting has all costs allocated to each department so it is clear what it costs to run that department. As such, a full-cost budget for the fire department has wages, benefits, insurance, legal fees, utilities, fuel, and equipment repairs in its departmental operating budget. I am keeping capital budget (including debt service) separate.

All municipalities (but not fire districts) are required to file a copy of their Adopted budget with the State. Most municipalities do not include employee benefits, insurance costs, and pension costs in a departmental budget but in separate accounts. In fact, the only municipalities that I am aware of that do a full-cost operating budget are Berlin, Bridgeport, and the various fire districts. Some fire departments include hydrant costs in their budget, most do not.

Ambulance Service

In Connecticut, EMS services are coordinated through the State's Department of Health, Office of Emergency Medical Services. The Public Health Code section "Office of Emergency Medical Services" (19a-179) defines BLS and ALS staffing and ambulance transport requirements.

Connecticut has four levels of staffing: Medical Response Technician (MRT), EMT-B, EMT-I, and EMT-P. For ambulance service, Connecticut recognizes three levels: BLS, ALS intermediate, and ALS paramedic. The state requires two (2) licensed personnel to be in a transporting ambulance at all times. The EMT staffing for BLS or ALS ambulances varies from county to county. For example, some counties within Connecticut only recognize BLS and paramedic ambulances.

BLS -> 2 licensed providers with one being an MRT and the other an EMT

ALS -> 2 licensed EMTs with at least one at EMT-I level or higher

ALS -> 2 licensed EMTs with one at the EMT-P level and one at the EMT-B level

Each municipality in the State has a "primary service area responder" (PSAR) designated for first responder services (R1), BLS services (R2), and paramedic services (R5). To become a PSAR, an application is made to the Department of Public Health Office of Emergency Medical Services (DPH/OEMS) in cooperation with the town and the EMS provider. The chief elected official of the municipality must sign off on the PSAR assignment or the DPH/OEMS will not assign it. There are over 250 PSARs in the State at varying provider levels.

Types of Ambulance

A new ambulance will cost between \$150K and \$200K and if well maintained should be expected to get 250,000 miles without major work. There are basically three types of ambulance:

- Type I ambulances have a square compartment which houses a patient and a cab which contains the driver. The connection between the cab and the patient compartment is a small pass-through window.
- Type II ambulances is a van-like ambulance which makes it easier to maneuver when an area has narrow streets like a big city.
- Type III ambulances have a square compartment which houses a patient and a cab that is an integral part of the patient compartment. The connection between the cab and the patient compartment is usually a doorway.

Types of Ambulance Services

There are basically four types of ambulance service:

1. Municipal ambulance service

This is a publicly funded ambulance service operated by a town department. There are two types: one operated by the fire department and an ambulance department totally separate from the fire department.

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When a town has a municipal ambulance service that is separate from the fire department, the fire department may still provide a first responder service. While the town collects fees for the ambulance service, the fire department is not able to collect any monies. This is fine if the fire and ambulance services are both municipal departments because the receipts go into the general fund. But in towns with fire districts, none of the fire departments in the fire districts are able to collect any fees for the first responder service they provide. But the first responder service provided is very important as treatment is started before the ambulance arrives and the firefighters assist the ambulance service personnel.

Fire Department ambulance service

Fire departments in Connecticut that provide EMS transport services do so mostly at the basic life support (BLS) level.

Some towns provide paramedic services by hiring in-house paramedics from hospitals or EMS agencies. The advantage is that the town simply pays the ambulance service for the paramedic and the ambulance service deals with the payroll, benefits, and liability.

- Bethel and Redding have an in-house paramedic for their regional paramedic service from Danbury Hospital EMS with costs shared between Bethel and Redding but licensed through the police department. Newtown has hired an in-house paramedic from Danbury Hospital EMS.
- Bloomfield has an in-house paramedic from AMR.
- Brookfield has an in-house paramedic from Vintech.
- Burlington has an in-house paramedic from Bristol EMS.
- Naugatuck and Southbury have in-house paramedics from Trinity Health of New England EMS (formerly Campion Ambulance).
- New Canaan and Westport have an in-house paramedic from Norwalk Hospital. Wilton and Weston have created the Wilton-Weston ALS Association by which the two towns have funded an in-house paramedic to provide ALS services. This in-house paramedic was hired from Norwalk Hospital.

For the majority of the fire departments, the ambulance budget does not reflect the true costs of operating the service due to its tight integration with the fire department. The patient is expected to pay when using this service and steps are taken to insure payment from the patient. For some fire departments, though, the focus is on providing the service and while the patient is billed, no attempts are made to collect.

- The Cornwall VFD provides a free BLS service to its residents. There are no patient fees charged.
- In 1978, the Wallington municipal ambulance service was merged into the Wallington fire department.
- In 2020, the Coventry Volunteer Ambulance Service and the North Coventry VFD merge into the municipal Coventry Fire-EMS Department.

Estimating Ambulance Service Costs

For towns that don't break out the cost of their ambulance and fire services separately due to having cross-trained personnel, how can one estimate the cost of the ambulance service? A generally accepted costing model on how to estimate the cost of EMS services for such a fire department has the following formula:

- A. Personnel Costs = average on-call time x average hourly labor rate x average number of personnel on the call x number of incidents prior year. (Hourly rate includes benefits)
- B. Vehicle = (Operating cost per mile x annual call miles) + annual cost for ambulance replacement.
- C. Supplies = Actual Cost of Medical Supplies per year + costs of billing service.

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D. Indirect Costs = 25% (A+B+C). 25% is used as a factor to address other benefits and training costs.

Several fire departments use this formula in determining the fee to charge towns contracting for ambulance service. There is some merit to taking the formula in part A and multiplying it by the number of shifts but that is not considered part of the formula at this time.

The ambulance member fees, patient receipts, and paramedic intercepts are a significant revenue source. The fees and patient receipts are revenue deposited in either the General Fund or into a special reserve fund. Ultimately, both mechanisms are used to reduce taxes in some form. For example, ambulance fees for Manchester go into a special reserve fund, which is then used to fund the ambulance/EMS budget for the following year.

2. Volunteer ambulance service

A volunteer ambulance service may be community or privately owned but are usually organized as non-profit organizations. There may be some paid personnel but it is mostly a volunteer organization. They rely on patient receipts and/or contracts with the towns to pay for the service.

There are quite a few non-profit ambulance providers. They rely on volunteers who put in hundreds of hours to get certified and retraining. When they respond to a call, they may receive a small stipend. It is clear that these volunteers do not do what they do for money but have a passion for providing this service to their community.

Just as volunteer fire departments have experienced significant decreases in volunteers, volunteer ambulance services have had similar experiences. The NY Times ran an article “Sounding the Siren for Volunteer Drivers” in October 2001 indicating that the lack of volunteers is due to (1) significant training time; (2) yearly recertification; (3) fewer employers being willing to let employees leave; and (4) increases in call volume requiring more time commitments. As a result, many volunteer ambulance service providers are starting to hire daytime personnel as this is considered to be the time period of greatest need. This staffing is provided through temporary agencies or by hiring an in-house person from a private firm.

- Danbury Hospital provides staffing to New Fairfield.
- Emergency Resource Management provides staffing to Granby, Haddam, Monroe, New Hartford, Seymour, Southbury, and Stony Hill.
- Vintech provides staffing to Canton, Coventry, Derby, Georgetown, Glastonbury, Harwinton, Litchfield, Morris, Mortlake Fire Company, New Milford, North Branford, North Canaan, Thomaston, and Winsted.
- Woodstock ambulance has a paid ambulance crew from Vintech 6AM to 6PM during the weekday. The rest of the time, the ambulance is staffed by volunteers responding from their home.

This model is gaining popularity because the agency takes care of scheduling and training, and has its own insurance which is very appealing to a volunteer ambulance service provider.

3. Hospital-based ambulance service

Hospitals and commercial carriers play a big role in providing paramedic services. It is difficult for a small town to provide paramedic service on its own because it cannot provide enough on-the-job training for their skills to stay “fresh”. Therefore, several towns and/or hospitals have banded together to provide regional paramedic intercepts.

- Nuvance Health has been contracted to provide a paramedic intercept service to Barkhamsted, Colebrook, Goshen, Harwinton, Litchfield, New Hartford, Norfolk, Northfield, West Hartland, Winchester, and Winsted starting in 2023. This was previously contracted with Trinity Health.
- Housatonic Valley Paramedic Intercept Program has six towns (Bridgewater, Kent, Roxbury, Sherman, Warren, and Washington) in the New Milford area contracting with Nuvance Health

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based out of New Milford Hospital to provide a paramedic intercept starting in 2023. This was previously contracted with Trinity Health.

- Lawrence and Memorial Hospital provides a regional paramedic intercept service to the towns of East Lyme, Groton, Ledyard, New London, North Stonington, Stonington, and Waterford.
- Middlesex Hospital provides a regional paramedic intercept services to the towns of Colchester, East Haddam, East Hampton, Hebron, and Marlborough out of the Marlborough Medical Center; another regional paramedic service to the towns of Chester, Clinton, Deep River, Essex, Killingworth, Old Lyme, Old Saybrook, and Westbrook out of Shoreline Medical Center; and a regional paramedic intercept service to the towns of Cromwell, Durham, Middlefield, and Middletown out of Middlesex Hospital in Middletown.
- Northeastern Connecticut Council of Government contracts with K-B Ambulance to provide a 24/7 paramedic intercept service to the towns it services: Brooklyn, Eastford, Killingly, northern part of Plainfield, Pomfret, Putnam, Sterling, Thompson, and Woodstock through Day Kimball Hospital.
- Rockville Hospital provides a regional paramedic intercept service to the towns of Ellington, Tolland, and Vernon. The hospital contracts this service to AMR.
- UCONN fire department contracts with the towns of Avon and Farmington to provide a regional paramedic intercept program.
- Valley EMS provides paramedic intercepts to Ansonia, Derby, Oxford, and Seymour.
- Windham Hospital provides a paramedic to the surrounding towns of Andover, Ashford, Chaplin, Columbia, Hampton, Hebron, Lebanon, Mansfield, Scotland, Willington, Windham, and part of Coventry and Franklin.

4. Private ambulance service

A private ambulance service is usually a for-profit company with paid employees that contract with various towns to provide emergency and/or non-emergency services. They rely on patient receipts and the town contracts to pay for the service. In some cases, if the call volume is high enough, the towns do not have to pay for the ambulance service but give rights to the ambulance company to service the town.

Ambulance service providers (non-municipal) contract with municipalities in a number of ways:

1. A subscription service in which residents pay a small yearly subscription fee. If the ambulance service is needed, the insurance company is billed and the resident is not responsible for anything not paid by the insurance company. If a resident chooses not to pay the subscription fee, the resident is billed for whatever the insurance company does not cover. However, Connecticut insurance law does not allow ambulance companies to sell subscriptions, because they are not an insurance company.
2. Some simply take their operating costs and divide it by the total population served. Each town is then assessed a fee by multiplying their population by the cost per resident.
3. Some take their operating costs and divide it by the total number of calls. Each town is then assessed a fee by multiplying their prior year call volume by the cost per call.
4. Some do not charge towns anything at all and rely on patient fees collected from the insurance companies.

For a list of the ambulance agencies described above and when they were established, please refer to Appendix C. Please note I was not very successful in determining when a particular fire department began offering ambulance service.

Staffing Levels

The National Institute of Standards and Technology published a report in 2010 entitled “Report on Residential Fireground Field Experiments”. This report found that a four-person crew completed all tasks on the fireground 30% faster than a two-person crew and 25% faster than a three-person crew. Similar results were seen with laddering and ventilation. Interestingly, four person crews completed primary search and rescue operations 6% faster than three person crews but 30% faster than two person crews. Two person crews took almost a minute longer than three person crews to stretch a hose line and almost 90 seconds longer than four person crews. With this in mind, it might be interesting to see what the staffing levels are in Connecticut fire departments.

The first line in the staffing levels column shows full-time and on-call. Full-time personnel are career firefighters, chief officers, and any full-time civilians (i.e., executive secretary). The initial staffing levels in 2006/FY07 are shown and if there has been any change in staffing levels, it will be followed by an arrow (‘=>’) and then the new levels. The second line in the staffing levels column reflects the number of shifts using full-time personnel with the following exceptions:

The fourth line is the number of fire stations in the municipality or district.

Many career firefighters are trained for firefighting and for EMT duties. Emergency response has been consolidated into many fire departments such that the majority of the call volume for a fire department today is EMS-related not fire. In fact, over the last 20 years, the number of EMS responses has more than tripled while fires have decreased by almost 50%³. It is estimated that 64% of all fire department calls in 2020 were EMS-related⁴. As we have seen with the floods that Connecticut experienced a few years ago, fire departments are expected to respond to natural disasters. With the advent of 9/11, fire departments also are expected to respond to acts of terrorism. So, the role of a firefighter has changed dramatically from years ago. The fire department is also involved in fire prevention activities (such as public education and property inspections) and on-going training of its personnel which does not show up in the call volume data.

- The Barkhamsted fire district has one full-time firefighter providing weekday coverage. Nights and weekends are still on-call.
- Burlington has one EMT/paramedic in the station at all times for ambulance service.
- Colchester VFD provides weekday coverage and relies on volunteers to provide night time and weekend coverage.
- East Haddam has three career fire fighters providing weekday coverage only with nights and weekends covered by volunteers.
- The Enfield fire department staffs 2 stations with four career personnel at each station on weekdays. They staff the headquarters station weekends with a mix of career and part-time firefighters until midnight on Fridays and Saturdays, and during the day on Sunday.
- Gales Ferry fire department and the Ledyard fire department (both in Ledyard) are each staffed by two career personnel during the day and by volunteers on nights and weekends.
- The Hazardville fire department staffs its station during the weekday with career firefighters. It staffs the station on Friday and Saturday night until midnight with career and part-time firefighters.
- The Hebron fire department staffs its station with two career fire firefighters during the weekday with nights/weekends being on-call/volunteer personnel.
- Montville has at least one career firefighter at each of their four stations to provide 24-hour coverage.

³ Effective Fire Protection: A National Concern. A Study by the Insurance Service Office (ISO).

⁴ Fire Department Overall Run Profile as Reported to the National Fire Incident Reporting System (2020). June 2022, Volume 22, Issue 1

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- The New Hartford Fire Department has one career firefighter during the weekday with nights and weekends being on-call personnel.
- The North Thompsonville fire department provides weekday coverage with career personnel and coverage Friday and Saturday evenings with part-time personnel.
- The Shaker Pines fire department staffs its station during weekdays only.
- Waterford has two career fire fighters at two stations and one career fire fighter at each of the other three stations during the day shift.
- The Willington fire department staffs its station with two career personnel during the weekdays and one during the weeknights.
- Winsted has one career firefighter during the day with nights and weekends being on-call.

The personnel and number of stations initially came from the Fire Department Census Survey found on the US Fire Administration website and were cross-referenced with information from the town web sites and/or town reports. The population numbers were taken from the US Census Bureau web site.

Shifts

The third line is the shift schedule (for those departments that provide 24/7 immediate coverage). A department with three shifts typically employs a 24/48 shift. This means one day (24-hour) on followed by two days off with one Kelly day every third week. A department with four shifts typically works 42 hours per week and the work shift is employed in a variety of ways. A 24/72 shift means one day (24-hour) on followed by three days off. A 10/14 shift is employed in several ways:

- Two 10-hour days followed by two 14-hour nights followed by 4 days off. This is a normal 10/14 shift and is called 10/14 shift in the document.
- Two 10-hour days followed by 1 day off followed by two 14-hour nights followed by 3 days off. This is called a mod 10/14 shift in the document.
- Three 10-hour days followed by three days off followed by three nights on followed by three days off. This is called a 10/14, 3on/3off shift.
- One 10-hour day, one 14-hour night, one day off, one 10-hour day, one 14-hour night, 3 days off.

A 12-hour rotating shift employed as 2 days on followed by 2 days off then 3 days on followed by 2 days off then 2 days on followed by 3 days off. This is also known as a 12-hour modified 3-on/3-off shift. This allows a three-day weekend every two weeks and averages out to a 42-hour workweek.

Call Volume

The calls for service (CFS) were taken from town reports, CAFR, town web sites, budget documents, and/or from the State Fire Marshal's office. Some of the EMS call volume numbers will be in green to indicate that these represent the private, non-profit ambulance service not the fire department.

- Litchfield County Dispatch, Tolland County Dispatch, and Quinebaug Valley Emergency Communications graciously provided dispatch information to fill in the information that was not obtainable through the State Fire Marshal reports and town reports.
- The Bristol, Danbury, Hartford, Mansfield, Meriden, New Haven, Newtown, Norwich, West Hartford, Westport, and Wethersfield fire departments incident data is taken from the budget document.
- The Glastonbury, Granby, Guilford, Hartford, New Canaan, Newington, North Haven, Norwalk, Plymouth, Ridgefield, Rocky Hill, Stamford, Thomaston, Waterbury, Watertown, Wilton, and Willimantic fire department incident data is taken from the CAFR document and is fiscal year based.

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- The Canton, Chester, Columbia, East Granby, Easton, Essex, Farmington, Greenwich, Hampton, Lebanon, Milford, New Milford, North Stonington, Old Lyme, Pomfret, Salisbury, Simsbury, Southington, Tolland, Torrington, and Windsor Locks fire department incident data is taken from the town reports. Greenwich and Tolland are fiscal year based while the rest are calendar year based.

When the fire department also provides ambulance service, I have taken the response data from the Office of Emergency Medical Services and added that to the incident data from CFIRS since the latter does not include ambulance responses in Connecticut.

- South Coventry responds to North Coventry for BLS transport. North Coventry responds to the same call as first responders. So, the EMS numbers for North and South Coventry combined will include the same calls.

The EMS call volume will be that of the fire department unless the numbers are in green. Any numbers in green represent the call volume of the ambulance provider not the fire department.

Keep in mind that the call volume does not reflect the call response time. For example, the call volume may go down by a few calls but the call response time may actually be higher. So, call volume alone is not necessarily the only indicator of measuring the “busyness” of a fire department. Another example is the number of EMS calls. While the number of EMS calls may represent 66% of all calls, it is important to remember that an EMS call typically requires on average about 45 minutes and two or three personnel. Fire calls frequently require most, if not all, on-duty personnel and take many hours to mitigate. When looking at it from this perspective, the number of hours spent performing EMS functions versus fire functions is more like 50% each.

Unfortunately, in at least one municipality, the officials looked at the call percentage and concluded that if the EMS service was privatized, it would reduce workload by 62% and hence, the fire department would not need as many personnel. Therefore, it cannot be stressed enough that call volume alone is not necessarily the only indicator of measuring the “busyness” of a fire department.

The EMS level options are Rescue services, First Responder (FR), and BLS ambulance transport (BLS).

Mutual Aid

An issue of growing concern for some fire departments is the increase in the number of simultaneous calls. This is not an area that much attention has been paid to but it puts additional stresses on a department. When an incident or multiple simultaneous incidents occur such that the available local fire department resources are overwhelmed, then additional help is summoned from other nearby fire departments. When fire departments help each other in this fashion, it is called Mutual Aid. In fact, a recent survey conducted for ISO⁵ indicates that over 50% of fire departments call on mutual aid to respond to initial alarms for a structure fire due to lack of responders.

In some communities, a fire department in an adjacent municipality can provide a quicker response than the local fire department. Typically, these fire departments enter into an Automatic Mutual Aid agreement. Automatic Aid provides for a fire department in another municipality to immediately respond to reported fires because it is closer, thus providing the quickest response of manpower and equipment to incidents, and allowing more of the municipality to remain protected at all times. In the same ISO Survey, over 60% indicated that neighboring departments responded due to Automatic Aid agreements.

Automatic Mutual Aid is set up as agreements between participating fire departments. Mutual Aid is set up as Run cards and clearly defines which fire departments are to respond to a fire when requested at different fire alarm levels.

Mutual Aid is covered under Title 28, Chapter 517a for fire in the General Statutes of Connecticut.

⁵ Fire Chief's Opinion 2008. ISO, September 2008

Fire Departments, Dispatch Services and Emergency Medical Services in Connecticut

Fire Dispatch

One of the keys to limiting damage caused by fire is the response time. NFPA 1710 sets a goal for all fire departments to respond to a fire within 6 minutes. Response time is defined as the time from when a 911 call is first received to the time a fire truck arrives on scene. Part of this 6-minute window is 1 minute for dispatch time. Fire and ambulance agencies are dispatched from a dispatch center. Some people believe that all 911 calls go directly to their local dispatch center rather than to a central location. Basic 911 Service is an emergency telephone system that automatically connects 911 callers to a Public Safety Answering Point (PSAP). Enhanced-911 service does the same plus shows the caller's name, street address, and telephone number to the PSAP. This allows the PSAP to identify the caller's location automatically if the caller is unable to communicate this information verbally to the PSAP call taker.

PSAP Centers are funded from the 911 surcharge. The 911 surcharge pays for 911 computers, software, maintenance, connectivity, training and other 911-specific issues, but not the call takers to operate the equipment. PSAP Centers may also dispatch for the indicated towns so the cost for the call takers is included in the cost for dispatch services. In addition, the 911 surcharge is used to pay for subsidies to regional dispatch centers, cities, and CMEDs. The following table shows the PSAP centers in Connecticut and the towns they cover.

Municipality	PSAP Center	PSAP Type
Fairfield, New Canaan, Westport	Fairfield County RDC	Multi-Town
Burlington, Farmington	Farmington PD	Multi-Town
East Hampton, Glastonbury	Glastonbury PD	Multi-Town
Groton City, Groton Long Point, Groton Town, North Stonington	Groton ECC	Regional
Ledyard, Preston	Ledyard ECC	Multi-Town
Bantam Borough, Barkhamsted, Bridgewater, Canaan, Colebrook, Cornwall, Goshen, Hartland, Harwinton, Kent, Litchfield, Morris, New Hartford, Norfolk, North Canaan, Plymouth, Salisbury, Sharon, Sherman, Torrington, Warren, Washington, Winchester, Winsted	Litchfield County Dispatch (24)	Regional
Middletown, Portland	Middletown CCC	Multi-Town
Beacon Falls, Bethany, Bethlehem, Middlebury, Oxford, Prospect, Roxbury, Waterbury, Woodbury	Northwest PS CC (9)	Regional
Bozrah, Brooklyn, Canterbury, Chaplin, Colchester, East Putnam Fire District, Eastford, Griswold, Hampton, Killingly, Lisbon, Plainfield, Pomfret, Salem, Scotland, Sprague, Sterling, Thompson, Voluntown, Woodstock	Quinebaug Valley ECC (20)	Regional
Bradley International Airport, Troop A, Troop B, Troop E, Troop G, Troop H, Troop I, Troop L, UConn PD Troop C, Troop D, Troop F, Troop K: secondary PSAPs	CSP Dispatch (13)	State
Stonington, Stonington Borough	Stonington PD	Multi-Town
Andover, Ashford, Bolton, Columbia, Coventry, East Granby, Ellington, Hebron, Lebanon, Mansfield, Marlborough, Somers, Stafford, Tolland, Union, Willington	Tolland County Dispatch (16)	Regional
Chester, Deep River, Durham, East Haddam, Essex, Haddam, Killingworth, Lyme, Middlefield, Old Lyme, Westbrook	Valley Shore ECI (11)	Regional
Danbury	Western Connecticut 911 Communications Center	Municipal
Franklin, Windham	Willimantic Switchboard	Multi-Town
Ansonia, Avon, Berlin, Bethel, Bloomfield, Branford, Bridgeport, Bristol, Brookfield, Canton, Cheshire, Clinton, Cromwell, Darien, Derby, East Hartford, East Haven, East Lyme, East Windsor, Easton, Enfield, Granby, Greenwich, Guilford, Hamden, Hartford, Madison, Manchester, Meriden, Milford, Monroe, Montville, Naugatuck, New Britain, New Fairfield, New Haven, New London, New Milford, Newington, Newtown, North Branford, North Haven, Norwalk, Norwich, Old Saybrook, Orange, Plainville, Putnam, Redding, Ridgefield, Rocky Hill, Seymour, Shelton, Simsbury, South Windsor, Southbury, Southington, Stamford, Stratford, Suffield, Thomaston, Trumbull, Vernon, Wallingford, Waterford, Watertown, West Hartford, West Haven, Weston,	Town PD/ECC (78)	Municipal

Fire Departments, Dispatch Services and Emergency Medical Services in Connecticut

Municipality	PSAP Center	PSAP Type
Wethersfield, Wilton, Windsor, Windsor Locks, Wolcott, Woodbridge, Mashantucket Pequot PS, Monhegan Tribe PS		

All calls to 911 in Connecticut are routed to one of 105 PSAPs. Police and fire calls are immediately transferred to the appropriate local dispatch center. For medical emergencies, the appropriate EMS responder is called but the PSAP dispatcher stays on the line to provide appropriate emergency medical instructions while waiting for the responder to arrive. A table showing the municipal call volume across the New England States can be found in Appendix A to see if there are any trends in EMS and/or fire calls across New England.

Of the 105 PSAP centers listed in the above table, six are regional dispatch centers, seven are multi-town PSAPs, 13 are State PSAPs, and 78 are municipal PSAPs.

Note that a PSAP Centers may serve one or two communities and may or may not dispatch all of the emergency services within a given municipality. For example, Ledyard provides fire and EMS dispatch for the towns of Ledyard and Preston while police dispatch for both communities is the responsibility of the Connecticut State Police. Stonington provides dispatch services for the town’s police department but fire and EMS dispatch are split between three dispatch centers – Stonington PD, Groton Emergency Communications and Westerly RI Dispatch.

Municipality	Dispatch Center
Bethel Fire District, Stony Hill Fire District	Bethel PD
Bloomfield Center Fire District, Blue Hills Fire District	Bloomfield PD
Enfield Fire District, Hazardville Fire District, N. Thompsonville Fire District, Shaker Pines Fire District, Thompsonville Fire District	Enfield ECC
Fairfield, New Canaan, Westport	Fairfield County RDC
Burlington, Farmington	Farmington PD
East Hampton, Glastonbury	Glastonbury PD
East Granby, Granby, East Hartland	Granby PD
Center Groton Fire District, Groton City Fire District, Groton Long Pt Fire District, Mystic Fire District, Noank Fire District, North Stonington, Old Mystic Fire District, Poquonnock Bridge Fire District, Groton Ambulance, Mystic Ambulance, North Stonington Ambulance	Groton ECC
Ledyard Fire Co, Gales Ferry Fire District, Preston City FD, Poquetanuck FD	Ledyard ECC
Bantam FD, Barkhamsted East, Bridgewater, Colebrook, Cornwall, Drakeville, East Hartland, East Litchfield, Falls Village, Goshen, Harwinton Ambulance, Harwinton, Harwinton West Side, Kent, Lakeville Hose, Litchfield, Morris, New Hartford Amb, New Hartford, Norfolk, North Canaan, Northfield, Pleasant Valley, Riverton, Winsted FD/Ambulance, Salisbury Amb, Sharon, Sherman, Torrington, Torrington, Warren, Washington FD/Ambulance, West Hartford, Campion Paramedics, Northern Dutchess Paramedics	Litchfield County Dispatch
Manchester Fire District, Manchester 8 th Fire District	Manchester PD
Middletown Central Fire District, Portland, South Fire District, Westfield Fire District, Middlesex Paramedics	Middletown CCC
Ansonia FD, Beacon FD, Bethany FD, Bethlehem VFD, Derby FD, Middlebury VFD, Oxford FD, Prospect VFD, Roxbury VFD, Seymour FD, Waterbury FD, Woodbury VFD, Ansonia Rescue, Bethlehem Ambulance, Storm Engine Amb, Naugatuck Amb, Oxford Amb, Roxbury Amb, Seymour Amb, Woodbury Amb	Northwest PS CC
Putnam Fire District	Putnam EDC
Attawaugan Fire District, Atwood Hose, Bozrah, Bungay FD, Canterbury, Central Village FD, Chaplin, Colchester, Community FD, Danielson Fire District, Dayville Fire District, East Brooklyn FD, East Killingly Fire District, East Putnam Fire District, East Thompson FD, Eastford, Gardner Lake, Griswold, Hampton, Killingly Fire District, Jewett City FD, Lisbon, Moosup FD, Mortlake FD, Muddy Brook FD, Oneco FD, Plainfield, Pomfret, Quinebaug FD, Salem, Scotland, South Killingly Fire District, Sprague (Baltic FD), Sterling	Quinebaug Valley ECC

Fire Departments, Dispatch Services and Emergency Medical Services in Connecticut

Municipality	Dispatch Center
FD, Thompson Hill FD, Voluntown FD, West Thompson FD, Williamsville Fire District, Woodstock, American Ambulance	
Georgetown Fire District, Redding Fire District, West Redding Fire District	Redding ECC
Stamford FD, Belltown Fire District, Glenbrook Fire District, Long Ridge Fire District, Springdale Fire District, Turn of River Fire District	Stamford ECC
Quiambug Fire District, Stonington Fire District, Wequetuquock Fire District	Stonington PD
Darien FD, Darien Noroton Heights FD, Darien Noroton FD, Darien EMS, Monroe, New Canaan Ambulance, Shelton EMS, Trumbull Long Hill Fire District, Trumbull Nichols Fire District, Trumbull Center Fire District, Trumbull EMS, Wilton EMS	Southwest Regional Communications Center
Andover, Ashford, Bolton, Broad Brook, Columbia, Crystal Lake FD, East Windsor Amb, Ellington Amb, Ellington, Hebron, Lebanon, Mansfield, Marlborough, North Coventry, Somers, So. Coventry, Stafford, Tolland, Union, Vernon, Warehouse Point, West Stafford, Willington, Willington Hill	Tolland County Dispatch
Milford FD, New Haven FD	Town FD
Bridgeport, Clinton, East Lyme, Guilford, Hamden, Meriden, Montville, New Britain, New Fairfield, New Haven, Southbury, Stratford, Waterford, Weston	Town ECC
Ansonia, Avon, Berlin, Branford, Bristol, Brookfield, Canton, Cheshire, Cromwell Fire District, East Hartford, East Haven, Easton, Greenwich, Hartford, Madison, Naugatuck FD, New Canaan, New London, New Milford, Newington, Newtown, North Branford, North Haven, Norwalk, Norwich, Old Saybrook FD, Orange FD, Plainville, Ridgefield, Rocky Hill, Seymour, Shelton FD, Simsbury, South Meriden, South Windsor, Southington, Suffield, Terryville FD, Thomaston, Wallingford, Watertown, West Hartford, Wethersfield, Wilton FD, Windsor, Windsor Locks, Wolcott, Woodbridge FD	Town PD
Chester, Deep River, Durham, East Haddam, Essex, Haddam, Killingworth, Lyme, Middlefield, Old Lyme, Westbrook	Valley Shore ECI
Allingtown Fire District, West Haven Fire District, West Shore Fire District	West Haven ERS
Pawcatuck Fire District	Westerly Dispatch Center
Danbury	Western Connecticut 911 Communications Center
Franklin, Willimantic Fire District, Windham	Willimantic Switchboard

The State of Connecticut is divided into 13 Coordinated Medical Emergency Dispatch (CMED) centers, which establishes radio contact between the ambulance and the hospital. This allows the EMT to talk with emergency personnel at the hospital to coordinate care (somewhat similar to what we saw with the TV show “Emergency” back in the early 1970s). The various CMEDs are connected together using MEDNET (a repeaterized radio system) and this is used to coordinate emergency medical resources for Mass Casualty Incidents. The CMED Centers also operate a satellite network MEDSAT, which is coordinated through the Connecticut Department of Public Health. This system links all of the hospitals, ambulance transport, the State Office of Emergency Management, all the CMED centers, and the Department of Public Health together.

Issues Facing Fire Departments

The biggest issue appears to be the aging apparatus and facilities and the lack of equipment.

- Nationwide, about 44% of the existing fire stations are estimated to be over 40 years old, with 35% of the stations having no backup power, and 56% not equipped for exhaust emission control per NFPA 1500 2002 9.1.6.
- It is estimated that 49% of all engines in fire departments nationwide are at least 15 years old⁶. The industry standard for the life span of a fire engine is 15 years followed by 5 years of reserve status. Starting in 2007, the EPA’s new emission standards go into effect to which the fire apparatus industry

6 Fifth Needs Assessment of the U.S. Fire Service. December 2021. NFPA Research, Quincy MA

Fire Departments, Dispatch Services and Emergency Medical Services in Connecticut must comply. It is estimated that this will increase the cost of a new engine by as much as 50K. These new emission standards will significantly reduce the amounts of nitrous oxide, particulate matter, and non-methane hydrocarbon (NMHC) emissions.

- Providing firefighters with proper and up-to-date equipment such as portable radios, SCBA units, Personal Alert Safety System devices, and personal protective clothing. The protective clothing costs about \$7,700 and the SCBA units cost about \$6,300 on average.⁷

Insurance Services Office (ISO)

The Insurance Services Office, Inc. (ISO) has a system called the ISO Public Protection Classification program that rates a community's fire protection on a scale from 1 to 10 based on a department's fire suppression capability. This rating is used by insurance companies in part to set insurance premiums for property insurance.

A low ISO rating number means that the fire suppression capability is high. The rating is based on five factors: Proximity of hydrants, type of fire department (how many firefighters are available for the initial response and how quickly they can respond), and equipment, training, and dispatch time. For example, if there are no hydrants then the ISO rating number will likely fall toward the 8 to 10 range. Some insurance companies also take into account the distance a residence or business is from a fire station.

Generally, a homeowner will see a drop in homeowners insurance when the ISO class rating drops below 8 because having a larger water supply does not help fight a residential fire. A business will see a drop in commercial insurance for each drop in the ISO class rating.

CAVEAT EMPTOR

The information in this document came from various sources (town plans, town officials, and fire personnel) and the information was verified to the extent it was possible. Incident data came from town reports, CAFR documents, budget documents, State Fire Marshal CFIRS reports, Litchfield County Dispatch, Tolland County Dispatch, and Quinebaug Valley Emergency Communications. While I tried to be as accurate as possible, there is the possibility for errors. Hopefully, if there are any errors, someone will be kind enough to point them out to me.

Special thanks to Deputy Chief Meehan and Mr. Joseph Sastre for their valuable feedback on this document.

⁷ National Volunteer Fire Council 2020 Fact Sheet.

**Fire Departments, Dispatch Services and Emergency Medical Services in Connecticut
Change Summary**

CY12/FY12:

Stamford merges Volunteer Fire Departments (Belltown, Turn of River, Springdale, and Long Ridge) into the City Fire Department.

CY15/FY15:

Griswold Ambulance ceases operations. American Ambulance now provides ambulance service to Griswold and gets the assets from Griswold Ambulance.

CY18/FY18:

Campion Ambulance is acquired by Trinity Health of New England.
Ledyard switched from Ledyard EMS to American Ambulance
South Meriden VFD merged into the Meriden Career Fire Department

CY20/FY20:

Hampton-Chaplin Ambulance ceases operations in April. Willimantic FD now provides ambulance service to Chaplin and K-B Ambulance to Hampton

CY21/FY21:

Community Ambulance ceases operations and KB ambulance provided coverage to the town of Thompson for the rest of 2021. Putnam EMS started coverage sometime in 2022.
Hunters Ambulance gets acquired by Hartford Healthcare.

CY22/FY22:

Durham Ambulance Corps ceases operations with assets transferred to Middlesex Hospital.
Shaker Pines and Hazardville Fire Districts are actively engaging in consolidation talks.
New Canaan Fire and Westport join Fairfield County Regional Dispatch Center.

CY23/FY23:

Manchester Eighth Fire District merges with Town of Manchester Fire Department.
American Ambulance gets acquired by Hartford Healthcare.

CY24/FY24:

Heritage Village Ambulance ceases operations.

Fire Departments, Dispatch Services and Emergency Medical Services in Connecticut

Fire Departments Providing 24/7 Immediate Coverage

Town	Pop/ Cover Area	PSAP	Dispatch	Staffing FT/Call	EMS Calls (21-24)	FD Calls (21-24)	FD EMS Level	Transport Agency	Paramedic Service
Branford	27,988 over 28.0 sq mi	Branford PD	Branford PD	44/27 4 groups of 10 24/72 shift 5 stations	4839 4943 5459 5251	6248 6243 6810 6973	FR, BLS, Medic	Branford FD	Branford FD
Bridgeport	147,216 over 19.4 sq mi	Bridgeport PSCC	Self- Dispatch	296/0 4 groups of 60 10/14, 3on/3off shift 8 stations	9,474 9681 11,884 14,036	15,565 17,111 17,467 19,675	FR	AMR	AMR
Bristol	60,568 over 26.8 sq mi	Bristol PD	Bristol PD	88/0 4 groups of 20 10/14 shift 5 stations	10,196 11,621 11,298 12,110	2500 2530 3169 2890	PD FR	Bristol Hospital EMS	Bristol Hospital EMS
Danbury	83,654 over 44.3 sq mi	Western Connecticut 911 CC	Self- Dispatch	122/100 4 groups of 27 10/14, 3on/3off shift 16 stations*	10,060 11,215 11,561 12,132	10,744 11,374 9918 10,820	FR, BLS, Medic	Danbury EMS	Danbury EMS
East Hartford	51,199 over 18.7 sq mi	East Hartford PD	East Hartford PD	134/0 4 groups of 29 24/72 shift 5 stations	6066 6354 6204 6333	9,019 10,472 10,648 10,912	FR, Medic	ASM	East Hartford FD
East Haven	29,121 over 13.4 sq mi	East Haven PD	Southwest RCC	54/35 4 groups of 12 10/14, 3on/3off shift 4 stations	5735 5974 4590 4899	5735 7444 8360 6181	FR, Medic	AMR	East Haven FD
Easton	7,616 over 28.6 sq mi	Easton PD	Easton PD	8/58 4 groups of 2 24/72 shift 1 station	603 628 588 555	554 516 532 584	PD FR, BLS	Easton Vol EMS	
Enfield – Hazardville Fire District	8000 over 3.3 sq mi	Enfield ECC	Enfield ECC	11/6 3 groups of 3 24/48 shift 1 station	7507 7505 7697 8005	1371 1490 1718 1726	Rescue	Enfield EMS	Enfield EMS
Enfield - Thompsonville Fire District	8,580 over 2 sq mi	Enfield ECC	Enfield ECC	19/0 4 groups of 4 10/14 shift 1 station		2286 1524 1293 2304	PD FR Fd SFR	Enfield EMS	Enfield EMS
Fairfield	60,855 over 31.3 sq mi	Fairfield County RDC	Fairfield County RDC	99/0 4 groups of 23 10/14, 3on/3off shift 5 stations	No Data 5481 5899 5700	8332 9647 9703 10,092	FR	AMR	AMR
Greenwich	62,396 over 67.2 sq mi	Greenwich PD	Greenwich PD	107/40 4 groups of 23 24/72 shift 1 station	5399 5367 6560 6517	3957 4303 3805 4443	PD FR	Greenwich EMS	Greenwich EMS
Groton City Fire District	10,369 over 3.8 sq mi	Groton ECC	Groton ECC	17/20 3 groups of 5 24/48 shift 2 stations	6115 6530 5113 5678	1046 1252 1165 1274	PD FR	Groton Ambulance	L&M Hosp Paramedic
Groton - Poquonnock Bridge Fire District	14,000 over 12.2 sq mi	Groton ECC	Groton ECC	24/44 4 groups of 5 24/72 shift 1 station	1257 1515 1511 1527	1914 2209 2250 2263	FR	Groton Amb, Mystic River Amb	L&M Hosp Paramedic
Guilford	22,417 over 49.7 sq mi	Guilford ECC	Guilford ECC	48/60 4 groups of 10 24/72 shift 6 stations	2185 2484 2633 2851	3577 3929 4195 4520	FR, BLS, Medic	Guildford FD	Guildford FD

Fire Departments, Dispatch Services and Emergency Medical Services in Connecticut

Town	Pop/ Cover Area	PSAP	Dispatch	Staffing FT/Call	EMS Calls (21-24)	FD Calls (21-24)	FD EMS Level	Transport Agency	Paramedic Service
Hamden	61,607 over 33.3 sq mi	Hamden Central Comm	Southwest RCC	103/50 4 groups of 22 10/14, 3on/3off shift 7 stations	6772 6886 8391 7545	9,759 9,779 10,034 10,565	FR, Medic	AMR	Hamden FD
Hartford	125,017 over 17.3 sq mi	Hartford PD	Hartford PD	366/0 4 groups of 80 24/72 shift 12 stations	36,774 36,939 34,395 38,702	29,236 29,156 32,412 33,308	FR	Aetna Amb AMR (n)	Aetna Amb AMR (n)
Manchester Fire District	58,211 over 6.4 sq mi	Manchester PD	Manchester PD	83/0 4 groups of 18 1-1-1-5 shift 5 stations	6090 7215 7461 7838	9070 9504 10,140 10,504	FR, Medic	ASM	Manchester FD
Mansfield ⁸	25,744 over 45.5 sq mi	Tolland County Dispatch	Tolland County Dispatch	18/30 4 groups of 5 24/72 shift 3 stations	1632 1563 1572 1786	2279 2363 2185 2544	Rescue, FR, Amb	Mansfield FD	Windham Hosp Paramedic
Meriden	60,456 over 24.1 sq mi	Meriden ECC	Self- Dispatch	103/32 4 groups of 23 10/14 shift 5 stations	3788 4649 5294 5807	7662 9438 9927 10,166	Rescue, FR	Hunters Ambulance	Hunters Ambulance
Middletown Central Fire District	18,000 over 5.3 sq mi	Middletown CCC	Middletown CCC	68/0 4 groups of 15 24/72 shift 1 station	2352 2507 2230 2282	3734 3977 3854 3965	Rescue, FR	Hunters Ambulance	Middlesex Hospital Paramedic
Middletown - South Fire District	14,000 over 21 sq mi	Middletown CCC	Middletown CCC	38/0 4 groups of 8 10/14, 3on/3off shift 1 station	1102 1275 1168 1224	1818 2041 1859 1956	Rescue, FR	Hunters Ambulance	Middlesex Hospital Paramedic
Milford	53,137 over 26.1 sq mi	Milford PD	Self- Dispatch	116/0 4 groups of 26 10/14, 3on/3off shift 5 stations	5584 5765 5781 6332	8445 9254 8689 8976	Rescue, FR, Amb	Milford FD	Milford FD
Montville	19,713 over 44.2 sq mi	Montville ECC	Montville ECC	10/50 3 groups of 3 24/48 shift 4 stations	2272 1861 No Data No Data	3024 3196 3065 NoData	Rescue, FR, Amb	Provided by all 4 fire companies	Mohegan Tribal FD
Naugatuck	31,707 over 16.5 sq mi	Naugatuck PD	Naugatuck PD, VSECI (a)	41/5 4 groups of 8 24/72 shift 2 stations	4572 5711 6218 5588	1459 1343 1370 1367	Rescue	Naugatuck Ambulance Corp	Naugatuck Ambulance Corp
New Britain	72,939 over 13.4 sq mi	New Britain ERC	New Britain ERC	132/0 4 groups of 29 24/72 shift 6 stations	14,268 16,436 17,499 17,923	6220 5968 7261 7391	Rescue	New Britain EMS	New Britain EMS
New Canaan	20,194 over 22.5 sq mi	Fairfield County RDC	New Canaan PD (f), SWRCC (a)	25/35 4 groups of 6 24/72 shift 1 station	1516 1651 2003 1655	1198 1027 1133 1201	Rescue, FR, Amb	New Canaan Ambulance Corps	In-house from Norwalk Hosp
New Haven	130,660 over 20.1 sq mi	New Haven ECC	Southwest RCC	345/0 4 groups of 78 10/14, 3on/3off 10 stations	73,766 75,104 72,150 75,137	32,146 32,331 35,511 30,071	Rescue, FR, Medic	AMR	New Haven FD
New London	27,545 over 10.8 sq mi	New London PD	New London PD	81/0 4 groups of 18 Mod 10/14 shift 3 stations	5969 6497 6493 6878	7082 7741 7667 8142	Rescue, FR, Amb	New London FD	L&M Hosp Paramedic

⁸ Mansfield has 4 Part-time firefighters to provide a shift of 5 instead of 4.

Fire Departments, Dispatch Services and Emergency Medical Services in Connecticut

Town	Pop/ Cover Area	PSAP	Dispatch	Staffing FT/Call	EMS Calls (21-24)	FD Calls (21-24)	FD EMS Level	Transport Agency	Paramedic Service
North Haven	23,939 over 21.1 sq mi	N Haven ECC	N Haven ECC	40/28 4 groups of 11 24/72 shift 4 stations	3427 2729 2692 2937	4716 5181 4866 3890	Rescue, FR, Medic	AMR	North Haven FD
Norwalk FD	87,776 over 36.3 sq mi	Norwalk PD	Norwalk PD	149/0 4 groups of 33 Mod 10/14 shift 6 stations	13,876 13,957 15,761 14,174	6128 6787 7854 8387	Rescue	Norwalk Hospital Assoc	Norwalk Hospital Assoc
Norwich FD	40,347 over 29.5 sq mi	Norwich PD	Norwich PD	59/0 4 groups of 13 10/14, 3on/3off shift 2 stations	1513 1694 1801 1904	2322 2609 2668 2789	Rescue, FR	American Ambulance	American Ambulance
Ridgefield	25,164 over 35.0 sq mi	Ridgefield PD	Ridgefield PD	38/57 4 groups of 8/9 1-1-1-4-1-4 shift 2 stations	1902 2484 2766 2593	3609 3920 3662 3657	Rescue, FR, Amb	Ridgefield FD	Danbury EMS
Southington	43,661 over 36.6 sq mi	Southington PD	Southington PD	36/75 4 groups of 7 24/72 shift 4 stations	631 868 943 943	2153 2498 2493 2493	Rescue	AMR	AMR
Stamford FD	126,456 over 52.1 sq mi	Stamford ECC	Stamford ECC	263/0 4 groups of 60 24/72 shift 9 stations	15,870 14,556 19,076 17,922	10,483 12,384 12,467 13,031	Rescue, FR	Stamford EMS	Stamford EMS
Stratford	52,112 over 19.9 sq mi	Stratford ECC	Stratford ECC	101/0 4 groups of 23 24/72 shift 4 stations	9119 9090 9190 9277	6075 5609 NoData 5488	Rescue, FR	Stratford EMS	Stratford EMS
Torrington	35,611 over 40.4 sq mi	Litchfield County Dispatch	Litchfield County Dispatch	58/36 4 groups of 13 24/72 shift 2 stations	908 1555 4365 2762	2223 2840 2798 4368	Rescue	Trinity Health	Trinity Health
Wallingford	45,141 over 39.9 sq mi	Wallingford PD	Wallingford PD	83/70 4 groups of 19 10/14 shift 6 stations	5745 6033 7351 5860	6575 7482 7829 7996	Rescue, FR, Amb	Wallingfor d FD	Wallingfor d FD
Waterbury ⁹	109,676 over 29.0 sq mi	Northwest PS ECC	Waterbury ECC	234/0 4 groups of 51 1-1-1-1-1-4 shift 9 stations	33,497 33,703 31,203 33,333	21,030 21,390 21,860 21,579	Rescue, FR	AMR (w), Trinity Health (e)	AMR (w), Trinity Health (e)
West Hartford	63,371 over 22.3 sq mi	West Hartford PD	West Hartford PD	93/0 4 groups of 21 24/7 shift 5 stations	6367 6764 6561 7011	9670 9845 9748 10,162	Rescue, Medic	AMR	West Hartford FD
West Haven Fire District	28,090 over 4.4 sq mi	W. Haven ERS Center	Southwest RCC	56/85 4 groups of 12 10/14, 3on/3off shift 4 stations	4437 4906 4903 1391	5949 6417 6187 6355	Rescue, FR, Medic	AMR	West Haven FD Medics
West Haven – Allingtown Fire District	13,996 over 3.2 sq mi	W. Haven ERS Center	Southwest RCC	22/0 4 groups of 5 24/72 shift 2 stations	1487 1238 1605 1398	2084 1752 1965 1990	Rescue, FR, Medic	AMR	Allington FD Medics
West Haven - West Shore Fire District	14,063 over 3.4 sq mi	W. Haven ERS Center	Southwest RCC	36/13 4 groups of 8 24/72 shift 2 stations	1574 1557 2069 1391	2407 2242 2364 2103	Rescue, FR, Medic	AMR	West Shore FD Medics

Fire Departments, Dispatch Services and Emergency Medical Services in Connecticut

Town	Pop/ Cover Area	PSAP	Dispatch	Staffing FT/Call	EMS Calls (21-24)	FD Calls (21-24)	FD EMS Level	Transport Agency	Paramedic Service
Westport	27,308 over 33.3 sq mi	Fairfield County RDC	Fairfield County RDC	66/9 4 groups of 15 24/48/24/96 shift 4 stations	2324 3401 2498 2596	3570 3560 3781 4121	Rescue	Westport EMS	In-house via Norwalk Hosp
Wilton	18,657 over 27.4 sq mi	Wilton PD	Wilton (f), SWRCC (a)	29/8 4 groups of 6 24/72 shift 2 stations	1493 1689 1713 1821	1469 1797 1883 2277	Rescue, Amb	Wilton Ambulance Corps	Wilton- Weston Medic
Windham – Willimantic Fire District	17,000 over 4.5 sq mi	Willimantic Switchboard	Willimantic Switchboard	30/0 4 groups of 7 10/14, 3on/3off shift 1 station	3775 3986 4050 3977	4734 4931 4951 5174	Rescue, FR, Amb	Willimantic FD	Windham Hospital Paramedic

Combination Departments Providing Immediate Coverage by Day/On-call Nights (and/or Weekends)

Department	Pop/ Cover Area	PSAP	Dispatch	EMS Calls (22-24)	FD Calls (22-24)	Staffing FT/Call	FD EMS Level	BLS Transport	ALS
Ashford	4,281 in 38.8 sq mi	Tolland County Dispatch	Tolland County Dispatch	349 357 436	499 617 599	4/42 2 groups of 2 2 stations	Rescue, Amb	Ashford VFD	Windham Hospital Paramedic
Bloomfield - Blue Hills Fire District	7000 in 8.7 sq mi	Bloomfield PD	Bloomfield PD	1625 1812 1960	525 493 521	5/40 1 group of 5 3 stations	Rescue	Bloomfield Ambulance	Bloomfield Ambulance
Cheshire	29,150 in 33.1 sq mi	Cheshire PD	Cheshire PD	3390 3341 3759	958 978 1012	5/75 1 group of 5 3 stations	Rescue	Trinity Health Ambulance	Trinity Health Ambulance
Colchester	16,210 in 49.1 sq mi	Quinebaug Valley ECC	Quinebaug Valley ECC	1827 1524 1514	2438 2296 2246	9/120 2 groups of 4 2 stations*	Rescue, FR, Amb	Colchester VFD	MHP or American Ambulance
East Haddam ¹⁰	9,147 in 54.3 sq mi	Quinebaug Valley ECC	Quinebaug Valley ECC	725 880 745	623 602 671	2/54 1 group of 5 3 stations	Rescue	East Haddam Amb Assn	Middlesex Hospital Paramedic
East Lyme – Flanders FD Niantic FD	18,937 over 34 sq mi	East Lyme ECC	East Lyme ECC	2145 2652 2906	2342 2850 3410	7/50 1 group of 7 2 stations	Rescue	East Lyme Ambulance	L&M Hosp Paramedic
Enfield - Enfield Fire District	20,000 over 16 sq mi	Enfield ECC	Enfield ECC	7505 7697 8005	1599 1058 2144	9/30 1 group of 9 2 stations	Rescue	Enfield EMS	Enfield EMS
Enfield – N. Thompsonville Fire District	9000 over 6.0 sq mi	Enfield ECC	Enfield ECC		781 804 1194	4/40 1 group of 4 1 station	Rescue	Enfield EMS	Enfield EMS
Enfield - Shaker Pines Fire District	5000 over 6.0 sq mi	Enfield ECC	Enfield ECC		594 800 807	5/11 1 group of 5 1 station	Rescue	Enfield EMS	Enfield EMS
Farmington	25,613 over 28 sq mi	Farmington PD	Farmington PD		2653 3119 3169	3772 4135 4272	9/147 1 group of 9 5 stations	Rescue, FR	AMR
Hebron	9,588 in 36.9 sq mi	Tolland County Dispatch	Tolland County Dispatch	869 873 754	1094 1105 969	2/60 1 group of 2 3 stations	Rescue, FR, Amb	Hebron VFD	Windham Hospital Paramedic
Ledyard – Ledyard Fire Co	15,094 in 27.3 sq mi	Ledyard ECC	Ledyard ECC	1292 1309 1287	No Data Avail	2/30 1 group of 2 1 station	Rescue, FR	American Ambulance	L&M Hosp, American Ambulance
Ledyard – Gales Ferry Fire District	6,800 in 10.8 sq mi	Ledyard ECC	Ledyard ECC		728 681 704	3/35 1 group of 3 1 station	Rescue, FR	American Ambulance	L&M Hosp, American Ambulance
Middletown – Westfield Fire District	15,000 over 14 sq mi	Middletown CCC	Middletown CCC	511 464 No Data	974 1048 1168	6/50 1 group of 6 1 station	Rescue, FR	Hunters Ambulance	Middlesex Hospital Paramedic
Mystic Fire District	10,500 over 8.2 sq mi	Groton ECC	Groton ECC	2831 2914 2939	822 800 866	2/40 1 group of 2 2 stations	Rescue, FR	Mystic River Ambulance	L&M Hosp Paramedic
Old Mystic Fire District	3855 over 4.6 sq mi	Groton ECC	Groton ECC	No Data 1038 1100	NoData 1363 1512	5/20 1 group of 4 2 stations	Rescue, FR	Mystic River Ambulance	L&M Hosp Paramedic

¹⁰ East Haddam employs 2 full-time firefighters and 5 part-time firefighters.

Fire Departments, Dispatch Services and Emergency Medical Services in Connecticut

Department	Pop/ Cover Area	PSAP	Dispatch	EMS Calls (22-24)	FD Calls (22-24)	Staffing FT/Call	FD EMS Level	BLS Transport	ALS
Somers	11,320 in 28.3 sq mi	Tolland County Dispatch	Tolland County Dispatch	1879 1773 1424	2584 2449 1950	5/60 1 group of 5 1 station	Rescue, FR, Amb	Somers FD Ambulance	Somers FD Ambulance
Suffield	15,788 in 42.3 sq mi	Suffield PD	Suffield PD	1822 2079 2211	825 NoData 527	5/65 2 groups of 2 4 stations	Rescue	Suffield Ambulance	Suffield Ambulance
Tolland	14,915 in 39.7 sq mi	Tolland County Dispatch	Tolland County Dispatch	2090 1853 1817	2832 3032 3069	8/55 1 group of 7 4 stations	Rescue, FR, Amb	Tolland FD	AMR
Waterford	19,505 in 32.8 sq mi	Waterford ECC	Waterford ECC	3667 3642 3978	2635 2727 2899	9/60 1 group of 9 5 stations	Rescue	Waterford Ambulance	L&M Hosp Paramedic
Willington ¹¹ Willington FD Willington Hill	5,965 in 33.3 sq mi	Tolland County Dispatch	Tolland County Dispatch	505 764 733	644 1021 984	4/35 2 groups of 2 2 stations	Rescue, FR, Amb	Willington FD	Windham Hospital Paramedic

¹¹ Willington uses 4 full-time personnel and 8 per diem personnel to provide 24/7 coverage with 2 shifts of 2

Fire Departments, Dispatch Services and Emergency Medical Services in Connecticut

Call/Volunteer Departments

Department	Pop/ Cover Area	PSAP	Dispatch	EMS Calls (22-24)	FD Calls (22-24)	FD EMS Level	BLS Transport	ALS
Andover	3,273 in 15.5 sq mi	Tolland County Dispatch	Tolland County Dispatch	280 273 307	366 360 400	Rescue, FR, Amb	Andover VFD	Windham Hospital Paramedic
Ansonia	19,020 over 6.0 sq mi	Ansonia PD	Northwest PS CC	4182 4105 3446	813 846 751	Rescue	Ansonia Rescue Medical Svc	Valley EMS
Avon	18,386 in 23.1 sq mi	Avon PD	Avon PD	2077 1963 2197	651 655 705	Rescue	AMR	AMR
Barkhamsted – Barkhamsted East	3,745 in 36.2 sq mi	Litchfield County Dispatch	Litchfield County Dispatch	238 271 279	78 113 139	Rescue	New Hartford Ambulance	Nuvance Health Paramedics
Barkhamsted – Pleasant Valley					169 247 272	Rescue		
Barkhamsted – Riverton VFD					153 184 206	Rescue		
Beacon Falls	6,052 over 9.8 sq mi	Northwest PS CC	Northwest PS CC	940 912 903	1233 1112 1115	Rescue, FR, Amb	Beacon Falls VFD	AMR
Berlin	20,590 in 26.3 sq mi	Berlin PD	Berlin PD	2470 2498 2688	725 662 717	Rescue	Hunters Ambulance	Hunters Ambulance
Bethany	5,540 in 21.0 sq mi	Northwest PS CC	Northwest PS CC	530 594 460	No Data No Data 633	Rescue, FR, Amb	Bethany VFD	AMR
Bethel - Bethel Fire District	11,500	Bethel PD	Bethel PD	1407 1780 1736	1867 2252 2263	Rescue, FR, Amb	Bethel VFD	Bethel PD
Bethel - Stony Hill Fire District	7,100	Bethel PD	Bethel PD	1301 1493 1314	1642 1826 1632	Rescue, FR, Amb	Stony Hill FD	Bethel PD
Bethlehem	3,553 in 19.4 sq mi	Northwest PS CC	Northwest PS CC	332 494 418	No Data Avail	Rescue, FR	Bethlehem Amb Assn	AMR
Bloomfield – Bloomfield Center Fire District	13,000	Bloomfield PD	Bloomfield PD	1625 1812 1960	491 497 560	Rescue	Bloomfield Ambulance	Bloomfield Ambulance
Bolton	4,948 in 14.4 sq mi	Tolland County Dispatch	Tolland County Dispatch	338 386 386	532 543 573	Rescue, FR	ASM	ASM
Bozrah	2,639 in 20.0 sq mi	Quinebaug Valley ECC	Quinebaug Valley ECC	563 521 507	696 701 712	Rescue, FR, Amb	Bozrah VFD	American Ambulance
Bridgewater	1,696 in 16.2 sq mi	Litchfield County Dispatch	Litchfield County Dispatch	203 179 160	304 306 278	Rescue, FR, Amb	Bridgewater VFD	Housatonic Valley Medic
Brookfield	16,860 in 19.8 sq mi	Brookfield PD	Brookfield PD	2674 2820 2554	3712 5160 3595	Rescue, Amb	Brookfield VFD	In-house via Vintech
Burlington	9,494 in 29.7 sq mi	Farmington PD	Farmington PD	576 617 673	788 863 968	Rescue, FR, Amb	Burlington VFD	Burlington VFD
Brooklyn - East Brooklyn FD	8,260	Quinebaug Valley ECC	Quinebaug Valley ECC	363 321 218	630 459 532	Rescue, FR	Mortlake Ambulance	K-B Amb (NECCOG Contract)

Fire Departments, Dispatch Services and Emergency Medical Services in Connecticut

Department	Pop/ Cover Area	PSAP	Dispatch	EMS Calls (22-24)	FD Calls (22-24)	FD EMS Level	BLS Transport	ALS
Brooklyn - Mortlake FD		Quinebaug Valley ECC	Quinebaug Valley ECC	1234 1181 1205	1532 1364 1635	Rescue, FR, Amb	Mortlake Ambulance	K-B Amb (NECCOG Contract)
Canaan – Falls Village	1,214 in 32.9 sq mi	Litchfield County Dispatch	Litchfield County Dispatch	203 247 250	293 339 346	Rescue, FR, Amb	Falls Village FD	Northern Dutchess Paramedics
Canterbury	5,096 in 39.9 sq mi	Quinebaug Valley ECC	Quinebaug Valley ECC	436 439 443	580 561 650	Rescue, FR, Amb	Canterbury VFD	American Ambulance
Canton	10,357 in 24.6 sq mi	Canton PD	Canton PD	1276 1281 1342	1664 1763 1863	Rescue, Amb	Canton VFD	Canton VFD
Chaplin	2,276 in 19.4 sq mi	Quinebaug Valley ECC	Quinebaug Valley ECC	232 246 241	288 289 311	Rescue	Willimantic FD	Windham Hospital Paramedic
Chester	4,343 in 16.0 sq mi	Valley Shore ECI	Valley Shore ECI	669 579 718	824 1025 860	Rescue, FR, Amb	Chester FD	Middlesex Hospital Paramedic
Clinton	13,180 in 16.3 sq mi	Clinton ECC	Clinton ECC	1368 1521 1301	2095 2322 2043	Rescue, Amb	Clinton VFD	Middlesex Hospital Paramedic
Colebrook	1,457 in 31.5 sq mi	Litchfield County Dispatch	Litchfield County Dispatch	146 165 166	238 264 260	Rescue	Winsted Area Ambulance	Nuvance Health Paramedics
Columbia	5,460 in 21.4 sq mi	Tolland County Dispatch	Tolland County Dispatch	479 485 457	755 780 711	Rescue, Amb	Columbia VFD	Windham Hospital Paramedic
Cornwall	1,412 in 46.0 sq mi	Litchfield County Dispatch	Litchfield County Dispatch	287 228 261	433 369 430	Rescue, Amb	Cornwall VFD	Northern Dutchess Paramedics
Coventry	12,411 in 37.7 sq mi	Tolland County Dispatch	Tolland County Dispatch	1075 1059 901	1408 1710 1308	Rescue, FR, Amb	Coventry FD	Windham Hospital (s). ASM (n)
Cromwell Fire District	14,178 in 12.4 sq mi	Cromwell PD	Cromwell PD	2108 2555 2273	2811 3174 2922	Rescue, FR, Amb	Cromwell FD	Middlesex Hospital Paramedic
Darien - Darien FD	7,400 in 5.6 sq mi	Darien PD	Southwest RCC	1917 1983 1858	545 668 610	Rescue	Darien EMS	Stamford EMS
Darien - Noroton Heights FD	8,500 in 5.0 sq mi	Darien PD	Southwest RCC		542 530 509	Rescue	Darien EMS	Stamford EMS
Darien - Noroton FD	4,800 in 2.2 sq mi	Darien PD	Southwest RCC		323 418 396	Rescue	Darien EMS	Stamford EMS
Deep River	4,589 in 13.6 sq mi	Valley Shore ECI	Valley Shore ECI	692 795 596	183 195 235	Rescue	Deep River Amb Assn	Middlesex Hospital Paramedic
Derby	12,801 in 5.0 sq mi	Derby PD	Northwest PS CC	2300 1813 1777	No Data No Data 506	Rescue, Amb	Storm Engine Co. Ambulance	Valley EMS
Durham	7,361 in 23.6 sq mi	Valley Shore ECI	Valley Shore ECI	608 593 566	No Data No Data 386	Rescue	Middlesex Hospital Paramedic	Middlesex Hospital Paramedic
East Granby	5,212 in 17.6 sq mi	Granby PD	Granby PD	565 576 593	222 293 258	Rescue	Granby Amb Assn	Granby Amb Assn
East Hampton	12,912 in 35.6 sq mi	Glastonbury PD	Glastonbury PD	1037 1041 1167	365 408 469	Rescue	East Hampton Amb Assn	Middlesex Hospital Paramedic

Fire Departments, Dispatch Services and Emergency Medical Services in Connecticut

Department	Pop/ Cover Area	PSAP	Dispatch	EMS Calls (22-24)	FD Calls (22-24)	FD EMS Level	BLS Transport	ALS
East Windsor – Broad Brook FD	5,500	Tolland County Dispatch	Tolland County Dispatch	4535 4789 4848	850 820 855	Rescue, FR	East Windsor Amb Assn	East Windsor Amb Assn
East Windsor – Warehouse Point Fire District	5,900	Tolland County Dispatch	Tolland County Dispatch		756 760 763	Rescue, FR	East Windsor Amb Assn	East Windsor Amb Assn
Eastford	1,736 in 28.9 sq mi	Quinebaug Valley ECC	Quinebaug Valley ECC	118 141 133	177 237 239	Rescue, FR	Ashford FD	K-B Amb (NECCOG Contract)
Ellington – Ellington FD	15,786	Tolland County Dispatch	Tolland County Dispatch	1807 1728 1749	912 1013 1040	Rescue, FR	Ellington Ambulance Corps	AMR
Ellington - Crystal Lake FD		Tolland County Dispatch	Tolland County Dispatch		255 352 325	Rescue, FR	Ellington Ambulance Corps	AMR
Essex	6,633 in 10.4 sq mi	Valley Shore ECI	Valley Shore ECI	961 1028 1107	529 548 791	Rescue, FR	Essex Ambulance Assn	Middlesex Hospital Paramedic
Franklin	1,987 in 19.5 sq mi	Willimantic Switchboard	Willimantic Switchboard	153 208 180	298 281 254	Rescue, Amb	Franklin VFD	WCMH (n), American Amb (s)
Glastonbury	34,748 in 51.3 sq mi	Glastonbury PD	Glastonbury PD	3580 4763 3255	874 904 1034	Rescue	Glastonbury Amb	ASM
Goshen ¹²	2,945 in 53.7 sq mi	Litchfield County Dispatch	Litchfield County Dispatch	356 350 359	414 428 537	Rescue, FR, Amb	Goshen VFD	Nuvance Health Paramedics
Granby – Lost Acres	11,323 in 40.7 sq mi	Granby PD	Granby PD	1884 1857 1954	215 205 244	Rescue	Granby Ambulance Assn	Granby Ambulance Assn
Griswold - Griswold VFD AA Young VFD	11,959 in 34.7 sq mi	Quinebaug Valley ECC	Quinebaug Valley ECC	1514 1563 1594	994	Rescue, FR	American Ambulance	American Ambulance
Groton - Center Groton Fire District	??? over 4.2 sq mi	Groton ECC	Groton ECC	6530 5113 5678	No Data Avail	Rescue, FR	Groton Ambulance	L&M Hosp Paramedic
Groton - Groton Long Pt Fire District	692 over 0.4 sq mi	Groton ECC	Groton ECC	2831 2914 2939	No Data Avail	Rescue, FR	Mystic River Ambulance	L&M Hosp Paramedic
Groton - Noank Fire District	??? over 1.6 sq mi	Groton ECC	Groton ECC		304 357 376	Rescue, FR	Mystic River Ambulance	L&M Hosp Paramedic
Haddam	8,363 in 44.0 sq mi	Valley Shore ECI	Valley Shore ECI	796 981 951	615 594 602	Rescue, FR	Haddam Ambulance	Middlesex Hospital Paramedic
Hampton	1,868 in 25.0 sq mi	Quinebaug Valley ECC	Quinebaug Valley ECC	150 121 145	231 232 246	Rescue	K-B Ambulance	Windham Hospital Paramedic
Hartland - East Hartland	1,428 in 16.5 sq mi	Litchfield County Dispatch	Litchfield County Dispatch	114 112 136	174 173 208	Rescue, FR	Granby Ambulance	Granby Ambulance
Hartland - West Hartland	703 in 16.5 sq mi	Litchfield County Dispatch	Litchfield County Dispatch	40 34 48	102 90 119	Rescue, FR	Winsted Amb Assn	Winsted Health Ctr Medic
Kent	2,939 in 48.5 sq mi	Litchfield County Dispatch	Litchfield County Dispatch	462 471 519	706 732 849	Rescue, FR, Amb	Kent VFD	Housatonic Valley Medic

¹² Goshen has two full-time fighters working alternating 10h weekday shifts augmented by a per-diem firefighter. They use per-diem firefighters for weekend shifts.

Fire Departments, Dispatch Services and Emergency Medical Services in Connecticut

Department	Pop/ Cover Area	PSAP	Dispatch	EMS Calls (22-24)	FD Calls (22-24)	FD EMS Level	BLS Transport	ALS
Harwinton – Harwinton VFD	5,593 in 30.7 sq mi	Litchfield County Dispatch	Litchfield County Dispatch	658 700 676	228 255 250	Rescue	Harwinton Ambulance Assn	Nuvance Health Paramedics
Harwinton – Harwinton West		Litchfield County Dispatch	Litchfield County Dispatch		220 281 158	Rescue	Harwinton Ambulance Assn	Nuvance Health Paramedics
Killingly - Attawaugan Fire District	2,300 in 7.0 sq mi	Quinebaug Valley ECC	Quinebaug Valley ECC	4135 3914 3982	356 318 322	Rescue, FR	K-B Ambulance	K-B Amb (NECCOG Contract)
Killingly - Danielson FD	4,050 in 1.6 sq mi	Quinebaug Valley ECC	Quinebaug Valley ECC		821 835 928	Rescue, FR	K-B Ambulance	K-B Amb (NECCOG Contract)
Killingly – Dayville Fire District	3,300 in 9.0 sq mi	Quinebaug Valley ECC	Quinebaug Valley ECC		777 892 876	Rescue, FR	K-B Ambulance	K-B Amb (NECCOG Contract)
Killingly - East Killingly Fire District	1,700 in 13.0 sq mi	Quinebaug Valley ECC	Quinebaug Valley ECC		227 250 261	Rescue, FR	K-B Ambulance	K-B Amb (NECCOG Contract)
Killingly - South Killingly Fire District	3,700 in 15.5 sq mi	Quinebaug Valley ECC	Quinebaug Valley ECC		631 597 669	Rescue, FR	K-B Ambulance	K-B Amb (NECCOG Contract)
Killingly – Williamsville Fire District	1,420 in 2.8 sq mi	Quinebaug Valley ECC	Quinebaug Valley ECC		253 292 231	Rescue, FR	K-B Ambulance	K-B Amb (NECCOG Contract)
Killingworth	6,490 in 35.3 sq mi	Valley Shore ECI	Valley Shore ECI		550 562 532	461 444 433	Rescue, FR	Killingworth Ambulance Assn
Lebanon	7,319 in 54.1 sq mi	Tolland County Dispatch	Tolland County Dispatch	644 601 551	823 834 811	Rescue, FR, Amb	Lebanon VFD	Windham Hospital Paramedics
Lisbon	4,348 in 16.3 sq mi	Quinebaug Valley ECC	Quinebaug Valley ECC	672 NoData 595	836 No Data 848	Rescue, FR, Amb	Lisbon VFD	American Ambulance
Litchfield – Litchfield FD East Litchfield FD	8,333	Litchfield County Dispatch	Litchfield County Dispatch	1376 1309 1392	1735 1679 1790	Rescue	Litchfield Amb	Nuvance Health Paramedics
Litchfield – Bantam FD	8,333	Litchfield County Dispatch	Litchfield County Dispatch	358 409 444	603 674 723	Rescue, Amb	Bantam FD	Nuvance Health Paramedics
Lyme	2,401 in 31.9 sq mi	Valley Shore ECI	Valley Shore ECI	233 253 307	252 276 285	Rescue	Lyme Ambulance Assn	L&M Hosp Paramedic
Madison – Madison Hose Co	18,297 in 13.2 sq mi	Madison PD	Madison PD	2003 2077 2279	592 620 642	Rescue	Madison Ambulance Assn	Madison Ambulance Assn
Madison – No Madison VFD	??? in 23.0 sq mi	Madison PD	Madison PD		425 484 520	Rescue, FR	Madison Ambulance Assn	Madison Ambulance Assn
Marlborough	6,431 in 23.4 sq mi	Tolland County Dispatch	Tolland County Dispatch	591 506 476	No Data No Data 406	Rescue	Pettingill Ambulance Assn	Middlesex Hospital Paramedic
Middlebury	7,571 in 17.8 sq mi	Northwest PS CC	Northwest PS CC	951 901 819	1400 1372 1247	Rescue, Amb	Middlebury VFD	AMR
Middlefield	4,425 in 12.7 sq mi	Valley Shore ECI	Valley Shore ECI	331 324 298	307 336 317	Rescue, FR	Hunters Ambulance	Middlesex Hospital Paramedic
Morris	2,345 in 17.2 sq mi	Litchfield County Dispatch	Litchfield County Dispatch	198 185 224	147 120 141	Rescue	Litchfield Amb	AMR

Fire Departments, Dispatch Services and Emergency Medical Services in Connecticut

Department	Pop/ Cover Area	PSAP	Dispatch	EMS Calls (22-24)	FD Calls (22-24)	FD EMS Level	BLS Transport	ALS
Monroe - Monroe FD	9,000 in 11.9 sq nu	Monroe PD	Southwest RCC	1849 1494 1616	498 512 773	Rescue, FR	Monroe EMS	Monroe EMS
Monroe – Stepney FD	7,000 in 8.1 sq mi	Monroe PD	Southwest RCC		400 381 205	Rescue	Monroe EMS	Monroe EMS
Monroe - Stevenson FD	3,500 in 6.2 sq mi	Monroe PD	Southwest RCC		294 243 279	Rescue	Monroe EMS	Monroe EMS
New Fairfield	14,145 in 20.5 sq mi	New Fairfield ECC	New Fairfield ECC	946 1040 814	2198 2066 1118	Rescue, FR, Amb	New Fairfield VFD	In-house Danbury EMS
New Hartford - New Hartford	6,886 in 37.0 sq mi	Litchfield County Dispatch	Litchfield County Dispatch	1075 1206 1312	262 247 323	Rescue, FR, Amb	New Hartford Ambulance	Nuvance Health Paramedics
New Hartford - Nepaug VFD	500	Litchfield County Dispatch	Litchfield County Dispatch		121 144 168	Rescue	New Hartford Ambulance	Nuvance Health Paramedics
New Milford – Gaylorsville FD	2500 in 15.0 sq mi	New Milford PD	New Milford PD	2935 3399 2697	No Data 175	Rescue	New Milford Comm Amb	New Milford Comm Amb
New Milford – Northville FD		New Milford PD	,m		130 113 165	Rescue	New Milford Comm Amb	New Milford Comm Amb
New Milford – Waterwitch Hose		New Milford PD	New Milford PD		620 687 763	Rescue	New Milford Comm Amb	New Milford Comm Amb
Newington	30,756 in 13.1 sq mi	Newington PD	Newington PD	1772 1929 1927	755 818 846	Rescue	Newington Amb Corps, AMR	Newington Amb Corps
Newtown (combined dispatch)	28,113 in 57.8 sq mi	Newtown PD	Newtown PD	2989 3084 3169	1763 1587 1591	Rescue	Newtown Ambulance Corps	Danbury Ambulance Svcs
Norfolk	1,678 in 45.3 sq mi	Litchfield County Dispatch	Litchfield County Dispatch	284 327 357	215 236 196	Rescue, FR	Norfolk Lions Club Ambulance	Nuvance Health Paramedics
North Branford	14,353 in 24.9 sq mi	North Branford PD	North Branford PD	1565 1620 1774	2041 2082 2249	Rescue, FR, Amb	North Branford FD	North Branford FD
North Canaan	3,241 in 19.5 sq mi	Litchfield County Dispatch	Litchfield County Dispatch	1045 1605 1508	224 236 196	Rescue	North Canaan Amb Corps	Nuvance Health Paramedics
North Stonington	5,291 in 54.3 sq mi	Groton ECC	Groton ECC	851 937 881	435 No Data 362	Rescue, FR	North Stonington Ambulance	American Amb, L&M Hosp
Norwalk – Rowayton FD		Norwalk PD	Norwalk PD	No EMS	160 160 160	Rescue	Norwalk Hospital Assoc	Norwalk Hospital Assoc
Norwich - East Great Plain	40,347 in 28.3 sq mi	Norwich PD	Norwich PD	633 622 635	985 983 1022	Rescue, FR	American Ambulance	American Ambulance
Norwich - Laurel Hill VFD		Norwich PD	Norwich PD	42 38 37	116 109 112	Rescue, FR	American Ambulance	American Ambulance
Norwich - Occum VFD		Norwich PD	Norwich PD	182 180 142	262 256 231	Rescue, FR	American Ambulance	American Ambulance
Norwich – Taftville VFD		Norwich PD	Norwich PD	362 518 496	752 900 852	Rescue, FR	American Ambulance	American Ambulance

Fire Departments, Dispatch Services and Emergency Medical Services in Connecticut

Department	Pop/ Cover Area	PSAP	Dispatch	EMS Calls (22-24)	FD Calls (22-24)	FD EMS Level	BLS Transport	ALS
Norwich - Yantic FD		Norwich PD	Norwich PD	382 363 406	674 624 790	Rescue, FR	American Ambulance	American Ambulance
Old Lyme	7,592 in 23.1 sq mi	Valley Shore ECI	Valley Shore ECI	818 932 938	292 294 311	Rescue	Old Lyme Ambulance Assn	Middlesex Hospital Paramedic
Old Saybrook	10,246 in 15.0 sq mi	Old Saybrook PD	Old Saybrook PD	1647 1811 1765	502 No Data 595	Rescue, FR	Old Saybrook Amb Assn	Middlesex Hospital Paramedic
Orange	13,953 in 17.2 sq mi	Orange PD	Southwest RCC	2316 2339 2375	695 No Data No Data	Rescue	AMR	AMR
Oxford	12,874 in 32.7 sq mi	Northwest PS CC	Northwest PS CC	1290 1468 1216	506 470 457	Rescue	Oxford Ambulance Assoc	Valley EMS
Plainfield – Plainfield FD	15,228 in 42.3 sq mi	Quinebaug Valley ECC	Quinebaug Valley ECC	2451 2371 2286	781 833 834	Rescue, FR	American Legion Ambulance	American Ambulance
Plainfield - Central Village		Quinebaug Valley ECC	Quinebaug Valley ECC		304 265 285	Rescue, FR	American Legion Ambulance	K-B Amb (NECCOG Contract)
Plainfield - Moosup FD		Quinebaug Valley ECC	Quinebaug Valley ECC		650 592 629	Rescue, FR	American Legion Ambulance	K-B Amb (NECCOG Contract)
Plainfield - Atwood Hose		Quinebaug Valley ECC	Quinebaug Valley ECC		234 253 236	Rescue, FR	American Legion Ambulance	K-B Amb (NECCOG Contract)
Plainville	17,820 in 9.7 sq mi	Plainville PD	Plainville PD	2477 2386 2416	573 735 801	Rescue	AMR	AMR
Plymouth - Terryville	12,047 in 21.7 sq mi	Plymouth PD	Plymouth PD	1747 1727 1399	480 538 539	Rescue	Plymouth Ambulance Corps	Bristol Hospital EMS
Pomfret	4,198 in 40.3 sq mi	Quinebaug Valley ECC	Quinebaug Valley ECC	265 311 316	409 451 477	Rescue, FR, Amb	K-B Ambulance	K-B Amb (NECCOG Contract)
Portland	9,456 in 23.4 sq mi	Middletown CCC	Middletown CCC	1082 944 1197	No Data Avail	Rescue, FR	Hunters Ambulance	Middlesex Hospital Paramedic
Preston - Preston City FD	4,755 in 30.9 sq mi	Ledyard ECC	Ledyard ECC	555 453 477	731 646 678	Rescue, FR	Poquetanuck VFD	American Ambulance
Preston – Poquetanuck FD		Ledyard ECC	Ledyard ECC	577 473 443	No Data Avail	Rescue, FR, Amb	Poquetanuck VFD	American Ambulance
Prospect	9,671 in 14.3 sq mi	Northwest PS CC	Northwest PS CC	576 755 784	799 992 1016	Rescue, FR	Trinity Health	Trinity Health
Putnam - Putnam Fire District	7,500 in ?? sq mi	Putnam EDC	Putnam EDC	2384 1062 1041	190 190 255	Rescue	Putnam EMS	K-B Amb (NECCOG Contract)
Putnam - East Putnam Fire District	2,000 in ?? sq mi	Quinebaug Valley ECC	Quinebaug Valley ECC		390 415 289	Rescue, FR	Putnam EMS	K-B Amb (NECCOG Contract)
Redding - Georgetown Fire District	4,500 in 8.3 sq mi	Redding ECC	Redding ECC	607 785 828	No Data No Data 1046	Rescue, FR, Amb	Georgetown FD	Bethel- Redding Paramedic
Redding - Redding Fire District #1	9,312 in 31.5 sq mi	Redding ECC	Redding ECC	211 235 226	No Data Avail	Rescue, FR, Amb	Redding FD #1	Bethel- Redding Paramedic

Fire Departments, Dispatch Services and Emergency Medical Services in Connecticut

Department	Pop/ Cover Area	PSAP	Dispatch	EMS Calls (22-24)	FD Calls (22-24)	FD EMS Level	BLS Transport	ALS
Redding - West Redding Fire District		Redding ECC	Redding ECC	219 233 197	No Data Avail	Rescue, FR, Amb	Redding FD #2	Bethel- Redding Paramedic
Rocky Hill	19,915 in 13.4 sq mi	Rocky Hill PD	Rocky Hill PD	1822 2234 2199	673 683 781	Rescue, Amb	Rocky Hill Amb	Rocky Hill Amb
Roxbury	2,229 in 26.2 sq mi	Northwest PS CC	Northwest PS CC	276 266 233	No Data Avail	Rescue	Roxbury Ambulance Assn	Housatonic Valley Medic
Salem – Gardner Lake VFD	4,201 in 29.0 sq mi	Quinebaug Valley ECC	Quinebaug Valley ECC	505 412 491	706 679 748	Rescue, FR, Amb	Gardner Lake VFD Ambulance	Mohegan Tribal FD
Salisbury – Lakeville Hose	3,693 in 57.3 sq mi	Litchfield County Dispatch	Litchfield County Dispatch	627 642 562	281 275 313	Rescue	Salisbury Ambulance	Northern Dutchess Paramedics
Scotland	1,699 in 18.6 sq mi	Quinebaug Valley ECC	Quinebaug Valley ECC	240 173 278	398 412 398	Rescue, FR, Amb	Scotland VFD	Windham Hospital Paramedic
Seymour Citizens Engine Co Great Hill Hose Co	16,571 in 14.6 sq mi	Seymour PD	Northwest PS CC	2677 2970 2650	No Data 588 759	Rescue	Seymour Ambulance Assn	Valley EMS
Sharon	2,74 in 58.7 sq mi	Litchfield County Dispatch	Litchfield County Dispatch	397 447 476	589 687 723	Rescue, FR, Amb	Sharon FD	Northern Dutchess Paramedics
Shelton	40,999 in 30.6 sq mi	Shelton PD	Shelton (f) SWRCC (a)	6974 7686 7020	1375 1413 1707	Rescue, FR, Amb	Echo Hose Ambulance	Valley EMS
Sherman	3,670 in 21.8 sq mi	Litchfield County Dispatch	Litchfield County Dispatch	268 323 282	471 509 471	Rescue, FR, Amb	Sherman VFD	Housatonic Valley Medic
Simsbury Fire District	23,824 in 33.9 sq mi	Simsbury PD	Simsbury PD	2434 2559 2688	748 855 928	Rescue, FR	Simsbury Ambulance Assn	Simsbury Ambulance Assn
South Windsor	25,846 in 28.1 sq mi	South Windsor PD	South Windsor PD	3352 3484 3586	No Data 781 753	Rescue	ASM	ASM
Southbury	19,859 in 39.0 sq mi	Southbury EDC	Southbury EDC	2414 3180 3461	759 726 828	Rescue	Southbury Ambulance	Southbury Ambulance
Sprague – Baltic	2,979 in 13.2 sq mi	Quinebaug Valley ECC	Quinebaug Valley ECC	336 259 337	405 390 395	Rescue, FR, Amb	Baltic FD	American Ambulance
Stafford – Staffordville FD	6950 in 30.8 sq mi	Tolland County Dispatch	Tolland County Dispatch	1247 1175 1227	777 884 1443	Rescue, FR	Stafford Ambulance Assn	Somers FD
Stafford - West Stafford	5200 in 28.0 sq mi	Tolland County Dispatch	Tolland County Dispatch		1024 1400 1566	Rescue, FR	Stafford Ambulance Assn	Somers FD
Sterling – Sterling FD	3,780 in 27.2 sq mi	Quinebaug Valley ECC	Quinebaug Valley ECC	188 240 224	215 264 227	Rescue, FR	American Legion Ambulance	K-B Amb (NECCOG Contract)
Sterling - Oneco FD		Quinebaug Valley ECC	Quinebaug Valley ECC		217 265 220	Rescue, FR	American Legion Ambulance	K-B Amb (NECCOG Contract)

Fire Departments, Dispatch Services and Emergency Medical Services in Connecticut

Department	Pop/ Cover Area	PSAP	Dispatch	EMS Calls (22-24)	FD Calls (22-24)	FD EMS Level	BLS Transport	ALS
Stonington - Stonington Fire District	18,541 in 38/7 sq mi	Town PD (f) GECC (a)	Town PD (f) GECC (a)	563 461 533	136 133 117	Rescue	Stonington Ambulance Corps	L&M Hosp Paramedic
Stonington - Pawcatuck Fire District	11,000 in 5.0 sq mi	Westerly Dispatch Center	Westerly Dispatch Center		358 No Data 376	Rescue	Westerly Ambulance	Westerly Ambulance
Stonington - Quiambaug Fire District		Town PD (f) GECC (a)	Town PD (f) GECC (a)		No Data 163 221	Rescue	Stonington Ambulance Corps	L&M Hosp Paramedic
Stonington - Wequetequoock Fire District		Town PD (f) GECC (a)	Town PD (f) GECC (a)		150 No Data 126	Rescue	Stonington Ambulance Corps	L&M Hosp Paramedic
Thomaston	7,761 in 12.0 sq mi	Thomaston PD	Thomaston PD	1219 1209 1265	339 194 286	Rescue	Thomaston Ambulance Corps	AMR
Thompson – Community FD	9,394 in 46.9 sq mi	Quinebaug Valley ECC	Quinebaug Valley ECC	870 711 661	367 416 429	Rescue, FR, Amb	Putnam EMS	K-B Amb (NECCOG Contract)
Thompson – East Thompson		Quinebaug Valley ECC	Quinebaug Valley ECC		373 396 425	Rescue, FR	Putnam EMS	K-B Amb (NECCOG Contract)
Thompson – Quinbaug VFD		Quinebaug Valley ECC	Quinebaug Valley ECC		206 268 209	Rescue, FR	Putnam EMS	K-B Amb (NECCOG Contract)
Thompson – Thompson Hill	2,400	Quinebaug Valley ECC	Quinebaug Valley ECC		314 314 305	Rescue, FR	Putnam EMS	K-B Amb (NECCOG Contract)
Thompson - West Thompson FD		Quinebaug Valley ECC	Quinebaug Valley ECC		292 257 280	Rescue, FR	Putnam EMS	K-B Amb (NECCOG Contract)
Trumbull – Trumbull Center Fire District		Trumbull ECC	Southwest RCC		5101 5591 5805	618 628 532	Rescue	Trumbull EMS
Trumbull – Long Hill Fire District		Trumbull ECC	Southwest RCC	681 No Data 588		Rescue	Trumbull EMS	Trumbull EMS
Trumbull – Nichols Fire District		Trumbull ECC	Southwest RCC	No Data No Data 476		Rescue	Trumbull EMS	Trumbull EMS
Union	848 in 28.7 sq mi	Tolland County Dispatch	Tolland County Dispatch	96 122 99	No Data 114 130	Rescue, FR	Willington FD	None
Vernon	29,161 in 17.7 sq mi	Tolland County Dispatch	Tolland County Dispatch	5100 4777 5533	5815 5389 6397	Rescue, FR, Amb	Vernon FD	AMR
Voluntown	2,611 in 38.9 sq mi	Quinebaug Valley ECC	Quinebaug Valley ECC	302 254 276	437 403 405	Rescue, FR Amb	Voluntown VFC	American Ambulance
Warren	1,447 in 26.3 sq mi	Litchfield County Dispatch	Litchfield County Dispatch	150 155 178	254 264 290	Rescue, FR, Amb	Warren VFC	Housatonic Valley Medic
Washington	3,526 in 38.2 sq mi	Litchfield County Dispatch	Litchfield County Dispatch	477 460 448	360 378 414	Rescue, FR	Washington Ambulance Assn	Housatonic Valley Medic
Watertown	22,228 in 29.2 sq mi	Watertown PD	Watertown PD	2078 2304 2037	2989 2985 2685	Rescue, FR	AMR	AMR
Westbrook	6,906 in 15.7 sq mi	Valley Shore ECI	Valley Shore ECI	616 768 884	232 No Data 709	Rescue, FR	Westbrook Ambulance Assn	Middlesex Hospital Paramedic

Fire Departments, Dispatch Services and Emergency Medical Services in Connecticut

Department	Pop/ Cover Area	PSAP	Dispatch	EMS Calls (22-24)	FD Calls (22-24)	FD EMS Level	BLS Transport	ALS
Weston	10,372 in 19.8 sq mi	Weston ECC	Weston ECC	531 567 559	922 967 1051	Rescue, FR	Weston EMS	Wilton- Weston Medic
Wethersfield	26,510 in 12.3 sq mi	Wethersfield PD	Wethersfield PD	1314 2079 2898	611 863 638	Rescue	Wethersfield Ambulance	Wethersfield Ambulance
Winchester – Winchester Fire	11,013 in 4.7 sq mi	Litchfield County Dispatch	Litchfield County Dispatch	2294 2265 2227	97 89 85	Rescue, FR	Winsted Ambulance Assn	Nuvance Health Paramedics
Winchester – Winsted FD	11,013 in 4.7 sq mi	Litchfield County Dispatch	Litchfield County Dispatch		651 730 789	Rescue, FR	Winsted Ambulance Assn	Nuvance Health Paramedics
Windham Center	25,213 in 27.1 sq mi	Willimantic Switchboard	Willimantic Switchboard	3986 4050 3977	778 No Data 1280	Rescue, FR	Willimantic FD	Windham Hospital Paramedic
Windham - North Windham FD		Willimantic Switchboard	Willimantic Switchboard		No Data Avail	Rescue, FR	Willimantic FD	Windham Hospital Paramedic
Windham - South Windham FD		Willimantic Switchboard	Willimantic Switchboard		644 591 939	Rescue, FR	Willimantic FD	Windham Hospital Paramedic
Windsor	29,142 in 29.5 sq mi	Windsor PD	Windsor PD	3923 3974 4830	682 729 746	Rescue	Windsor Vol Ambulance	Windsor Vol Ambulance
Windsor Locks	12,573 in 9.0 sq mi	Windsor Locks PD	Windsor Locks PD	1635 2408 2388	396 409 484	Rescue	Windsor Locks LC Ambulance	Windsor Locks LC Ambulance
Wolcott	16,725 in 20/4 sq mi	Wolcott PD	Wolcott PD	1970 1951 1947	494 489 573	Rescue	Wolcott Ambulance Assn	Wolcott Ambulance Assn
Woodbridge	8,955 in 18.8 sq mi	Woodbridge PD	Southwest RCC	1265 1225 1411	433 408 506	Rescue	AMR	AMR
Woodbury	9,822 in 36.5 sq mi	Northwest PS CC	Northwest PS CC	1100 998 977	369 332 420	Rescue	Woodbury Ambulance Assn	AMR
Woodstock – Woodstock VFA	7,897 in 60.5 sq mi	Quinebaug Valley ECC	Quinebaug Valley ECC	730 813 665	1464 1542 1444	Rescue, FR	Woodstock EMS	K-B Amb (NECCOG Contract)
Woodstock - Bungay FD		Quinebaug Valley ECC	Quinebaug Valley ECC		354 328 412	Rescue, FR	Woodstock EMS	K-B Amb (NECCOG Contract)
Woodstock - Muddy Brook FD		Quinebaug Valley ECC	Quinebaug Valley ECC		268 307 379	Rescue, FR	Woodstock EMS	K-B Amb (NECCOG Contract)

Appendix A - EMS and Fire Emergency Calls across New England

Using information from the State Fire Marshal Office Annual Reports for Vermont, Maine, and Massachusetts; and NFIRS for Connecticut and New Hampshire, we can look at the number of municipal fire and EMS calls to determine if any trends can be observed. Since all the data (including that in the FMO Annual Report) is taken from NFIRS, it is dependent on the number of fire departments entering their data into the system and there is not 100% compliance.

New England State	2019	2020	2021	2022	2023	2024	5yr Avg
Connecticut							
Muni EMS calls	236,152	190,151	211,591	246,582	214,896	263,086	227,076
Fire calls	10,925	11,578	9,427	12,152	10,011	11,374	10,911
Non-fire calls	128,868	116,441	116,635	132,477	115,926	141,449	125,299
Total Muni Calls	375,945	318,170	337,653	391,211	340,833	415,909	363,287
% Muni EMS calls	62.8%	59.8%	62.7%	63.0%	63.0%	63.1%	62.5%
% Muni Fire Calls	2.9%	3.6%	2.8%	3.1%	3.1%	2.9%	3.0%
Maine							
Muni EMS calls	101,614	87,922	107,621	113,464	126,264	129,462	111,058
Fire calls	6,573	7,404	7,131	7,347	7,615	7,715	7,298
Non-fire calls	42,260	42,584	43,209	47,222	57,587	57,587	48,408
Total Muni Calls	150,447	137,910	157,961	168,033	191,466	195,293	166,852
% Muni EMS calls	67.5%	63.8%	68.1%	67.5%	65.9%	66.3%	66.6%
% Muni Fire Calls	4.4%	5.4%	4.5%	4.4%	4.0%	4.0%	4.4%
New Hampshire							
Muni EMS calls	112,655	103,247	112,810	133,059	134,313	133,943	121,671
Fire Calls	4,568	5,183	4,370	5,173	4,910	6,234	5,073
Non-fire calls	55,953	56,177	60,806	67,148	73,426	75,660	64,862
Total Muni Calls	173,176	164,607	177,986	205,380	212,649	215,837	191,606
% Muni EMS calls	65.1%	62.7%	63.4%	64.8%	63.2%	62.1%	63.5%
% Muni Fire Calls	2.6%	3.1%	2.5%	2.5%	2.3%	2.9%	2.6%
Vermont							
Muni EMS calls	22,439	23,182	28,297	35,325	37,775	35,002	30,337
Fire Calls	2,274	2,693	2,376	3,106	2,653	1,517	2,437
Non-fire calls	16,947	18,350	18,605	20,899	21,848	23,371	20,003
Total Muni Calls	41,660	44,225	49,278	59,330	62,276	59,890	52,777
% Muni EMS calls	53.9%	52.4%	57.4%	59.5%	60.7%	58.4%	57.5%
% Muni Fire Calls	5.5%	6.1%	4.8%	5.2%	4.3%	2.5%	4.6%
Massachusetts							
Muni EMS calls	584,336	540,093	632,647	697,723	724,541	744,675	654,003
Fire calls	25,364	29,531	25,521	29,122	25,790	26,638	26,994
Non-fire calls	362,765	353,370	372,808	378,187	410,002	411,938	381,512
Total Muni Calls	972,465	922,994	1,030,976	1,105,032	1,160,333	1,183,251	1,062,509
% Muni EMS calls	60.1%	58.5%	61.4%	63.1%	62.4%	62.9%	61.6%
% Muni Fire Calls	2.6%	3.2%	2.5%	2.6%	2.2%	2.3%	2.5%
Rhode Island							
Muni EMS calls	126,458	117,467	135,623	126,652	126,956	128,008	126,861
Total Muni Calls	146,965	142,866	159,357	157,459	168,420	164,015	156,513
% Muni EMS calls	86.0%	82.2%	85.1%	80.4%	75.4%	78.0%	81.1%
% Muni Fire Calls	14.0%	17.8%	14.9%	19.6%	24.6%	22.0%	18.9%

Fire Departments, Dispatch Services and Emergency Medical Services in Connecticut

In looking at Connecticut, Massachusetts, and New Hampshire, the percentage of fire and EMS calls relative to the total calls are similar. Of the non-fire calls, false alarms and service calls account for between 25% and 30% of the total emergency calls for the five States in the table above.

- Maine's percentage of fire and EMS calls relative to the total calls are higher than these three States. This may be partly due to the fact that slightly less than half the fire departments report incident data.
- Vermont's percentage of fire calls is higher and the percentage of EMS calls is lower relative to the total calls. The lower EMS percentage may be due to Vermont's reliance on non-profits for ambulance service (although many towns have a first responder squad) and its higher fire call percentage may be due to its small population and smaller density (population per square mile).

Appendix B – When Fire Departments Established

Town	Fire Department(s)	Est
Andover	Andover VFD	1938
Ansonia	Charter Hose Co	1909
	Eagle Hose & H & L Co	1871
	Fountain Hose Co	1876
	Hilltop Hose Co	1956
	Webster Hose Co	1894
Ashford	Ashford VFD	1951
Avon	Avon VFD	1943
Barkhamsted	Barkhamsted East VFC	1970
	Pleasant Valley VFD	1956
	Riverton VFC	1945
Beacon Falls	Beacon Hose Co #1 (rename)	1930
	Beacon Falls FD	1899
Berlin	Berlin VFD	1943
	East Berlin VFD	1932
	South Kensington VFD	1961
	Kensington Fire-Rescue	1938
Bethany	Bethany FD	1934
Bethel	Bethel Fire District	
	Bethel VFD (merger)	1934
	Bethel Fire Co	1831
	Alert Hose Co	1889
	Eureka H&L Co	1886
	Stony Hill Fire District	1949
Bethlehem	Bethlehem FD	1940
Bloomfield	Bloomfield Center	1926
	Blue Hills Fire District	1927
Bolton	Bolton FD	1941
Bozrah	Bozrah VFC	1950
Branford	Branford City FD	1899
	L.A. Fisk Hose Co #1	1899
	Martin Burke H&L Co #1	1899
	HQ Engine Co 8	1910
	Indian Neck Pine Orchard (ren)	1934
	Pine Orchard Company #6	1902
	Stony Creek Fire Co	1900
	MP Rice Hose Fire Co (rename)	1900
	Hose Company #2	1899
	Short Beach HHL Co	1911
Bridgeport	Bridgeport FD	1796

Department	Fire Department(s)	Est
Bridgewater	Bridgewater FD	1939
Brookfield	Brookfield VFC (consolidation)	1961
	Brookfield VFC	1934
	South Brookfield VFD	1949
	Brookfield Candlewood (rename)	1961
	New Fairfield VFC B	1949
Bristol	Bristol FD	
	Bristol Engine & Hose Co 1	1853
	Uncas Co 2	1870
	Zealots H&L Co 1	1872
	Welch Co 3	1881
Brooklyn	Engine Co 5	1908
	East Brooklyn FD	1937
	Mortlake FD (merger)	1994
	West Wauregan Fire Company	1949
	Mortlake FD	1927
Burlington	Burlington VFD	1947
Canaan	Falls Village FD	1924
Canterbury	Canterbury VFD	1948
Canton	Canton FD (merger)	1996
	Canton VFD	1943
	Collinsville VFD	1846
	North Canton VFA	1944
Chaplin	Chaplin VFD	1949
Cheshire	Cheshire FD	1912
Chester	Chester FD	1912
Clinton	Clinton VFD (reorg)	1913
	Clinton Hose Company	1912
Colchester	Colchester Hayward FD	1854
Colebrook	Colebrook FD	1938
Columbia	Columbia VFD	1947
Cornwall	Cornwall FD	1931
Coventry	North Coventry FD	1947
	Coventry VFA	1936
Cromwell	Cromwell Fire District	1928
Darien	Darien FD (name change)	1912
	Eagle H&L Co #1	1895
	Noroton FD	1896
	Noroton Heights FD	1903
Deep River	Deep River VFD	1896

Fire Departments, Dispatch Services and Emergency Medical Services in Connecticut

Town	Fire Department(s)	Est	Department	Fire Department(s)	Est
Danbury	Danbury Fire Dept	1829	Eastford	Eastford Independent Fire Co	1942
	Danbury Fire Company #1	1829	Easton	Easton VFC	1921
	Danbury Fire Company #2	1829	Ellington	Crystal Lake VFD	1934
	Danbury Hook & Ladder Co	1850		Ellington VFD	1928
	Padanaram Hose Co #3	1868	Enfield	Enfield Fire District (merger)	1915
	Independent Hose Co #4	1887		South End Hose Co	1896
	Wooster Hose Co #5	1889		North End Hose Co	1899
	Citizens Hose Co #6	1888		Hazardville Fire District	1893
	Water Witch Hose Co #7	1889		N. Thompsonville FD	1914
	Phoenix Hose Co #8			Shaker Pines Fire District	1942
	Beckerle Hose Com #9	1880		Thompsonville FD	1828
	Germantown Hose Co #10	1912		Steam Fire Engine Co 1	1828
	Beaver Brook Fire Co #11	1912		Hose Co 1	1839
	Mill Plain Independent Hose #12	1945		Hose Co 2	1887
Miry Brook Fire Co #13	1946	Hose Co 3	1890		
King St VFC #14	1951	Hook & Ladder Co 1	1902		
Derby	Hotchkiss Hose #1 (name change)	1872	Essex	Essex Fire Engine Co	1833
	Birmingham Fire Company	1830	Fairfield	Fairfield FD	1920
	Storm Engine #2	1851		Southport VFD	1895
	Paugassett H & L #4	1903		Stratfield VFD	1920
	East End Hose #3	1950	Franklin	Franklin FD	1959
Durham	Durham FD	1931	Farmington	Farminton FD (merger)	2003
East Granby	East Granby VFD	1929		East Farmington VFD	1944
East Haddam	East Haddam VFD	1931		Farmington VFD	1803
East Hampton	East Hampton VFD	1923		Tunxis Hose FD	1893
East Hartford	East Hartford FD (merger)	1929	Glastonbury	Glastonbury FD (merger)	1943
	East Hartford Fire District	1891		East Glastonbury VFD	1942
	Center Hose Co 1	1891		Naubuc FD	1926
	Vol Hose Co 2	1891		South Glastonbury VFD	1927
	Vol Hose Co 3	1891		Buckingham FD	1965
	Engine Co 5	1931	Goshen	Goshen FD	1943
	Engine Co 6	1963	Granby	Lost Acres FD	1936
East Haven	East Haven FD	1900	Greenwich	Greenwich FD	1876
	East Haven Vol Fire Co 1	1900		Byram VFD	1891
	Foxon Co 3	1941		Cos Cob VFC	1922
	Bradford Manor Co 4	1924		Glenville VFC	1903
	Riverside Co 6	1927		Round Hill VFC	1948
				Sound Beach VFD	1904
East Lyme	Flanders FD	1946	Griswold	Jewitt City Fire Department	
	Niantic FD	1923		AA Young Hose & Ladder Co	1895
East Windsor	Broad Brook VFD	1896		Griswold VFD	1947
	Warehouse Point FD	1910			

Fire Departments, Dispatch Services and Emergency Medical Services in Connecticut

Town	Fire Department(s)	Est	Department	Fire Department(s)	Est
Groton	Center Groton Fire District	1960	Ledyard	Gales Ferry VFC	1942
	Center Groton VFD	1946		Ledyard Fire Company	1951
	Groton City FD (name change)	1964	Lisbon	Lisbon FD	1941
	Groton Fire District #1	1901	Litchfield	Litchfield Fire Co	1890
	Groton Long Point Fire District	1921		Bantam Fire Co	1916
	Groton Long Point VFD	1951		Northfield VFC	1938
	Poquonnock Fire District	1943		East Litchfield VFC	1947
	Poquonnock Bridge FD	1934	Lyme	Lyme FD	1949
	Mystic Fire District	1879	Madison	Madison Hose Company	1907
	B.F. Hoxie Fire Engine Co	1875		North Madison VFD	1925
	Mystic H & L Co	1883	Manchester	Manchester Fire-Rescue-EMS (c)	1956
	Noank Fire District	1929		South Manchester FD	
	Noank VFC	1895		West Side Co 1	1898
	Old Mystic Fire District	1961		Center Hose Co 2	1898
	Reliance Fire Co (rename)	1859		Orford Hose Co 3	1898
	Mystic Fire Engine Co	1837		School St Co 4	1898
Guilford FD		Charter Oak Co 5		1898	
Eagle Hose Co 2	1853	Eighth District FD		1888	
Guilford	Washington Engine Co 1	1852	Mansfield	Mansfield FD (merger)	2005
	FC Spencer H&L Co 1	1893		Mansfield VFC	unk
	North Guilford Co 4	1947		Eagleville FD	1934
	North Guilford Co 5	1952	Marlborough	Marlborough FD	1935
	Haddam	Haddam VFC	1930	Meriden	Meriden 1st District
Hamden	Hamden FD	1926	Charter Oak Engine Co #1		1863
	Mt Carmel Co #5	1911	Washington Hose Co #2		1867
	Mix District VFD #7	1924	Parker Hose Engine Co #3		1869
	Dunbar Hill VFC #8	1928	Wilcox Hose Co #4		1871
Hampton	Hampton FD	1929	Ever Ready H&L Co		1868
Hartford	Hartford FD	1788	South Meriden VFD	1908	
	Hartland	East Hartland VFD	1946	Middlebury	Middlebury VFD
West Hartland VFD		1948	Middlefield	Middlefield VFC	1934
Harwinton	Harwinton VFD	1944	Milford	Milford FD	1838
	Harwinton Westside VFD	1955	Middletown	Middletown Central	
Hebron	Hebron VFD	1935		O.V. Coffin H&L Co #1	1785
Killingly	Kent VFD	1911		Douglas Hose Co #1	1785
	Attawaugan Fire District	1943		Hubbard Hose Co #2	1785
	Danielson Fire District	1854		Hotchkiss Hose Co #3	1785
	Dayville Fire District	1937		South Fire District (name change)	1930
	East Killingly Fire District	1939	Russell Fire Brigade	1915	
	South Killingly Fire District	1956	Monroe	Monroe VFD	1923
Williamsville Fire District	1833	Stepney VFD	1917		

Fire Departments, Dispatch Services and Emergency Medical Services in Connecticut

Town	Fire Department(s)	Est	Department	Fire Department(s)	Est	
Lebanon	Lebanon VFD	1943		Stevenson VFC	1950	
Montville	Montville Fire Co	1931	Norwalk	Norwalk City FD (merger)	1913	
	Oakdale Fire Co	1962		Norwalk FD		
	Chesterfield Fire Co	1947		Phoenix Hose #1	1858	
	Mohegan Tribal Fire Co	1946		Pioneer H&L	1861	
Morris	Morris VFD	1942		Hope Hose Co #2	1865	
Naugatuck	Naugatuck FD	1844		South Norwalk FD		
New Britain	New Britain FD	1833		Old Well H&L	1874	
New Canaan	New Canaan Fire Co #1	1881		Putnam Hose Co	1875	
New Haven	New Haven FD	1789		East Norwalk Fire District	1894	
New London	New London FD	1805		Mayflower H&L	1887	
New Fairfield	New Fairfield FD (merger)	1981		Rowayton Hose Fire Company	1902	
	Ball Pond Fire Co	1959		Norwich	Norwich Consolidated District	1903
	Fire Co A	1934			Norwich City FD	1845
	Squantz Engine Co	1958	Greeneville FD		1862	
New Hartford	New Hartford Fire-Rescue	1832	Greeneville Hook & Ladder		1888	
	Pine Meadow VFC	1911	Shetucket Steam Eng Co		1876	
	South End Volunteer VFD		East Great Plain		1943	
New London	New London FD	1805	Laurel Hill VFD		1947	
New Milford	Gaylorsville VFD	1946	Occum VFD		1943	
	Northville VFD	1963	Taftville VFD		1915	
	Waterwitch Hose Co #2	1863	Yantic FD		1847	
Newington	Newington FD	1929	Plainfield		Atwood Hose	1896
Newtown	Dodgingtown VFD	1911			Central Village	1913
	Hawleyville VFD	1925			Moosup FD	1921
	Newtown FD	1883		Plainfield Fire Co #1	1925	
	Sandy Hook VFD	1938	Plainville	Plainville FD	1885	
	Botsford Fire Rescue	1949	Plymouth	Terryville VFD	1911	
Norfolk	Norfolk FD	1902	Pomfret	Pomfret FD	1934	
No Branford	North Branford FD	1938	Portland	Portland VFD	1884	
North Canaan	Canaan Fire Co	1911		Portland Fire Company #1	1870	
North Haven	North Haven FD	1912	Preston	Preston City FD	1942	
	Montowese VFC #2	1933	Poquetanuck FD	1942		
	West Ridge VFC # 3	1951	Prospect	Prospect VFD	1945	
	Northeast VFC # 4	1960	Putnam	East Putnam Fire District	1958	
No Stonington	North Stonington FD	1945		Putnam Fire District	1875	
Old Lyme	Old Lyme VFD	1923	Redding	Georgetown Fire District	1928	
Old Saybrook	Old Saybrook FD	1924		Redding Fire District #1	1915	
Orange	Orange VFD	1925		West Redding Fire District	1915	
Oxford	Oxford Center FC	1940	Ridgefield	Ridgefield FD	1897	
	Quaker Farms Fire Co	1949	Rocky Hill	Rocky Hill FD	1927	
	Riverside Fire Co	1942	Roxbury	Roxbury VFD	1948	

Fire Departments, Dispatch Services and Emergency Medical Services in Connecticut

Town	Fire Department(s)	Est
Salem	Salem VFD	1943
	Gardner Lake VFD	1956
Salisbury	Lakeville Hose Co	1906
Seymour	Citizens Engine Co	1884
	Great Hill Hose Co	1947
Scotland	Scotland VFD	1947
Sharon	Sharon FD	1889
Shelton	Echo Hose H&L Co	1882
	Huntington Fire Co	1918
	Pine Rock Park VFC	1933
	White Hills VFC	1947
Sherman	Sherman VFD	1942
Simsbury	Simsbury Fire District	1944
	Simsbury VFC (consolidation)	1983
	Simsbury VFC	1944
	Tariffville VFC	1939
Somers	Somers FD	1937
South Windsor	South Windsor VFD	1938
Southbury	Southbury VFA	1932
Southington	Southington FD	1952
	Engine Company 1	1884
	Engine Company 2	1884
	Engine Company 3	1884
	Engine Company 5	1929
Sprague	Baltic FD	1867
Stafford	Staffordville FD	1934
	West Stafford FD	1946
Sterling	Oneco FD	1942
	Sterling FD	1942
Stamford	Stamford City Fire District (cons)	1885
	Gulf Stream Hose Co #2	1862
	Atlantic Hose Co #1	1867
	Pacific Hose Co #3	1883
	Belltown Fire District	1928
	Glenbrook Fire District	1917
	Long Ridge Fire District	1928
	Springdale Fire District	1908
	Turn of River Fire District	1928
Stratford	Stratford FD	1909
Suffield	Suffield FD	1912
Thomaston	Thomaston FD	1881

Department	Fire Department(s)	Est
Stonington	Pawcatuck Fire District	1887
	Pawcatuck Fire Co #1	1928
	P.S. Barber Hose Co (disband)	1887
	Quiambaug Fire District	1961
	Stonington Borough FD (merger)	2014
	Neptune Engine Company	1866
	Wadawanuck Engine Co	1850
	Fire Engine Co #1	1837
	Steamers Engine Co #1 (renam)	1884
	Stonington Steam Fire Eng #1	1879
	Pioneer Hook & Ladder Co	1880
	Stonington Fire Police	
Wequetequock Fire District	1949	
Thomaston	Thomaston FD	1881
Tolland	Tolland FD	1926
Thompson	Community Fire Company	1938
	East Thompson VFC	1958
	Quinebaug VFC	1939
	Thompson Hill FD	
	Thompson Fire Engine Co	1832
	West Thompson Independent FA	1936
Torrington	Burrville VFD	1942
	Drakeville VFD	1949
	Torrington VFD	1957
	Torrington FD	1888
Trumbull	Long Hill Fire District	1921
	Nichols Fire District	1917
	Trumbull Center Fire District	1925
Union	Union VFD	1938
Vernon	Vernon FD (merger)	1980
	Rockville FD (name change)	1844
	Vernon Fire Company	1834
	Fire King Company	1852
	Hockanum Fire Company	1855
	Fitton Hose Company #2	1882
	Fitch Hose Company #3	1894
	Snipsic H&L company	1913
	Rockville Rescue Co	1974
	Vernon Fire District	
	Dobsonville Fire Company	1943
	Talcottville Fire Company	1923

Fire Departments, Dispatch Services and Emergency Medical Services in Connecticut

Town	Fire Department(s)	Est	Department	Fire Department(s)	Est
Tolland	Tolland FD	1926		Vernon Center Fire Co	1930
Voluntown	Voluntown VFC	1939	Weston	Weston VFD	1931
Wallingford	Wallingford FD	1926	Wethersfield	Wethersfield VFD	1803
	Tibbets Hose Co (rename)	1868	Willington	Willington FD #1	1945
	Hubbard Hose Co	1854		Willington Hill FD	1952
	Simpson Hook and Ladder Co	1881	Wilton	Wilton FD	1928
	North Farms VFC	1946	Winchester	Winchester Fire	1948
	Yalesville VFC	1923		Winsted FD	1926
	East Wallingford FD	1944		Union Hose Co 1	1862
	Warren VFC	1942		Deluge Hose Co 2	1862
Warren	Washington VFD	1926		Niagara Engine Co 3	1862
Washington	Waterbury FD	1839		Cascade Engine Co 4	1862
Waterbury	Jordan Fire Co #1	1921	Tower Ladder Co 1	1879	
Waterford	Goshen Fire Co #3	1927	Windham	Willimantic Fire District (merger)	1926
	Oswegatchie Fire co #4	1932		Willimantic Fire Engine Co	1832
	Cohanzie fire Co #5	1941		Alert Hose Co 1	1872
	Watertown FD	1894		Montgomery Hose Co 2	1872
Watertown	West Hartford FD (merger)	1937		Excelsior H&L Co	1872
West Hartford	West Hartford Hose Co	1879		Hilltop Hose Co 3	1897
	East Side Fire District	1909		North Windham FD	1935
	Center Fire District	1914		South Windham FD	1911
	South Side Fire District	1919		Windham Center FD	1942
	Quaker Hose Co	1914		Windsor	Windsor (consolidation)
	Allington Fire District	1908	Hayden Station VFC		1950
West Haven	West Haven Fire District	1926	Poquonock VFC		1928
	West Haven H&L Co	1888	Wilson VFC		1908
	West Haven Engine & Hose Co	1888	Windsor VFC	1830	
	North End Hose Co #3	1895	Windsor Locks	Windsor Locks FD	1890
	Savin Rock Hose Co #4 (rename)	1910	Wolcott	Wolcott VFD	1934
	Seaside Hose Co #4	1895	Woodbridge	Woodbridge FD	1936
	West Shore Fire District	1919	Woodbury	Woodbury FD (merger)	1928
	Westbrook FD	1921		Hotchkissville Fire Co	1924
Westbrook	Westport FD (merger)	1929		Oreanaug Fire Co	1896
Westport	Saugatuck Fire Engine Co	1832	Woodstock	Bungay FD	1938
	Vigilant Fire Engine Co	1874		Muddy Brook FD	1934
				Woodstock VFA	1934

The information in this table came from many different fire officials:

- Portland Fire Chief Robert Shea
- Thompsonville Firefighter Scott Ellis.
- Vernon Fire Chief William Call

Fire Departments, Dispatch Services and Emergency Medical Services in Connecticut

- Stafford Fire Chief David Lucia
- Jewett City Fire Chief Robert Hanson
- Willington Firefighter Brian Owen
- Middletown Fire Chief Robert Kronenberger
- Naugatuck Fire Chief Ken Hanks
- Bristol Fire Chief Jon Pose
- New London Fire Chief Henry Kydd, Jr.
- Norwich Fire Chief Kenneth Scandarato
- North Haven First Selectman Michael Freda
- Manchester Fire Chief Robert Bycholski
- Wilton Deputy Fire Chief Mark Amatrudo
- Danbury Fire Officials
- East Haven Deputy Fire Chief Tony Moscato
- Guilford Fire Chief Charlie Herrschaft
- Putnam Assistant Fire Chief Norm Perron
- Stonington Firefighter Rob Palmer and President of the Historical Society

Appendix C – When Ambulance Companies Established

Town	Agency	Est.
	Amb Svc of Manchester	1959
	American Ambulance	1972
Ansonia	Ansonia Rescue	1949
Bethlehem	Bethlehem Ambulance	1977
Bloomfield	Bloomfield Ambulance	1977
Brooklyn	Mortlake Ambulance	1990s
	Campion Ambulance	1959
Darien	Darien EMS	2002
Deep River	Deep River Ambulance	1957
Derby	Storm Engine Ambulance	1963
Durham	Durham Amb Corps (OOB)	1949
East Haddam	East Haddam Ambulance	1968
East Hampton	East Hampton Ambulance	1980
East Lyme	East Lyme Ambulance	1946
East Windsor	East Windsor Ambulance	1990
Easton	Easton Vol EMS	1980
Ellington	Ellington Ambulance	1962
Enfield	Enfield EMS	2005
Essex	Essex Ambulance Assoc	1964
Glastonbury	Glastonbury Ambulance	1958
Granby	Granby Ambulance	1963
Greenwich	Greenwich EMS	1986
Griswold	Griswold Ambulance	1990
Mansfield	Mansfield FD	1960
	Mystic River Ambulance	1981
Groton	Groton Ambulance	1955
Haddam	Haddam Vol Ambulance	1976
Hampton	Hampton-Chaplin Amb (OOB)	1955
Harwinton	Harwinton Ambulance	1963
	Hunter's Ambulance	1963
Killingly	K-B Ambulance	1939
Killingworth	Killingworth Ambulance	1960
Litchfield	Bantam Ambulance	1960
Lyme	Lyme Ambulance	1975
Madison	Madison Ambulance Assoc	1986
Monroe	Monroe EMS	1977
Naugatuck	Naugatuck Ambulance Corps	1994
New Britain	New Britain EMS	1977
New Canaan	New Canaan Amb Corps	1975
New Hartford	New Hartford Vol Ambulance	1975

Town	Agency	Est.
New Milford	New Milford Ambulance	1930
Newington	Newington Ambulance Corps	1969
Newtown	Newtown Ambulance	1951
Norfolk	Norfolk Ambulance	1951
North Canaan	North Canaan Ambulance	1976
North Stonington	North Stonington Ambulance	1970
Norwalk	Norwalk Hosp Assoc	1893
Old Lyme	Old Lyme Ambulance Assoc	1980
Old Saybrook	Old Saybrook Ambulance	1974
Oxford	Oxford Ambulance	1954
Plainfield	Moosup Ambulance	1950
Plymouth	Plymouth Ambulance Corps	1968
Putnam	Putnam EMS	1954
Rocky Hill	Rocky Hill Ambulance	1971
Roxbury	Roxbury Ambulance Assn	1968
Salisbury	Salisbury Ambulance	1971
Seymour	Seymour Ambulance	1969
Shelton	Echo Hose Ambulance	1983
Simsbury	Simsbury Ambulance Assoc	1957
Somers	Somers FD Ambulance	1968
	Somers Emergency Ambul	1959
Southbury	Southbury Ambulance	1953
Southbury	Heritage Village Ambulance	1971
Stafford	Stafford Ambulance	1977
Stamford	Stamford EMS	1992
Stonington	Stonington Vol Ambulance	1923
Stratford	Stratford EMS	1977
Suffield	Suffield Ambulance	1991
Thomaston	Thomaston Ambulance Corps	1971
Thompson	Community Ambulance (OOB)	1968
Trumball	Trumball EMS	1976
	Valley EMS	1949
Washington	Washington Ambulance	2006
Waterford	Waterford Ambulance Assoc	1946
Westbrook	Westbrook Ambulance Assoc	1964
Weston	Weston EMS	1967
Westport	Westport EMS	1979
Wethersfield	Wethersfield Ambulance	1956
	Aetna Ambulance	1945
Wilton	Wilton Ambulance Corps	1993

Fire Departments, Dispatch Services and Emergency Medical Services in Connecticut

Winchester	Winsted Ambulance	1968	Wolcott	Wolcott Vol Ambulance	1973
Windsor	Windsor Vol Ambulance	1985	Woodbury	Woodbury Amb Assoc	2000
Windsor	Windsor Locks LC Ambulance	1944	Woodstock	Woodstock VFA	1976

Appendix D – EMS Agencies and the towns they Service

The non-profit ambulance services have a large role in providing basic life support services to the municipalities. Hospitals and commercial carriers play a big role in providing paramedic services as combined they provide paramedic intercepts to approximately 65% of the municipalities.

Ambulance Service Provided by	Service Level	Municipalities Served
Municipal Ambulance Service Operated by Fire Department		
Bethel Fire Department Stony Hill Fire Department	BLS	Bethel
Bethel-Redding Paramedic Alliance (via Danbury Hospital in-house medic)	Paramedic Intercept	Bethel, Redding
Chesterfield Fire Company Montville Fire Company Mohegan Fire Company Mohegan Tribal Fire Company Oakdale Fire Company	BLS & ALS	Montville
Somers FD Ambulance	BLS & ALS	Somers, Stafford
Westbrook FD Ambulance	BLS	Westbrook
Weston EMS	BLS & ALS	Weston
Fire Departments	BLS	Andover, Ashford, Beacon Falls, Bethany, Bozrah, Bridgewater, Brookfield, Burlington, Canaan (Falls Village FD), Canterbury, Canton, Chester, Clinton, Colchester, Columbia, Cornwall, Coventry, Cromwell, Ellington, Franklin, Goshen, Hebron, Kent, Lebanon, Lisbon, Mansfield, Litchfield (Bantam FD), Middlebury, Milford, Mortlake FD, New Fairfield, New London, Preston (Poquetanuck), Scotland, Salem (Gardner Lake FD), Sharon, Sherman, Tolland, Sprague (Baltic FD), Vernon, Voluntown, Warren, Willington
Fire Departments	BLS & ALS	Branford, Guildford, North Branford, Ridgefield, Wallingford, Willimantic
Fire Departments	ALS only	East Haven, New Haven, North Haven, West Hartford, West Haven Fire District, West Shore Fire District, Allington Fire District
Georgetown Fire District Redding Fire District #1 West Redding Fire District	BLS	Redding
UConn Fire Department	Paramedic Intercept	Avon, Canton, Farmington
Weston-Wilton Paramedic (via Norwalk Hospital in-house medic)	Paramedic Intercept	Weston, Wilton
Municipal Ambulance Service Independent of Fire Department		
Ansonia Rescue	BLS	Ansonia
Danbury EMS	BLS & ALS	Danbury
Enfield EMS	BLS & ALS	Enfield
Monroe Fire EMS	BLS	Monroe
Stratford EMS	BLS & ALS	Stratford
Trumbull EMS	BLS & ALS	Trumbull
Westport EMS	BLS & ALS	Westport
Non-profit Ambulance Service		

Fire Departments, Dispatch Services and Emergency Medical Services in Connecticut

Ambulance Service Provided by	Service Level	Municipalities Served
American Legion Ambulance	BLS & ALS	Plainfield, Sterling
Bethlehem Ambulance	BLS	Bethlehem
Bloomfield Ambulance	BLS & ALS	Bloomfield
Darien EMS	BLS	Darien
Deep River Ambulance	BLS	Deep River
East Haddam Ambulance	BLS	East Haddam
East Hampton Ambulance	BLS	East Hampton
East Lyme Ambulance	BLS	East Lyme
East Windsor Ambulance	BLS & ALS	East Windsor
Easton EMS	BLS	Easton
Echo Hose Ambulance	BLS	Shelton
Ellington Ambulance Corps	BLS	Ellington
Essex Ambulance	BLS	Essex
Glastonbury Ambulance	BLS	Glastonbury
Granby Ambulance	BLS & ALS	East Granby, Granby, East Hartland
Greenwich EMS	BLS & ALS	Greenwich
Groton Ambulance	BLS	Groton
Haddam Ambulance	BLS	Haddam
Harwinton Ambulance	BLS	Harwinton
Heritage Village Ambulance	BLS	Southbury
K-B Ambulance	BLS	Killingly, Pomfret
KB Ambulance via NECCOG contract	Paramedic Intercept	Brooklyn, Eastford, Hampton, Killingly, Plainfield (n), Pomfret, Putnam, Sterling, Thompson, Woodstock
Killingworth Ambulance	BLS	Killingworth
Litchfield Ambulance	BLS	Litchfield, Morris
Lyme Ambulance	BLS	Lyme
Madison Ambulance	BLS & ALS	Madison
Mystic River Ambulance	BLS	Groton, Stonington
Naugatuck Ambulance Corp	BLS & ALS	Naugatuck
New Britain EMS	BLS & ALS	New Britain
New Canaan Ambulance	BLS & ALS	New Canaan
New Hartford VFD Ambulance	BLS	Barkhamstead, New Hartford
New Milford Ambulance	BLS	New Milford
Newington Ambulance Corps	BLS	Newington
Newtown Ambulance Corps	BLS & ALS	Newtown
No. Canaan Ambulance Corps	BLS	North Canaan
Norfolk LC Ambulance	BLS & ALS	Colebrook (n), Norfolk
North Stonington Ambulance	BLS	North Stonington
Old Lyme SE Ambulance	BLS	Old Lyme
Old Saybrook Ambulance	BLS	Old Saybrook
Oxford Ambulance	BLS	Oxford
Pettingill Ambulance	BLS	Marlborough
Plymouth Ambulance	BLS	Plymouth
Putnam EMS	BLS	Putnam
Rocky Hill EMS	BLS & ALS	Rocky Hill (night)
Roxbury Ambulance	BLS	Roxbury
Salisbury Amb/Lime Rock Park	BLS	Salisbury
Seymour Ambulance	BLS	Seymour
Simsbury Ambulance	BLS & ALS	Simsbury
Southbury Ambulance	BLS	Southbury

Fire Departments, Dispatch Services and Emergency Medical Services in Connecticut

Ambulance Service Provided by	Service Level	Municipalities Served
Stafford Ambulance	BLS & ALS	Stafford
Stamford EMS	BLS & ALS	Stamford
Stonington Ambulance	BLS	Stonington
Storm Engine Ambulance	BLS	Derby
Suffield Ambulance	BLS & ALS	Suffield
Thomaston Ambulance Corps	BLS	Thomaston
Washington Ambulance	BLS	Washington
Waterford Ambulance	BLS	Waterford
Westerly Ambulance	BLS	Stonington
Wethersfield Ambulance	BLS	Wethersfield
Wilton Ambulance Corps	BLS & ALS	Wilton
Winsted Ambulance	BLS	Colebrook (s), Winchester
Windsor Ambulance	BLS	Windsor
Windsor Locks LC Ambulance	BLS & ALS	Windsor Locks
Wolcott Ambulance	BLS & ALS	Wolcott
Woodbury Ambulance	BLS	Woodbury
Woodstock EMS	BLS	Woodstock
Hospital-based Ambulance Service		
Hartford Healthcare EMS (formerly Hunter's Ambulance)	BLS	Middlefield, Middletown, Portland
Hartford Healthcare EMS (formerly Hunter's Ambulance)	BLS & ALS	Berlin, Meriden
Housatonic Valley Paramedic Intercept Program (via NuVance Health)	Paramedic Intercept	Bridgewater, Kent, Roxbury, Sherman, Warren, Washington
Lawrence & Memorial Hospital	Paramedic Intercept	East Lyme, Groton, Ledyard (s), Lyme, New London, North Stonington (s), Stonington, Waterford
Middlesex Hospital Paramedics (Marlborough Medical Center)	Paramedic Intercept	Colchester (w), East Haddam, East Hampton, Hebron, Marlborough
Middlesex Hospital Paramedics (Shoreline Medical Center)	Paramedic Intercept	Chester, Clinton, Deep River, Essex, Killingworth, Old Lyme, Old Saybrook, Westbrook
Middlesex Hospital Paramedics (Middlesex Hospital)	Paramedic Intercept	Cromwell, Durham, Middlefield, Middletown
Norwalk Hospital Assoc	BLS & ALS	Norwalk
NuVance Health at Winsted Health Center (NW Medic 3)	Paramedic Intercept	Barkhamsted, Colebrook, Hartland, New Hartford, Norfolk, West Hartland, Winchester
NuVance Health at Charlotte Hungerford Hospital (NW Medic 1)	Paramedic Intercept	Goshen, Harwinton, Litchfield, Northfield
Rockville Hospital Medic (via AMR)	Paramedic Intercept	Ellington, Tolland, Vernon
Trinity Health of New England EMS (formerly Campion Ambulance)	BLS & ALS	Cheshire, Prospect, Torrington, Waterbury (e)
Windham Community Memorial Hospital	Paramedic Intercept	Andover, Ashford, Chaplin, Columbia, Coventry, Franklin, Hampton, Hebron, Lebanon, Mansfield, Scotland, Willington (s), Windham
Private Ambulance Service – Commercial		
Aetna Ambulance	BLS & ALS	Hartford (s), Rocky Hill (day)
Ambulance Service of Manchester	BLS	East Hartford, Manchester
Ambulance Service of Manchester	BLS & ALS	Bolton, Coventry, Glastonbury, South Windsor
American Ambulance	BLS	Griswold, Ledyard, Norwich
American Ambulance	ALS	Bozrah, Canterbury, Colchester (e), Franklin, Lisbon, North Stonington, Plainfield, Preston, Sprague, Voluntown
American Ambulance	BLS & ALS	Griswold, Ledyard, Norwich
AMR	BLS	East Haven, Farmington, Hamden, New Haven, Newington, North Haven, West Hartford, West Haven Fire District, West Shore Fire District, Allington Fire District
AMR	ALS	Ellington, Tolland, Vernon

Fire Departments, Dispatch Services and Emergency Medical Services in Connecticut

Ambulance Service Provided by	Service Level	Municipalities Served
AMR	BLS & ALS	Avon, Bridgeport, Fairfield, Hartford (n), Orange, Plainville, Southington, Waterbury (s), Watertown, Woodbridge
AMR	Paramedic Intercept	Beacon Falls, Bethlehem, Bethany, Middlebury, Milford, Morris, Thomaston, Woodbury
Bristol Hospital EMS	BLS & ALS	Bristol
Valley EMS	Paramedic Intercept	Ansonia, Derby, Oxford, Seymour, Shelton